

Q1. COMMUNITY BENEFIT NARRATIVE REPORTING INSTRUCTIONS

The Maryland Health Services Cost Review Commission (HSCRC or Commission) is required to collect community benefit information from individual hospitals in Maryland and compile into an annual statewide, publicly available report. The Maryland General Assembly updated §19-303 of the Health General Article in the 2020 Legislative Session (HB1169/SB0774), requiring the HSCRC to update the community benefit reporting guidelines to address the growing interest in understanding the types and scope of community benefit activities conducted by Maryland's nonprofit hospitals in relation to community health needs assessments. The reporting is split into two components, a Financial Report and a Narrative Report. This reporting tool serves as the narrative report. In response to the legislation, some of the reporting questions have changed for FY 2021. Detailed reporting instructions are available here: https://hscrc.maryland.gov/Pages/init_cb.aspx

In this reporting tool, responses are mandatory unless specifically marked as optional. If you submit a report without responding to each question, your report may be rejected. You would then be required to fill in the missing answers before resubmitting. Questions that require a narrative response have a limit of 20,000 characters. This report need not be completed in one session and can be opened by multiple users.

For technical assistance, contact HCBHelp@hilltop.umbc.edu.

Q2. Section I - General Info Part 1 - Hospital Identification

Q3. Please confirm the information we have on file about your hospital for the fiscal year.

	Is this information correct?		If no, please provide the correct information here:
	Yes	No	
The proper name of your hospital is: Adventist HealthCare Shady Grove Medical Center	<input checked="" type="radio"/>	<input type="radio"/>	
Your hospital's ID is: 210057	<input checked="" type="radio"/>	<input type="radio"/>	
Your hospital is part of the hospital system called Adventist HealthCare	<input checked="" type="radio"/>	<input type="radio"/>	
The primary Narrative contact at your hospital is Gina Maxham	<input checked="" type="radio"/>	<input type="radio"/>	
The primary Narrative contact email address at your hospital is gmaxham@adventisthealthcare.com	<input checked="" type="radio"/>	<input type="radio"/>	
The primary Financial contact at your hospital is PRIMARY FINANCIAL NAME	<input type="radio"/>	<input checked="" type="radio"/>	Jacqueline Pourahmadi
The primary Financial email at your hospital is jpourahm@adventisthealthcare.com	<input checked="" type="radio"/>	<input type="radio"/>	

Q4. The next group of questions asks about the area where your hospital directs its community benefit efforts, called the Community Benefit Service Area. You may find [these community health statistics](#) useful in preparing your responses.

Q5. Please select the community health statistics that your hospital uses in its community benefit efforts.

- Median household income
- Percentage below federal poverty line (FPL)
- Percent uninsured
- Percent with public health insurance
- Percent with Medicaid
- Mean travel time to work
- Percent speaking language other than English at home
- Race: percent white
- Race: percent black
- Ethnicity: percent Hispanic or Latino
- Life expectancy
- Crude death rate
- Other

Q6. Please describe any other community health statistics that your hospital uses in its community benefit efforts.

In addition to the areas above we also take into account the prevalence, incidence, hospitalization and ER utilization of different disease states.

Q7. Attach any files containing community health statistics that your hospital uses in its community benefit efforts.

Q8. Section I - General Info Part 2 - Community Benefit Service Area

Q9. Please select the county or counties located in your hospital's CBSA.

- | | | |
|--|---|---|
| <input type="checkbox"/> Allegany County | <input type="checkbox"/> Charles County | <input type="checkbox"/> Prince George's County |
| <input type="checkbox"/> Anne Arundel County | <input type="checkbox"/> Dorchester County | <input type="checkbox"/> Queen Anne's County |
| <input type="checkbox"/> Baltimore City | <input checked="" type="checkbox"/> Frederick County | <input type="checkbox"/> Somerset County |
| <input type="checkbox"/> Baltimore County | <input type="checkbox"/> Garrett County | <input type="checkbox"/> St. Mary's County |
| <input type="checkbox"/> Calvert County | <input type="checkbox"/> Harford County | <input type="checkbox"/> Talbot County |
| <input type="checkbox"/> Caroline County | <input type="checkbox"/> Howard County | <input type="checkbox"/> Washington County |
| <input type="checkbox"/> Carroll County | <input type="checkbox"/> Kent County | <input type="checkbox"/> Wicomico County |
| <input type="checkbox"/> Cecil County | <input checked="" type="checkbox"/> Montgomery County | <input type="checkbox"/> Worcester County |

Q10. Please check all Allegany County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q11. Please check all Anne Arundel County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q12. Please check all Baltimore City ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q13. Please check all Baltimore County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q14. Please check all Calvert County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q15. Please check all Caroline County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q16. Please check all Carroll County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q17. Please check all Cecil County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q18. Please check all Charles County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q19. Please check all Dorchester County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q20. Please check all Frederick County ZIP codes located in your hospital's CBSA.

- | | | |
|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> 20842 | <input type="checkbox"/> 21719 | <input type="checkbox"/> 21775 |
| <input type="checkbox"/> 20871 | <input type="checkbox"/> 21727 | <input type="checkbox"/> 21776 |
| <input type="checkbox"/> 21701 | <input type="checkbox"/> 21754 | <input type="checkbox"/> 21777 |

- | | | |
|---|---|--------------------------------|
| <input checked="" type="checkbox"/> 21702 | <input type="checkbox"/> 21755 | <input type="checkbox"/> 21778 |
| <input checked="" type="checkbox"/> 21703 | <input type="checkbox"/> 21757 | <input type="checkbox"/> 21780 |
| <input checked="" type="checkbox"/> 21704 | <input type="checkbox"/> 21758 | <input type="checkbox"/> 21783 |
| <input type="checkbox"/> 21705 | <input type="checkbox"/> 21759 | <input type="checkbox"/> 21787 |
| <input type="checkbox"/> 21710 | <input type="checkbox"/> 21762 | <input type="checkbox"/> 21788 |
| <input type="checkbox"/> 21713 | <input type="checkbox"/> 21769 | <input type="checkbox"/> 21790 |
| <input type="checkbox"/> 21714 | <input type="checkbox"/> 21770 | <input type="checkbox"/> 21791 |
| <input type="checkbox"/> 21716 | <input checked="" type="checkbox"/> 21771 | <input type="checkbox"/> 21793 |
| <input type="checkbox"/> 21717 | <input type="checkbox"/> 21773 | <input type="checkbox"/> 21798 |
| <input type="checkbox"/> 21718 | <input type="checkbox"/> 21774 | |

Q21. Please check all Garrett County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q22. Please check all Harford County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q23. Please check all Howard County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q24. Please check all Kent County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q25. Please check all Montgomery County ZIP codes located in your hospital's CBSA.

- | | | | | | |
|---|---|---|---|---|---|
| <input type="checkbox"/> 20058 | <input type="checkbox"/> 20824 | <input checked="" type="checkbox"/> 20850 | <input checked="" type="checkbox"/> 20872 | <input type="checkbox"/> 20891 | <input type="checkbox"/> 20907 |
| <input type="checkbox"/> 20207 | <input type="checkbox"/> 20825 | <input checked="" type="checkbox"/> 20851 | <input checked="" type="checkbox"/> 20874 | <input type="checkbox"/> 20892 | <input checked="" type="checkbox"/> 20910 |
| <input type="checkbox"/> 20707 | <input type="checkbox"/> 20827 | <input checked="" type="checkbox"/> 20852 | <input type="checkbox"/> 20875 | <input type="checkbox"/> 20894 | <input type="checkbox"/> 20911 |
| <input type="checkbox"/> 20777 | <input type="checkbox"/> 20830 | <input checked="" type="checkbox"/> 20853 | <input checked="" type="checkbox"/> 20876 | <input checked="" type="checkbox"/> 20895 | <input type="checkbox"/> 20912 |
| <input type="checkbox"/> 20783 | <input checked="" type="checkbox"/> 20832 | <input checked="" type="checkbox"/> 20854 | <input checked="" type="checkbox"/> 20877 | <input type="checkbox"/> 20896 | <input type="checkbox"/> 20913 |
| <input type="checkbox"/> 20787 | <input type="checkbox"/> 20833 | <input checked="" type="checkbox"/> 20855 | <input checked="" type="checkbox"/> 20878 | <input type="checkbox"/> 20898 | <input type="checkbox"/> 20914 |
| <input type="checkbox"/> 20810 | <input checked="" type="checkbox"/> 20837 | <input type="checkbox"/> 20857 | <input checked="" type="checkbox"/> 20879 | <input type="checkbox"/> 20899 | <input type="checkbox"/> 20915 |
| <input type="checkbox"/> 20811 | <input type="checkbox"/> 20838 | <input type="checkbox"/> 20859 | <input type="checkbox"/> 20880 | <input checked="" type="checkbox"/> 20901 | <input type="checkbox"/> 20916 |
| <input type="checkbox"/> 20812 | <input type="checkbox"/> 20839 | <input type="checkbox"/> 20860 | <input checked="" type="checkbox"/> 20882 | <input checked="" type="checkbox"/> 20902 | <input type="checkbox"/> 20918 |
| <input checked="" type="checkbox"/> 20814 | <input checked="" type="checkbox"/> 20841 | <input type="checkbox"/> 20861 | <input type="checkbox"/> 20883 | <input type="checkbox"/> 20903 | <input type="checkbox"/> 20993 |
| <input type="checkbox"/> 20815 | <input type="checkbox"/> 20842 | <input type="checkbox"/> 20862 | <input type="checkbox"/> 20884 | <input checked="" type="checkbox"/> 20904 | <input type="checkbox"/> 21770 |
| <input type="checkbox"/> 20816 | <input type="checkbox"/> 20847 | <input type="checkbox"/> 20866 | <input type="checkbox"/> 20885 | <input type="checkbox"/> 20905 | <input checked="" type="checkbox"/> 21771 |
| <input checked="" type="checkbox"/> 20817 | <input type="checkbox"/> 20848 | <input type="checkbox"/> 20868 | <input checked="" type="checkbox"/> 20886 | <input checked="" type="checkbox"/> 20906 | <input type="checkbox"/> 21797 |
| <input type="checkbox"/> 20818 | <input type="checkbox"/> 20849 | <input checked="" type="checkbox"/> 20871 | <input type="checkbox"/> 20889 | | |

Q26. Please check all Prince George's County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q27. Please check all Queen Anne's County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q28. Please check all Somerset County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q29. Please check all St. Mary's County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q30. Please check all Talbot County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q31. Please check all Washington County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q32. Please check all Wicomico County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q33. Please check all Worcester County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q34. How did your hospital identify its CBSA?

Based on ZIP codes in your Financial Assistance Policy. Please describe.

Based on ZIP codes in your global budget revenue agreement. Please describe.

Based on patterns of utilization. Please describe.

The hospitals total service area is approximately 85.0 percent of total discharges for years 2016-2018. The first 60.0 percent of discharges account for the primary service area and the remaining 25.0 percent account for the secondary service area.

Other. Please describe.

Q35. Provide a link to your hospital's mission statement.

<https://www.adventisthealthcare.com/about/mission/>

Q36. (Optional) Is there any other information about your hospital's Community Benefit Service Area that you would like to provide?

Q37. Section II - CHNAs and Stakeholder Involvement Part 1 - Timing & Format

Q38. Within the past three fiscal years, has your hospital conducted a CHNA that conforms to IRS requirements?

- Yes
- No

Q39. Please explain why your hospital has not conducted a CHNA that conforms to IRS requirements, as well as your hospital's plan and timeframe for completing a CHNA.

This question was not displayed to the respondent.

Q40. When was your hospital's most recent CHNA completed? (MM/DD/YYYY)

12/30/2019

Q41. Please provide a link to your hospital's most recently completed CHNA.

<https://www.adventisthealthcare.com/app/files/public/b6fed577-f2ad-49ab-b3b3-b0b998849135/2020-chna-sgmc.pdf>

Q42. Please upload your hospital's most recently completed CHNA.

[SGMC 2020-2022 CHNA.pdf](#)
8.1MB
application/pdf

Q43. Section II - CHNAs and Stakeholder Involvement Part 2 - Internal CHNA Partners

Q44. Please use the table below to tell us about the internal partners involved in your most recent CHNA development.

	CHNA Activities										Other - If you selected "Other (explain)," please type your explanation below:
	N/A - Person or Organization was not involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	
CB/ Community Health/Population Health Director (facility level)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other - If you selected "Other (explain)," please type your explanation below:
CB/ Community Health/ Population Health Director (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Chair of the Community Benefit Steering Committee
Senior Executives (CEO, CFO, VP, etc.) (facility level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Member of the Community Benefit Steering Committee
Senior Executives (CEO, CFO, VP, etc.) (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Member of the Community Benefit Steering Committee
Board of Directors or Board Committee (facility level)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other - If you selected "Other (explain)," please type your explanation below:
Board of Directors or Board Committee (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Reviewed and approved the final reports

	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Hospital Advisory Board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other (specify) Community Benefit Steering Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other - If you selected "Other (explain)," please type your explanation below:

Q45. Section II - CHNAs and Stakeholder Involvement Part 3 - Internal HCB Partners

Q46. Please use the table below to tell us about the internal partners involved in your community benefit activities during the fiscal year.

	Activities										Other - If you selected "Other (explain)," please type your explanation below:
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	
CB/ Community Health/Population Health Director (facility level)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
CB/ Community Health/ Population Health Director (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Senior Executives (CEO, CFO, VP, etc.) (facility level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Senior Executives (CEO, CFO, VP, etc.) (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Board of Directors or Board Committee (facility level)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Board of Directors or Board Committee (system level)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Post-Acute Care Facilities -- please list the facilities here:

Informed - To provide the community with balanced & objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	Consulted - To obtain community feedback on analysis, alternatives and/or solutions	Involved - To work directly with community throughout the process to ensure their concerns and aspirations are consistently understood and considered	Collaborated - To partner with the community in each aspect of the decision including the development of alternatives & identification of the preferred solution	Delegated - To place the decision-making in the hands of the community	Community-Driven/Led - To support the actions of community initiated, driven and/or led processes	Identify & Engage Stakeholders	Define the community to be assessed	Collect and analyze the data	Select priority community health issues	Document and communicate results	Plan Implementation Strategies	Implement Improvement Plans	Evaluate Progress
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Community/Neighborhood Organizations -- Please list the organizations here:

Informed - To provide the community with balanced & objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	Consulted - To obtain community feedback on analysis, alternatives and/or solutions	Involved - To work directly with community throughout the process to ensure their concerns and aspirations are consistently understood and considered	Collaborated - To partner with the community in each aspect of the decision including the development of alternatives & identification of the preferred solution	Delegated - To place the decision-making in the hands of the community	Community-Driven/Led - To support the actions of community initiated, driven and/or led processes	Identify & Engage Stakeholders	Define the community to be assessed	Collect and analyze the data	Select priority community health issues	Document and communicate results	Plan Implementation Strategies	Implement Improvement Plans	Evaluate Progress
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Consumer/Public Advocacy Organizations -- Please list the organizations here:

Informed - To provide the community with balanced & objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	Consulted - To obtain community feedback on analysis, alternatives and/or solutions	Involved - To work directly with community throughout the process to ensure their concerns and aspirations are consistently understood and considered	Collaborated - To partner with the community in each aspect of the decision including the development of alternatives & identification of the preferred solution	Delegated - To place the decision-making in the hands of the community	Community-Driven/Led - To support the actions of community initiated, driven and/or led processes	Identify & Engage Stakeholders	Define the community to be assessed	Collect and analyze the data	Select priority community health issues	Document and communicate results	Plan Implementation Strategies	Implement Improvement Plans	Evaluate Progress
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Other -- If any other people or organizations were involved, please list them here:

Informed - To provide the community with balanced & objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	Consulted - To obtain community feedback on analysis, alternatives and/or solutions	Involved - To work directly with community throughout the process to ensure their concerns and aspirations are consistently understood and considered	Collaborated - To partner with the community in each aspect of the decision including the development of alternatives & identification of the preferred solution	Delegated - To place the decision-making in the hands of the community	Community-Driven/Led - To support the actions of community initiated, driven and/or led processes	Identify & Engage Stakeholders	Define the community to be assessed	Collect and analyze the data	Select priority community health issues	Document and communicate results	Plan Implementation Strategies	Implement Improvement Plans	Evaluate Progress
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Informed - To provide the community with balanced & objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	Consulted - To obtain community feedback on analysis, alternatives and/or solutions	Involved - To work directly with community throughout the process to ensure their concerns and aspirations are consistently understood and considered	Collaborated - To partner with the community in each aspect of the decision including the development of alternatives & identification of the preferred solution	Delegated - To place the decision-making in the hands of the community	Community-Driven/Led - To support the actions of community initiated, driven and/or led processes	Identify & Engage Stakeholders	Define the community to be assessed	Collect and analyze the data	Select priority community health issues	Document and communicate results	Plan Implementation Strategies	Implement Improvement Plans	Evaluate Progress
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Q49. Section II - CHNAs and Stakeholder Involvement Part 5 - Follow-up

Q50. Has your hospital adopted an implementation strategy following its most recent CHNA, as required by the IRS?

- Yes
- No

Q51. Please enter the date on which the implementation strategy was approved by your hospital's governing body.

Q52. Please provide a link to your hospital's CHNA implementation strategy.

<https://www.adventisthealthcare.com/app/files/public/af087e4a-4571-420a-8caf-c0b4166ea484/2020-CHNA-AHC-ImplementationStrategy.pdf>

Q222. Please upload your hospital's CHNA implementation strategy.

[2020-2022 AHC Implementation Strategy July 10 2020 - FINAL.pdf](#)
479.1KB
application/pdf

Q53. Please explain why your hospital has not adopted an implementation strategy. Please include whether the hospital has a plan and/or a timeframe for an implementation strategy.

This question was not displayed to the respondent.

Q54. Please select the CHNA Priority Area Categories most relevant to your most recent CHNA. The list of categories is based on the Healthy People 2030 objectives [available here](#). This list is not exhaustive. Please select "other" and describe any CHNA Priority Area Categories that are not captured by this list. Select all that apply even if a need was not addressed by a reported initiative.

- | | | |
|--|---|---|
| <input type="checkbox"/> Health Conditions - Addiction | <input type="checkbox"/> Health Behaviors - Drug and Alcohol Use | <input type="checkbox"/> Populations - Women |
| <input type="checkbox"/> Health Conditions - Arthritis | <input type="checkbox"/> Health Behaviors - Emergency Preparedness | <input checked="" type="checkbox"/> Populations - Workforce |
| <input type="checkbox"/> Health Conditions - Blood Disorders | <input checked="" type="checkbox"/> Health Behaviors - Family Planning | <input type="checkbox"/> Settings and Systems - Community |
| <input checked="" type="checkbox"/> Health Conditions - Cancer | <input checked="" type="checkbox"/> Health Behaviors - Health Communication | <input type="checkbox"/> Settings and Systems - Environmental Health |
| <input type="checkbox"/> Health Conditions - Chronic Kidney Disease | <input type="checkbox"/> Health Behaviors - Injury Prevention | <input type="checkbox"/> Settings and Systems - Global Health |
| <input type="checkbox"/> Health Conditions - Chronic Pain | <input checked="" type="checkbox"/> Health Behaviors - Nutrition and Healthy Eating | <input checked="" type="checkbox"/> Settings and Systems - Health Care |
| <input type="checkbox"/> Health Conditions - Dementias | <input checked="" type="checkbox"/> Health Behaviors - Physical Activity | <input checked="" type="checkbox"/> Settings and Systems - Health Insurance |
| <input checked="" type="checkbox"/> Health Conditions - Diabetes | <input checked="" type="checkbox"/> Health Behaviors - Preventive Care | <input type="checkbox"/> Settings and Systems - Health IT |
| <input type="checkbox"/> Health Conditions - Foodborne Illness | <input type="checkbox"/> Health Behaviors - Safe Food Handling | <input type="checkbox"/> Settings and Systems - Health Policy |
| <input type="checkbox"/> Health Conditions - Health Care-Associated Infections | <input type="checkbox"/> Health Behaviors - Sleep | <input type="checkbox"/> Settings and Systems - Hospital and Emergency Services |
| <input checked="" type="checkbox"/> Health Conditions - Heart Disease and Stroke | <input type="checkbox"/> Health Behaviors - Tobacco Use | <input checked="" type="checkbox"/> Settings and Systems - Housing and Homes |
| <input type="checkbox"/> Health Conditions - Infectious Disease | <input type="checkbox"/> Health Behaviors - Vaccination | <input type="checkbox"/> Settings and Systems - Public Health Infrastructure |
| <input checked="" type="checkbox"/> Health Conditions - Mental Health and Mental Disorders | <input type="checkbox"/> Health Behaviors - Violence Prevention | <input type="checkbox"/> Settings and Systems - Schools |
| <input type="checkbox"/> Health Conditions - Oral Conditions | <input type="checkbox"/> Populations - Adolescents | <input type="checkbox"/> Settings and Systems - Transportation |
| <input type="checkbox"/> Health Conditions - Osteoporosis | <input type="checkbox"/> Populations - Children | <input type="checkbox"/> Settings and Systems - Workplace |
| <input type="checkbox"/> Health Conditions - Overweight and Obesity | <input type="checkbox"/> Populations - Infants | <input checked="" type="checkbox"/> Social Determinants of Health - Economic Stability |
| <input checked="" type="checkbox"/> Health Conditions - Pregnancy and Childbirth | <input type="checkbox"/> Populations - LGBT | <input type="checkbox"/> Social Determinants of Health - Education Access and Quality |
| <input checked="" type="checkbox"/> Health Conditions - Respiratory Disease | <input type="checkbox"/> Populations - Men | <input checked="" type="checkbox"/> Social Determinants of Health - Health Care Access and Quality |
| <input type="checkbox"/> Health Conditions - Sensory or Communication Disorders | <input checked="" type="checkbox"/> Populations - Older Adults | <input checked="" type="checkbox"/> Social Determinants of Health - Neighborhood and Built Environment |
| <input type="checkbox"/> Health Conditions - Sexually Transmitted Infections | <input type="checkbox"/> Populations - Parents or Caregivers | <input checked="" type="checkbox"/> Social Determinants of Health - Social and Community Context |
| <input type="checkbox"/> Health Behaviors - Child and Adolescent Development | <input type="checkbox"/> Populations - People with Disabilities | <input checked="" type="checkbox"/> Other (specify) <input type="text" value="Faith Community Health Network"/> |

Q56. (Optional) Please use the box below to provide any other information about your CHNA that you wish to share.

Q57. (Optional) Please attach any files containing information regarding your CHNA that you wish to share.

Q59. Please use the questions below to provide details regarding the initiatives to address the CHNA Priority Area Categories selected in the previous question.

For those hospitals completing the **optional** CHNA financial reporting in FY 2021, please ensure that these tie directly to line item initiatives in the financial reporting template.

For those hospitals **not** completing the **optional** CHNA financial template, please provide this information for as many initiatives as you deem feasible.

Please note that hospitals will be required to report on each CHNA-related initiative in FY 2022.

Q163. Please describe the initiative(s) addressing Health Conditions - Addiction.

This question was not displayed to the respondent.

Q182. Please describe the initiative(s) addressing Health Conditions - Arthritis.

This question was not displayed to the respondent.

Q183. Please describe the initiative(s) addressing Health Conditions - Blood Disorders.

This question was not displayed to the respondent.

Q184. Please describe the initiative(s) addressing Health Conditions - Cancer.

Health Conditions - Cancer Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q185. Please describe the initiative(s) addressing Health Conditions - Chronic Kidney Disease.

This question was not displayed to the respondent.

Q186. Please describe the initiative(s) addressing Health Conditions - Chronic Pain.

This question was not displayed to the respondent.

Q187. Please describe the initiative(s) addressing Health Conditions - Dementias.

This question was not displayed to the respondent.

Q188. Please describe the initiative(s) addressing Health Conditions - Diabetes.

Health Conditions - Diabetes Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				

Initiative I				
Initiative J				
All Other Initiatives				

Q189. Please describe the initiative(s) addressing Health Conditions - Foodborne Illness.

This question was not displayed to the respondent.

Q190. Please describe the initiative(s) addressing Health Conditions - Health Care-Associated Infections.

This question was not displayed to the respondent.

Q191. Please describe the initiative(s) addressing Health Conditions - Heart Disease and Stroke.

Health Conditions - Heart Disease and Stroke Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: Stroke Comeback Center - Stay in Touch Program	Virtual Stay in Touch support group series for stroke survivors, families and caregivers to sustain their community of stroke and brain trauma survivors through connection, activity, and support until they can all safely return to in-person programs in their physical centers	• 15-20 free Stay in Touch groups per month with at least 5 participants for 8 of the 9 grant period months • Average of 6 groups per month with at least 8 participants for stroke survivors and family/caregivers led by volunteers (not facilitated by a professional counselor due to lack of funding) • Average of 3.5 music therapy groups for stroke survivors per month with at least 8 participants	• # of free Stay in Touch groups per month with at least 5 participants for stroke survivors • # of groups per month with at least 8 participants for stroke survivors and family/caregivers facilitated by a professional counselor • # of music therapy groups for stroke survivors per month with at least 8 participants
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q192. Please describe the initiative(s) addressing Health Conditions - Infectious Disease.

This question was not displayed to the respondent.

Q193. Please describe the initiative(s) addressing Health Conditions - Mental Health and Mental Disorders.

Health Conditions - Mental Health and Mental Disorders Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Integrative Medicine Program - Hatha Yoga	Provide free mindfulness and low impact exercise classes to community members	257 encounters; 11 classes	# of encounters; # of classes held
Initiative B	Integrative Medicine Program - Mindfulness Stress Based Reduction (MBSR)	Provide free mindfulness and low impact exercise classes to community members	1,071 encounters; 45 classes	# of encounters; # of classes held
Initiative C	Integrative Medicine Program - Gentle Yoga and Mindfulness	Provide free mindfulness and low impact exercise classes to community members	253 encounters; 39 classes	# of encounters; # of classes held
Initiative D	Faith Community Health - Mental Health First Aid Training	An 8-hour course that teaches you how to help someone who is developing a mental health problem or experiencing a mental health crisis. The training helps you identify, understand, and respond to signs of addictions and mental illnesses in adults or youth. What you learn: Risk factors and warning signs of mental health problems in adults. Information on depression, anxiety, trauma, psychosis, and addiction disorders. A 5-step action plan to help someone developing a mental health problem or in crisis. Where to turn for help — professional, peer, and self-help resources.	35 encounters; 3 trainings	# of encounters; # of trainings held
Initiative E	Virtual Screening of Angst Movie & Discussion with Panel of Experts, Parents and Educators	Presented the award-winning documentary Angst and follow-up discussion to parents, youth, service providers, mental health providers, general community members, and educators.	734 participants; 80% increased knowledge about signs & symptoms of anxiety; 83% increased knowledge about coping strategies for anxiety; 48% increased feeling of empowerment to reach out for help; and 75% increased self-confidence to help someone struggling with anxiety	# of participants; % of participants who increased knowledge about signs and symptoms of anxiety; % of participants who increased knowledge about coping strategies for anxiety; % increased feeling of empowerment to reach out for help; and % increased self-confidence to help someone struggling with anxiety

Initiative F	Spanish Community Conversations - "Conversación con los padres de familia: Diálogo sobre los retos en las clases virtuales"	"Spanish speaking virtual community conversation with experts to answer questions from Latino constituents watching live via the EveryMind Facebook page. The goal of this event is to help parents and students manage the stress and anxiety that come with returning to school "virtually" by: • Discussing ways parents and students may be experiencing increased levels of stress and anxiety as a result of virtual learning • Outlining specific coping strategies to support resilience in families • Providing community and school resources available to support the social and emotional needs of parents and students "	300 participants	# of participants
Initiative G	"Spanish Medical Forum Community Conversation - ""CONVERSACIÓN CON LA COMUNIDAD: Protegiendo la Salud de Nuestras Familias en el Tiempo de Influenza y COVID-19""	Virtual, Spanish speaking community conversation on benefits of the Flu vaccine, how to stay safe during the COVID-19 pandemic, and the work of Salud y Bienestar county initiative. Q&A session with community members and a panel of medical professionals.	38 participants	# of participants
Initiative H	Outpatient Wellness Clinic (OWC) Support Group - Building Resilience during the Pandemic	The COVID-19 pandemic has brought a wave of fear, anxiety and stress for many of us. This workshop will teach you healthy ways to cope with these emotions to build resilience, including: Coping skills, Relaxation techniques, Responses to negative thinking, action plans	2 separate class series: 5 classes for series 1 and 6 classes for series 2. Total of 11 classes and 7 participants	# of workshops and support groups held • # of participants • % of participants who had an increase in knowledge & self-efficacy
Initiative I	Outpatient Wellness Clinic (OWC) Support Group - Grief & Loss	This support group is held weekly. The purpose is to help process loss with others on the same journey and give supportive environment to express feelings of grief.	15 groups; 11 participants	• # of workshops and support groups held • # of participants "
Initiative J	Community Partnership Fund Grant Award: Montgomery County Coalition for the Homeless (MCCH) - Effectively Addressing Mental Health and Substance Use Concerns for Those Impacted by the Experience of Homelessness	MCCH will demonstrate that placing an individual in the position of a peer support staff will produce a reduction in the number of emergency calls to law enforcement and for emergency behavioral health treatment and/or hospitalizations. By focusing the efforts of the peer support staff on two distinct populations, we will be able to examine their impact on two related yet distinct components of behavioral health, while reducing harm to our clients related to mental health and substance use/abuse.	In Progress	#% of decreased behavioral health related emergencies at HBCAC; #% of decreased substance use related emergencies at Seneca Heights; increase in participation of behavioral health services by clients of color
All Other Initiatives	Community Partnership Fund Grant Award: Hearts and Homes for Youth - Psychiatric Services	To provide high quality, comprehensive medication assessment, management and psychiatric services by a trusted, qualified child and adolescent board certified psychiatrist to decrease health disparities amongst youth of color in the child welfare system and increase the likelihood of learning to manage the symptoms of their trauma and decrease the acuity of their mental health diagnosis	Program ended on 12/7/2021. Outcomes not yet received.	• # of participants who are assess by a psychiatrist within 15 days of admission to the program • # of participants who have an increase in prosocial, adaptive behaviors as evidenced by engagement in therapy, activities and appropriate social interactions • # of participants who have a decrease in disruptive, physical incidents

Q194. Please describe the initiative(s) addressing Health Conditions - Oral Conditions.

This question was not displayed to the respondent.

Q195. Please describe the initiative(s) addressing Health Conditions - Osteoporosis.

This question was not displayed to the respondent.

Q196. Please describe the initiative(s) addressing Health Conditions - Overweight and Obesity.

This question was not displayed to the respondent.

Q197. Please describe the initiative(s) addressing Health Conditions - Pregnancy and Childbirth.

Health Conditions - Pregnancy and Childbirth Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Montgomery County Maternity Partnership Program	Adventist HealthCare participates in the Montgomery County Maternity Partnership/Prenatal Care Program. Through this program pregnant women who are low-income and uninsured are able to receive all of their pre- and post-natal care at a low fixed cost.	Jan-Dec 2020: 103 women served and delivered 140 babies; 5 were teenage deliveries; 87 high risk deliveries; 8% (11) newborns that had a low-birth weight; 3 fetal infant losses	"• # of women served • # of teenage deliveries • Pregnancy loss and infant mortality rates • Trimester that pre-natal care was initiated • % of babies born with a low birth weight"
Initiative B	Breastfeeding Education Support & Togetherness (B.E.S.T.)	Through the B.E.S.T program, Adventist HealthCare Shady Grove Medical Center provides a professionally-led support group for mothers to get information and support for initiating and continuing breastfeeding for six months or longer, as well as assistance with the challenges new mothers face.	From January through December 2020, B.E.S.T was held 32 times with a total of 159 encounters	"• # of support groups held • # of participants • Participant satisfaction • % of babies breastfeeding at 3, 6, and 12 months"
Initiative C	Discovering Motherhood	Through Discovering Motherhood program, Adventist HealthCare Shady Grove Medical Center provides free, weekly postpartum support group for mothers with babies under 9 months of age to learn about age-appropriate play, safety and child-proofing the home, nutrition, and coping with the challenges of parenting.	From January to December 2020, Discovering Motherhood was held 31 times with a total of 235 encounters	"• # of support groups held • # of participants • Participant satisfaction"

Initiative D	Perinatal Loss Support Group	Families that have experienced the loss of a baby during pregnancy or infancy can enroll in the Perinatal Loss Group, a free six-week support program at Adventist HealthCare Shady Grove Medical Center. The group is led by a Registered Nurse/Doula, who is an experienced bereavement specialist for perinatal and infant death.	In 2020, there were four 6-week sessions with a total of 148 encounters from January to October	"* # of support groups held • # of participants • Participant satisfaction "
Initiative E	The Warm Line	The Warm Line provides free telephone assistance for breastfeeding questions and concerns, as well as evidence-based information for breastfeeding mothers and families.	326 individuals served; 390 encounters	"* # of individuals served • # of encounters"
Initiative F	Navigating Fatherhood	Our Navigating Fatherhood group is here to help dads navigate the challenges of fatherhood. This class is for fathers who are feeling overwhelmed by their new role or would simply like to connect with other new dads. This is a free ongoing monthly support group for dads.	June – November 2020, there were six support groups with a total of 30 encounters.	"* # of support groups held • # of participants • Participant satisfaction "
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q198. Please describe the initiative(s) addressing Health Conditions - Respiratory Disease.

Health Conditions - Respiratory Disease Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q199. Please describe the initiative(s) addressing Health Conditions - Sensory or Communication Disorders.

This question was not displayed to the respondent.

Q200. Please describe the initiative(s) addressing Health Conditions - Sexually Transmitted Infections.

This question was not displayed to the respondent.

Q201. Please describe the initiative(s) addressing Health Behaviors - Child and Adolescent Development.

This question was not displayed to the respondent.

Q202. Please describe the initiative(s) addressing Health Behaviors - Drug and Alcohol Use.

This question was not displayed to the respondent.

Q203. Please describe the initiative(s) addressing Health Behaviors - Emergency Preparedness.

This question was not displayed to the respondent.

Q204. Please describe the initiative(s) addressing Health Behaviors - Family Planning.

Health Behaviors - Family Planning Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				

Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q205. Please describe the initiative(s) addressing Health Behaviors - Health Communication.

Health Behaviors - Health Communication Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q206. Please describe the initiative(s) addressing Health Behaviors - Injury Prevention.

This question was not displayed to the respondent.

Q207. Please describe the initiative(s) addressing Health Behaviors - Nutrition and Healthy Eating.

Health Behaviors - Nutrition and Healthy Eating Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	COVID-19 Emergency Grant Award: Manna Food Center - Manna Food Center COVID-19 Response Funding	Provide culturally appropriate fresh foods through on-site pick-up and delivery options.	Manna's initiatives serve low-income residents at accessible distribution sites, where this past year, we shared food with over 50,510 individuals and families. When schools closed in mid-March, we quickly adapted our Smart Sacks program in collaboration with MCPS to distribute twice as many weekend bags to school-aged children and their families each Friday at locations across the county. We also pivoted our Community Food Rescue program to deliver to the elderly, those living with disabilities, or others impacted by COVID-19. Funding awarded enabled us to pivot service provision quickly, as a response to the coronavirus crisis. It gave us the audacity to think beyond just our typical models and create no-contact home delivery services to neighbors who found themselves homebound (ex. immune compromised). We also increased the amount of food distributed to each household, to help ensure our supplemental food package supports a family for longer during times of social distancing. The Community Food Rescue team successfully executed 3100 deliveries between April and December.	# of families and individuals who received food; # of food deliveries provided by the Community Food Rescue program

			<p>* Prepared and delivered 1,180,000 medically-tailored meals to 4024 clients, their children, and caregivers living with life-challenging illnesses living in the Greater Washington Area; • Conducted 1557 individualized nutrition assessments to assess clients' needs and changes in health status; • Developed and adapted Food & Friends' signature Cooking Healthy to Eat and Win (CHEW) classes to online multi-part webinar series that was implemented in October 2020 and is continuing to date; • Leveraged at least 60,000 hours of service contributed by 4,500 volunteers from the local community and schools within the region. At the start of FY20, clients were asked the validated Hunger Vital Signs 2-question food security screener when beginning service with a three-month recall. Clients who are still on service three months later are asked the same questions a second time. Question #1: Within the past three months we were worried whether our food would run out before we got to buy more: 28% of clients who completed both screenings said "yes" initially said "no" at follow-up, indicating an improvement in food security status. 31% indicated persistent food insecurity at follow-up, and the remaining 41% indicated food security at both points. Question #2: Within the past three months, the food we bought just didn't last and we didn't have money to get more: 31% of clients who completed both screenings said "yes" initially, said "no" at follow-up indicating an improvement in food security status. 35% indicated persistent food insecurity at follow-up, and the remaining 34% indicated food security at both points.</p>	# of participants; # of nutrition assessments; total volunteer hours; # of meal deliveries
Initiative B	COVID-19 Emergency Grant Award: Food & Friends - Food & Friends COVID-19 Response Funding Request	Specialized Nutrition Services program which provides medically tailored meals (delivered), nutrition support, and education		
Initiative C	Community Partnership Fund Grant Award: Food & Friends - Specialized Nutrition Services	Specialized Nutrition Services program which provides medically tailored meals (delivered), nutrition support, and education	Same as above (both grants were used for the same program)	# of participants; # of nutrition assessments; total volunteer hours; # of meal deliveries
Initiative D	COVID-19 Emergency Grant Award: Crossroads Community Food Network - COVID-19 Response Funding Request	Unlimited match on food benefits up to \$50/week at farmers market and bulk food deliveries to low-income communities	<p>* Total SNAP, WIC & Senior FMNP sales: \$68,202 • Total SNAP benefits spent with farmers: \$12,094 (up 23% from 2019) • \$78,577 in Fresh Checks distributed via market match to 1,672 residents • \$17,866 in Fresh Checks distributed via outreach and community partners to 1,714 residents • 100 CSA shares delivered weekly to two low-income senior apartment buildings serving 175+ seniors"</p>	<p>* \$ Total SNAP, WIC & Senior FMNP sales • \$ Total SNAP benefits spent with farmers • \$ in Fresh Checks distributed • # residents receiving Fresh Checks • # of CSA shares delivered weekly to two low-income senior apartment buildings"</p>
Initiative E	Community Partnership Fund Grant Award: Crossroads Community Food Network - Fresh Checks for Fresh Produce: Reducing Food Insecurity Exacerbated by the COVID-19 Pandemic in the Takoma/Langley Crossroads	Increase the consumption of locally grown, culturally appropriate, fresh fruits and vegetables in the Takoma/Langley Crossroads community and surrounding area through the expansion of our Fresh Checks nutrition incentive program	Program is still in progress: end date 12/31/2021.	<p>* % increase of the number of SNAP, P-EBT, WIC, and SFMNP shoppers • % increase of the amount of Fresh Checks distributed to market shoppers using SNAP, P-EBT, WIC, and SFMNP benefits • % increase of the number of market shoppers gaining knowledge about growing, preparing, and consuming healthy food via nutrition education activities"</p>
Initiative F	COVID-19 Emergency Grant Award: CHEER - CHEER Long Branch Healthy Food Access Redirecting Funding & COVID-19 Families Support Request	Weekly food deliveries, case management and primary care connections for low-income adults COVID-19 positive patients and their families	<p>* Provided 12 COVID-19 families with 4 weeks of food delivery and intake case management to provide specific needs for the families, such as providing for other shopping needs. • 300+ households served by food distributions"</p>	<p>* # of COVID-19 positive families served • # of households served by food distributions"</p>
Initiative G	Community Partnership Fund Grant Award: CHEER - Long Branch Healthy Food Access Program 2021	Increase fruit and vegetable consumption, increase food security, reduce obesity, and improve health outcomes for people with diabetes.	Program is still in progress: end date 12/31/2021.	<p>* % of participants with increased fruit and vegetable consumption and/or reduction in unhealthy food consumption • % participants with reduced BMI"</p>
Initiative H	Community Partnership Fund Grant Award: Shepherd's Table - Shepherd's Table's Food Service Programs: Fighting Food Insecurity	To decrease the rates of hunger and food insecurity in our community; on-site and mobile hot meal programs for low-income residents, communities hardest impacted by COVID, and those experiencing homelessness	<p>* Over 640 meals per day total at all sites • Estimate that at least 160,000 meals will be provided in 2021"</p>	<p>* # of meals per day at each site • minimum # of meals provided in 2021"</p>
Initiative I	Hungry Harvest	To provide resources to vulnerable populations in the Adventist HealthCare Shady Grove Medical Center service area and ensure they do not go hungry. By providing healthy food deliveries directly to individual's homes we hope to encourage healthy eating habits and behaviors and positively impact diabetes management, BMI, and weight.	30 participants enrolled; 120 box deliveries	# of participants enrolled; # of box deliveries
Initiative J				
All Other Initiatives				

Q208. Please describe the initiative(s) addressing Health Behaviors - Physical Activity.

	Health Behaviors - Physical Activity Initiative Details			
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				

Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q209. Please describe the initiative(s) addressing Health Behaviors - Preventive Care.

Health Behaviors - Preventive Care Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Health Education and Lectures (In-person & virtual)	Shady Grove Medical Center (SGMC) provides free health education lectures in the community around health topics that align with our Community Health Needs Assessment. This includes topics such as cardiovascular health, nutrition, mental health, diabetes, fall prevention, maternal and child health, etc. Locations include community centers, senior centers, health fairs, and low-income housing units, etc.	404 encounters; 18 classes held; 98.7% of participants felt that the Community Health Education and Lecture classes met their needs and expectations	# of encounters; # of events held; % of participants who responded "Agree" or "Strongly Agree" to the evaluation question "The program met my needs and expectations"
Initiative B	Community Health Blood Pressure Screenings	Shady Grove Medical Center (SGMC) provides free health screenings (i.e. blood pressure, body composition, etc.) to community members at various locations such as community centers, senior centers, health fairs, and low-income housing units.	14 events held; 273 encounters	# of encounters; # of screening events
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q210. Please describe the initiative(s) addressing Health Behaviors - Safe Food Handling.

This question was not displayed to the respondent.

Q211. Please describe the initiative(s) addressing Health Behaviors - Sleep.

This question was not displayed to the respondent.

Q212. Please describe the initiative(s) addressing Health Behaviors - Tobacco Use.

This question was not displayed to the respondent.

Q213. Please describe the initiative(s) addressing Health Behaviors - Vaccination.

This question was not displayed to the respondent.

Q214. Please describe the initiative(s) addressing Health Behaviors - Violence Prevention.

This question was not displayed to the respondent.

Q215. Please describe the initiative(s) addressing Populations - Adolescents.

This question was not displayed to the respondent.

Q216. Please describe the initiative(s) addressing Populations - Children.

This question was not displayed to the respondent.

Q217. Please describe the initiative(s) addressing Populations - Infants.

This question was not displayed to the respondent.

Q218. Please describe the initiative(s) addressing Populations - LGBT.

This question was not displayed to the respondent.

Q219. Please describe the initiative(s) addressing Populations - Men.

This question was not displayed to the respondent.

Q220. Please describe the initiative(s) addressing Populations - Older Adults.

Populations - Older Adults Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q221. Please describe the initiative(s) addressing Populations - Parents or Caregivers.

This question was not displayed to the respondent.

Q222. Please describe the initiative(s) addressing Populations - People with Disabilities.

This question was not displayed to the respondent.

Q223. Please describe the initiative(s) addressing Populations - Women.

This question was not displayed to the respondent.

Q224. Please describe the initiative(s) addressing Populations - Workforce.

Populations - Workforce Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Outpatient Wellness Clinic (OWC) - Behavioral Health Teleconsultation Physician/Medical Student Continuing Education	"Web-based consultation program led by an expert team of psychiatrists and therapists. Opportunities to ask questions and present cases to an expert team of psychiatrists and therapists • Consultation on prescribing psychotropic medications • Strategies for patients who are not complying with recommendations • Consultation on working with patients with behavioral health concerns • Information on making referrals to behavioral health programs"	2 trainings; 12 participants	"• # of trainings held • # of participants"
Initiative B	Nursing Internships	Nursing students and nursing clinical groups who completed rotations at AHC SGMC. Students were precepted by staff RN's on various hospital units.	331 students served; 3,998 encounters	# of students served; # of encounters
Initiative C	Medical Student Internships	Medical and Physician Assistants (PA) who completed clinical rotations at AHC SGMC. Students trained under hospital physicians.	5 students served; 125 encounters	# of students served; # of encounters
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q225. Please describe the initiative(s) addressing Settings and Systems - Community.

Q226. Please describe the initiative(s) addressing Settings and Systems - Environmental Health.

This question was not displayed to the respondent.

Q227. Please describe the initiative(s) addressing Settings and Systems - Global Health.

This question was not displayed to the respondent.

Q228. Please describe the initiative(s) addressing Settings and Systems - Health Care.

Settings and Systems - Health Care Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: Mercy Health Clinic - Enhancements to Essential Healthcare for Low-income and Uninsured Adult Residents and Adolescents ages 13-17	Provide primary care and outpatient specialty care services to uninsured Montgomery County residents (primarily Spanish speaking and identify as Hispanic/Latino).	Served 2,100 patients with 6,300 visits (both telemedicine and face-to-face) between period July 2020 to June 2021.	"* number of patients served (and demographic information on each patient) * total number of office visits by all patients, including visit type * health outcomes (as measured against HEDIS and local health outcome goals) * medications provided * referrals for treatment and essential cancer screenings not provided at Mercy * COVID19 related cases-tracking methods under development"
Initiative B	COVID-19 Emergency Grant Award: Mercy Health Clinic - Chronic Health Conditions & Acute Care COVID-19 Response	Fund 100% medical and support staff due to the loss of volunteers and increased need for paid essential workers such as Nurse Practitioners in order to continue to provide quality services to the community.	Funding provided a stabilization of operating procedures and the implementation of new safety protocols; maintaining our staff at levels comparable to pre-pandemic staffing levels; and implementing telemedicine to ensure a continuation of care for our patient population. Without emergency support funding, we would have been forced to reduce staff time and reduce operating hours which would have reduced services available to our patients. This funding support allowed for us to be creative and resilient during this extended crisis.	Essential staff retention; implementation of telemedicine
Initiative C	COVID-19 Emergency Grant Award - Mary's Center COVID-19 Response Funding Request	Provide free COVID-19 testing and follow-up care for low-income community members; includes sponsorship for the purchase of gift cards to provide and distribute to teens during the holiday season and supply give medical sites with toy chests.	From March-Dec 200, Mary's Center administered 6,314 COVID-19 tests, with more than 1,290 (20%) patients testing positive; Converted approx. 41% of in-person medical visits, 72% of in-person behavioral health visits, and 72% of in-person nutrition visits to telehealth. From March 1 - December 31st, 2020 they implemented 79,491 telemedicine visits, 41,125 teletherapy visits, and 829 teledental visits	# of COVID-19 test administered; # of encounters; # of telehealth visits
Initiative D	Community Partnership Fund Grant Award - Mary's Center's COVID-19 Response Efforts	The overall goal for the program is to increase COVID-19 testing amongst LatinX populations disproportionately impacted by the COVID-19 pandemic. We will increase access to healthcare by connecting those we test to primary care and wraparound supports at Mary's Center.	Program still in progress: end date 12/31/2021	1.) The # of COVID-19 tests in targeted areas where Latino patients reside. 2.) % of patients who tested positive for COVID-19 will be referred to Mary's Center primary care provider to receive continuous care 3.) % of the Latino patients who were tested for COVID-19 will have been referred to Mary's Center for wrap-around services such as public education, case management, mental health therapy.
Initiative E	COVID-19 Emergency Grant Award: Mobile Med - Mobile Medical Care (MobileMed) COVID-19 Response Funding Request	Funding for general operating support, with a focus on support for two of their community health centers: Germantown (Upcounty) and East County. Includes sponsorship to the virtual comedy show to raise funds for operating expenses.	MobileMed continued to provide high quality, culturally competent healthcare for community members. Fixed-site clinics were able to expand hours to offset the challenges of care delivery in our mobile van clinics. The organization was also largely able to retain employees, despite the stresses. Hazard pay has reinforced a culture of caring and staff wellness, supporting our colleagues in their physical, mental and emotional well-being. MobileMed is pleased that it has continued to offer both in-clinic and telehealth visits for existing and new patients. The addition of telehealth has helped address the barrier to care access that have been exacerbated by the pandemic. For the grant period, a slight majority of medical visits were conducted via telehealth; all behavioral health visits were conducted virtually.	Essential staff retention; implementation of telemedicine for primary and behavioral health services
Initiative F	Community Partnership Fund Grant Award: Mobile Med - Primary Care for Low-income Adults	MobileMed seeks to be a high-quality primary care medical home for the highest number of low-income adults in the communities we serve. Many patients face chronic, underlying health conditions that further heighten their COVID-19 risk & also represent risk if they are not regularly managed.	Provided care to 2,264 patients during six month period through 6,098 medical and behavioral health encounters. Completed over 70 vaccination clinics with 3/4 of vaccine recipients being people of color.	# of primary care visits to low-income adults at each of their clinics during a 6 month period
Initiative G	COVID-19 Emergency Grant Award: Community Reach of Montgomery County/Mansfield Kaseman Clinic - COVID-19 Response Funding Request	Funds for general operating expenses, telehealth, supplies, and rent.	Kaseman Clinic was able to remain open and serve as a medical home to patients; Kaseman expanded to telehealth services; and provide COVID-19 testing to community members (provided two drive thru testing sites from Oct-Dec: 5,329 tests completed). A total of 636 patient visits for 6 months.	# of patient visits, # of COVID-19 tests completed
Initiative H	Community Partnership Fund Grant Award: Community Reach of Montgomery County/Mansfield Kaseman Clinic - Quality Health Services for the Medically Underserved	The overall goal of this proposal, as with all of our Clinic's services, is to improve the health and wellbeing of our community by removing barriers to care and providing quality, culturally appropriate healthcare to the medically underserved.	Program is still in progress: end date 12/31/2021	# of patients served and # of patient encounters; % of clinic patients and Diabetes Center patients meeting or exceeding HEDIS Quality measures (patients with diabetes - A1C <8; hypertension patients with blood pressure control <140/90; patients screened for cervical, colorectal, and breast cancer)

Initiative I	COVID-19 Emergency Grant Award: Montgomery Hospice - Montgomery Hospice COVID-19 Response Funding Request	Provide acute in-patient care for uninsured terminally-ill patients at Casey House	The Community Partnership Fund grant made a significant impact by helping Montgomery Hospice protect staff, patients, their families and the community from infection and keeping patients out of hospitals.	Terminally-ill, uninsured patients who received acute in-patient care
Initiative J	Community Partnership Fund Grant Award: Montgomery Hospice - CharityCare for Terminal-ill Casey House Patients	Patients will be admitted to Casey House without regard to insurance status or personal financial resources. In accordance with our mission and values, patients will receive the same individual attention, clinical care, appropriate medications, medical equipment, and supplies that they would if they had insurance.	From January through June, 31 days of inpatient care were provided to 5 individuals who were uninsured. Each person received the same medical, emotional and spiritual care appropriate to their conditions as they would have received if they had insurance coverage. Casey House provided charity care valued at \$37,604 during the six-month grant period	the # of uninsured patients who received comprehensive care at Casey House in 2021; # of uninsured patients who received the full number of days needed to address their acute symptoms; expend the funds needed to provide acute care to patients who are uninsured and unable to pay for their care due to personal financial resource limitations (charity care).
All Other Initiatives				

Q229. Please describe the initiative(s) addressing Settings and Systems - Health Insurance.

Settings and Systems - Health Insurance Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A				
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q230. Please describe the initiative(s) addressing Settings and Systems - Health IT.

This question was not displayed to the respondent.

Q231. Please describe the initiative(s) addressing Settings and Systems - Health Policy.

This question was not displayed to the respondent.

Q232. Please describe the initiative(s) addressing Settings and Systems - Hospital and Emergency Services.

This question was not displayed to the respondent.

Q233. Please describe the initiative(s) addressing Settings and Systems - Housing and Homes.

Settings and Systems - Housing and Homes Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	COVID-19 Emergency Grant Award: Montgomery County Coalition for the Homeless (MCCH) - Montgomery Coalition for the Homeless COVID-19 Response Funding Request	To provide acute crisis pay to front line personnel and quick-response staff during the height of the COVID-19 pandemic	Funds were allocated across multiple MCCH programs to ensure the safe continuity of services for clients residing in locations with congregate living arrangements	Front line personnel and Quick Response staff retention
Initiative B				
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q234. Please describe the initiative(s) addressing Settings and Systems - Public Health Infrastructure.

This question was not displayed to the respondent.

Q235. Please describe the initiative(s) addressing Settings and Systems - Schools.

This question was not displayed to the respondent.

Q236. Please describe the initiative(s) addressing Settings and Systems - Transportation.

This question was not displayed to the respondent.

Q237. Please describe the initiative(s) addressing Settings and Systems - Workplace.

This question was not displayed to the respondent.

Q238. Please describe the initiative(s) addressing Social Determinants of Health - Economic Stability.

Social Determinants of Health - Economic Stability Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: IMPACT Silver Spring - Local Economy and Community Wealth Building Initiative	Support immigrant and low-income communities overcome barrier to entrepreneurship through cooperative business models	Program is still in progress: end date 12/31/2021.	"# of new worker-owned cooperatives + # of cooperative training sessions organized and offered "
Initiative B	Community Partnership Fund Grant Award: Generation HOPE - Generation Hope's Two-Generation Solution to Poverty	Holistic support to teen parents and their children (mentoring, career coaching, tuition assistance, case management, mental health support, etc.)	"• 95% of scholars who receive mental health support say services were high or very high quality and 95% agree or strongly agree that their mental health improved as a result of counseling • 91% of graduating scholars employed full-time and/or enrolled in a graduate studies program within 6 months of graduating; 82% of graduating scholars report an income above the federal poverty line 6 months after graduation • 74% of scholars maintain a 2.5 or greater GPA each semester; 79% of senior scholars graduated "	"• % of scholars who receive mental health support that say services were high or very high quality and % agree or strongly agree that their mental health improved as a result of counseling • % of graduating scholars employed full-time and/or enrolled in a graduate studies program within 6 months of graduating; graduating scholars report an income above the federal poverty line 6 months after graduation • % of scholars maintain a 2.5 or greater GPA each semester; senior scholars graduate this year;"
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q239. Please describe the initiative(s) addressing Social Determinants of Health - Education Access and Quality.

This question was not displayed to the respondent.

Q240. Please describe the initiative(s) addressing Social Determinants of Health - Health Care Access and Quality.

Social Determinants of Health - Health Care Access and Quality Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Forensic Medical Unit	The FMU is the only unit of its kind in Montgomery County, MD. The unit provides confidential care to victims of child abuse/neglect, sexual assault, human trafficking, domestic violence, non-fatal strangulation, and elder/vulnerable adult abuse and neglect.	Jan - Dec 2020: 1,042 encounters; 71 patients were placed on HIV prophylaxis	"# of encounters • # of individuals placed on HIV prophylaxis • # of times able to recover usable DNA samples for investigation and prosecution • Staff time per patient"
Initiative B	COVID-19 Emergency Grant Award: CASA de Maryland - Redirecting Funding & COVID-19 Response Funding Request	Funding for this program helped with costs associated with CASA's COVID-19 response work including supplies and volunteers. This program helped to increase capacity for our multilingual health and social services hotline. Our centralized hotline provides health education and information, as well as navigational assistance to health services, food banks, shelter and other vital social services. In response to the crisis, we are also assisting callers in accessing COVID testing and treatment, quarantine support and contact tracing, as well as unemployment and other public benefits.	"1. Increasing our multilingual health hotline capacity and hours of operation; provided health system navigation in all three states; and continued to provide medical interpretation services to over 7,981 callers in 2020. 2. Increasing case management capacity to support public benefits enrollment, including unemployment, ACA, SNAP, and other local and state programs for 3,413 unduplicated individuals. 3. Working with local health departments on contract tracing, outreach, and interpretation at testing sites 4. Partnering with local public health institutions including the University of Maryland and Johns Hopkins to recruit Latinx participants for stage 3 vaccine trials 5. Joining the State Vaccine Equity Task Force to represent Latino and immigrant participation in vaccine distribution."	# of medical interpretation services provides; # of individuals who received case management services

Initiative C	Community Partnership Fund: CASA de Maryland - Health and Human Services Program	Staffing for multilingual health hotline; benefits enrollment assistance, case management; wrap around contact tracing including testing, clinical follow up, and navigation	Program still in progress: end date 12/31/2021.	# of individuals who received culturally and linguistically competent COVID-related resource navigation; # of individuals directly impacted by COVID-19 who received financial and social services; # of individuals who received enrollment assistance into a public benefit or health coverage option
Initiative D	Community Partnership Fund Grant Award: Vietnamese American Services - Accessible Healthcare for Vietnamese American Community	Provide patient navigation, food deliveries, and workforce development classes / to improve the health and well being of our community, especially for those whose poor access to care and poor health outcomes are exacerbated by the COVID-19 pandemic.	Program is still in progress: end date 12/31/2021.	* # and % of clients who get enrolled in eligible health insurance programs. • # of clients who received assistance with medical appointments • # of clients who received information on COVID-19 through our hotline, in response to their inquiry • # of % of seniors in our community received services through our Adult Day Care Center program • # of clients who got training on new employable skills through VAS • # of clients who got referred to new job opportunities through VAS "
Initiative E	Community Partnership Fund Grant Award: Identity, Inc. - Identity COVID-19 Case Management Response Program	Case Management program to minimize the most devastating impacts of COVID-19 on vulnerable residents by connecting them to safety-net services and educating them on the measures to avoid contracting COVID-19.	Program is still in progress: end date 12/31/2021.	" % of clients reporting having completed referrals and obtained needed food, medicine, clothing, technology, etc. • % of clients who receive direct emergency assistance for food, rental assistance, utilities, technology, medical needs, etc. • % of clients who receive relevant and timely information on COVID-19 prevention and care."
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q241. Please describe the initiative(s) addressing Social Determinants of Health - Neighborhood and Built Environment.

Social Determinants of Health - Neighborhood and Built Environment Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: Rebuilding Together - Addressing Social Determinants of Health: Safe and Healthy Homes	Free home safety repairs and accessibility modifications for low-income older adults to give them a safer and healthier environment in which to live and rehabilitate, allowing them to more safely age in place	* 5 homes repaired and accessibility modifications installed • All 5 program participants were not admitted or readmitted to the hospital or in-patient care • All 5 program participants self-reported feeling safer in their physical environments and more confident in their day-to-day living"	* # of homes repaired and accessibility modifications installed • # of program participants for which hospital readmissions is reduced • # of program participants self-reporting an increase in improved safety and mental health"
Initiative B	Uber Health (Aquilino Cancer Center)	Reduce the transportation barrier to receiving health care by providing Uber Health vouchers to patients in need	471 patients received Uber Health car rides	# of patients who received Uber Health car rides
Initiative C				
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q242. Please describe the initiative(s) addressing Social Determinants of Health - Social and Community Context.

Social Determinants of Health - Social and Community Context Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: Leadership Montgomery - Racial Equity	Provide nonprofit and business leaders with the tools to better understand the effects of institutional racism, hold themselves accountable to groups most likely affected by their actions and to take steps to create more equitable, anti-racist organizations	Program is still in progress: end date 12/31/2021.	* # of participants having a clearer understanding of structural racism and how they can work for change • # of nonprofit professionals participating in REAL Inclusion Program "
Initiative B	COVID-19 Emergency Grant Award: Leadership Montgomery - Leadership Montgomery COVID-19 Response Funding Request	"Provide nonprofit and business leaders with the tools to better understand the effects of institutional racism and create more equitable, anti-racist organizations / Salaries of staff and consultants who are designing and implementing racial equity programs and training: \$50,000 Salaries of staff who are working with nonprofits to coordinate virtual volunteer opportunities-\$15,000"	* 2 REAL (Racial Equity Action Leadership) Inclusion Program cohorts which served 74 participants total • Trained more than 100 people through Let's Talk About Race and Dismantling Inequities in the Workplace trainings. • The Corporate Volunteer Council hosted two service days in June 2020 and December 2020. The first provided over 400 boxed lunches to residents of two shelters, and the second provided toys and food for 250 families in Silver Spring."	* # of REAL Inclusion Program cohorts and participants • # of participants in race equity trainings • # of service days hosted"
Initiative C	Community Partnership Fund Sponsorship Award: Leadership Montgomery - The Lead Forum	To give participants tools of action that will make them better prepared to continue the path of servant leadership	"Breakout session: 8 Registered Attendees: 144"	# of attendees

Initiative D	Community Partnership Fund Grant Award: Montgomery County Coalition for Adult English - Improving Equity through Increased East County Services	MCAEL-trained community-based facilitators will provide small group ESOL classes to immigrant residents	Program is still in progress: end date 12/31/2021.	"* # of new adult English learners having access to hyper-local, short session learning groups; # new group facilitators trained * # of CBOs that have a plan to start up low-cost ESOL classes; # of technical assistance hours * # of individuals provided direct technology support"
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q243. Please describe the initiative(s) addressing other priorities.

Other Initiative Details				
	Initiative Name	Initiative Goal/Objective	Initiative Outcomes to Date	Data Used to Measure Outcomes
Initiative A	Community Partnership Fund Grant Award: EveryMind - Crisis Prevention & Intervention Services (This is a mental health initiative. There was not enough space to enter under that priority area)	Provide increased staffing for their 24/7 crisis intervention hotline	In FY21, EveryMind experienced a sustained 12% increase in call volume that we believe was largely due to the impacts of the COVID-19 pandemic on mental health. With this increase in volume, we were unable to meet our goal of 85% answer rate, but were able to maintain an answer rate of 75% with no increase in missed calls over the previous year. EveryMind answered 6,795 texts/chats and performed 297 interventions via our chat portal and decreased our missed texts by 42% on the EveryMind text line; EveryMind successfully increased hotline usage and access by 5,937 unique callers and received 6,162 chats through our chat portals.	# of Crisis Prevention and Intervention Specialists answering phone calls; # of EveryMind chat portals that were accessed; # of community members accessing the hotline
Initiative B	Faith Community Health Network (FCHN)	The FCHN serves faith communities by providing guidance, technical assistance, and materials, empowering them to become places of health and healing; and training RNs to become Faith Community Nurses.	8 FCHN consultation meetings; 63 congregations in network	# of congregations in the network; % participation in network meetings; # of nurses trained
Initiative C	COVID-19 Emergency Grant Award: Identity, Inc. - Identity Bilingual Community Mental Health Support COVID-19 Response Funding Request (This is a mental health initiative. There was not enough space to enter under that priority area)	Partially fund Upcounty MH Therapist (LCSW) who will respond to the traumatic mental health impacts of COVID-19	"* 4 Community-based Mental Health Groups held: - Increased knowledge to recognize signs and symptoms of anxiety and/or depression. - Increased knowledge of the importance of self-care to promote positive mental health. - Increased knowledge and use of strategies to reduce anxiety, depression, and/or burnout. - Increased use of strategies to create healthy home environments and rituals to reduce anxiety, depression, and/or promote self-care. • Up-County Mental Health Therapist served 44 clients with 317 hours of individual and family short-term, supportive therapy or crisis intervention via telephone or teleconference, and connected participants to emergency resources and services. "	"* # of Community-based Mental Health Groups held • # of supportive therapy or crisis intervention clients served"
Initiative D				
Initiative E				
Initiative F				
Initiative G				
Initiative H				
Initiative I				
Initiative J				
All Other Initiatives				

Q130. Were all the needs identified in your most recently completed CHNA addressed by an initiative of your hospital?

- Yes
 No

Q131.

In your most recently completed CHNA, the following community health needs were identified:

Health Conditions - Cancer, Health Conditions - Diabetes, Health Conditions - Heart Disease and Stroke, Health Conditions - Mental Health and Mental Disorders, Health Conditions - Pregnancy and Childbirth, Health Conditions - Respiratory Disease, Health Behaviors - Family Planning, Health Behaviors - Health Communication, Health Behaviors - Nutrition and Healthy Eating, Health Behaviors - Physical Activity, Health Behaviors - Preventive Care, Populations - Older Adults, Populations -

Workforce, Settings and Systems - Health Care, Settings and Systems - Health Insurance, Settings and Systems - Housing and Homes, Social Determinants of Health - Economic Stability, Social Determinants of Health - Health Care Access and Quality, Social Determinants of Health - Neighborhood and Built Environment, Social Determinants of Health - Social and Community Context, Other (specify)

Other: Faith Community Health Network

Using the checkboxes below, select the needs that appear in the list above that were NOT addressed by your community benefit initiatives.

- | | |
|--|--|
| <input checked="" type="checkbox"/> Access to Health Services: Health Insurance | <input type="checkbox"/> Heart Disease and Stroke |
| <input type="checkbox"/> Access to Health Services: Practicing PCPs | <input type="checkbox"/> HIV |
| <input checked="" type="checkbox"/> Access to Health Services: Regular PCP Visits | <input checked="" type="checkbox"/> Immunization and Infectious Diseases |
| <input type="checkbox"/> Access to Health Services: ED Wait Times | <input type="checkbox"/> Injury Prevention |
| <input type="checkbox"/> Access to Health Services: Outpatient Services | <input type="checkbox"/> Lesbian, Gay, Bisexual, and Transgender Health |
| <input type="checkbox"/> Adolescent Health | <input type="checkbox"/> Maternal and Infant Health |
| <input type="checkbox"/> Arthritis, Osteoporosis, and Chronic Back Conditions | <input type="checkbox"/> Nutrition and Weight Status |
| <input type="checkbox"/> Behavioral Health, including Mental Health and/or Substance Abuse | <input type="checkbox"/> Older Adults |
| <input checked="" type="checkbox"/> Cancer | <input type="checkbox"/> Oral Health |
| <input type="checkbox"/> Children's Health | <input type="checkbox"/> Physical Activity |
| <input type="checkbox"/> Chronic Kidney Disease | <input checked="" type="checkbox"/> Respiratory Diseases |
| <input type="checkbox"/> Community Unity | <input type="checkbox"/> Sexually Transmitted Diseases |
| <input checked="" type="checkbox"/> Dementias, including Alzheimer's Disease | <input type="checkbox"/> Sleep Health |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Telehealth |
| <input type="checkbox"/> Disability and Health | <input checked="" type="checkbox"/> Tobacco Use |
| <input type="checkbox"/> Educational and Community-Based Programs | <input type="checkbox"/> Violence Prevention |
| <input type="checkbox"/> Environmental Health | <input type="checkbox"/> Vision |
| <input type="checkbox"/> Family Planning | <input type="checkbox"/> Wound Care |
| <input type="checkbox"/> Food Safety | <input type="checkbox"/> Housing & Homelessness |
| <input type="checkbox"/> Global Health | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Health Communication and Health Information Technology | <input type="checkbox"/> Unemployment & Poverty |
| <input type="checkbox"/> Health Literacy | <input type="checkbox"/> Other Social Determinants of Health |
| <input type="checkbox"/> Health-Related Quality of Life & Well-Being | <input type="checkbox"/> Other (specify) <input type="text"/> |

Q132. Why were these needs unaddressed?

Adventist HealthCare Shady Grove Medical Center does not currently provide outreach and educational programs for the areas listed above due to limited financial resources and personnel. Rather than attempting to address every need and spreading resources too thin, we have prioritized the needs based on factors such as prevalence/incidence, inequities, gaps in the community, expertise, and partnerships, among others.

Q244. Please describe the hospital's efforts to track and reduce health disparities in the community it serves.

When completing the Community Health Needs Assessment process as much as is possible, all of the data collected is stratified by demographics such as race, ethnicity, sex, and age so that disparities are not masked by the aggregated data. Disparities identified are highlighted in the reports and taken into account when completing the prioritization process and developing the implementation strategy. As an example, as part of our grant giving program, our giving areas align with our CHNA priority areas. Applicants are asked to identify the disparities they will be addressing (within the priority areas) and how they have developed their programs to address those disparities. Whether they are addressing disparities in a meaningful way is one of the factors that determines if funding will be awarded. When evaluating programs, demographic data is also collected and utilized in the analysis. Patients receiving care at all of our locations are also asked to provide demographic data which is used to stratify metrics such as patient outcomes and patient experience.

Q245. If your hospital reported rate support for categories other than Charity Care, Graduate Medical Education, and the Nurse Support Programs in the financial report template, please select the rate supported programs here:

- Regional Partnership Catalyst Grant Program
- The Medicare Advantage Partnership Grant Program
- The COVID-19 Long-Term Care Partnership Grant
- The COVID-19 Community Vaccination Program
- The Population Health Workforce Support for Disadvantaged Areas Program
- Other (Describe)

Q129. If you wish, you may upload a document describing your community benefit initiatives in more detail.

Q60. Section III - CB Administration

Q61. Does your hospital conduct an internal audit of the annual community benefit financial spreadsheet? Select all that apply.

- Yes, by the hospital's staff
- Yes, by the hospital system's staff
- Yes, by a third-party auditor
- No

Q246. Please describe the third party audit process used.

This question was not displayed to the respondent.

Q62. Does your hospital conduct an internal audit of the community benefit narrative?

- Yes
- No

Q63. Please describe the community benefit narrative audit process.

This question was not displayed to the respondent.

Q64. Does the hospital's board review and approve the annual community benefit financial spreadsheet?

- Yes
- No

Q65. Please explain:

The Adventist HealthCare Board of Trustees reviewed and approved the Community Health Needs Assessment and Implementation Strategy. Financial and executive leadership review and approve the financial spreadsheet.

Q66. Does the hospital's board review and approve the annual community benefit narrative report?

- Yes
- No

Q67. Please explain:

The Adventist HealthCare Board of Trustees reviewed and approved the Community Health Needs Assessment and Implementation Strategy. The Board of Trustees only meets twice per year so they have not yet had a chance to review this report.

Q68. Does your hospital include community benefit planning and investments in its internal strategic plan?

- Yes
- No

Q69. Please describe how community benefit planning and investments are included in your hospital's internal strategic plan.

As part of Adventist HealthCare, Shady Grove Medical Center (SGMC) is dedicated to Community Benefit which aligns with the systems core mission and values. The Strategic Plan for SGMC as well as all of Adventist HealthCare (AHC) is based on our pillars of success: Bigger, Better (People; Quality and Safety; Experience; Finance), and Beyond. Each of the pillars are centered on measurable objectives and targets and is led by an overarching council with several committees reporting up to it. Population Health and community benefit efforts are all included within the Beyond pillar. The Community Benefit Steering Committee which oversees the CHNA and Implementation Strategy process as well as community benefit system-wide, reports to the Population Health Division Council. The strategic plan also outlines system-wide community benefit infrastructure and the areas of focus as determined by the CHNA process.

Q70. If available, please provide a link to your hospital's strategic plan.

The strategic plan is not a publicly available document.

Q133. Do any of the hospital's community benefit operations/activities align with the Statewide Integrated Health Improvement Strategy (SIHIS)? Please select all that apply and describe how your initiatives are targeting each SIHIS goal. [More information about SIHIS may be found here.](#)

- Diabetes - Reduce the mean BMI for Maryland residents
- Opioid Use Disorder - Improve overdose mortality
- Maternal and Child Health - Reduce severe maternal morbidity rate
- Maternal and Child Health - Decrease asthma-related emergency department visit rates for children aged 2-17

Q134. (Optional) Did your hospital's initiatives during the fiscal year address other state health goals? If so, tell us about them below.

Q135. Section IV - Physician Gaps & Subsidies

Q223. Did your hospital report physician gap subsidies on Worksheet 3 of its community benefit financial report for the fiscal year?

- No
- Yes

Q218. As required under HG§19-303, please select all of the gaps in physician availability resulting in a subsidy reported in the Worksheet 3 of financial section of Community Benefit report. Please select "No" for any physician specialty types for which you did not report a subsidy.

	Is there a gap resulting in a subsidy?		What type of subsidy?
	Yes	No	
Allergy & Immunology	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Anesthesiology	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Cardiology	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Dermatology	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Emergency Medicine	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Endocrinology, Diabetes & Metabolism	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Family Practice/General Practice	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Geriatrics	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Internal Medicine	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Medical Genetics	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Neurological Surgery	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Neurology	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Obstetrics & Gynecology	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Oncology-Cancer	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Ophthalmology	<input checked="" type="radio"/>	<input type="radio"/>	Coverage of emergency department call
Orthopedics	<input checked="" type="radio"/>	<input type="radio"/>	Coverage of emergency department call
Otolaryngology	<input checked="" type="radio"/>	<input type="radio"/>	Coverage of emergency department call
Pathology	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Pediatrics	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Physical Medicine & Rehabilitation	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Plastic Surgery	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>

Preventive Medicine	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Psychiatry	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Radiology	<input type="radio"/>	<input checked="" type="radio"/>	<input type="text"/>
Surgery	<input checked="" type="radio"/>	<input type="radio"/>	Physician recruitment to meet community need
Urology	<input checked="" type="radio"/>	<input type="radio"/>	Coverage of emergency department call
Other (Describe) Gastroenterology	<input checked="" type="radio"/>	<input type="radio"/>	Coverage of emergency department call

Q219. Please explain how you determined that the services would not otherwise be available to meet patient demand and why each subsidy was needed, including relevant data. Please provide a description for each line-item subsidy listed in Worksheet 3 of the financial report.

Please see attachment

Q139. Please attach any files containing further information and data justifying physician subsidies your hospital.

[FINAL FY 2021 SGMC Physician Subsidies Need Description for Upload.xlsx](#)
13.4KB
application/vnd.openxmlformats-officedocument.spreadsheetml.sheet

Q140. Section VI - Financial Assistance Policy (FAP)

Q141. Upload a copy of your hospital's financial assistance policy.

[AHC-FinancialAssistance-Policy 2021.pdf](#)
627.9KB
application/pdf

Q220. Provide the link to your hospital's financial assistance policy.

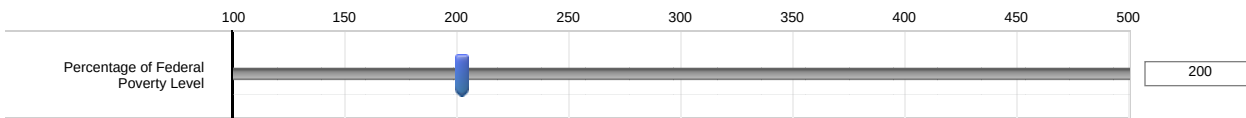
<https://www.adventisthealthcare.com/app/files/public/cecfe073-900d-4040-99bf-98e381c6452d/AHC-FinancialAssistance-Policy.pdf>

Q147. Has your FAP changed within the last year? If so, please describe the change.

No, the FAP has not changed.
 Yes, the FAP has changed. Please describe:

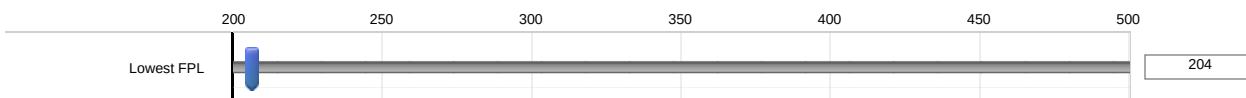
Q143. Maryland hospitals are required under Health General §19-214.1(b)(2)(i) COMAR 10.37.10.26(A-2)(2)(a)(i) to provide free medically necessary care to patients with family income at or below 200 percent of the federal poverty level (FPL).

Please select the percentage of FPL below which your hospital's FAP offers free care.



Q144. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(2)(a)(ii) to provide reduced-cost, medically necessary care to low-income patients with family income between 200 and 300 percent of the federal poverty level.

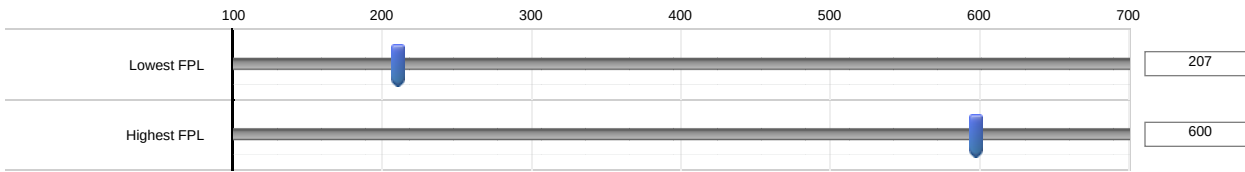
Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care.



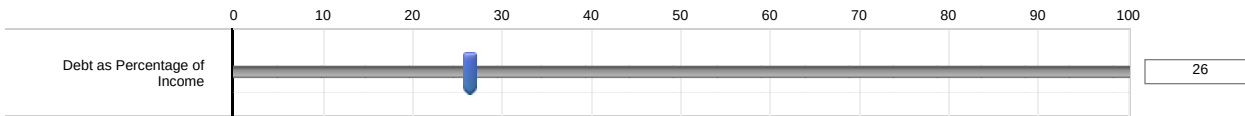


Q145. Maryland hospitals are required under Health General §19-214.1(b)(2)(iii) COMAR 10.37.10.26(A-2)(3) to provide reduced-cost, medically necessary care to patients with family income below 500 percent of the federal poverty level who have a financial hardship. Financial hardship is defined in Health General §19-214.1(a)(2) and COMAR 10.37.10.26(A-2)(1)(b)(i) as a medical debt, incurred by a family over a 12-month period that exceeds 25 percent of family income.

Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care for financial hardship.



Q146. Please select the threshold for the percentage of medical debt that exceeds a household's income and qualifies as financial hardship.



Q221. Per Health General Article §19-303 (c)(4)(ix), list each tax exemption your hospital claimed in the preceding tax able year (select all that apply)

- Federal corporate income tax
- State corporate income tax
- State sales tax
- Local property tax (real and personal)
- Other (Describe)

Q150. Summary & Report Submission

Q151.

Attention Hospital Staff! IMPORTANT!

You have reached the end of the questions, but you are not quite finished. Your narrative has not yet been fully submitted. Once you proceed to the next screen using the right arrow button below, you cannot go backward. You cannot change any of your answers if you proceed beyond this screen.

We strongly urge you to contact us at hcbhelp@hilltop.umbc.edu to request a copy of your answers. We will happily send you a pdf copy of your narrative that you can share with your leadership, Board, or other interested parties. If you need to make any corrections or change any of your answers, you can use the Table of Contents feature to navigate to the appropriate section of the narrative.

Once you are fully confident that your answers are final, return to this screen then click the right arrow button below to officially submit your narrative.

Location Data

Location: [\(39.037002563477, -77.041198730469\)](#)

Source: GeoIP Estimation

The map displays the Washington, D.C. metropolitan area and surrounding regions. A yellow diamond marker is placed on the map, indicating a location near Baltimore, Maryland. Other labeled cities include Harrisburg, New Jersey, Wilmington, Germantown, Annapolis, and Washington.



Community Health Needs Assessment

Adventist HealthCare Shady Grove Medical Center 2020 – 2022

Approved by Adventist HealthCare

Board of Trustees in October 2019



Adventist HealthCare
Shady Grove Medical Center

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Section I: Introduction



Letter from the President & CEO



Thank you for the opportunity to present the Adventist HealthCare 2020-2022 Community Health Needs Assessment (CHNA) report and findings. The assessment, which is done every three years, helps our organization identify the needs of our patients and local community members, and address those needs through collaborative partnerships and healthcare service offerings.

Adventist HealthCare is an integrated healthcare delivery network including four nationally accredited acute-care and specialty hospitals, behavioral health services, home health agencies, urgent care centers, primary care offices and imaging centers. Our role is to not only deliver high-quality care, but to contribute to societal well-being and equitable care throughout the Washington, D.C., metropolitan area.

For example, we will continue to focus on areas such as chronic disease prevention and management, behavioral health and maternal and child health. We will also look at the social determinants of health, such as homelessness and food insecurity.

Societal well-being is an important part of our Mission to extend God's care to the community we serve. Our community includes individuals and families who have access to resources like housing, transportation, education, employment and health care, which are important factors leading to good health and well-being. However, there are those in our community who face social and economic challenges—racial and social injustice, economic inequality, and lack of access to resources and services—that affect their quality of life and health outcomes. Paying attention to factors that affect health is imperative to improve care experience, improve quality, reduce costs and advance health equity for all.

Our Mission and values of respect and integrity call us to recognize the infinite worth of each individual and to be conscientious and trustworthy in everything we do. We demonstrate our commitment to equity and inclusion by acting with integrity, holding ourselves to the highest standards, and ensuring that everyone is treated respectfully and receives equitable healthcare.

I invite you to read more about the work we have done and our continued focus on delivering high-quality and compassionate care to the communities we serve.

A handwritten signature in black ink that reads "Terry Forde". The signature is written in a cursive, flowing style.

Terry Forde
President & CEO

Adventist HealthCare

Shady Grove Medical Center Overview

Shady Grove Medical Center

Shady Grove Medical Center is a licensed 443-bed acute care facility located in Rockville, Maryland. Opened in 1979, the hospital has since expanded to include a four-story patient tower with private rooms; a high-tech surgery department for inpatients and outpatients; a freestanding Emergency Center in Germantown; the comprehensive Aquilino Cancer Center; and inpatient and outpatient mental health services.

Cancer Care and the Aquilino Cancer Center

Shady Grove Adventist Aquilino Cancer Center is the centerpiece of Shady Grove's cancer care services. It opened in the fall of 2013 and is the first community-based, free-standing, comprehensive cancer center in Montgomery County. Adjacent to Shady Grove Medical Center, the center provides a full-range of clinical services that include diagnostics, surgery, radiation, chemotherapy and immunotherapy, pain and symptom management, and clinical trials, along with a range of wellness programs. The center also supports the hospital's inpatient cancer unit. Shady Grove Medical Center is accredited by the Commission on Cancer as a Community Hospital Comprehensive Cancer Program with Commendation. In addition, Shady Grove is accredited by the American College of Radiology and has received its Gold Seal of Accreditation in computed tomography, or CAT scanning.

Cardiac and Vascular Services

Shady Grove Medical Center provides patients with high quality, life-saving cardiac and vascular emergency procedures, state-of-the art diagnostics and treatment, and full cardiac rehabilitation services. The hospital is designated as a cardiac interventional center by the Maryland Institute of Emergency Medical Services and Systems. Shady Grove's cardiac program includes a Chest Pain Center, which has been recognized by the national Society of Cardiovascular Patient Care for exceeding rigid standards in treatment of chest pain and other heart attack symptoms. Also, Shady Grove was second hospital in the nation to hold cardiac catheterization lab accreditation with PCI from the American College of Cardiology. Shady Grove's Heart Failure Clinic blends remote monitoring technology and hands-on medical counseling to give congestive heart failure patients the one-on-one support they need to manage their disease.

Shady Grove also is nationally recognized for stroke care, earning Gold Plus Quality Achievement and Target: Stroke Honor Roll designations from the American Stroke Association annually since 2015.

Shady Grove holds some of the fastest times in the nation for administering the life-saving drug tPA to eligible stroke patients. In 2019, the hospital added a cerebrovascular neurosurgeon and a state-of-the-art biplane imaging machine to begin offering stroke patients mechanical thrombectomy, an advanced procedure that recent studies show produces better long-term outcomes after a stroke.

The Birth Center and Children's Services

The experts at **The Birth Center at Shady Grove Medical Center** deliver nearly 5,000 babies a year. In addition, the hospital's Level III Neonatal Intensive Care Unit (NICU) provides a broad range of pediatric medical subspecialists and pediatric surgical specialists for critically-ill newborns with complex medical needs. Shady Grove employs a team of lactation experts who in 2019 established the only breastmilk depot in the state, so new moms can choose safe donor breast milk for babies who need extra nutrition. In 2014, Shady Grove was the first Maryland hospital to earn Baby-Friendly designation from the World Health Organization and UNICEF for breast-feeding support services.

Shady Grove Medical Center's Pediatric Emergency Department offers full-service, around the clock emergency services just for children. It is staffed by physicians who are board-certified in pediatric emergency medicine, along with nurse practitioners, physician assistants, pediatric nurses and medical technicians certified to treat children's medical emergencies. Our Pediatric Emergency cares for more than 21,000 children each year.

Emergency Services

Shady Grove houses a busy Emergency Department that sees more than 90,000 cases a year. In addition to our main Emergency Department, Shady Grove operates the **Adventist HealthCare Germantown Emergency Center**, which opened in 2006. GEC provides the same full-service emergency care that patients receive on our main campus in a convenient site in northern Montgomery County.

Surgical Services

Shady Grove's skilled physicians perform a variety of surgeries with the support of highly specialized nurses, anesthesiologists, and technicians. Our capabilities include robotic surgery tools that can speed healing times for many patients. Orthopedics is a focus for Shady Grove, and our joint replacement program offers specialized staff on a dedicated unit with comprehensive patient education and support. Our **Joint Replacement Center** has earned the Gold Seal from The Joint Commission for quality outcomes and high standards of care in hip and knee replacement surgery. In addition, Shady Grove holds the only nationally-recognized accreditation for **metabolic and bariatric surgery**, recognized for our commitment to quality and patient safety by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program.

Behavioral Health Services

Shady Grove Medical Center holds the Joint Commission's Gold Seal of Approval for behavioral health services. The mental health care team at Shady Grove is made up of licensed, board-certified psychiatric nurses, psychiatrists, psychologists, therapists and spiritual care providers. With both inpatient and outpatient programs, our specialists provide a range of resources and treatment, including counseling, therapy and substance abuse treatment. Shady Grove also provides services for children, including two special education programs: **The Lourie Center for Children's Social & Emotional Wellness** and **The Ridge School**.

Executive Summary

With increasing racial and ethnic diversity of residents in the greater Washington D.C. metropolitan area (including Montgomery and Prince George's counties), addressing the needs of a diverse community is an integral part of fulfilling Adventist HealthCare's mission. The Adventist HealthCare Population Health strategy aims to improve the patient experience of care, reduce the total cost of care, and advance health equity by coordinating health care and services for communities we serve. Disadvantaged populations--such as those experiencing poverty or homelessness, people of color, women, and others who have persistently experienced social disadvantage or discrimination--systematically experience worse health outcomes or greater health risks than more advantaged social groups (Braveman, 2006). Infant mortality is more than two times higher for Black women than for white women. Breast and prostate cancer mortality are higher for women and men of color, respectively. These disparities in health outcomes, which are widely proven to be avoidable and unjust, are very well documented.

Like many hospitals and healthcare systems across the nation, Adventist HealthCare works to bring the best quality of care and access to care to the populations we serve. However, our organization recognizes the importance of addressing the environment (housing and transportation, for example), health behaviors (nutrition, exercise, tobacco use) and socioeconomic factors (education, employment, income, support and safety systems) that affect health. The University of Wisconsin Population Health Institute Model (Figure 1) indicates that these factors

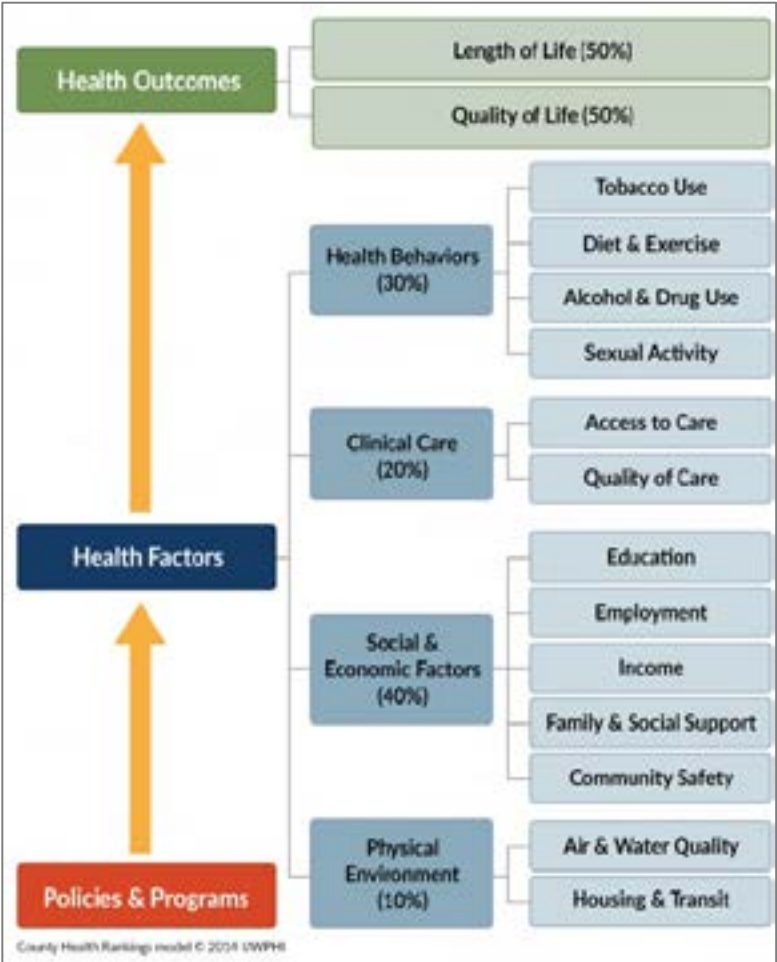


Figure 1. County Health Rankings Model
(Source: University of Wisconsin Population Health Institute)

contribute significantly to health outcomes (80%) such as one's quality of life and life expectancy. While hospitals have significant control over clinical care (20%), using a collaborative approach to address a broader set of community needs is required to ensure that everyone has a fair and just opportunity to achieve the best health possible (the definition of health equity). Through a comprehensive needs assessment, Adventist HealthCare has collected information about population demographics, existing community assets, and gaps in resources to share with patients and community members, community partners, and staff and leaders. Together with our partners, we share responsibility for improving the health of the community and exploring new ways to deliver patient-centered and equitable care.

The 2020-2022 Adventist HealthCare Community Health Needs Assessment (CHNA) reports include information about community-identified needs in areas where Adventist HealthCare offers health care and related services to our community. Each hospital has a report that summarizes information about the health status and health needs of residents in their particular service area (primarily in Montgomery and Prince George's Counties) using reliable and public data sources as well as input from community members, leaders, and organizations. Key representatives of the community are included in the input: diverse county residents; partners in public health, public safety, housing, and education; and communities with limited access to care, programs, and resources such as people with disabilities or those experiencing poverty, hunger, or homelessness. The comprehensive information in this report helps our organization learn about community-based organizations and local assets, resource gaps, racial inequities, and health and healthcare needs that our community deems important. Our goal is to use this information to focus our healthcare strategy on population-based care, programs, and services that promote healthy communities over the next three years.

There has been a myriad of evidence showing that disparities exist in quality of care, access to care, clinical conditions, and health outcomes. Factors such as race and ethnicity, sex and gender identity, housing conditions, access to healthy food, and others can influence health and access to healthcare. Many respondents to our primary survey noted a lack of trust in and bias among healthcare providers, and they expressed the desire for culturally sensitive health care. The section titled "**Our Community**" describes the changing demographics of diverse populations residing in specific zip codes in our community service area. Besides race, ethnicity, and age, the section includes information about the educational attainment, household income, poverty level, insurance coverage, and access to care of residents, particularly highlighting those who face barriers to equitable healthcare.

The **Methodology** section describes the data collection and analysis approaches used to assess health, social, and other community needs. The section also describes how we gathered input from community members and leaders through community conversations, key informant interviews, and an online survey. In addition, we include a description of the process for prioritizing and selecting areas of focus for strategic community health improvement planning and implementation.

In the **Findings** section, the report describes two system-wide priority areas of focus identified from the assessment: (1) increasing access to care and (2) addressing social determinants of health. For each hospital-specific report, the themes that came up most often were related to chronic disease prevention and management, maternal and child health, behavioral health, and social determinants of health such as homelessness and food insecurity. The section includes the findings from the various data collection methods and presents detailed information by chronic or infectious disease, overall health and wellness (e.g., maternal and child health, behavioral health), and topics related to societal well-being (e.g., education, food access, housing, and transportation).

Finally, the section on **Evaluation** shares the programs and outcomes of the 2017-2019 CHNA implementation strategy, including changes over time (improving, worsening, or staying the same) and disparities among different populations. This final summary of the last three-year cycle provides background on the activities to address chronic disease (diabetes self-management), nutrition education (culturally appropriate diabetes and other disease and nutrition education), and food access (affordable and healthy food options).

Section II: Our Community



The Community We Serve

Introduction – Our Community

Shady Grove Medical Center (SGMC) primarily services residents of Montgomery County, Maryland. Approximately 85.0 percent of discharges come from our Total Service Area, which is considered Adventist HealthCare Shady Grove Medical Center's Community Benefit Service Area (CBSA). Within that area, 60.0 percent of discharges account for the Primary Service Area (PSA), which includes the following zip codes/cities:

20874 – Germantown, 20878 – Gaithersburg, 20850 – Rockville, 20877 – Gaithersburg, 20886 – Montgomery Village, 20879 – Gaithersburg, 20852 – Rockville, 20876 – Germantown, 20854 – Potomac, 20871 – Clarksburg, and 88888 – Homeless.

The remaining 25.0 percent of discharges account for our Secondary Service Area (SSA), which includes the following zip codes/cities:

20906 - Silver Spring, 20853 – Rockville, 20855 – Derwood, 20851 – Rockville, 20872 – Damascus, 20882 – Gaithersburg, 20832 – Olney, 20902 – Silver Spring, 20904 – Silver Spring, 20837 – Poolesville, 20841 – Boyds, 20817 – Bethesda, 20814 – Bethesda, 21703 – Fredrick, 20901 – Silver Spring, 20910 – Silver Spring, 21771 – Mount Airy, 20895 – Kensington, 21704 – Fredrick, 21702 – Fredrick.

The map below depicts our primary and secondary service areas for Adventist HealthCare SGMC based on total discharges for years 2016 – 2018 (Figure 1).



Figure 1. Shady Grove Medical Center’s Primary and Secondary Service Areas

Shady Grove Medical Center’s CBSA includes roughly 1,018,195 individuals (Figure 2). Of those individuals the majority (56.5 percent) are White followed by Black (17.0 percent) and Asian (14.5 percent). Nearly 19 percent of CBSA residents identify as Hispanic or Latino.

Shady Grove Medical Center Community Benefit Service Area Demographics (2013 - 2017)

Demographics	CBSA	
<i>Total Population*</i>	1,018,195	
	Number (N)	Percent (%)
<i>Total Population by Gender*</i>		
Male	492,757	48.4%
Female	525,438	51.6%
<i>Total Population by Race*</i>		
Asian	147,509	14.5%
Black	173,098	17.0%
Native American or Alaskan Native	3,174	0.31%
Native Hawaiian/Pacific Islander	627	0.06%
White	575,187	56.5%
Some Other Race	76,172	7.5%
Multiple Races	42,428	4.2%
<i>Total Population by Ethnicity*</i>		
Hispanic/Latino	189,169	18.6%
Male	95,727	50.6%
Female	93,442	49.4%
Not Hispanic or Latino	829,026	81.4%
<i>Hispanic Population by Race*</i>		
Asian	924	0.54%
Black	5,155	2.33%
Native American/Alaskan Native	1,544	52.9%
Native Hawaiian/Pacific Islander	19	11.3%
White	99,922	13.7%
Some Other Race	71,401	78.3%
Multiple Races	10,204	23.9%
<i>Non-Hispanic Population by Race*</i>		
Asian	146,585	17.7%
Black	167,943	20.3%
Native American or Alaskan Native	1,630	0.2%
Native Hawaiian/Pacific Islander	608	0.07%
White	475,265	57.3%
Some Other Race	4,771	0.58%
Multiple Races	32,224	3.89%
<i>Total Population by Age*</i>		
0 – 4	66,180	6.5%
5 – 17	173,956	17.1%
18 – 24	81,513	8.0%
25 – 34	136,808	13.4%
35 – 44	142,048	14.0%
45 – 54	148,753	14.6%
55 – 64	130,384	12.8%
65+	138,553	13.6%

<i>Educational Attainment**</i>			
Grade K - 8		13,358	3.9%
Grade 9 – 11		14,053	4.1%
High School Graduate		58,901	17.2%
Some College, No Degree		52,851	15.4%
Associates Degree		19,612	5.7%
Bachelor’s Degree		87,092	25.4%
Graduate Degree		91,465	26.6%
No Schooling Completed		6,136	1.8%
Notes:			
*Trinity Health Data Hub – Vital Statistics Report – SGMC CBSA			
**Buxton Data Software			

Figure 2. Shady Grove Medical Center Community Benefit Service Area Demographics
(Source: Trinity Health Data Hub & Buxton Analytics Software, 2019)

Health Inequity

People of color, low-income individuals, and other disadvantaged populations disproportionately experience poor health outcomes.¹ The Centers for Disease Control and Prevention (CDC) reports that communities with predominantly minority groups continue to have lower socioeconomic status; these groups face greater barriers to health-care access, greater risks for disease, and greater burden of disease as compared to other populations.² For example, the infant mortality rate among African Americans is more than double that of Whites^{3,4} and African American women regardless of their education and income level are three to four times more likely to die from preventable pregnancy-related complications than non-Hispanic White women.⁵ Furthermore, there is evidence that racial/ethnic minority groups are less likely to receive needed medical procedures, more likely to receive less useful medical procedures, and experience an overall reduced quality of health care services.⁶

Due to the persistent health disparities that exist in the U.S., health care experts have called for efforts to address the root causes of health disparities, by addressing both the biological and social determinants of health as well as healthcare spending. Research shows that health disparities lead to unnecessary healthcare spending and that addressing the root causes of health disparities will help to reduce the cost of health care in this country. A national study found that eliminating health disparities for racial/ethnic minority groups would reduce medical care expenditures by about \$230 million and indirect costs associated with illness and premature death by more than \$1 trillion.⁷ For health systems, reducing health disparities is not just the right thing to do; it can yield positive financial gains associated with improving quality of care and reducing health care costs for people who use health care services.

¹ Edgoose, J., Davis, S., Atwell, K., Balajee, S. S., Bazemore, A., Bierman, A. S., and et.al. (2018). A guidebook to health equity curricular toolkit. Retrieved from https://www.aafp.org/dam/AAFP/documents/patient_care/everyone_project/health-equity-toolkit/hops19-he-guidebook.pdf

² CDC. (2019). Surveillance of health status in minority communities--Racial and ethnic approaches to community health across the U.S. (REACH U.S.). Risk Factor Surveillance Survey, United States, 2009. Retrieved from <https://www.cdc.gov/nccdphp/dnpao/division-information/data-stats/index.htm>

³ Centers for Disease Control and Prevention. (2019). Infant mortality. Retrieved from <https://www.cdc.gov/reproductivehealth/maternalinfanthealth/infantmortality.htm>

⁴ Penman-Aguilar, A., Bouye, K., Liburd, L., Office of Minority Health and Health Equity, and Office of the Director, CDC. (2016). Background and rationale. Retrieved from https://www.cdc.gov/mmwr/volumes/65/su/su6501a2.htm?s_cid=su6501a2_w

⁵ Centers for Disease Control and Prevention. (2019). Pregnancy mortality surveillance system. Retrieved from <https://www.cdc.gov/reproductivehealth/maternalinfanthealth/pregnancy-mortality-surveillance-system.htm>

⁶ Institute of Medicine. (2003). Unequal treatment: Confronting racial and ethnic disparities in health care. National Academies Press.

⁷ LaVeist, T. A., Gaskin, D., & Richard, P. (2011). Estimating the economic burden of racial health inequalities in the United States. *International Journal of Health Services*, 41, 231-238.

According to Robert Wood Johnson Foundation, health equity means that everyone has a fair and just opportunity to be as healthy as possible. Specifically: "This requires removing obstacles to health such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care." This requires valuing everyone equally and working intentionally to combat the effects of bias and discrimination to eliminate health disparities. To the 2020-2022 CHNA survey question asking respondents the main reason why they thought they may have been treated unfairly when getting medical care, many noted bias among healthcare providers, and they expressed the desire for culturally sensitive health care.

Health inequities are differences in health outcomes that are systematic, avoidable, and unjust. In order to address health inequities, hospitals, physicians and other providers, and community partners must work collaboratively to identify and monitor community needs and barriers to accessing health care. The Institute for Healthcare Improvement (2016) suggests that organizations combine efforts to improve health equity with a plan to address multiple factors that affect health outcomes. In particular, they should find effective ways to care for the health of their communities in partnership with community organizations, and especially to eliminate barriers to accessing healthcare.

Demographics & Population Trends⁸

In Maryland, the population demographics are rapidly changing, particularly among residents living in Montgomery County (Figure 3). Adventist HealthCare serves some of the most diverse communities in the United States, constantly undergoing economic, social and demographic shifts that result from an ever-changing, ever-growing population (Figure 4).

Montgomery County is the most populous jurisdiction in Maryland and has retained its status as the second largest jurisdiction in the Washington, D.C. metropolitan area.⁹ From 1990 to 2017, Montgomery County's population grew 38 percent, increasing from 765,476 to 1,058,810 people.² The greatest population growth occurred inside the Capital Beltway (Interstate 495). According to the Maryland-National Capital Park and Planning Commission (MNCPPC), the growth in Montgomery County was driven largely by births to residents and increasing international migration. At 32.6 percent, Montgomery County has a foreign-born population twice that of the state of Maryland.

Montgomery County is a majority-minority county, meaning it is made up of less than 50 percent non-Hispanic Whites (Figure 3). The majority of residents (43.4 percent) in Montgomery County are non-Hispanic White, followed by Black and Hispanic (19.9 percent each), and Asian (15.6 percent). The racial and ethnic diversity in the county has continued to increase with the increase in the overall population (Figure 5).

Regarding life expectancy, Montgomery County at 84.3 years is higher than that of Maryland at 79.2 years (Figure 6). The life expectancy is slightly higher for Whites compared to Blacks.

⁸ U.S. Census Bureau. (2018). QuickFacts. Retrieved from <https://www.census.gov/quickfacts/fact/table/MD,montgomerycountymaryland/PST045218>

⁹The Maryland-National Capital Park and Planning Commission. (2019). Montgomery County Trends: A look at people, housing, and jobs since 1990. Retrieved from https://montgomeryplanning.org/wp-content/uploads/2019/01/MP_TrendsReport_final.pdf

Montgomery County 2018 Estimates		
	Maryland	Montgomery County
Total Population	6,042,718	1,052,567
Population by Race and Ethnicity, %		
Asian	6.7%	15.6%
Black/AA	30.9%	19.9%
Hispanic/Latino	10.4%	19.9%
Native HI/PI	0.1%	0.1%
White	58.8%	60.2%
White alone, Not Hispanic or Latino	50.5%	43.4%
Population by Age, %		
Under 5 Years	6.0%	6.3%
Under 18 Years	22.2%	23.2%
65 Years and Older	15.4%	15.5%
Median Household Income	\$78,916	\$103,178
Population Characteristic		
Veterans, 2013 - 2017	380,555	43,481
Foreign-born persons, % 2013 – 2017	14.9%	32.6%
Persons in Poverty, %	9.0%	6.9%
Population by Educational Attainment, %		
Population 25+ with High School Diploma, %	89.8%	91.1%
Population 25+ with bachelor's degree or Above, %	39.0%	58.3%

Figure 3. 2018 Population Estimates by Race and Ethnicity in Maryland and Montgomery County
 (Source: [U.S Census Bureau QuickFacts](#), 2018 & [American Community Survey](#), 2017)

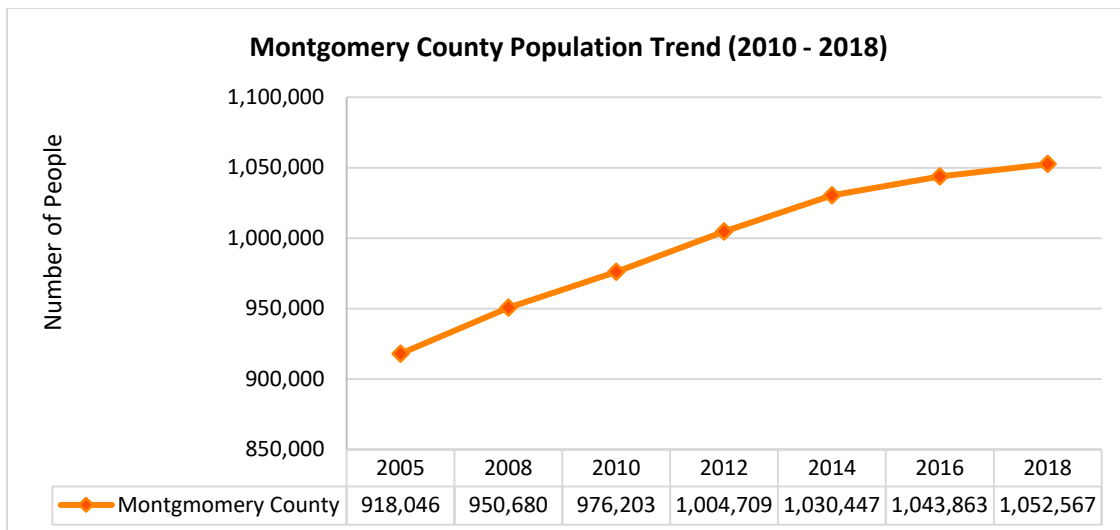


Figure 4. Montgomery County Population Trend 2010 – 2018
 (Source: [American Community Survey – Population Total 1 – year Estimates, Tables B01003 and DP05](#), 2018)

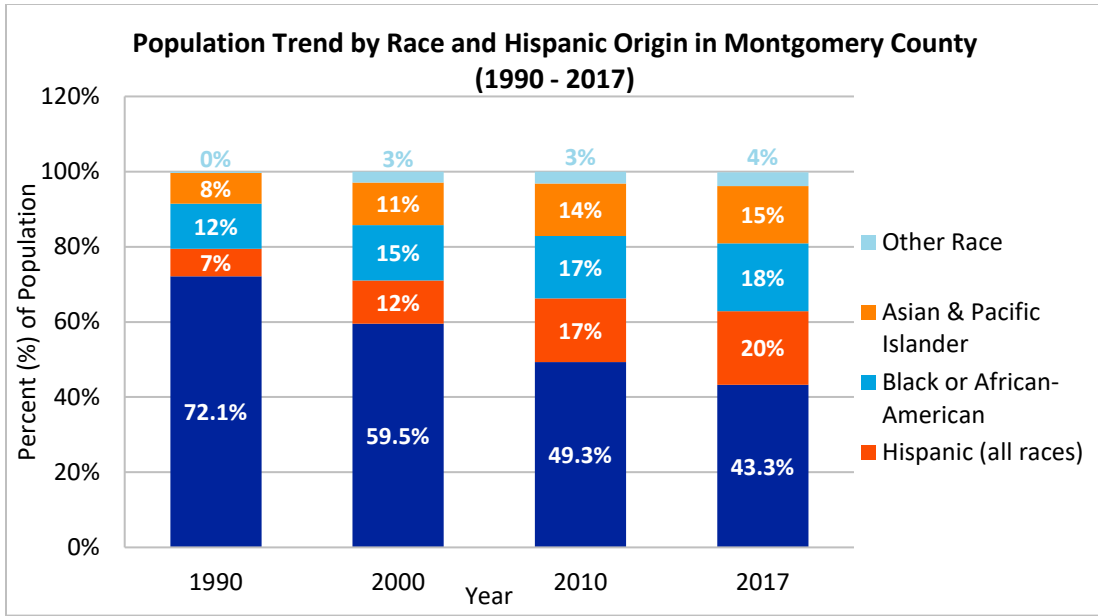


Figure 5. Population Trend by Race and Ethnicity in Montgomery County, 1990 – 2017
 (Source: [U.S. Census Bureau American Community Survey 1-year estimates, Table B03002](#) & [MNCPPC Report](#), 2019)

Life Expectancy by County		
	Maryland	Montgomery County
Life Expectancy		
Overall	79.2	84.3
Race		
White	79.7	83.6
Black	76.9	82.0

Figure 6. Life Expectancy in Montgomery County, Maryland
 (Source: County Health Rankings & Roadmaps, 2015-2017)

Aging Population: Change Over Time, 1990 – 2016¹⁰

According to the Maryland-National Capital Park and Planning Commission (MNCPPC), there has been a noticeable population age shift in Montgomery County from 1990 to 2016, largely in part to the aging baby boomer generation born between 1946 and 1964 (Figure 7). From 1990-2016 the median age of residents in the county rose from 33.9 years to 39 years. Meanwhile, the percentage of young adults, 20 to 34 years, decreased by 7.7 percent and adults age 35 to 44 years decreased by 3.9 percent. Children under age 18 decreased marginally and are projected to remain steady. The fastest growing population, 65+, is projected to grow 7 percent reaching 21 percent of the population by 2040.

The aging of the population will have a significant impact on the health and wellbeing of the community. There will be a larger demand for services such as healthcare and a smaller workforce to meet the demand.

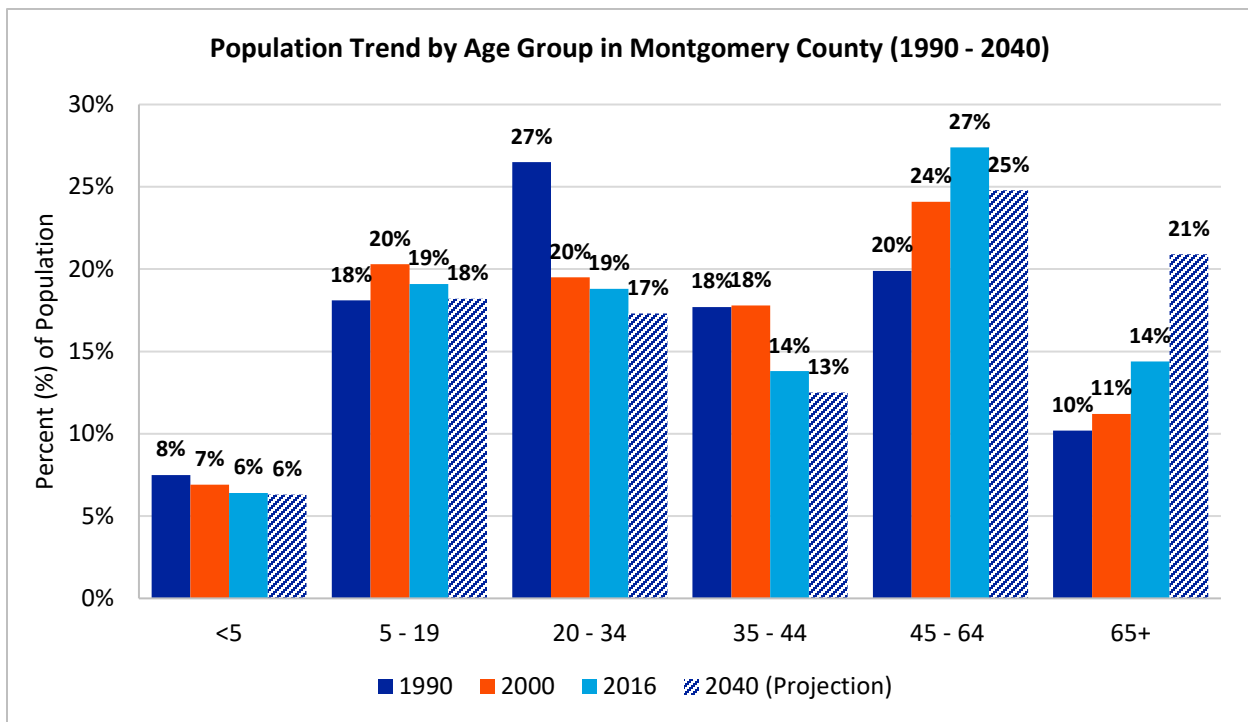


Figure 7. Percent of Population by Age Group in Montgomery County
(Source: [U.S. Census American Community Survey 1-Year Estimates Table S0101](https://www.census.gov/data/tables/2019/acs/tables.html), 2019)

¹⁰ Maryland-National Capital Park and Planning Commission (MNCPPC). (2019). Montgomery County Trends: A look at people, housing, and jobs since 1990. Retrieved from https://montgomeryplanning.org/wp-content/uploads/2019/01/MP_TrendsReport_final.pdf

Foreign-born Population¹¹

According to the U.S. Census Bureau, Maryland is one of the top ten destinations for foreign-born individuals with a significant amount residing in Montgomery County.¹² A foreign-born individual is anyone who was not a U.S. citizen or a U.S. national at birth. From 1980 to 2016, the population of foreign-born individuals living in Montgomery County increased from 12.0 percent to 33.0 percent. The majority of foreign-born residents who live in Montgomery County come from both Asia and Latin America, with the top five countries consisting of El Salvador, China, India, Korea, and Ethiopia (Figure 8). Of those individuals who are foreign-born and living in Montgomery County, 15.4 percent primarily speak English, 30.8 percent speak Spanish, 22.4 percent speak an Asian or Pacific Islander language and 21.4 percent speak an Indo-European language (Figure 9).

In the SGMC CBSA, 13.6 percent of individuals aged 5+ are limited English Proficient (Figure 10). When compared to Montgomery County and Maryland, SGMC’s CBSA has the second highest percentage overall of limited English proficient residents.

Due to the diversity in language spoken and English proficiency levels in the community, it is critical to provide interpreter and translation services to overcome language barriers for those accessing the healthcare, social service and education systems, among others.

Top 10 Countries of Birth among Foreign-born Residents of Montgomery County, Maryland		
Country of Origin	Population (N)	Percent (%) Foreign-Born
El Salvador	47,792	13.9%
China	28,243	8.2%
India	24,306	7.1%
Korea	15,185	4.4%
Ethiopia	15,139	4.4%
Vietnam	12,384	3.6%
Honduras	11,234	3.3%
Peru	10,229	3.0%
Iran	7,947	2.3%
Guatemala	7,564	2.2%

Figure 8. Top 10 Countries of Birth among Foreign-born Residents in Montgomery County, Maryland 2016
(Source: [Maryland National Capital Park and Planning Commission – Montgomery County Trends Report](#), 2019)

¹¹ Maryland-National Capital Park and Planning Commission (MNCPPC). (2019). Montgomery County Trends: A look at people, housing, and jobs since 1990. Retrieved from https://montgomeryplanning.org/wp-content/uploads/2019/01/MP_TrendsReport_final.pdf

¹² U.S. Census Bureau. (2017). QuickFacts. Retrieved from <https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF>

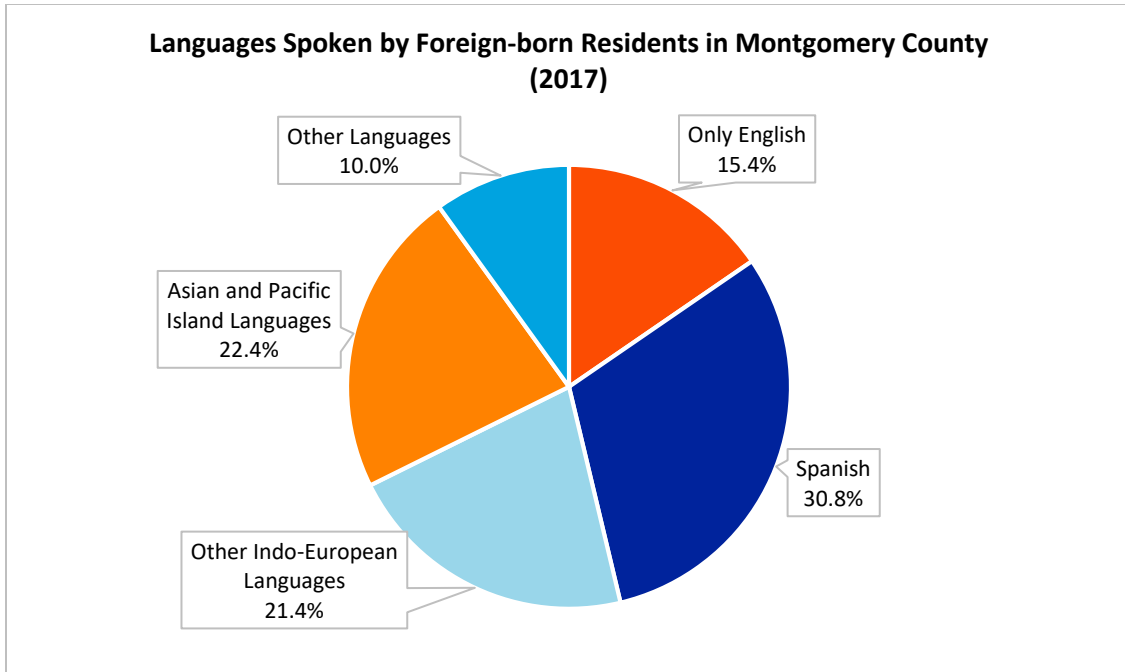


Figure 9. Languages Spoken by Foreign-born Residents in Montgomery County, 2017

(Source: [U.S Census Bureau American Community Survey 1-year estimates, Table B06007 & C16005](#), 2017)

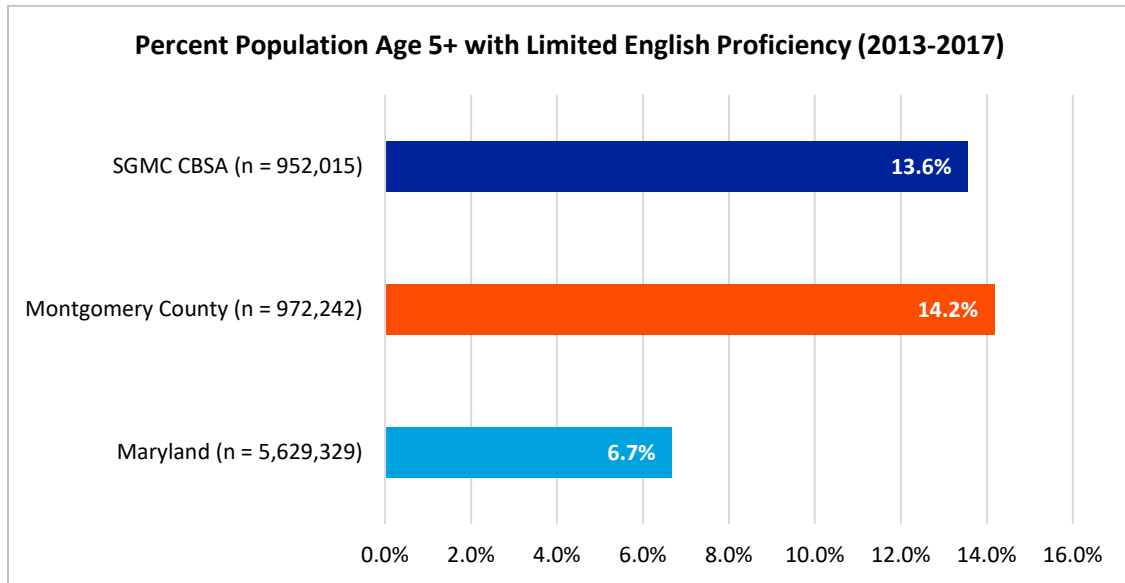


Figure 10. Percent of the Population Age 5+ with Limited English Proficiency, 2013 – 2017

(Source: [U.S. Census Bureau American Community Survey 5-Year Estimates](#), 2013 – 2017)

As racial and ethnic minority populations become increasingly predominant, concerns regarding health disparities grow – persistent and well-documented data indicate that racial and ethnic minorities still fall behind nonminority populations in many health outcome measures. These groups are less likely to receive preventive care to stay healthy and are more likely to suffer from serious illnesses, such as cancer and heart disease.

Additionally, racial and ethnic minorities often have challenges accessing quality healthcare, either because they lack health insurance or the communities in which they live are underserved by health professionals. As the proportion of racial and ethnic minority residents continue to grow, it will become even more important for the healthcare system to understand the unique characteristics of these populations to meet the health needs of the overall community. As a result, this report examines health status and outcomes among different racial and ethnic populations in Montgomery County, with the goal of eliminating disparities, achieving health equity, and improving the health of all groups.

Area Deprivation Index

The Area Deprivation Index (ADI) uses data from the American Community Survey 5-Year Estimates (ACS) to represent a geographic area-based measure of the socioeconomic deprivation experienced by a census block group/neighborhood. The index includes factors of income, education, employment, and housing quality. The ADI is typically used to inform health delivery and policy, primarily for the most disadvantaged neighborhood groups. The index has a measurement scale of 1 (blue = least disadvantaged block group) to 10 (red = most disadvantaged block group).

When looking at the state of Maryland overall (Figure 11), there are variations of both least and most disadvantaged neighborhoods/census block groups. The SGM CBA (Figure 12), is similar to Maryland with some of the most disadvantaged neighborhoods/block groups adjacent to neighborhoods that are least disadvantaged. Examples of neighborhoods that rank anywhere between 7 to 10 on the ADI include: Gaithersburg, Montgomery Village, Germantown, neighborhoods near Middlebrook and Germantown Road, and areas near Great Seneca Highway.

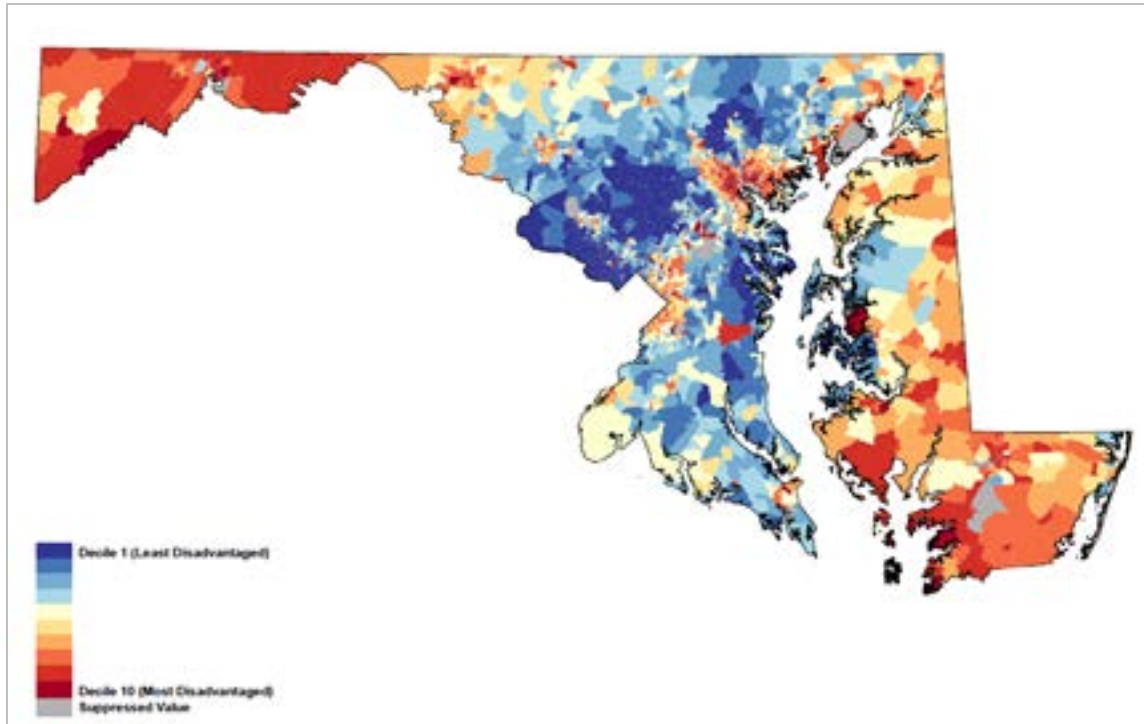


Figure 11. Maryland Area Deprivation Index (ADI) State Rankings, 2015

(Source: [University of Wisconsin School of Medicine and Public Health – Department of Medicine](#), 2015)

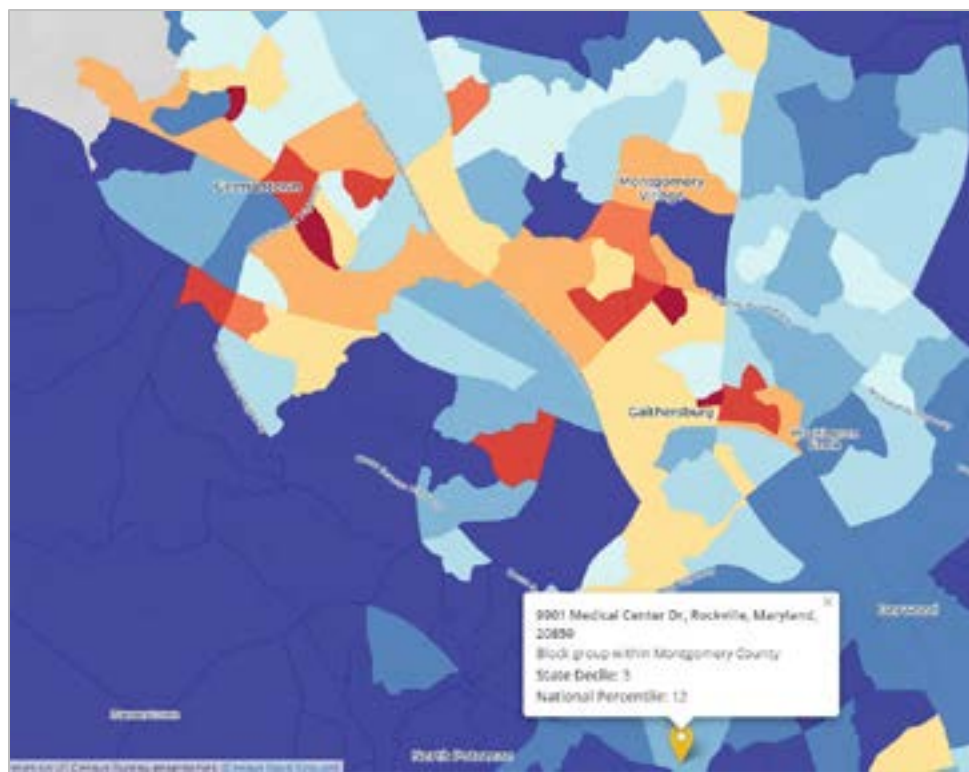


Figure 12. Area Deprivation Index – Map of Neighborhoods/Block Groups Near SGMC

(Source: [University of Wisconsin School of Medicine and Public Health – Department of Medicine](#), 2015)

County Health Rankings and Roadmaps (2019)¹³

The County Health Rankings Model (Figure 13) illustrates the wide range of factors that influence how long and well we live. Socioeconomic factors such as income, education, and employment can influence the way we make decisions about our health and access healthcare related services. Although some people have access to essential elements for healthy living, many people do not have the same opportunities and are significantly limited in access.

The County Health Rankings and Roadmaps (CHR&R) provide a snapshot of how health is influenced by more than just clinical care and the physical environment - health behaviors as well as social and economic factors have a much greater impact on health. The goal is to achieve the highest level of health for all and close the gap between those with the best and worst health outcomes. The CHR&R measures vital health factors which include high school graduation rates, obesity, smoking, unemployment, access to healthy foods, quality of air and water, income inequality, and teen births. The CHR&R also measures health outcomes which include both length and quality of life.

The ranking scale listed below (Figure 15), provides a snapshot of how Montgomery County compares to the other 22 counties in Maryland. Based on the 2019 report, Montgomery County ranked number one for health outcomes overall and number two for health factors overall (Figure 14).

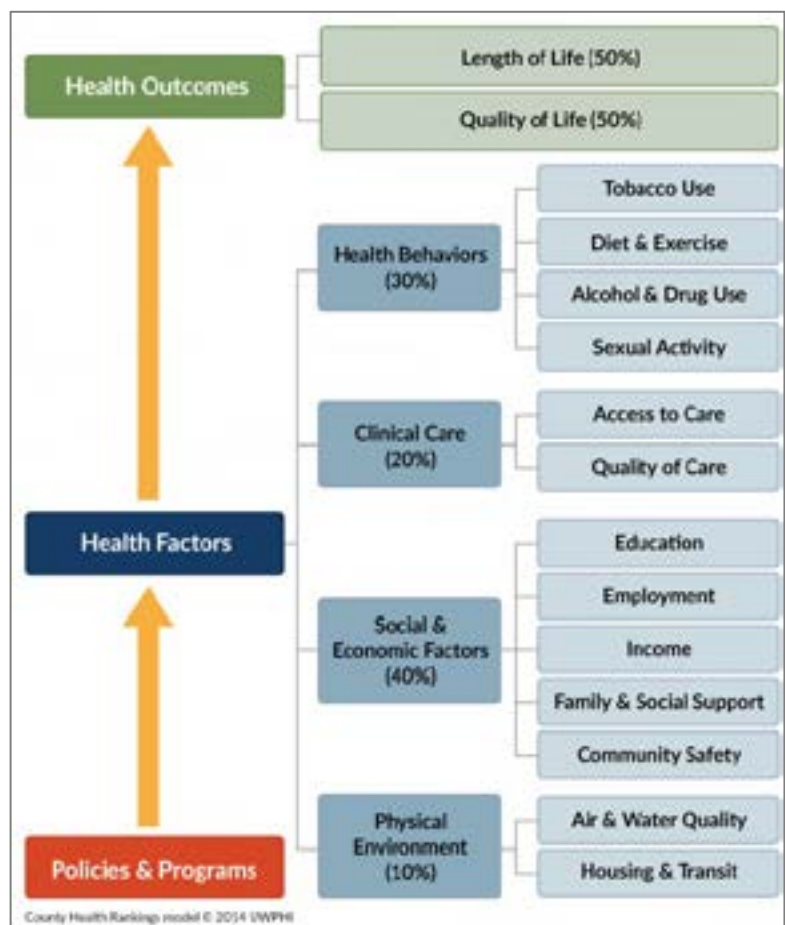


Figure 13. County Health Rankings Model

(Source: [County Health Rankings and Roadmaps – Building a Culture of Health County by County](#), 2019)

¹³ County Health Rankings & Roadmaps. (2019). About County Health Rankings and Roadmaps. Retrieved from <https://www.countyhealthrankings.org/about-us>

Maryland 2019 County Health Rankings			
Health Outcomes Overall		Health Factors Overall	
Rank	County	Rank	County
1	Montgomery	1	Howard
2	Howard	2	Montgomery
3	Fredrick	3	Carroll
4	Carroll	4	Fredrick
5	St. Mary's	5	Calvert
6	Calvert	6	Queen Anne's
7	Queen Anne's	7	Harford
8	Anne Arundel	8	Anne Arundel
9	Talbot	9	Talbot
10	Harford	10	Baltimore
11	Prince George's	11	St. Mary's
12	Charles	12	Charles
13	Baltimore	13	Garret
14	Kent	14	Kent
15	Garret	15	Washington
16	Worcester	16	Prince George's
17	Washington	17	Worcester
18	Cecil	18	Alleghany
19	Wicomico	19	Cecil
20	Alleghany	20	Wicomico
21	Caroline	21	Dorchester
22	Dorchester	22	Caroline
23	Somerset	23	Baltimore City
24	Baltimore City	24	Somerset

Figure 14. County Health Rankings in Maryland
 (Source: [County Health Rankings – Health Outcomes and Factors Overall](#), 2019)

Income and Poverty

The median household income in Montgomery County is \$103,178.¹⁴ Comparatively, the 2017 median household income in Maryland is \$78,916, which is higher than the U.S. median of \$57,652. Although the median household income of Montgomery County is higher than the state's, significant income disparities exist when broken down by racial/ethnic groups. The median household income of White and Asian households is over \$30,000 higher than that of Black and Hispanic households (Figure 15).

Household income has a direct influence on a family's ability to pay for necessities, including health insurance and healthcare services.

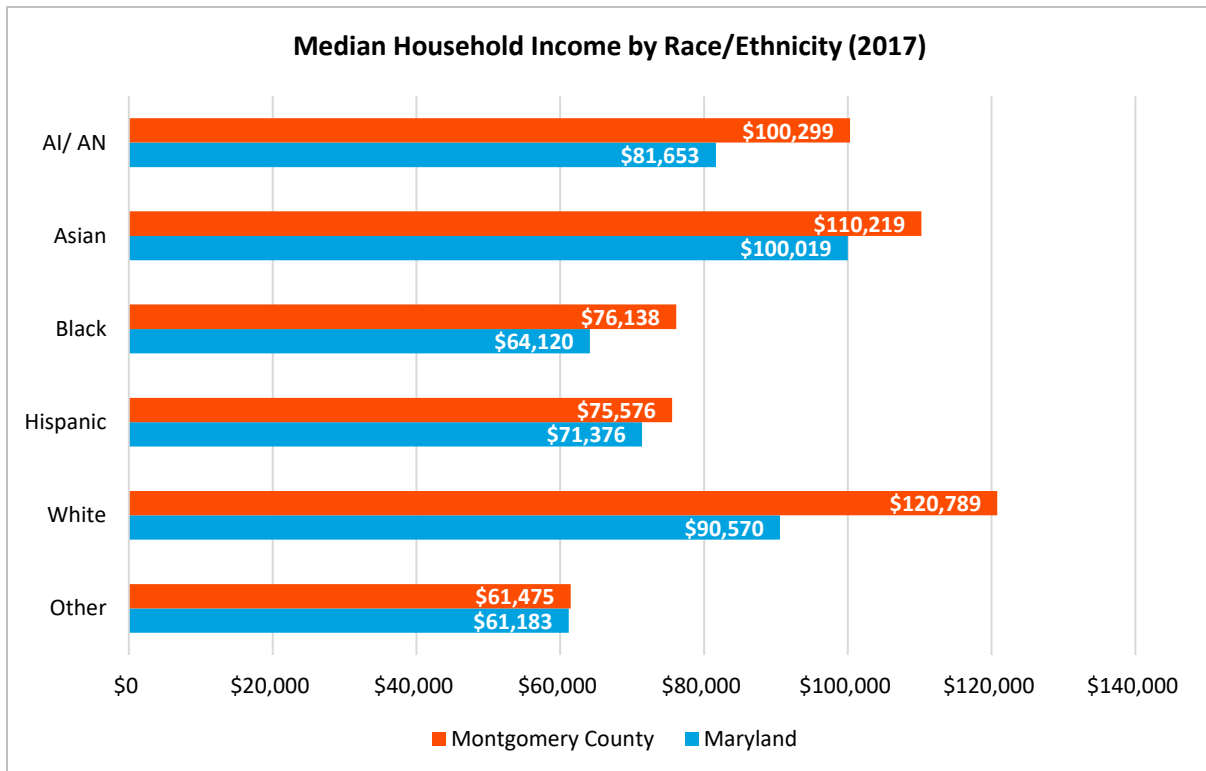


Figure 15. Median Household Income by Race and Ethnicity in Montgomery County and Maryland, 2017
(Source: [United States Census Fact Finder](https://factfinder.census.gov), 2017)

Nearly half of the zip codes located in SGMC's CBSA are below the county averages for median household (indicated in red in Figure 16).

¹⁴ U.S. Census Bureau. (2017). Median household income in the past 12 months: 2017 American community survey 1-year estimates. Retrieved from <https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF>
http://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?pid=ACS_15_1YR_B19013&prodType=table

Shady Grove Medical Center CBSA Median Household Income 2017		
Location	Zip Codes	Median Household Income
Frederick County	21702	\$73,834
	21703	\$77,999
	21704	\$126,514
	21771	\$120,661
	<i>Overall</i>	\$88,502
Montgomery County	20814	\$120,632
	20817	\$185,135
	20832	\$128,475
	20837	\$143,828
	20841	\$166,646
	20850	\$104,515
	20851	\$85,047
	20852	\$94,378
	20853	\$110,364
	20854	\$216,753
	20855	\$127,948
	20871	\$125,649
	20872	\$115,351
	20874	\$86,718
	20876	\$95,338
	20877	\$66,988
	20878	\$120,149
	20879	\$92,694
	20882	\$152,771
	20886	\$78,253
	20895	\$136,433
	20901	\$103,830
	20902	\$87,244
20904	\$81,277	
20906	\$70,929	
20910	\$81,429	
<i>Overall</i>	\$103,178	
Homeless	88888	N/A
Maryland	<i>Overall</i>	\$78,916

Note: Green indicates the location's income is equal to or above the county value. Red indicates the location's income is below the county value (i.e. a potentially vulnerable population.)

Figure 16. Median Household Income by zip code, 2017
 (Source: [Median Household Income in the Past 12 Months 2017 ACS 5-Year Estimates](#))

The 2017 Federal Poverty Level for a family of four is \$24,600.¹⁵ Montgomery County experienced a decrease in residents living below the federal poverty level from 7.5 percent in 2015 to 7.0 percent in 2017.¹⁶ In 2017, in Maryland, as well as within Montgomery County, less residents were living below the poverty level (9.7 percent) than in 2015 (10.0 percent). Despite the slight decrease in poverty rates, a large income inequality gap persists. Black and Hispanic residents in Montgomery County experience poverty at a rate nearly three times that of White residents (Figure 17).

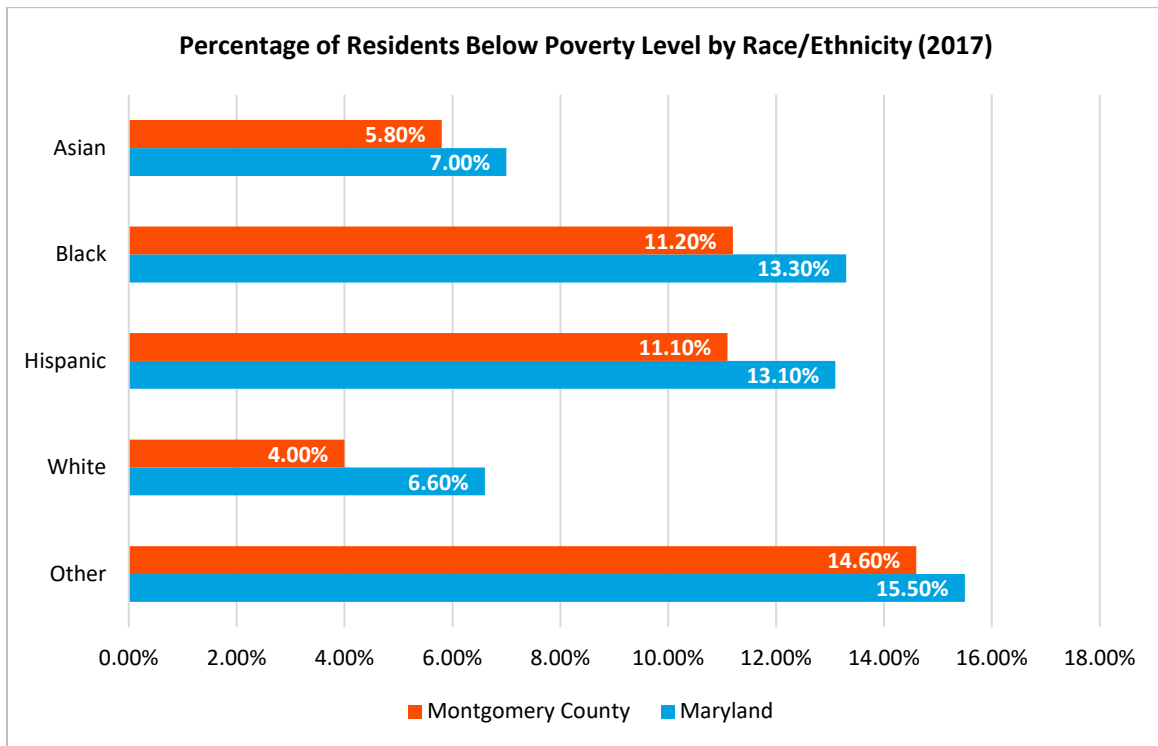


Figure 17. Percentage of Residents in Poverty by Race/Ethnicity in Montgomery and County and Maryland, 2017

(Source: [U.S. Census Bureau – 2017 American Community Survey 1-Year Estimates, Table S1701](https://www.census.gov/data/tables/2017/acs/1-year/tables.html), 2017)

¹⁵ Office of the Assistant Secretary for Planning and Evaluation. (2017). 2017 Poverty Guidelines. Retrieved from <https://aspe.hhs.gov/2017-poverty-guidelines>

¹⁶ U.S. Census Bureau. (2017). Median household income in the past 12 months: 2013-2017 American community survey 1-year estimates. Retrieved from <https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF>

Access to Care & Health Insurance Coverage

AHRQ’s 2015 National Healthcare Disparities Report defines access to healthcare as the efficient and timely use of personal health services to obtain the best health outcomes. The report states that people of color—as well as people with low incomes—are more likely to be uninsured or have coverage through public programs. Overall, people of color tend to have more limited access to healthcare services—and the care they do receive is often of poor quality—which results in a multitude of healthcare complications.¹⁷

According to the Kaiser Family Foundation, approximately 7.0 percent of all Maryland residents under the age of 65 are uninsured. In 2017, 38 percent of Hispanics in Maryland were uninsured, which is higher than any other racial/ethnic group. Black individuals are most likely to be covered by Medicaid and White individuals are most likely to have health insurance coverage through an employer-based plan than any other racial or ethnic group (Figure 18). In SGMC’s CBSA, 14.5 percent of the population is receiving Medicaid which is slightly higher than Montgomery County and 4.02 percent lower than Maryland.¹⁸

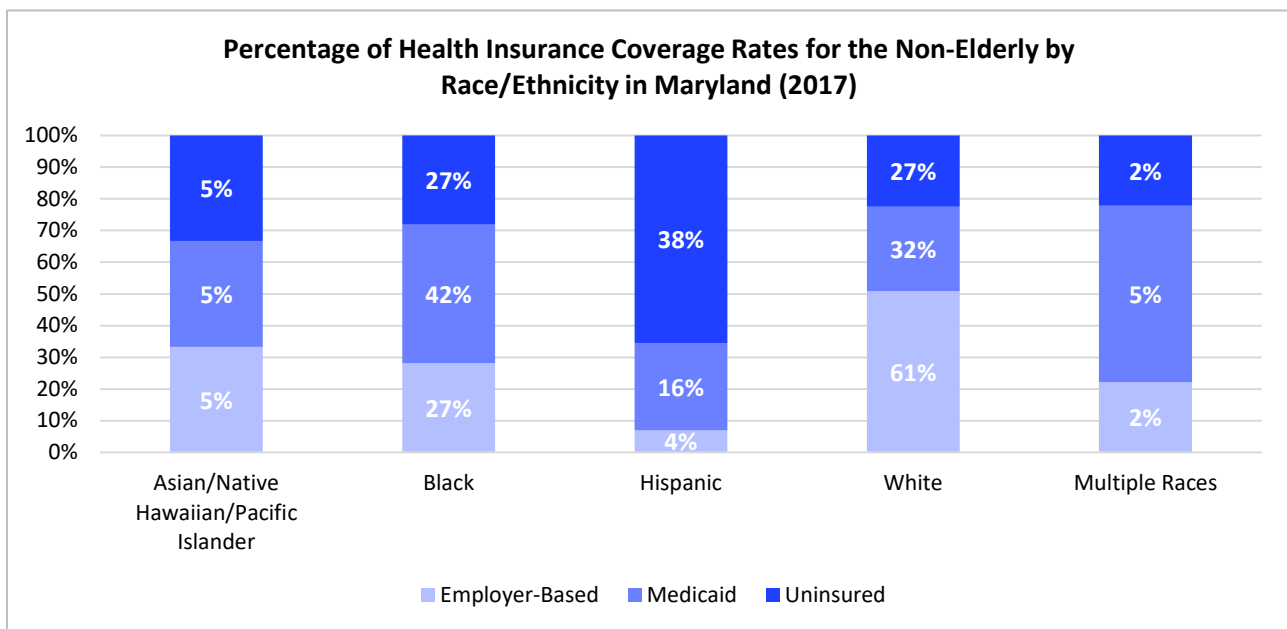


Figure 18. Health Insurance Coverage Rates of 0- to 64-Year Old’s by Race and Ethnicity in Maryland, 2017. (Source: [Kaiser Family Foundation](#), 2017)

*Note: Estimates are based on U.S. Census Bureau American Community Survey 2008 - 2017

¹⁷ Agency for Healthcare Research and Quality. (2016). 2015 National healthcare quality and disparities report and 5th anniversary update on the national quality strategy. *AHRQ Pub, 16-0015*. Retrieved from <http://www.ahrq.gov/research/findings/nhqdr/nhqdr15/index.html>

¹⁸ Trinity Health Data Hub. (2019). Vital Signs Report – SGMC CBSA. Retrieved from <https://trinityhealthdatahub.org/vital-signs-report/>

Despite Montgomery County’s relative wealth regarding income, education and support for public services, between 80,000 and 90,000 residents are uninsured.¹⁹ In Montgomery County as well as in the state of Maryland overall, Hispanics are significantly more likely to not have health insurance compared to White and Black individuals (Figure 19).

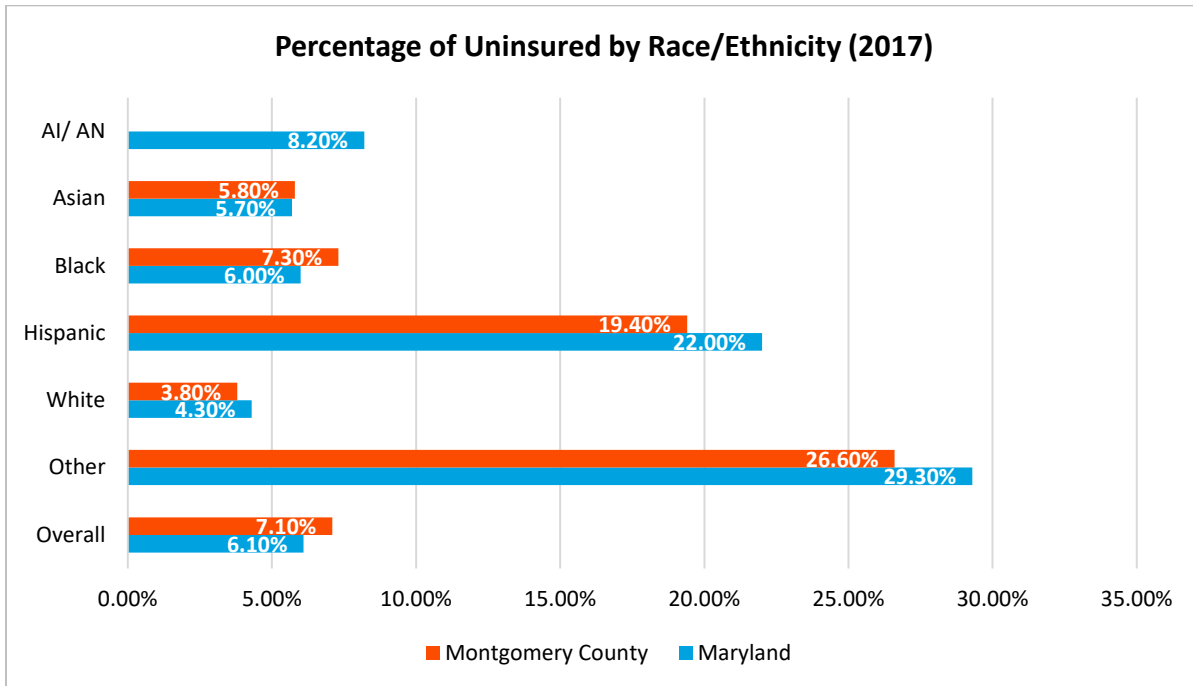


Figure 19. Percentage of Health Insurance Coverage by Race/Ethnicity in Montgomery County and Maryland, 2017

(Source: [U.S. Census Bureau-American Community Survey](https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF), 2017 1-year estimates)

In Montgomery County, men are slightly more likely to be uninsured than women (Figure 20).

¹⁹ U.S. Census Bureau. (2017). Selected characteristics of health insurance coverage in Montgomery County: 2017 American community survey 1-year estimates. Retrieved from <https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF>

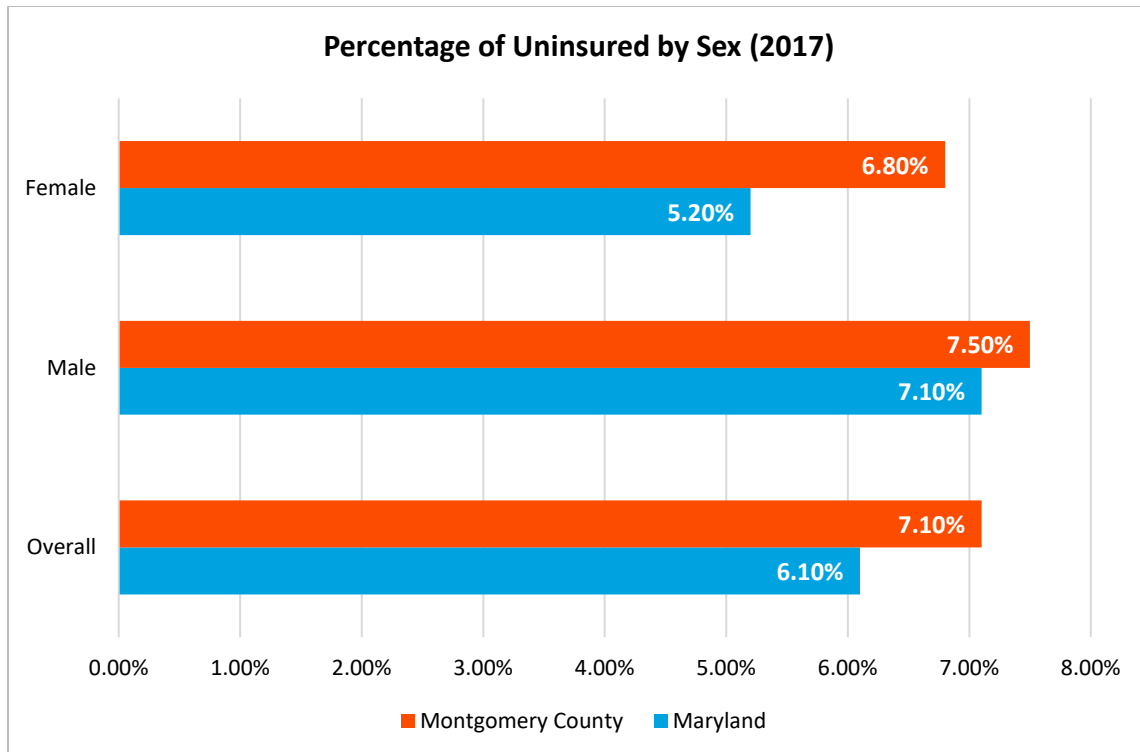


Figure 20. Percentage of Health Insurance Coverage by Sex in Montgomery County and Maryland, 2017
 (Source: [U.S. Census Bureau-American Community Survey](#), 2017 1-year estimates)

Within SGMC’s CBSA, 9.2 percent of residents are uninsured.²⁰ Nearly half of all zip codes located within SGMC’s CBSA are below the county averages for percent uninsured (indicated in red in Figure 21).

²⁰ Trinity Health System (2019). County vitals sign report - Montgomery County and Prince George’s County, Maryland. Retrieved from <https://cares.page.link/HoXh>
 U.S. Census Bureau. (2017). Selected characteristics of health insurance coverage in Montgomery County: 2017 American community survey 1-year estimates. Retrieved from https://factfinder.census.gov/faces/nav/jsf/pages/community_facts.xhtml

Shady Grove Medical Center CBSA Percent Uninsured 2017

Location	Zip Codes	Percent Uninsured
Frederick County	21702	7.20%
	21703	7.80%
	21704	4.10%
	21771	3.60%
	<i>Overall</i>	5.30%
Montgomery County	20814	2.20%
	20817	2.10%
	20832	2.10%
	20837	3.10%
	20841	3.20%
	20850	5.70%
	20851	21.70%
	20852	5.60%
	20853	9.60%
	20854	2.50%
	20855	5.60%
	20871	4.80%
	20872	3.20%
	20874	7.60%
	20876	8.90%
	20877	18.70%
	20878	5.30%
	20879	9.40%
	20882	3.10%
	20886	11.70%
	20895	4.40%
	20901	11.90%
	20902	16.20%
20904	10.60%	
20906	14.00%	
20910	6.00%	
<i>Overall</i>	8.40%	
Homeless	88888	N/A
Maryland	<i>Overall</i>	7.30%

Note: Green indicates the location's uninsurance percentage is below the county value. Red indicates the location's uninsurance percentage is above the county value (i.e. more uninsured within the zip code location than the county overall.)

Figure 21. Percent Uninsured by zip code, 2017

(Source: [Selected Characteristics of Health Insurance Coverage 2017 ACS 5-Year Estimates](#))

Hospital Data

At SGMC from 2016 - 2018, the top ten diagnosis codes for all admissions stayed relatively consistent from year to year (Figure 22). Newborns (normal & neonate with other problems), vaginal delivery, cesarean delivery, and septicemia and disseminated infection accounted for the top 4 admissions each year. Knee joint replacement rounded out the top 5 in 2016 and 2017, while in 2018 it was replaced by major depressive disorders and other/unspecified psychoses.

For patients coming to the emergency room, who were not subsequently admitted, the top 10 reasons for coming in fluctuated in ranking. However, chest pain (unspecified) and other chest pain were continually in the top five. Fever (unspecified), acute upper respiratory infection (unspecified), and headache were in the top five for two of the three years (Figure 23).

For patients who came to the emergency room and were subsequently admitted to the hospital, the top ten diagnoses included newborns (normal & neonate with other problems), vaginal and cesarean deliveries, septicemia & disseminated infections, and knee joint replacement in the top five. In 2018, major depressive disorders & other/unspecified psychoses made its way into the top 10 at number five, displacing knee joint replacement (Figure 24).

Among patients that were discharged from the hospital and were readmitted within 30 days, the top ten diagnoses were relatively consistent from year to year, with septicemia & disseminated infections, heart failure, respiratory failure, and chronic obstructive pulmonary disease continually placing in the top four. In 2017, alcohol abuse and dependence entered the top 10, as the fifth most common diagnosis and remaining there in 2018 (Figure 25).

TOP 10 PRIMARY DIAGNOSIS FOR ALL PATIENTS ADMITTED TO SGMC (2016 - 2018)		
YEAR	RANK	APR DRG DIAGNOSIS
2016	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Septicemia & disseminated infections
	5	Knee joint replacement
	6	Other pneumonia
	7	Hip joint replacement
	8	Cellulitis & other bacterial skin infections
	9	Heart failure
	10	Pulmonary edema & respiratory failure
2017	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Septicemia & disseminated infections
	5	Knee joint replacement
	6	Heart failure
	7	Pulmonary edema & respiratory failure
	8	CVA & precerebral occlusion w infarct
	9	Kidney & urinary tract infections
	10	Cardiac arrhythmia & conduction disorders
2018	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Septicemia & disseminated infections
	5	Major depressive disorders & other/unspecified psychoses
	6	Knee joint replacement
	7	Bipolar disorders
	8	Heart failure
	9	Other pneumonia
	10	Schizophrenia

Figure 22. Adventist HealthCare Shady Grove Medical Center Top 10 Primary Diagnoses for All Patients Admitted, 2016 – 2018

(Source: Adventist HealthCare Cerner EMR System, 2019)

TOP 10 PRIMARY DIAGNOSES FOR EMERGENCY ROOM PATIENTS THAT WERE NOT ADMITTED* (2016 - 2018)		
YEAR	RANK	DIAGNOSIS SHORT DESCRIPTION
2016	1	Chest pain, unspecified
	2	Other chest pain
	3	Fever, unspecified
	4	Unspecified abdominal pain
	5	Major depressive disorder, single episode, unspecified
	6	Headache
	7	Acute upper respiratory infection, unspecified
	8	Unspecified injury of head, initial encounter
	9	Urinary tract infection, site not specified
	10	Vomiting, unspecified
2017	1	Other chest pain
	2	Major depressive disorder, single episode, unspecified
	3	Acute upper respiratory infection, unspecified
	4	Chest pain, unspecified
	5	Headache
	6	Fever, unspecified
	7	Unspecified injury of head, initial encounter
	8	Urinary tract infection, site not specified
	9	Nausea with vomiting, unspecified
	10	Syncope and collapse
2018	1	Chest pain, unspecified
	2	Other chest pain
	3	Fever, unspecified
	4	Acute upper respiratory infection, unspecified
	5	Headache
	6	Unspecified injury of head, initial encounter
	7	Major depressive disorder, single episode, unspecified
	8	Nausea with vomiting, unspecified
	9	Unspecified abdominal pain
	10	Urinary tract infection, site not specified
NOTE: *Patients came to the Emergency Room but were not admitted to the hospital. If patients are not admitted to the hospital, they are not given an APRDRG code.		

Figure 23. Adventist HealthCare Shady Grove Medical Center Top 10 Primary Diagnosis for Non-Admitted Emergency Room Patients, 2016 – 2018
(Source: Adventist HealthCare Cerner EMR System, 2019)

TOP 10 PRIMARY DIAGNOSIS FOR PATIENTS ADMITTED FROM THE EMERGENCY ROOM (2016 – 2018)		
YEAR	RANK	APR DRG DIAGNOSIS
2016	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Septicemia & disseminated infections
	5	Schizophrenia
	6	Major depressive disorders & other/unspecified psychoses
	7	Bipolar disorders
	8	Heart failure
	9	CVA & precerebral occlusion with infarct
	10	Pulmonary edema & respiratory failure
2017	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Schizophrenia
	5	Septicemia & disseminated infections
	6	Major depressive disorders & other/unspecified psychoses
	7	Bipolar disorders
	8	Heart failure
	9	Pulmonary edema & respiratory failure
	10	Kidney & urinary tract infections
2018	1	Neonate birthweight >2499g, normal newborn or neonate w other problem
	2	Vaginal delivery
	3	Cesarean delivery
	4	Septicemia & disseminated infections
	5	Schizophrenia
	6	Major depressive disorders & other/unspecified psychoses
	7	Heart failure
	8	Pulmonary edema & respiratory failure
	9	Bipolar disorders
	10	Percutaneous cardiovascular procedures w/o AMI

Figure 24. Adventist HealthCare Shady Grove Medical Center Top 10 Diagnosis for Patients who were Admitted from the Emergency Room, 2016 – 2018
 (Source: Adventist HealthCare Cerner EMR System, 2019)

TOP 10 READMISSION DIAGNOSES FOR SHADY GROVE MEDICAL CENTER (2016 - 2018)		
YEAR	RANK	APR DRG DIAGNOSIS
2016	1	Septicemia & disseminated infections
	2	Heart failure
	3	Pulmonary edema & respiratory failure
	4	Chronic obstructive pulmonary disease
	5	Other pneumonia
	6	Kidney & urinary tract infections
	7	CVA & precerebral occlusion w infarct
	8	Renal failure
	9	Cardiac arrhythmia & conduction disorders
	10	Disorders of pancreas except malignancy
2017	1	Septicemia & disseminated infections
	2	Heart failure
	3	Respiratory Failure
	4	Chronic obstructive pulmonary disease
	5	Alcohol abuse & dependence
	6	CVA & precerebral occlusion w infarct
	7	Cardiac arrhythmia & conduction disorders
	8	Acute Kidney Injury
	9	Cellulitis & Other Skin Infections
	10	Other pneumonia
2018	1	Septicemia & disseminated infections
	2	Chronic obstructive pulmonary disease
	3	Heart failure
	4	Respiratory Failure
	5	Alcohol abuse & dependence
	6	Diabetes
	7	CVA & precerebral occlusion w infarct
	8	Sickle cell anemia crisis
	9	Other pneumonia
	10	Peptic ulcer & gastritis

Figure 25. Adventist HealthCare Shady Grove Medical Center Top 10 Readmission Diagnosis, 2016 – 2018
 (Source: [CRISP](#) and Adventist HealthCare Cerner EMR System, 2019)

Section III: Methodology



Data Collection

Overview

In completing the Community Health Needs Assessment (CHNA) process, Adventist HealthCare strived to construct a complete picture of the needs and resources in the community. To do this, three strategies were utilized during the data collection and analysis process:

- **Collecting Input from the Community as well as from Reliable Secondary Sources**
Secondary data sources provide a big picture perspective of the needs in a community. They can provide information on the magnitude of a need, whether the need has increased or decreased over time, and how it compares to other population groups or geographic locations. Secondary data helps to answer the question of *what* the need is. This information can be made richer with the addition of input directly from community members and key stakeholders. From this input additional details, insights, and personal perspectives that may otherwise have been missed can be accounted for.
- **Focusing on Social Determinants of Health as well as Physical and Mental Health Needs**
Social determinants of health can begin to answer the question of *why*. By considering social determinants such as income, insurance status, and transportation, among others, additional insight can be obtained regarding underlying causes of health problems as well as barriers to addressing them.
- **Utilizing a Health Equity Lens**
Significant disparities continue to persist in health and health care. As permitted by availability, data in this report is presented stratified by demographics such as race, ethnicity, sex, and age. By stratifying the data disparities that may have otherwise been masked in aggregate are brought to the forefront. By stratifying, the question of *who* is most in need can be better answered.

Through a clearer understanding of what the needs are, who is most affected, and what barriers they may face, a more strategic and targeted plan of action can be developed to address the needs in the community.

Secondary Data Collection

Several sources of secondary data were utilized in completing this CHNA. Sources included but are not limited to: Healthy Montgomery, the Maryland State Health Improvement Process, U.S. Census Bureau's American Community Survey, Maryland Behavioral Risk Factor Surveillance System, National Cancer Institute, Centers for Disease Control and Prevention, and Community Commons.

All secondary data is presented in a standard format. When possible:

- **Data is stratified by race, ethnicity, sex, and age** to highlight any disparities that may be present;
- **A time series is provided** to better understand how each indicator has changed over time, whether it is improving, worsening, or has plateaued; and
- **Relevant targets and benchmarks are included** to provide perspective on how each indicator on the local level compares to other geographic areas and/or established targets (e.g. Healthy People 2020 goals).

Community Input

A key priority of this CHNA was to gather input from a diverse and representative sample of the community. Several strategies were employed to achieve this including partnering with the Local Health Improvement Coalition (Healthy Montgomery), conducting a community survey, and completing key informant interviews and community conversations.

Partnership with Healthy Montgomery

Adventist HealthCare, in addition to the other Montgomery County hospitals, collaborates with Healthy Montgomery which serves as the Local health Improvement Coalition. Healthy Montgomery works to bring together the county government, hospital systems, minority health programs, advocacy groups, academic institutions, and other community-based stakeholders to achieve optimal health and well-being for all county residents. The group works to set a health priority agenda as well as an action plan to address the prioritized needs. In doing so, the group has established a core measure set for the top priority areas as well as a community health dashboard for the county. The dashboard encompasses indicators that span physical and mental health, health behaviors, and social determinants.

Adventist HealthCare contributes \$50,000 annually to support the infrastructure of Healthy Montgomery. In addition to providing financial support, representatives from Adventist HealthCare (AHC) play an active role through representation on multiple committees and planning groups including the Healthy Montgomery Steering Committee which sets the direction for the group.

In completing this CHNA, Adventist HealthCare utilized the Healthy Montgomery priority areas not only as a starting point for identifying the needs in the community but also as a factor for consideration when completing the prioritization process.

Community Survey

The Community Health Needs Assessment Survey consisted of thirteen questions centered on health status, access to care, and perceived community health needs and strengths. Available in English and Spanish, the survey was disseminated through several avenues including at community events and programs, via email and listservs, social media, and through community partners and organizations. To encourage participation, three prizes were offered as incentive. All survey participants were provided with the option to enter the voluntary raffle upon completing the survey for a chance to win a \$300 Amazon gift card or one of two \$50 Visa gift cards. Identifying information collected in connection with the raffle entry was stored separately from, and not associated with survey responses to maintain confidentiality.

Key Informant Interviews & Community Conversations

In complement to the data collected through the community survey, key informant interviews were conducted with community leaders and organizations that represent the interests of diverse and often hard to reach populations.

Stakeholders across Montgomery County were interviewed and included representatives from multiple sectors and populations such as:

- County Government
- Social Service & Advocacy Organizations
- Healthcare Foundations
- Health Care Practitioners & Clinics
- Fire and Rescue, Law Enforcement, and Crisis Intervention
- School & University Systems
- Behavioral Health
- Housing & Homelessness
- Food Security & Distribution
- Employment & Workforce Development
- Multiple Faith Communities & Denominations
- LGBTQ Communities
- People with Disabilities
- Minority and Immigrant Populations

To ensure consistency, a script was developed outlining the purpose of the interview, how the data would be used, and three primary questions to ask. Each interviewee was asked to identify what they believed to be the top issues impacting the health of the community; what strengths and resources are available in the community; and what services or resources they would like to see to address the health needs of their community.

In addition to the key informant interviews, Adventist HealthCare partnered with Manna Food Center to conduct community conversations at various community centers and schools. Similar to the community survey and key informant interviews, the community conversations centered around identifying community needs, existing resources, and desired services to address existing gaps.

Public Comment

Adventist HealthCare welcomes feedback from the public on past and current Community Health Needs Assessments. A dedicated email address (ourcommunity@adventisthealthcare.com) is listed on the Adventist HealthCare website along with each hospital's report.

Data Gaps & Limitations

Data gaps and limitations were present in both the secondary data collection as well as the community input collected.

When compiling and analyzing available secondary data, the following limitations persist:

- Data is often unavailable at the ZIP code or neighborhood level
- Race is often not differentiated in persons of Hispanic origin
- Varying data collection and analysis methodologies are utilized across databases
- While trend data is now more readily available, it is often unavailable or difficult to access historical data points stratified by race and ethnicity

A significant challenge when collecting input from community members is ensuring that a representative sample is being reached and that the voices of hard to reach populations are being heard. Surveys in particular tend to have overrepresentation of Whites, females, and individuals with higher income and education levels. While this cycle's survey results were more representative than in the previous Community Health Needs Assessment, the demographics were still skewed. To address this limitation, targeted key informant interviews and community conversations were conducted.

Prioritization of Needs

Process and Criteria Used

The prioritization of needs for this Community Health Needs Assessment cycle was completed on a system level. The initial prioritization was led by Adventist HealthCare's Community Benefit Steering Committee (CBSC). The purpose of the CBSC is to guide the community benefit work of Adventist HealthCare to fulfill our mission and improve the health and wellbeing of the community we serve. The CBSC is comprised of leaders from each of our hospital entities as well as from population health, mission integration and spiritual care, marketing, philanthropy, and finance.

To complete the prioritization process, the CBSC members were asked to evaluate each of the identified areas of need utilizing the following factors:

- **Incidence and Prevalence:** How big of a problem is the need in the community?
- **Presence and Magnitude of Disparities:** Are some populations disproportionately burdened?
- **Change over Time:** Has the need improved, worsened, or seen no change in recent years?
- **County Alignment:** Is the health area aligned with Montgomery County's priority areas?
- **Community Support:** Based on the community input collected, is this a significant area of need?
- **Gaps and Resources in the Community:** Are there existing resources sufficiently addressing the need or are additional resources needed? Where specifically do the gaps lie?



- **Alignment with Adventist HealthCare Strategy:** Does this area align with an Adventist HealthCare strategy or area of focus?
- **Existing Adventist HealthCare Resources and Expertise:** Does Adventist HealthCare have expertise in this area? Are there existing resources that could be utilized to address this area of need?
- **Existing and Potential Partnerships:** Does Adventist HealthCare have relevant existing partnerships that can be leveraged or potential partnerships that can be developed?
- **Potential for Measurable and Achievable Outcomes:** Will it be possible to make an impact in this area? Are there relevant metrics that can be monitored and measured?

Based on these factors, CBSC members were asked to recommend which of the following would be an appropriate role for Adventist HealthCare to take in addressing the area of need:

- **Leader Role:** Adventist HealthCare is well positioned to take a leadership role in addressing this area.
- **Collaborator Role:** Adventist HealthCare will partner with other leading organizations to actively address this area.
- **Supporter Role:** While Adventist HealthCare recognizes the importance of this area of need on the wellbeing of our community, it is currently outside the scope of our strengths and resources to address directly. Adventist HealthCare will support the work of other organizations doing work in this area.

Prioritized Needs

For the 2020 - 2022 Community Health Needs Assessment Cycle, Adventist HealthCare has prioritized addressing unmet needs of uninsured and underserved populations in the following areas:

ACCESS TO CARE	SOCIAL DETERMINANTS OF HEALTH
Behavioral Health Chronic Disease Maternal and Child Health Disability and Rehabilitation Services	Food Access Housing and Homelessness Education Transportation

Specific initiatives addressing each of these areas -- including Adventist HealthCare's role, partner organizations and evaluation plans -- will be detailed in each hospital's Implementation Strategy to be released in May of 2020.

Section IV: Findings



Section IV: Findings

Part A: Community Input



Community Survey

Overview

In the spring of 2019 Adventist HealthCare conducted a thirteen question survey centered on health status, access to care, and perceived community health needs and strengths. A total of 1,957 community residents completed the survey. Additional information on the methodology for the survey data collection can be found in Section III of this report.

Demographics of Survey Respondents

Of the 1,957 respondents, 783 (40.0 percent) live in the Shady Grove Medical Center community benefit service area. While the demographics of this cycle's survey respondents are more reflective of the community, there continues to be an overrepresentation of Whites, females and individuals with higher income and education levels.

- The majority of survey respondents identified as White (72.2 percent) followed by Black or African American (14.0 percent) (Figure 1).
- 11.7 percent of respondents identified as Hispanic or Latino (Figure 2).
- More than three times as many females responded to the survey as did males (Figure 3).
- Age groups of respondents were well distributed. Those aged 56-65 accounted for the largest group while those aged 18-25 accounted for the smallest group (Figure 4).

SURVEY RESPONDENTS BY RACE

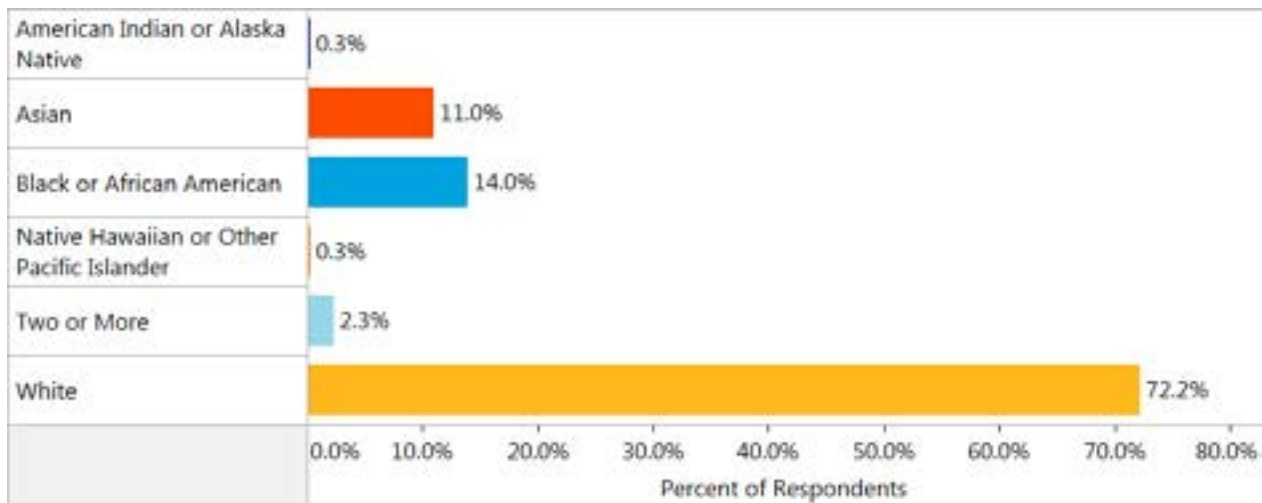


Figure 1. Survey Respondents by Race, 2019

SURVEY RESPONDENTS BY ETHNICITY

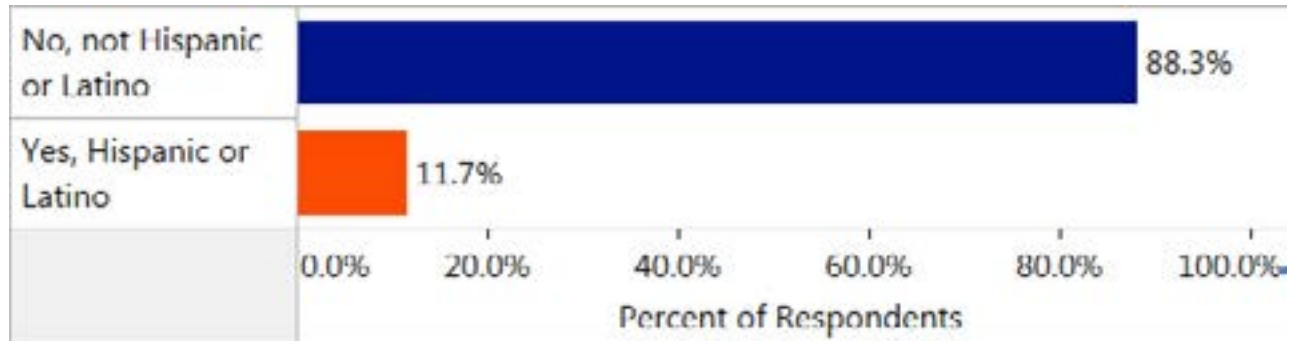


Figure 2. Survey Respondents by Ethnicity, 2019

SURVEY RESPONDENTS BY GENDER

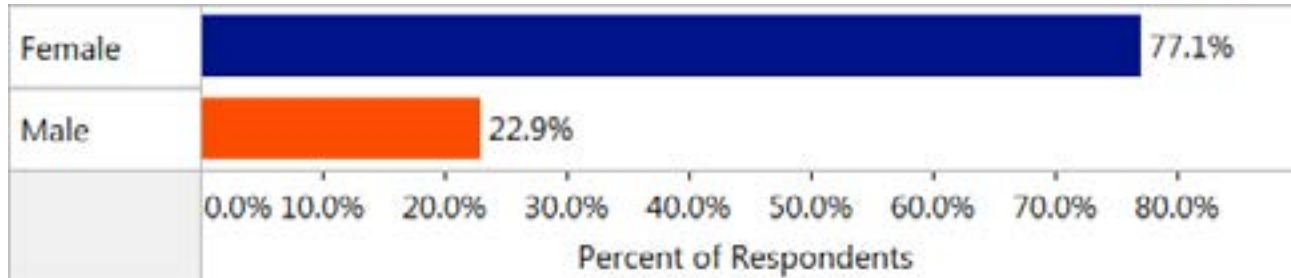


Figure 3. Survey Respondents by Gender, 2019

SURVEY RESPONDENTS BY AGE

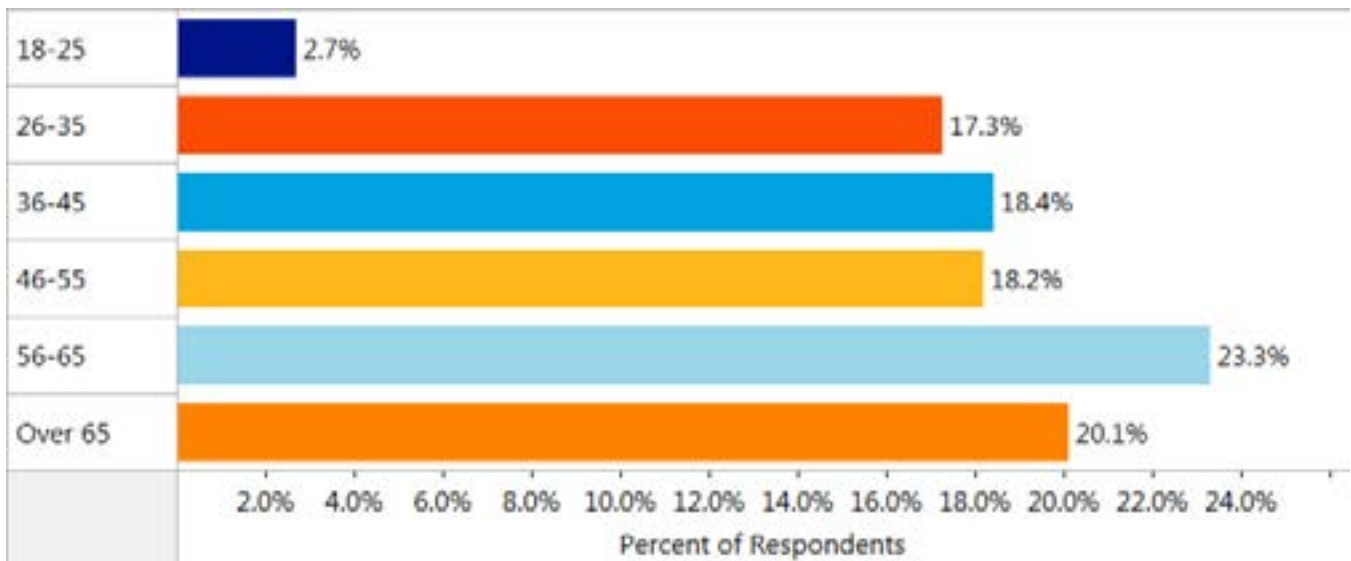


Figure 4. Survey Respondents by Age, 2019

In terms of socioeconomic status, as measured by annual income and highest level of education, the participant pool was skewed more towards the upper range. However, compared to previous CHNA cycles, there is better representation of lower income households.

- Over half of survey respondents had an annual income exceeding \$75,000 (Figure 5).
- Over 70 percent of respondents have a college degree with 38.9 percent having also earned a post graduate degree (Figure 6).

SURVEY RESPONDENTS BY ANNUAL INCOME

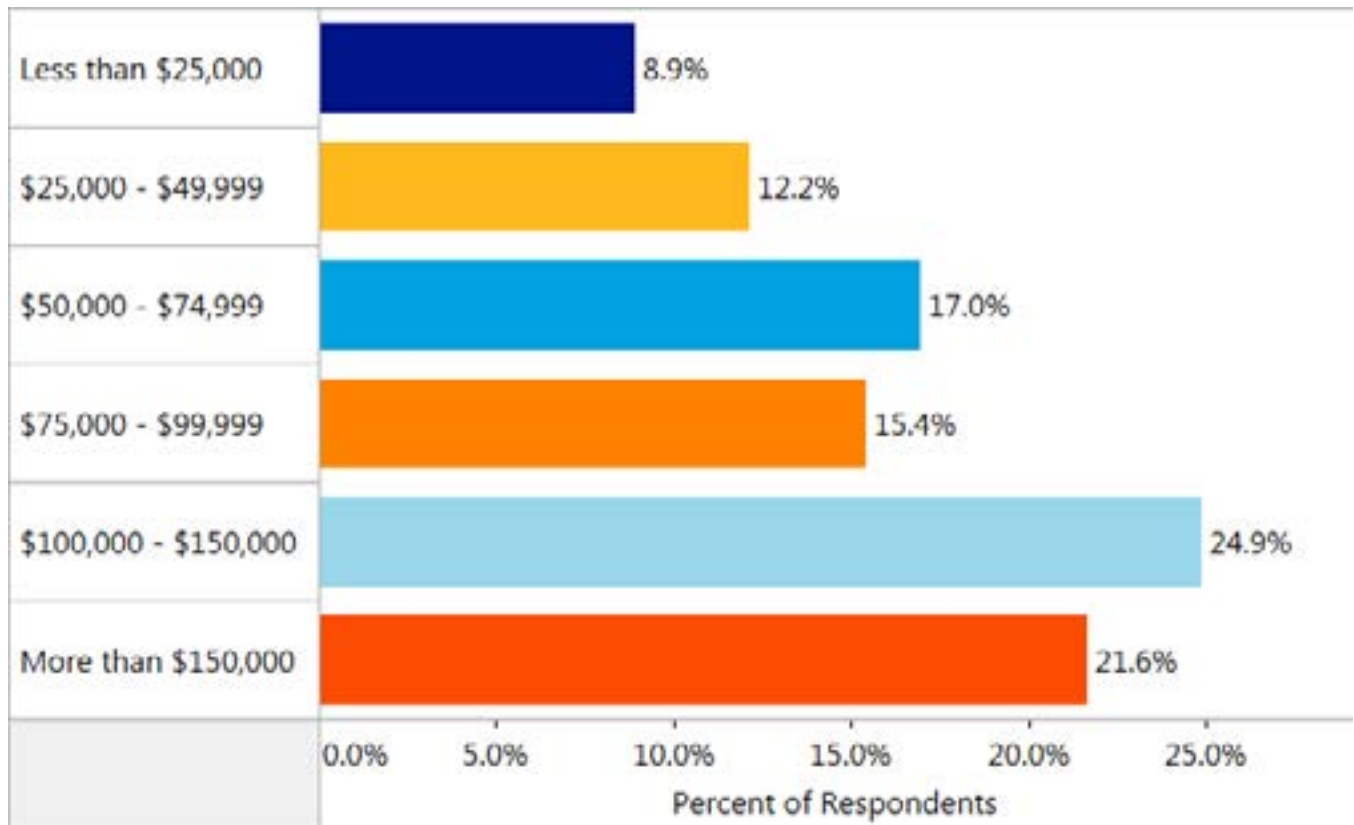


Figure 5. Survey Respondents by Annual Income, 2019

SURVEY RESPONDENTS BY HIGHEST LEVEL OF EDUCATION

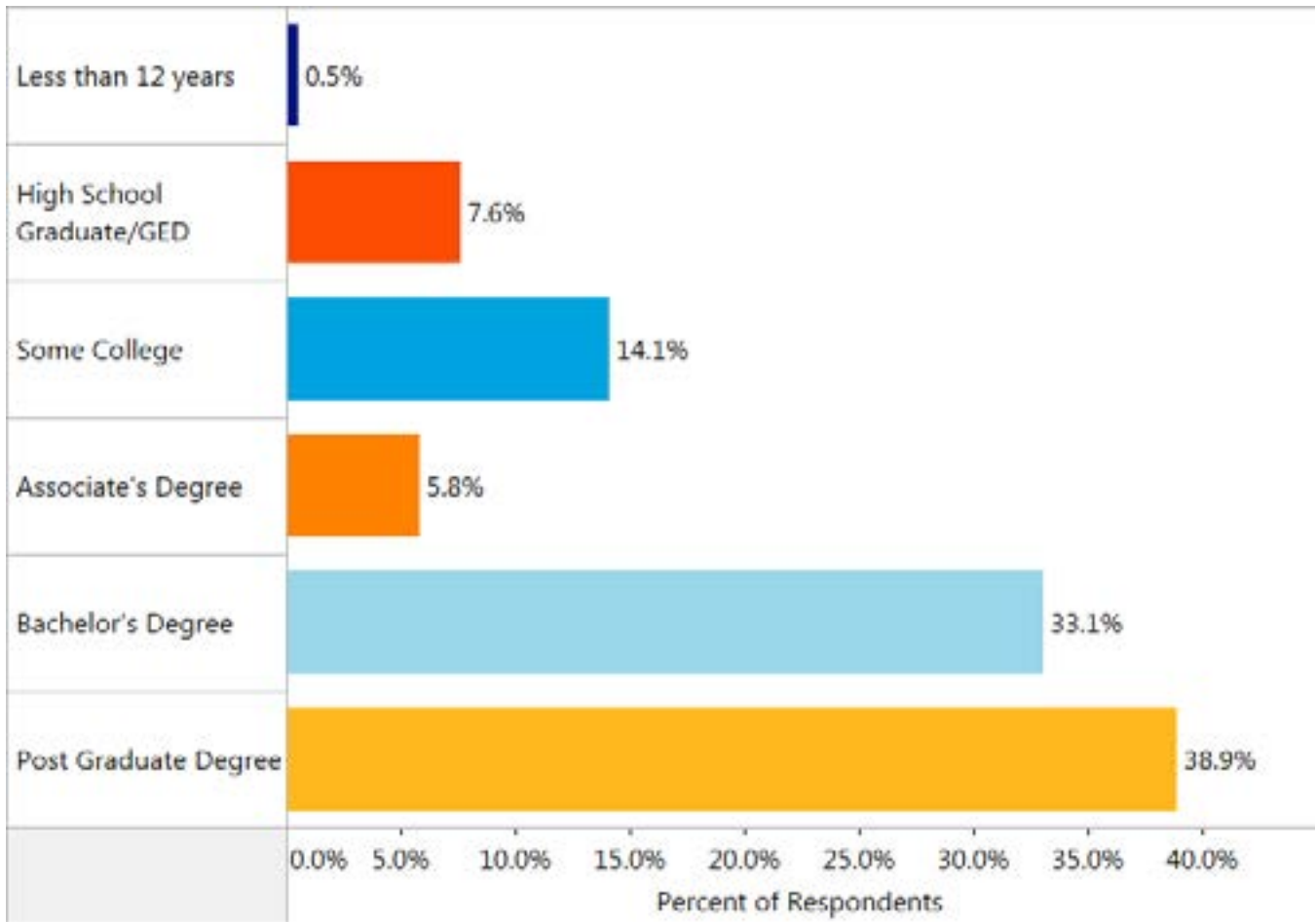


Figure 6. Survey Respondents by Highest Level of Education, 2019

Survey Findings

Participants were asked to rate their overall mental and physical health on a scale of poor to excellent.

- Over 60.0 percent of respondents rated their mental health as either very good or excellent (Figure 7).
- Most participants rated themselves to be in good (38.8 percent) or very good (31.5 percent) physical health (Figure 8).

OVERALL MENTAL HEALTH

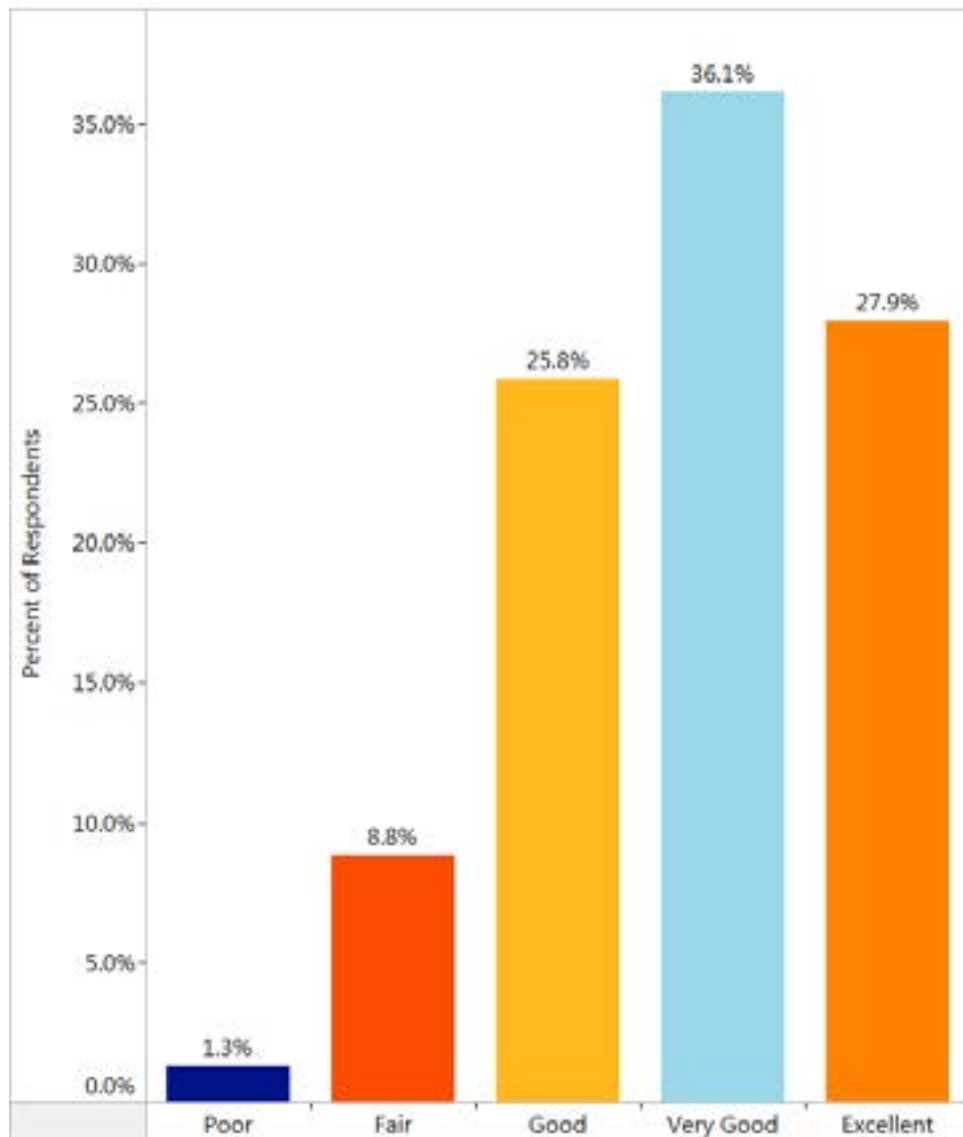


Figure 7. Survey Respondents Self-Reported Overall Mental Health, 2019

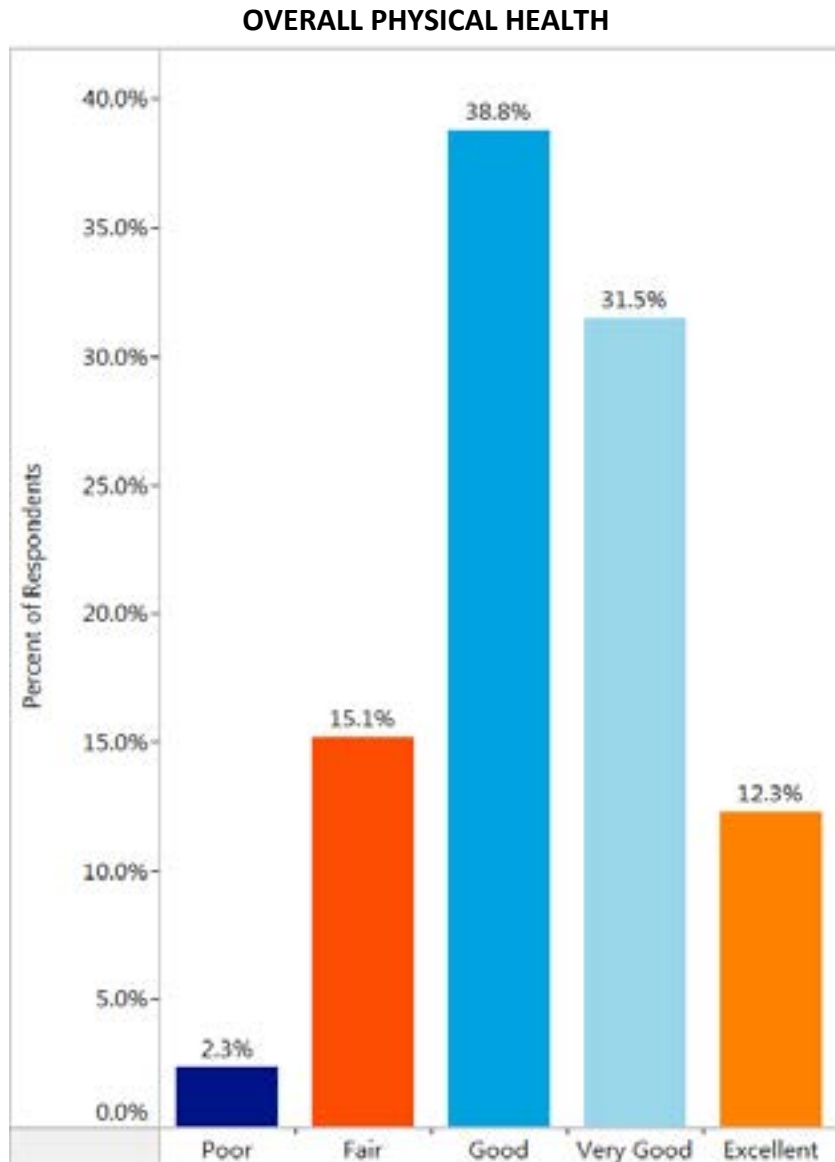


Figure 8. Survey Respondents Self-Reported Overall Physical Health, 2019

Survey participants were asked if they can visit a doctor (other than at a hospital or emergency room) when needed.

- 63.3 percent of respondents reported that they are always able to see their doctor when needed (Figure 9).
- Respondents unable to see a doctor when needed reported an inability to get an appointment quickly, busy work schedules, and concerns around cost as the top three barriers (Table 1).

ABILITY TO VISIT DOCTOR WHEN NEEDED

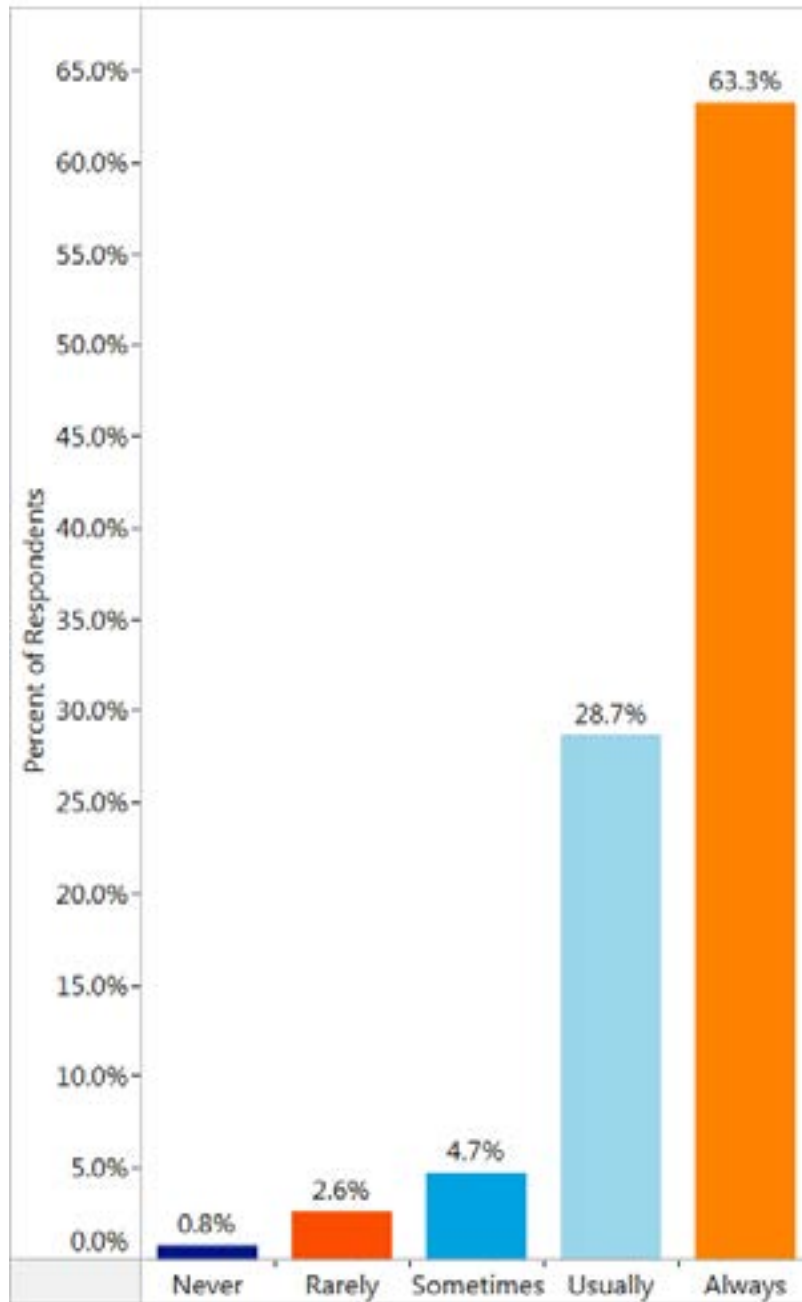


Figure 9. Survey Respondents Self-Reported Ability to Visit a Doctor When Needed, 2019

Rank	Reasons for Not Being Able to Visit a Doctor	Number of Respondents
1	I cannot get an appointment quickly	113
2	I have a busy work schedule or am unable to take time off work	87
3	I am concerned that it would be too expensive	38
4	My doctor's office hours are not convenient	34
5	I do not have a regular doctor	26
6	My doctor is too far away	17
7	I do not have health insurance	12
8	I am unable to get childcare	9
9	I cannot find a doctor that is accepting new patients	8
10	I cannot find a doctor who accepts my insurance	8
11	I do not have access to transportation	7
12	<i>Other:</i> I need a specialist	6
13	I cannot find a doctor that speaks my language	4
14	<i>Other:</i> I need care outside of business hours	3
15	<i>Other:</i> Mental health services/providers are not available/limited	2
16	<i>Other:</i> Emergency Situations	2
17	<i>Other:</i> Fatigue	1
18	<i>Other:</i> Unsure of what doctor to see	1

Table 1. Reasons for Not Being Able to Visit a Doctor, 2019

Participants were asked about their health maintenance and prevention practices. Participants were asked to indicate when they last had a physical checkup, dental exam, mammogram, pap smear, colonoscopy, and flu shot.

The results show that most respondents completed doctor visits and screenings within the recommended time frames. For example, within the prior year 79.9 percent of respondents had a physical exam, 78.4 percent had a dental exam, and 77.2 percent received a flu shot (Table 2).

How long has it been since you last?	Less than 6 months	6 months to 1 year	1 – 2 years	3 – 5 years	More than 5 years	Never	N/A
Visited a doctor for routine check-up or physical (n = 689)	51.6%	28.3%	13.1%	3.2%	2.8%	0.5%	0.4%
Had a dental exam (n= 776)	59.5%	18.9%	10.6%	4.8%	4.9%	0.5%	0.8%
Had a mammogram (Women Only) (n= 689)	22.5%	22.6%	13.6%	3.6%	2.3%	17.6%	17.7%
Had a pap test/pap smear (Women Only) (n= 693)	21.0%	27.6%	22.5%	7.4%	4.6%	1.2%	15.7%
Had a sigmoidoscopy or colonoscopy to test for colorectal cancer (n= 770)	5.6%	5.7%	13.1%	16.2%	10.1%	40.0%	9.2%
Had a flu shot (n= 772)	65.0%	12.2%	6.6%	2.1%	3.9%	8.9%	1.3%
Had cholesterol checked (n= 769)	47.6%	30.4%	12.2%	2.9%	2.3%	3.4%	1.2%
Had blood sugar or A1C checked (n= 770)	49.0%	25.8%	11.0%	2.3%	2.5%	6.1%	3.3%
Had blood pressure checked (n= 776)	80.5%	13.1%	3.9%	0.9%	0.6%	0.4%	0.5%
Had a prostate exam (Men Only) (n= 595)	7.1%	5.6%	3.9%	3.2%	2.0%	12.3%	66.1%

Table 2. Survey Respondents Health Prevention and Maintenance History, 2019

Participants were asked about behaviors that may impact their health.

- Most participants indicated that they do not use tobacco products, however 15.3 percent are exposed to second hand smoke (Table 3)
- Over 25 percent of participants are consuming less than 2 servings of fruit per day. Over 20 percent are consuming less than two servings of vegetables (Table 3)
- Less than half of respondents are exercising for at least 30 minutes per day (Table 3)

In the last 30 days, did you?	Yes	No	Don't Know/Not Sure
Chew tobacco or smoke cigarettes, cigar, or pipes (n= 779)	5.0%	94.2%	0.8%
Use e-cigarettes or vape pens (n= 775)	1.7%	97.7%	0.7%
Breathe second hand smoke (n= 773)	15.3%	77.9%	6.9%
Take drugs not prescribed to you (n= 772)	1.6%	97.4%	1.0%
Have more than 2 (women) or 3 (men) drinks on a single occasion (n= 778)	19.4%	78.4%	2.2%
Eat at least 2 servings of vegetables a day (n= 770)	73.9%	21.3%	4.8%
Eat at least 2 servings of fruit a day (n= 728)	69.0%	26.4%	4.7%
Exercise for 30 minutes or more a day (n= 779)	46.7%	49.2%	4.0%

Table 3. Survey Respondents Health Behavior, 2019

Participants were asked whether in the past five years, they have been treated unfairly when receiving medical care. 40.3 percent of respondents indicated that they had been treated unfairly when receiving care (Figure 10).

- Most respondents indicated that they were unsure why they received unfair treatment
- For those respondents that indicated a reason, the top responses included gender or gender identity, weight, age, and race or skin color, and insurance type or status (Tables 4 and 5)

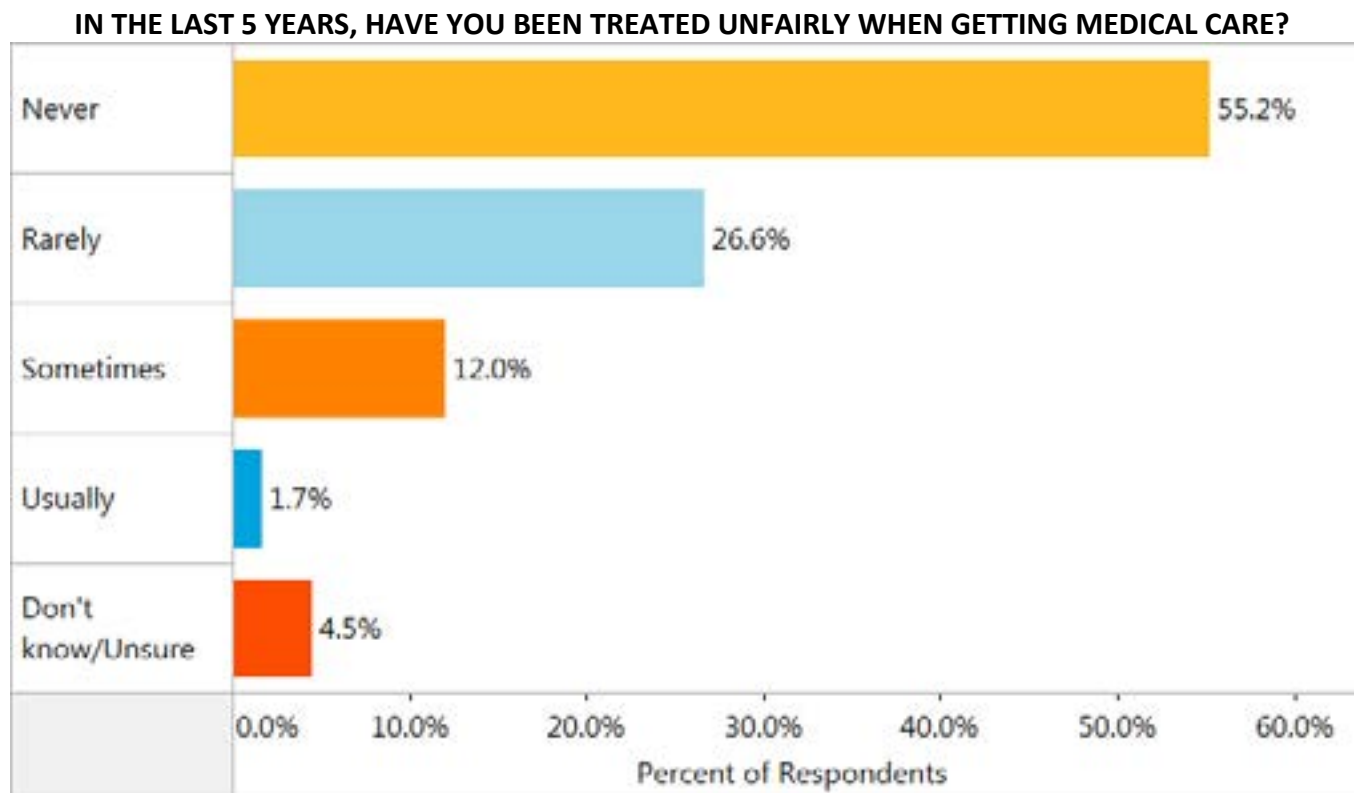


Figure 10. Survey Respondents Self-Reported Being Treated Unfairly When Getting Medical Care, 2019

Rank	Self-reported Reasons for Being Treated Unfairly When Getting Medical Care	Number of Respondents
1	Don't know/Unsure	155
2	Other	85
3	Your gender or gender identity	28
4	Your age	26
5	Your race or skin color	17
6	English is not your native language	9
7	You speak with an accent	9
8	Your ancestry or national origin	5
9	Your sexual orientation	3

Table 4. Survey Respondents Reason for Being Treated Unfairly When Getting Medical Care, 2019

"Other" Reasons for Being Treated Unfairly When Getting Medical Care	Number of Responses
Weight	28
Insurance type or status (uninsured/underinsured)	14
Provider was rushed	11
Provider attitude	4
Mental health condition	4
Lifestyle choices	3
Disability	2

Table 5. Survey Respondents "Other" Reason for Being Treated Unfairly When Getting Medical Care, 2019

Emerging Themes

Overview & Key Findings

In addition to the community survey, Adventist HealthCare conducted 35 key informant interviews with over 75 stakeholders and 4 community conversations with approximately 25 participants. Details on the methodology for each of these data collection strategies can be found in Section III of this report.

Survey participants, key informants and community conversation participants were all asked about the:

- top health needs and concerns affecting their community,
- strengths and resources in their community that contribute to wellbeing, and
- current gaps in resources or programming they would like to see filled to optimize the health of their community.

In response to the questions above, survey responses focused on the physical environment and wanting more community resources to provide free workout classes, low cost gyms, educational workshops on healthy eating habits, parenting workshops, and health screenings or wellness checks at main hubs of the community (Figure 11).



Figure 11. Community Survey Word Cloud for Community Needs and Gaps, 2019

Main points addressed during key informant interviews and community conversations centered on entering and exiting the healthcare system including the follow up after care, unintended utilization of healthcare services, behavioral health issues, unemployment and job security, physical health needs, and the growing senior population (Figure 12).

An additional recurring theme across all input received was the desire to see an increase in engagement of community members to counter experiences of isolation and stress (Figures 11 and 12).



Figure 12. Key Informant and Community Conversation Word Cloud for Community Needs, Strengths and Gaps, 2019

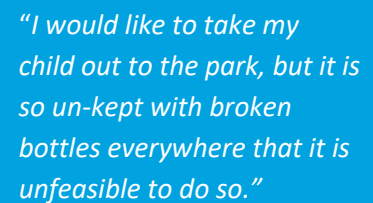
Findings

Physical Environment

Concerns with the physical environment were oriented to the safety of parks, sidewalks, litter or pollution, and the large number of fast food chains in the community.

Community members were concerned with the **condition and associated safety of their physical environment**. Some attributed the decline in their existing green spaces due to rapid development and construction in their neighborhoods. They also highlighted that parks should be upgraded and be accessible to all ages and physical abilities. Some had apprehensions about the safety of their parks which limited their desire to utilize them.

Many voiced issues around **poorly maintained sidewalks and roads** and that they desired “*safer pedestrian walkways, raised crosswalks, and bike lanes.*” There were also concerns surrounding **pedestrians being hit by cars** due to “*not watching before crossing streets assuming cars will stop for them*” and that others would like to see reductions in car use and to make “*more car free zone for pedestrians.*” Some voiced that increasing car-sharing programs or bike rental services would assist in transportation for those that can’t easily afford it and reduce dependency on personal cars or public transportation. Concerns surrounding safety weren’t siloed to community parks but also to public and private transportation. One individual stated, “*I have been in [metro] cars where I have felt that my personal safety or others’ could be at risk.*”



“I would like to take my child out to the park, but it is so un-kept with broken bottles everywhere that it is unfeasible to do so.”

There were many complaints focused around **litter and pollution** within the community that were also tied to larger concerns about **climate change**. Some of these areas of pollution were due to large factories in their communities that they felt impacted the air quality and water contamination with one individual stating concerns of the “*use of pesticides in agricultural areas that run off into our water supplies*” while others stated that it was likely due to car exhaust.

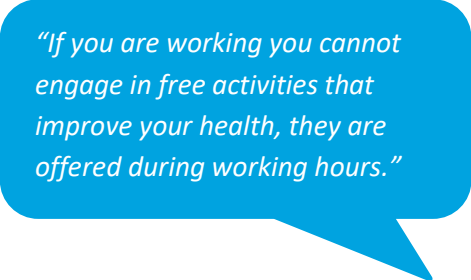
The other major area mentioned about the physical environment was the large **number of fast food options** and few areas of healthy quick food options. Others specified wanting more **access to healthy food options** and would highlight wanting farmer’s markets and healthier food stores to move into their local neighborhoods.

Community Resource Hubs

Many community members discussed their desire to see community resource hubs that provide multiple services in one location. Desired services included health education classes, parenting resources, behavioral health screenings and treatment, physical health screenings, and treatments to address acute crisis.

Many community members voiced the desire for a distinct physical or online platform with multiple resources for various populations. This desire for this type of a resource was due to **difficulties navigating existing resources** in the community. One member specified wanting, “A service to help you find resources other than your insurance company.”

Some community members indicated that they desired **exercise and health education classes** that are free or low cost including “nutrition counselors and cooking classes to counteract [the] epidemic of obesity. Also teach people how to shop with in-store counselors and educators.” Others mentioned that health education courses should be focused on how to manage chronic illnesses like diabetes and should include “how to shop for healthy and culturally appropriate foods here.” Another area of interest for healthy eating behaviors was how to learn to garden and grow your own vegetables.



“If you are working you cannot engage in free activities that improve your health, they are offered during working hours.”

Other activities suggested to be provided by these resource centers were physical activity classes for all ages and physical abilities. There were concerns about the cost of these types of activities that might not be affordable to those with lower incomes.

Health literacy classes were also suggested including how to, “explain Medicare, vaccines, medical bills etc.” Some suggested having community health workers to provide these types of classes or information. They also desired for some level of **social services** to assist at these resource centers to provide information around paying for food and utilities. Some desired **behavioral health resources and coping mechanisms** like support groups, yoga, acupuncture, and meditation. One individual indicated the need for, “classes that focus on self-esteem for adults.”

Lastly, there was a desire for resources focused on new or single parents and youth. These resources included better **access to childcare for young children**, **parenting classes** to “educate parents on effective parenting”, “mom friendly fitness or rec centers for parents with young children that are more affordable”, and “access to **breastfeeding/postpartum supports** for mothers and families.” Other desires for the community involved more opportunities for **free or cost-effective activities for children**, including general recreational and educational afterschool programs.

Barriers to Healthcare Access

One of the most frequently mentioned topics was navigating the healthcare system. There were many concerns and barriers mentioned about entering the healthcare system, knowledge about insurance and government benefit programs, and how to navigate exiting the healthcare system and accessing needed follow-up care. Barriers entering the healthcare system were centered around language needs, insurance status, cost of care, transportation, and lack of quality healthcare providers.

Community members voiced a desire for information on **how to interact with healthcare providers** to be more knowledgeable about resources that would be available to them based on their **eligibility for government benefits** around disability, Medicare, and Medicaid. They also desired guidance on how to have discussions around **medication management**.

Some community members also discussed exiting the healthcare system and follow-up care as being areas of concern. After being released from the hospital there is often a **lack of resources and social support** for the patient to receive the care they need. This lack of family structure or “*who walks the journey with you*” was mentioned by many community members who expressed a need for **more guidance from healthcare professionals** and greater collaboration with family members to coordinate care to adequately meet the physical and social needs of the patient.

“When it comes to behavioral health calls, particularly for those with alcohol or substance abuse struggles, we are seeing the same people over and over. Unfortunately, we often don’t have anywhere else to take them other than the ER.” – EMS Personnel

Language was often cited as a barrier to accessing healthcare, more specifically **lack of translation and interpreter services** to provide information and care in multiple languages.

Cost of care was often brought up in conversations, often influenced by insurance status, high costs of co-pays, or self-pay

“Even though resources are out there, the problem remains that people or communities lack information due to factors like language barriers.”

costs. Many community members felt that the health insurance they have is too expensive or

“Unfortunately, many top ranked doctors and pediatricians do not take Medicaid.”

that the insurance they can afford has limited benefits. Others felt that they received subpar care from medical providers based on their insurance status, particularly if they had Medicaid. Many felt that lower costs of healthcare or insurance

would encourage individuals to seek healthcare more frequently. Others also expressed a need for “*more community services for those who don’t have medical coverage*” to help increase the uptake of

services. Some of these conversations were focused on increasing preventative care and avoiding the reliance on the emergency services.

Transportation challenges were another area of concern for some that could not afford public or private transportation. For those that frequently used public transportation, they discussed how it wasn't always reliable for arriving on time for appointments and that it was not always able to accommodate individuals with physical disabilities. For those with physical mobility constraints, there is also the extra challenge of getting out of their homes to get to the bus stop, medical taxi or other form of public transport.

A lack of **locally accessible quality providers and services** was also discussed. It was noted that many local providers had a long waitlist for services or that ideal providers weren't located locally. To meet the need of more locally available health services, many community members shared thoughts to mitigate this which included having free health screening clinics, mobile healthcare vans, and health fairs for free medical and dental screening. Additional suggestions included home or community visits from doctors or telemedicine options if in-person healthcare visits weren't feasible or if patients were experiencing homelessness.

Unintended Utilization of Services

Many Emergency Medical Service (EMS) providers discussed a heavy reliance on 911 and EMS for non-medical emergencies.

EMS providers indicated that many individuals would call 911 because they wanted to talk to someone due to **feelings of isolation**. At times individuals experiencing homelessness would call 911 services indicating suicidal ideation so that they could be transported to the hospital for a warm meal and housing. These services were also used by the elderly to be transported out of their homes due to **mobility limitations** preventing them from being able to leave the house without assistance. For the elderly, most of these calls occurred during off hours when their care nurse or aid was no longer in the home or the individual was back at their home after day care with no one there to help them with basic needs (i.e. showering, getting dressed, cooking, cleaning, etc.).

Behavioral Health

Behavioral health needs were mentioned frequently in the community survey responses and were mentioned during every key informant interview and community conversation. Discussions surrounding behavioral health focused on a lack of accessible mental health services, burnout and stress, substance use and abuse, and stigma around seeking out needed services.

Community members indicated a significant need for behavioral health services in their community. There were concerns voiced about the **number of quality service providers** and an inadequate number

of beds in hospital settings to address mental health and substance abuse needs. Among the limited providers in the area, there are often long **waitlists** to receive care or services. Some specified that there was a “*lack of access to affordable mental health services*” and one individual also highlighted the need for, “*more affordable therapists of color.*” For those with insurance coverage, co-pays and out of pocket costs were cited as a barrier, as were the number or duration of services that would be covered. For those without insurance, self-pay costs were cited as a significant barrier. These concerns were also often compounded with the **stigma** that still surrounds accessing behavioral health services.

An emerging area of need that was mentioned was for **behavioral health services for children and youth**. Stress, anxiety, and bullying were just some of the areas mentioned that are affecting children and coming on at younger ages.

Burnout and stress were noted for emergency service providers including police, paramedics, counselors, and crisis center workers. Even though these individuals provide services for others, they often have little support for themselves around the demands and stresses of their jobs. Some community members thought it would be beneficial to have therapists on staff for first responders to get support.

Substance use and abuse issues were discussed within the community with mention of alcohol, marijuana, opioids, and improper prescription medication usage as being prevalent. Marijuana was stated by some to be a gateway to higher level drugs, especially among those under 20 years of age. Alcoholism was also noted as being prevalent among community members. There were views that drug users were also overly reliant on Narcan where one individual linked it to being a “DD” or designated driver when it came to drug use.

Physical Health

Discussions surrounding physical health were focused around chronic disease, obesity, weight loss and sexual health.

Desires for **guidance and assistance for weight loss** were discussed by many participants. Two individuals discussed the value of fitness trackers to help with their weight loss with one individual highlighting how this would help them independently work on their weight loss goals, “*I wish I could get a Fitbit at no cost, for at least some period of time, so that I could track some of my personal fitness markers*” while the other indicated that they wished a Fitbit could be used by his healthcare provider to track his physical achievements virtually.

For those that wanted to engage in more physical activity they discussed how having **childcare for parents** who go to the gym at community centers would be extremely helpful. Also, that if the community hosted exercise challenges such as local 5K or running events, it would encourage

community members to engage more in physical activity. These types of activities were believed to help combat obesity, especially for children.

Others also discussed how their community needed additional sexual health services. Most prominent were discussions surrounding needing **STI screening services** and additional **women's health resources**.

Growing Senior Populations

With the senior population rapidly growing, many community members mentioned the need for more services for this population, particularly around home care and transportation.

For older adults it was indicated that there was a **need for care throughout the day** including after normal business hours (evenings and weekends) for those that attend day care centers as well as those with in-home care. Seniors may be financially strained or on a fixed income and therefore unable to afford additional assistance, or their insurance (or lack of insurance) does not cover sufficient in-home assistance.

"More services [are needed] to assist seniors and disabled persons with handling day to day life."

Others indicated that the lived reality for these individuals includes **feelings of isolation** because of physical limitations not allowing them to leave their house freely. Many seniors don't have a family member (or adult child) that lives in the area because they often relocate as adults which may lead this population to feel that they have **no support system**. Some voiced that having the support from an animal as company may help with these feelings, but that many condos and apartments in the area don't always allow for it. Some voiced the need for more group activities and programming, there *"really needs to be something for the in between - 50's and 60's."*

Community Engagement

A lack of community involvement and sense of community was often mentioned.

Many community members indicated that it was difficult to interact frequently and naturally with their neighbors. Many desired the notion of their community *"to become neighbors again"* which could be encouraged through community activities or events such as block parties, neighborhood walking clubs,

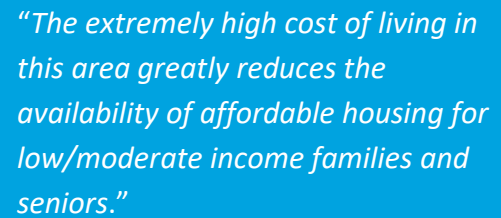
"People are so stressed and busy, there's more tendency to go home after work & just stay there."

outdoor games during the summer, and other ways to socialize and meet other community members. Others discussed that even when there are community events in their neighborhood, they often can't attend due to time and day of events, transportation issues, and inability to receive information.

Housing

Many community members commented on the high cost of living, lack of affordable housing, and prevalence of homelessness.

Community members discussed the need for more **affordable housing options** including both rentals and homeownership. Efforts to increase affordable housing were thought to be able to reduce homelessness in their communities. Also, an increased availability of affordable housing near metro and town centers would allow for those employed to reduce their commute time to work.



“The extremely high cost of living in this area greatly reduces the availability of affordable housing for low/moderate income families and seniors.”

Employment and the Job Market

Specific needs surrounding job security and the job market were centered around challenges for those over age 55 to acquire a job, a lack of job availability for those with high level degrees, and barriers to obtaining unemployment benefits.

Community members 55 and over felt that many employers would turn them away from a potential position due to their age. Veterans, undocumented individuals, and individuals that were previously incarcerated were also noted as having unique difficulties to **entering the workforce**.

Additional discussions centered on **needing a more diverse pool of local jobs** including those that do not require a degree or trained skillset, as well as those that would allow individuals to utilize their higher-level degrees. This is a unique region with high proportions of residents earning a post-graduate degree, however, there are not enough jobs available locally for these individuals. This often leads to feelings of stress, defeat and low self-confidence surrounding entering the job market. Those that have worked in job centers have noted that these individuals tend to not come to job centers for assistance and often have a difficult time presenting themselves to employers as they may seem desperate or overqualified for available positions due to their multiple or advanced degrees. The **negative effects of unemployment on mental health** were also discussed for lower-income individuals, particularly those who have families and children.

There were also concerns raised surrounding the ease of **acquiring unemployment**. There were suggestions made for a mandatory program for individuals who are unemployed to acquire information on job opportunities at the same location that unemployment is offered.

Prejudice, Discrimination and Racism

There is a distrust of the health care and school systems for certain populations such as undocumented individuals, people of color and LGBTQ individuals.

Due to historic injustices and inequities that persist to this day, as well as the current political climate, certain populations are fearful, guarded, and feel threatened and unsafe. These feelings stem from beliefs of *“intolerance of people of different faiths, ethnicities and sexuality”* which is why community members wanted more *“culturally sensitive health care.”* These feelings led one individual to state that, *“the hospital is a place to go to die, rather than live.”* Others highlighted they were concerned that they will get experimented on, that undocumented individuals will be reported to immigration services, healthcare workers do not want to help you get better, and providers have slow response times to provide care to minority populations.

Within the school environment community members recommended there to be LGBTQ liaisons at different locations where anxiety may arise when students may need to disclose their sexual orientation. It was also stated that additional education and **resources are needed throughout the community to avoid biases** at healthcare centers, counseling centers, and career centers.

Strengths and Resources in the Community

There is a vast number of organizations working to improve the health and wellbeing of the community. Organizations are constantly collaborating and adapting to share resources and meet the needs of the community. Community members value many resources available to them including community centers, parks and recreation areas, faith communities, and walking and hiking trails.

Community members often cited community centers, parks and recreation areas, and walking or hiking trails as valued resources in the community. It was discussed that the recreation department runs a lot of programs, *“but they cost money and don't fit with a working schedule with a long commute.”* Many also valued the healthy grocery stores, fitness centers and gyms, and hospitals or community clinics, but wanted more or larger ones in their community. *“Some hospitals offer classes but not at a time when the participants that need it most can participate.”* The other valued services were senior centers, public transportation, houses of worship, food banks, libraries, school services, and safe/well maintained parks.

Section IV: Findings

Part B: Secondary Data

Chapter 1: Cancer

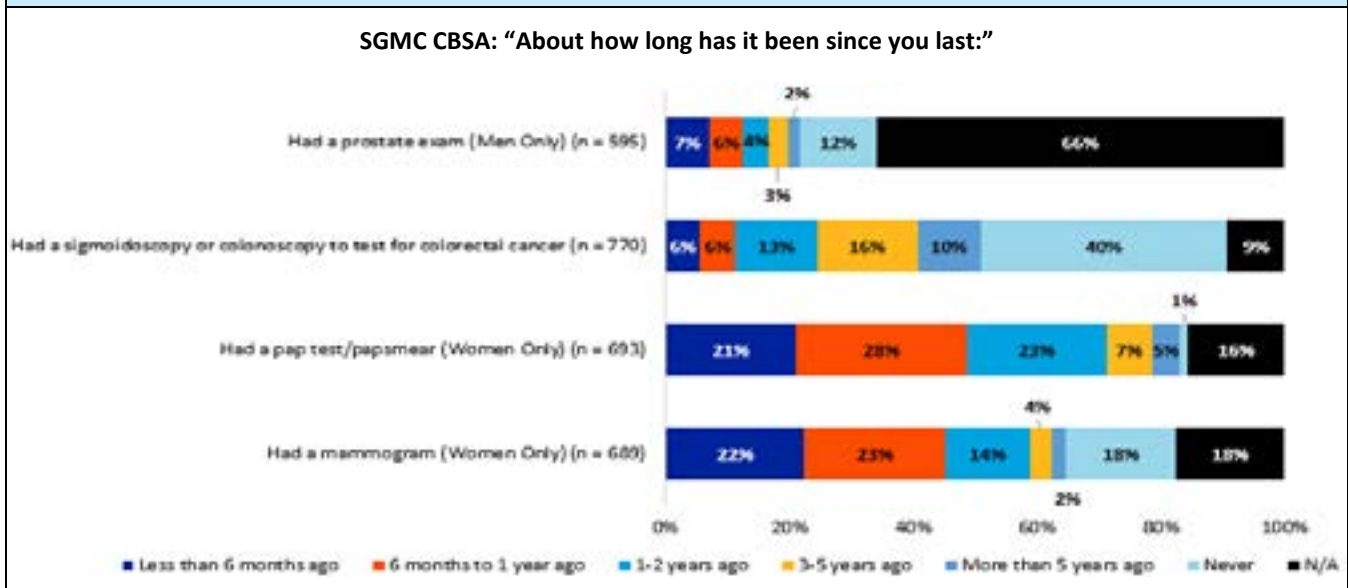
- 1.1: Breast Cancer
- 1.2: Lung Cancer
- 1.3: Colorectal Cancer
- 1.4: Prostate Cancer
- 1.5: Cervical Cancer
- 1.6: Skin Cancer
- 1.7: Oral Cancer
- 1.8: Thyroid Cancer

Cancer

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> In Montgomery County, breast cancer screening rates are lowest among the Asian population with 19% less screenings than Hispanics in MC Breast cancer mortality is 2X higher among the Black/AA population compared to Asian/PI in MC and does not meet the HP 2020 target of 20.7% Prostate incidence and mortality rates are 3.5X and 3.8X higher among Black/AA as compared to Asian/PI; Black/AA does not meet the HP 2020 mortality target (21.8); 	<ul style="list-style-type: none"> MC continues to have the lowest age-adjusted mortality rate due to cancer and meets the HP 2020 target (161.4) From 2008 – 2015, the age-adjusted mortality rate due to cancer decreased in MC From 2012 – 2016, breast cancer screening rates for women 50+ decreased by 17% in MC

Community Perception¹



¹ Adventist HealthCare (2019). Community Health Needs Assessment Primary Data Survey.

Cancer

Impact

Cancer is among the leading causes of death worldwide. In 2018, it was estimated that 1.7 million new cases of cancer would be diagnosed in the United States and over 600,000 people would die from the disease². Cancer outcomes vary by different populations such as race/ethnicity, age, sex, socioeconomic status, health insurance status (uninsured/underinsured), and geographic area of residence. Preventable cancer deaths occur in individuals who do not receive effective cancer prevention, screening and treatment which is often time-sensitive³. The most significant cost of cancer is cancer treatment which has an estimated direct medical cost of \$80.2 billion dollars in the United States⁴. In Montgomery County, cancer mortality differs based on demographic groups (race/ethnicity, age, sex, etc.). The groups most disproportionately affected by cancer include Black/African-American, White, males, and individuals over 85 years old⁵. By addressing the multifaceted barriers to healthcare, we can lessen the deaths due to cancer.

Cancer at the State Level

- From 2011 to 2015, the largest decreases in incidence were seen in prostate, brain & other nervous system (ONS), and leukemia, while the largest increases in incidence were seen in melanoma of the skin, bladder, uterus, and liver & bile duct cancers (Figure 1).

² National Cancer Institute (2018). Cancer Statistics. Retrieved from <https://www.cancer.gov/about-cancer/understanding/statistics>

³ Yabroff, K. R., Gansler, T., Wender, R. C., Cullen, K. J. and Brawley, O. W. (2019), Minimizing the burden of cancer in the United States: Goals for a high-performing health care system. *CA A Cancer J Clin*, 69: 166-183. doi:10.3322/caac.21556

⁴ American Cancer Society (2018). Economic Impact of Cancer. Retrieved from <https://www.cancer.org/cancer/cancer-basics/economic-impact-of-cancer.html>

⁵ LiveStories Statistics (2019). Montgomery County and Prince George's County cancer death statistics. Retrieved from <https://www.livestories.com/statistics/maryland/montgomery-county-cancer-deaths-mortality>

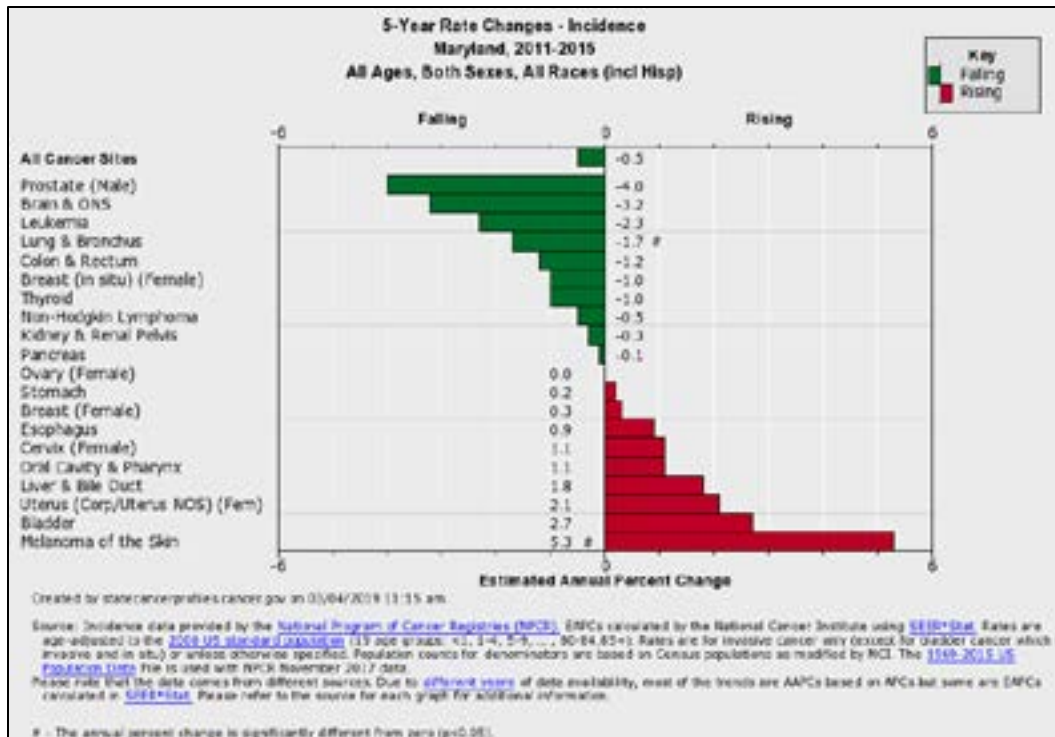


Figure 1. 5-year Rate Changes – Incidence Maryland, 2011 – 2015 All Ages, Both Sexes, All Races (Source: [State Cancer Profiles](#), 2015)

- From 2011 to 2015, the state mortality rates for melanoma of the skin, colorectal, and lung cancers showed the greatest decreases (Figure 2).
- Mortality rates increased for thyroid, liver & bile duct, and uterine cancers in Maryland from 2011 to 2015 (Figure 2).

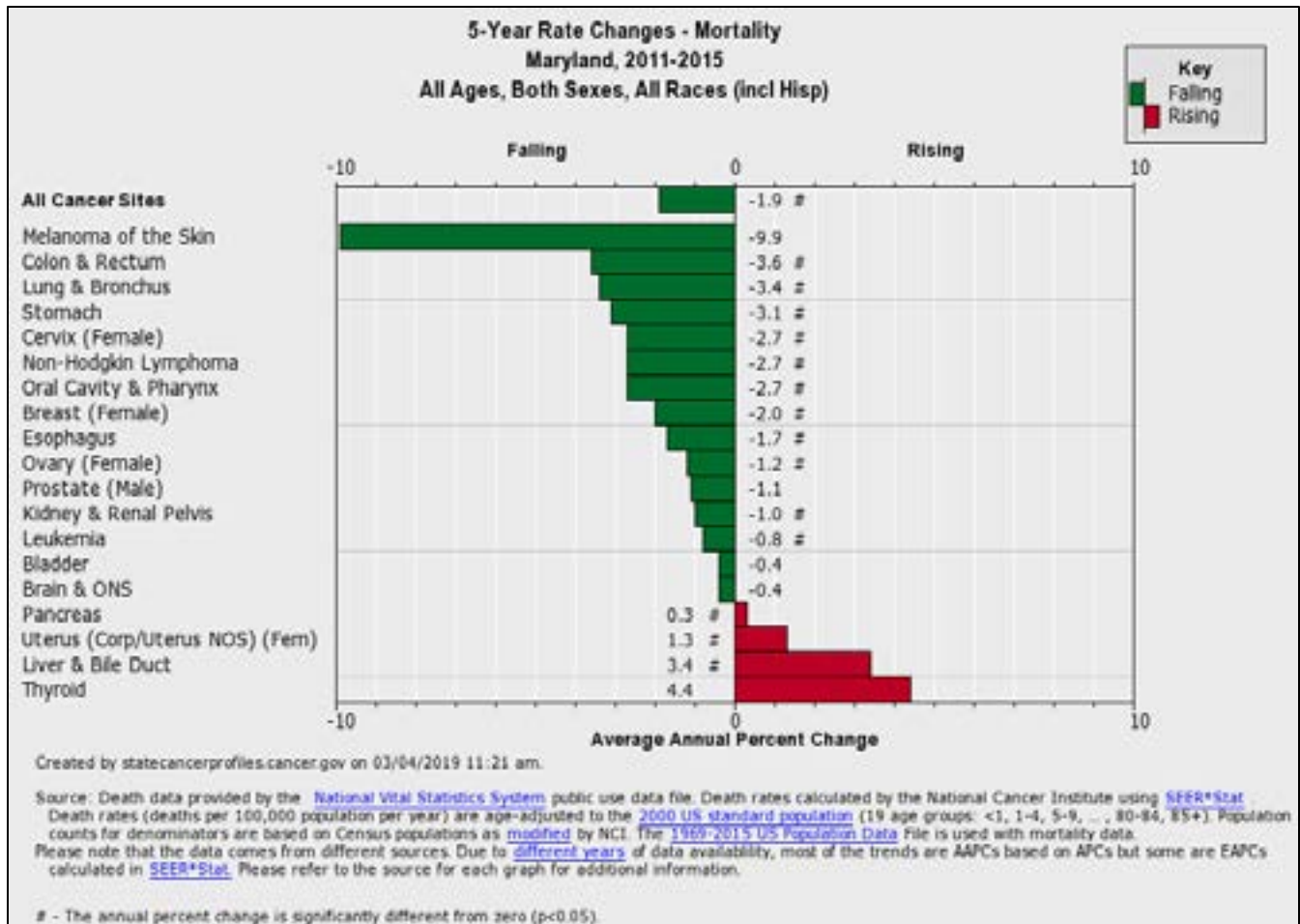


Figure 2. 5-Year Changes – Mortality Maryland, 2011 – 2015 All Ages, Both Sexes, All Races
 (Source: [State Cancer Profiles](#), 2015)

- From 2012 to 2016, Maryland’s invasive cancer specific incidence rates (per 100,000) were lower than the national rate for the following cancers: lung and bronchus, colon and rectum, Non-Hodgkin lymphoma, kidney and renal pelvis (Table 1).
- The rates were similar for urinary and bladder, corpus and uterus, NOS, and thyroid cancers (Table 1).
- When compared to the nation, Maryland had higher rates of cancer for female breast, prostate, and melanomas of the skin (Table 1).

Age-Adjusted Invasive Cancer Incidence Rates for the 10 Primary Sites with the Highest Rates within State- and Sex-Specific Categories

State vs. National Rates: 2012-2016, Male and Female, Maryland *†			
Rates per 100,000 ‡			
	Site	State	U.S.
1	Female Breast	131.5	125.2
2	Prostate	122.1	104.1
3	Lung and Bronchus	56.4	59.2
4	Colon and Rectum	36.4	38.7
5	Corpus and Uterus, NOS	27.5	26.6
6	Melanomas of the Skin	23	21.8
7	Urinary Bladder	20.9	20.1
8	Non-Hodgkin Lymphoma	17.4	19.2
9	Thyroid	15	14.5
10	Kidney and Renal Pelvis	14.9	16.6

Notes:
† Excludes basal and squamous cell carcinomas of the skin excluding occurrences on genital organs, and in situ cancers excluding urinary bladder
‡ Age-adjusted rates to the 2000 U.S. standard population (19 age groups – Census P25-1130). Rates are suppressed and not ranked if the stratified population is below 50,000 or with case counts under 16.

Table 1. Age-Adjusted Invasive Cancer Incidence Rates for the 10 Primary Rates for the 10 Primary Sites with the Highest Rates within State and Sex Specific Categories
(Source: [United States Cancer Statistics \(USCS\)](#), 2016)

- From 2012 to 2016, Maryland’s cancer specific mortality rates (per 100,000) for males and females were lower than the National rates for lung and bronchus, and Non-Hodgkin Lymphoma (Table 2).
- Rates were comparable between the state and U.S. for colon and rectum, ovary, and liver and intrahepatic bile duct (Table 2).
- Maryland had higher mortality rates than the U.S. for female breast, prostate, pancreas, and corpus and uterus, NOS (Table 2).

Age-Adjusted Cancer Mortality rates for the 10 Primary Sites with the Highest Rates within State- and Sex-Specific Categories

State vs. National Rates: 2012–2016, Male and Female , Maryland * *			
Rates per 100,000 †			
	Site	State	U.S.
1	Lung and Bronchus	40.3	41.9
2	Female Breast	22.1	20.6
3	Prostate	20.2	19.2
4	Colon and Rectum	14.1	14.2
5	Pancreas	11.5	11.0
6	Ovary	6.9	7.0
7	Liver and Intrahepatic Bile Duct	6.5	6.5
8	Leukemias	6.3	6.5
9	Corpus and Uterus, NOS	5.7	4.7
10	Non-Hodgkin Lymphoma	5.2	5.6

Notes:

*Data are chosen from statewide and metropolitan area cancer registries that satisfy data quality requirements for all invasive cancer sites combined. Rates include approximately 99.0% of the U.S. population.

† Excludes basal and squamous cell carcinomas of the skin excluding occurrences on genital organs, and in situ cancers excluding urinary bladder

Table 2. Age-Adjusted Cancer Mortality rates for the 10 Primary Sites with the Highest Rates within State and Sex Specific Categories

(Source: [United States Cancer Statistics \(USCS\)](#), 2016)

Cancer at the County Level

- Since 2008, Montgomery County has met the HP 2020 target for age-adjusted mortality rates due to cancer (Figure 3).
- Overall, Maryland has not met the HP 2020 target (Figure 3).

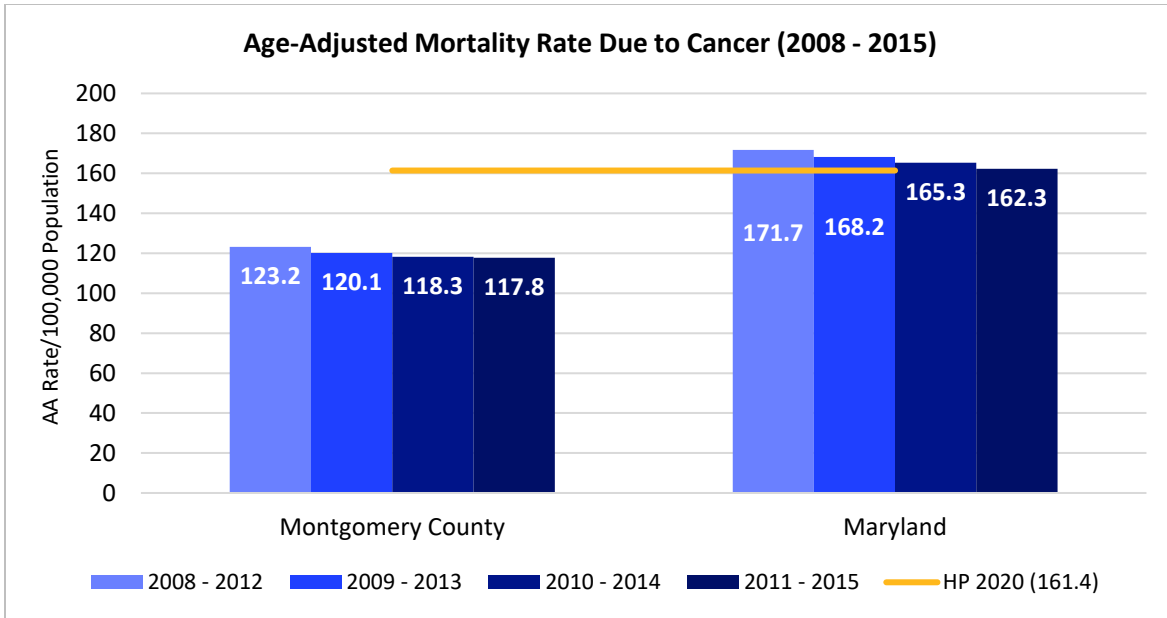


Figure 3. Age-Adjusted Mortality rate per 100,000 Population due to Cancer in Montgomery County and Maryland, 2008 – 2015
 (Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, males had a higher age-adjusted mortality rate as compared to females (Figure 4).

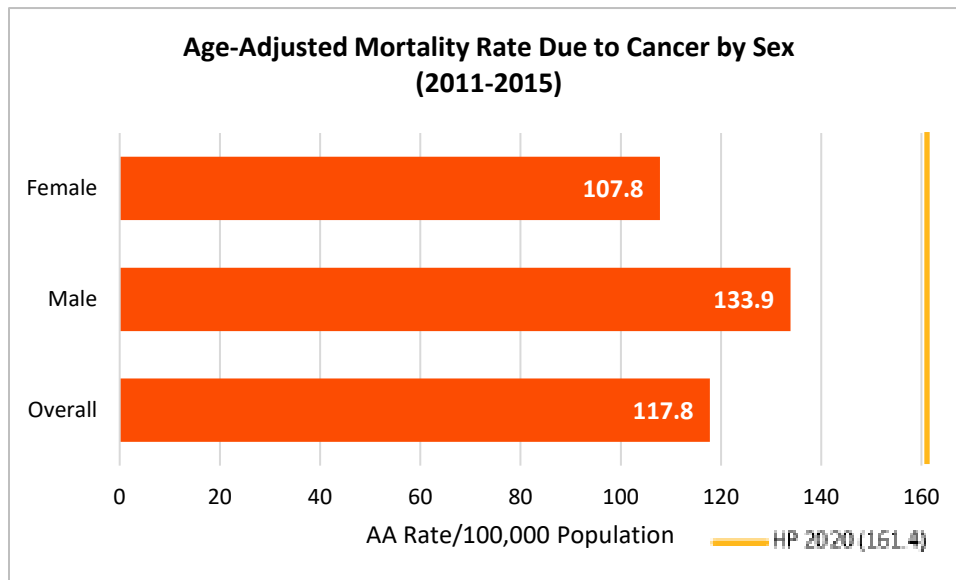


Figure 4. Age-Adjusted Mortality Rate due to Cancer by Sex in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

- Mortality rates due to Cancer in Montgomery County were highest among Blacks, followed by Whites, Asian/Pacific Islander, and then Hispanic (Figure 5).

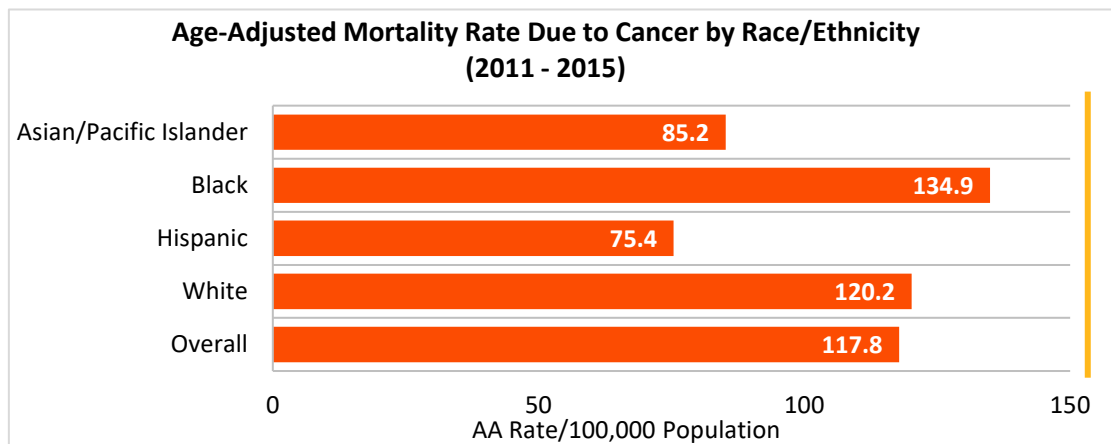


Figure 5. Age-Adjusted Mortality Rate due to Cancer by Race/Ethnicity in Montgomery County, 2011 – 2015

(Source: [Healthy Montgomery](#), 2018)

- Overall, the number of Medicare beneficiaries that were treated in Maryland decreased from 2013 to 2014, with a slight increase in 2015 (Figure 6).
Montgomery County demonstrated a decrease from 2013 to 2014 but remained constant from 2014 to 2015 (Figure 6).

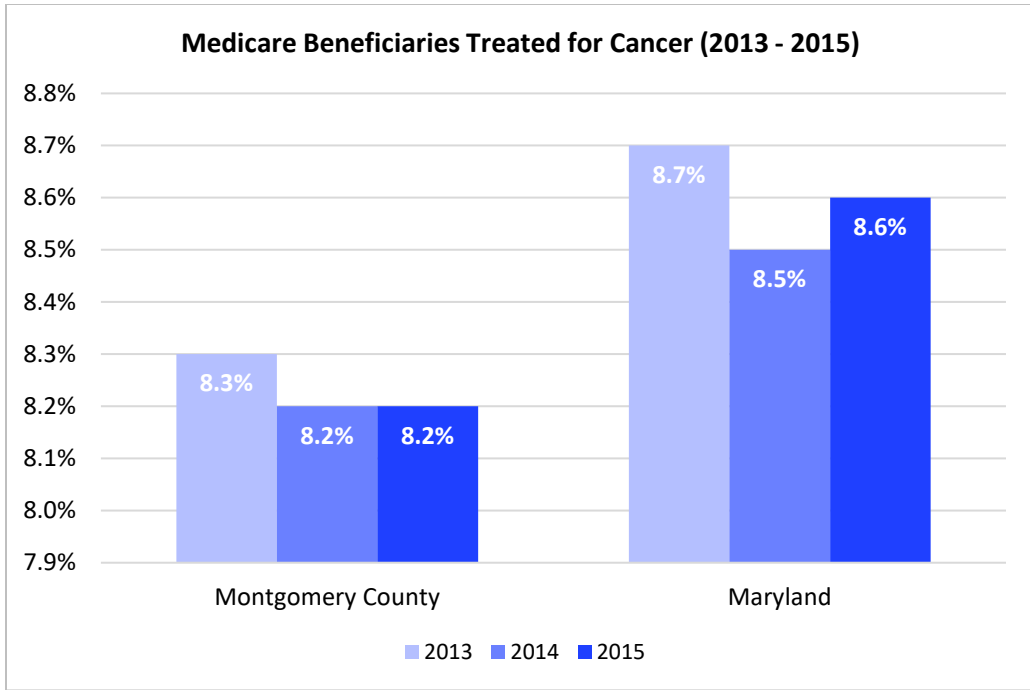


Figure 6. Percent of Medicare Beneficiaries that were Treated for Cancer in Montgomery County and Maryland, 2013 – 2015
 (Source: [Healthy Montgomery](#), 2018)

1.1 Breast Cancer

Incidence

- From 2009 to 2015, Montgomery County had an increased breast cancer incidence rate which was similar to Maryland overall (Figure 7).

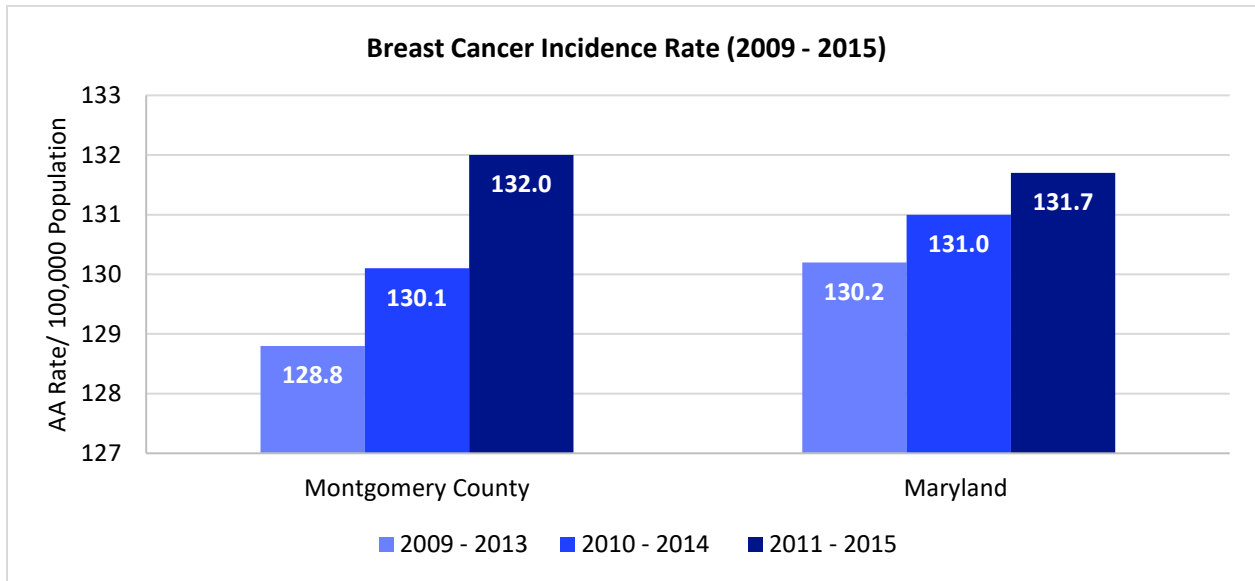


Figure 7. Age-Adjusted Incidence Rate for Breast Cancer in Females in Montgomery County and Maryland, 2009 – 2015

(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, the population subgroup with the highest incidence rate for breast cancer is American Indian/Alaska Native (Figure 8).

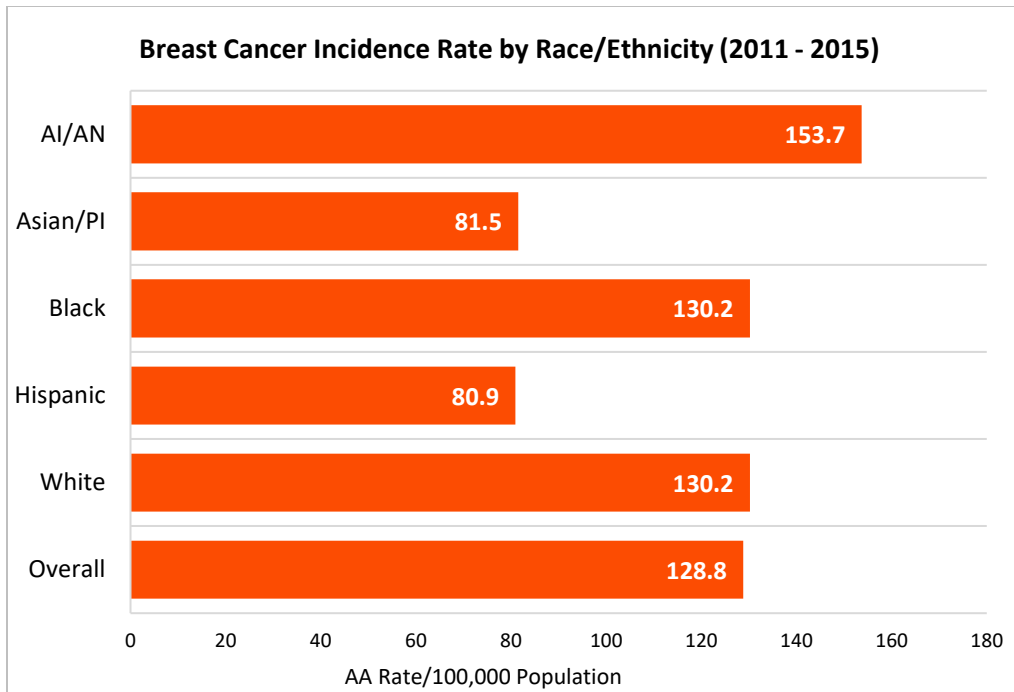


Figure 8. Age-Adjusted Incidence Rate for Breast Cancer by Race/Ethnicity in Montgomery County, 2011 – 2015

(Source: [Healthy Montgomery](#), 2018)

Screening

- Since 2012, the total percentage of women aged 50 and over who had their recommended mammogram in the past two years decreased by 20.0 percent in Montgomery County (Figure 9).
- Montgomery County had less breast cancer screenings than Maryland overall (Figure 9).

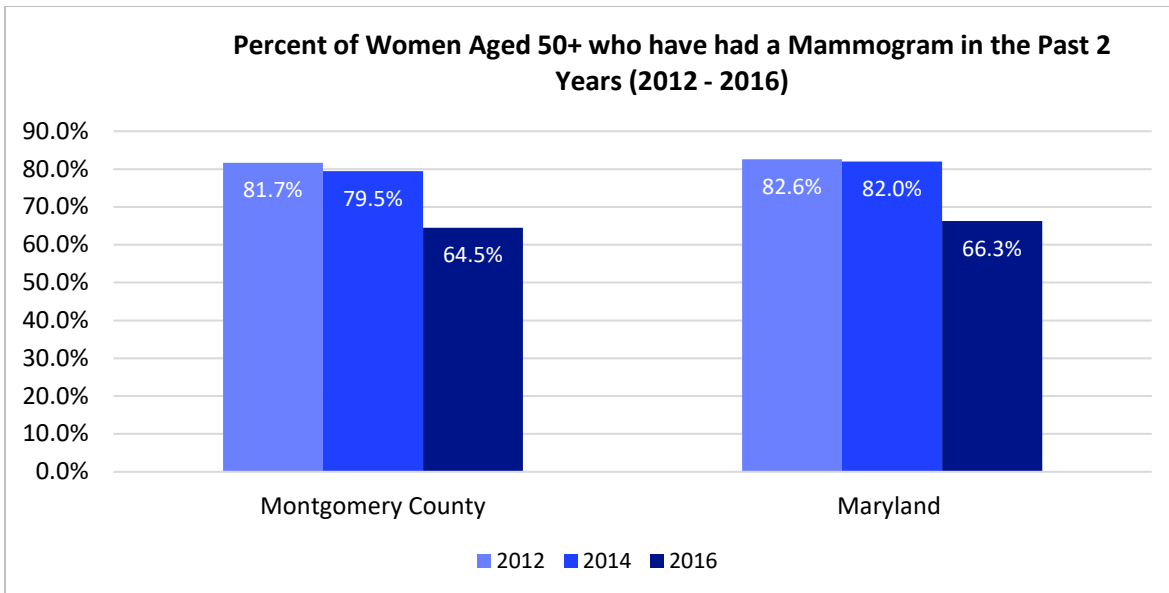


Figure 9. Percentage of Women aged 50 and over who have had a Mammogram in the Past Two Years in Montgomery County and Maryland, 2012 – 2016
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, there was a greater percentage of 65+ year old women who received a mammogram as compared to ages 50–64 (Figure 10).

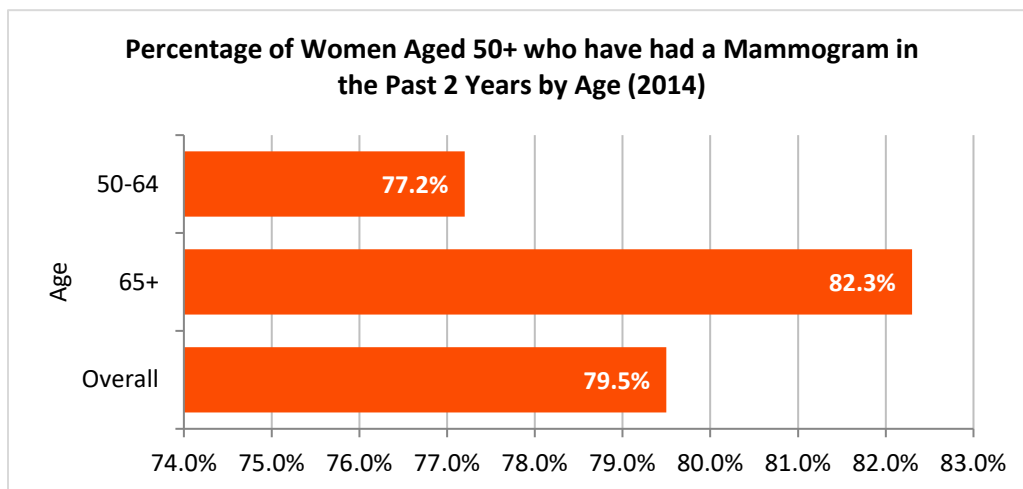


Figure 10. Percentage of Women aged 50 + who have had a Mammogram in the Past Two Years by Age in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

- When evaluating mammography by race/ethnicity, in 2014, Montgomery County demonstrated the highest percentage group as Hispanic, followed by White and Black individuals (at about the same percentage), then Asian and then Other (Figure 11).

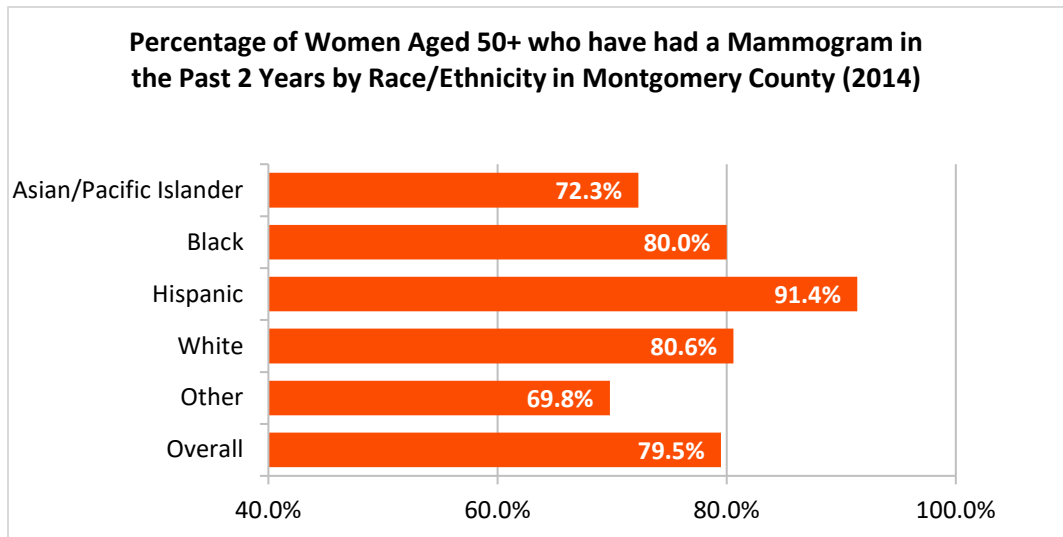


Figure 11. Percentage of Women aged 50 + who have had a Mammogram in the Past Two Years by Race/Ethnicity in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

Mortality

- From 2009 to 2015, Montgomery County met the HP 2020 Target (Figure 12).
- In Maryland, the mortality rate due to breast cancer has decreased by 0.4 from 2010 to 2015 (Figure 12).

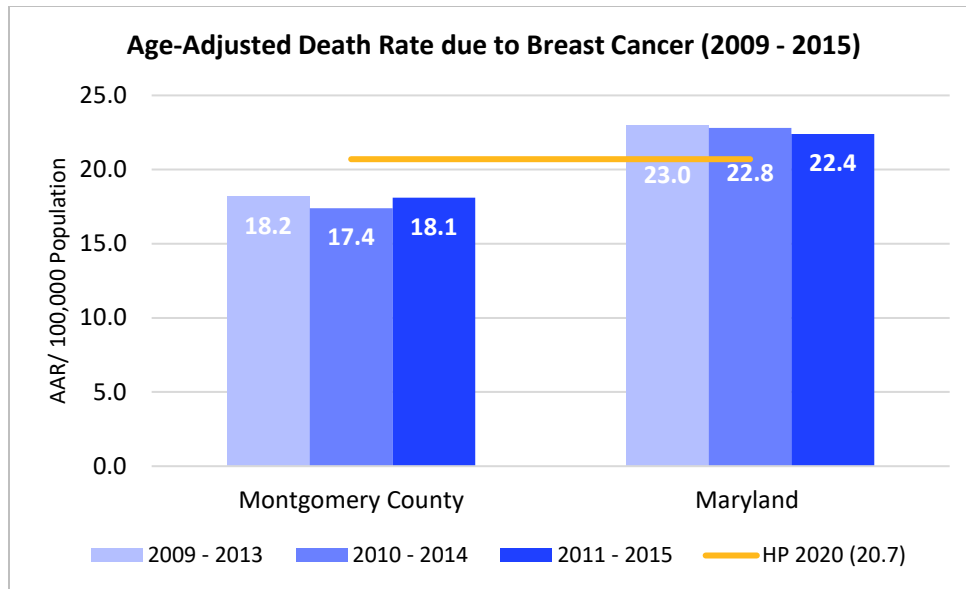


Figure 12. Age-Adjusted Mortality Rate due to Breast Cancer in Montgomery County and Maryland, 2009 – 2015
(Source: [Healthy Montgomery](#), 2018)

- When comparing race and ethnicity data, Montgomery County overall met the HP 2020 mortality rate due to breast cancer target (Figure 13).
- In Montgomery County, all the population subgroups except for Black met the HP 2020 Target (Figure 13).
- For Blacks in Montgomery County, the mortality rate is significantly higher than that of any other racial/ethnic group (Figure 13).

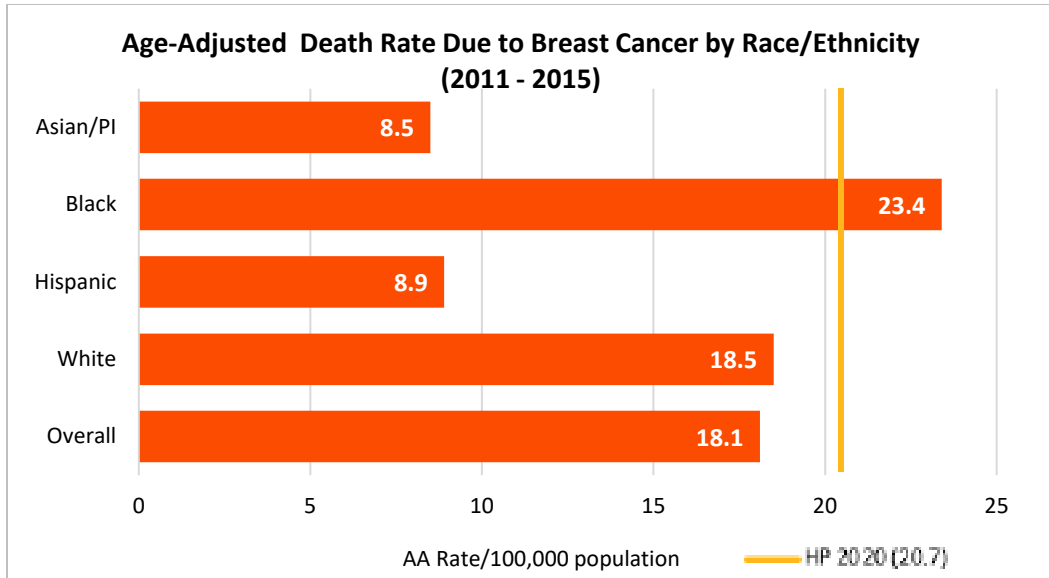


Figure 13. Age-Adjusted Mortality Rate by Race/Ethnicity in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

1.2 Lung Cancer

Incidence

- From 2008 to 2015, the lung cancer incidence rates decreased in Montgomery County and Maryland. Montgomery County has the lowest incidence rate followed Maryland (Figure 14).

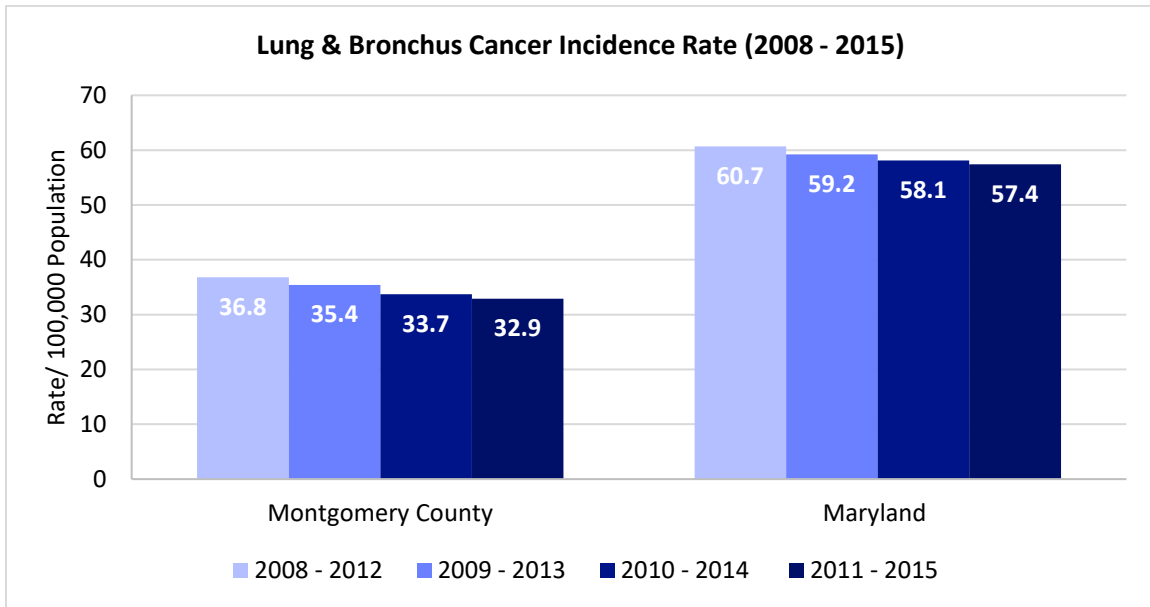


Figure 14. Age-Adjusted Incidence Rate for Lung and Bronchus Cancers in Montgomery County and Maryland, 2008 – 2015

(Source: [Healthy Montgomery](#), 2015)

- When evaluating lung and bronchus cancer incidence rates by sex, Montgomery County males had higher rates than females (Figure 15).

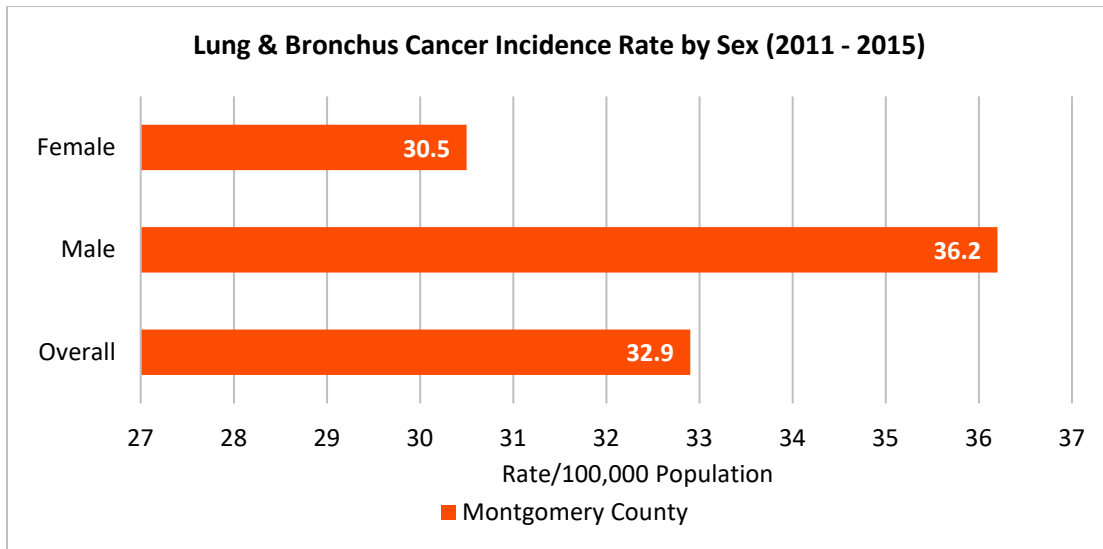


Figure 15. Age-Adjusted Incidence Rate for Lung and Bronchus Cancers by Sex in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, White followed by Black individuals had the highest incidence rate for lung and bronchus cancer from 2011 to 2015 (Figure 16).

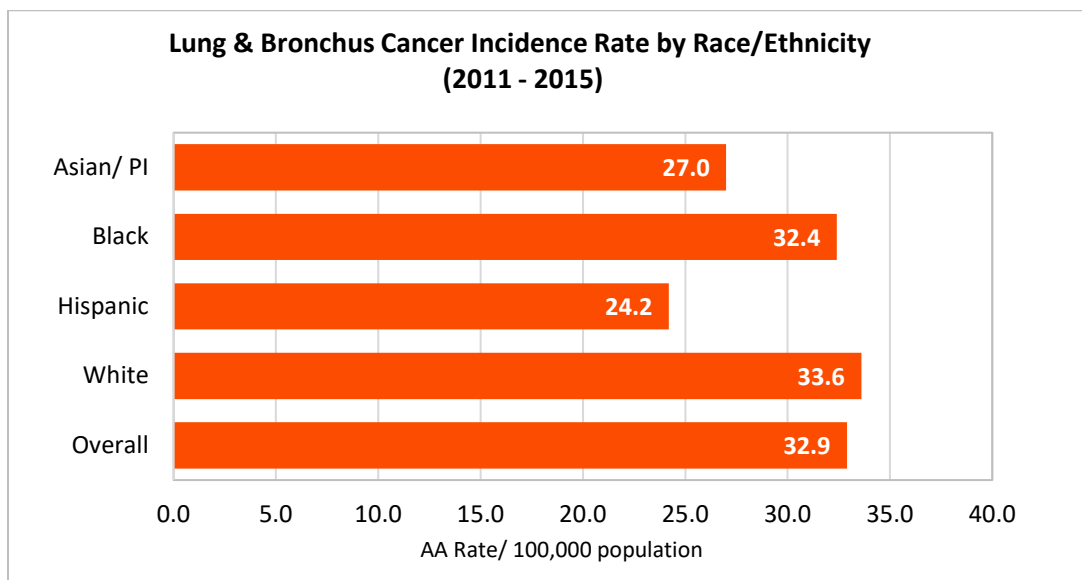


Figure 16. Age-Adjusted Incidence Rate for Lung and Bronchus Cancers by Race/ Ethnicity, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

Mortality

- From 2009 to 2015, the age-adjusted mortality rate due to lung cancer steadily decreased in both Montgomery and Maryland (Figure 17).
- When compared to Maryland, Montgomery County had significantly lower mortality rates due to lung cancer (Figure 17).

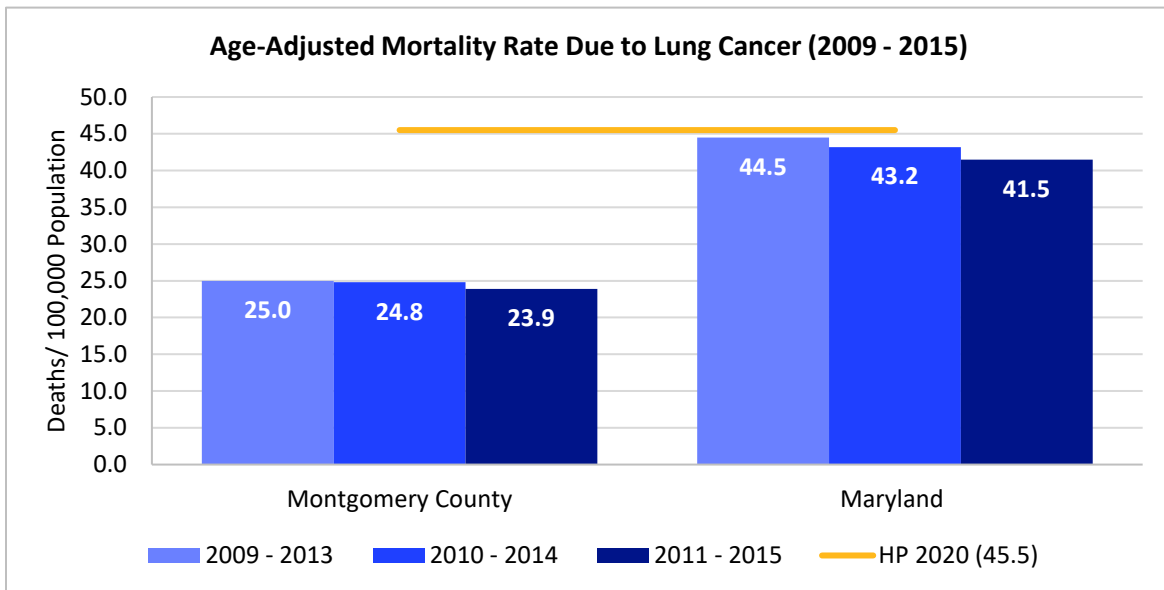


Figure 17. Age-Adjusted Mortality rate for Lung Cancers in Montgomery County and Maryland, 2009 – 2015

(Source: [Healthy Montgomery](#), 2018)

- From 2011 to 2015, Montgomery County met the HP 2020 goal for age-adjusted mortality rate due to lung cancer which is comparable to that of Maryland (Figure 18).
- Males in Montgomery County had a higher mortality rate when compared to females (Figure 18).

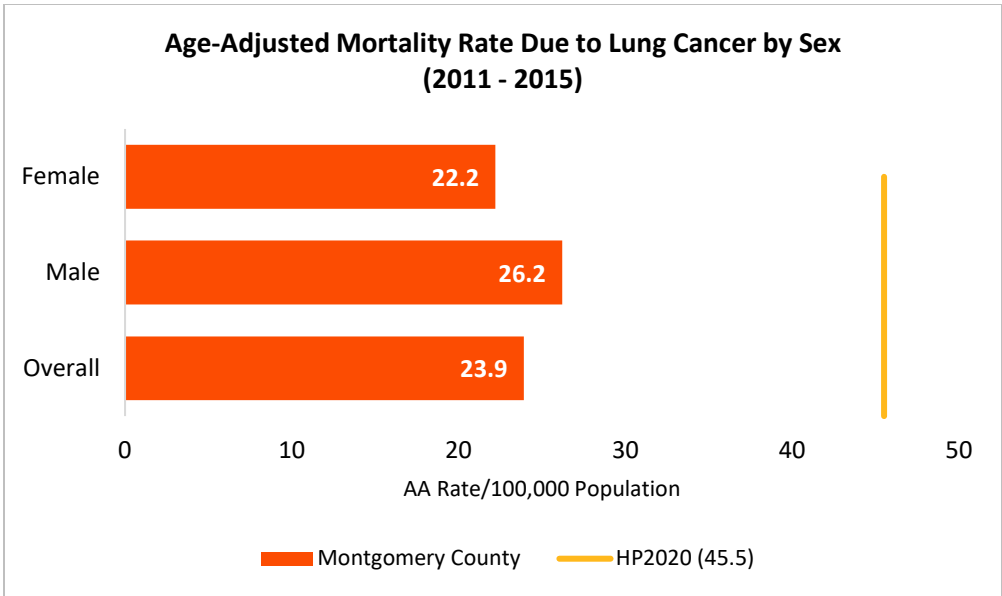


Figure 18. Age-Adjusted Mortality rate for Lung by Sex in Montgomery County, 2011 – 2015
(Source: [Healthy Montgomery](#), 2018)

- Mortality rates due to lung cancer in Montgomery County, when broken down by race/ethnicity, indicated that all categories surpassed the HP 2020 target (Figure 19).
- White individuals in Montgomery County had the highest mortality rates followed by Black, Asian/Pacific Islander and then Hispanics (Figure 19).

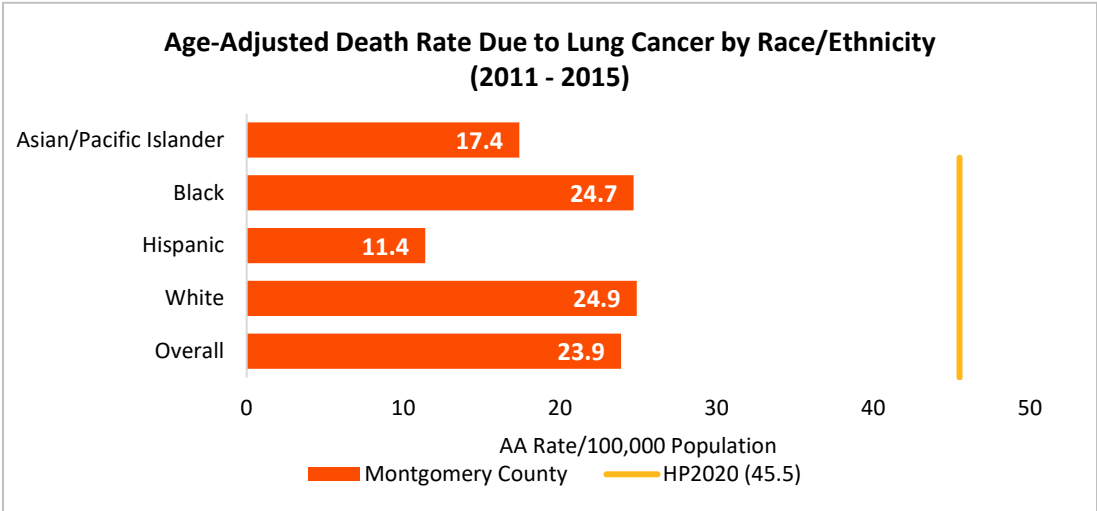


Figure 19. Age-Adjusted Mortality Rate for Lung Cancers by Race/Ethnicity in Montgomery County, 2011 – 2015
(Source: [Healthy Montgomery](#), 2018)

1.3 Colorectal Cancer

Incidence

- Overall, colorectal cancer incidence rates in Maryland have declined since 2008 which is similar to Montgomery County (Figure 20).
- Montgomery County and Maryland met the HP 2020 target (Figure 20).
- Montgomery County had the lowest incidence rates for colorectal cancer from 2008 to 2015 compared to Maryland (Figure 20).

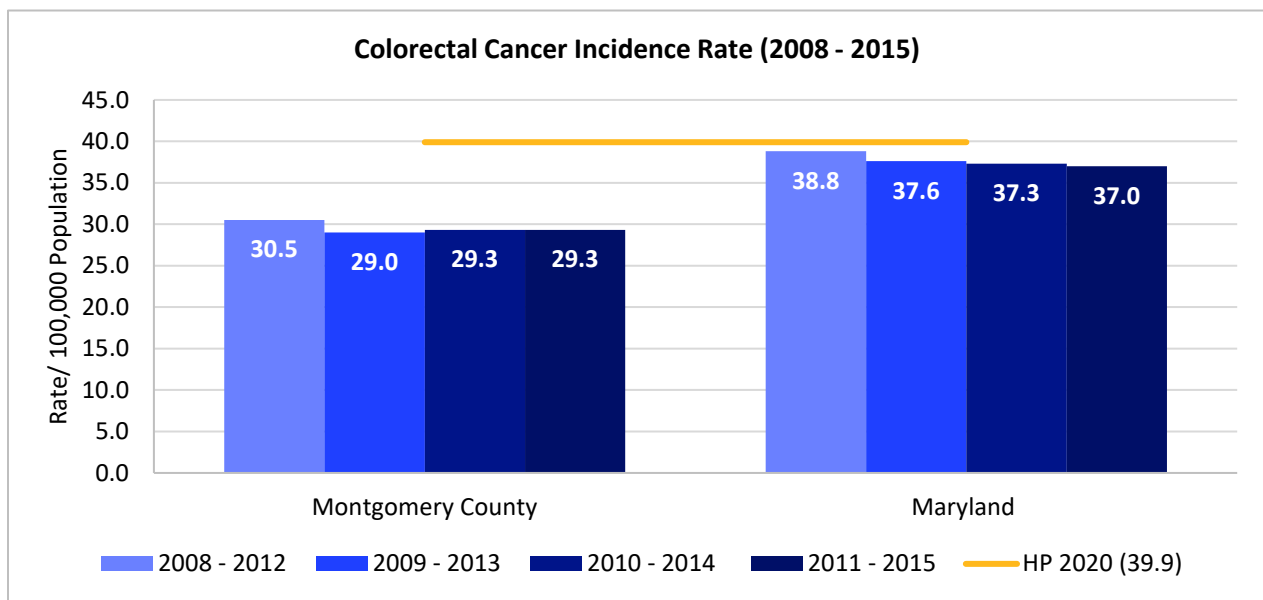


Figure 20. Age-Adjusted Incidence Rate for Colorectal Cancer in Montgomery and Maryland, 2008 – 2015

(Source: [Healthy Montgomery](#), 2018)

- When looking at incidence rates broken down by sex, males in Montgomery County demonstrated higher incidence for colorectal cancer than females (Figure 21).
- Montgomery County rates met the HP 2020 target (Figure 21).

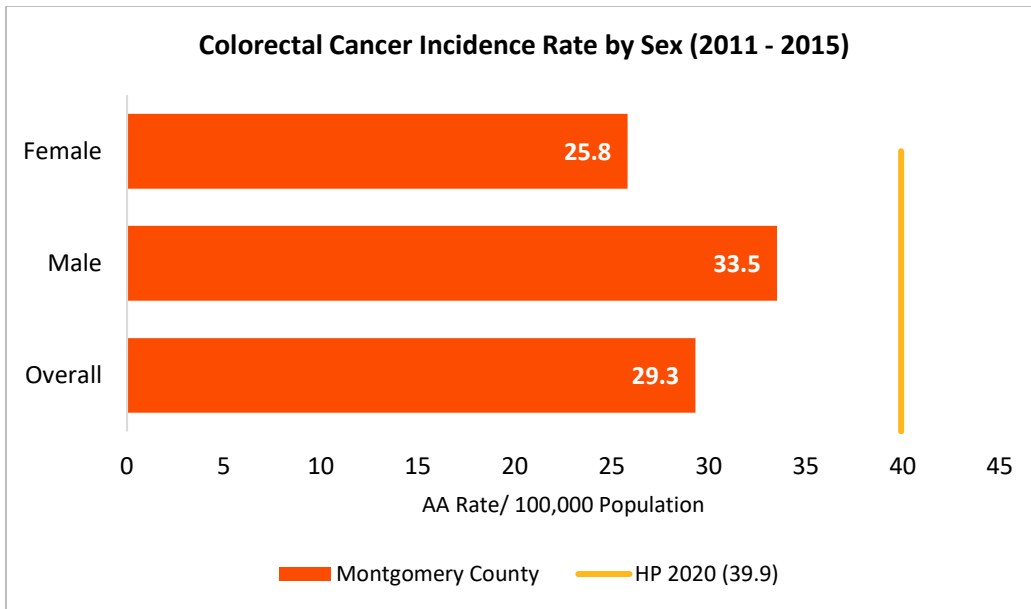


Figure 21. Colorectal Cancer Incidence Rate by Sex in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

- When stratified by race and ethnicity, Montgomery County met the HP 2020 target for colorectal cancer incidence rate (Figure 22).
- In Montgomery County, Black individuals had the highest incidence rates, followed by White, and Asian/Pacific Islander (Figure 22).

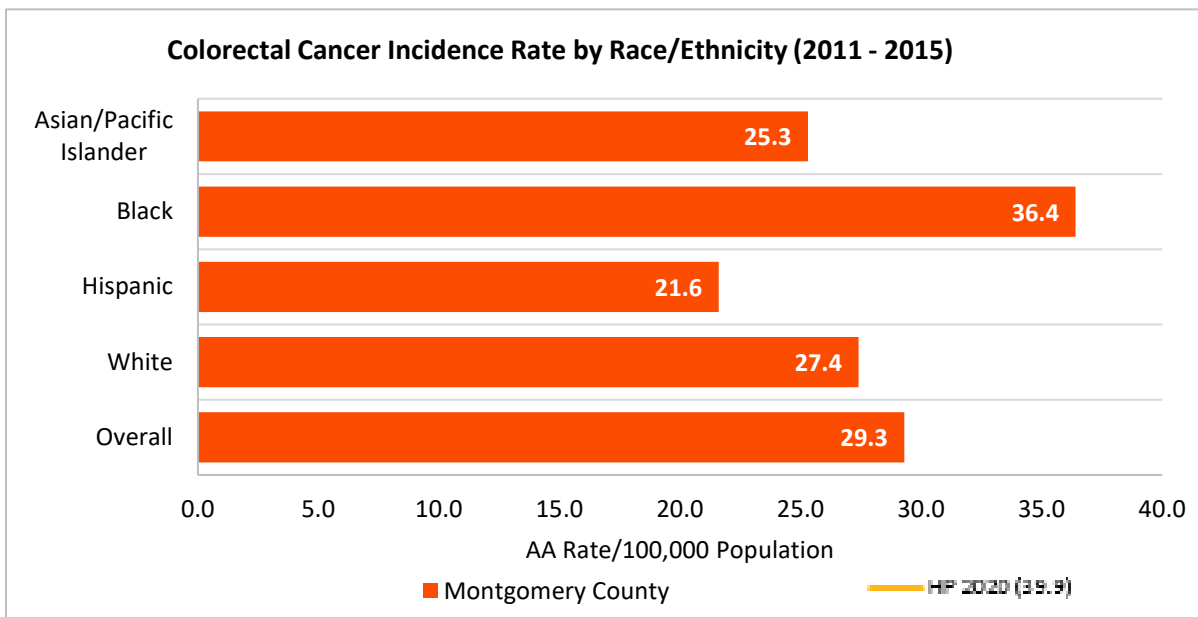


Figure 22. Colorectal Cancer Incidence Rate by Race/Ethnicity in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#) & [PGC Health Zone](#), 2018)

Screening

- In Montgomery County, the percentage of adults aged 50 and over who ever had a sigmoidoscopy or colonoscopy exam increased by nearly 1.0 percent (Figure 23).

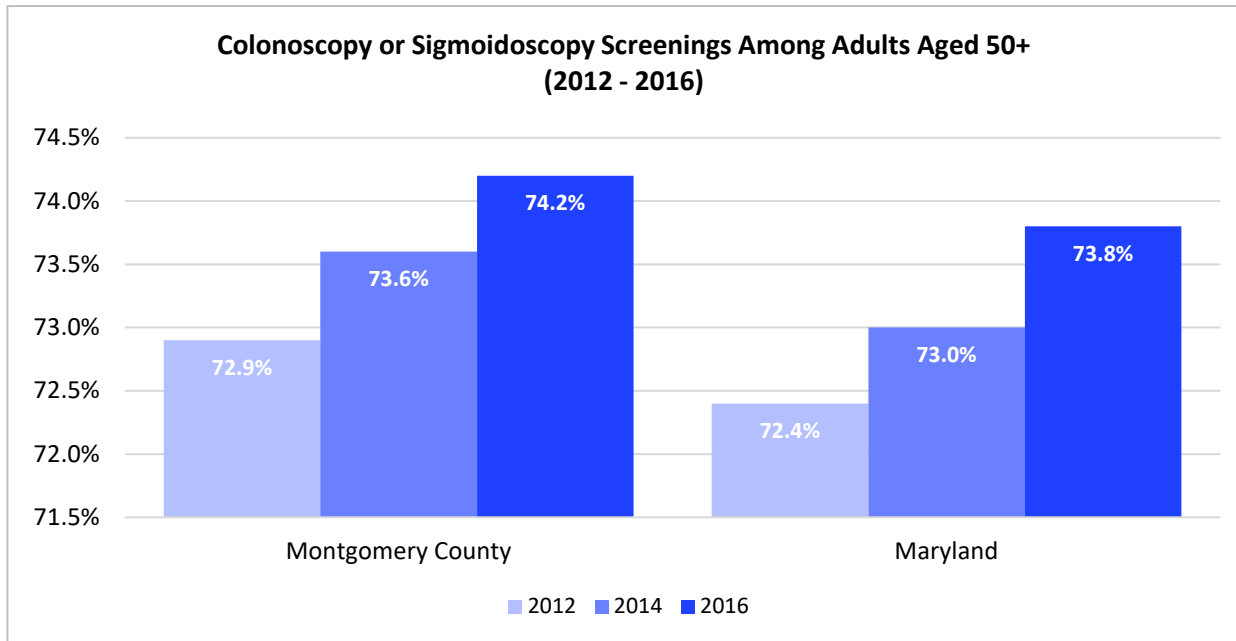


Figure 23. Percentage of Adults aged 50+ who have ever had a Sigmoidoscopy or Colonoscopy Screening in Montgomery County, 2012 – 2016
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, adults aged 65+ contributed a larger percentage of colonoscopy or sigmoidoscopy screenings than their 50 to 64-year-old counterparts (Figure 24).
- The 65+ groups had higher percentages of screening than the county overall (Figure 24).

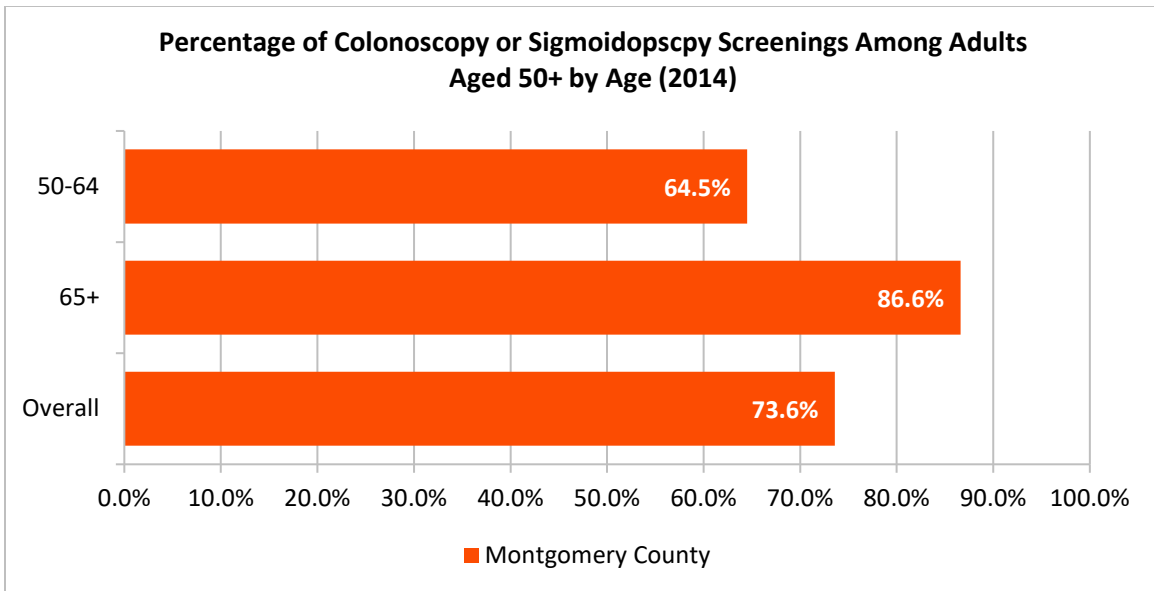


Figure 24. Percentage of Adults aged 50+ who ever had a Sigmoidoscopy or Colonoscopy Screening in Montgomery County by Age, 2014
 (Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, there was a higher percentage of females than males to receive the screening (Figure 25).
- Females had a higher percentage of screening than the overall percentage (Figure 25).

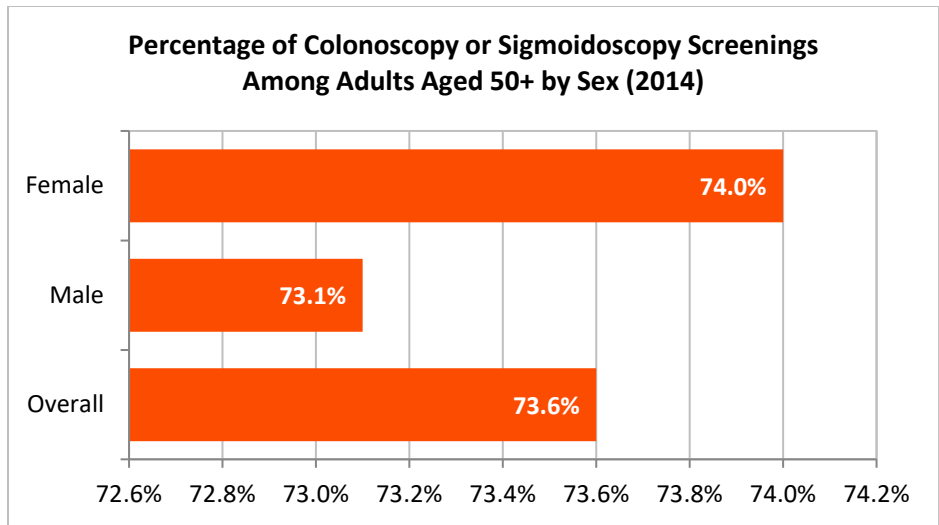


Figure 25. Percentage of Adults aged 50+ who ever had a Sigmoidoscopy or Colonoscopy Screening in Montgomery County by Sex, 2014
 (Source: [Healthy Montgomery](#), 2018)

- When examining the screening percentages within each county based on race and ethnicity, Montgomery County showed higher percentages of screenings in White individuals as compared to other race and ethnicities, followed by Other, Hispanic, Black, and then Asian (Figure 26).

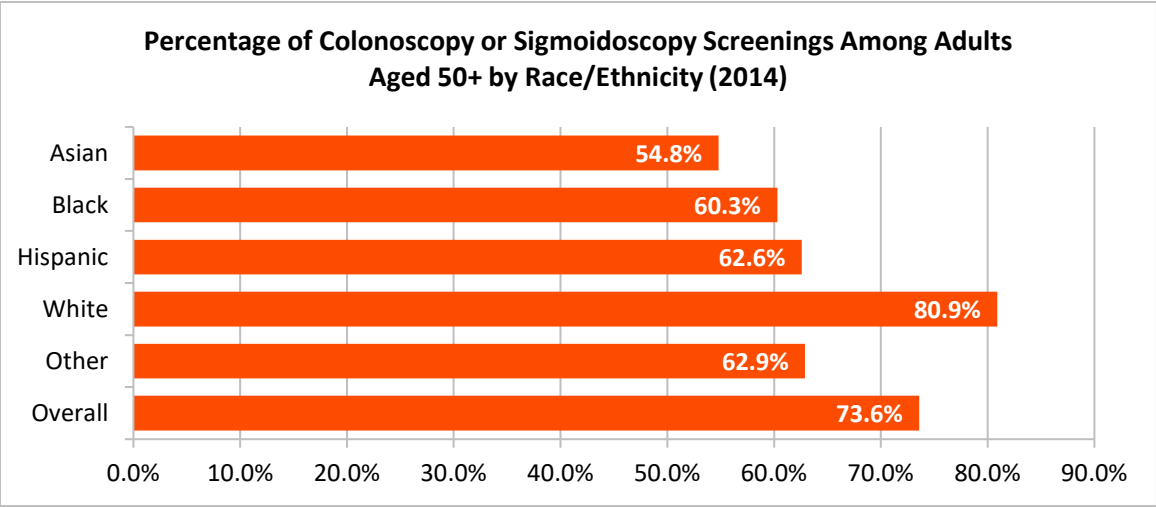


Figure 26. Percentage of Adults aged 50+ that ever had a Sigmoidoscopy or Colonoscopy Exam by Race/Ethnicity in Montgomery County, 2014
 (Source: [Healthy Montgomery](#), 2018)

- In 2014, there was approximately a 5.0 percent decrease in adults aged 50 and over that ever had a blood stool test within the past two years in Montgomery County. In Maryland, the percentage remained the same (Figure 27).

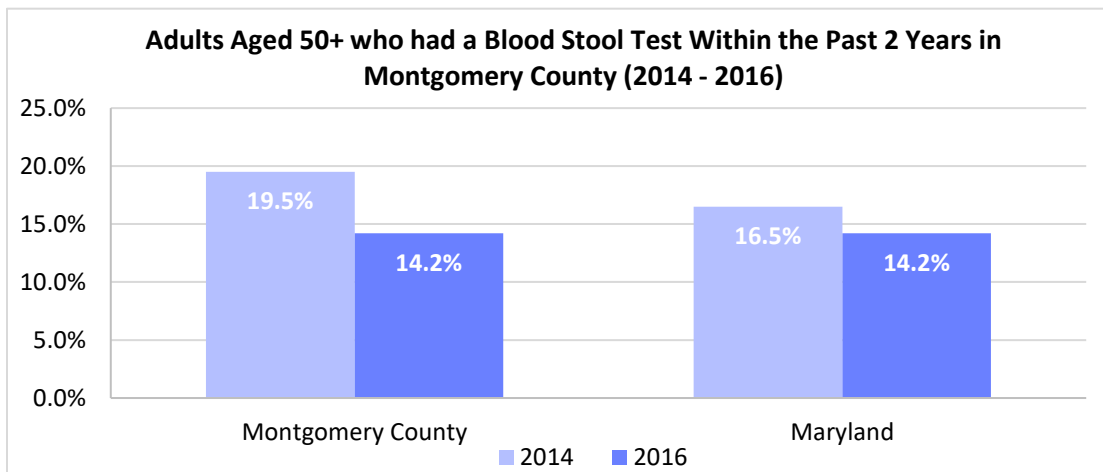


Figure 27. Percentage of Adults aged 50+ that have ever had a Blood Stool Test within the Past 2 Years in Montgomery County, 2014 - 2016
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, adults aged 65+ who had a blood stool test in the past two years comprised a larger percentage than their 50 to 64-year-old counterparts (Figure 28).
- The percentages of males versus females who had a blood stool test, within that 50 and over age group, does not differ much from one another with nearly a 1.0 percent difference (Figure 29).

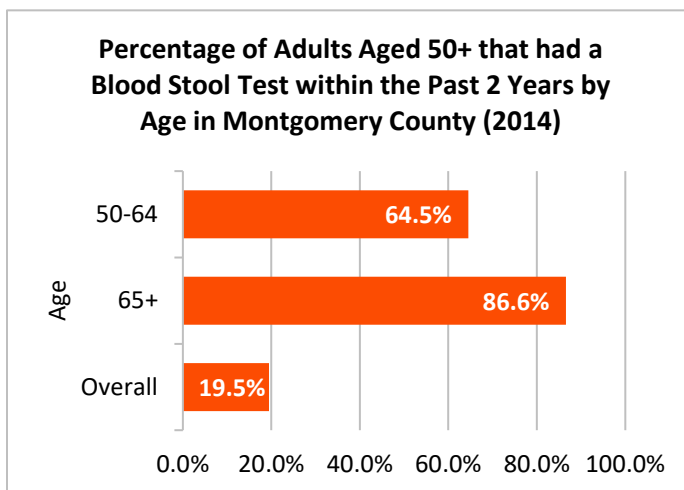


Figure 28. Percentage of Adults aged 50+ that have ever had a Blood Stool Test within the Past 2 Years by Age in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

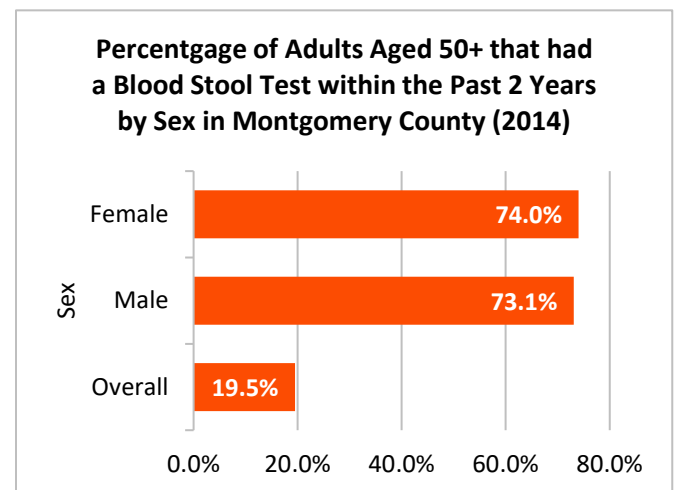


Figure 29. Percentage of Adults aged 50+ that have ever had a Blood Stool Test within the Past 2 Years by Sex in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

Mortality

- Mortality rates due to colorectal cancer decreased in Maryland overall, with Maryland meeting the HP 2020 target for 2010 to 2014 and 2011 to 2015 (Figure 30).
- Montgomery County had the lowest mortality rate and meets the HP 2020 target (Figure 30).

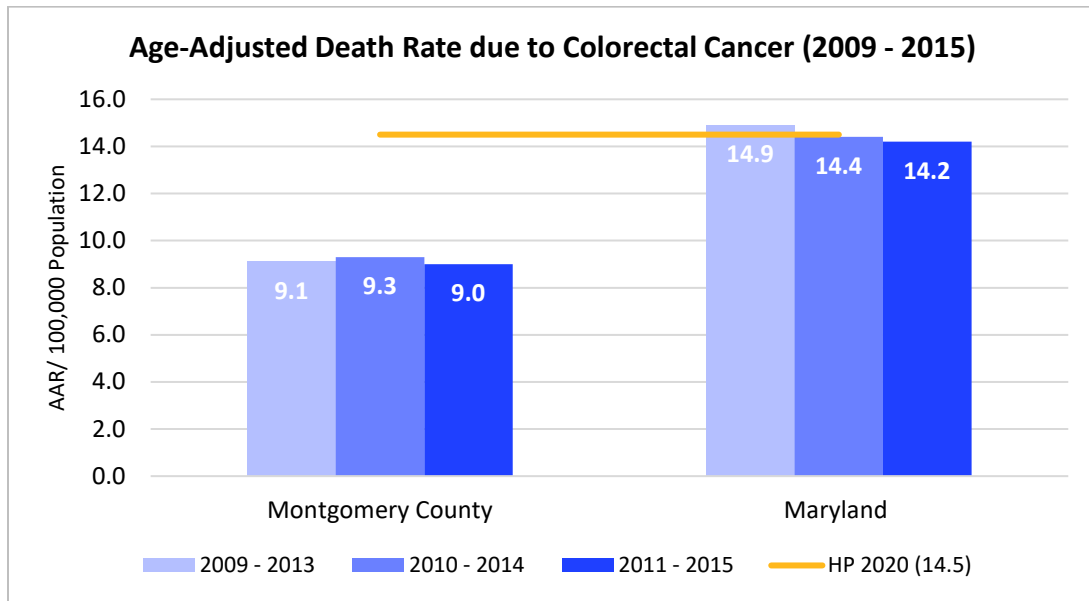


Figure 30. Age-Adjusted Mortality rate due to Colorectal Cancer in Montgomery County and Maryland, 2009 – 2015

(Source: [Healthy Montgomery](#), 2018)

- When examining mortality rates due to colorectal cancer by race and ethnicity, Black individuals in Montgomery County had the highest mortality rates when compared to other racial groups (Figure 31).
- Montgomery County met the HP 2020 target for all subcategories of race and ethnicity. The lowest mortality rates were seen in Hispanics (Figure 31).

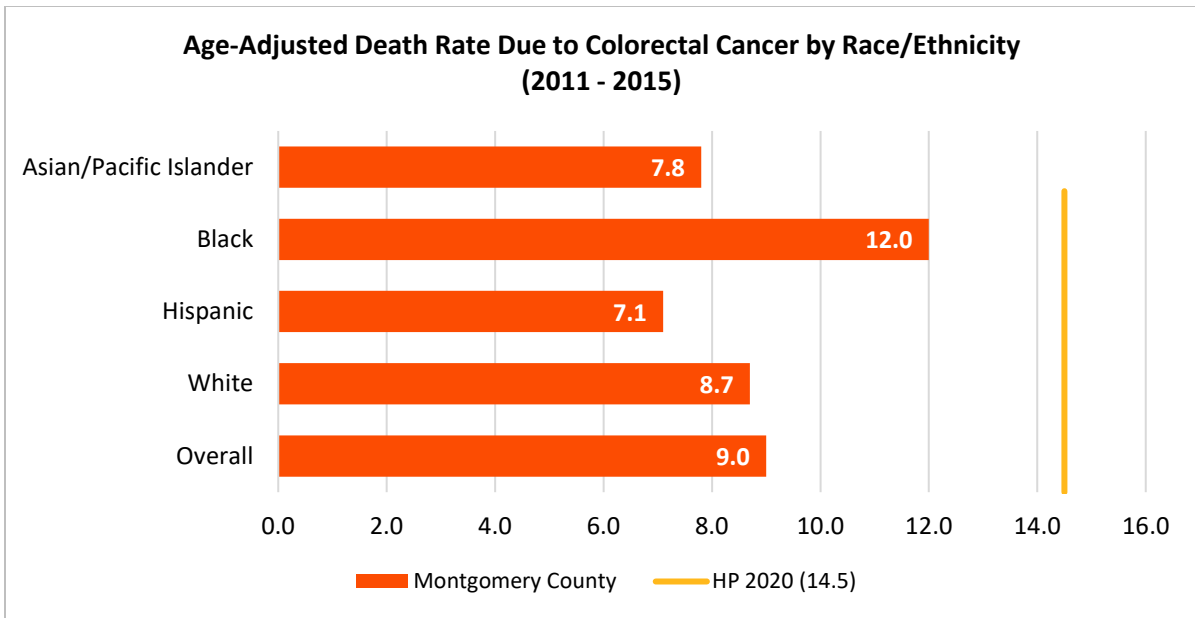


Figure 31. Age-Adjusted Mortality rate due to Colorectal Cancer by Race/Ethnicity in Montgomery County, 2011 – 2015
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, both males and females met the HP 2020 target (Figure 32).
- Males overall had the highest age-adjusted mortality rate (Figure 32).

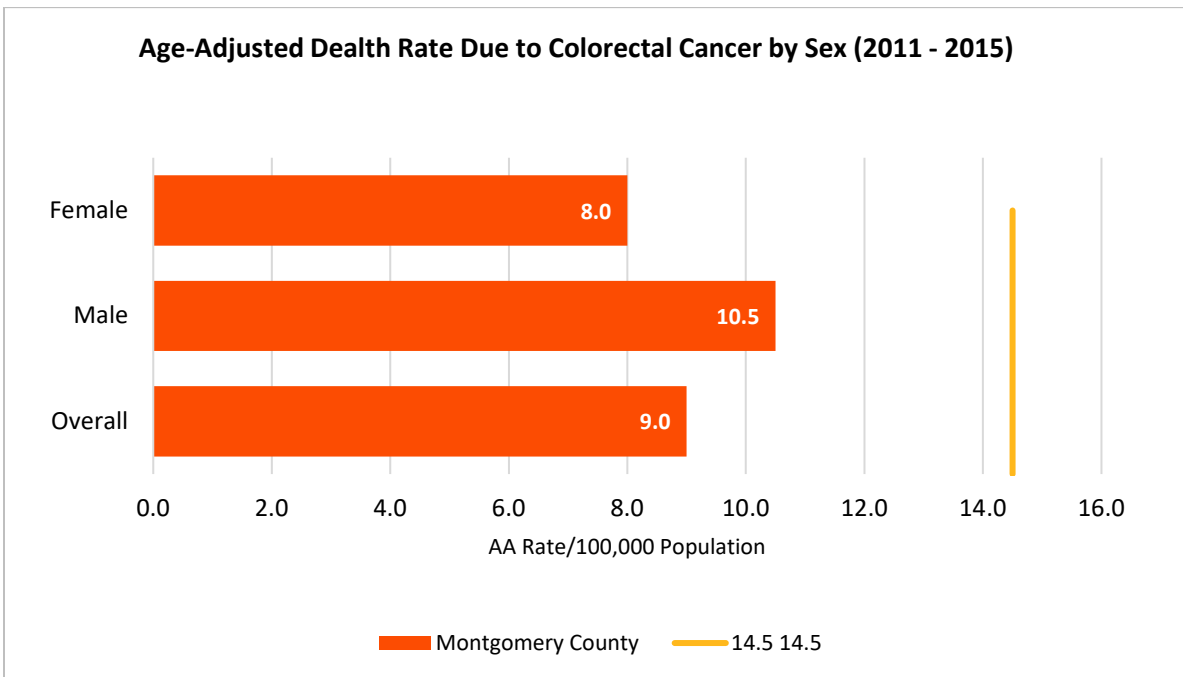


Figure 32. Age-Adjusted Mortality Rate due to Colorectal by Sex in Montgomery County, 2011 – 2015
(Source: [Healthy Montgomery](#), 2018)

1.4 Prostate Cancer

Incidence

- The incidence of prostate cancer in the state of Maryland steadily decreased after 2009. The same trend is true for Montgomery County (Figure 33).
- Compared to the state, Montgomery County had the lowest incidence rates for prostate cancer (Figure 33).

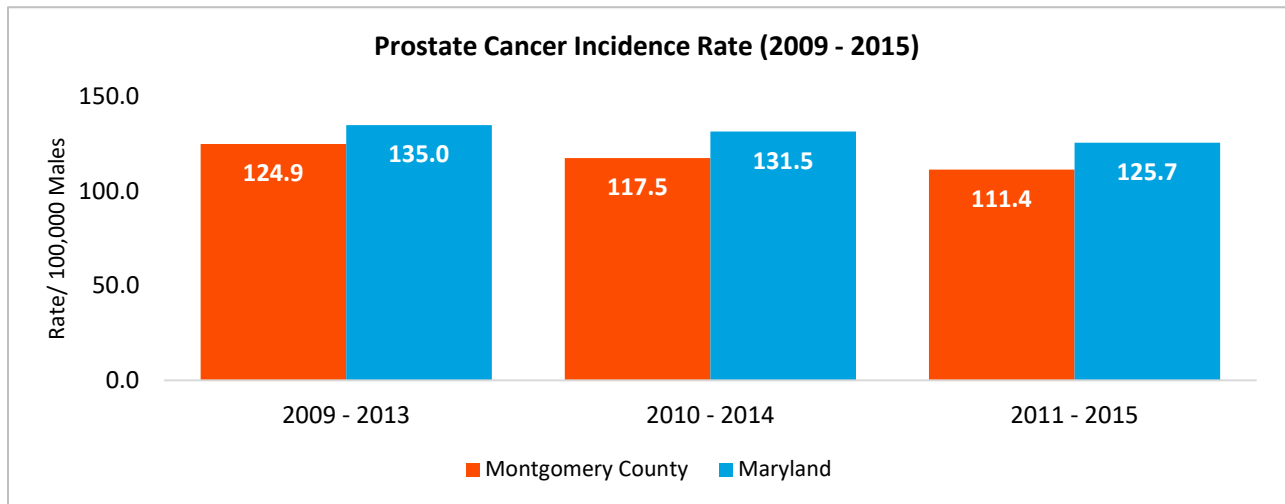


Figure 33. Age-Adjusted Incidence Rate for Prostate Cancer in Montgomery County and Maryland, 2009 – 2015

(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, Black individuals had the highest incidence rates for prostate cancer, and those rates are much higher than the overall rate for the county. Among other subgroups, White individuals followed by Hispanics had the next highest incidence rate (Figure 34).
- In Montgomery County, specifically, the incidence rate for Black individuals was nearly 2X the overall county rate (Figure 34).

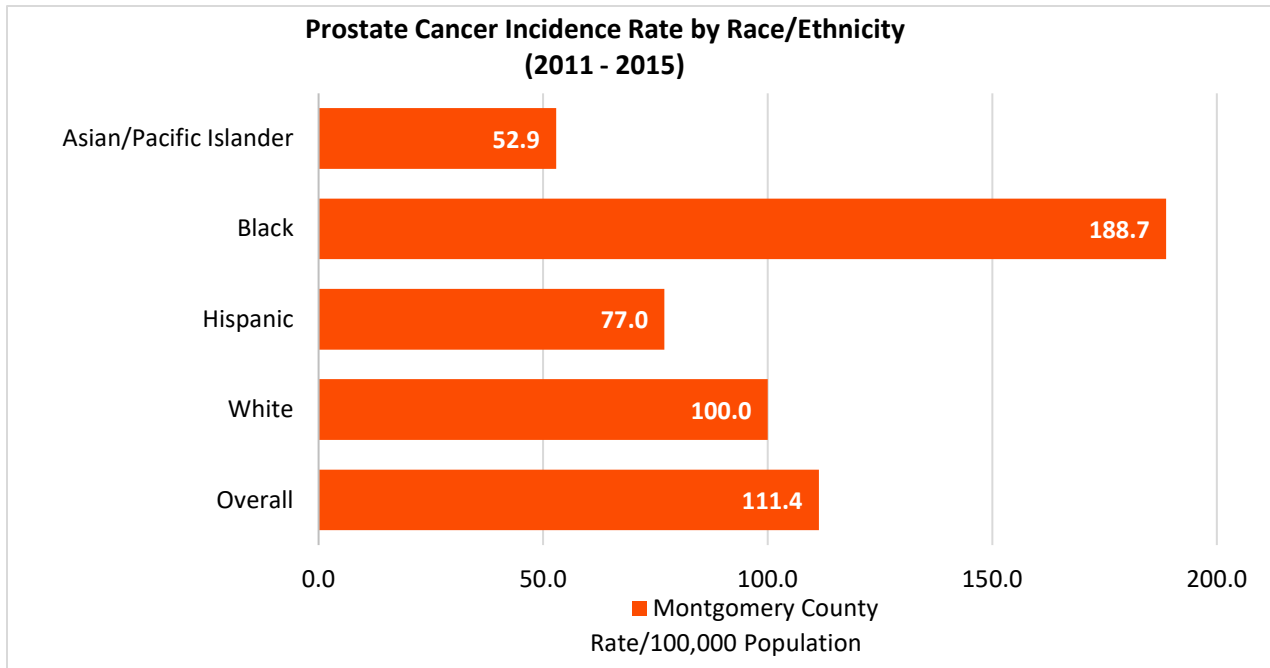


Figure 34. Age-Adjusted Incidence Rate for Prostate Cancer in Cases per 100,000 Males by Race/Ethnicity in Montgomery County, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

Mortality

- The mortality rate due to prostate cancer had a decreasing trend in Maryland overall. However, Montgomery County had a minor 0.4 increase from 2010 to 2015 (Figure 35).
- Since 2009, Maryland and Montgomery County consistently met the HP 2020 target (Figure 35).

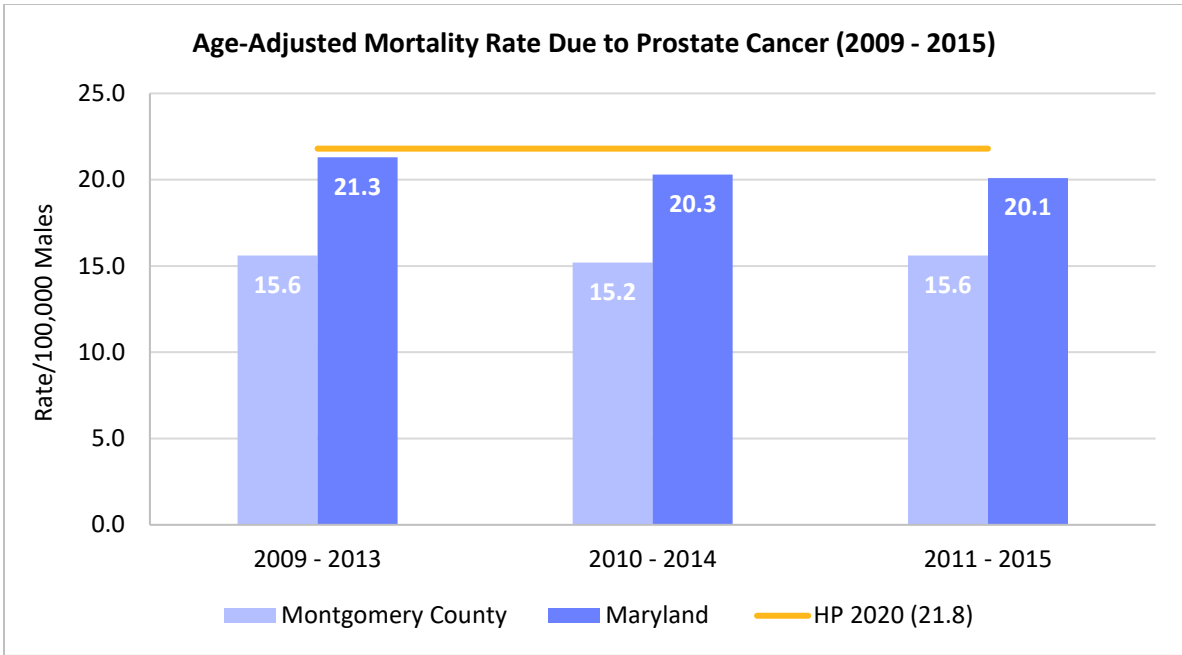


Figure 35. Age-Adjusted Mortality rate Due to Prostate Cancer in Montgomery County and Maryland, 2009-2015

(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, Black individuals had the highest mortality rates due to prostate cancer. Montgomery County had nearly 2X the mortality rate than the overall rate (Figure 36).

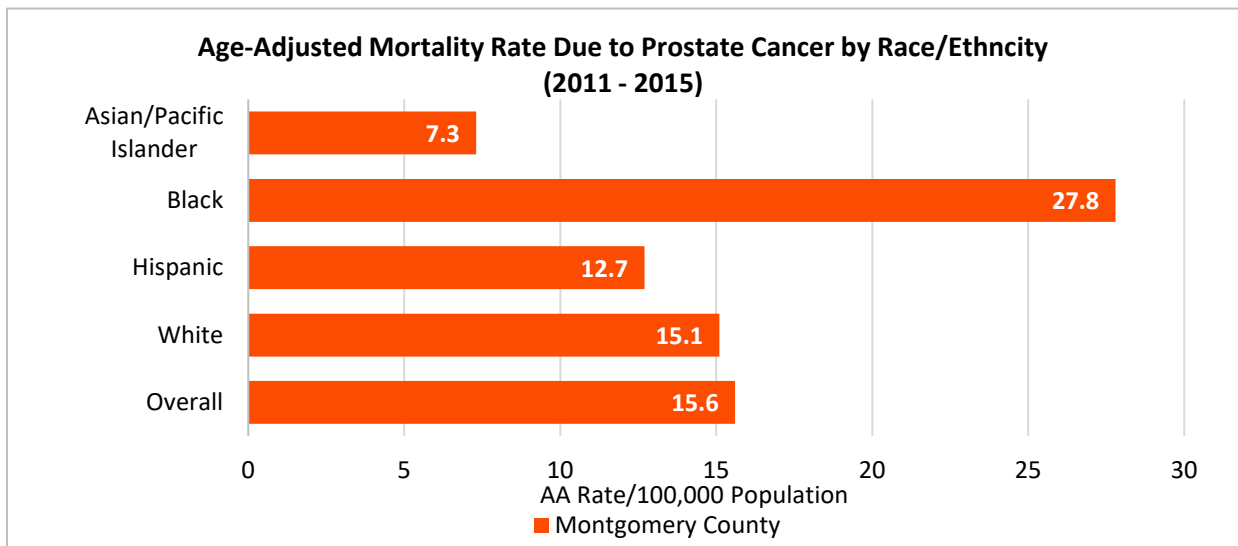


Figure 36. Age-Adjusted Mortality rate Due to Prostate Cancer per 100,000 Males by Race/Ethnicity and County, 2011 – 2015

(Source: [Healthy Montgomery](#), 2018)

1.5 Cervical Cancer

Incidence

- In Maryland, the incidence rate for cervical cancer among females decreased over time (Figure 37).
- Montgomery County maintained significantly lower incidence rates when compared to the state overall (Figure 37).
- Both Montgomery County and the state met the HP 2020 target for the most recent data year (Figure 37).

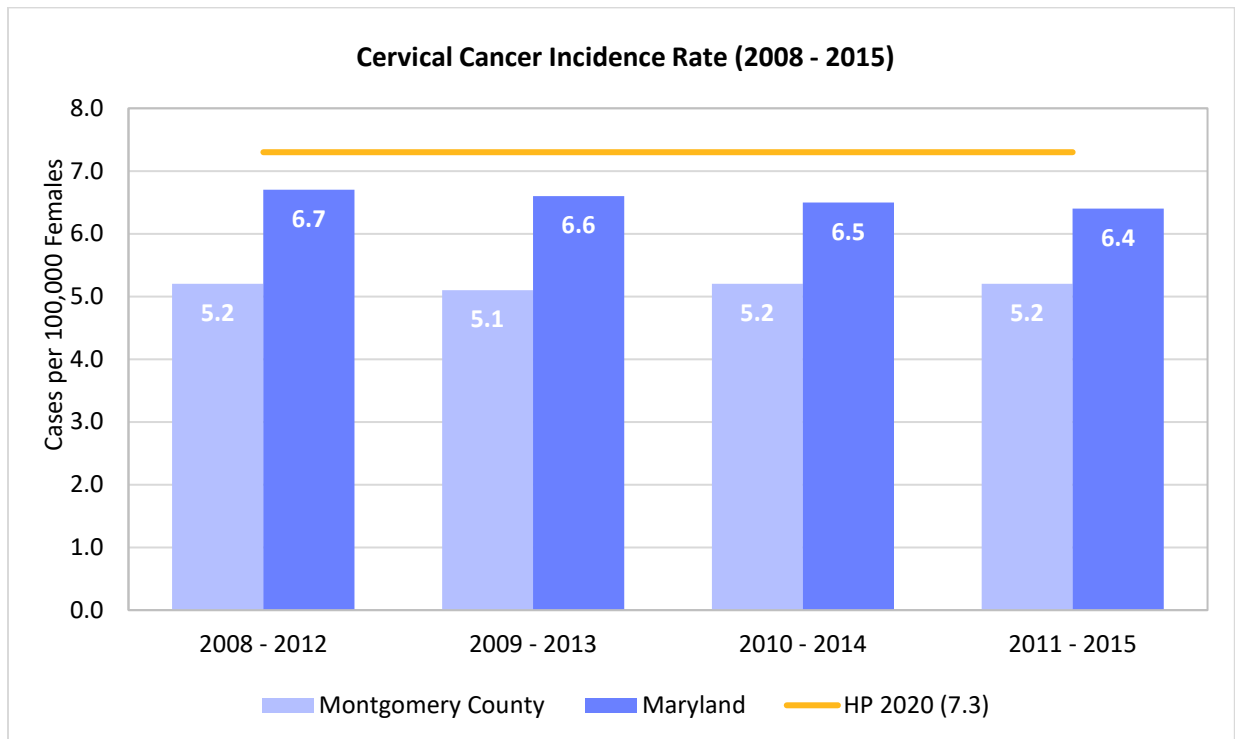


Figure 37. Age-Adjusted Incidence Rate for Cervical Cancer in Montgomery County and Maryland, 2008 – 2015

(Source: [Healthy Montgomery](#), 2018)

- Among population subgroups in Montgomery County, Hispanic women had the highest incidence rate of cervical cancer and surpass the HP 2020 target and the overall rate for the county (Figure 38).
- In Montgomery County, the HP 2020 target was met overall; Black and White women had lower rates than Hispanics (Figure 38).

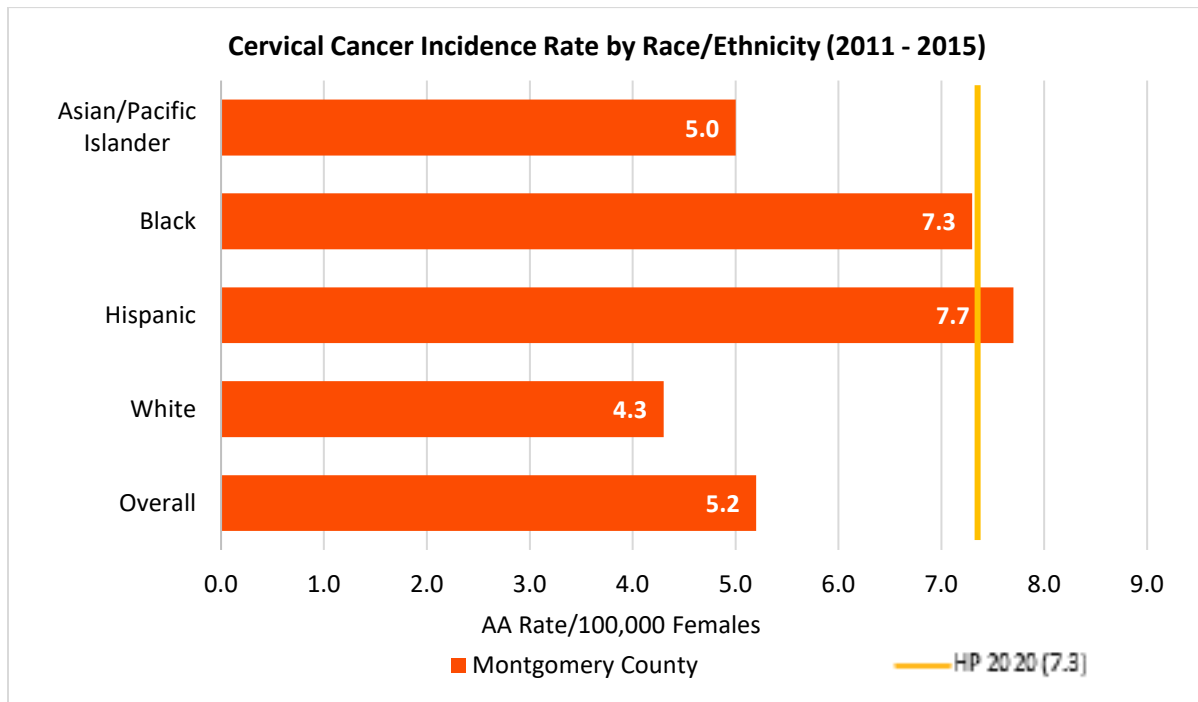


Figure 38. Age-Adjusted Incidence Rate for Cervical Cancer by Race/Ethnicity, 2011 – 2015
 (Source: [Healthy Montgomery](#), 2018)

Screening

- When looking at pap smear screening rates for women aged 18 and over, both Montgomery County and Maryland had a significant percent increase since 2014 (Figure 39).
- Both Montgomery County and the state met the HP 2020 target in 2016 (Figure 39).

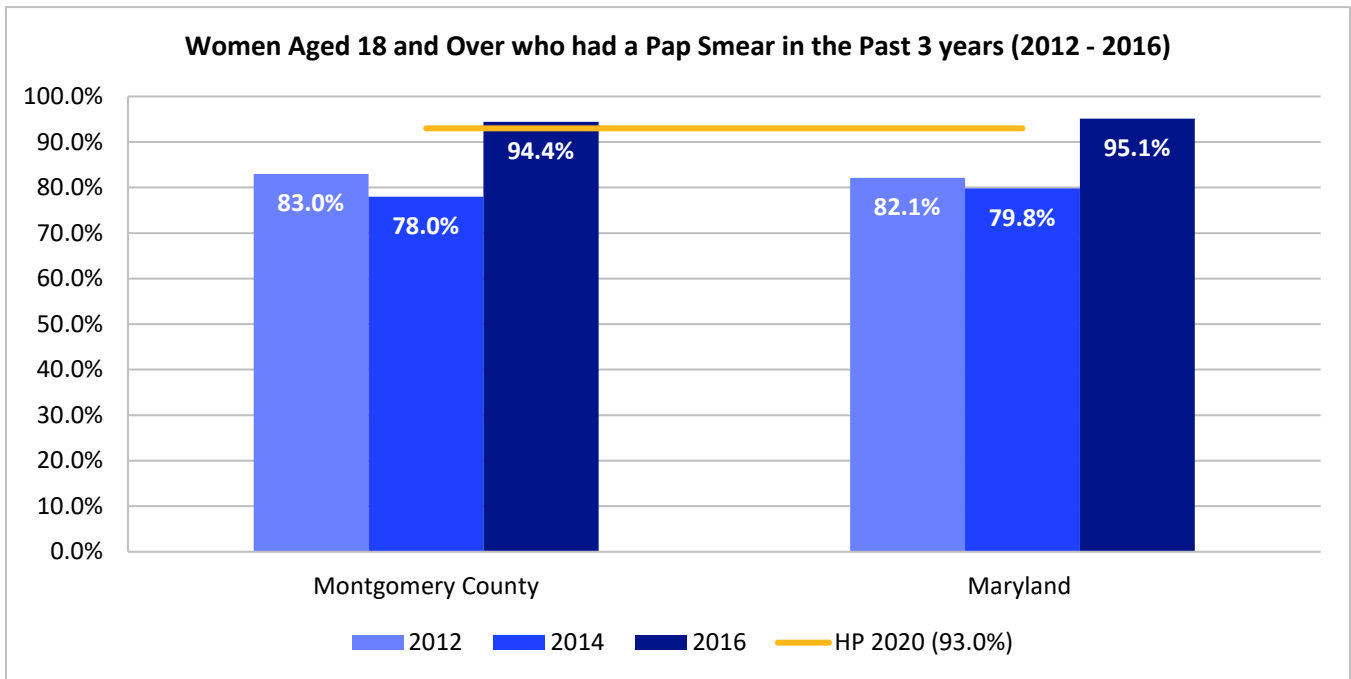


Figure 39. Percentage of Females aged 18 and over that had a Pap Smear in the past 3 Years in Montgomery County and Maryland, 2012 – 2016
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, the age groups with the highest percentage of pap testing were individuals between the ages of 46 to 64, followed by 18 to 44, and then 65 and older (Figure 40).

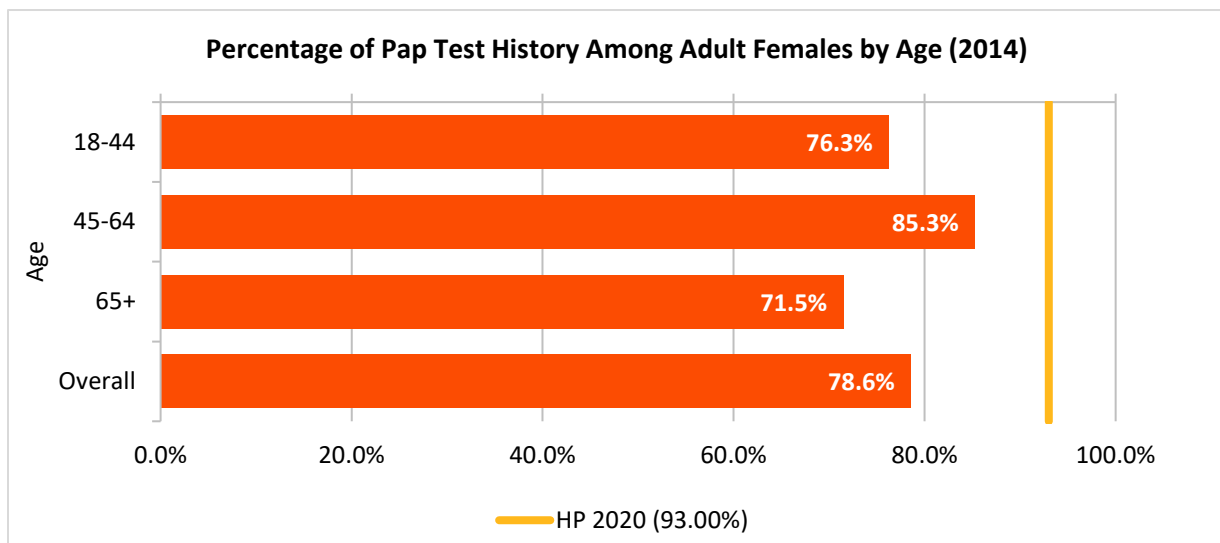


Figure 40. Percentage of Females aged 18 and over that had a Pap Smear in the past 3 years by Age in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

- When reviewing females aged 18 and over who had a pap smear in the past 3 years, by race and ethnicity, Montgomery County had no groups meet the HP 2020 target (Figure 41).
- The group with the highest percentage of females tested were White women followed by Hispanic, Black, Asian, and Other (Figure 41).

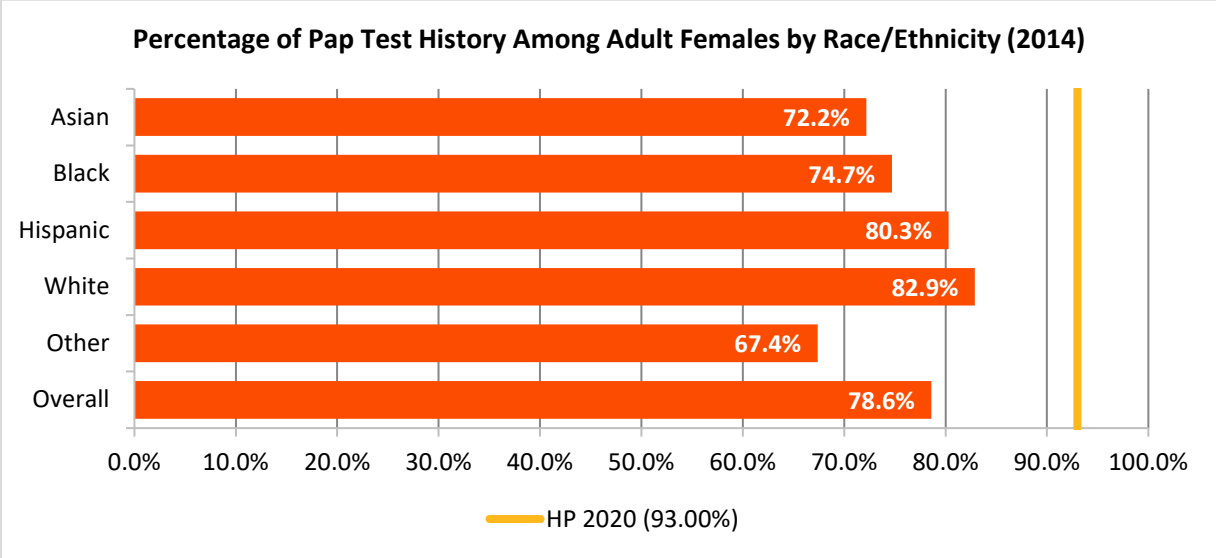


Figure 41. Percentage of Females aged 18 and over that had a Pap Smear in the past 3 years by Race/Ethnicity in Montgomery County, 2014
 (Source: [Healthy Montgomery](#), 2014)

1.6 Skin Cancer

Incidence

- Compared to previous years, the rates for melanoma of the skin (all stages) increased slightly in Montgomery County and Maryland (Figure 42).
- Overall, Montgomery County had a lower incidence rate than Montgomery County and the state (Figure 42).

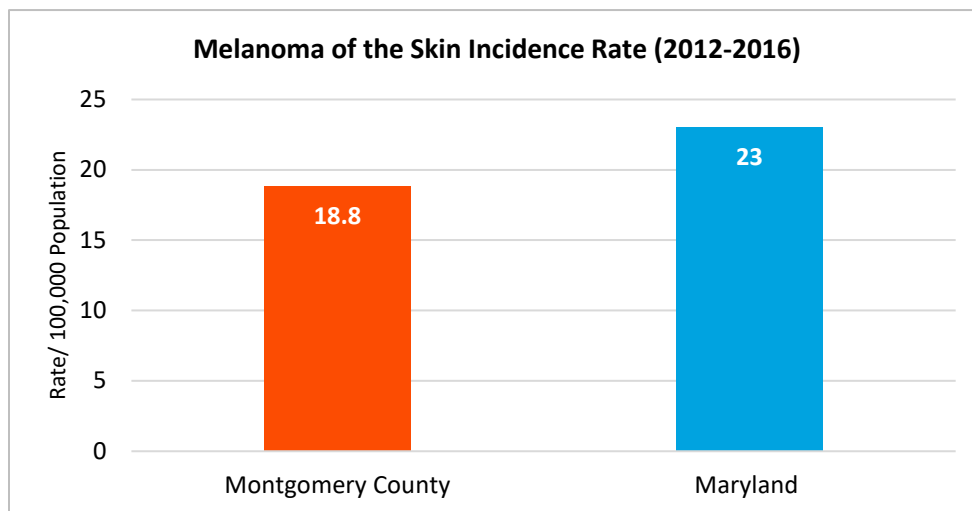


Figure 42. Melanoma of the Skin Incidence Rate in Montgomery County and Maryland, 2009 – 2016

(Source: [State Cancer Profiles](#), 2019)

- Skin cancer incidence rates were higher among males when compared to females in Montgomery County (Figure 43).

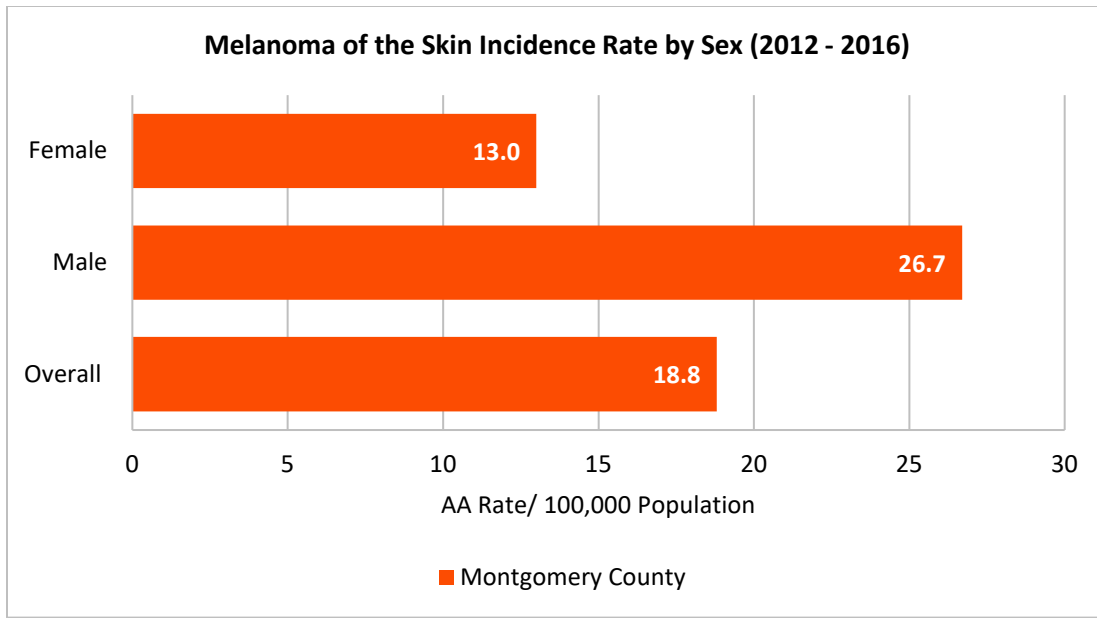


Figure 43. Melanoma of the Skin Incidence Rate by Sex in Montgomery County, 2012 – 2016
 (Source: [State Cancer Profiles](#), 2019)

- In both Montgomery County and Maryland, melanoma of the skin incidence rate was highest among individuals aged 65+ and 50+ (Figure 44).
- In Montgomery County, individuals aged 65+ had a 17X higher incident rate than those aged <50 (Figure 44).

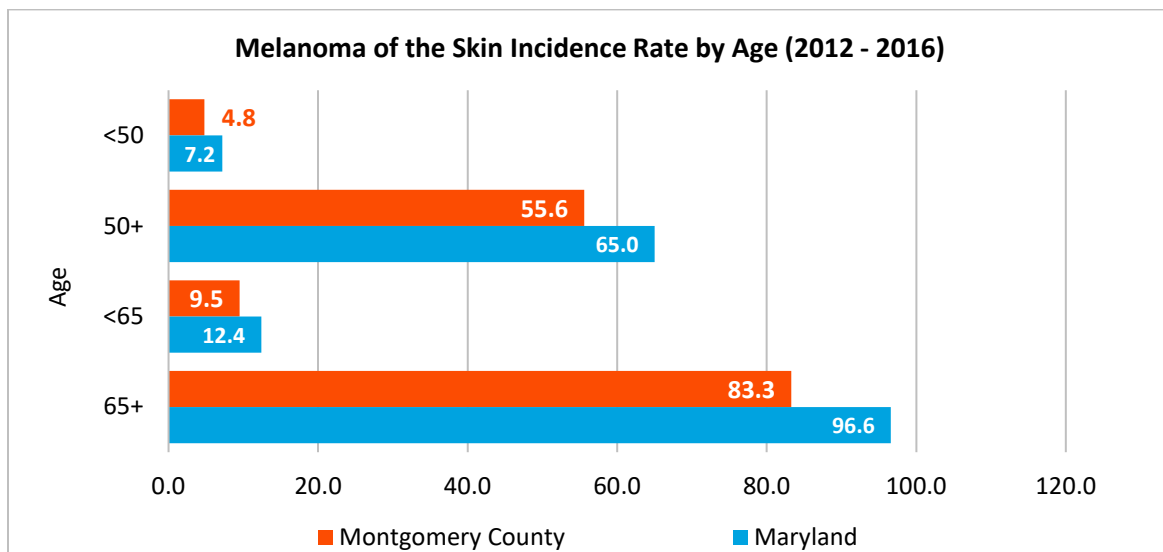


Figure 44. Melanoma of the Skin Incidence Rate by Age in Montgomery County and Maryland, 2012 – 2016
 (Source: [State Cancer Profiles](#), 2019)

- When looking at melanoma of the skin by race/ethnicity in Montgomery County, White individuals (26.1 per 100,000) had an incidence rate nearly 6X greater than that of Hispanics (4.5 per 100,000) (Figure 45).

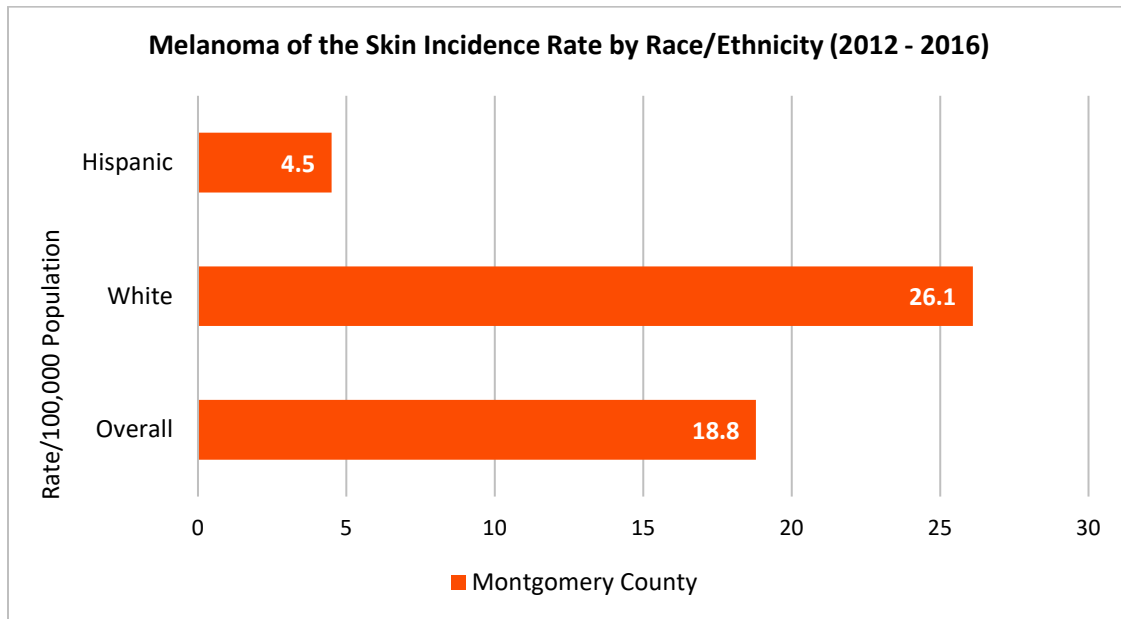


Figure 45. Melanoma of the Skin Incidence Rate by Race/Ethnicity in Montgomery County, 2012 – 2016

(Source: [State Cancer Profiles](#), 2019)

Mortality

- In Montgomery County and Maryland, the mortality rates associated with melanoma of the skin have remained stable and meet the HP 2020 target of 2.4 per 100,000 (Figure 46).
- When looking at the mortality rate for melanoma of the skin by age, individuals aged 65+ had the highest mortality rate followed by individuals 50+ for Montgomery County and the state (Figure 47).

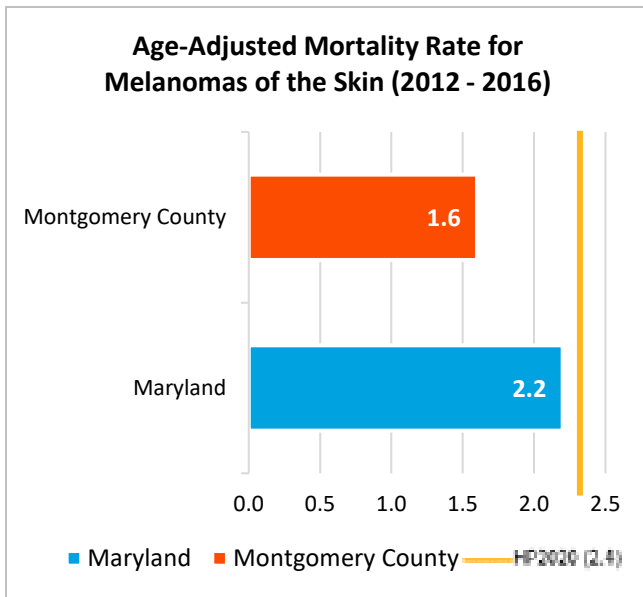


Figure 46. Melanoma of the Skin Mortality Rate in Montgomery County and Maryland, 2012 – 2016. (Source: [State Cancer Profiles](#), 2019)

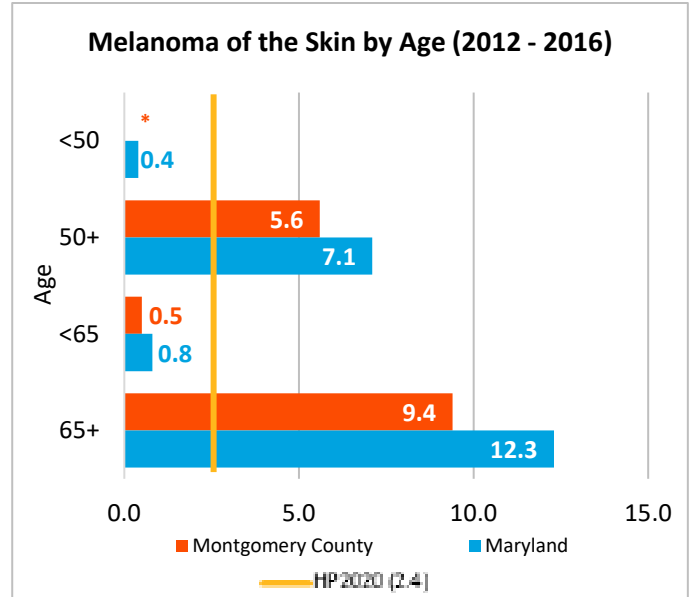


Figure 47. Melanoma of the Skin Mortality Rate by Age in Montgomery County and Maryland, 2012 – 2016. *Data not available/not applicable (Source: [State Cancer Profiles](#), 2019)

- In Montgomery County, females had lower mortality rates than males for melanoma of the skin (Figure 48).
- In Montgomery County, the mortality rate for males was approximately 2X greater than of their female counterparts (Figure 48).
- The HP 2020 target was met for both males and females (Figures 48).

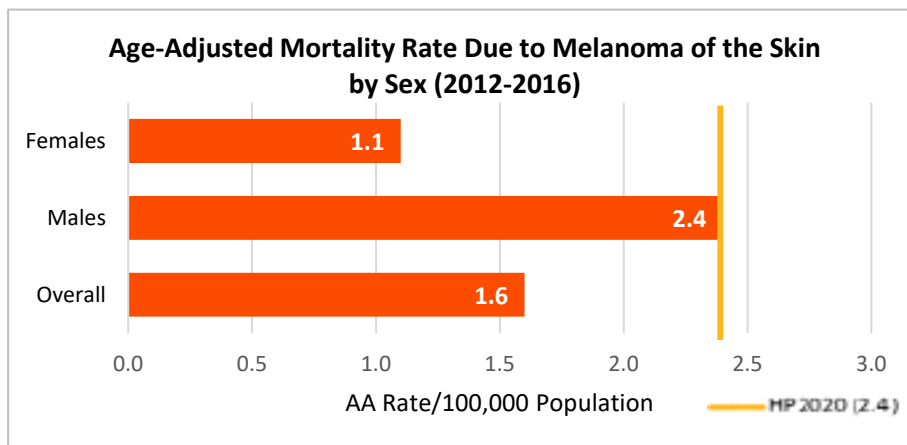


Figure 48. Age-Adjusted Mortality Rate due to Melanoma of the Skin by Sex in Montgomery County, 2012 – 2016 (Source: [State Cancer Profiles](#), 2019)

1.7 Oral Cancer

Incidence

- When comparing Montgomery County and the state overall, Maryland has a higher oral cancer incidence rate than Montgomery County (Figure 49).

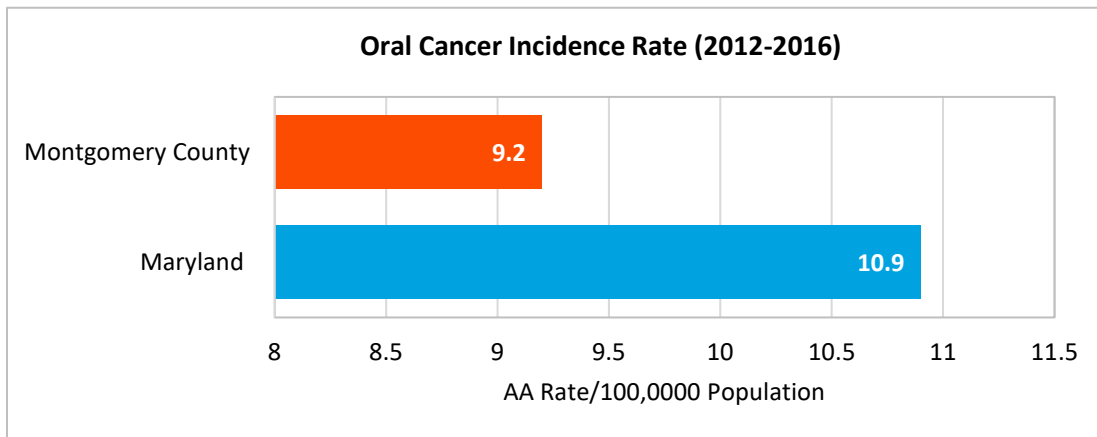


Figure 49. Oral Cancer Incidence Rate in Montgomery County and Maryland, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

- In Montgomery County, males were more likely to have oral cancer than females (Figure 50).
- When looking at oral cancer in terms of race/ethnicity, White individuals had the highest incidence rate of oral cancer, followed by Asian, Black and Hispanic for Montgomery County (Figure 51).

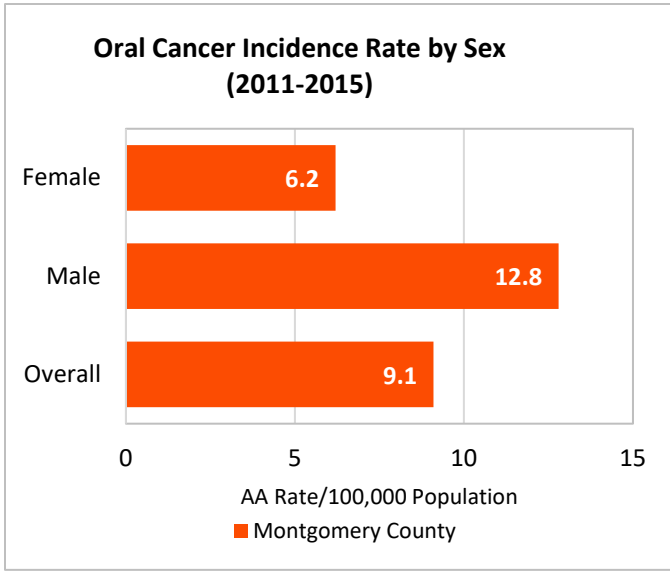


Figure 50. Oral Cancer Incidence Rate by Sex in Montgomery County, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

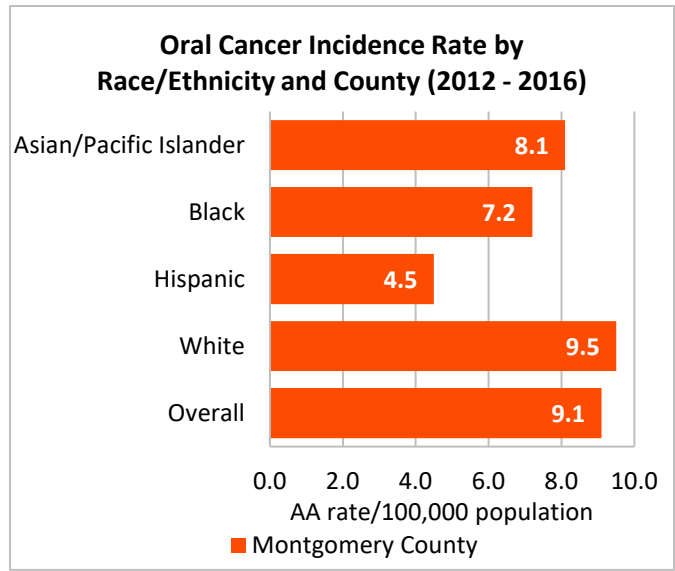


Figure 51. Oral Cancer Incidence Rate by Race/Ethnicity in Montgomery County, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

Mortality

- In both Montgomery County and Maryland overall, the mortality rates of oral cancer remained relatively stable over the past several years (Figure 52).
- Montgomery County continuously met the HP 2020 target; Maryland did not (Figure 52).

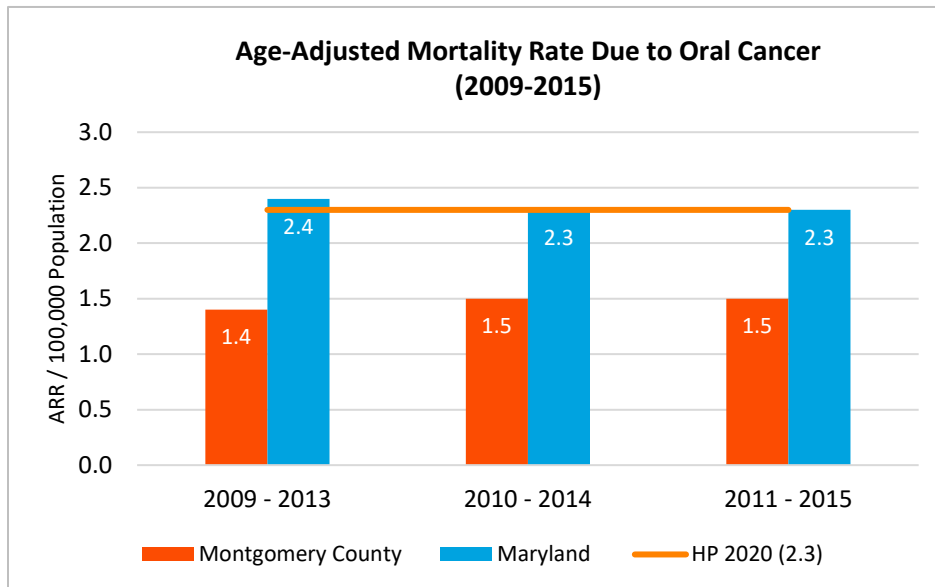


Figure 52. Age-Adjusted Mortality Rate due to Oral Cancer in Montgomery County and Maryland, 2010 – 2016
(Source: [State Cancer Profiles](#), 2019)

- In Montgomery County, males had a higher mortality rate due to oral cancer than females (Figure 53).
- The rate for both genders in Montgomery County met the HP 2020 target (Figure 53).

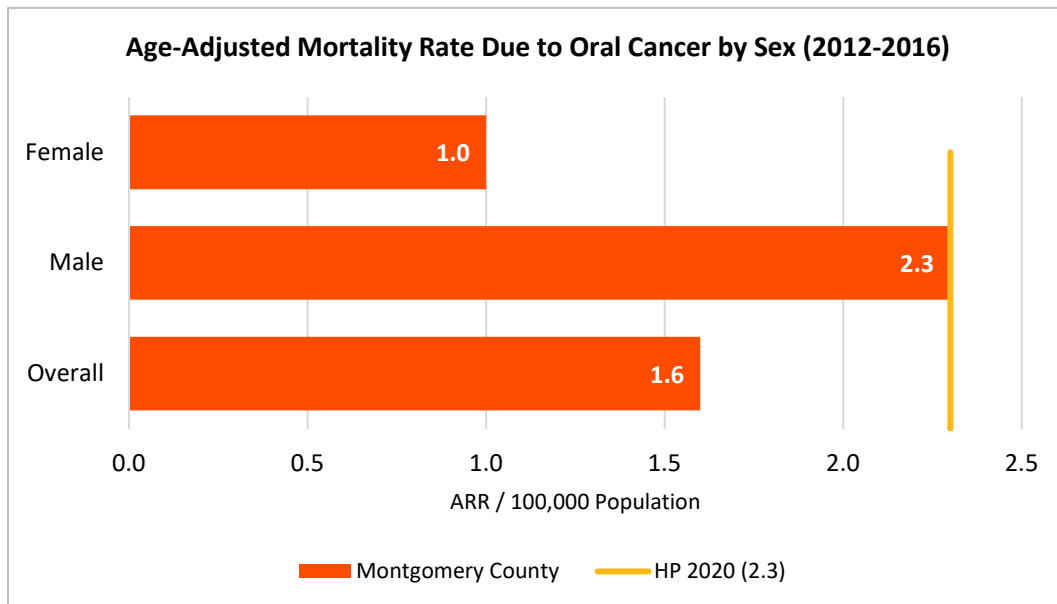


Figure 53. Age-Adjusted Mortality Rate by Sex in Montgomery County and Maryland, 2012 – 2016

(Source: [State Cancer Profiles](#), 2019)

1.8 Thyroid Cancer

Incidence

- The incidence rate for thyroid cancer in Montgomery County was 1.3X higher than that of the state overall (Figure 54).

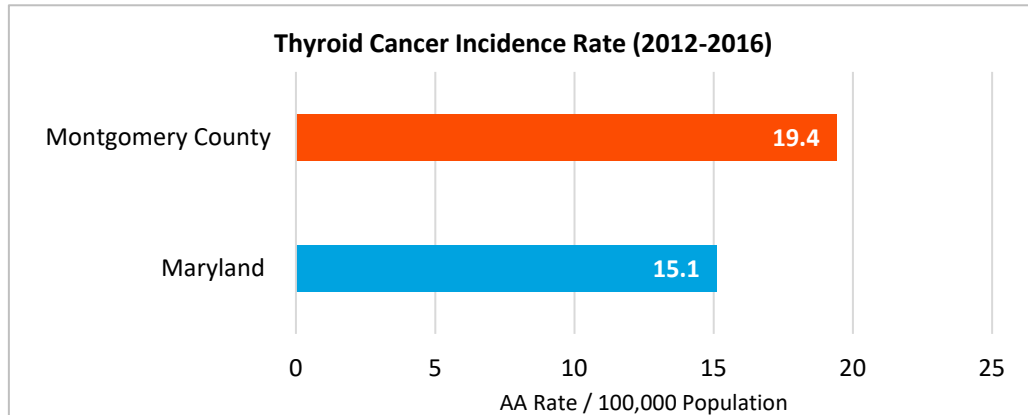


Figure 54. Thyroid Cancer Incidence Rate in Montgomery County and Maryland, 2012 – 2016

(Source: [State Cancer Profiles](#), 2019)

- When looking at incidence rate of thyroid cancer by sex, females had a rate 3X higher than that of males (Figure 55).
- In Montgomery County, Asian/Pacific Islanders followed by White individuals had the highest thyroid cancer incidence rates. (Figure 56).

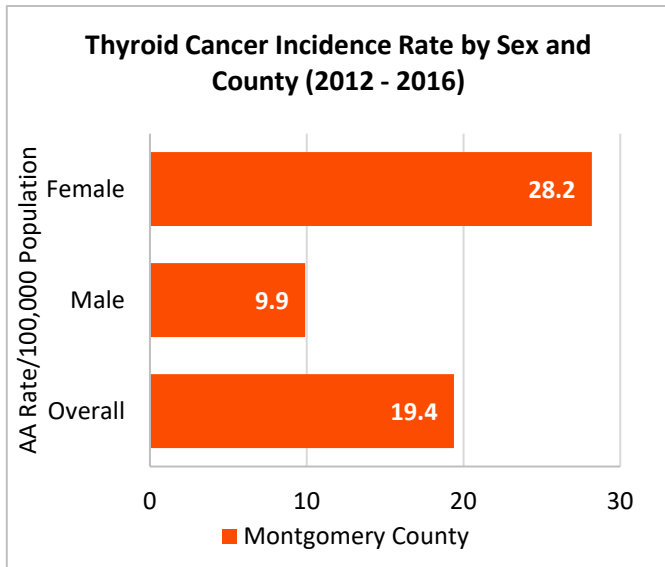


Figure 55. Thyroid Cancer Incidence Rate by Sex in Montgomery County and Maryland, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

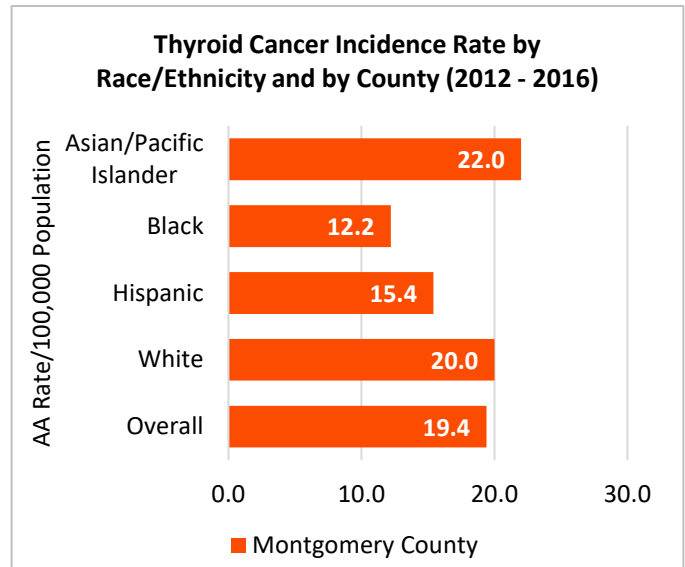


Figure 56. Thyroid Cancer Incidence Rate by Race/Ethnicity in Montgomery County and Maryland, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

Mortality

- From 2012 to 2016, the mortality rate for thyroid cancer in Maryland overall was consistent with the rate in Montgomery County (Figure 57).

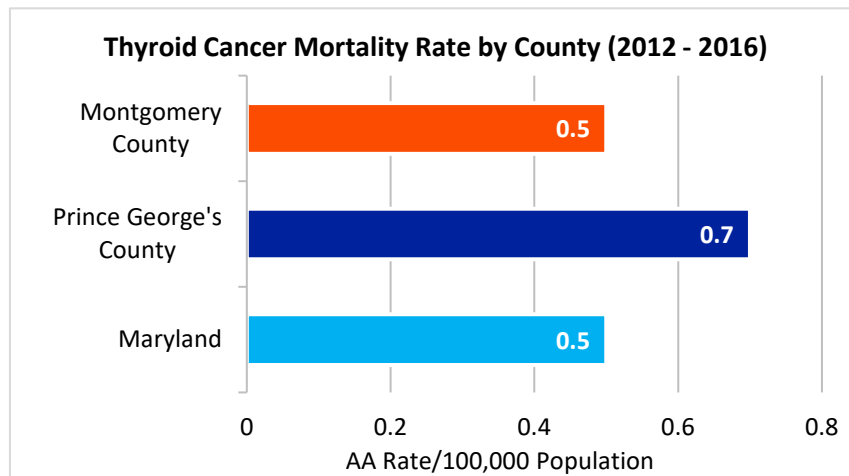


Figure 57. Thyroid Cancer Mortality Rate in Montgomery County and Maryland, 2012 – 2016
(Source: [State Cancer Profiles](#), 2019)

Community Resources

Cancer resources and services in Shady Grove Medical Center's Community Benefit Service Area are provided in various settings ranging from local physician practices, hospitals, and clinics, to county services. Diagnosis and treatment are provided by all hospitals in Montgomery County, the safety net clinics, and many physicians specializing in oncology care. Some of the services are targeted to specific types of cancer as well as to individuals who are most at-risk and needing prevention, screening, and/or treatment. The following is a listing of various services and providers:

1. ADVENTIST HEALTHCARE (AHC)

AHC Community Classes & Events – Various cancer related classes are offered to patients, family members, and the community such as Eat Well for Health: Nutrition & Cooking Class for Cancer Patients. To learn more about the classes offered and to register please visit the website below.

Phone: 1-800-542-5096

Website:

<https://www.adventisthealthcare.com/calendar/>

Shady Grove Adventist Aquilino Cancer Center

Address: 9905 Medical Center Drive,
Rockville, MD 20850

Phone: 240-826-6297

Website:

<https://www.adventisthealthcare.com/locations/profile/shady-grove-adventist-aquilino-cancer-center/>

2. WOMEN'S CANCER CONTROL PROGRAM

Phone: 240-777-1750

Website:

<https://www.montgomerycountymd.gov/>

3. COLORECTAL CANCER SCREENING

Address: 1401 Rockville Pike, Rockville, MD
20852

Phone: 240-777-1222

Website:

<https://www.montgomerycountymd.gov/HS-Program/Program.aspx?id=PHS/PHSCancerscreen-p262.html>

4. STOP SMOKING

Address: 1401 Rockville Pike, Rockville, MD
20852

Phone: 240-777-1222

Website:

<https://www.montgomerycountymd.gov/HS-Program/Program.aspx?id=PHS/PHSTobaccoStopPrevent-p296.html>

5. MARYLAND BREAST AND CERVICAL CANCER PROGRAM

Phone: 1-800-477-9774

Website:

https://phpa.health.maryland.gov/cancer/Pages/bccp_home.aspx

6. CAMP KESEM

Phone: 253-736-3821

Email: support@campkesem.org

Website: <https://www.campkesem.org/>

- 7. CANCER + CAREERS**
Phone: 646-929-8032
Email: cancerandcareers@cew.org
Website:
<https://www.cancerandcareers.org/en>
- 8. AMERICAN CANCER SOCIETY – MARYLAND**
Website: <https://www.cancer.org/about-us/local/maryland.html>
- 9. AFRICAN AMERICAN HEALTH PROGRAM – CANCER**
Address: 14015 New Hampshire Avenue, Silver Spring, MD 20904
Phone: 240-777-1833
Email: info@aahpmontgomerycounty.org
Website:
<http://aahpmontgomerycounty.org/cancer>
- 10. AMERICAN CHILDHOOD CANCER ORGANIZATION**
Address: 6868 Distribution Drive, Beltsville, MD 20705
Phone: 301-962-3520
Website: <https://www.acco.org/>
- 11. PROSTATE CANCER FOUNDATION**
Phone: 310-570-4700
Email: info@pcf.org
Website: <https://www.pcf.org/>
- 12. MONTGOMERY HOSPICE**
Address: 1355 Piccard Drive, Suite 100 Rockville, MD 20850
Phone: 301-921-4400
Website:
<https://www.montgomeryhospice.org/>
- 13. THYCA THYROID CANCER SURVIVORS' ASSOCIATION**
Address: 2604 Thistledown Terrace, Olney, MD 20832
Phone: 301-943-5419
Email: gbloom@thyca.org
Website:
https://montgomerycountymd.galaxydigital.com/agency/detail/?agency_id=76813
- 14. FOOD & FRIENDS**
Address: 219 Riggs Road NE, Washington, D.C. 20011
Phone: 202-269-2277
Email: info@foodandfriends.org
Website: <https://foodandfriends.org/>
- 15. HOLY CROSS HEALTH – CANCER SUPPORT GROUPS & PROGRAMS**
Website:
<http://www.holycrosshealth.org/cancer-support-groups-programs>
- Lymphedema Support Group***
Phone: 301-754-7340 (Contact Person is Mike Collins)
Website:
http://www.holycrosshealth.org/body.cfm?id=1923&action=detail&ref=21756&limit_topic=Support%20Groups&limit_locationnext=
- Support Group for Latinas with Cancer***
Phone: 202-223-9100 (Contact Person is Claudia Campos at Nueva Vida)
Website:
<http://www.holycrosshealth.org/cancer-support-groups-programs>
- THYCA: Thyroid Cancer Support Group***
Phone: 301-943-5419
Website:
http://www.holycrosshealth.org/body.cfm?id=1923&action=detail&ref=20280&limit_topic=Support%20Groups&limit_locationnext=

Section IV: Findings



Part B: Secondary Data

Chapter 2: Cardiovascular Health

- 2.1: Heart Disease
- 2.2: Stroke

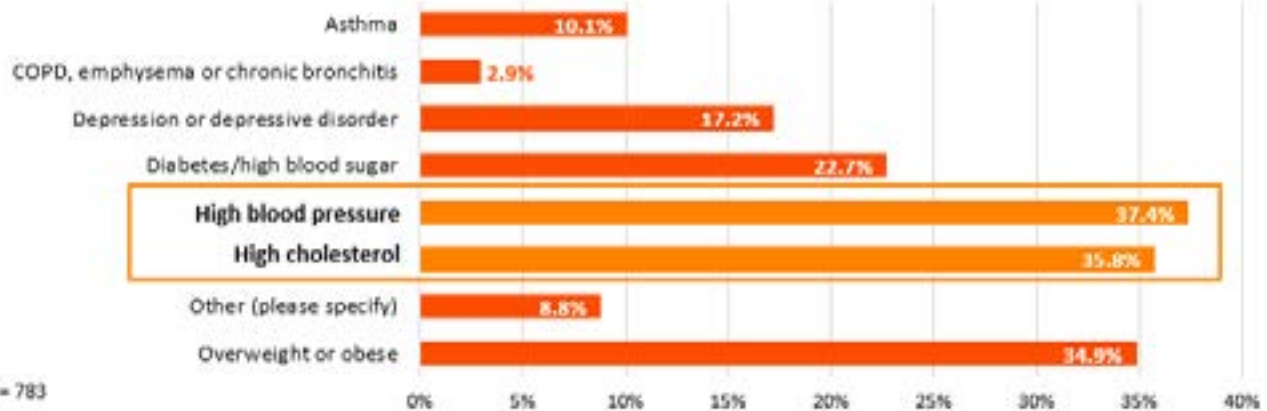
Cardiovascular Health

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> MC does not meet the HP 2020 target (26.9%) for high blood pressure prevalence In MC, heart disease mortality rate increased with age; people 65+ have the highest heart disease mortality and ER rate In MC, NH – Black/AA have the highest heart disease mortality rate followed by NH – White, Asian/PI, Hispanics, and males In MC, the mortality rate due to stroke is highest among females, 65+, Black/AA and Hispanics 	<ul style="list-style-type: none">  Heart disease mortality rate had a decreasing trend in MC from 2014 – 2017  In MC, high blood pressure increased The ER rate due to high blood pressure increased significantly in MC

Community Perception¹

“Has a doctor, nurse, or other health professional ever said you have, or are at risk for the following (select all that apply)?”



¹ Adventist HealthCare (2019). Community Health Needs Assessment Primary Data Survey.

2.1 Heart Disease

Impact

While Maryland deaths due to heart disease have decreased by nearly 20.0 percent from a decade ago, heart disease is still the leading cause of death in the state.² Approximately 25.0 percent of all deaths in Maryland can be attributed to heart disease, which includes blood vessel diseases, heart rhythm problems, congenital heart defects, chest pains, heart muscle issues, heart valve problems, and stroke.³ In Montgomery County, heart disease mortality disproportionately affects non-Hispanic Black/African-Americans, Whites, individuals ages 65+, and males.

Mortality

- In Maryland, the overall mortality rate due to heart disease has decreased over time. However, over the past two years, the rates have increased for “all races” and Black individuals (Figure 1).
- Despite the constant decrease in mortality rates, Maryland has not met the Healthy People 2020 target of 103.4 (Figure 1).

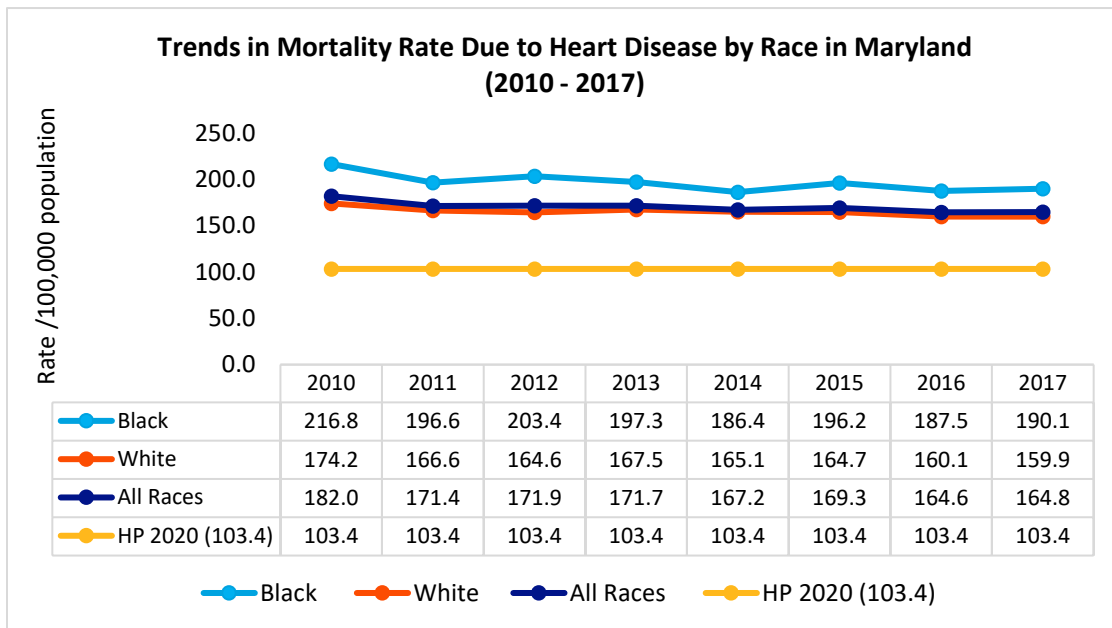


Figure 1. Trends in Mortality Rate Due to Heart Disease, 2017
(Source: [Annual Maryland Vital Statistics Report](#), 2017)

² Hogan, L., Mitchell, V., & Rutherford, B. (2014). Maryland Vital Statistics Annual Report, 2014. *Maryland Vital Statistics*. Retrieved from http://dhmh.maryland.gov/vsa/Documents/14annual_revised.pdf

³ Mayo Clinic. (2014). Diseases and conditions: Heart disease. Retrieved from <http://www.mayoclinic.org/diseases-conditions/heart-disease/basics/definition/con-20034056>

- Similar to the state, Montgomery County has seen a decline in deaths due to heart disease over the past several years (Figure 2).
- Montgomery County has consistently had lower mortality rates due to heart disease in Maryland (Figure 2).
- Neither Montgomery County or Maryland met the HP 2020 target (103.4) for mortality rate due to heart disease (Figure 2).

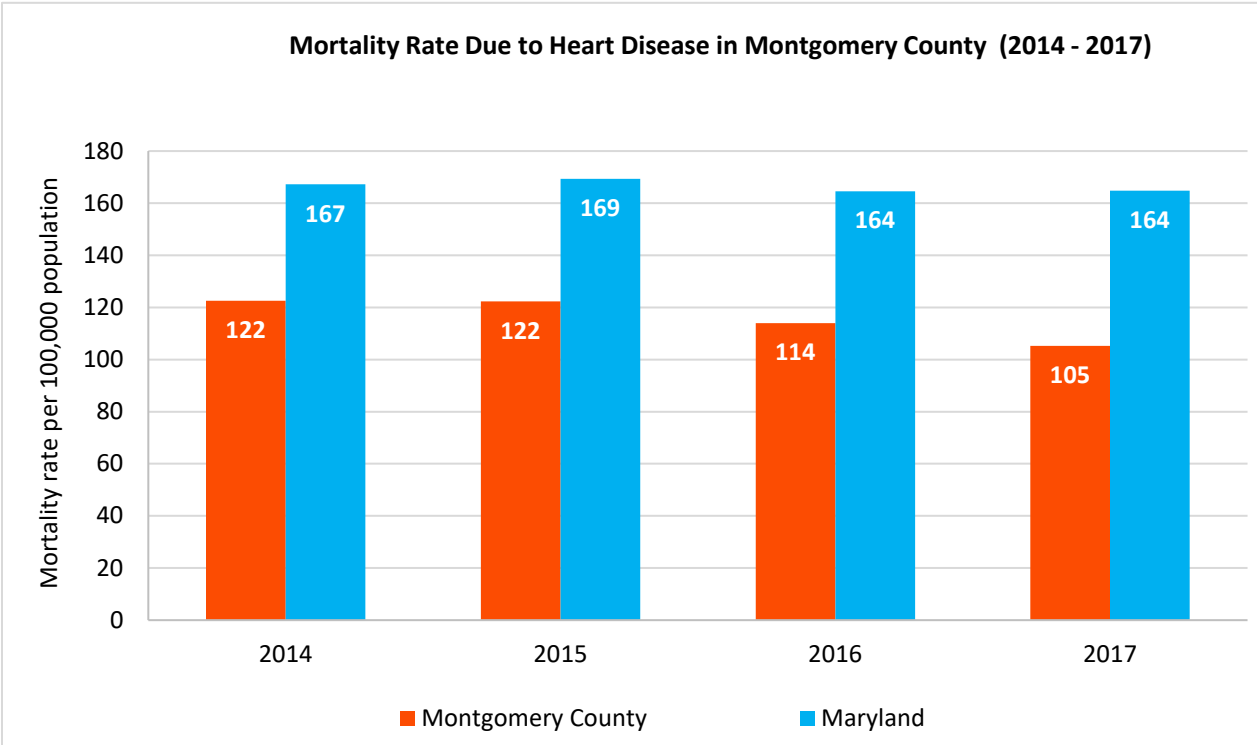


Figure 2. Age-Adjusted Mortality Rate Due to Heart Disease per 100,000 population in Montgomery County and Maryland (2014 – 2017)
 (Source: [Healthy Montgomery](#), 2018)

- When looking at mortality rates due to heart disease by age in Montgomery County, individuals aged 65+ have the highest rate with 726.1 per 100,000 population (Figure 3).

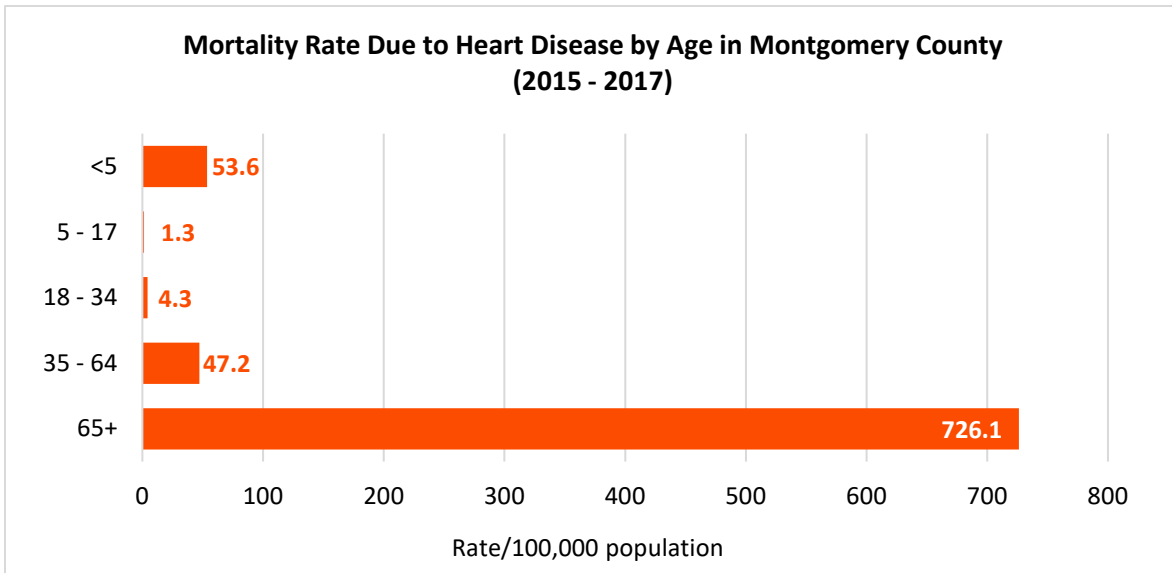


Figure 3. Mortality Rate Due to Heart Disease by Age in Montgomery County, 2015 – 2017
 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

- Stratifying the mortality rate data by race/ethnicity and sex in Montgomery County reveals that some groups are more affected by heart disease than others. Blacks have a 2.3X higher mortality rate, followed by Whites with a 2.2X higher rate than Asian/Pacific Islanders (Figure 4).
- The mortality rate due to heart disease is 1.3X higher for males when compared to females in Montgomery County (Figure 4).

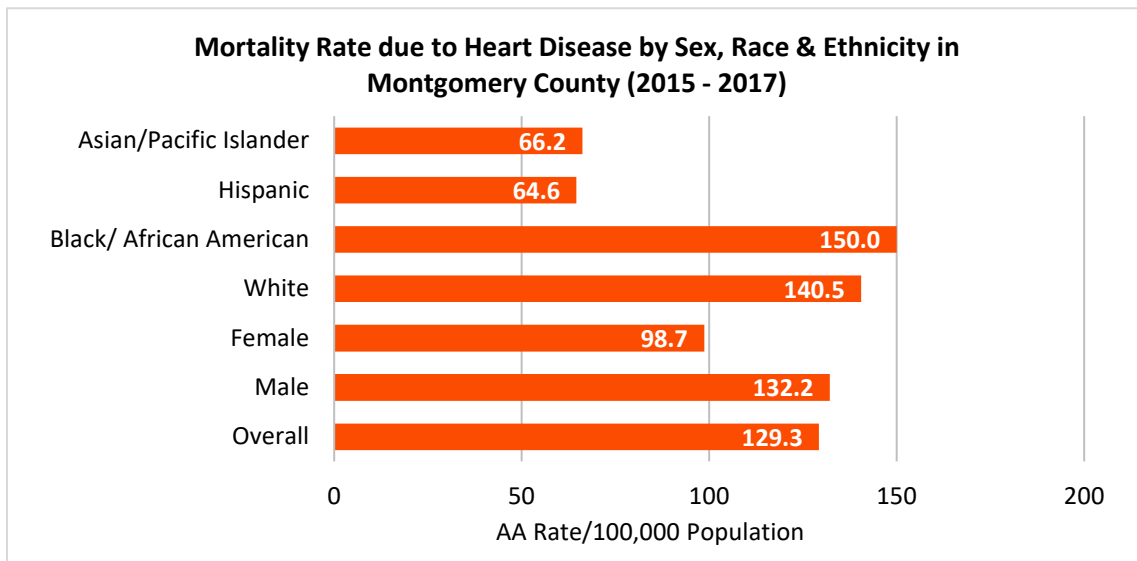


Figure 4. Mortality Rate due to Heart Disease by Sex and Race/Ethnicity in Montgomery County, 2015 – 2017
 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

Hospitalization Rates

- Hospitalization rates due to heart failure for populations 18 and over shows that seniors over the age of 85 years are the most hospitalized population in Montgomery County (Figure 5).

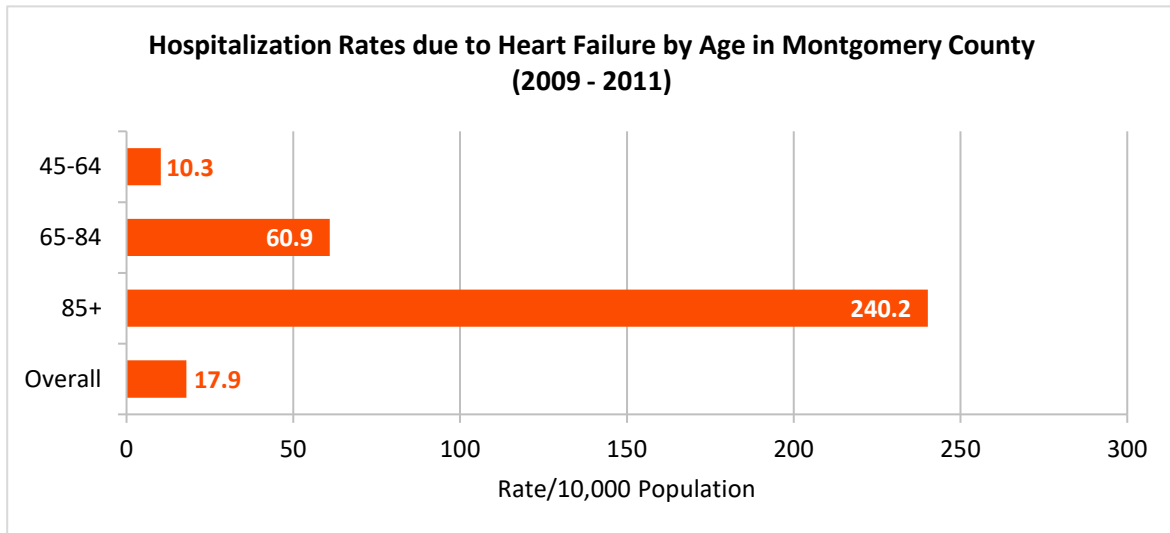


Figure 5. Hospitalization Rates due to Heart Failure by Age in Montgomery County
(Source: [Healthy Montgomery](#), 2009 - 2011)

- In Montgomery County, American Indian/Alaskan Natives are the most hospitalized population with a rate 3.4X higher than the overall rate. Black/African-Americans are the second most hospitalized population at 40.2 per 10,000 (Figure 6).
- Asian/Pacific Islanders have the lowest hospitalization rate due to heart failure (Figure 6).

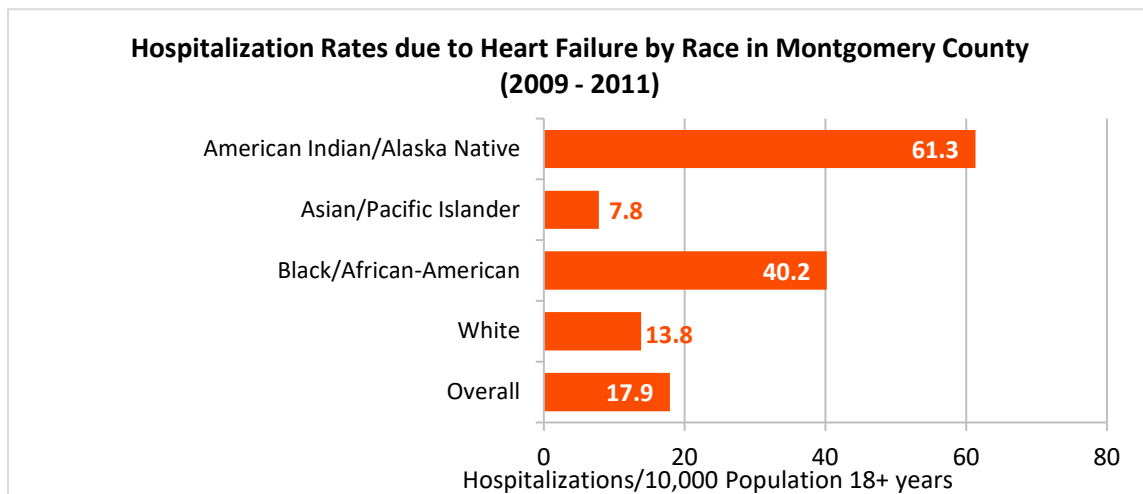


Figure 6. Hospitalization Rates due to Heart Failure by Race in Montgomery County
(Source: [Healthy Montgomery](#), 2009 - 2011)

2.2 Stroke

Impact

Stroke is the fifth leading cause of death in the United States of America and is the leading cause of disability.⁴ In Maryland, stroke is the third leading cause of death.⁵ Black/African-Americans die from stroke at a higher rate than Whites and other races at both the national and state levels.⁶ Stroke can be prevented by addressing risk factors such as high blood pressure and high cholesterol. In Montgomery County, the mortality rate due to stroke is highest among males, Black/African-Americans, followed by Whites.

Mortality

- In Maryland, the overall deaths due to stroke increased over the last several years (Figure 7).
- The mortality rate due to stroke is significantly higher among Black/African-Americans followed by Whites when compared to other racial and ethnic groups (Figure 7).

⁴ American Stroke Association. (2016). *Heart Disease, Stroke and Research Statistics At-a-Glance, 2016*. Retrieved from http://www.heart.org/idc/groups/ahamah-public/@wcm/@sop/@smd/documents/downloadable/ucm_480086.pdf

⁵ Healthy Communities Institute. (2016). Leading causes of death, 2010-2012. *Healthy Montgomery*. Retrieved from <https://data.montgomerycountymd.gov/en/Health-and-Human-Services/Leading-causes-of-death-Total-Population-2010-2012/43d7-et7a>

⁶ American Stroke Association. (2016). *Heart Disease, Stroke and Research Statistics At-a-Glance, 2016*. Retrieved from http://www.heart.org/idc/groups/ahamah-public/@wcm/@sop/@smd/documents/downloadable/ucm_480086.pdf

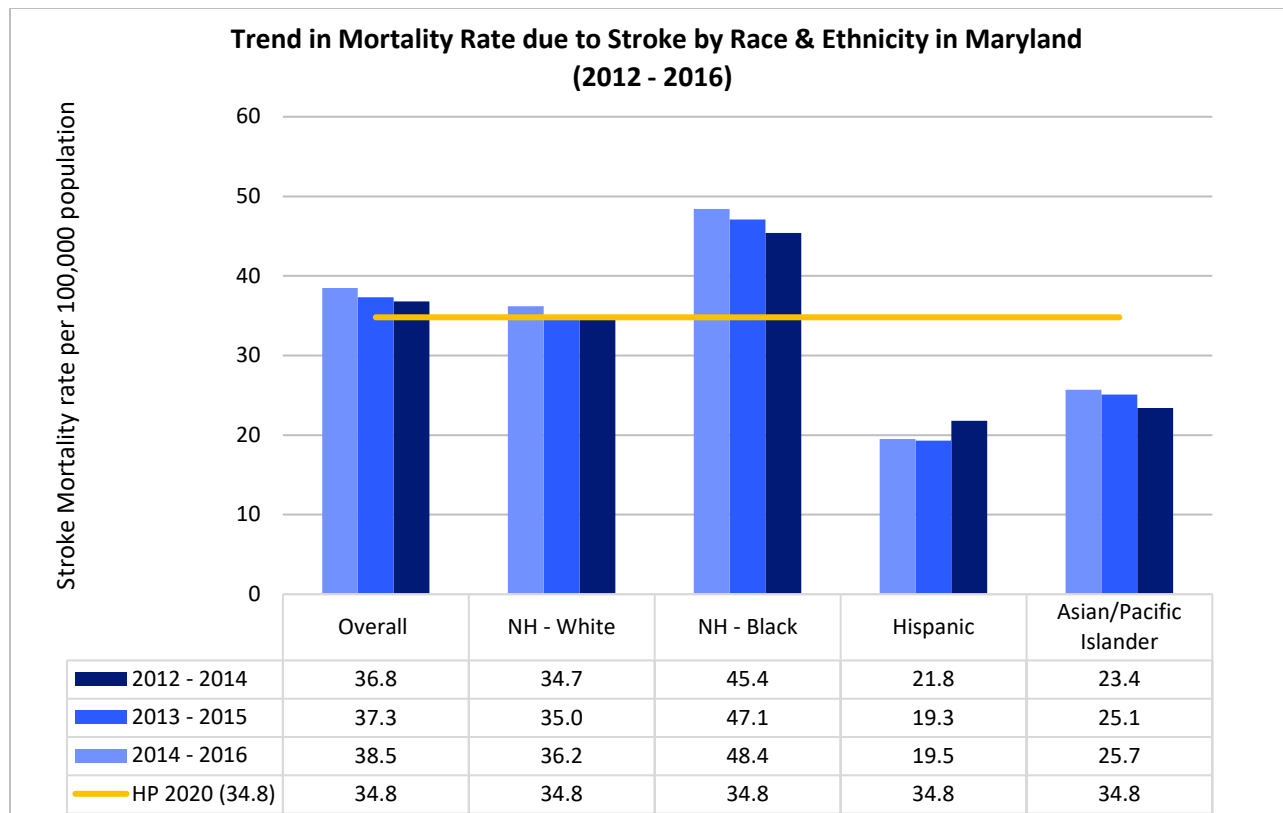


Figure 7. Trends in Mortality Rate Due to Stroke by Race and Ethnicity in Maryland, 2012 - 2016
(Source: [Centers for Disease Control and Prevention](#), 2019)

- The stroke-related mortality rate in Montgomery County has been well below the Healthy People 2020 target of 34.8 deaths per 100,000 for several years in a row (Figure 8).

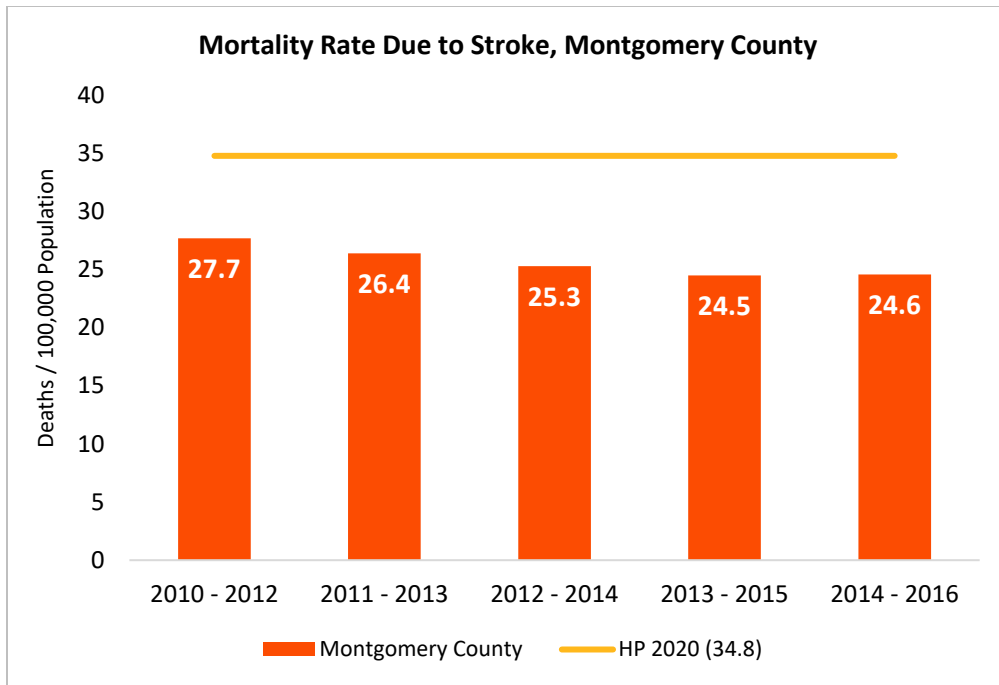


Figure 8. Trends in Mortality Due to Stroke in Montgomery County
(Source: [Healthy Montgomery](#), 2019)

- When looking at mortality rate due to stroke by gender, from 2013 to 2015 in Montgomery County, females had the highest rate when compared to males (Figure 9).

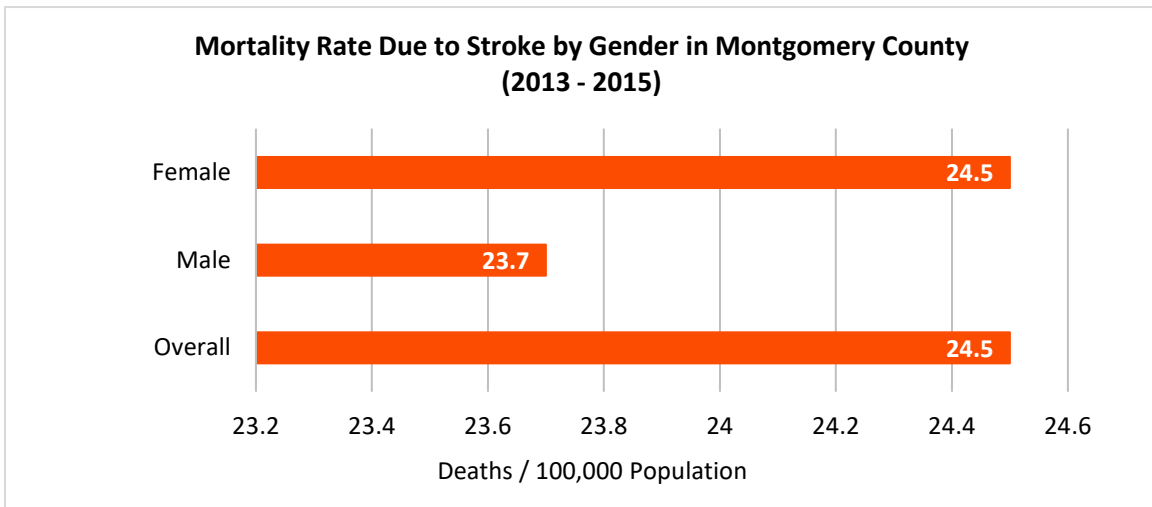


Figure 9. Mortality Rate Due to Stroke by Gender in Montgomery County, 2013 – 2015
(Source: [Healthy Montgomery](#), 2018)

- Stratifying the data by race and ethnicity shows that Black/African-Americans have the highest mortality rate due to stroke than any other race/ethnicity and the overall rate for Montgomery County (Figure 10).

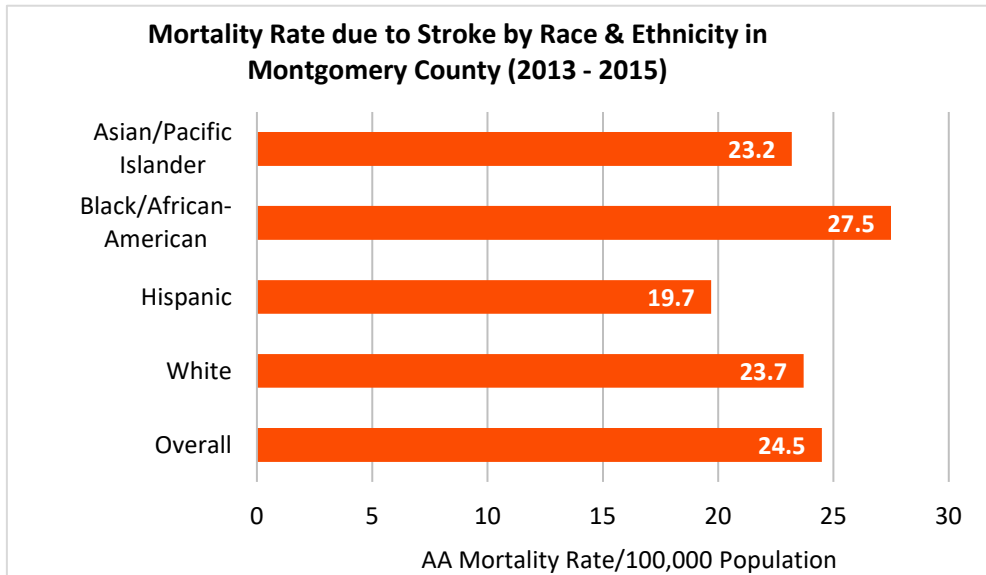


Figure 10. Mortality Rate Due to Stroke by Race and Ethnicity in Montgomery County, 2013 – 2015

(Source: [Healthy Montgomery](#), 2018)

- When looking at the data stratified by age in Montgomery County, the mortality rate is highest for individuals ages 65+ (Figure 17).

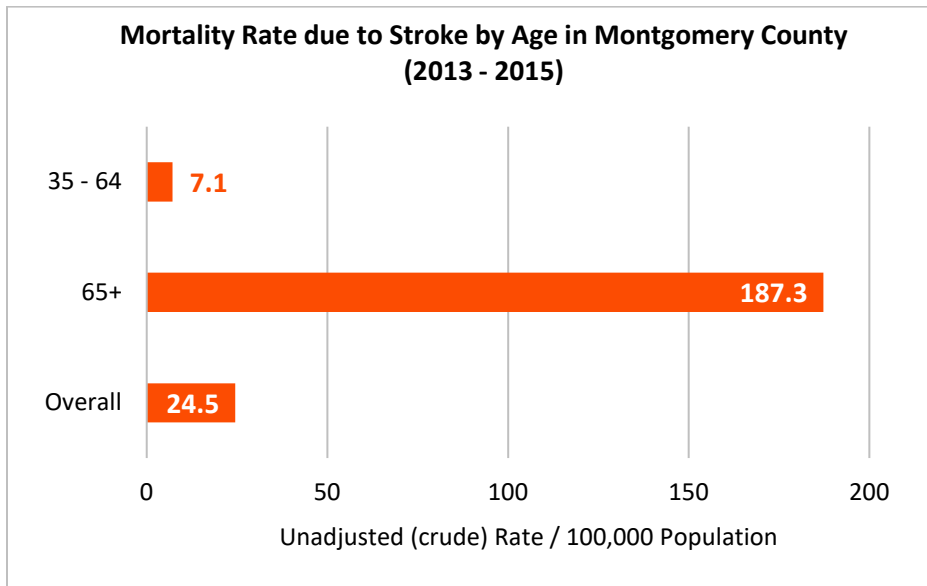


Figure 11. Mortality Rate due to Stroke by Age in Montgomery County, 2013 – 2015

(Source: [Healthy Montgomery](#), 2018)

High Blood Pressure

- In Montgomery County, high blood pressure prevalence increased by 11.3 percent from 2015 to 2016 and does not currently meet the HP 2020 target (Figure 12).

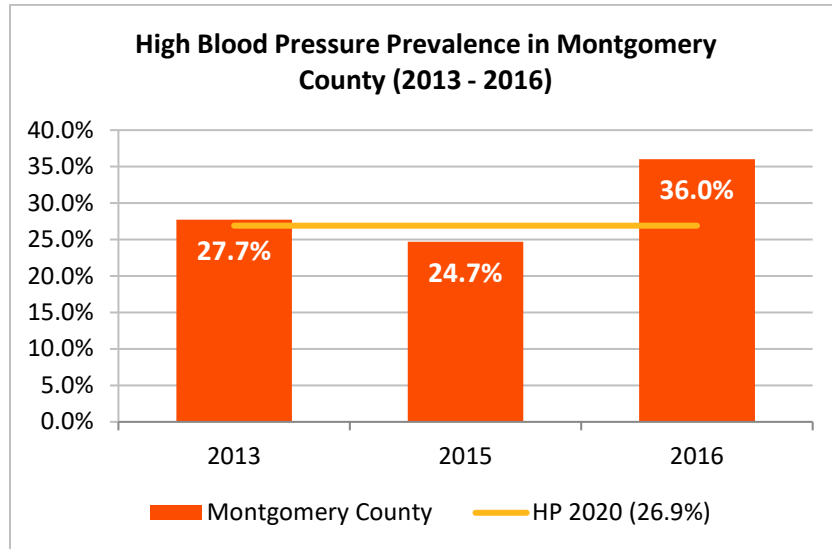


Figure 12. Percentage of High Blood Pressure Prevalence in Montgomery County, 2013 – 2016

(Source: [Healthy Montgomery](#), 2019)

- When stratified by race and ethnicity, Black/African-Americans and Whites are disproportionately burdened with high blood pressure in Montgomery County (Figure 13).

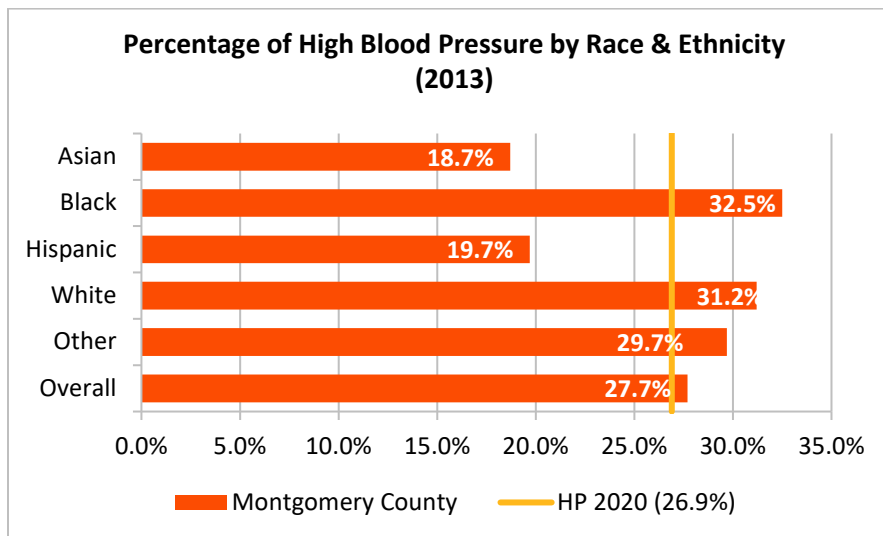


Figure 13. Prevalence of High Blood Pressure by Race and Ethnicity in Montgomery County, 2013

(Source: [Healthy Montgomery](#), 2013)

- When looking at percentage of high blood pressure prevalence by gender, males are more disproportionately affected than females (Figure 14).
- When broken down into age groups, seniors 65 and over have the highest prevalence of hypertension, followed by the 45 to 64 age group (Figure 15).

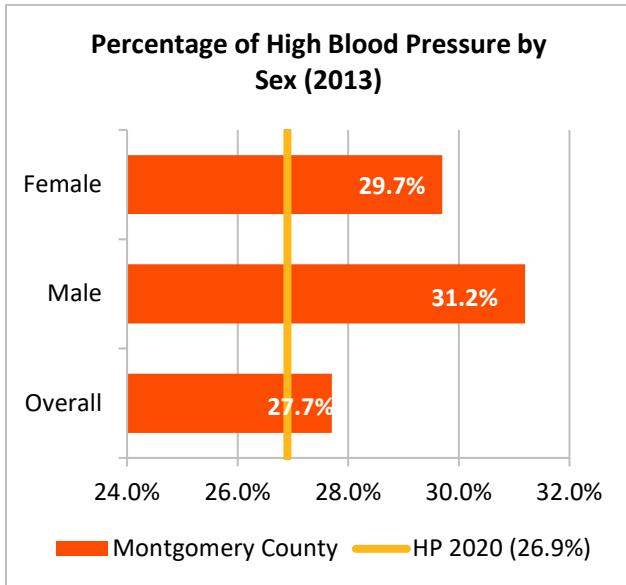


Figure 14. Prevalence of High Blood Pressure by Sex in Montgomery County
(Source: [Healthy Montgomery](#), 2013)

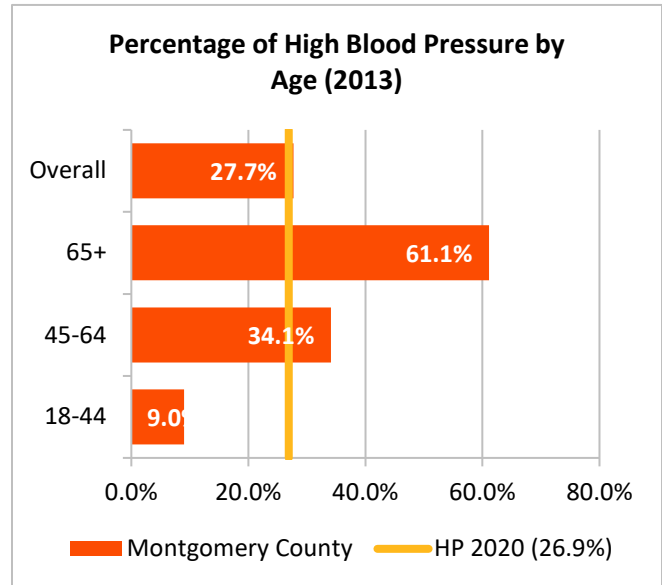


Figure 15. Prevalence of High Blood Pressure by Age in Montgomery County
(Source: [Healthy Montgomery](#), 2013)

- In terms of emergency room visit rates, Montgomery County had an increasing trend in utilization over the past several years (Figure 16).

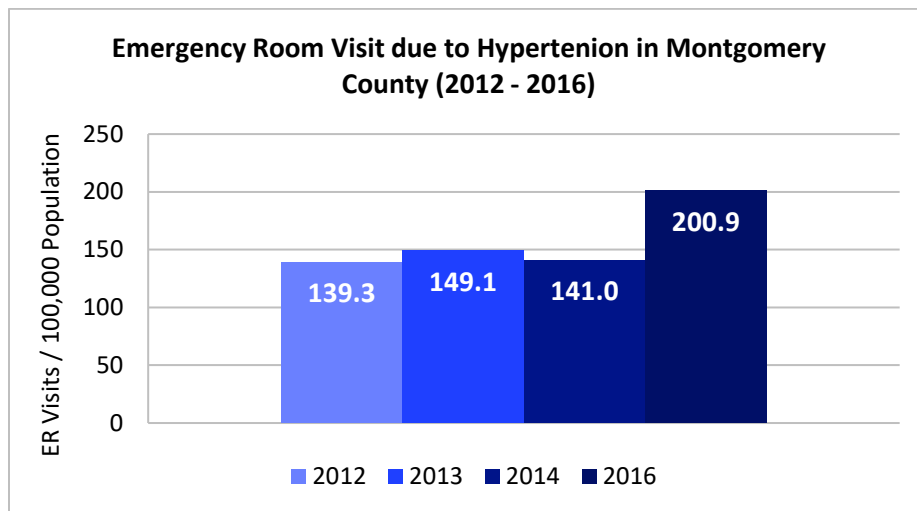


Figure 16. Trend in Emergency Room Visit Rate due to Hypertension in Montgomery County
(Source: [Healthy Montgomery](#), 2016)

High Cholesterol

- Montgomery County has seen a decrease in high cholesterol prevalence by 5.3 percent between 2013 to 2015, there is no data available through 2017. Despite the decrease, Montgomery County does not meet the HP 2020 target (Figure 17).

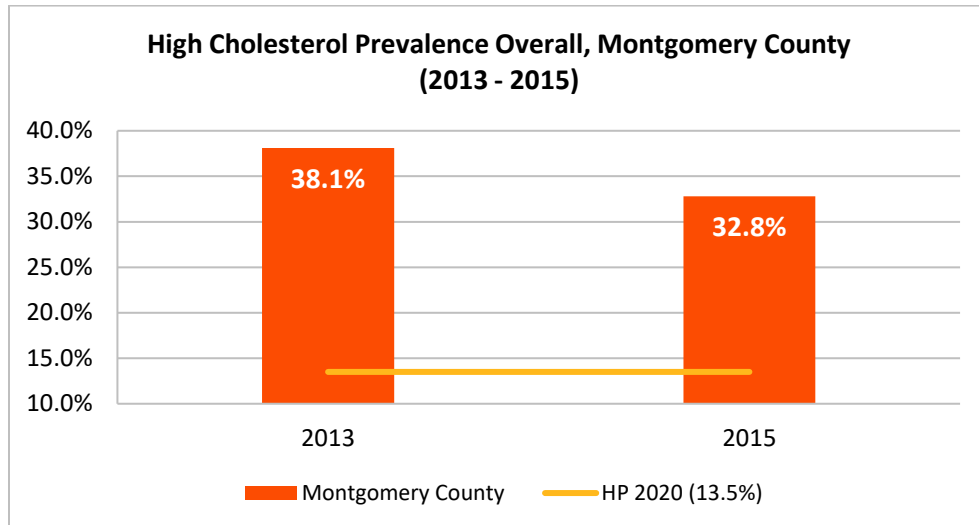


Figure 17. Prevalence of High Cholesterol in Montgomery County
(Source: [Healthy Montgomery](#), 2018)

- Stratifying the data by race and ethnicity, shows that the prevalence of high cholesterol is highest among those who identify as Other and White in Montgomery County (Figure 18).

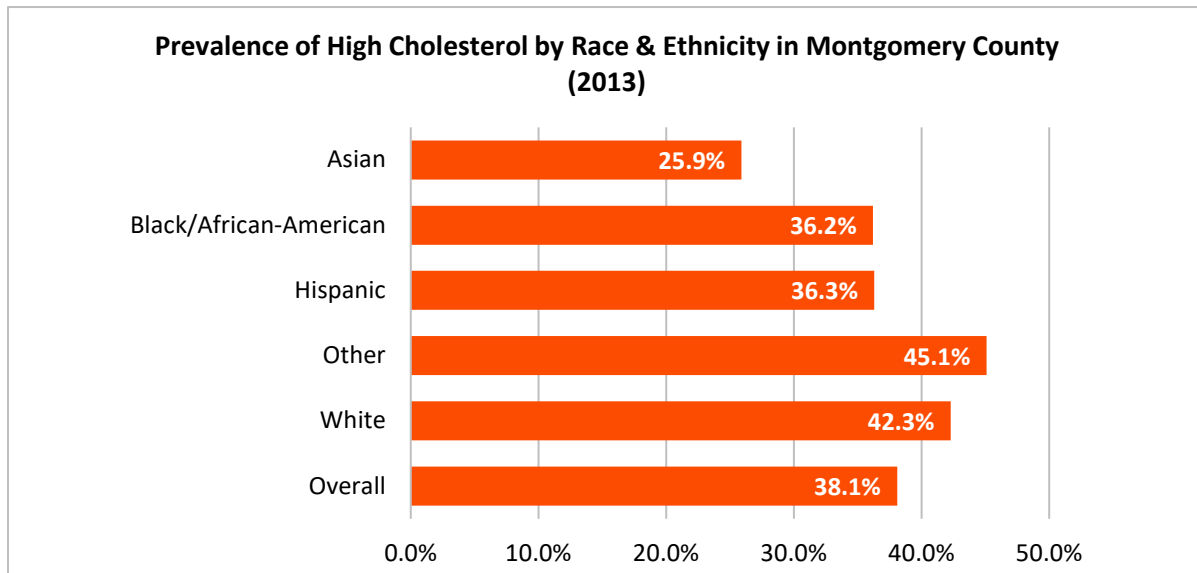


Figure 18. Prevalence of High Cholesterol in Montgomery County by Race and Ethnicity
(Source: [Healthy Montgomery](#), 2016)

- During the most recent measurement period of 2013, Montgomery County males were more affected (Figure 19).

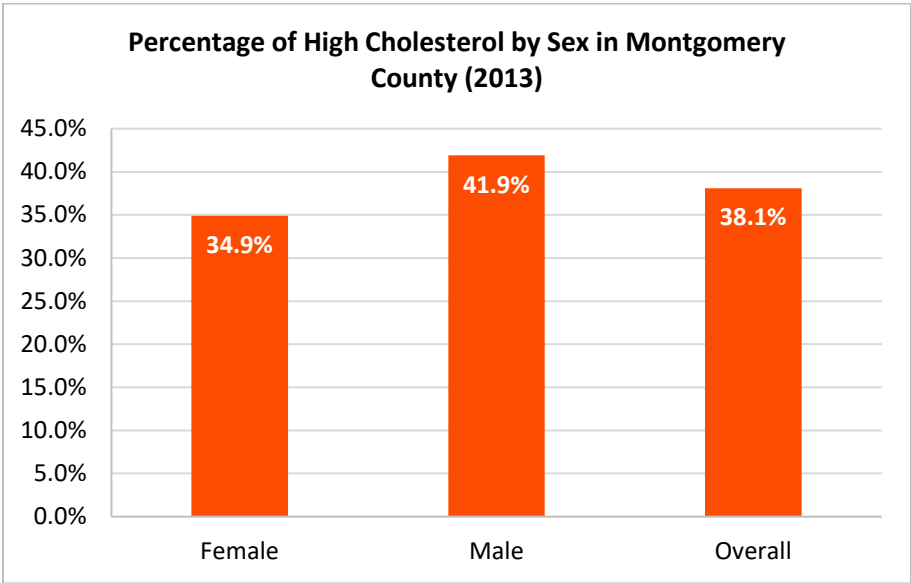


Figure 19. Prevalence of High Cholesterol by Gender in Montgomery County, 2013
(Source: [Healthy Montgomery](#), 2016)

- In terms of age, seniors over the age of 65, followed by residents between the ages of 45 and 64, had the highest prevalence of high cholesterol (Figure 20).

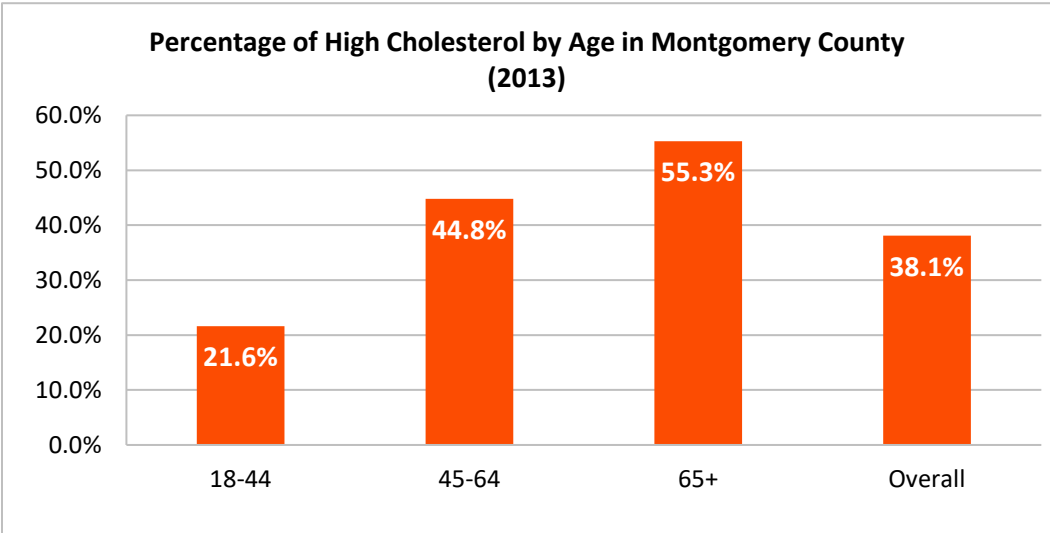


Figure 20. Prevalence of High Cholesterol by Age in Montgomery County, 2013
(Source: [Healthy Montgomery](#), 2016)

Community Resources

Acute care cardiology services are provided by all hospital providers in Prince George's and Montgomery Counties. In addition, there are numerous physician providers as well as clinics that provide diagnosis and treatment for heart disease and stroke. The following are additional resources and services for heart disease and stroke in the community:

1. ADVENTIST HEALTHCARE (AHC)

Heart & Vascular Care

Phone: 301-569-6961

Website:

<https://www.adventisthealthcare.com/services/heart-vascular/>

Free Monthly Blood Pressure Testing

Phone: 1-800-542-5096

Website:

<https://www.adventisthealthcare.com/calendar/details/dates/?topicId=68>

Stroke Rehabilitation

Website:

<https://www.adventisthealthcare.com/services/rehabilitation/neurological/stroke/>

Free Stroke Support Group

Phone: 301-569-6961

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=e426205c-efd9-de11-9638-005056947103>

Stroke Treatment

Website:

<https://www.adventisthealthcare.com/services/brain-spine/stroke/>

2. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES

Senior Nutrition Program

Address: 401 Hungerford Drive, Rockville, MD 20850

Phone: 240-777-3000

Website:

<https://www.montgomerycountymd.gov/hs-program/program.aspx?id=ads/adsseniornutr-p190.html>

3. WOMEN HEART

Phone: 202-728-7199

Email: mail@womenheart.org

Website: <https://www.womenheart.org/>

4. MENDED HEARTS

Phone: 1-888-432-7899

Resource Center: 229-518-2680

Email: info@mendedhearts.org

Website: <https://mendedhearts.org/>

5. AMERICAN HEART ASSOCIATION

Bethesda Chapter

Address: 8600 Old Georgetown Rd.

Bethesda, MD 20814

Phone: 301-530-3740

Website:

<https://www.stroke.org/en/stroke-groups/montgomery-county-stroke-association--bethesda-chapter>

Silver Spring Chapter

Address: 1000 Forest Glen Road, Silver Spring,
MD 20901

Phone: 301-622-2282

Website: <https://www.stroke.org/en/stroke-groups/montgomery-county-stroke-association-silver-spring-chapter>

6. MONTGOMERY COUNTY STROKE ASSOCIATION

Phone: 301-681-6272

Email: info@mcstroke.org

Website: <https://www.mcstroke.org/>

7. AFRICAN AMERICAN HEALTH PROGRAM

Diabetes/Heart Health

Address: 14015 New Hampshire Avenue, Silver
Spring, MD 20904

Phone: 240-777-1833

Email: info@aahpmontgomerycounty.org

Website:

<http://aahpmontgomerycounty.org/diabetes>

Section IV: Findings



Part B: Secondary Data

Chapter 3: Diabetes



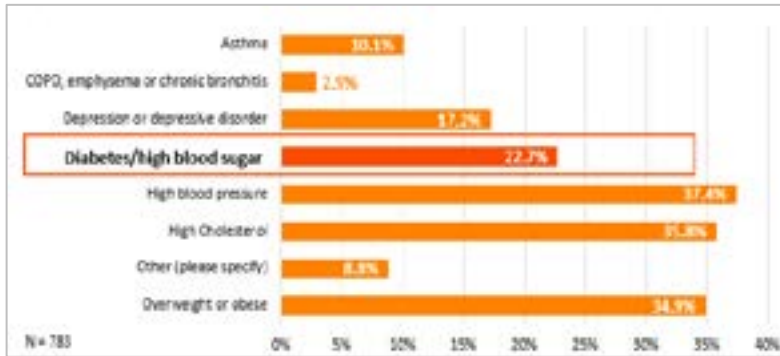
Diabetes

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> In MC, the overall age-adjusted ER rates for diabetes increased NH-Black/AA and males in MC have the highest mortality and hospitalization rates The Medicare population treated for diabetes increased for MC In MC, the diabetes ER visit rates increased with age; individuals 65+ have the highest rate with 1,099 per 100,000 population 	<ul style="list-style-type: none">  MC age-adjusted death rate due to diabetes had a decreasing trend from 2012 - 2017  MC age-adjusted ER rates due to diabetes had an increased trend from 2012 - 2017 % of Medicare population treated for diabetes had an increasing trend in MC from 2013 - 2017

Community Perception

SGMC CBSA: “Has a doctor, nurse or other health professional ever said you have or are at risk for the following (select all that apply)?”¹



“Health education courses should be focused on how to manage chronic illnesses like **diabetes**.”²

¹ Adventist HealthCare. (2019). Community Health Needs Assessment Primary Data Survey.

² Adventist HealthCare. (2019). Key Informant Interview Quote - Primary Data.

Diabetes

Impact

Diabetes Mellitus is a metabolic condition that affects how the body regulates glucose levels in the blood. In type 1 diabetes, the body does not produce enough insulin, which results in excess blood glucose accumulation in the blood. This excess glucose can lead to serious health complications including heart disease, blindness, kidney failure, and lower-extremity amputations³. This type of diabetes can develop at any age and there is no known way to prevent it. In adults, type 1 diabetes accounts for about 5.0 percent of all diagnosed cases of diabetes. Most diabetes cases in the U.S. are type 2 diabetes. Type 2 diabetes occurs when the body cannot produce insulin properly and can develop at any age. Unlike type 1 diabetes, type 2 diabetes can be prevented through healthy lifestyle choices, including proper diet and exercise. About 30 percent of people will develop this disease in their lifetime. Gestational diabetes is a specific type of diabetes that develops during pregnancy. Typically, this type of diabetes disappears after the birth of the baby, however, it predisposes the mother to an increased risk of developing type 2 diabetes later in life⁴.

Diabetes can be a life-threatening disease that requires life-long management. It is the seventh leading cause of death in the U.S.⁵. More than thirty million people in the United States have diabetes, and 1 in 4 of them go undiagnosed; this puts them at a much higher risk for developing other health-related complications⁶. More than eighty-four million people have prediabetes, and ninety percent of them are unaware that they are at risk of developing diabetes. Diabetes is also a very costly disease; the total estimated cost of diagnosed diabetes in 2017 was \$327 billion, including \$237 billion in direct medical costs and \$90 billion in reduced productivity⁷.

Diabetes prevalence has also increased among children. While type 1 diabetes remains the primary type of diabetes in children, type 2 diabetes has become more common in children 10 years of age or

³ Centers for Disease Control and Prevention (CDC). (2015). Basics about diabetes. Retrieved from <http://www.cdc.gov/diabetes/basics/diabetes.html>

⁴ CDC. (2015). 2014 National diabetes statistics report. Retrieved from <http://www.cdc.gov/diabetes/data/statistics/2014statisticsreport.html>

⁵ CDC. (2015). Basics about diabetes. Retrieved from <http://www.cdc.gov/diabetes/basics/diabetes.html>

⁶ CDC. (2019). Diabetes Quick Facts. Retrieved from <https://www.cdc.gov/diabetes/basics/quick-facts.html>

⁷ American Diabetes Association (2018). Economic Costs of Diabetes in the U.S. in 2017. Retrieved from <https://care.diabetesjournals.org/content/41/5/917.full>

older⁸. This can be attributed to the increasing prevalence of obesity and being overweight in young populations⁹.

In Maryland the overall prevalence of diabetes is 11.0 percent¹⁰ and remains the sixth leading cause of death for the state¹¹. In Montgomery County, the percentage of individuals living with diabetes varies based on sociodemographic factors. Individuals living with diabetes in Montgomery County was highest among males, individuals 65+, and Asians. However, hospitalization and mortality rates due to diabetes is highest among Black/African-Americans living in Montgomery County. Although diabetes is a serious and costly chronic disease, early detection, improved delivery of care, and better self-management are important strategies that can help prevent the burden of diabetes.¹²

Prevalence

- The overall prevalence of diabetes in Montgomery County has been stable at around 7.0 percent since 2014 (Figure 1).

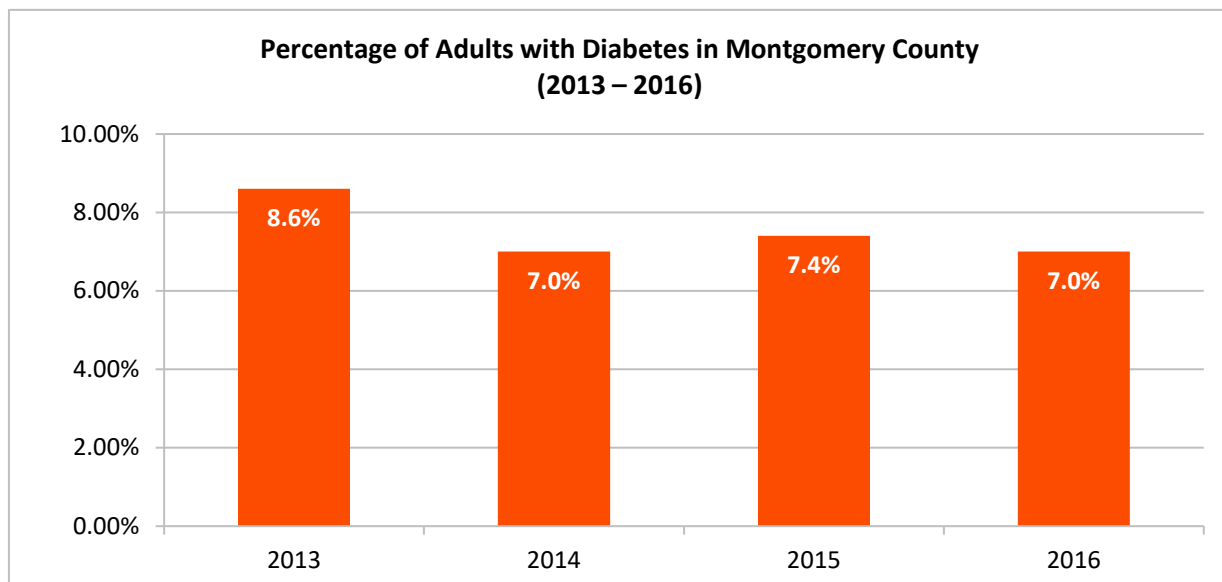


Figure 1. Percentage of Adults with Diabetes, 2013 – 2017.

Note: Excludes diabetes cases during pregnancy & crude rates not comparable across county populations
(Source: [Healthy Montgomery](#), 2019)

⁸ Centers for Disease Control and Prevention: National diabetes statistics report: estimates of diabetes and its burden in the United States, 2014. Atlanta, GA: U.S. Department of Health and Human Services; 2014. Retrieved from <https://www.cdc.gov/diabetes/pubs/statsreport14/national-diabetes-report-web.pdf>

⁹ Fagot-Campagna A, Pettitt DJ, Engelgau MM, et al. Type 2 diabetes among North American children and adolescents: an epidemiologic review and a public health perspective. *The Journal of pediatrics*. May 2000;136(5):664-672.

¹⁰ County Health Rankings (2019). Maryland Diabetes Prevalence. Retrieved from <https://www.countyhealthrankings.org/app/maryland/2019/measure/outcomes/60/data>

¹¹ CDC. (2019). Stats of the State of Maryland. Retrieved from <https://www.cdc.gov/nchs/pressroom/states/maryland/maryland.htm>

¹² Healthy in Montgomery County 2008 – 2016. A surveillance report on population health. Retrieved from <https://www.montgomerycountymd.gov/healthymontgomery/Resources/Files/HM-Resources/Publications/PopHealthReportFINAL.pdf>

- In 2014, in Montgomery County, Asians experienced the highest prevalence of diabetes at 9.3 percent compared to Black/African-Americans at 7.6 percent and Whites at 7.2 percent (Figure 2).

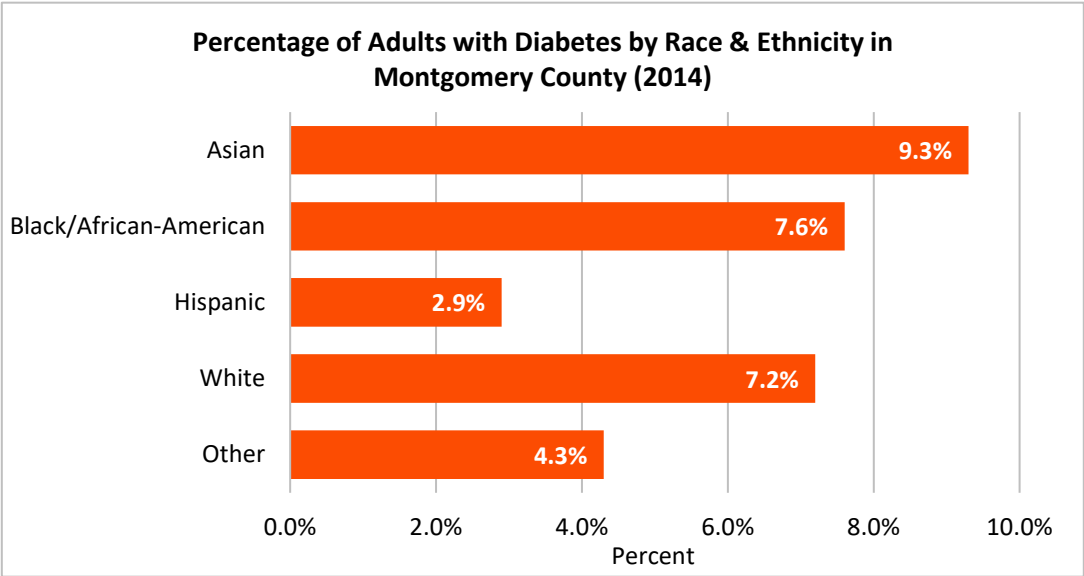


Figure 2. Percentage of Adults with Diabetes by Race/Ethnicity in Montgomery County, 2014
Note: Excludes diabetes cases during pregnancy & crude rates not comparable across county populations
 (Source: [Maryland BRFSS Data](#), 2014)

- In Montgomery County, males were more likely to be diagnosed with diabetes when compared to females during the year 2015 (Figure 3).

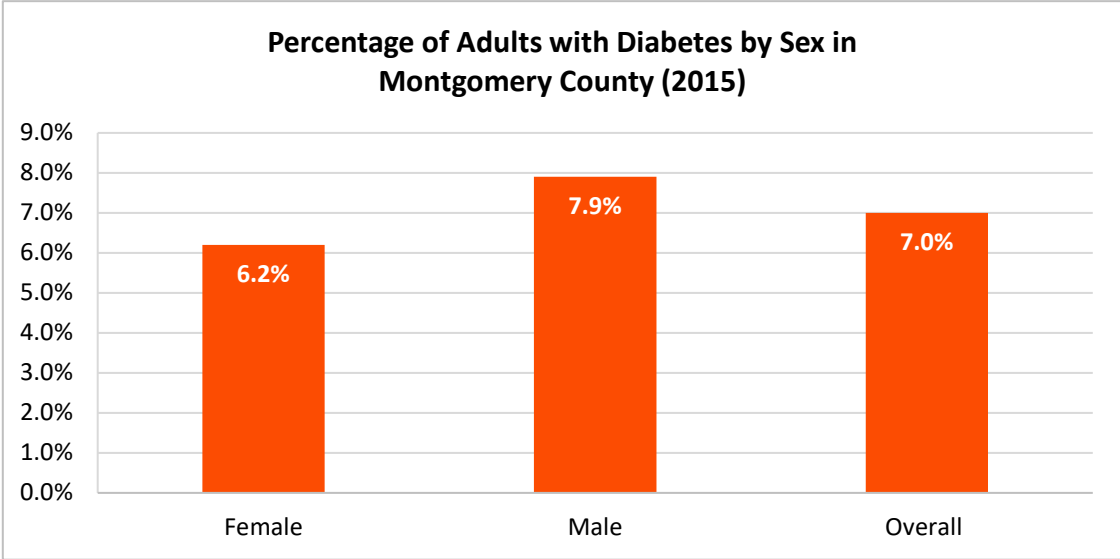


Figure 3. Percentage of Adults with Diabetes by Sex in Montgomery County, 2015
 (Source: [CARES Engagement Network](#), 2019)

- In terms of age, individuals age 65 years or more were the most likely to have diabetes in Montgomery County during 2014 (Figure 4).

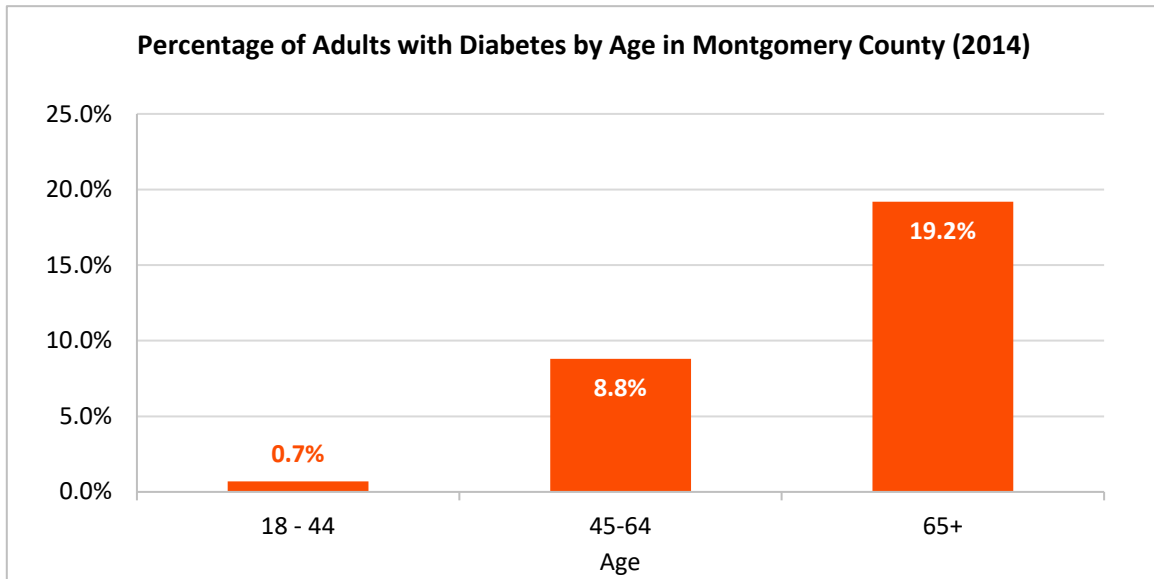


Figure 4. Percentage of Adults with Diabetes by Age in Montgomery County, 2014

Note: Excludes diabetes cases during pregnancy.

Crude rates not comparable across county populations

(Source: [Maryland BRFSS Data](#), 2014)

- The percentage of the Medicare population having received treatment for diabetes also illustrates the burden of disease on this potentially financially-strained group (Figure 5).
- There has been a slight gradual increase in proportion from 2014 to 2017 for Montgomery County (Figure 5).

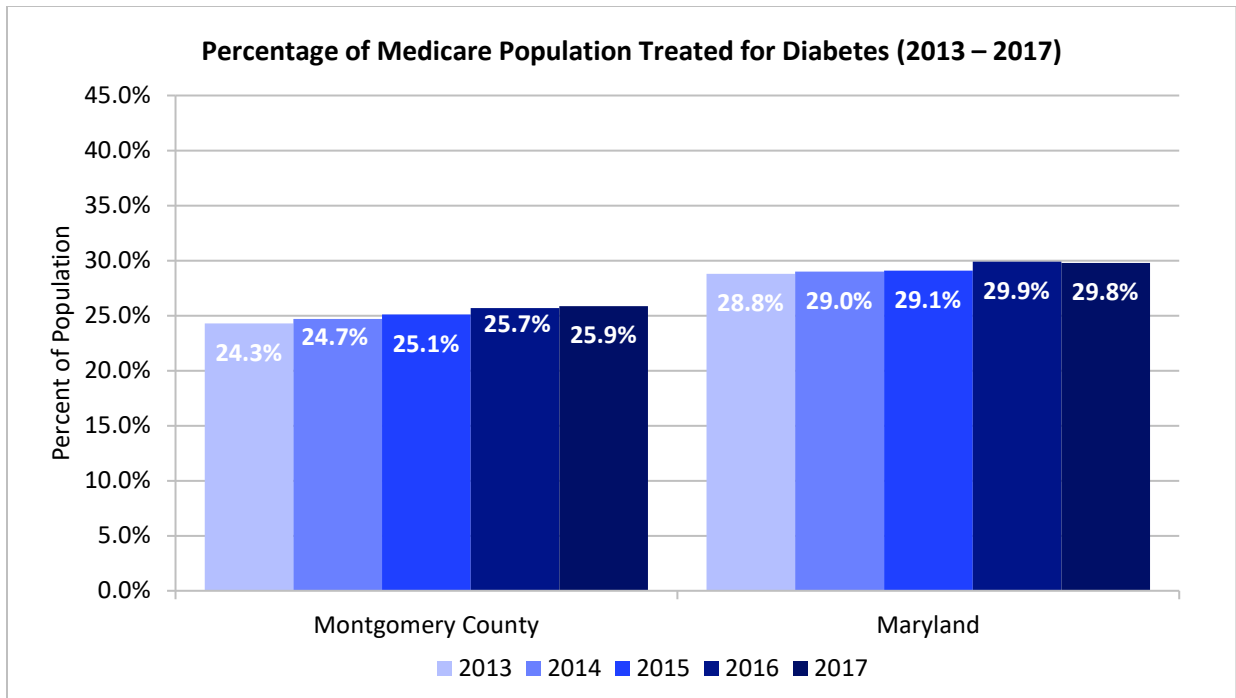


Figure 5. Percentage of Medicare Population Treated for Diabetes, 2013 – 2017
 (Source: [Centers for Medicare and Medicaid Services](#), 2019)

Emergency Room Rates

- Over time, when looking at the age-adjusted ER rates due to diabetes, Montgomery County continues to have smaller rates when compared to Maryland from 2012 – 2017 (Figure 6).
- In 2017, Maryland had the highest age-adjusted mortality rate due to diabetes with 243.7 per 100,000 population which is nearly 2X higher than that of Montgomery County for the same year (Figure 6).

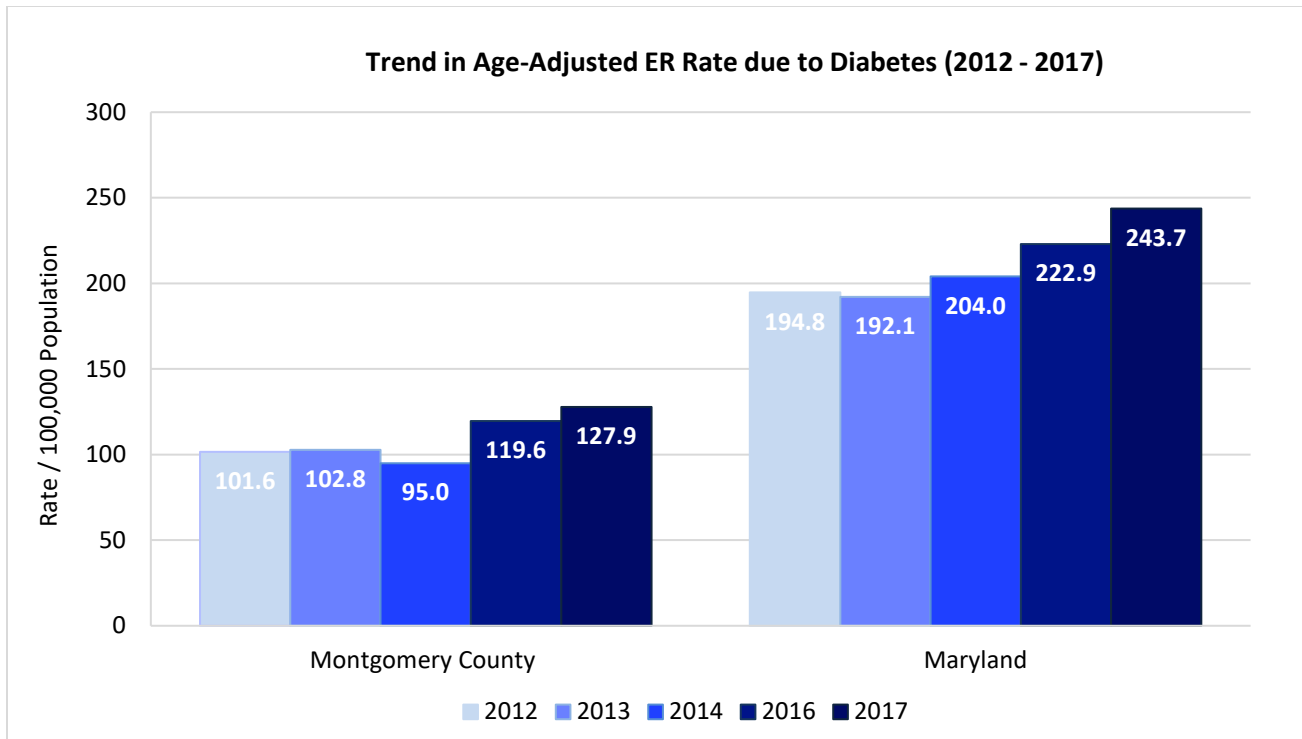


Figure 6. Trend in Age-Adjusted ER Rates due to Diabetes in Montgomery County and Maryland, 2012 – 2017
 (Source: [Maryland SHIP](#), 2019)

- When looking at diabetes ER visits stratified by race and ethnicity in Montgomery County, Black/African-Americans have a rate that is 6X greater and Hispanics have a rate 4X greater than Asians (Figure 7).
- In terms of ER visits by sex, both females and males have relatively similar rates with females being just 2.2 higher than males (Figure 7).

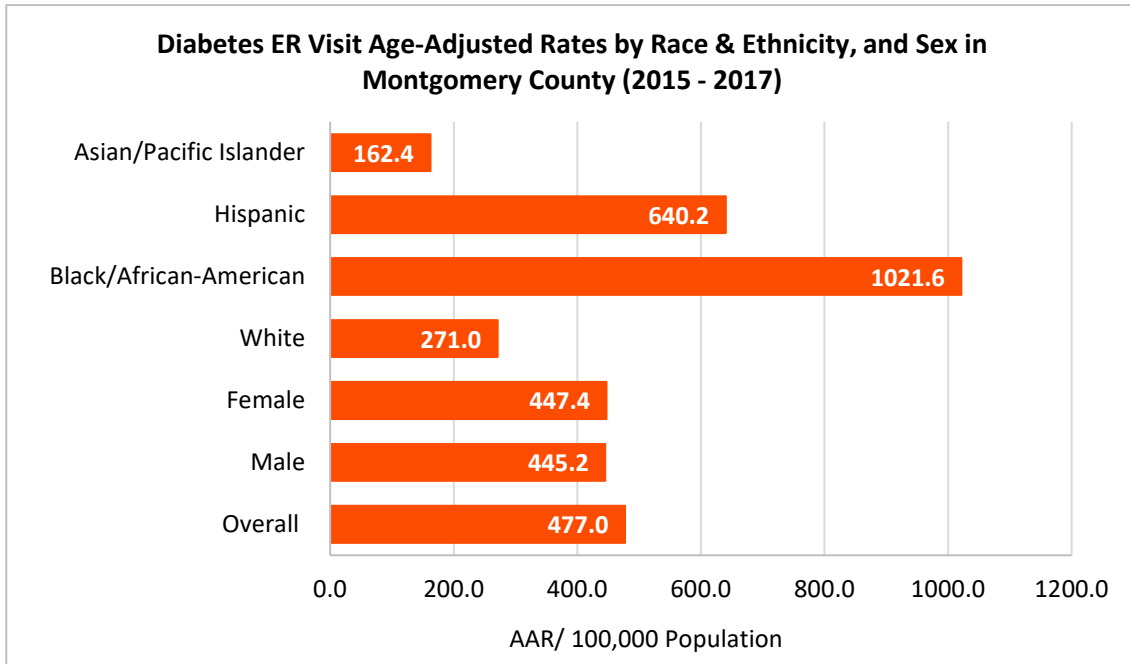


Figure 7. Diabetes ER Visit Age-Adjusted Rates by Race & Ethnicity and Sex in Montgomery County, 2015 – 2017
 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

- Diabetes ER visit rates increased with age in Montgomery County (Figure 8).
- Individuals 65 and older have a rate 4.8X higher than persons aged 18 to 34, and 1.7X greater than persons 35 to 64 (Figure 8).

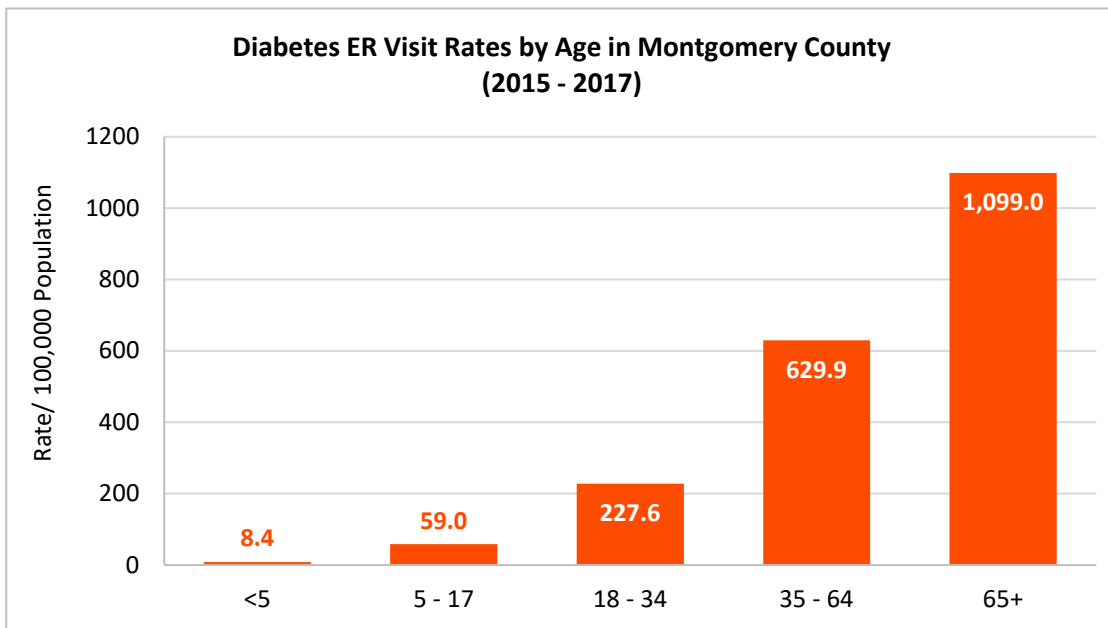


Figure 8. Diabetes ER Visit Age-Adjusted Rates by Age in Montgomery County, 2015 – 2017
 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

Hospitalization Rates

- From 2015 to 2017, in Montgomery County, the age-adjusted hospitalization rates for diabetes overall is highest among individuals who are 65+, males, Black/African-American, and Hispanic individuals (Table 1).
- In Montgomery County the Individuals who are most affected by hospitalization rates due to diabetes based on level of complication varies by age, sex, and race/ethnicity (Table 1):
 - People 18 to 34 years old, Black/African-American, and Hispanic have the highest hospitalization rate for *short term complication* due to diabetes
 - Individuals who are 35 to 64 years old, male, Black/African-American, and Hispanic have the highest *long- term complications* due to diabetes
 - Seniors who are 65+, Black/African-American, and Hispanic individuals have the highest rate for *uncontrolled diabetes*

Montgomery County Age-Adjusted Hospitalization Rates per 100,000 Population (2015 - 2017)				
Characteristic	Diabetes	Short-term Complications of Diabetes	Long-Term Complications of Diabetes	Uncontrolled Diabetes
Age				
5 - 17	2.4	0.9	0.2	0.6
18 - 34	104.5	50.6	20.6	21
35 - 64	253.5	43.6	103.3	65.2
65+	873.3	43.9	367.6	205.9
Sex				
Male	258.2	35.0	111.2	58.3
Female	210.6	33.6	73.6	53.9
Race				
Asian/ Pacific Islander	124.7	7.8	42.9	30.3
Hispanic	279.1	37.9	99.4	76.7
Black/African-American	465.2	73.1	185.2	119.8
White	181.4	27.3	76.0	37.6

Table 1. Age-Adjusted Hospitalization Rates per 100,000 population in Montgomery County, 2015 – 2017
(Source: [Healthy Montgomery](#), 2019)

Mortality

- Diabetes mortality has an overall decreasing trend which is like that of Maryland (Figure 12).
- The mortality rate in Montgomery County has consistently been lower than that of Maryland (Figure 9).

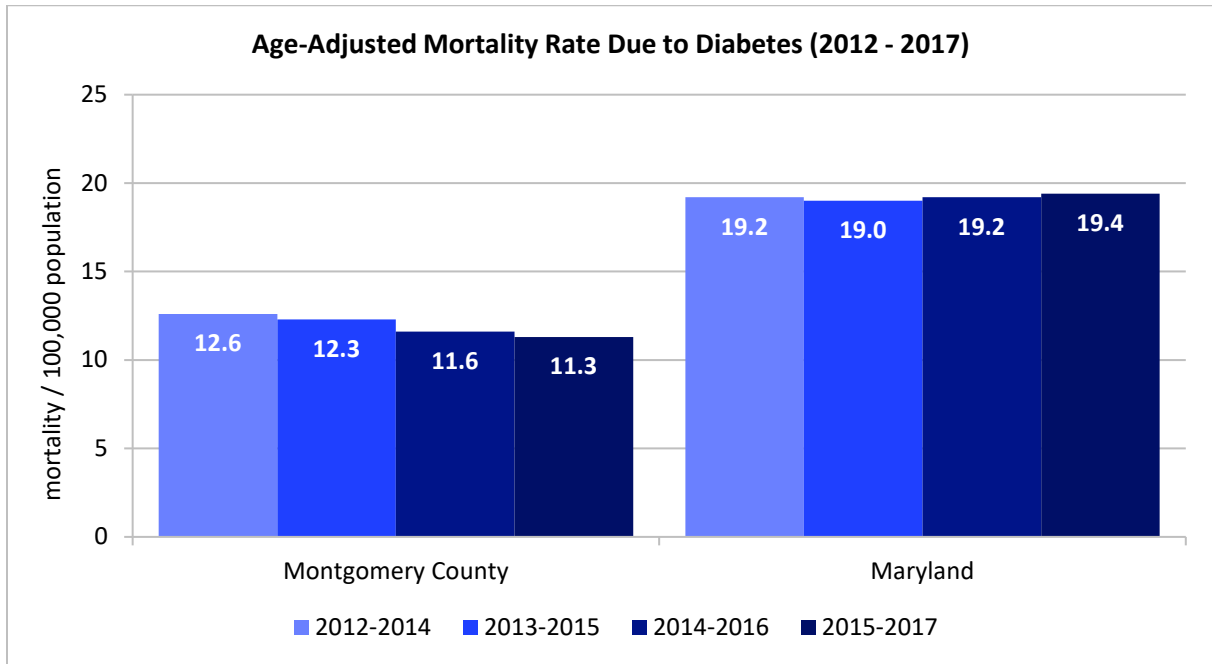


Figure 9. Age-Adjusted Death Rate Due to Diabetes per 100,000 Population in Montgomery County and Maryland, 2012 - 2017

(Source: [Maryland Department of Health and Mental Hygiene \(DHMH\)](#), 2019)

- When stratified by race and ethnicity, the mortality rate due to diabetes disproportionately affects Black/African-Americans in Montgomery County (Figure 10).
- Black/African-Americans in Montgomery County have a mortality rate which is 2.2X higher than the overall average for the county. Additionally, the mortality rate is more than 3X higher when compared to the Asian/Pacific Islanders who have the lowest rate overall (7.8 per 100,000) (Figure 10).

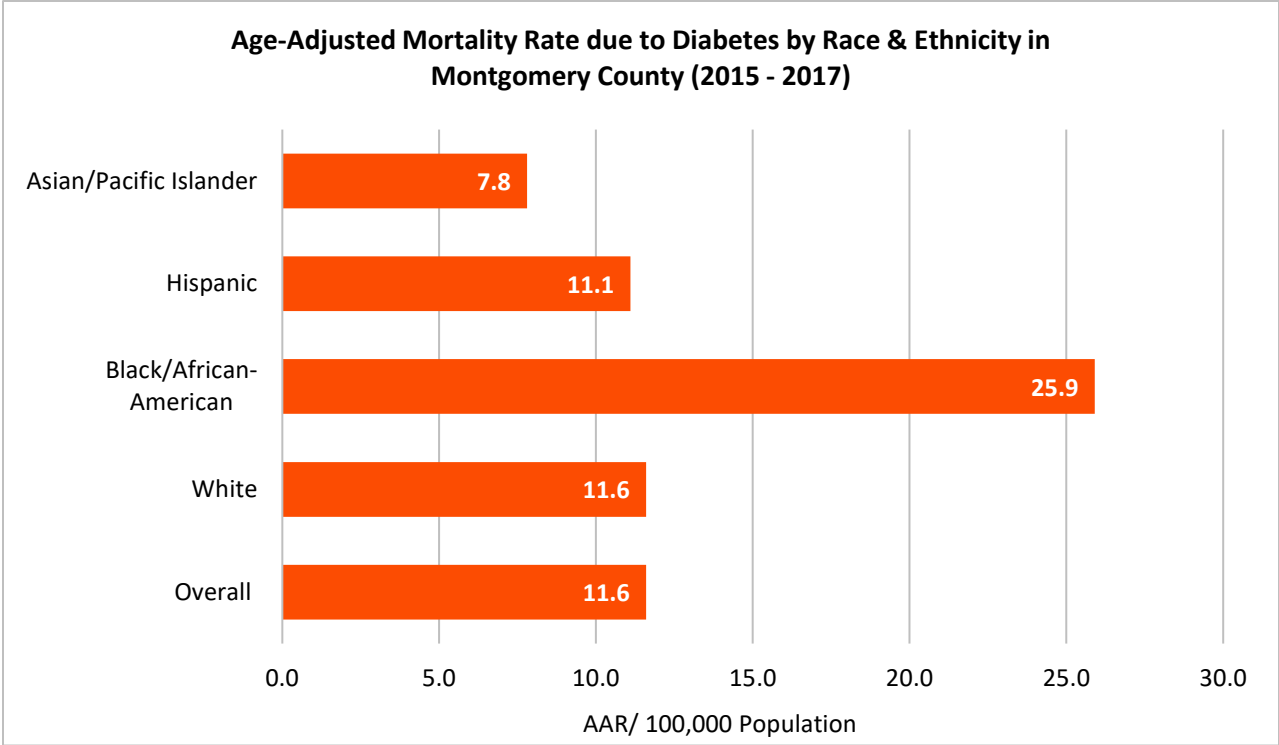


Figure 10. Age-Adjusted Mortality Rate due to Diabetes by Race & Ethnicity in Montgomery County (2015 – 2017)

(Source: [Healthy Montgomery Core Measures Report](#), 2019)

- The age-adjusted mortality rate due to diabetes by gender is highest among males (Figure 11).

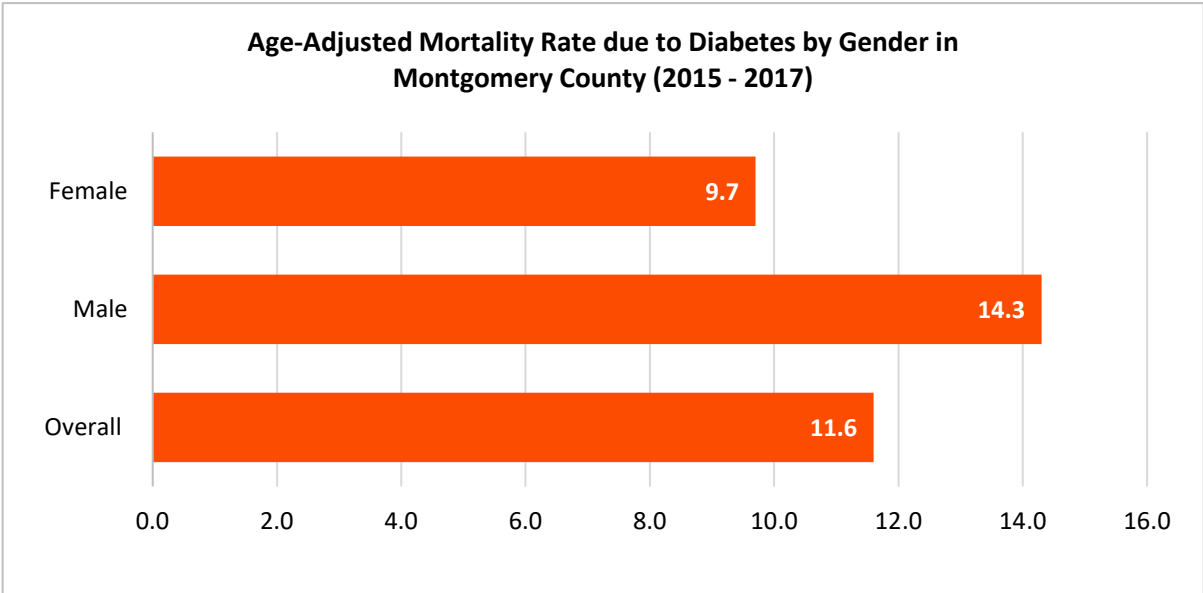


Figure 11. Age-Adjusted Mortality Rate due to Diabetes by Gender in Montgomery County (2015 – 2017)

(Source: [Healthy Montgomery Core Measures Report](#), 2019)

- In Montgomery County, when looking at the age-adjusted mortality rate due to diabetes by age the highest rate is among individuals 65+ (Figure 12).
- Individuals aged 65+ have a rate which is 343X larger than the reference group, individuals aged 18 – 34 (Figure 12).

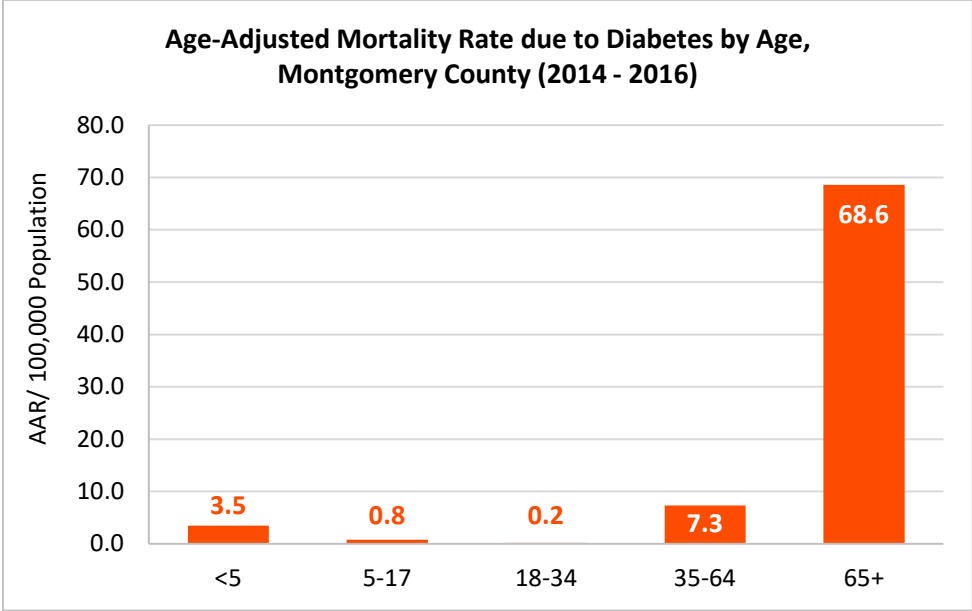


Figure 12. Age-Adjusted Mortality Rate due to Diabetes by Age in Montgomery County (2015 – 2017)
(Source: [Healthy Montgomery Core Measures Report](#), 2019)

Community Resources

There are a variety of diabetes-related services and programs available for residents in Shady Grove Medical Center Community Benefit Service Area. These include hospital-based, community-based, and health department programs and services:

1. ADVENTIST HEALTHCARE (AHC)

Diabetes Education & Support

Phone: 1-800-542-5096 (Registration line)

Website:

<https://www.adventisthealthcare.com/services/diabetes-care-endocrinology/education-support/>

Diabetes Self-Management Education and Support (DSMES)

Phone: 301-315-3129

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=788f34bf-cc14-e311-a8cd-2c768a4e1b84>

Diabetes Cooking Class

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=c85b6b82-c58e-e911-a81c-000d3a611ea2>

Prediabetes Class

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=335eb721-a98e-e911-a81c-000d3a611ea2>

Living Well with Diabetes

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=c45986f4-4298-e911-a81e-000d3a611ea2>

Gestational Diabetes

Website:

<https://www.adventisthealthcare.com/calendar/details/?eventId=d4d5afda-c050-e511-8d72-2c768a4e1b84>

2. MONTGOMERY COUNTY – DEPARTMENT OF HEALTH AND HUMAN SERVICES

Online Diabetes Education

Phone: 240-777-1833

Website:

https://www2.montgomerycountymd.gov/mcgportalapps/Press_Detail.aspx?Item_ID=22884

Senior Nutrition Program

Address: 401 Hungerford Drive, Rockville, MD 20850

Phone: 240-777-3000

Website:

<https://www.montgomerycountymd.gov/hs-program/program.aspx?id=ads/adsseniornutr-p190.html>

3. AMERICAN DIABETES ASSOCIATION

Summer Camps

Phone: 1-800-342-2383

Website:

<https://www.diabetes.org/community/camp/find-a-camp>

4. AFRICAN AMERICAN HEALTH PROGRAM – DIABETES/ HEART HEALTH

Address: 14015 New Hampshire Avenue
Silver Spring, MD 20904

Phone: 240-777-1833

Email: info@aahpmontgomerycounty.org

Website:

www.aahpmontgomerycounty.org

Montgomery County

Address: 18410 Muncaster Road
Derwood, MD 20855

Phone: 301-590-9638

Email: yingling@umd.edu

Website:

<https://extension.umd.edu/montgomery-county>

5. RIGHT AT HOME

Montgomery County

Address: 11821 Parklawn Drive Suite 302
Rockville, MD 20852

Phone: 301-255-0066

Website:

<https://www.rightathome.net/rockville-maryland>

6. ASIAN AMERICAN HEALTH INITIATIVE

Address: 1401 Rockville Pike, 3rd Floor
Rockville, MD 20852

Phone: 240-777-4517

Email: info@aahiinfo.org

Website: <http://aahiinfo.org/>

7. HOLY CROSS HEALTH – DIABETES PREVENTION AND EDUCATION

Outpatient Diabetes Self-Management Education

Phone: 301-754-8200

Website:

<http://www.holycrosshealth.org/body.cfm?id=862&fr=true>

Diabetes Prevention Program

Phone: 301-557-1231

Website:

<http://www.holycrosshealth.org/body.cfm?id=860&fr=true>

Gestational Diabetes Program

Phone: 301-754-7449

Website:

<http://www.holycrosshealth.org/body.cfm?id=861&fr=true>

Section IV: Findings



Part B: Secondary Data

Chapter 4: Obesity



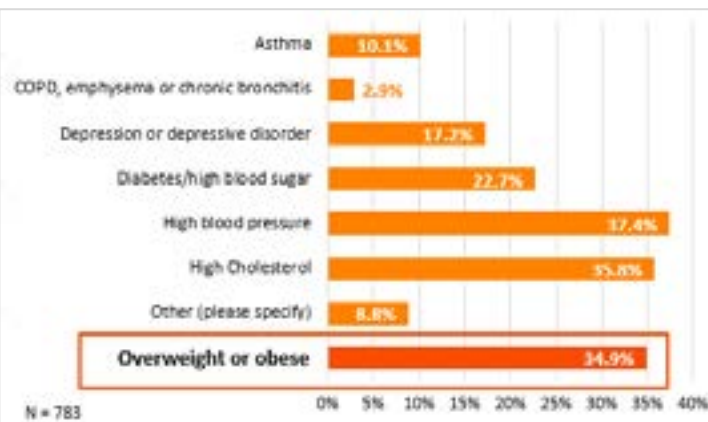
Obesity

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> MC met the HP 2020 target (30.5) for adult obesity In MC, males have a higher % of obese adults MC met the HP 2020 target (16.1) for obesity among adolescents 	<p></p> <ul style="list-style-type: none"> MC met the HP 2020 target for adults and adolescents who are obese
	<p></p> <ul style="list-style-type: none"> MC had an increasing trend from 2012 - 2016 for adult obesity MC had an increasing trend from 2013 - 2016 for adolescent obesity

Community Perception

WOMC CBSA: “Has a doctor, nurse or other health professional ever said you have or are at risk for the following (select all that apply)?”¹



“Provide nutrition counselors and cooking classes to counteract epidemic of obesity. Also teach people how to shop with in store counselors and educators.”²

“Community should host exercise challenges.”³

“Classes are offered during work hours, if you are working you cannot engage in free activities that improve your health.”⁴

^{1,3} Adventist HealthCare. (2019). Community Health Needs Assessment – Community Survey.

^{2,4} Adventist HealthCare. (2019). Community Health Needs Assessment - Key Informant Interview.

Obesity

Impact

Adult obesity is defined as having a body mass index (BMI) greater than or equal to 30. Being overweight is defined as having a BMI of greater than or equal to 25. Obesity continues to be a highly prevalent condition in the United States with approximately 35 percent of adults and 17 percent of children 2 through 18 years of age qualifying as obese. Obesity is of particular concern because it is associated with many adverse health outcomes including heart disease, stroke, type 2 diabetes, and cancer. There also appear to be disparities in the burden of obesity across different demographic groups.^{3,4}

Prevalence

- In Maryland, the rate for adult obesity has steadily increased over time. From 2015 to 2017, the rate increased from 28.9 to 31.3. Currently, Maryland has not met the Healthy People 2020 target of 30.5 (Figure 1).

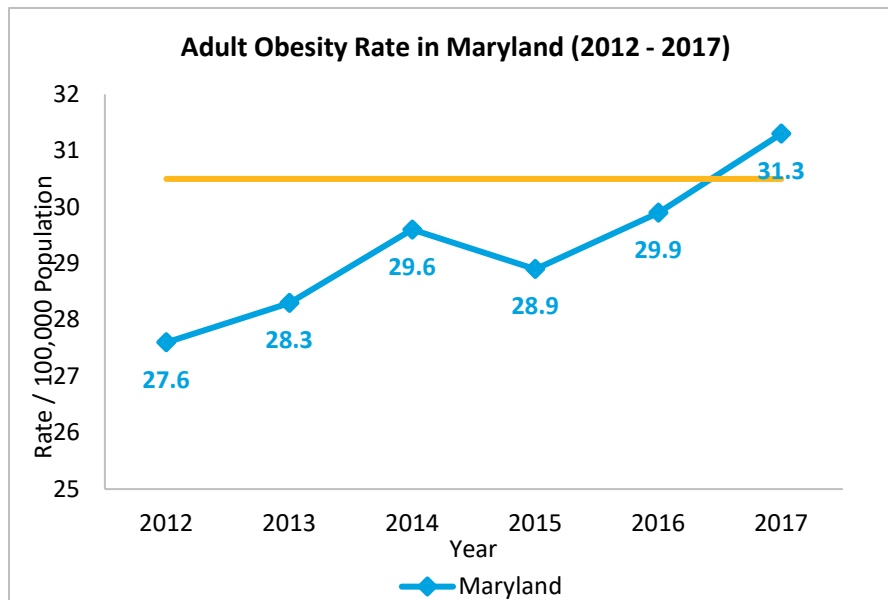


Figure 1. Adult Obesity Rate in Maryland, 2012 – 2017
(Source: [Trust for America's Health](#), 2018)

³ Centers for Disease Control and Prevention (CDC) – Division of Nutrition, Physical Activity, and Obesity, & National Center for Chronic Disease Prevention and Health Promotion. (2016). Childhood obesity facts. Retrieved from <http://www.cdc.gov/obesity/data/childhood.html>

⁴ CDC - Division of Nutrition, Physical Activity, and Obesity, & National Center for Chronic Disease Prevention and Health Promotion. Adult obesity facts. Retrieved from <http://www.cdc.gov/obesity/data/adult.html>

- In Maryland, the obesity rate was highest among Black/African-Americans, women, and individuals aged 45 to 64 (Figure 2 and Figure 3).

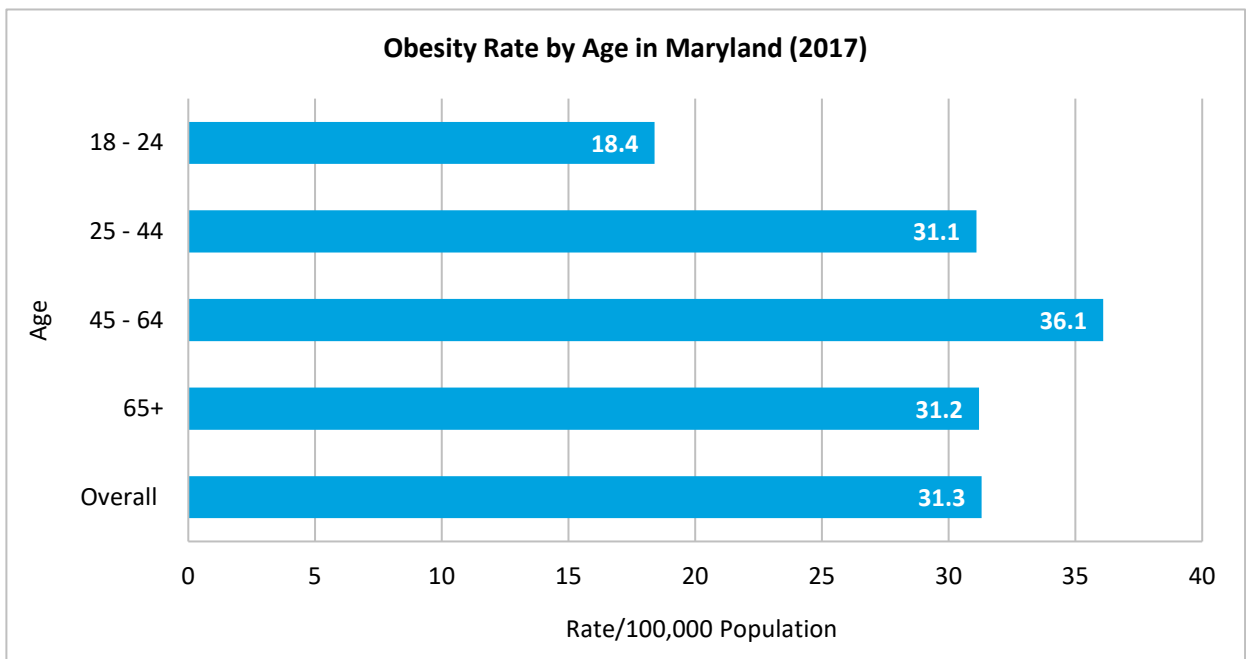


Figure 2. Obesity Rate by Age in Maryland, 2017
(Source: [The State of Obesity](#), 2018)

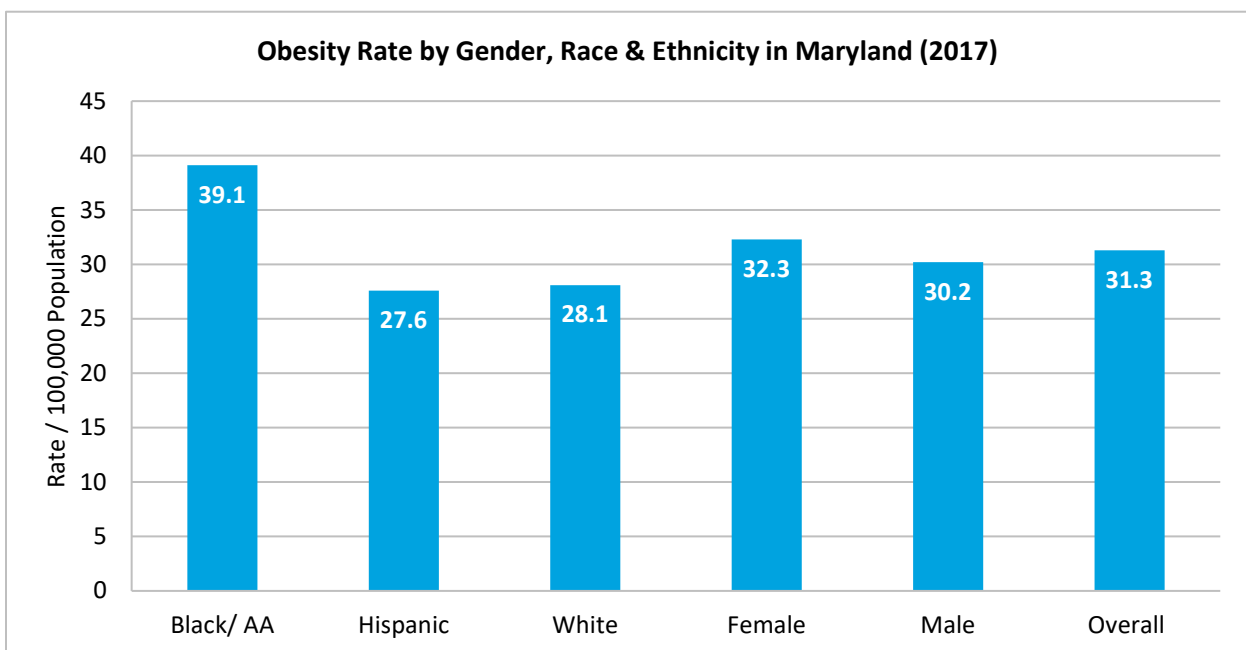


Figure 3. Obesity Rate by Gender, Race & Ethnicity in Maryland, 2017
(Source: [The State of Obesity](#), 2018)

- Montgomery County and Maryland met the Healthy People 2020 target for the percentage of adults who are obese (Figure 4).

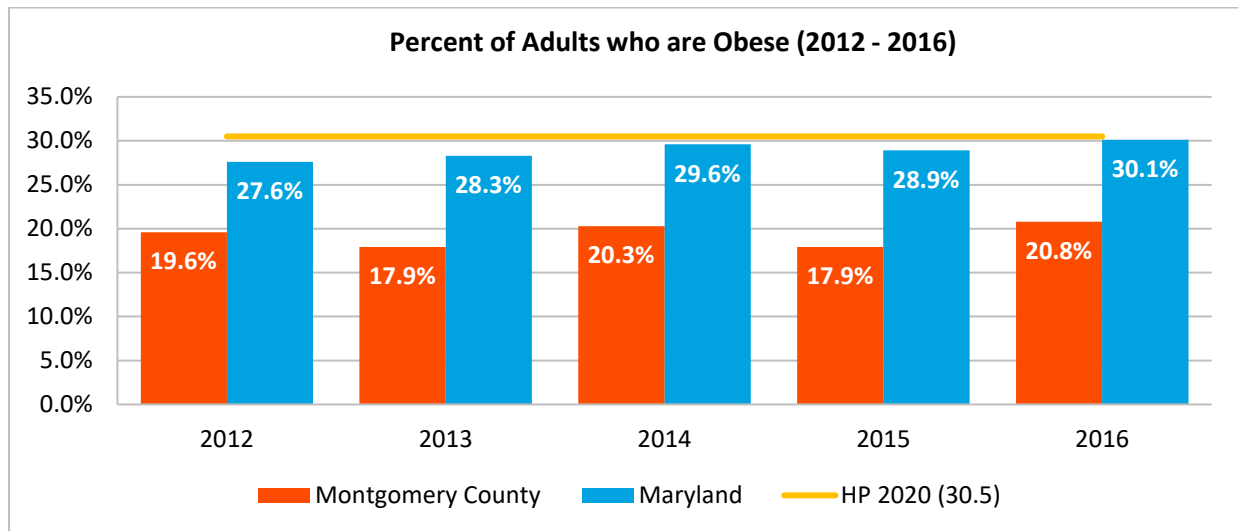


Figure 4. Percentage of Adults Who Are Obese, 2012 – 2016
(Source: [Healthy Montgomery](#), 2017)

- Montgomery County had a lower percentage of overweight or obese adults with 58.7 percent when compared to Maryland (Figure 5).

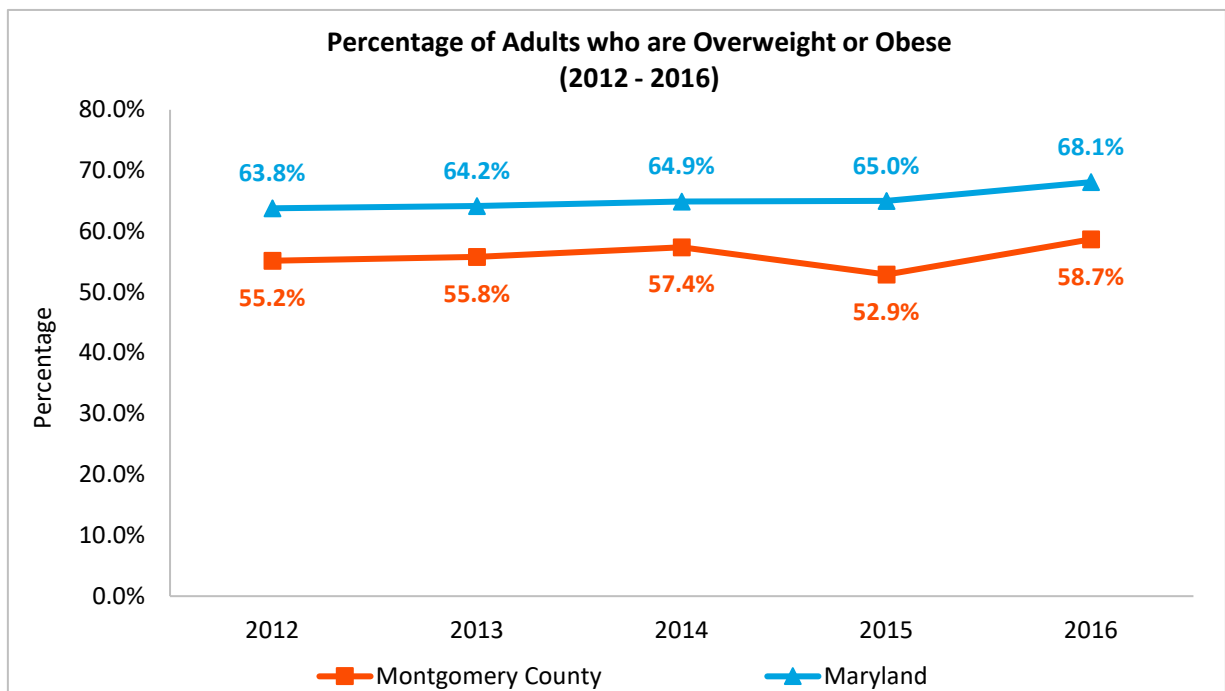


Figure 5. Percentage of Adults Who Are Overweight or Obese, 2012 – 2016
(Source: [Healthy Montgomery](#), 2017)

- In Montgomery County, only 36.7 percent of Asians are overweight or obese compared to 76.6 percent of Hispanics and 67.9 percent of Blacks (Figure 6).

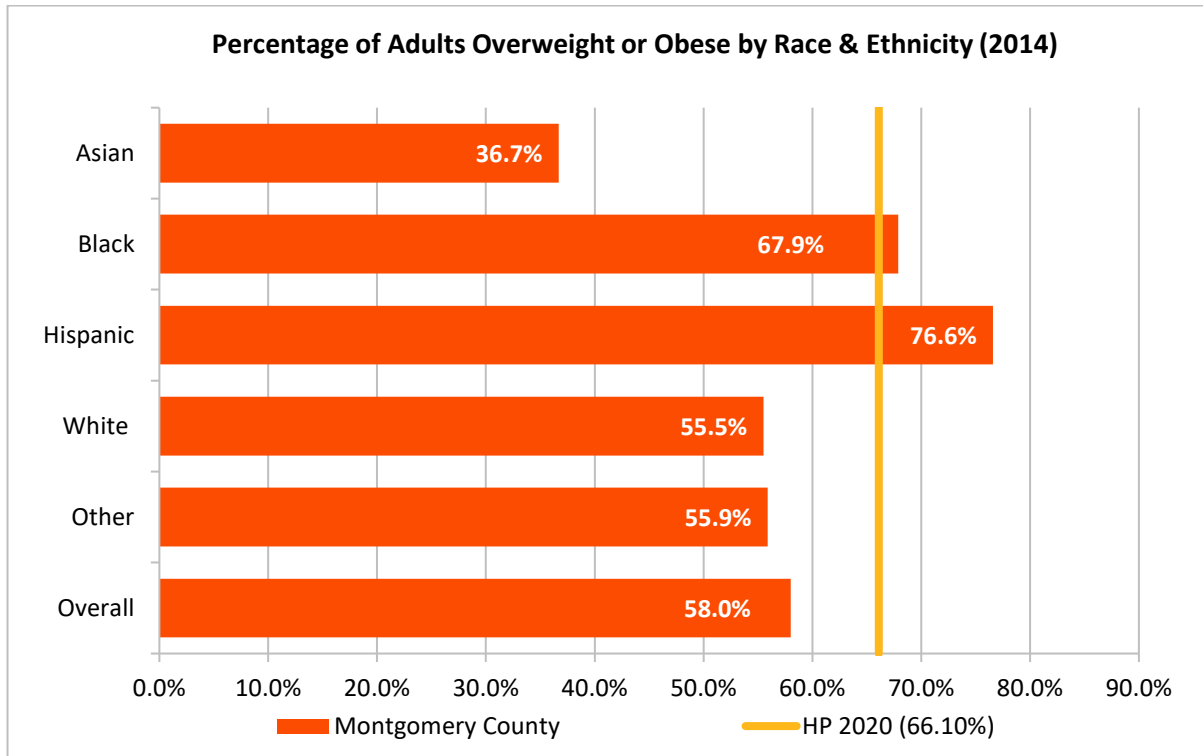


Figure 6. Percentage of Adults Who Are Overweight or Obese by Race & Ethnicity in Montgomery County, 2014
 (Source: [Maryland BRFSS](#), 2014)

- Males are slightly more likely to be obese in Montgomery County compared to females (Figure 7).

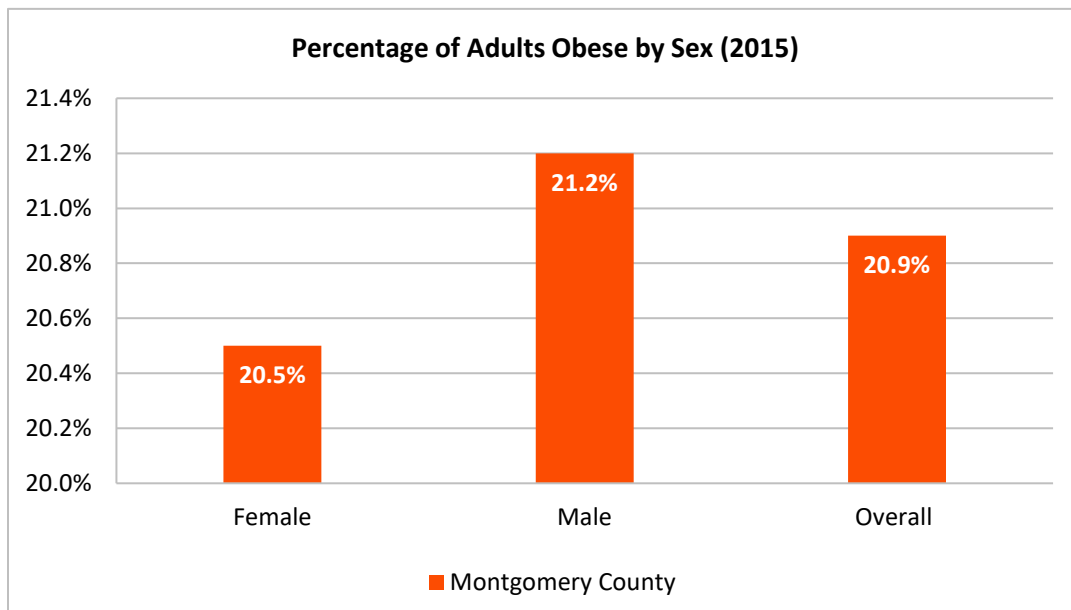


Figure 7. Percentage of Adults Who Are Obese by Sex in Montgomery County, 2015
(Source: [CARES - Montgomery County](#), 2016)

- The proportion of overweight or obese individuals had a sharp increase of 11.4 percent from the 18-44 to 45-64 age groups, and then declined for the 65+ population (Figure 8).

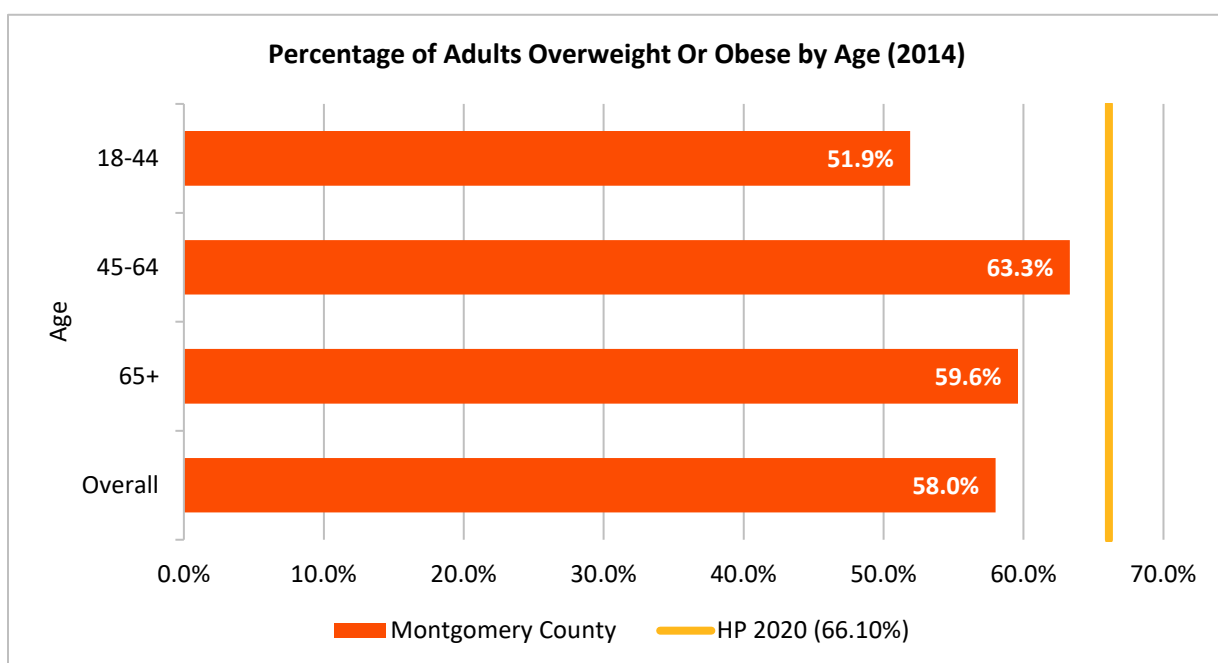


Figure 8. Percentage of Adults Who Are Overweight or Obese by Age, 2014
(Source: [Maryland BRFSS](#), 2014)

Childhood Obesity

As of 2019, the CDC reports that 18.5 percent of children and adolescents 2 to 19 years of age in the U.S. are obese. Similar to adults, Hispanic and Black children are disproportionately burdened with 25.8 percent and 22.0 percent obese, respectively, compared to 14.1 percent of White children.⁵

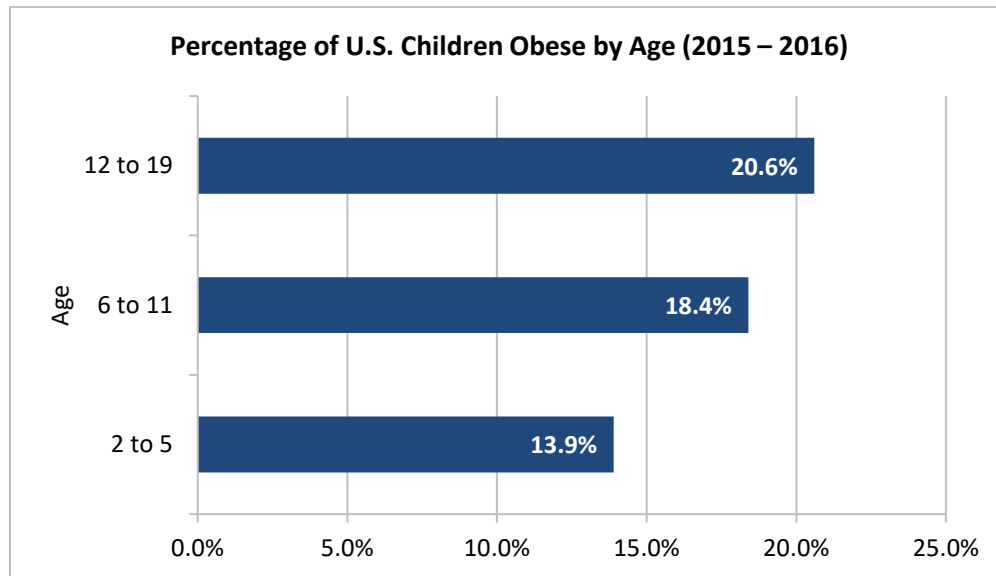


Figure 9. Percentage of U.S. Children Obese by Age, 2015 – 2016
(Source: [NCHS Data Brief](#), 2017)

Adolescents

- Maryland has a higher percentage and increasing trend of adolescent obesity when compared to Montgomery County with 12.6 percent in 2016 (Figure 10).
- Both Maryland and Montgomery County met the Healthy People 2020 target.

⁵ CDC – Division of Nutrition, Physical Activity, and Obesity. (2019). Childhood obesity facts. Retrieved October 3, 2019, from <https://www.cdc.gov/obesity/data/childhood.html>

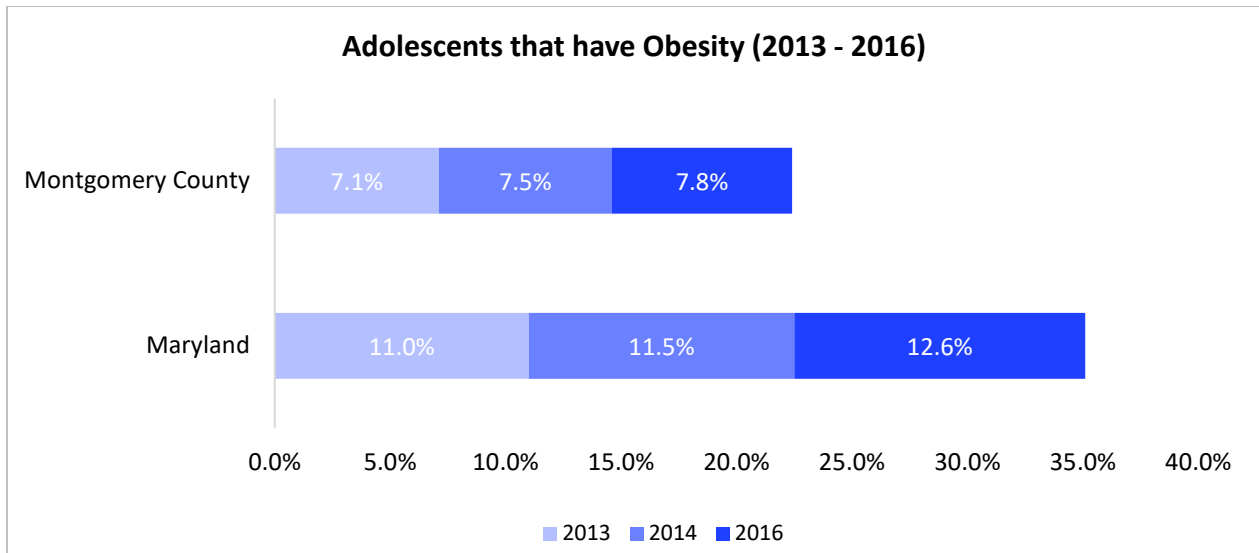


Figure 10. Adolescents That Have Obesity, 2013 – 2016
(Source: [Healthy Montgomery](#), 2017)

- Over time, every race has steadily increased in percentage of adolescents that have obesity (Figure 11).
- In 2016, Black/African-Americans and Hispanics had the highest percentage of adolescents with obesity with 16.3 and 14.8. Black/African-Americans do not meet the Healthy People 2020 target (Figure 11).

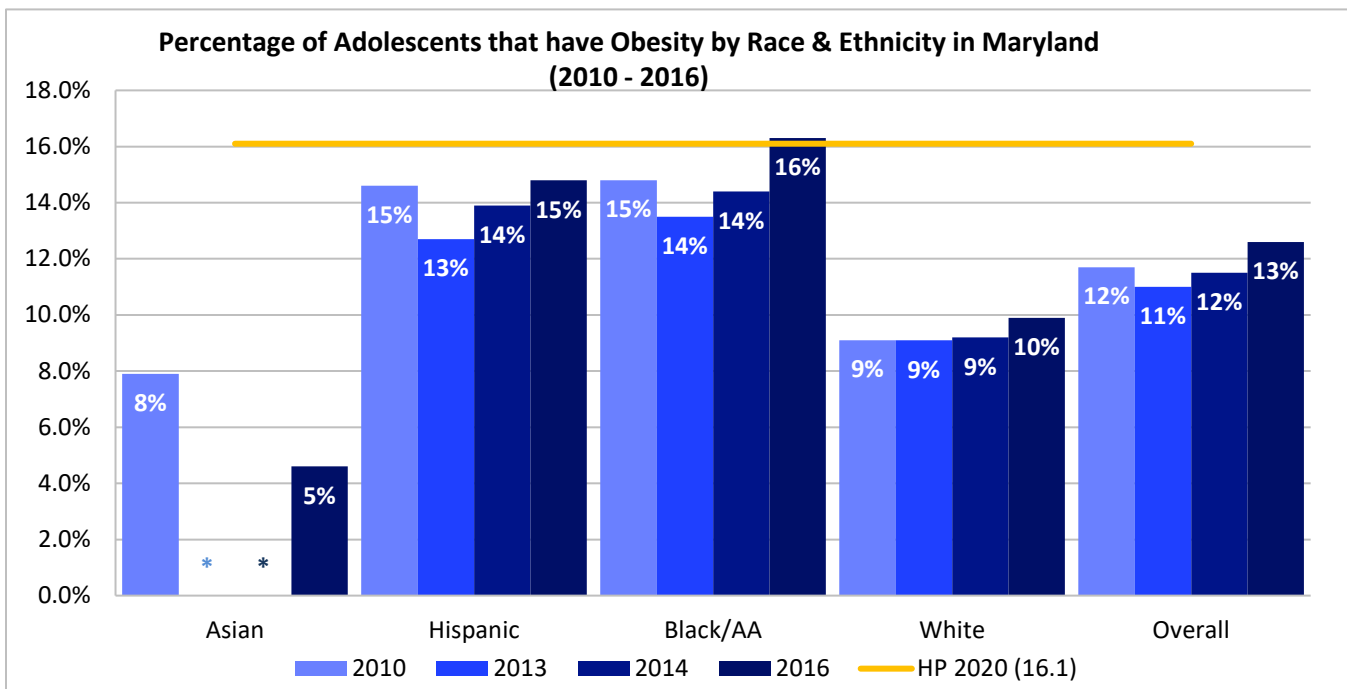


Figure 11. Percentage of Adolescents That Have Obesity by Race/Ethnicity in Maryland, 2010 – 2016
*Data unavailable/not applicable
(Source: [MD SHIP](#), 2016)

Healthy Weight Behaviors

According to County Health Rankings, Montgomery County was ranked first in the state of Maryland in 2019 for various health behaviors including: adult obesity; food environment index; physical activity; access to exercise opportunities; adult smoking; and excessive drinking.⁶

Diet

- More adults in Montgomery County consumed at least 1 or more fruit per day compared to Maryland, where 36.0 percent had no daily fruit consumption (Figure 12).

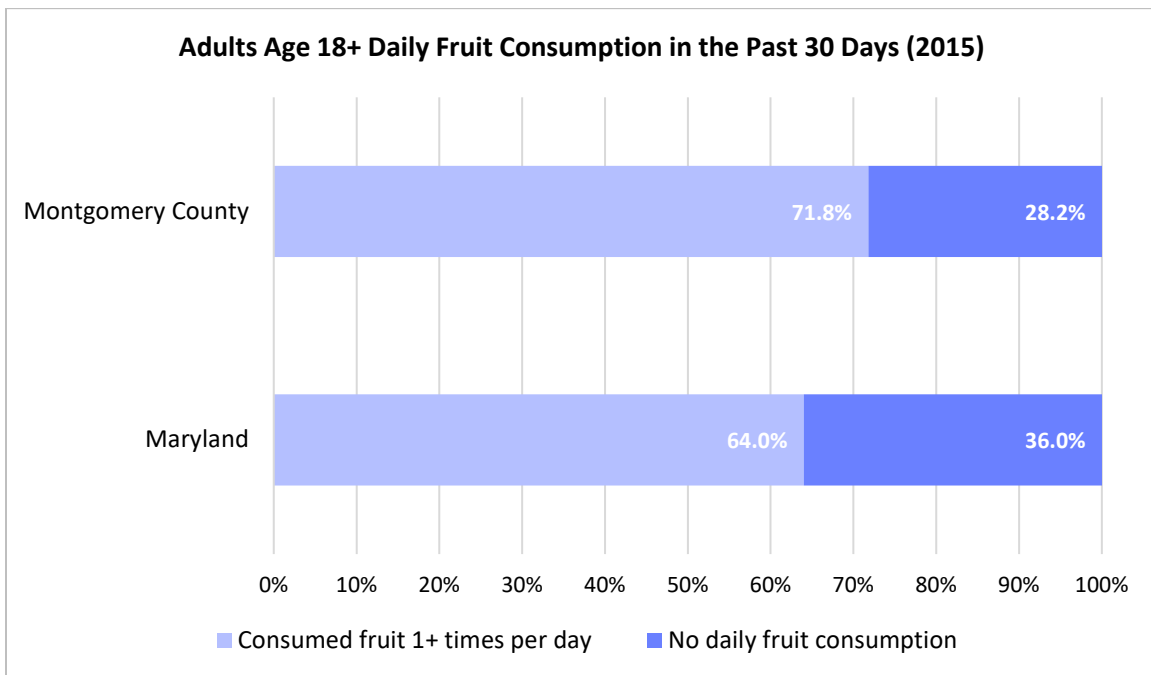


Figure 12. Percentage of Adults Age 18+ Daily Fruit Consumption in Montgomery County and Maryland, 2015

(Source: [Maryland BRFSS](#), 2017)

- In Maryland, over 20.0 percent of the adult population have no daily vegetable consumption compared to Montgomery County's 13.9 percent (Figure 13).

⁶ University of Wisconsin: Population Health Institute. (2019). County Health Rankings. Retrieved from <https://www.countyhealthrankings.org/app/maryland/2019/rankings/montgomery/county/outcomes/overall/snapshot>

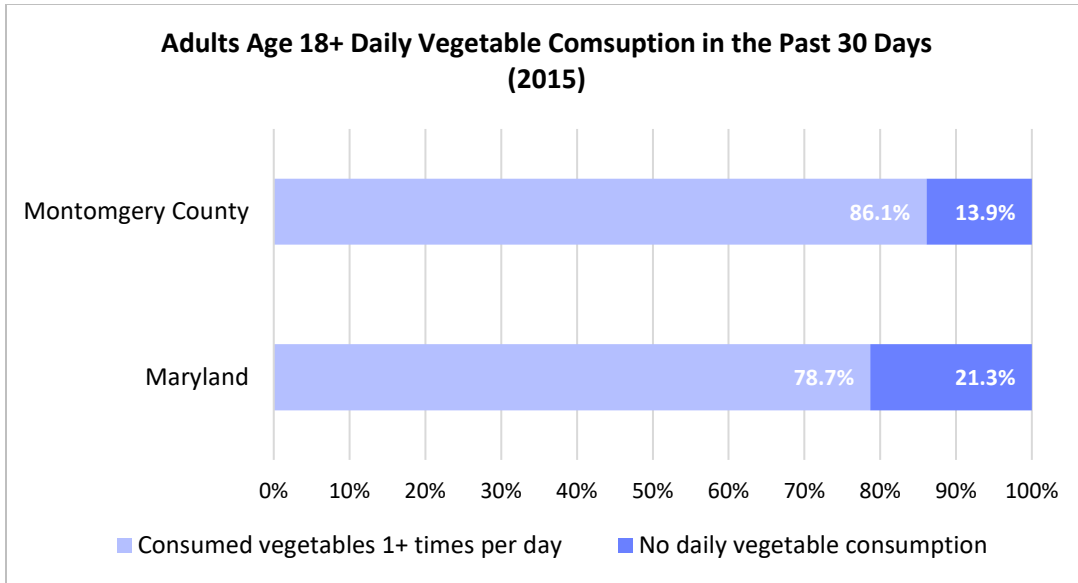


Figure 13. Percentage of Adults Age 18+ Daily Vegetable Consumption in Montgomery County and Maryland, 2015
(Source: [Maryland BRFSS](#), 2017)

Physical Activity

- In 2015, adults in Montgomery County participated in leisure time physical activity in the past 30 days more often than those in Maryland. However, Maryland had a high percentage of adults who participate in leisure time physical activity (Figure 14).

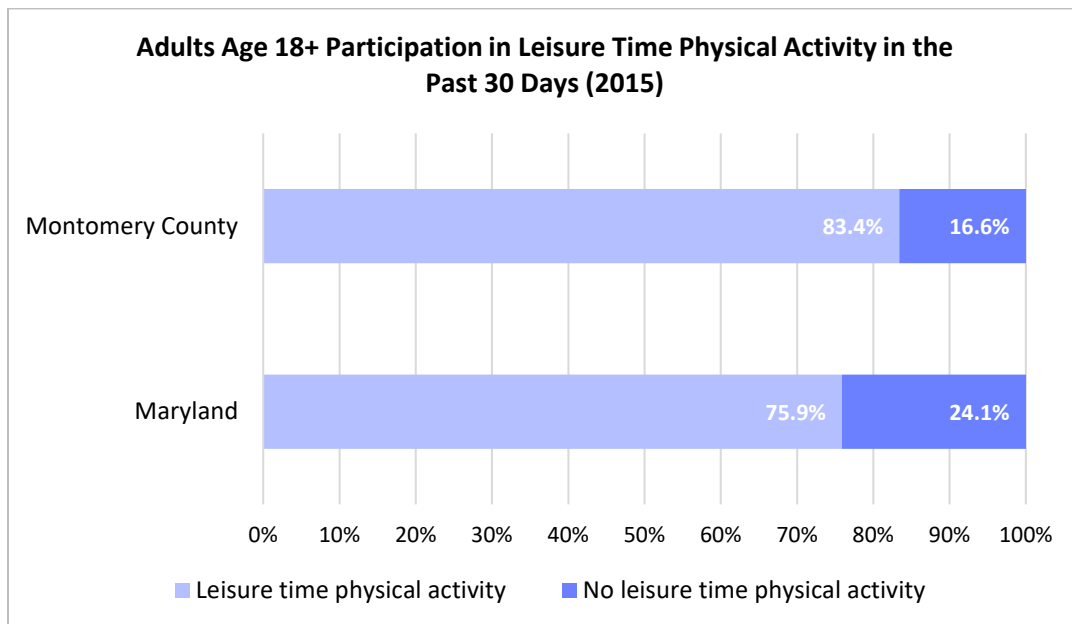


Figure 14. Percentage of Adults 18+ Participation in Leisure Time Physical Activity in Montgomery County and Maryland, 2015
(Source: [Maryland BRFSS](#), 2017)

Community Resources

Services and resources for obesity are often incorporated within other programs addressing diabetes, heart disease, and cancer. In Adventist HealthCare Shady Grove Medical Center's Community Benefit Service Area, there are local efforts in schools, clinics, and recreational centers to reduce and prevent obesity. Services include, but are not limited to the following:

1. MONTGOMERY COUNTY PARKS – ACTIVITIES

Address: 9500 Brunett Avenue, Silver Spring, MD 20901

Phone: 301-495-2581

Email:

ProgramAccess@MontgomeryParks.org

Website:

<https://www.montgomeryparks.org/activities/>

2. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES

Senior Nutrition Program

Address: 401 Hungerford Drive, Rockville, MD 20850

Phone: 240-777-3810

Email:

hhsmail@montgomerycountymd.gov

Website:

http://montgomery.md.networkofcare.org/mh/services/agency.aspx?pid=MontgomeryDepartmentofHealthandHumanServicesSeniorNutritionProgramSNP_680_2_0

YMAC of Upper Montgomery County

Address: 19236 Montgomery Village Avenue, Montgomery Village, MD 20886

Phone: 301-740-7599

Email: bpulgar@ymcawashdc.org

Website:

http://montgomery.md.networkofcare.org/mh/services/agency.aspx?pid=YMCAofUpperMontgomeryCounty_680_2_0

3. ALLIANCE FOR A HEALTHIER GENERATION – RESOURCES

Phone: 1-888-KID-HLTH

Website:

<https://www.healthiergeneration.org/resources>

4. IMPACT SILVER SPRING – SPORTS

Provides high quality recreational sports and enrichment for low-income and immigrant youth.

Address: 8807 Colesville Road, Lower Level, Silver Spring, MD 20910

Phone: 301-298-5117

Email: info@impactsilverspring.org

Website:

<https://impactsilverspring.org/sports>

5. REAL FOOD FOR KIDS – MONTGOMERY

Address: 12320 Parklawn Drive, Rockville, MD 20852

Phone: 301-202-4812

Email: info@healthyschoolfoodmd.org

Website:

<http://www.realfoodforkidsmontgomery.org/index.html>

6. CROSSROADS COMMUNITY FOOD NETWORK

Crossroads works to bolster the local food system through programs that support and unite those who grow, make, and eat fresh, healthy food.

Address: 6930 Carroll Avenue, Suite 426, Takoma Park, MD 20912

Website:

<https://www.crossroadscommunityfoodnetwork.org/>

7. CITY OF GAITHERSBURG – BENJAMIN GAITHER CENTER

Offers a variety of classes, trips, special events, and activities, for those 55 years of age and older.

Address: 80A Bureau Drive, Gaithersburg, MD 20878

Phone: 301-258-6380

Email:

benjamingaithercenter@gaitHERSBURGMd.gov

Website:

<https://www.gaitHERSBURGMd.gov/about-us/city-facilities/benjamin-gaitHER-center>

8. FOOD & FRIENDS

Address: 219 Riggs Road NE, Washington, DC 20011

Phone: 202-269-2277

Email: info@foodandfriends.org

Website: <https://foodandfriends.org/>

Section IV: Findings



Part B: Secondary Data

Chapter 5: Maternal and Child Health



Maternal & Child Health

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> In MC, Black/AA do not meet the HP 2020 targets for infant mortality (6.0) and preterm births (9.4%) In MC, Black/AA, Asian do not meet the HP 2020 target for babies born with low birth weight (7.8%); Black/AA do not meet the HP 2020 target for babies born with very low birth weight (1.4%) For mothers who received early prenatal care, MC did not meet the HP 2020 target overall (77.9) <ul style="list-style-type: none"> In MC, women 20 years and younger had the lowest rates In MC, only White women met the HP 2020 target Hispanics in MC have the highest teen birth rate (28.8) when compared to any other race or ethnicity and the overall rate for the county (9.5) 	<ul style="list-style-type: none">  MC had a stable trend for SIDS from 2009 – 2017  Teen birth rates had a decreasing trend in MC from 2013 – 2017
	<h3 data-bbox="906 1105 1370 1144">Community Perception</h3> <div data-bbox="841 1196 1446 1306"> <p>“Need access to breastfeeding/postpartum support for mothers and families.”¹</p> </div> <div data-bbox="821 1378 1446 1450"> <p>“Educate parents on effective parenting.”²</p> </div> <div data-bbox="824 1487 1446 1611"> <p>“Need mom friendly fitness or rec centers for parents with young children that are more affordable level.”³</p> </div>

¹⁻³ Adventist HealthCare Community Health Needs Assessment. (2019). Primary Data Collection – Community Survey

Maternal and Child Health

Impact

Maternal and infant health is an important indicator of the health and well-being of a nation. The Centers for Disease Control and Prevention (CDC) contends that the factors that affect the health of a population as a whole also typically impact the mortality rate of infants. This makes understanding infant mortality and the risk factors surrounding it especially valuable for public health research and practice.

Infant mortality is defined as the death of an infant before one year of age. The main causes of mortality in infants in the US include birth defects, premature delivery (birth before 37 weeks of age), maternal complications of pregnancy, Sudden Infant Death Syndrome (SIDS), and injuries.² In 2014, the U.S. infant mortality rate of 5.8 per 1,000 live births was higher than most other developed countries in the world.^{3,4} An increase in preterm births (born at less than 37 weeks gestation) and infant mortality related to pre-term births most likely accounts for a lack of decline in infant mortality rate over the past decade;⁵ pre-term birth is the largest contributor to infant death.⁶ In 2014, 10.0 percent of babies born in the U.S. were pre-term and therefore at higher risk for morbidity or mortality. This is mostly due to complications related to breathing, feeding, development, cerebral palsy, vision and hearing impairment.⁷

Low birthweight (less than 5 lbs. 8 oz.) or very low birthweight (less than 3 lbs. 5 oz.) is a common complication of infants who are born prematurely. In 2014, 8.0 percent of all infants were born with low birthweight while 1.4 percent had very low birthweight.⁸ In addition to preterm delivery, maternal risk factors for low birthweight include: chronic health conditions; infections; complications with the

² Centers for Disease Control and Prevention (CDC) – Division of Reproductive Health, National Center for Chronic Disease Prevention and Health Promotion. (2016). Infant mortality. Retrieved from

<http://www.cdc.gov/reproductivehealth/maternalinfanthealth/infantmortality.htm>

³ CDC and National Center for Health Statistics. (2016). Infant health. Retrieved from

<http://www.cdc.gov/nchs/fastats/infant-health.htm>

⁴ Matthews, T., Macdorman, M. F., & Thoma, M. E. (2015, August 6). Infant mortality statistics from the 2013 period linked birth/infant death data set. *National Vital Statistics Reports*, 64(9).

⁵ CDC and National Center for Health Statistics. (2016). Infant health. Retrieved from

<http://www.cdc.gov/nchs/fastats/infant-health.htm>

⁶ CDC – Division of Reproductive Health, National Center for Chronic Disease Prevention and Health Promotion. (2015).

Preterm birth. Retrieved from <http://www.cdc.gov/reproductivehealth/maternalinfanthealth/pretermbirth.htm>

⁷ CDC – Division of Reproductive Health, National Center for Chronic Disease Prevention and Health Promotion. (2015).

Preterm birth. Retrieved from <http://www.cdc.gov/reproductivehealth/maternalinfanthealth/pretermbirth.htm>

⁸ CDC and National Center for Health Statistics. (2016). Birthweight and gestation. Retrieved from

<http://www.cdc.gov/nchs/fastats/birthweight.htm>

placenta; inadequate weight gain during pregnancy; or previously having a low birthweight baby. Lifestyle choices such as smoking, alcohol, street drugs and abusing prescriptions are also associated with low birthweight. Low birthweight babies are more likely to suffer short-term effects including respiratory distress syndrome or bleeding in the brain and are also more likely to develop diabetes, high blood pressure, metabolic syndrome or obesity later in life.⁹

Prenatal care is a well-established determinant for the optimal health of the mother and infant and those having not received prenatal care are considered “high-risk” pregnancies. This is in addition to being over 35 years old, having multiple births, or being a Black or Hispanic mother. Estimates suggest up to half of pregnancy-related infant deaths can be prevented through early prenatal care including nutrition and behavior education. In addition, about 500 women die in the US annually as a result of preventable pregnancy-related complications with an additional 500 more deaths likely not reported as pregnancy-related.¹⁰ Teenage pregnancy is another known risk factor for complications in postnatal development and long-term outcomes of the child. Teenage pregnancy rates have dropped substantially over the past few decades with the 2014 birthrate for women 15–19 at 24.2 per 1,000 women in that age group. This is a 9.0 percent drop from 2013. Children of teenage moms are more likely to have lower school achievement and higher dropout rates, more health problems, higher risk of incarceration, give birth as a teen and face unemployment as a young adult.¹¹

Health outcomes associated with older infants and long-term development include Sudden Unexpected Infant Death Syndrome (SUIDS) and whether or not the mother breastfeeds. SUIDS accounts for roughly 3,500 deaths in infants less than one year of age in the U.S. SUIDS includes SIDS (sudden death of an infant under one year of age that cannot be explained), unknown causes that don’t fit the definition for SIDS, and accidental suffocation and strangulation in bed.¹² Breastfeeding has recently received attention due to its association with the healthy development of the infant. The World Health Organization (WHO) recommends exclusive breastfeeding for the first six months of life followed by breastfeeding with complementary foods for up to two years or beyond. Breast milk has been associated with reduced child mortality due to diarrhea and pneumonia and helps infants heal quicker. It promotes sensory and cognitive development, protects against infectious and chronic disease, and reduces the risk of ovarian and breast cancer in the mother.¹³ The Surgeon General’s

⁹ March of Dimes. (2014). Low birth weight. Retrieved from <http://www.marchofdimes.org/complications/low-birthweight.aspx>

¹⁰ CDC. (2011). Pregnancy and prenatal care. Retrieved from <http://www.cdc.gov/healthcommunication/toolstemplates/entertainment/tips/pregnancyprenatalcare.html>

¹¹ CDC – Division of Reproductive Health and National Center for Chronic Disease. (2016). About teen pregnancy. Retrieved from <http://www.cdc.gov/teenpregnancy/about/index.htm>

¹² CDC – Division of Reproductive Health and National Center for Chronic Disease. (2016). About SUIDS and SIDS. Retrieved from <http://www.cdc.gov/sids/aboutsuidandsids.htm>

¹³ World Health Organization (WHO). (2016). Maternal, newborn, child and adolescent health: Breastfeeding. Retrieved from http://www.who.int/maternal_child_adolescent/topics/child/nutrition/breastfeeding/en/

2011 Call to Action outlined the risks of exclusive formula use, including the risk of hospitalization due to lower respiratory tract diseases is over 250.0 percent among infants formula fed rather than breastfed and SIDS prevalence is also 56.0 percent higher in infants that had never been breastfed.¹⁴

As is the case with many other health outcomes, maternal and infant health measures vary across races. Black women are disproportionately burdened with higher risk of many adverse pregnancy-related health outcomes including infant and maternal mortality. These disparities, as well as overall measures of maternal and infant health at the county level, are outlined in more detail in the following sections.

Prenatal and Neonatal Measures of Maternal and Infant Health

Maternal Mortality

- There is a large disparity in maternal mortality rates among Black and White women in Maryland (Figure 1).
- From 2006 to 2015, the maternal mortality rate for Black women was twice as high as the maternal mortality rate for White women (Figure 1).

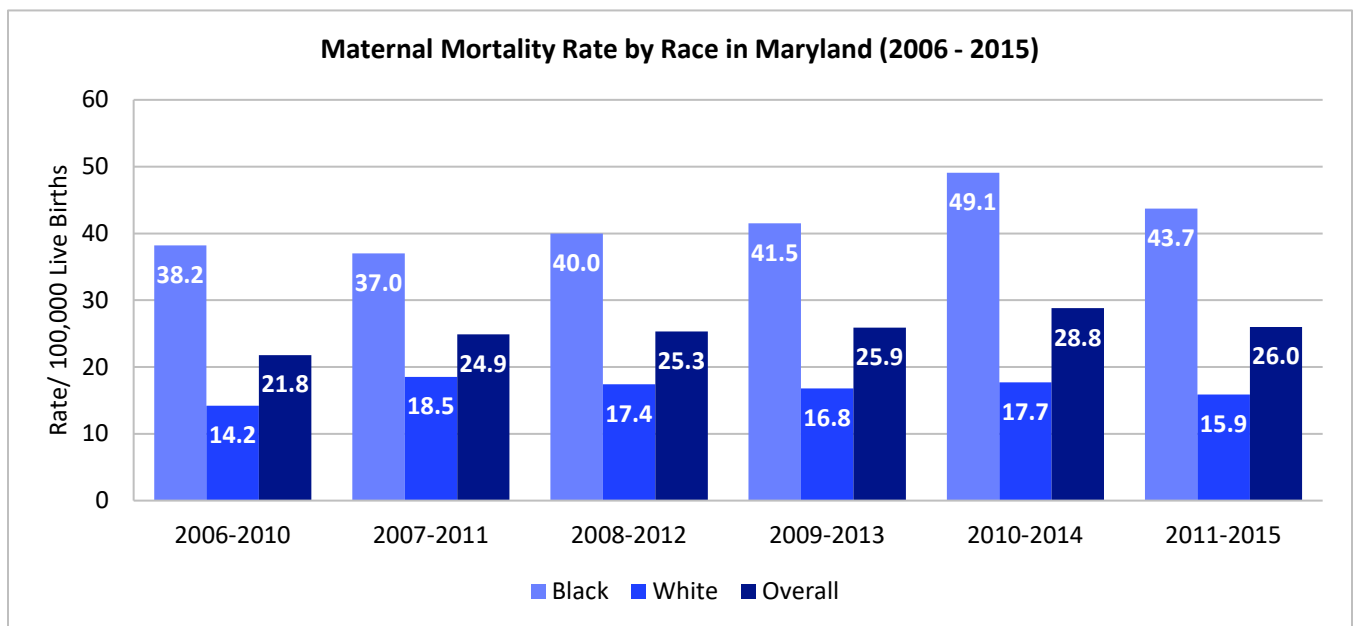


Figure 1. Maternal Mortality Rate by Race in Maryland, 2006 – 2015
(Source: [Maryland Maternal Mortality Review 2017 Annual Report](#), 2017)

¹⁴ Office of the Surgeon General (US), & CDC. (2011). The surgeon general's call to action to support breastfeeding - NCBI bookshelf. Retrieved from <https://www.ncbi.nlm.nih.gov/books/NBK52682/>

Infant Mortality

- Montgomery County's infant mortality rates meet the Healthy People 2020 target of 6.0. However, Maryland does not (Figure 2).

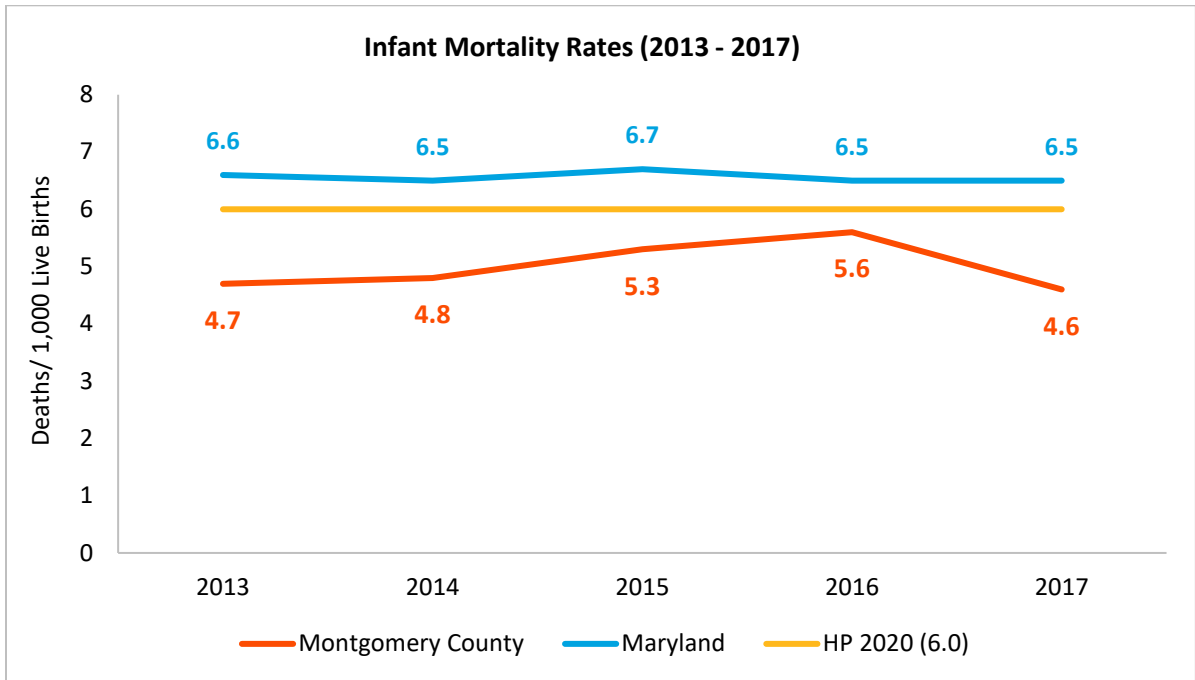


Figure 2. Infant Mortality Rates by County, 2013 – 2017

(Source: [Healthy Montgomery](#) & [Department of Health Vital Statistics and Reports](#), 2018)

- When broken down by race and ethnicity, Black/African-American women have the highest rate of infant mortality than any other subgroup (Figure 3).

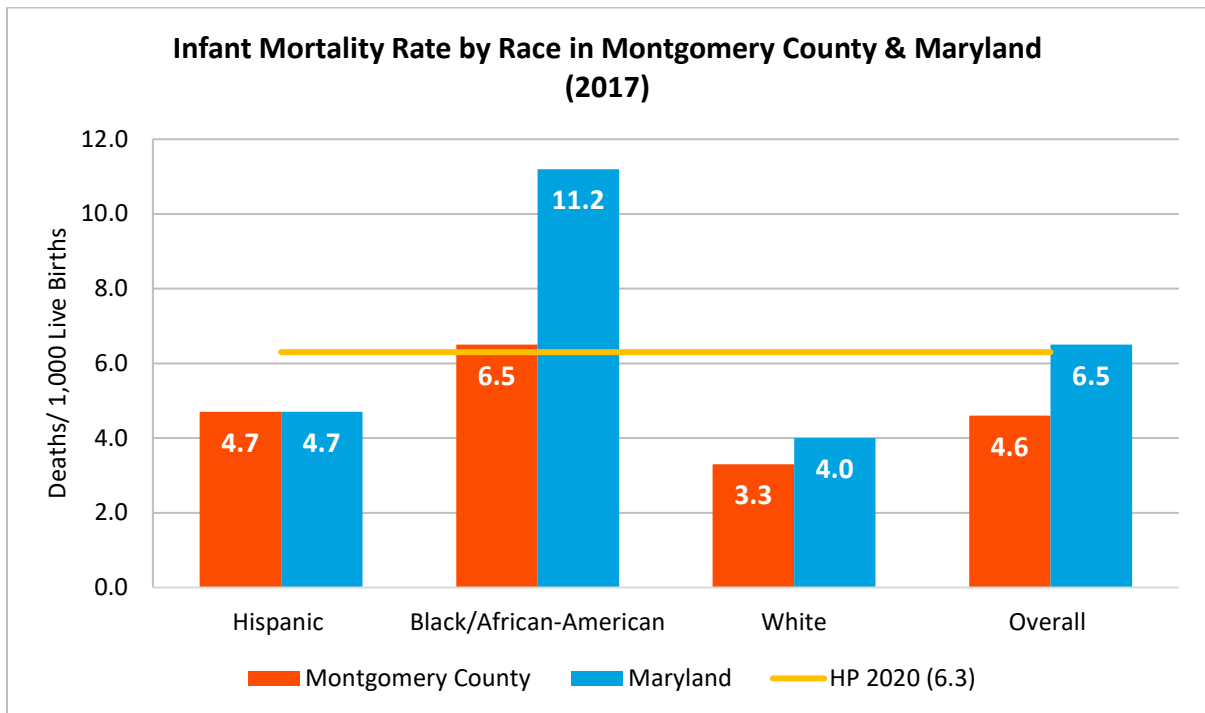


Figure 3. Infant Mortality Rate by Race in Montgomery County and Maryland, 2017
 (Source: [Maryland Vital Statistics Annual Report 2017](#), 2017)

Preterm Births

- Overtime, Montgomery County has consistently met the Healthy People 2020 target for percentage of preterm births. However, Maryland has not been able to reach the target in the past five years (Figure 4).

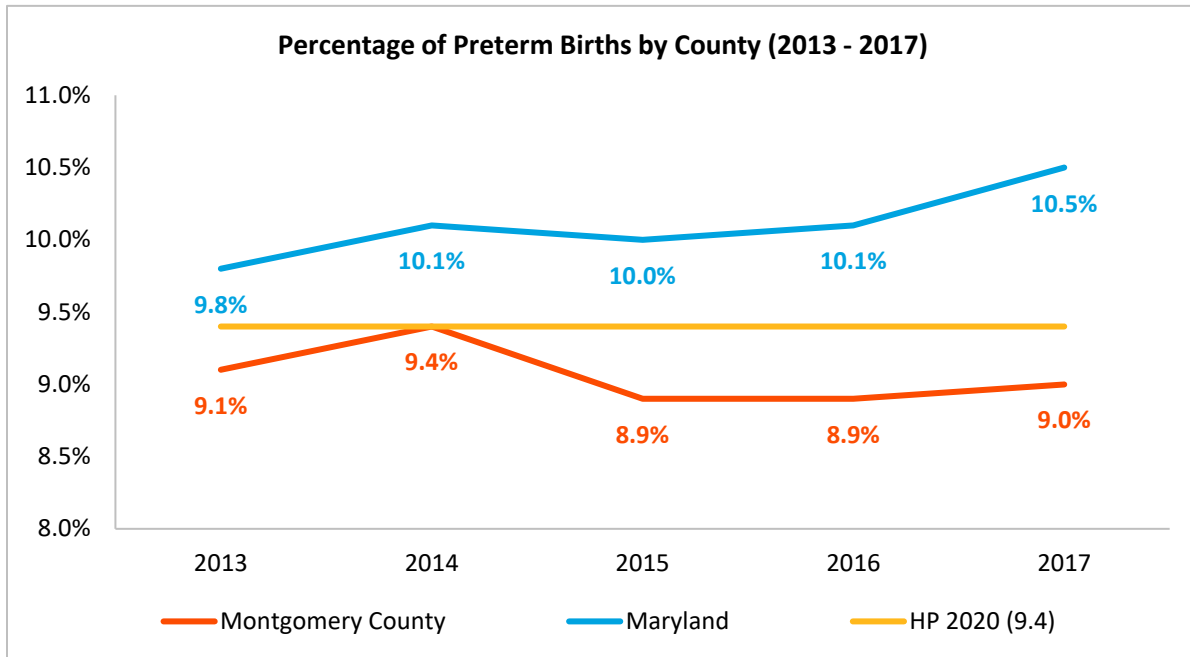


Figure 4. Percentage of Preterm Births by County, 2013 – 2017
 (Source: [Healthy Montgomery](#), & [Stats of the State of Maryland](#), 2018)

- In Montgomery County, the percent of preterm births disproportionately affected Black/African-American women followed by Hispanic and Asian/Pacific Islander from 2013 to 2017 (Figure 5).

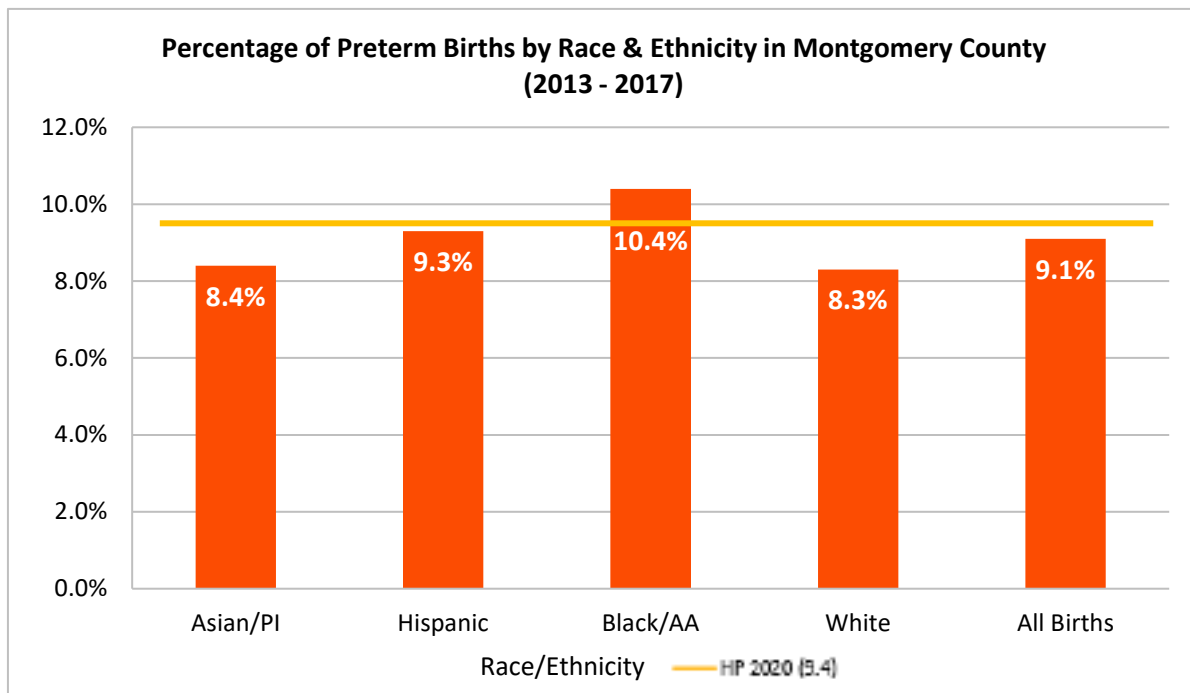


Figure 5. Percentage of Preterm Births by Race & Ethnicity in Montgomery County, 2013 - 2017
 (Source: [Healthy Montgomery](#), 2017)

- Among the different age groups, woman aged 40+ had the highest percentage of preterm births in Montgomery County (Figure 6).

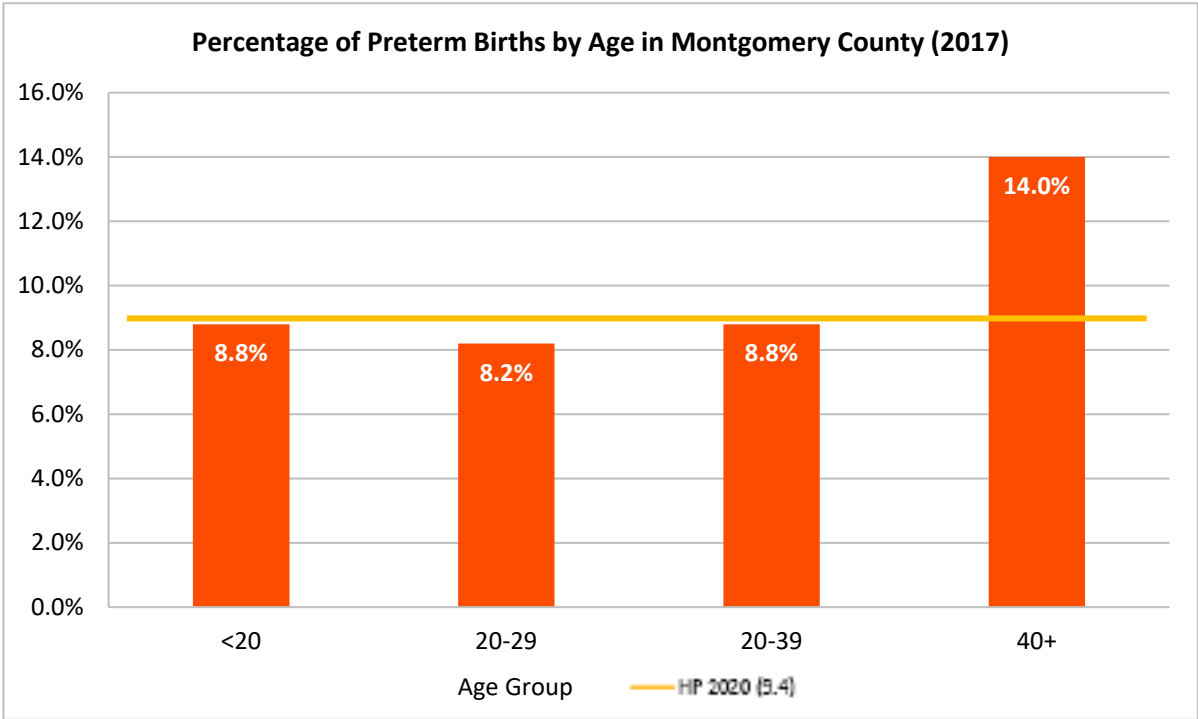


Figure 6. Percentage of Preterm Births by Age in Montgomery County, 2017
(Source: [Healthy Montgomery](#), 2017)

Low/Very Low Birthweight

- Montgomery County met the Healthy People 2020 target for percentage of babies with low birth weight. However, Maryland did not (Figure 7).
- Montgomery County had a slight decrease of 0.6 percent from 2014 to 2015 (Figure 7).

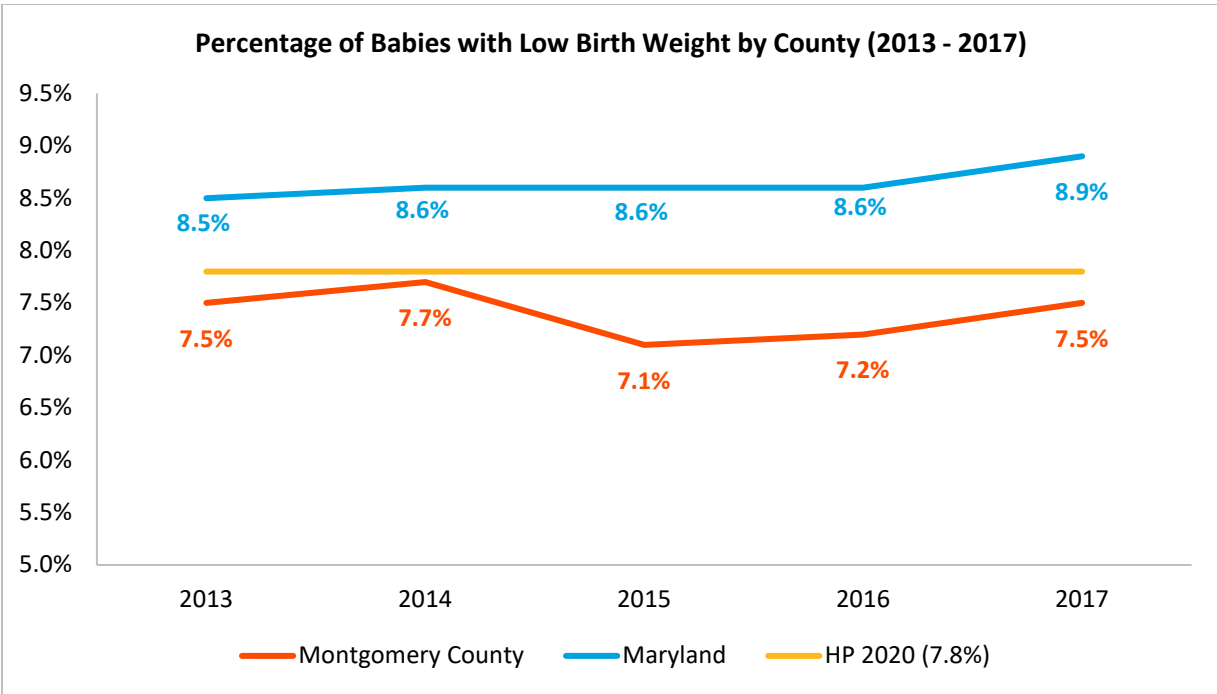


Figure 7. Percentage of Babies with Low Birthweight by County, 2013 – 2017
 (Source: [Maternal Infant Health Report 2008 - 2017](#) & [SHIP](#), 2019)

- Montgomery County met the Healthy People 2020 target for percentage of babies with very low birth weight. However, Maryland did not (Figure 8).

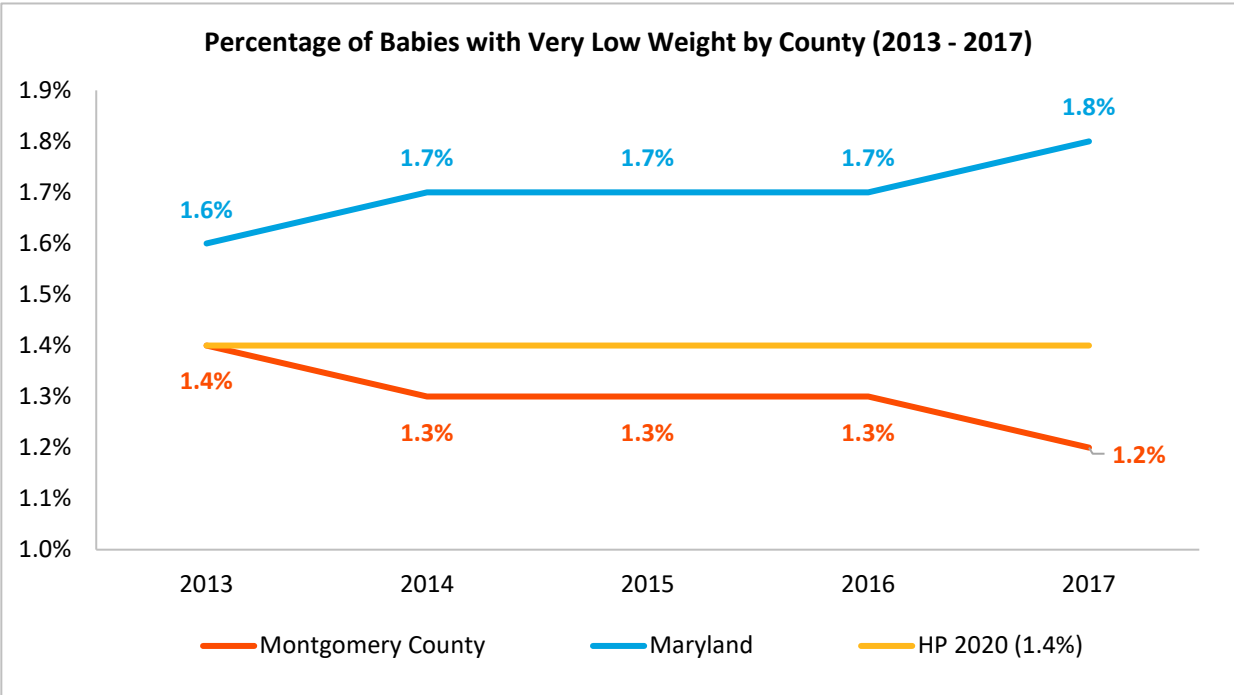


Figure 8. Percentage of Babies with Very Low Birthweight, 2013 – 2017
 (Source: [Maternal Infant Health Report 2008 - 2017](#), 2019)

- In Montgomery County, Black/African-American women had the highest percentage of babies with low birth weight followed by Asian/Pacific Islander women (Figure 9).

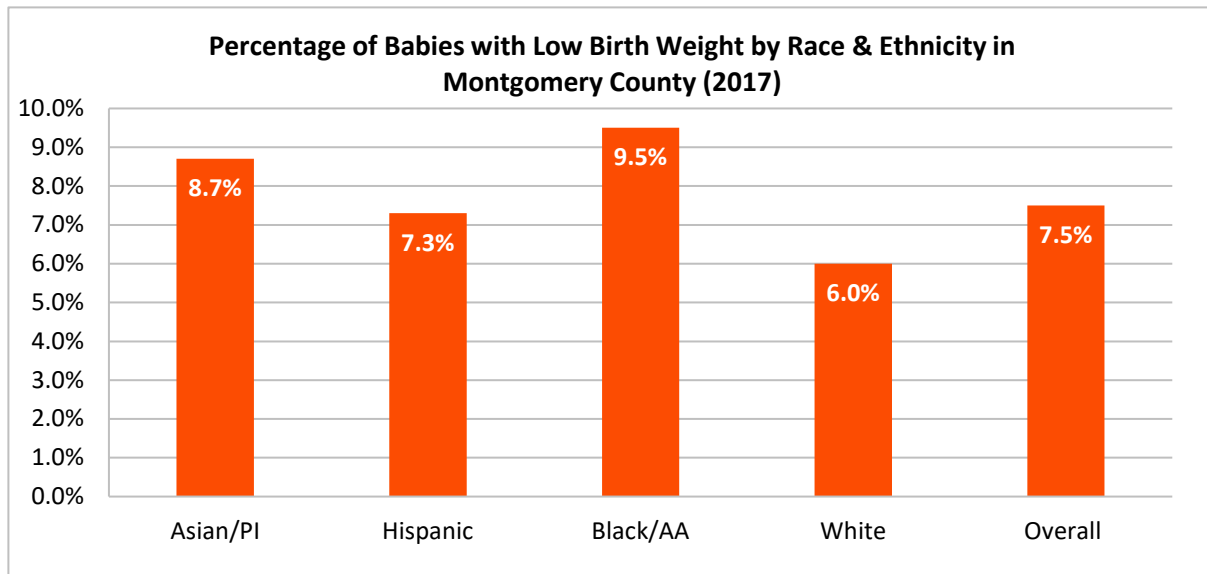


Figure 9. Percentage of Babies with Low Birthweight by Race & Ethnicity and County, 2017
(Source: [SHIP](#), 2018)

- Black/African-American women in Montgomery County are more than twice as likely to have babies with a very low birth weight when compared to White women (Figure 10).

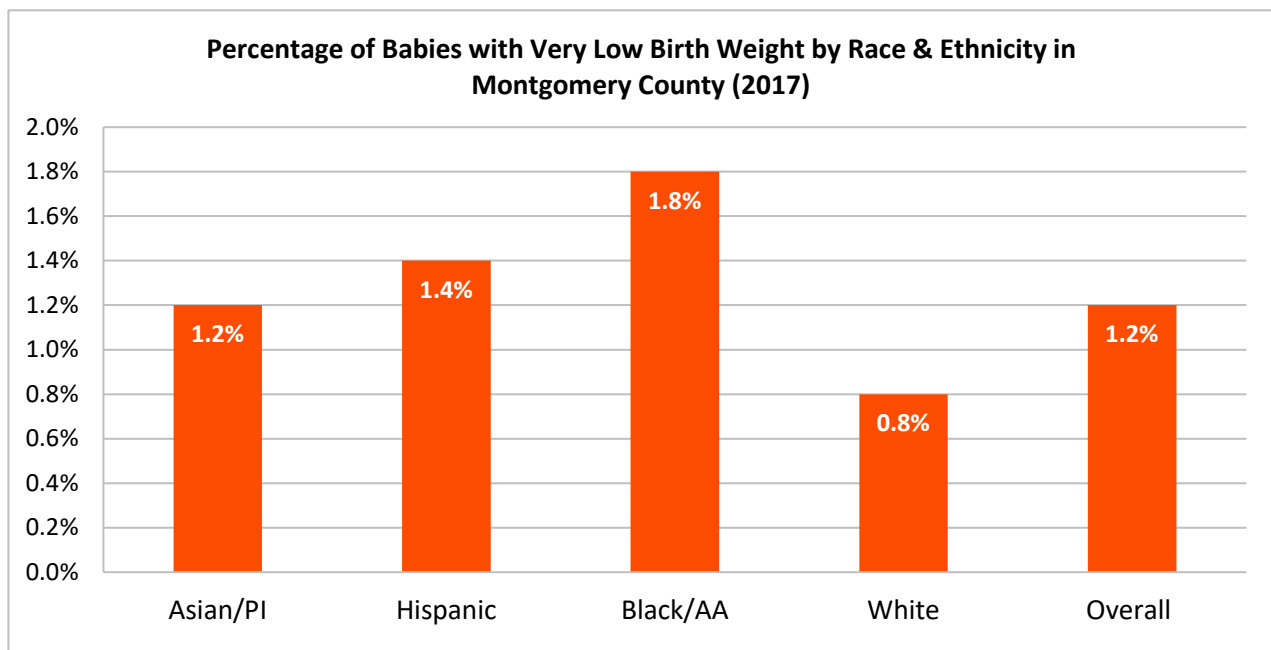


Figure 10. Percentage of Babies with Very Low Birthweight by Race & Ethnicity in Montgomery County, 2017
(Source: [Healthy Montgomery](#), 2018)

- In Montgomery County, Black/African-American followed by Asian/Pacific Islander women had the highest percentage of babies with very low birth weight when compared to other racial/ethnic groups (Figure 11).

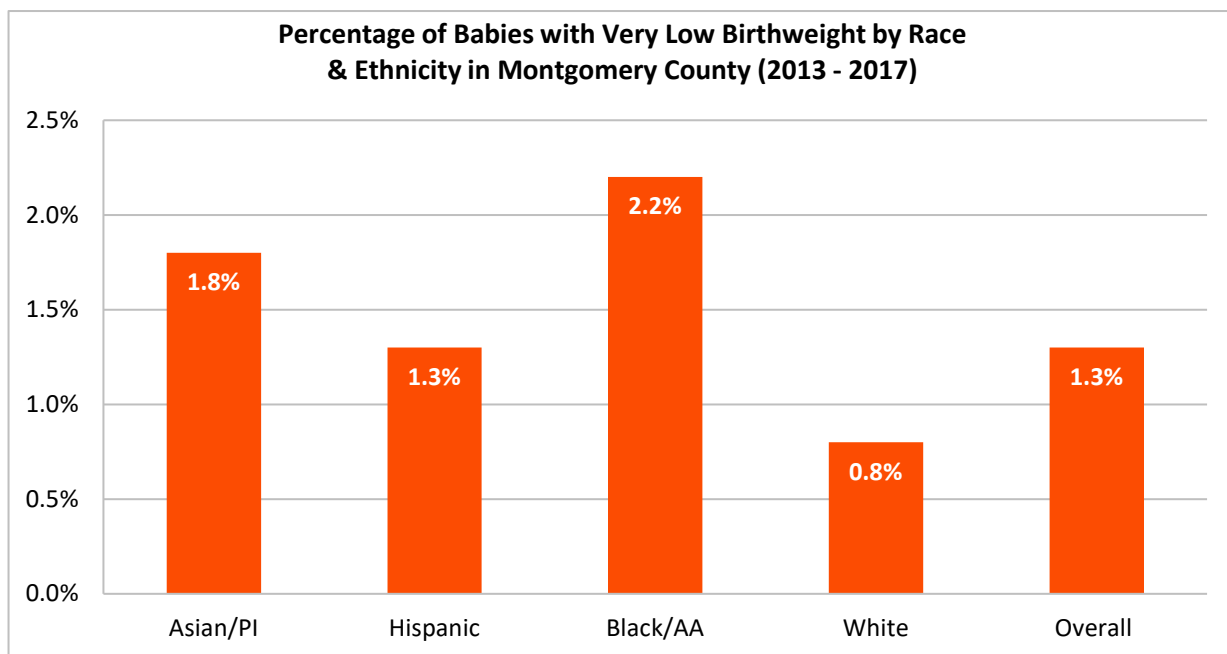


Figure 11. Percentage of Babies with Very Low Birthweight by Race & Ethnicity in Montgomery County, 2013 - 2017

(Source: [Maternal Infant Health Report 2008 - 2017](#), 2019)

- In Montgomery County, for very low birth weight by age of mother, mothers younger than 20 and mothers 40+ had the highest percentages (Figure 12).

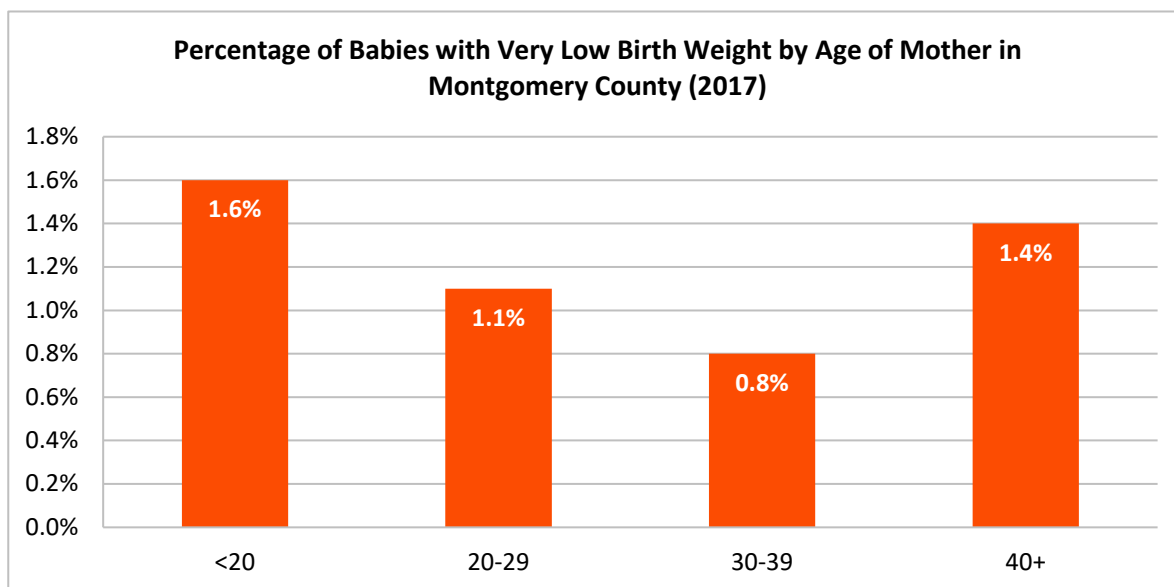


Figure 12. Percentage of Babies with Very Low Birthweight by Age of Mother in Montgomery County, 2017

(Source: [Healthy Montgomery](#), 2017)

Receipt of Prenatal Care

- While the percentage of mothers receiving prenatal care appears to be trending in a positive direction in Maryland (69.6 percent) and Montgomery County (70.9 percent) neither the state nor Montgomery County have met the Healthy People 2020 target (77.9) (Figure 13).

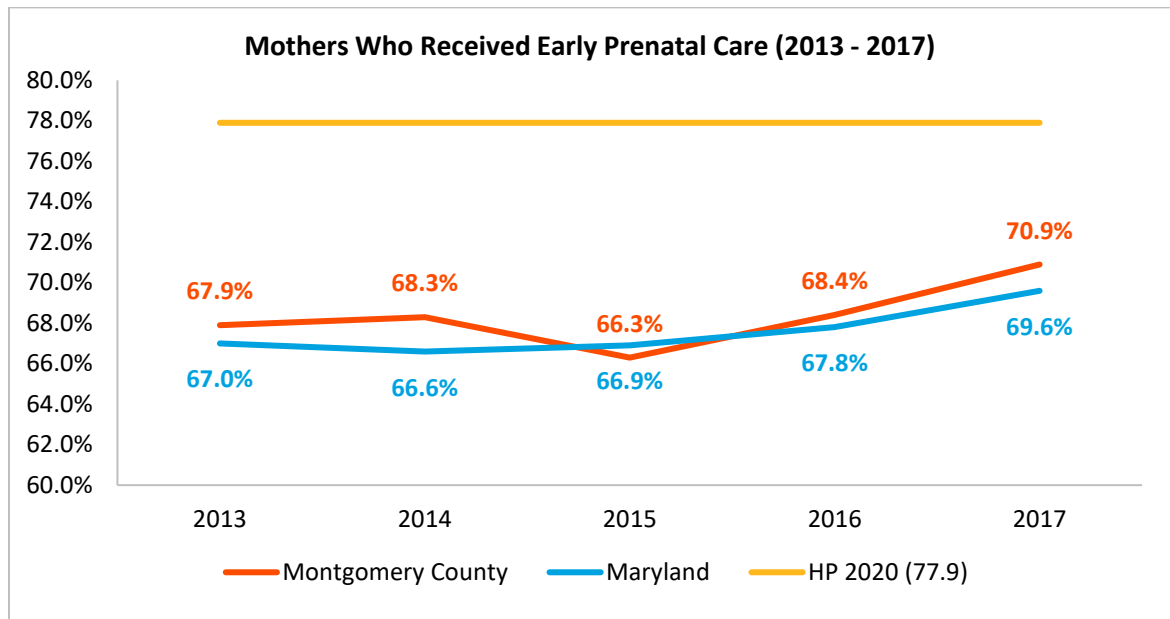


Figure 13. Percentage of Mothers Receiving Early Prenatal Care, 2013 – 2017
(Source: [SHIP](#), 2018)

- In Montgomery County, 85.1 percent of White women and 77.3 percent of Asian/Pacific Islander women received early prenatal care while only 61.9 percent of Black/African-American women and 57.5 percent of Hispanic women received early prenatal care (Figure 14).

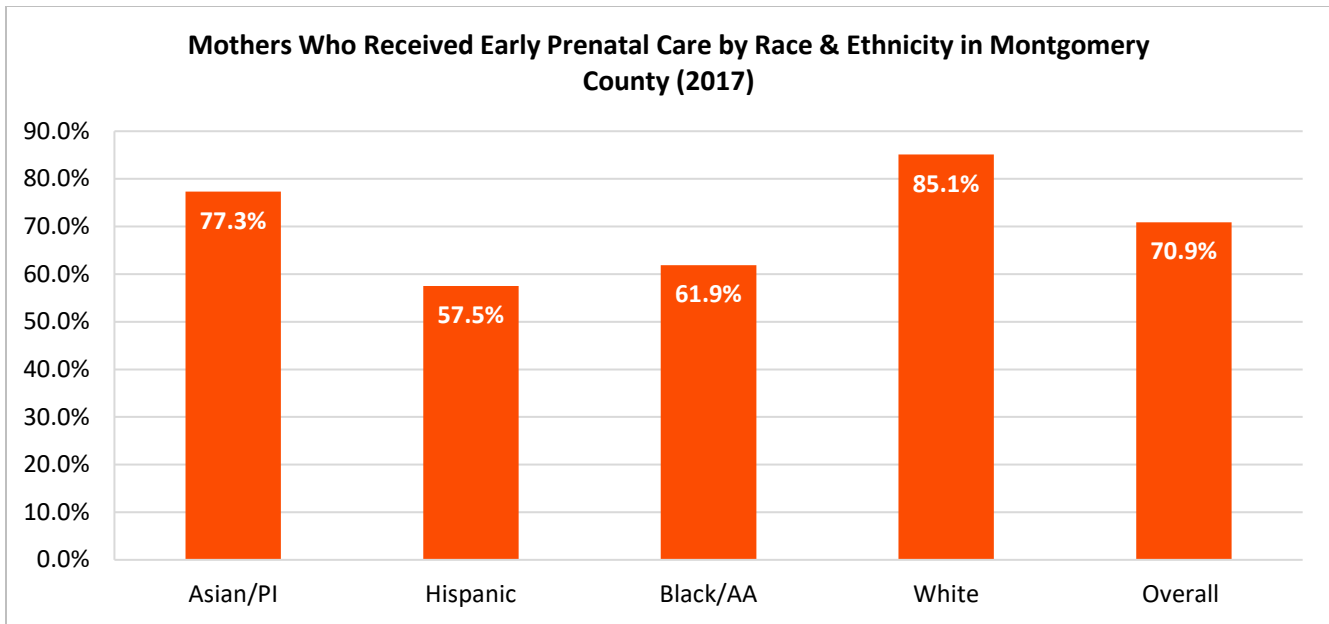


Figure 14. Percentage of Mothers Receiving Early Prenatal Care by Race & Ethnicity in Montgomery County, 2017 (Source: [SHIP](#), 2018)

- In Montgomery County, women ages 30 to 39 had the highest percentage of mothers who received early prenatal care (Figure 15).

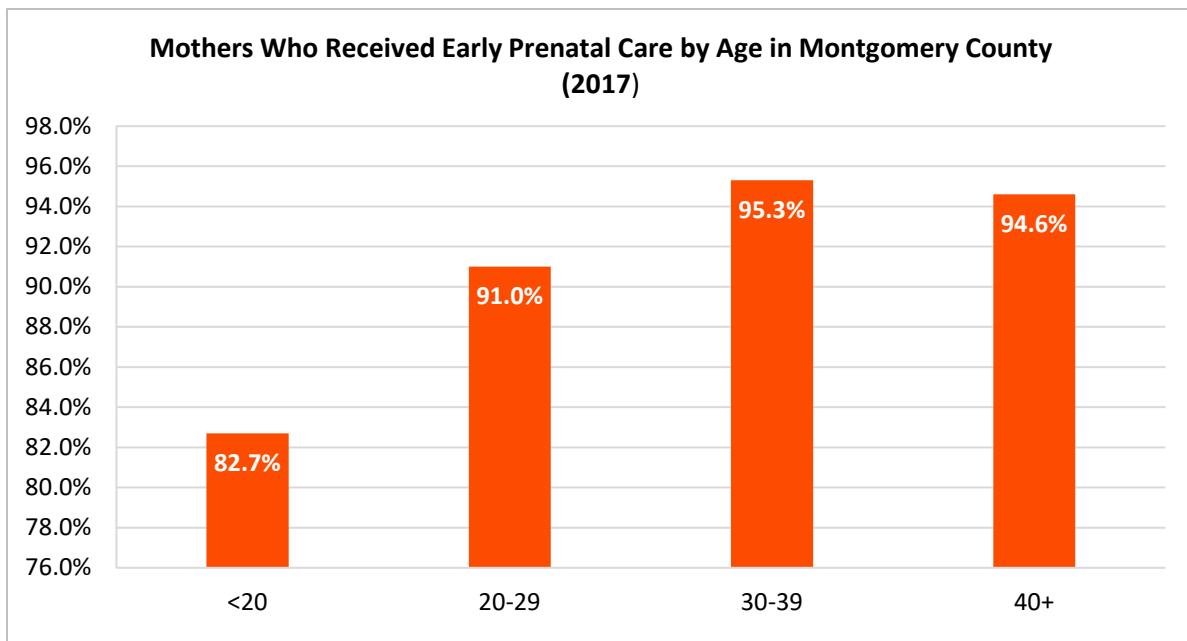


Figure 15. Percentage of Mothers Receiving Early Prenatal Care by Age in Montgomery County, 2017 (Source: [Healthy Montgomery](#), 2017)

Teen Pregnancy

- Overtime, Montgomery County has consistently met the Healthy People 2020 target of teen birth rates. After 2014, Maryland also met the target (Figure 16).

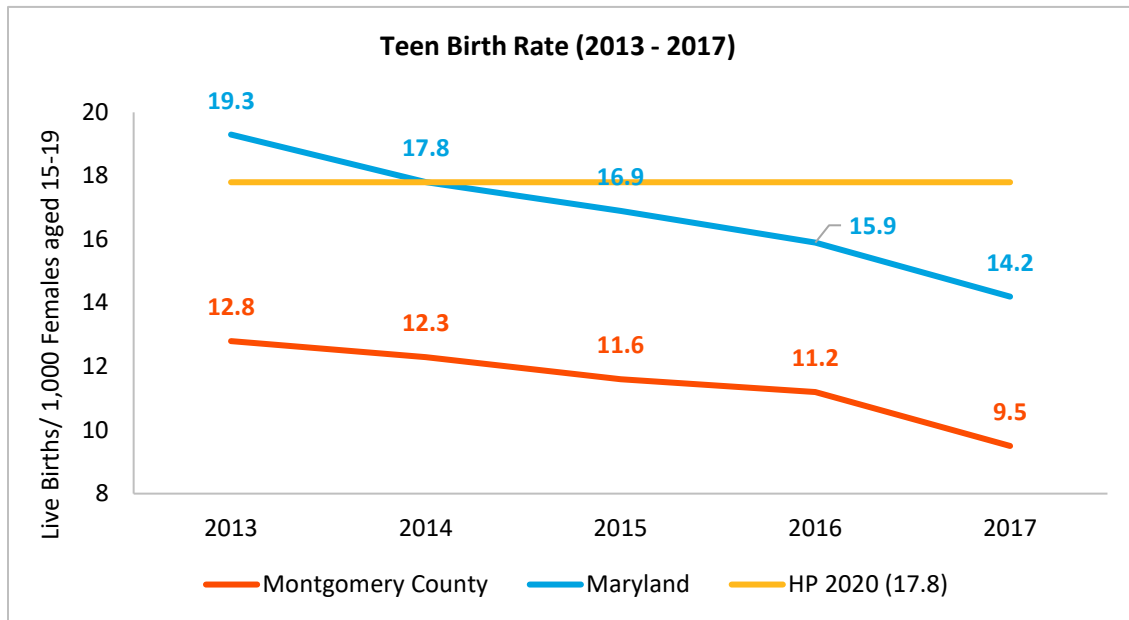


Figure 16. Teen Birth Rate, 2013 – 2017

(Source: [Maternal Infant Health Report 2008 - 2017](#) & [Kids Count Data Center, Teen Birth Rate in Maryland](#), 2018)

- When looking at teen birth rates by race and ethnicity, Hispanic women in Montgomery County are disproportionately affected (Figure 17).

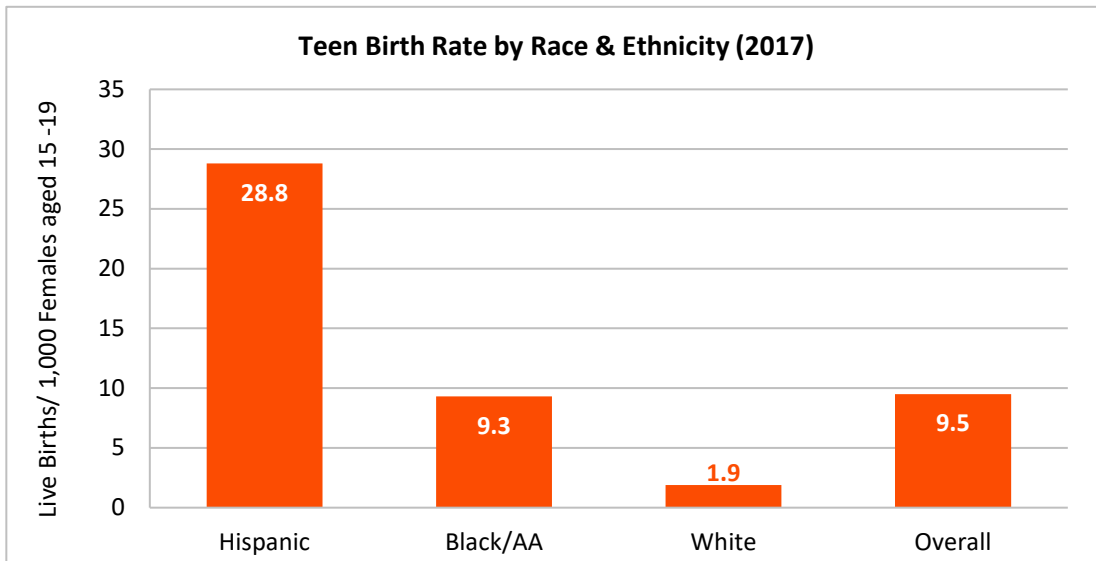


Figure 17. Teen Birth Rate by Race & Ethnicity, 2017

(Source: [Maternal Infant Health Report 2008 - 2017](#), 2019)

- Teen birth rates are much more likely to occur when the mother is 18 to 19 years old rather than 15 to 17 years old (Figure 18).

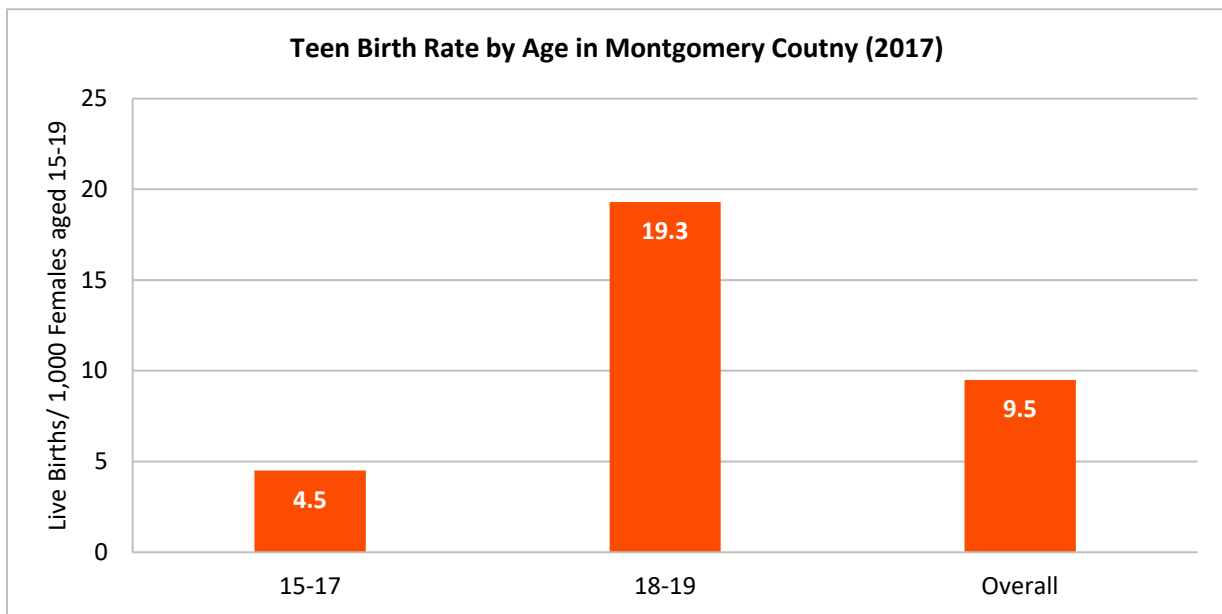


Figure 18. Teen Birth Rate by Age and County, 2017
(Source: [Maternal Infant Health Report 2008 - 2017](#), 2019)

Antenatal Measures of Infant Health

Sudden Unexpected Infant Death

- Maryland and Montgomery County have decreasing rates of sudden unexpected infant deaths and they both met the Healthy People 2020 target (Figure 19)
- Montgomery County has slightly lower rates than Maryland (Figure 19).

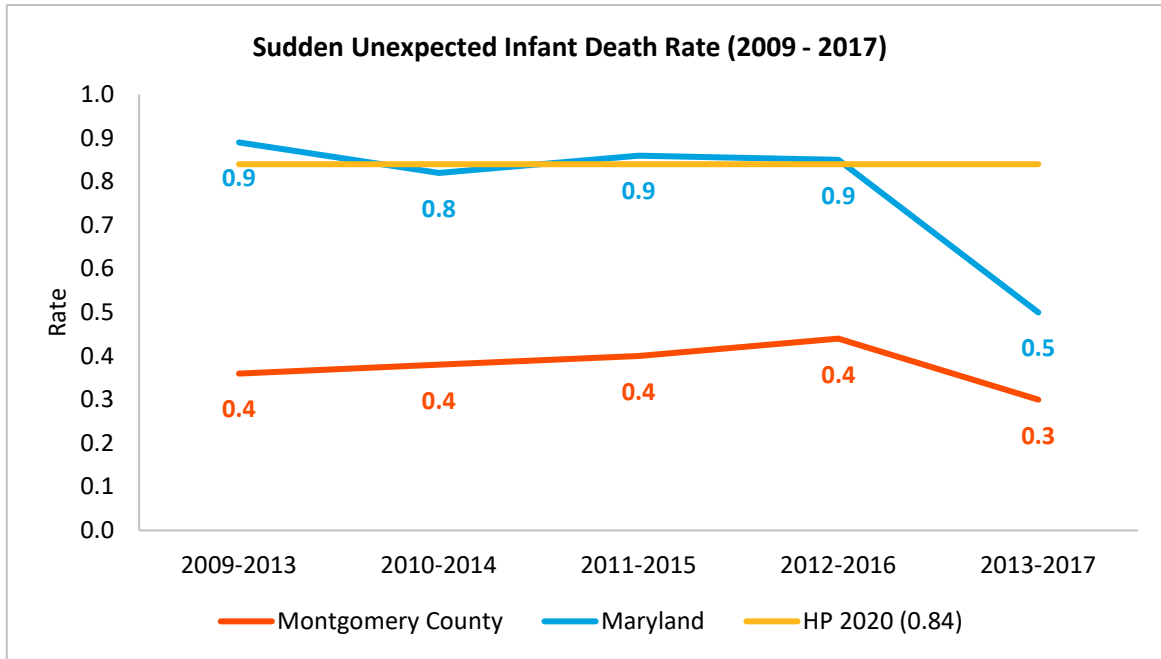


Figure 19. Sudden Unexpected Infant Death Rate by County, 2009 – 2017
(Source: [Healthy Montgomery](#), 2018)

Breastfeeding

- In Montgomery County, 14.3 percent of mothers reported fully breastfeeding and another 46.4 percent reported partially breastfeeding (Figure 20).

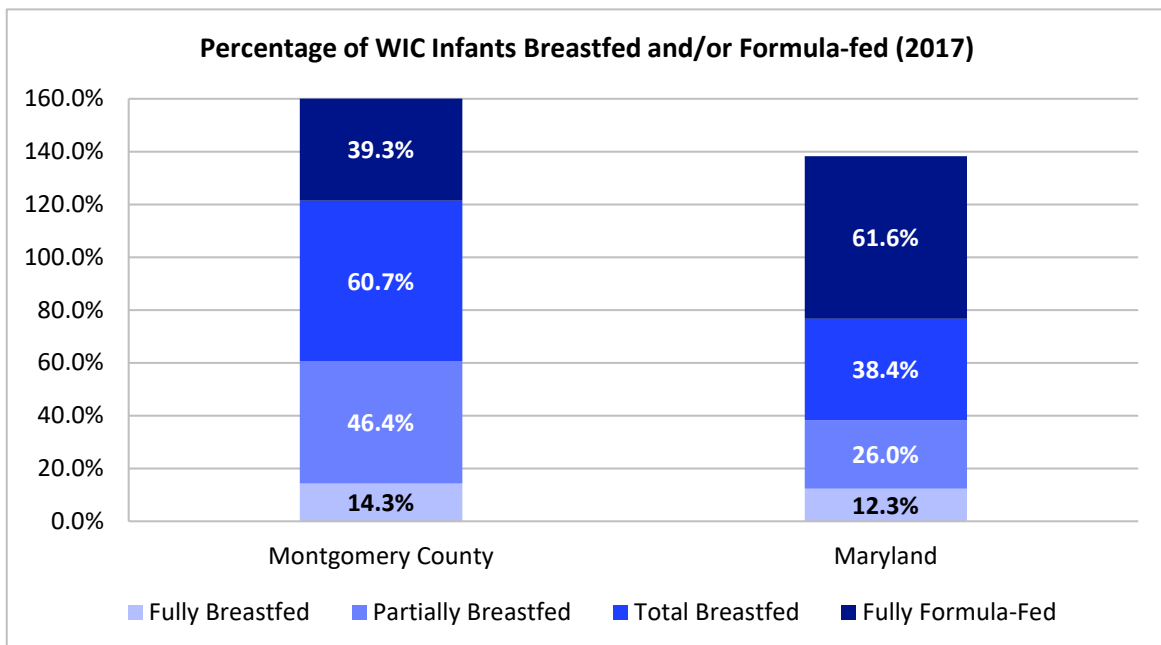


Figure 20. Percent of WIC Infants Breastfed and/or Formula-fed, 2017
(Source: [WIC Breastfeeding Data Local Agency Report](#), 2017)

- Maryland met all the Healthy People 2020 targets for breastfeeding (Figure 21).

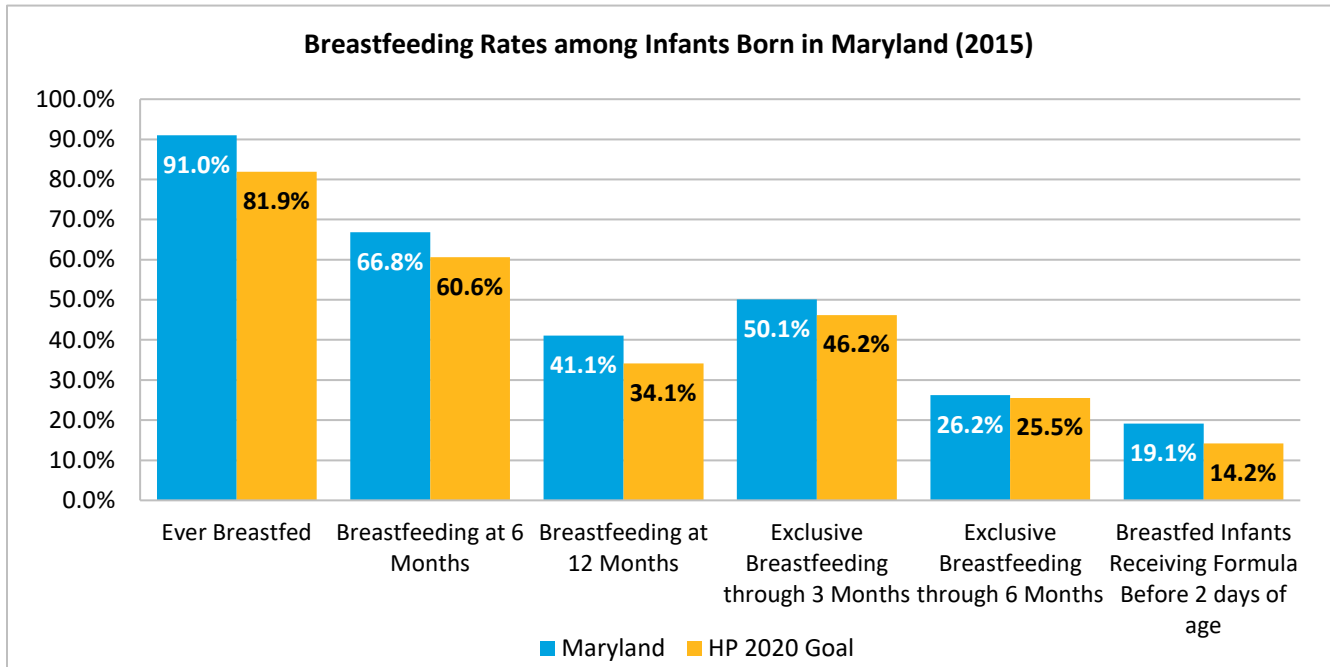


Figure 21. Breastfeeding Rates Among Infants born in Maryland, 2015
(Source: [CDC](#), 2018)

Community Resources

Services and resources are available for maternal and infant health needs in Shady Grove Medical Center's Community Benefit Service Area. Services range from pregnancy testing, to prenatal care, delivery, and post-partum care as well as care for infants. Both Prince George's and Montgomery County have numerous programs and efforts to improve maternal and infant health and access to care. Services include, but are not limited to, the following:

- 1. ADVENTIST HEALTHCARE SHADY GROVE MEDICAL CENTER**
Parent and Family Education
Address: 9901 Medical Center Dr. Rockville, MD 20850
Phone: 240-826-6000
Website:
<https://www.adventisthealthcare.com/calendar/>
- 2. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Maternal/Infant Health
Address: 401 Hungerford Drive, Rockville, MD 20850
Phone: 240-777-0311
Website:
<https://www.montgomerycountymd.gov/HS/ProgramIndex/MaternalIndex.html>
- 3. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Surveillance & Quality Improvement Program
Programs: Mother and Infant Care, Pregnant Women, & Community Action/Social Advocacy Groups
Address: 1401 Rockville Pike, Rockville, MD 20852
Phone: 240-777-3967
Website:
<https://www.montgomerycountymd.gov/HS-Program/Program.aspx?id=PHS/PHSImpPregnancyOutcomes-p739.html>
- 4. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Teen Pregnancy/Prevention Services
Address: Montgomery County Public Schools (MCPS)
Phone: 240-777-1570
Website:
<https://www.montgomerycountymd.gov/HS-Program/Program.aspx?id=PHS/PHSTeenPregPrevent-p295.html>

5. HEART AND HOMES FOR YOUTH

Damamli is a program dedicated to supporting pregnant and parenting teen mothers in Maryland.

Address: 3919 National Drive Suite 400, Burtonsville, MD 20866

Phone: 301-589-8444

Email: hhyinfo@heartsandhomes.org

Website: <https://heartsandhomes.org/>

6. CCI HEALTH & WELLNESS SERVICES

Address: 8630 Fenton Street, Suite 1204, Silver Spring, MD 20910

Phone (WIC): 301-762-9426

Phone (Support Center): 301-340-7525

Email: info@cciweb.org

Website: <https://cciweb.org/>

7. HOLY CROSS HOSPITAL

Address: 1500 Forest Glen Road, Silver Spring, MD 20910

Phone: 301-754-7000

Website: <http://www.holycrosshealth.org/>

8. FAMILY SERVICES

Address: 610 East Diamond Avenue, Suite 100, Gaithersburg, MD 20877

Phone: 301-840-2000

Email: info@fs-inc.org

Website: <http://www.fs-inc.org/>

9. AFRICAN AMERICAN HEALTH PROGRAM – MATERNAL & CHILD HEALTH

Seeks to decrease the high rate of Black infant mortality and improve the likelihood of good pregnancy outcomes among Black women in Montgomery County, through the S.M.I.L.E.

Address: 14015 New Hampshire Avenue, Silver Spring, MD 20904

Phone: 240-777-1833

Website:

<http://aahpmontgomerycounty.org/maternal-and-child-health>

10. WIC PROGRAMS

Gaithersburg WIC Clinic – Community Clinic

Address: 200 Girard Street, Suite 212B, Gaithersburg, MD 20877

Phone: 301-840-8339

Takoma and Langley Park WIC Clinic – Community Clinic

Address: 7676 New Hampshire Avenue, Suite 220, Takoma Park, MD 20912

Phone: 301-439-7373

Website:

<https://www.wicprograms.org/co/md-montgomery>

Section IV: Findings


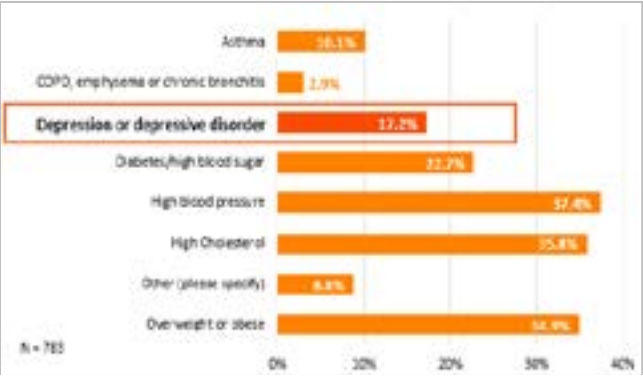
Part B: Secondary Data

Chapter 6: Behavioral Health

- 6.1: Mental Health**
- 6.2: Substance Abuse**
- 6.3: The Intersection of
Mental Health and
Substance Abuse**

Behavioral Health

KEY FINDINGS

Disparities & Indicators	Trend Over Time																		
<ul style="list-style-type: none"> MC met the HP 2020 target for age-adjusted suicide mortality (10.2); NH – Whites (10.4) and males (10.8) did not meet the target Black/AA, females and those between the ages of 18-34 have the highest mental health ER visit rate in MC Whites have the highest mortality rate due to drug use in MC The combination of drugs and alcohol are the largest contributor to substance abuse mortality in MC 	 <ul style="list-style-type: none"> MC had an increasing trend of ED visits for addiction related conditions from 2014 - 2017 																		
Community Perception																			
<p>SGMC CBSA: “Has a doctor, nurse, or other health professional ever said you have, or are at risk for the following?”³</p>  <table border="1"> <thead> <tr> <th>Health Condition</th> <th>Prevalence (%)</th> </tr> </thead> <tbody> <tr> <td>Asthma</td> <td>16.1%</td> </tr> <tr> <td>COPD, emphysema or chronic bronchitis</td> <td>2.9%</td> </tr> <tr> <td>Depression or depressive disorder</td> <td>17.2%</td> </tr> <tr> <td>Diabetes/high blood sugar</td> <td>12.7%</td> </tr> <tr> <td>High blood pressure</td> <td>37.4%</td> </tr> <tr> <td>High Cholesterol</td> <td>35.8%</td> </tr> <tr> <td>Other (please specify)</td> <td>6.8%</td> </tr> <tr> <td>Overweight or obese</td> <td>34.9%</td> </tr> </tbody> </table> <p>N = 783</p>	Health Condition	Prevalence (%)	Asthma	16.1%	COPD, emphysema or chronic bronchitis	2.9%	Depression or depressive disorder	17.2%	Diabetes/high blood sugar	12.7%	High blood pressure	37.4%	High Cholesterol	35.8%	Other (please specify)	6.8%	Overweight or obese	34.9%	<p>“There is a lack of access to affordable mental health services.”¹</p> <p>“When it comes to behavioral health [EMS] calls, particularly for those with alcohol or substance abuse struggles, they are seeing the same people over and over. Unfortunately, we often don’t have anywhere else to take them other than the ER.”²</p>
Health Condition	Prevalence (%)																		
Asthma	16.1%																		
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^{1,3}Adventist HealthCare Community Health Needs Assessment. (2019). Primary Data Collection – Community Survey.

² Adventist HealthCare Community Health Needs Assessment. (2019). Primary Data Collection – Key Informant Interview.

6.1 Mental Health

- Montgomery County had an average of 2.7 poor mental health days per month in 2014.³
- Whites in Montgomery County report higher rates of good mental health than their racial counterparts (Figure 1).
- In terms of age, seniors over the age of 65 report higher good mental health than the other age groups (Figure 2).
- Males report higher rates of good mental health than females (Figure 3).

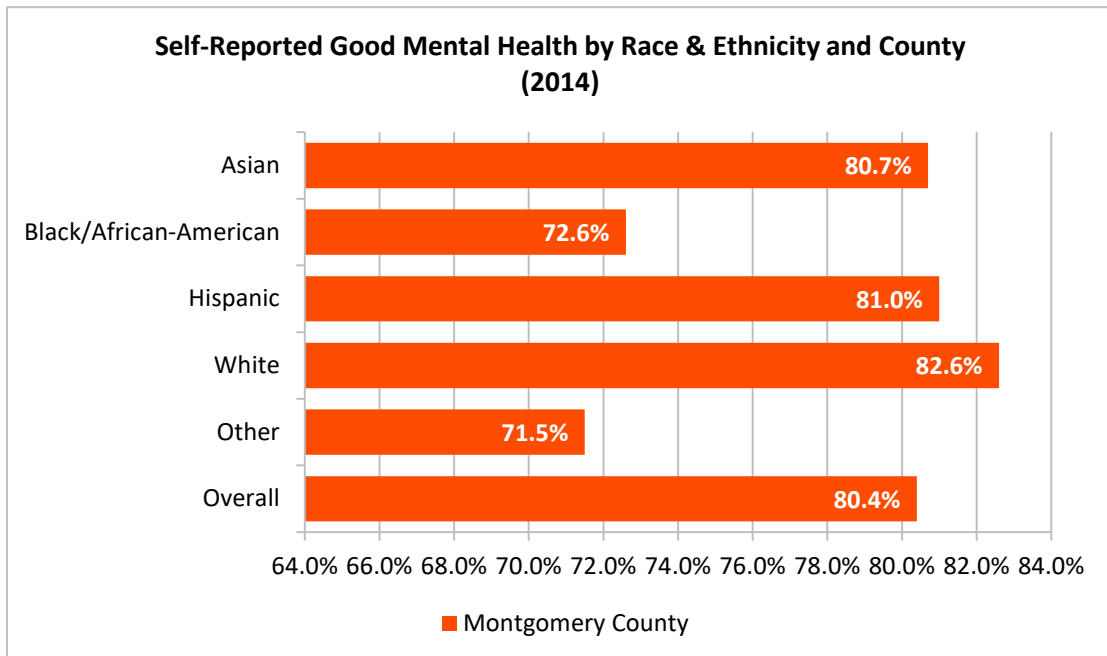


Figure 1. Self-Reported Good Mental Health by Race & Ethnicity in Montgomery County

(Source: [Healthy Montgomery](#), 2014)

³ University of Wisconsin: Population Health Institute. (2016). Maryland Quality of Life: Poor Mental Health Days in 2014. *County Health Rankings*. Retrieved from: <http://www.countyhealthrankings.org/app/maryland/2016/measure/outcomes/42/map>

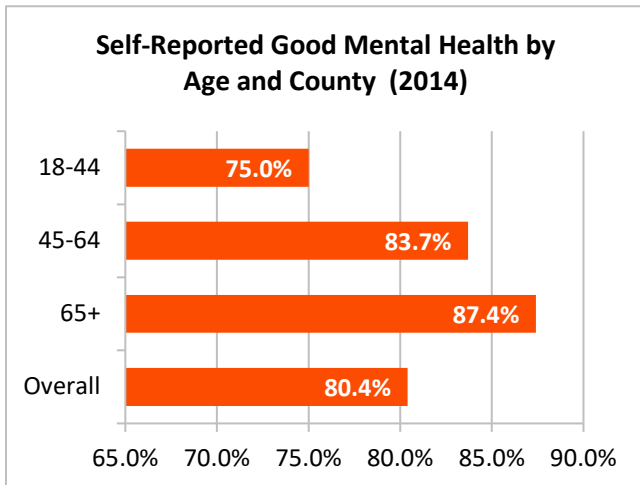


Figure 2. Self-Reported Good Mental Health by Age in Montgomery County
(Sources: [Healthy Montgomery](#), 2014)

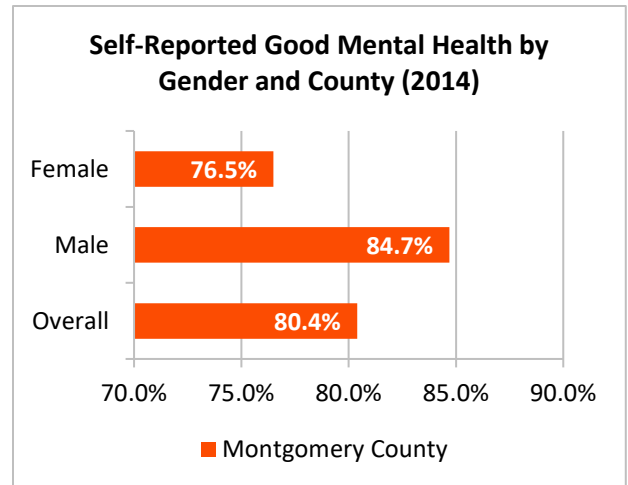


Figure 3. Self-Reported Good Mental Health by Gender in Montgomery County
(Sources: [Healthy Montgomery](#), 2014)

- For adults aged 18+, the number of poor mental health days, was highest among 3 to 7 days for Montgomery county and Maryland (Figure 4).

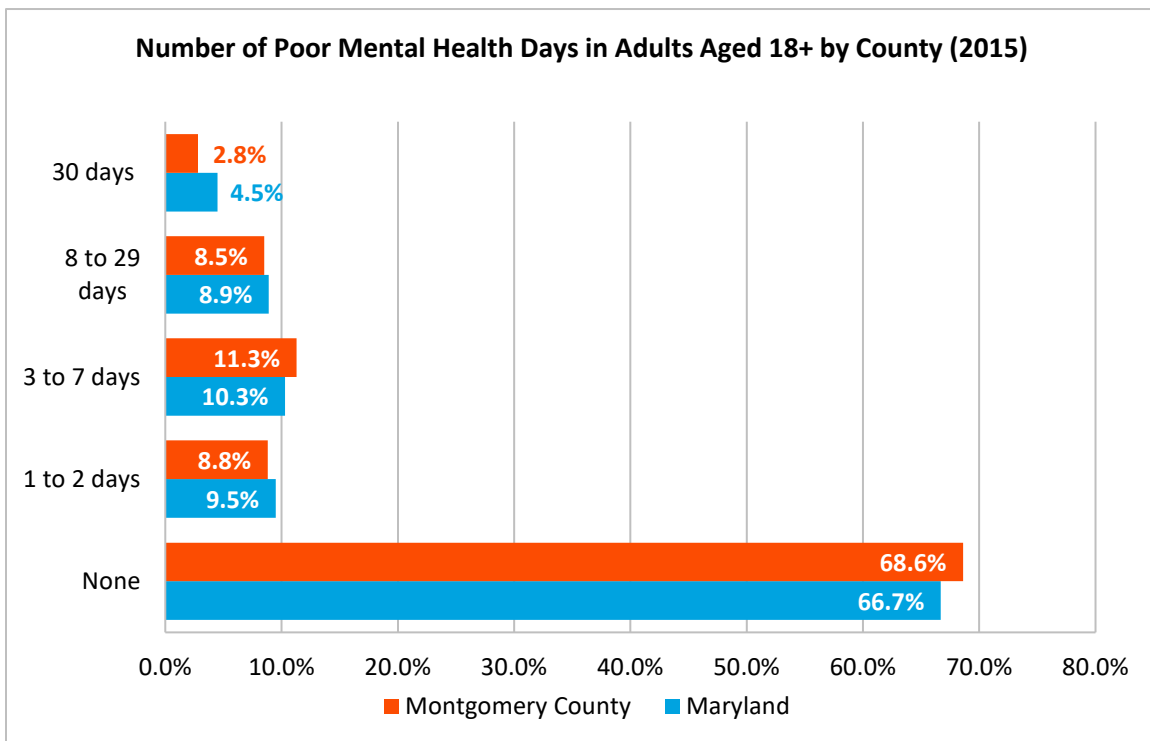


Figure 4. Self-Reported Number of Days Mental Health Not Good in Adults aged 18+ in Montgomery County and Maryland, 2015
(Sources: [Maryland BRFSS Report](#), 2015)

- When looking at the percentage of adults aged 18 and older who self-reported that they receive insufficient social and emotional support all or most of the time, Maryland had a higher percentage (19.8 percent) in comparison to Montgomery County (Figure 5).

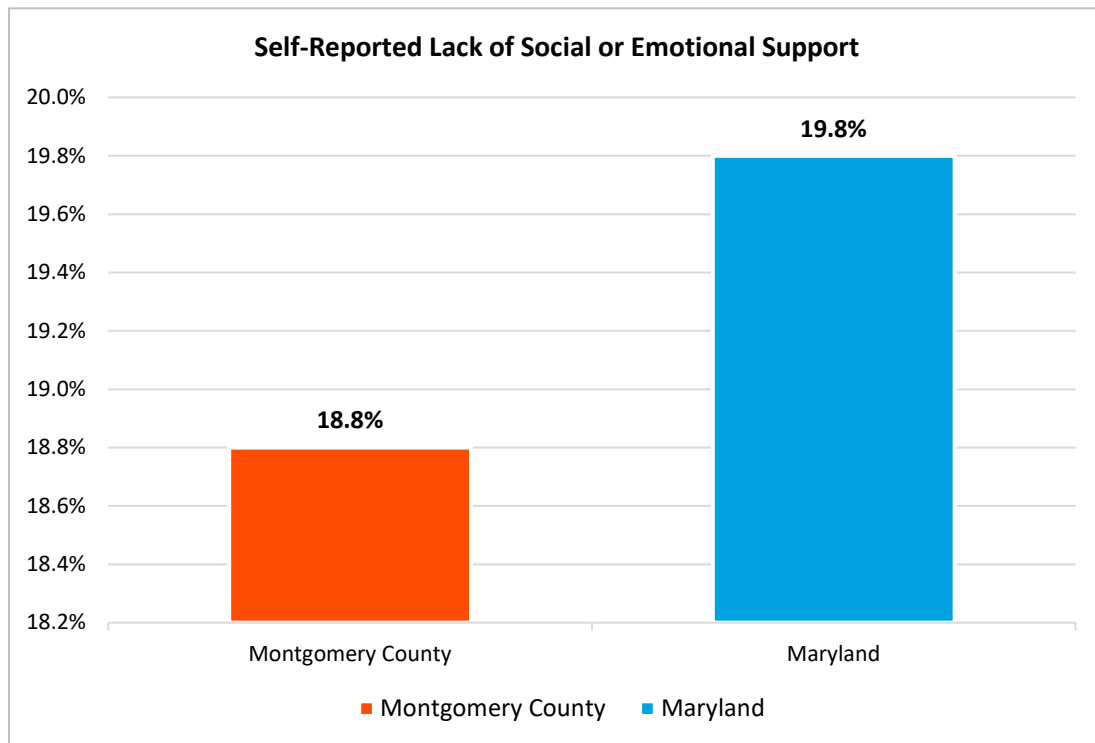


Figure 5. Self-Reported Lack Social or Emotional Support
(Source: [Trinity Data Hub](#), 2019)

Depression

- According to the National Alliance on Mental Illness (NAMI), major depressive disorder is the leading cause of disability among individuals aged 18 to 44 years.
- In Montgomery County, 14.4 percent of the residents have reported a diagnosis of depression (Figure 6). Of those residents, Hispanics had the highest depression diagnoses, followed closely by Blacks.
- Similarly, to NAMI statistics, residents in Montgomery County aged 18 to 44 years had the highest rate of depression (Figure 7).
- Females were also diagnosed with depression at a higher rate than males (Figure 8).

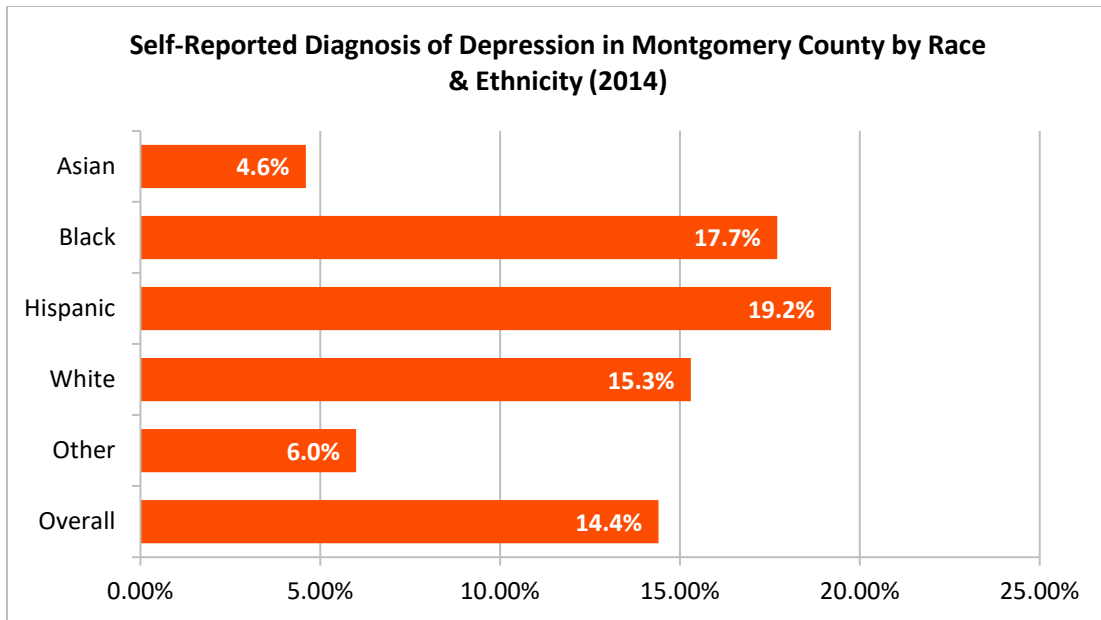


Figure 6. Self-Reported Diagnosis of Depression in Montgomery County by Race/Ethnicity
(Source: [Healthy Montgomery](#), 2014)

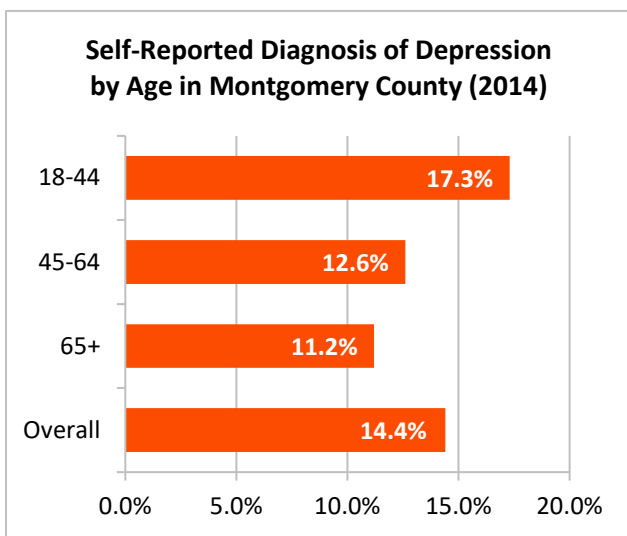


Figure 7. Self-Reported Diagnosis of Depression in Montgomery County by Age
(Source: [Healthy Montgomery](#), 2014)

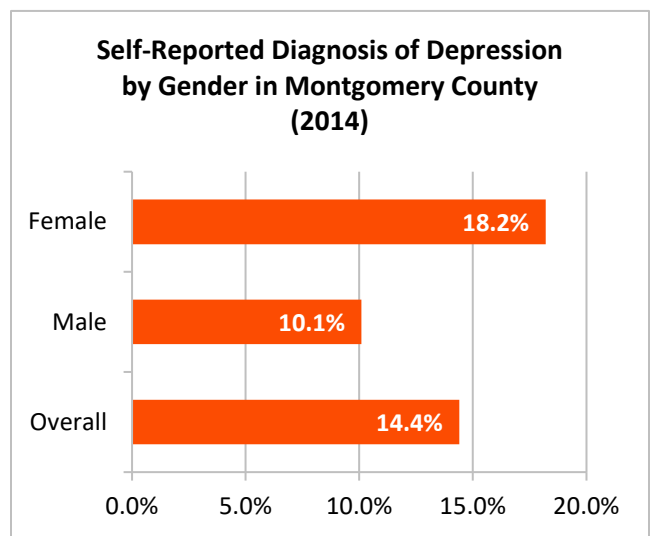


Figure 8. Self-Reported Diagnosis of Depression in Montgomery County by Gender
(Source: [Healthy Montgomery](#), 2014)

- According to the 2015 report by the Office of Legislative Oversight, an estimated 10.7 percent of Montgomery County youths aged 12 to 17 years had a major depressive episode in 2013.⁴ Of those youths, 72 percent suffered severe impairment due to the depressive episode (Figure 9).

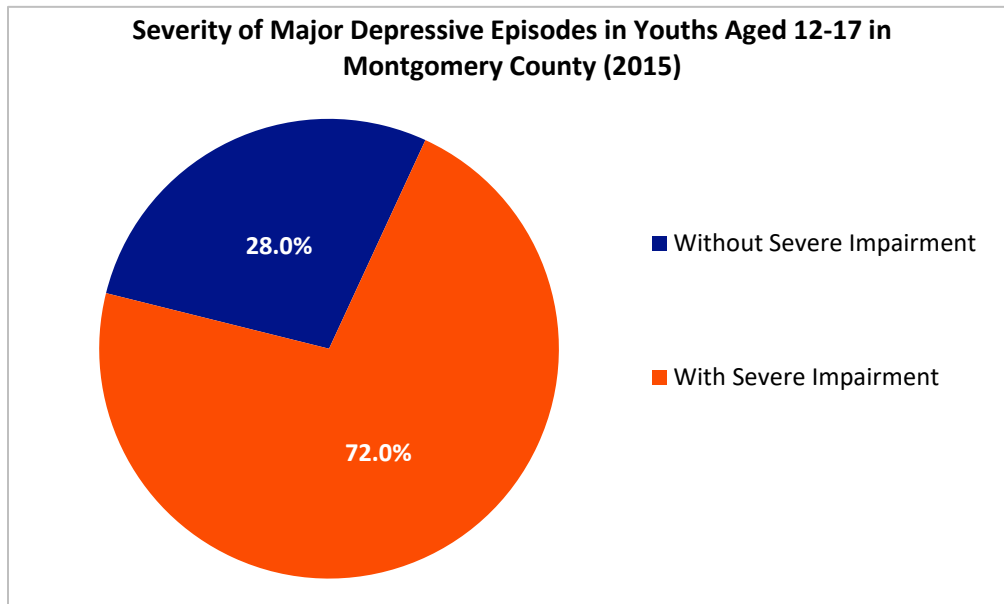


Figure 9. Severity of Major Depressive Episodes in Youths Aged 12-17
(Source: [Behavioral Health in Montgomery County](#), 2015)

- In 2014, Montgomery County individuals under age 65 had a higher rate of depression than those over age 65+ (Figure 10). Additionally, it is worth noting that the Medicare population under the age of 65 years is more prone to depression than those over the age of 65.⁵

⁴ Carrizosa, N. & Richards, S. (2015). Behavioral health in Montgomery County; Report number 2015-13. *Office of Legislative Oversight*. Retrieved from http://www.montgomerycountymd.gov/OLO/Resources/Files/2015_Reports/OLO%20Report%202015-13%20Behavioral%20Health%20in%20Montgomery%20County.pdf

⁵ Carrizosa, N. & Richards, S. (2015). Behavioral health in Montgomery County; Report number 2015-13. *Office of Legislative Oversight*. Retrieved from http://www.montgomerycountymd.gov/OLO/Resources/Files/2015_Reports/OLO%20Report%202015-13%20Behavioral%20Health%20in%20Montgomery%20County.pdf

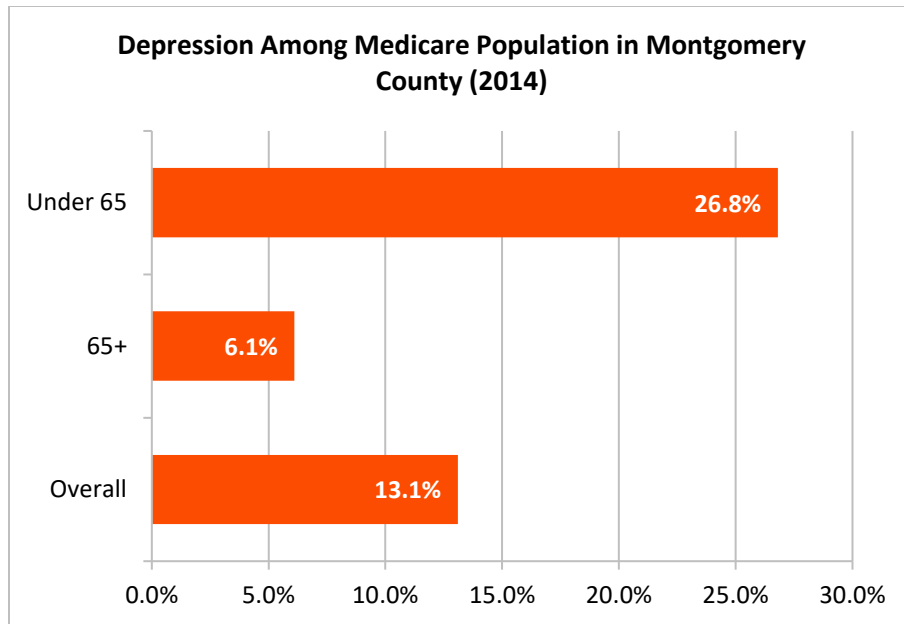


Figure 10. Depression among Medicare Population in Montgomery County, 2014
(Source: [Healthy Montgomery](#), 2014)

Anxiety

- NAMI has reported that approximately 18 percent of adults have anxiety disorders, and most will have experienced their first anxiety episode before the age of 21.⁶
- While the percentage of the Montgomery County residents with anxiety disorders is lower than the national rate, different racial groups are affected at a disproportionate rate (Figure 11).
- White followed by Hispanic individuals report the highest rates of anxiety disorders (Figure 11).
- When stratified by age and gender, the 18 to 44-year-old population and females are diagnosed with anxiety at higher rates than other age groups or males (Figures 12 and 13).

⁶ National Alliance on Mental Illness (NAMI). (2016). Anxiety disorders: Overview. Retrieved from <https://www.nami.org/Learn-More/Mental-Health-Conditions/Anxiety-Disorders>

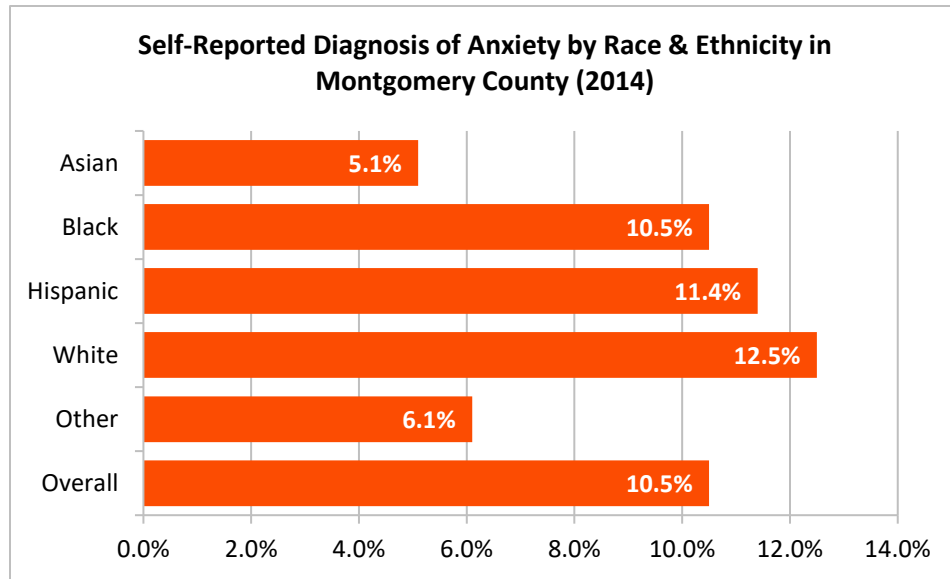


Figure 11. Self-Reported Diagnosis of Anxiety by Race/Ethnicity, Montgomery County
(Source: [Healthy Montgomery](#), 2014)

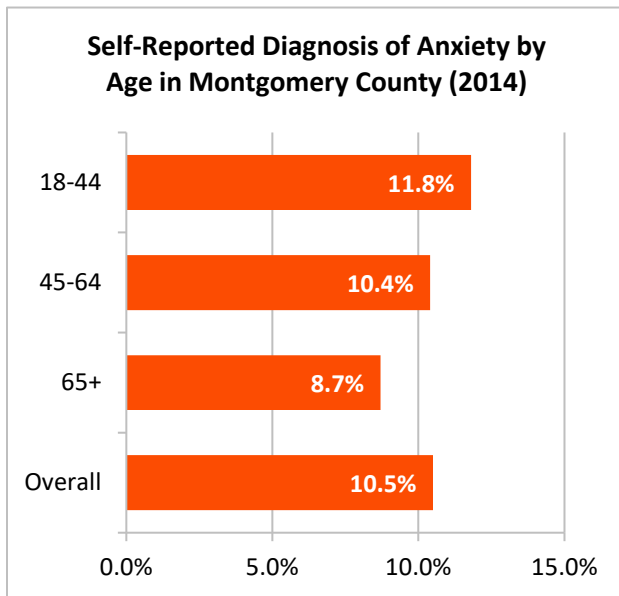


Figure 12. Self-Reported Diagnosis of Anxiety in Montgomery County by Age
(Source: [Healthy Montgomery](#), 2014)

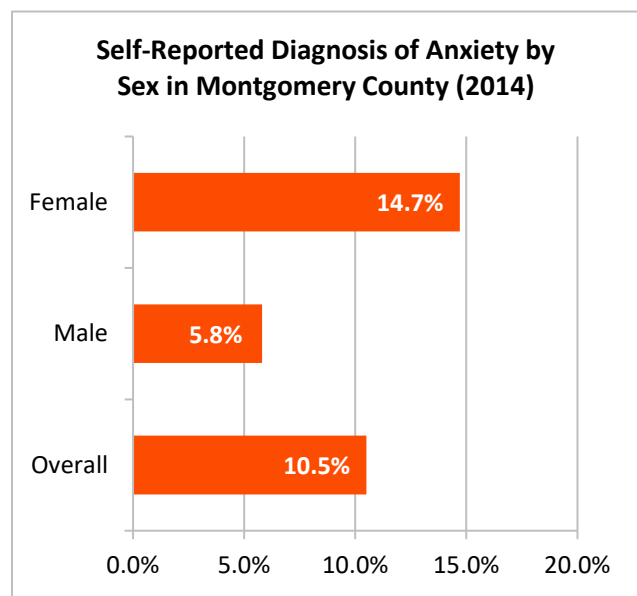


Figure 13. Self-Reported Diagnosis of Anxiety in Montgomery County by Sex
(Source: [Healthy Montgomery](#), 2014)

Suicide

- Suicide is the 10th leading cause of death for all ages and the second leading cause of death for ages 10 to 34 years old.⁷
- In the state of Maryland, suicide rates have been increasing since 2015. However, in Montgomery County, the suicide rate has been steady for the last three measurement periods (Figure 14).
- Montgomery County and Maryland met the Healthy People 2020 target of 10.2 (Figure 14).

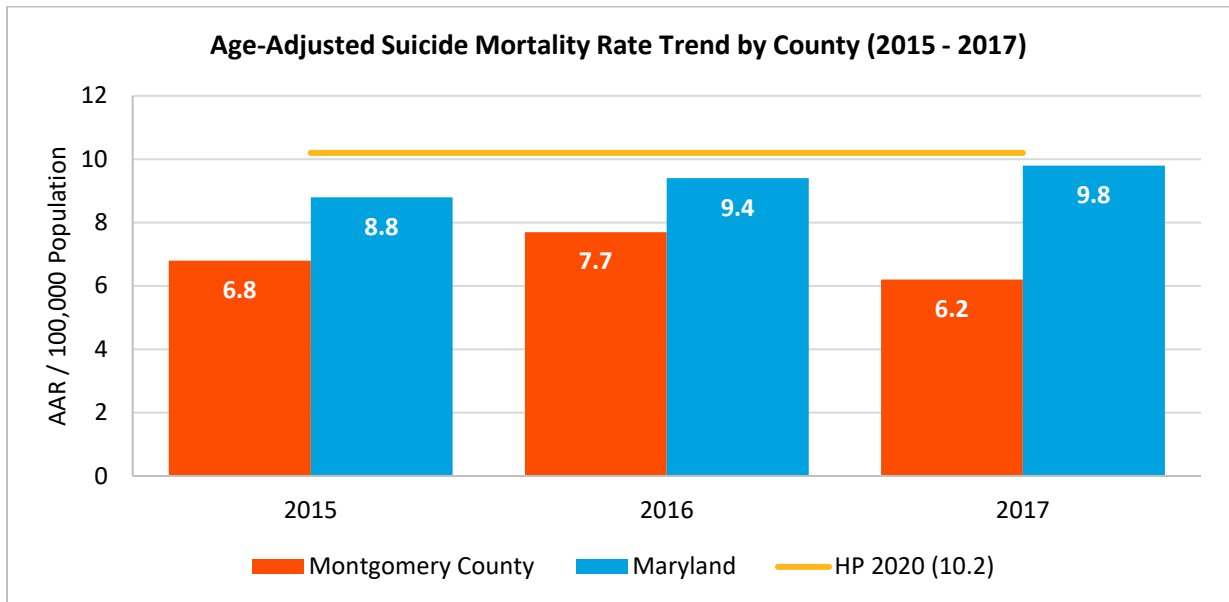


Figure 14. Age-Adjusted Suicide Mortality Rate Trend in Montgomery County and Maryland
(Source: [Healthy Montgomery Core Measures Report](#), 2015 - 2017)

- When stratified by race/ethnicity and sex, suicide rates are higher among White and male populations when compared to any other group in Montgomery County (Figure 15).
- The suicide rate among Whites in Montgomery County is 2.1X higher than that of the Black/African-Americans in the county (Figure 15).

⁷ Center for Disease Control and Prevention (CDC), National Vital Statistics System, & National Center on Health Statistics (NCHS). (2014). 10 Leading Causes of Death by Age Group, United States – 2014. Retrieved from http://www.cdc.gov/injury/images/lc-charts/leading_causes_of_death_age_group_2014_1050w760h.gif

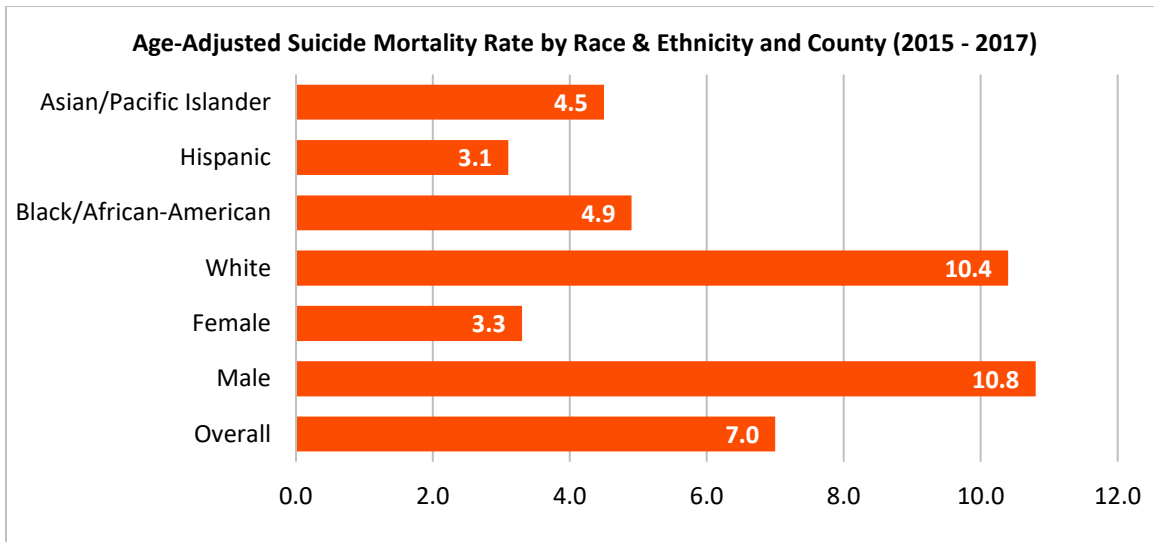


Figure 15. Age-Adjusted Suicide Mortality Rate by Race and Ethnicity in Montgomery County
 (Source: [Healthy Montgomery Core Measures Report](#), 2015 - 2017)

Domestic Violence

- According to the National Coalition Against Domestic Violence, one in three women and one in four men suffer from a form of physical violence at the hands of their partners.⁸
- Between July 2017 and June 2018, there were 46 domestic violence related deaths in Maryland⁹.
- Maryland had 2X more domestic violence offense cases than Montgomery County (Figure 16).

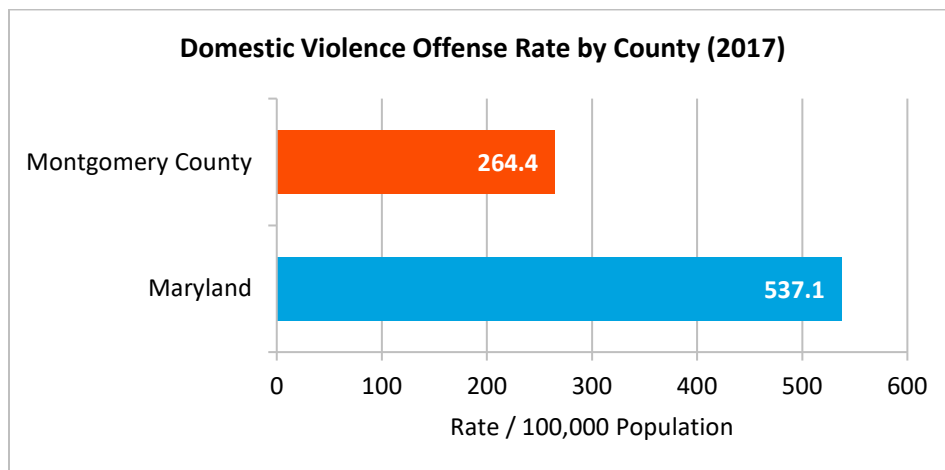


Figure 16. Domestic Violence Offence Rate in Montgomery County
 (Source: [SHIP](#), 2019)

⁸ National Coalition Against Domestic Violence (NCADV). (2015). *Domestic Violence in Maryland*. Retrieved from <http://www.ncadv.org/files/Maryland.pdf>

⁹ Maryland Network Against Domestic Violence (2019). Get the facts in Maryland. Retrieved from <https://mnadv.org/resources/get-the-facts/>

Emergency Department Utilization Related to Mental Health

- Although consistently lower than Maryland, emergency room visits related to mental health conditions have increased in Montgomery County (Figure 17).

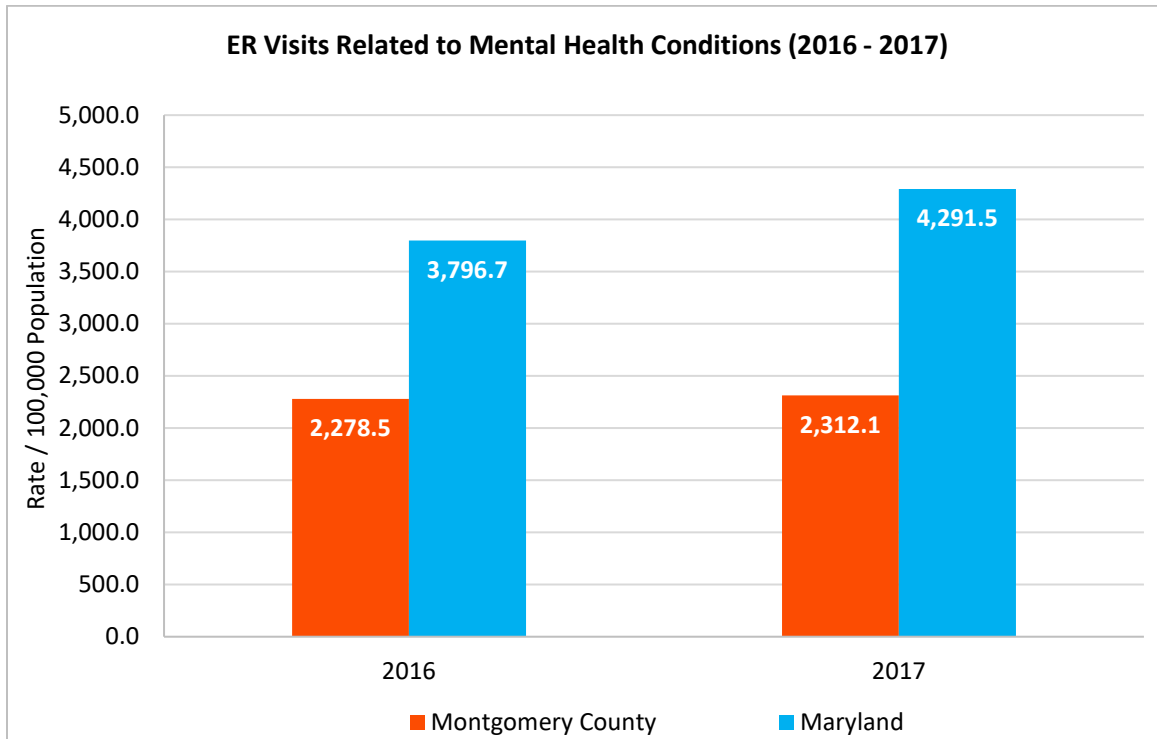


Figure 17. Emergency Room Visits Related to Mental Health Conditions
(Source: [SHIP](#), 2019)

- When stratified by race/ethnicity, sex, and age in Montgomery County, Black/African-American, White, female, and individuals ages 18 – 34 had the highest mental health related emergency room visit (Figure 18 and 19).

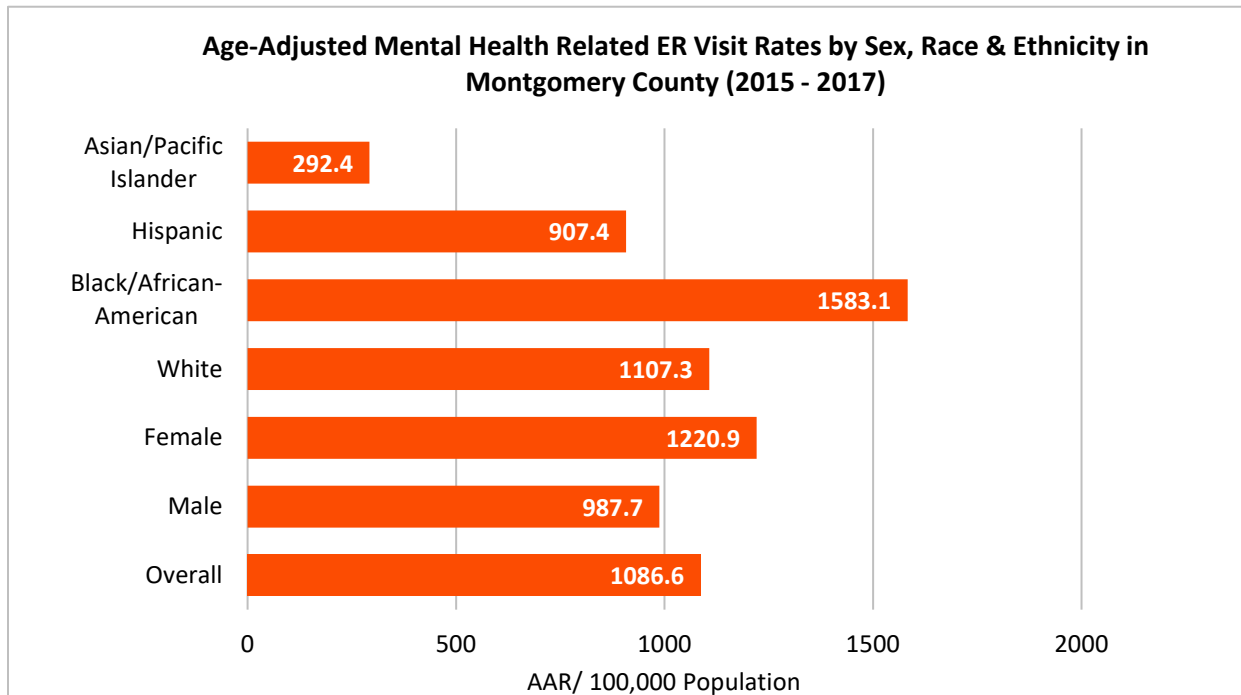


Figure 18. Age-Adjusted Mental Health Related ER Visit Rates by Sex, Race & Ethnicity in Montgomery County, 2015 – 2017

(Source: [Healthy Montgomery Core Measures Report](#), 2019)

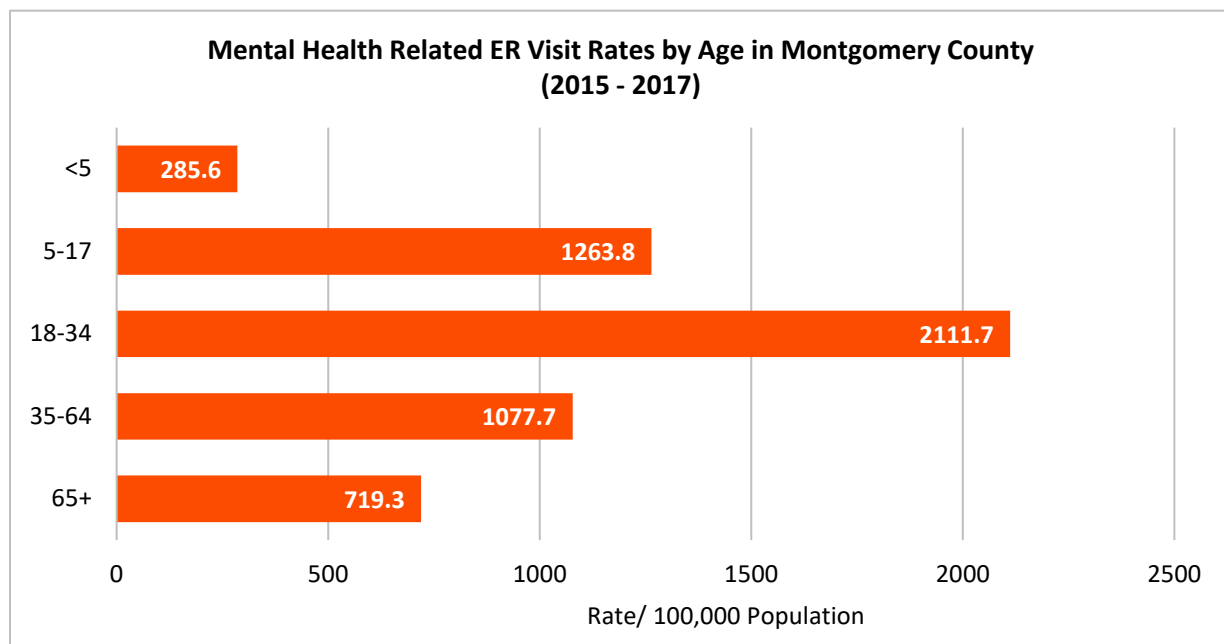


Figure 19. Mental Health Related ER Visit Rates by Age in Montgomery County, 2015 – 2017

(Source: [Healthy Montgomery Core Measures Report](#), 2019)

Alzheimer's and Other Dementias

- Alzheimer's disease is the sixth leading cause of death nationally, and it is the only disease among the top ten causes of death that cannot be prevented, cured or slowed.¹⁰ According to the Alzheimer's Association, over five million American's are living with the disease and in 2015 there were 1,095 deaths due to Alzheimer's disease in Maryland.¹¹
- In 2017, Maryland had a higher hospitalization rate related to Alzheimer's or other dementias when compared to Montgomery County (Figure 20).

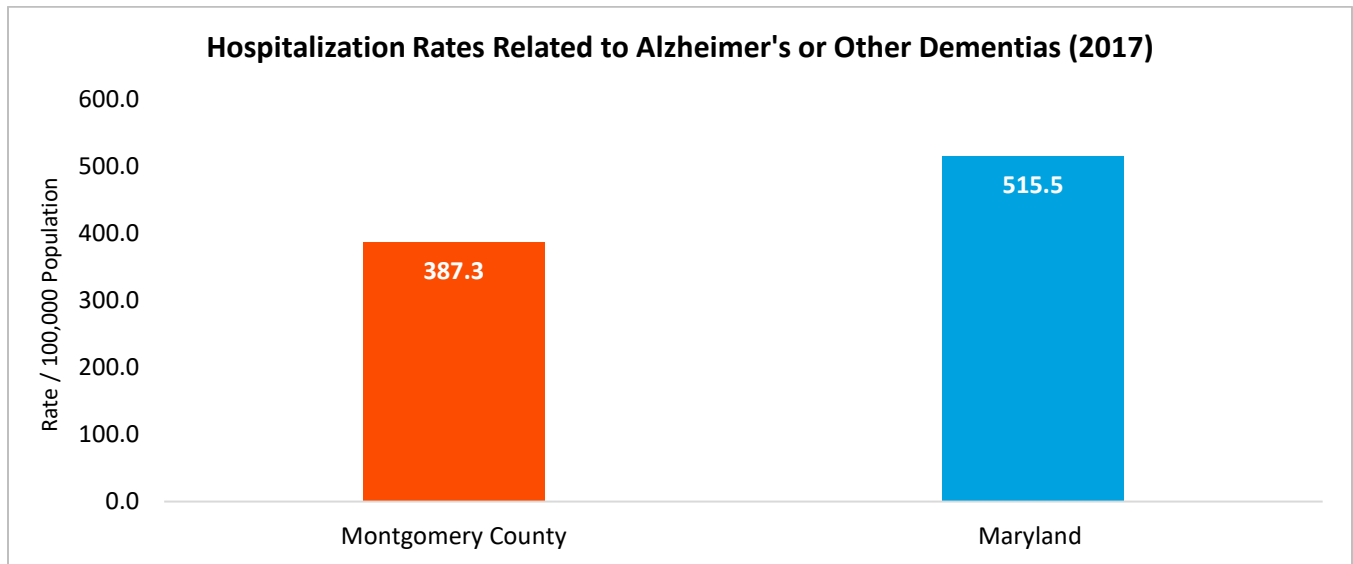


Figure 20. Hospitalization Rates Related to Alzheimer's or Other Dementias
(Source: [SHIP](#), 2019)

¹⁰ Alzheimer's Association. (2016). 2016 Alzheimer's Disease Facts and Figures. *Alzheimer's & Dementia* 2016;12(4). Retrieved from http://www.alz.org/documents_custom/2016-facts-and-figures.pdf

¹¹ Alzheimer's Association (2019). Alzheimer's Statistics Maryland. Retrieved from <https://www.alz.org/media/Documents/maryland-alzheimers-facts-figures-2018.pdf>

6.2 Substance Abuse

- The 2018 National Survey on Drug Use and Health found that 19.4 percent of the United States population (aged 12 or older) used an illicit drug.¹² Marijuana and nonmedical use of prescription drugs accounted for most of the illicit drug use in the U.S.
- Maryland's rate of drug induced deaths is 2.1X more than Montgomery County (Figure 21).
- Montgomery County met the Healthy People target of 11.3 deaths per 100,000 population. However, the state of Maryland did not meet the target (Figure 21).

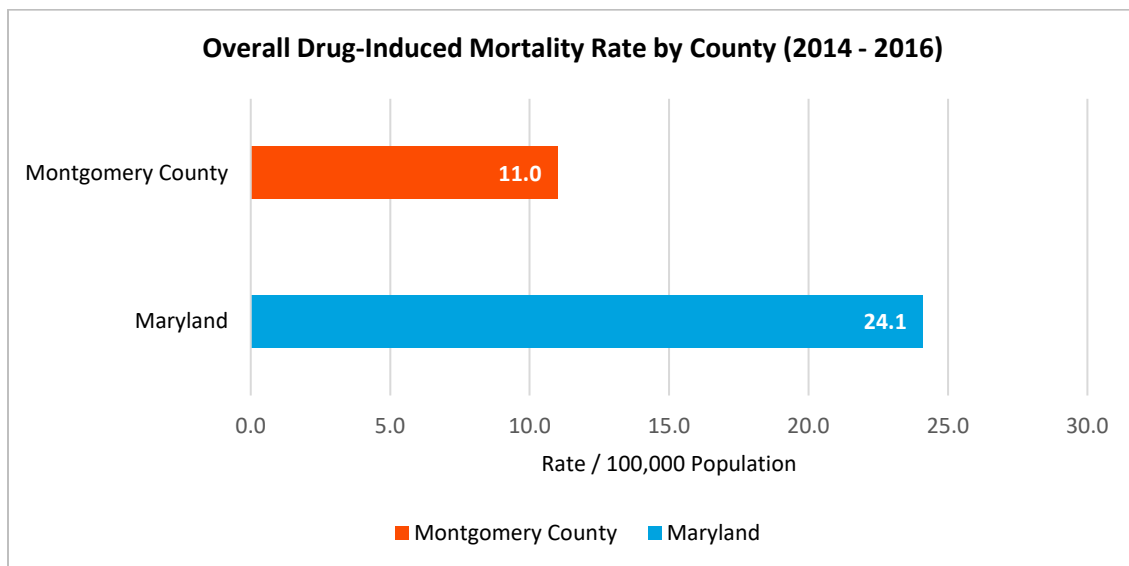


Figure 21. Drug-Induced Mortality Rates in Montgomery County and Maryland
(Source: [SHIP](#), 2019)

- In Montgomery County, when stratifying the data by race and ethnicity, Whites have a higher drug-induced mortality rate than any other racial and ethnic group. The same pattern can be seen for the state of Maryland (Figure 22).

¹² Substance Abuse and Mental Health Services Administration (SAMHSA). (2018). Results from the 2018 national survey on drug use and health. Retrieved from <https://store.samhsa.gov/system/files/nsduhffr2018.pdf>

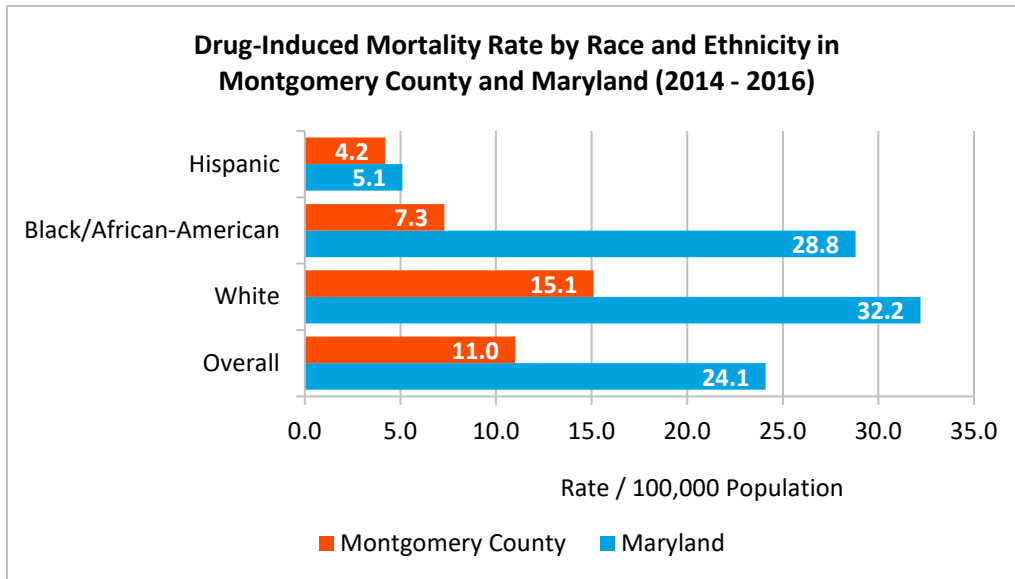


Figure 22. Drug Induced Mortality Rates by Race and Ethnicity in Montgomery County and Maryland

(Source: [SHIP & Montgomery County Population Health Report](#), 2019)

- When stratified by age, individuals in Montgomery County age 18 – 34 have the highest drug-induced mortality rate followed by individuals age 35 – 64 (Figure 23).

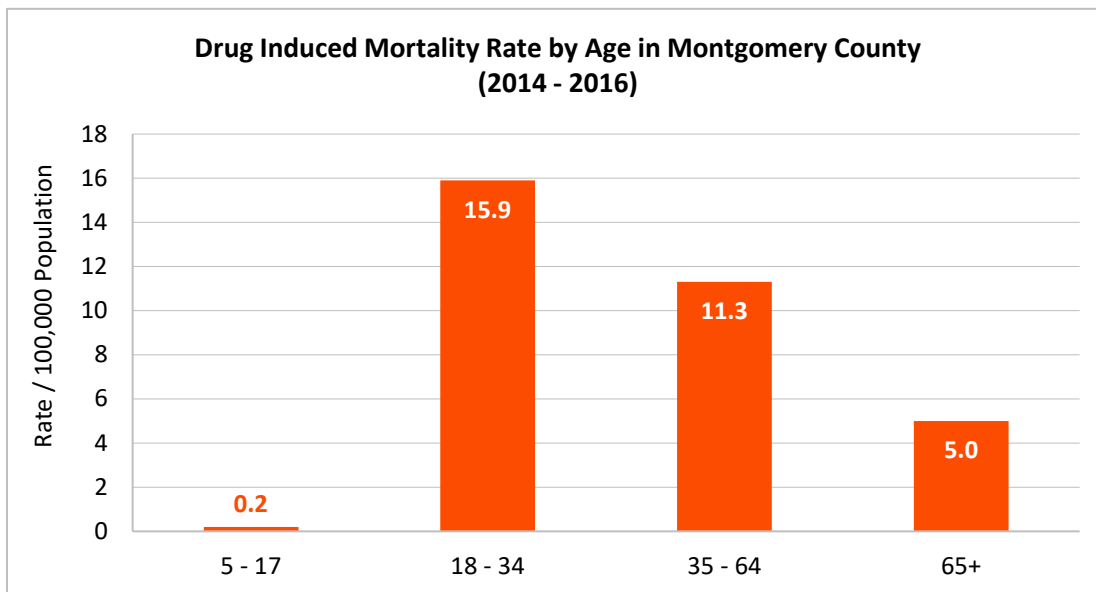


Figure 23. Drug Induced Mortality Rate by Age in Montgomery County

(Source: [Montgomery County Population Health Report](#), 2019)

- When looking at the type of drug related deaths from 2015 to 2017 in Montgomery County, most deaths were a combination of drug and alcohol, followed by opioids and fentanyl use (Figure 24).

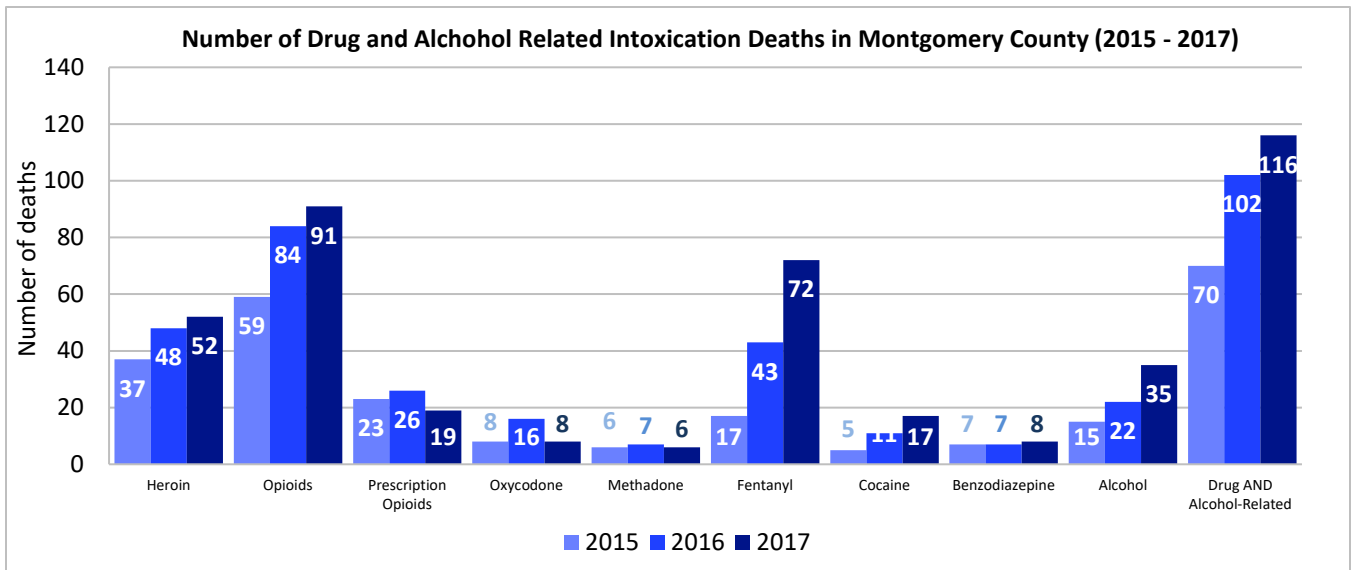


Figure 24. Number of Drug and Alcohol Related Intoxication Deaths in Montgomery County, 2015 – 2017
(Source: [Unintentional Drug-and Alcohol-Related Intoxication Deaths in Maryland Annual Report](#), 2017)

Alcohol

- Binge drinking is excessive alcohol use that raises the blood-alcohol level to 0.08 percent or more, which is about four or more drinks for women and five or more drinks for men in any two-hour period.¹³ Binge drinking affects individuals of all age groups, sex, race, and ethnicity.
- According to County Health Rankings, the percentage of adults who reported binge or heavy drinking in Maryland for 2016 was 17.0 percent (Figure 25).¹⁴
- Montgomery County had 2.0 percent less binge and heavy drinkers than Maryland (Figure 25).

¹³ United Health Foundation. (2019). America's Health Rankings: Binge drinking. Retrieved from <https://www.americashealthrankings.org/explore/annual/measure/Binge/state/ALL>

¹⁴ County Health Rankings (2019). Maryland: Excessive drinking. Retrieved from <https://www.countyhealthrankings.org/app/maryland/2019/measure/factors/49/data>

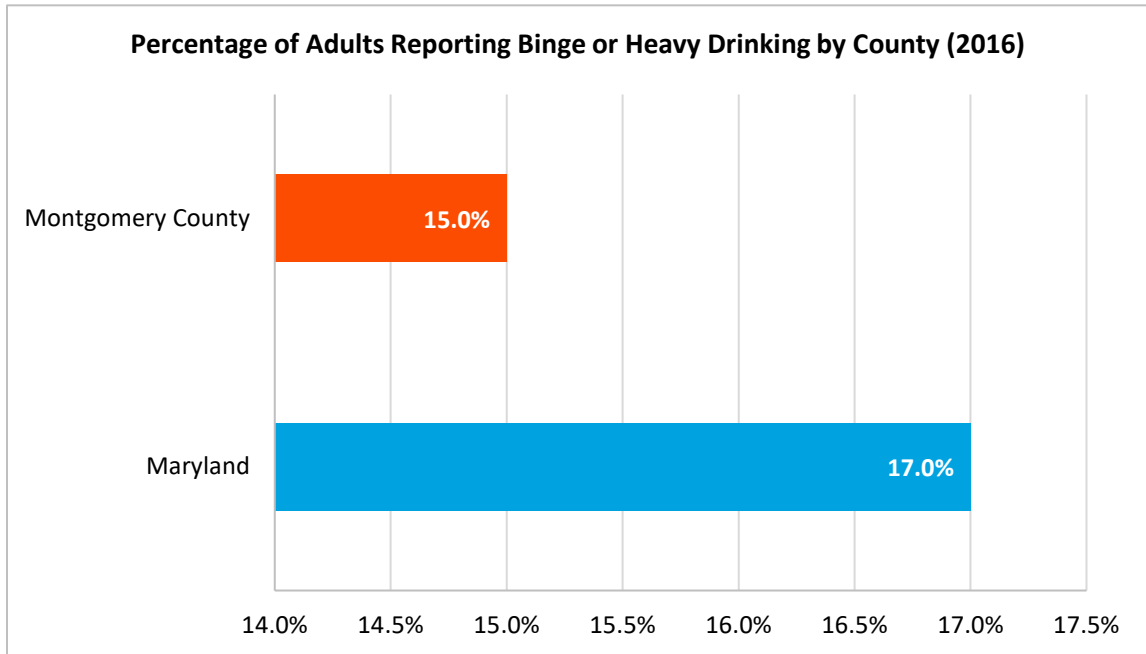


Figure 25. Percentage of Adults Reporting Binge or Heavy Drinking in Montgomery County and Maryland, 2016

(Source: [County Health Rankings](#), 2019)

- In Maryland, when stratified by race and ethnicity, individuals who identify as Other followed by White and Hispanic have the highest percentage of binge drinking in 2015 (Figure 26).

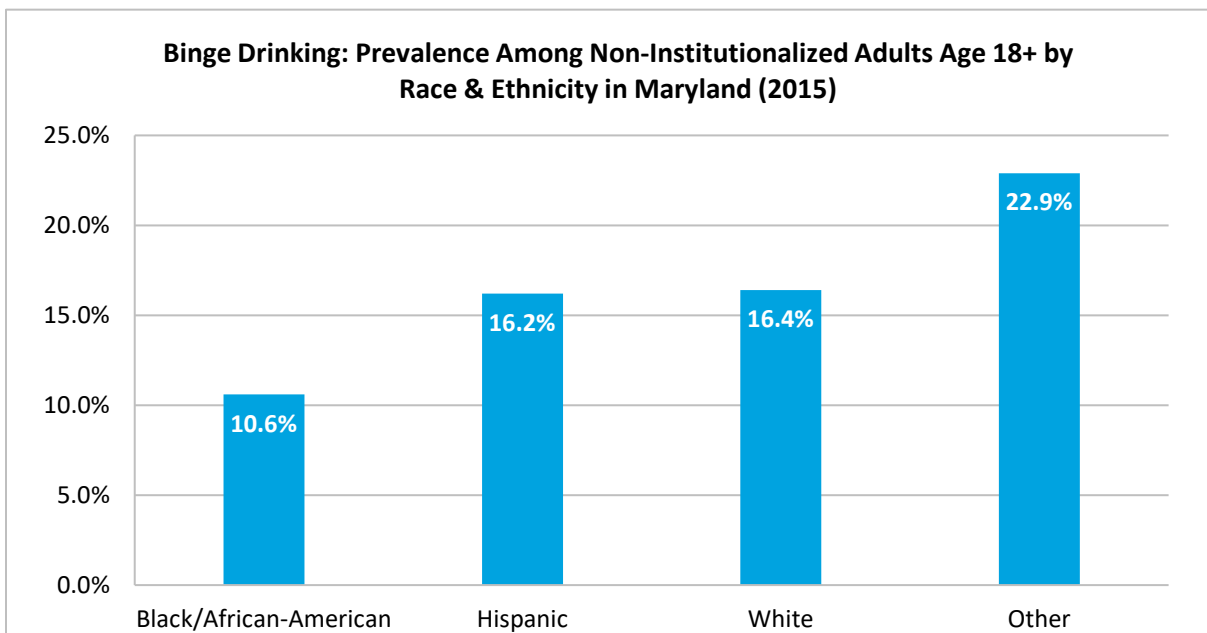


Figure 26. Binge Drinking Prevalence Among Non-Institutionalized Adults Age 18+ by Race & Ethnicity in Maryland, 2015

(Source: [2015 Maryland BRFSS](#), 2019)

- According to the 2015 Maryland BRFSS report, there are more binge drinkers in Montgomery County than chronic drinkers. Chronic drinkers are men who drink more than two alcoholic beverages per day, or women who drink more than one alcoholic beverage per day (Figure 27).

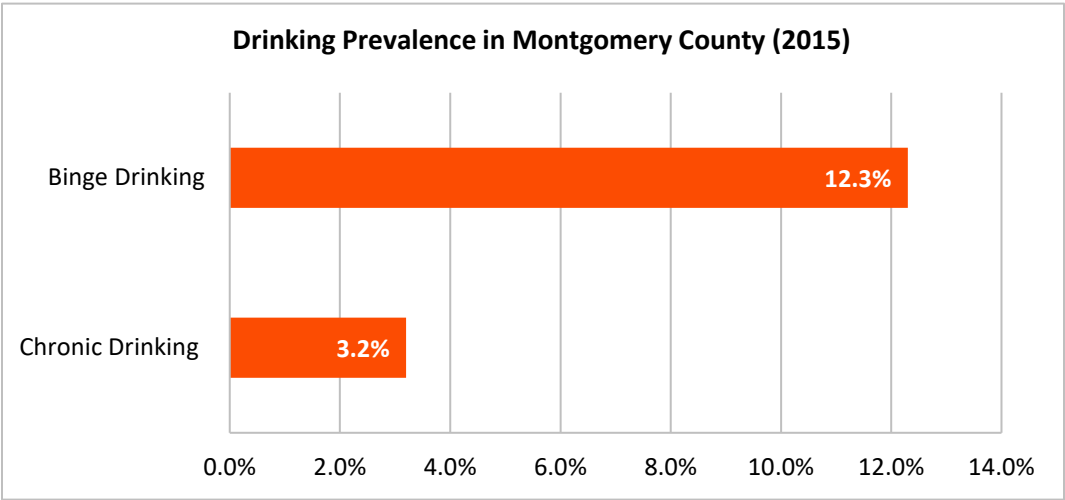


Figure 27. Drinking Prevalence by Type in Montgomery County, 2015
 (Source: [2015 Maryland BRFSS](#), 2019)

- From 2010 to 2012, 12.1 percent of Montgomery County residents reported binge drinking (Figure 28).
- In Montgomery County, 18 to 25-year olds engage in more binge drinking than their counterparts, followed by those over the age of 26 (Figure 28).

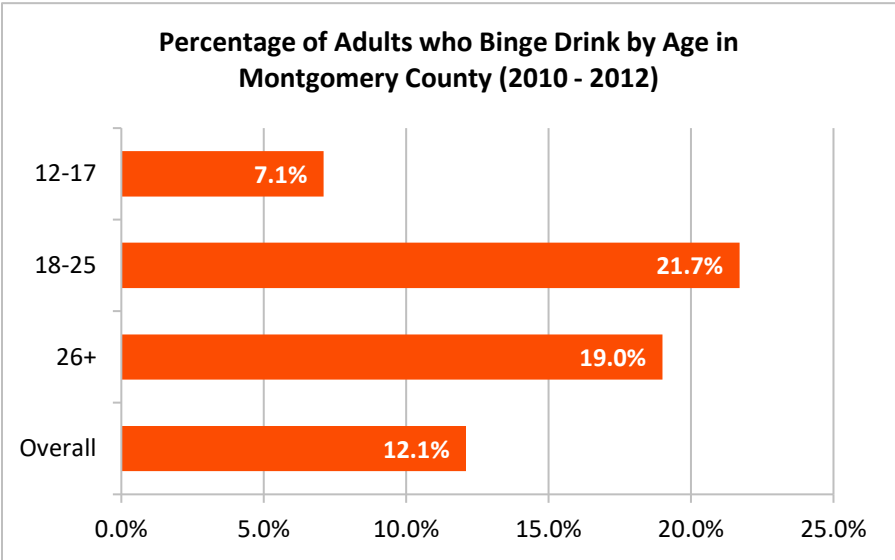


Figure 28. Persons who Binge Drink by Age in Montgomery County
 (Source: [Healthy Montgomery](#), 2010 - 2012)

- Alcohol use is defined as having at least one drink of alcohol within the preceding month.¹⁵ When surveyed, 58 percent of Montgomery County residents reported having consumed alcohol within the month preceding the survey (Figure 29).
- When broken down into age groups, the 18 to 25 year olds reported the highest rate of alcohol use at 67.8 percent (Figure 29).

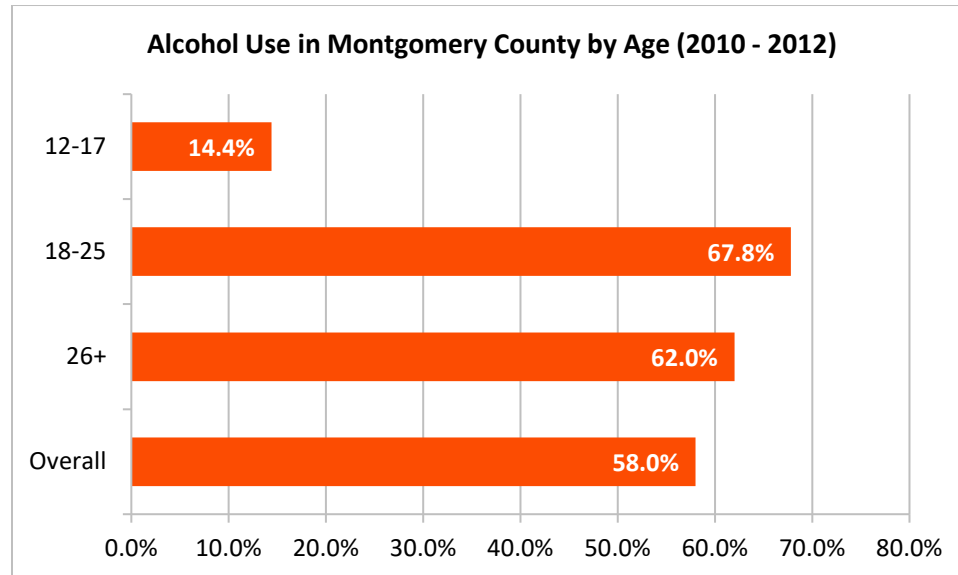


Figure 29. Alcohol Use in Montgomery County by Age
 (Source: [Healthy Montgomery](#), 2010-2012)

- When looking at substance abuse emergency room visit rates by race, ethnicity, sex and age in Montgomery County, the highest rates are among Black/African-American’s, Hispanic’s, males, and individuals between the age of 18 to 34 (Figure 30 and 31).

¹⁵ Healthy Communities Institute. (2016). Persons who binge drink. *Healthy Montgomery*. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=353&localeId=2&localeId=1259>

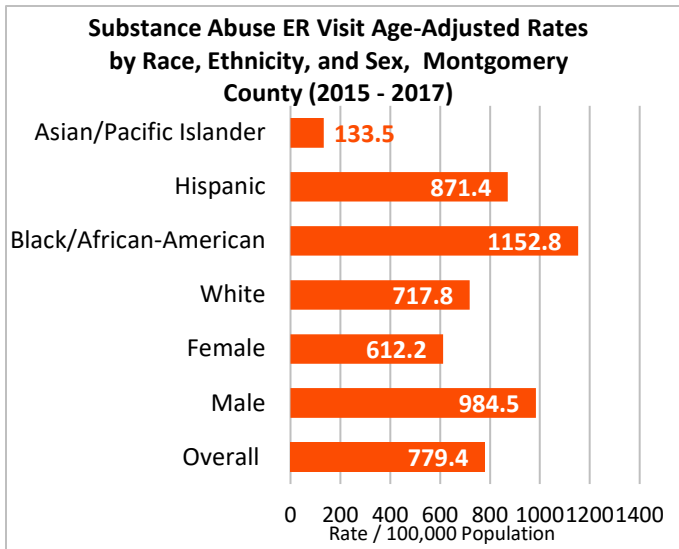


Figure 30. Substance Abuse ER Visit Age-Adjusted Rates by Race, Ethnicity, and Sex in Montgomery County, 2015 – 2017 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

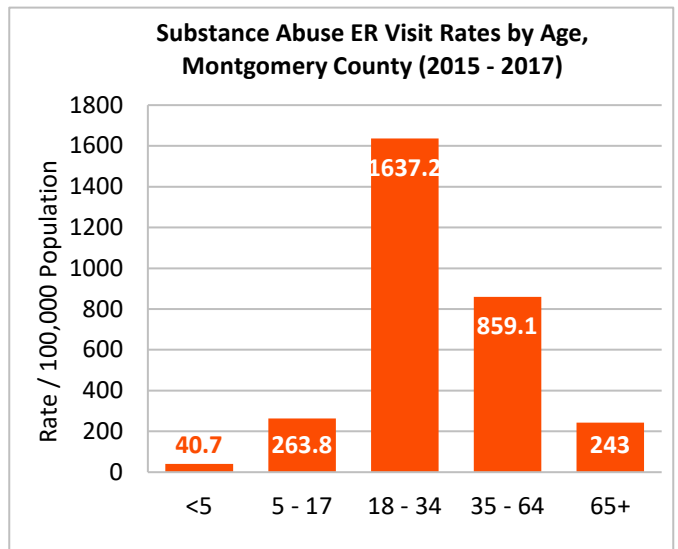


Figure 31. Substance Abuse ER Visit Age-Adjusted Rates by Age in Montgomery County, 2015 – 2017 (Source: [Healthy Montgomery Core Measures Report](#), 2019)

- When looking at emergency department visit rates for addiction-related conditions by county, Montgomery County had an increasing trend which is comparable to that of Maryland (Figure 32).

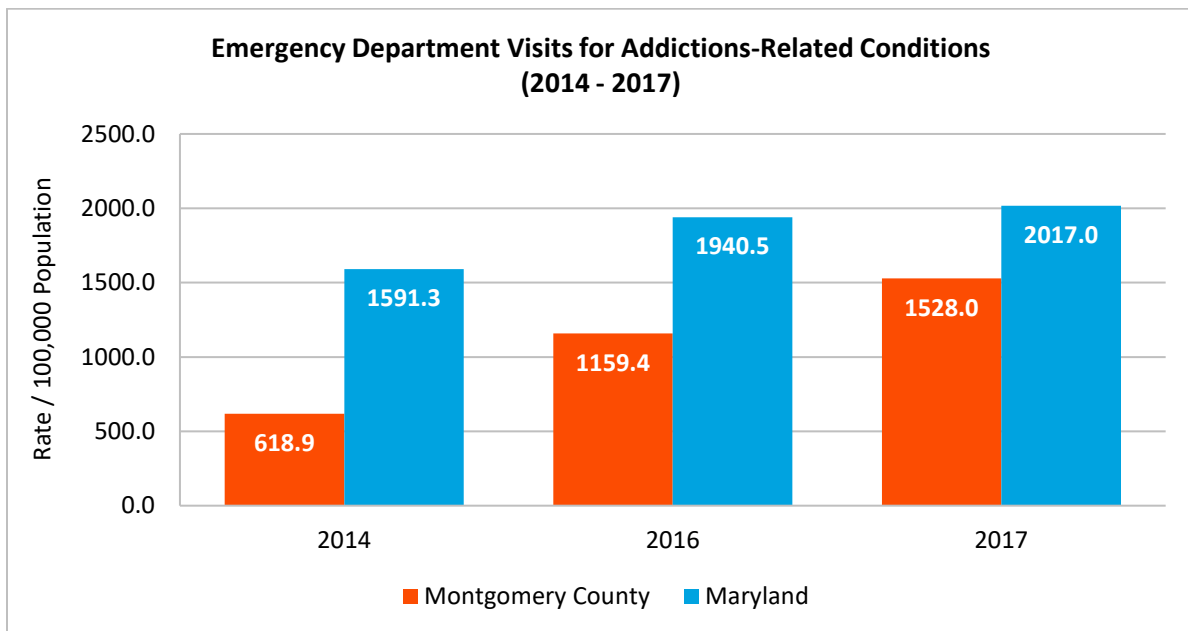


Figure 32. Emergency Room Visits for Addictions Related Conditions in Montgomery County and Maryland, 2014 - 2017 (Source: [SHIP](#), 2018)

Marijuana Use

- Marijuana refers to the dried leaves, flowers, stems and seeds from the Cannabis sativa or Cannabis indica plant. The plant contains the mind-altering chemical THC and other similar compounds.¹⁶ In the United States, marijuana is the most commonly used illicit drug.
- In Maryland, from 2016 to 2017, marijuana use was highest among individuals aged 18 to 25 followed closely by individuals 18+, 26+, and 12+ (Figure 33).

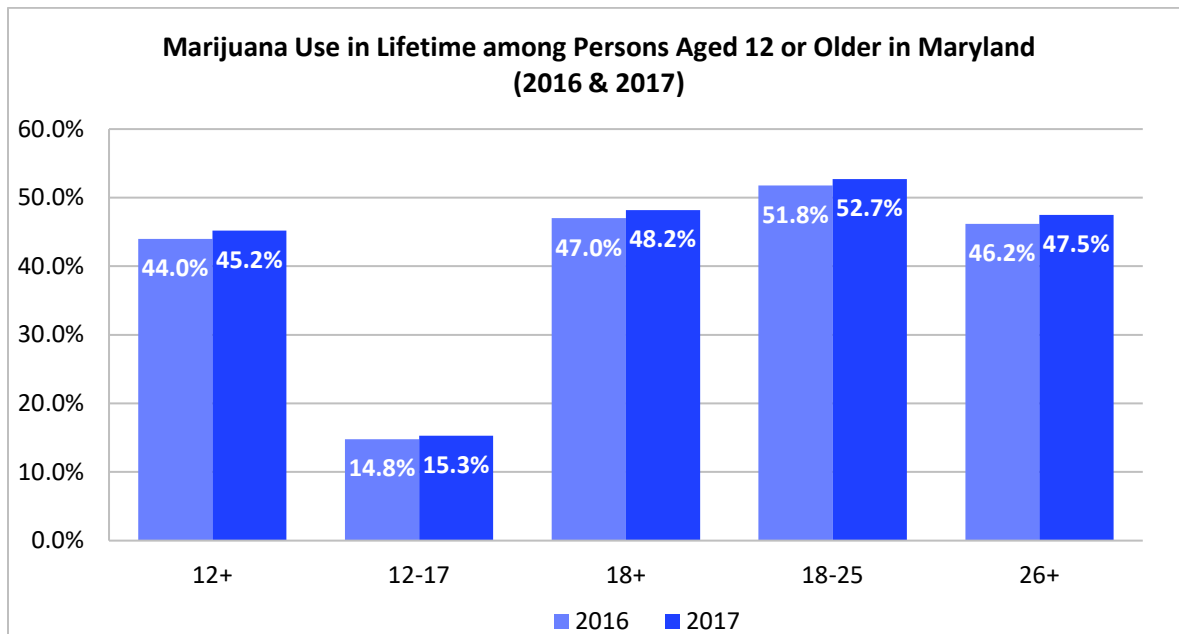


Figure 33. Marijuana Use in Lifetime among Persons Aged 12 or Older in Maryland, 2016 & 2017
(Source: [SAMSHA](#), 2019)

- In Maryland, when stratified by race and ethnicity, marijuana use in lifetime among persons aged 12 or older was highest among American Indian/Alaskan Native followed by two or more races and Whites (Figure 34).
- Males in Maryland are also more likely to have used marijuana in their lifetime when compared to females (Figure 34).

¹⁶ National Institute on Drug Abuse. (2019). Drug facts: What is marijuana. Retrieved from <https://www.drugabuse.gov/publications/drugfacts/marijuana>

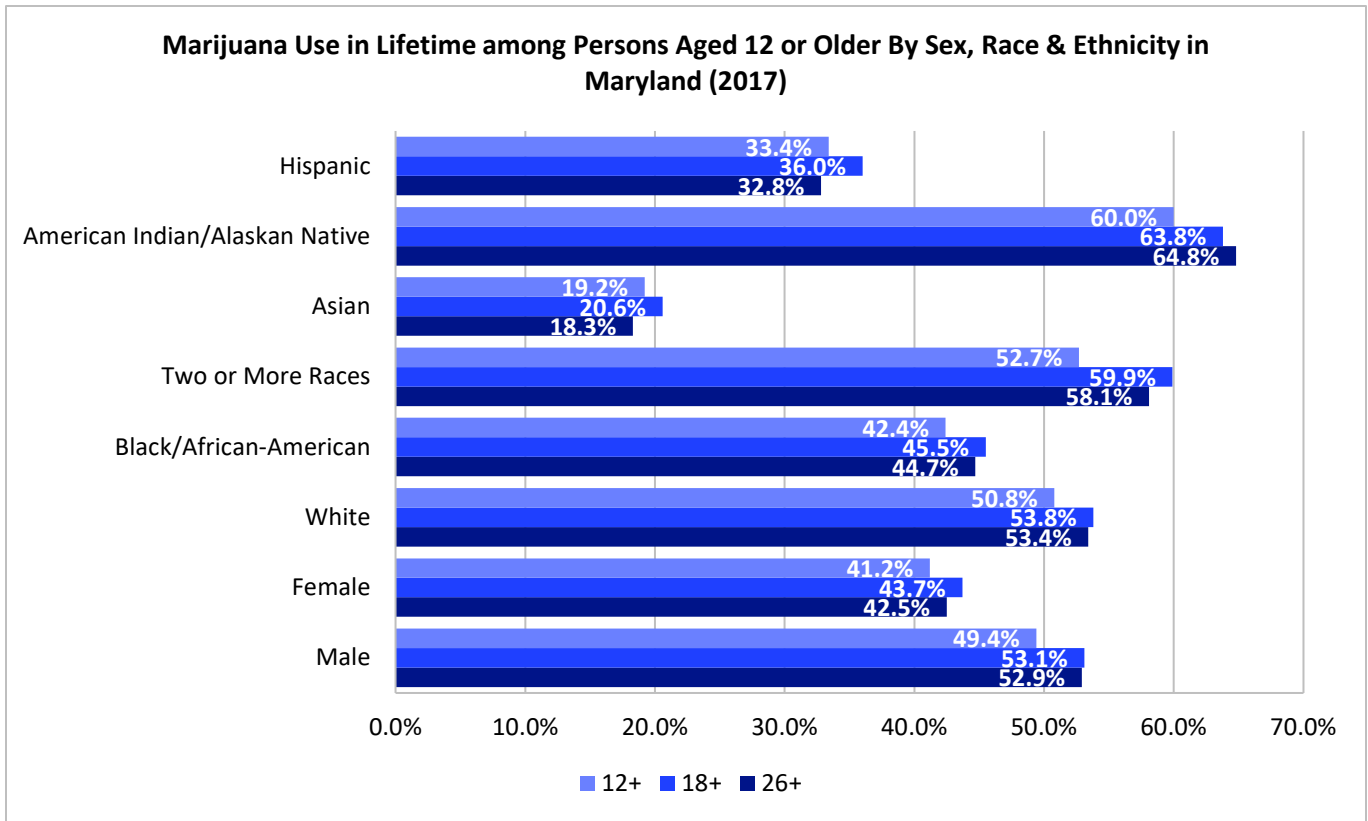


Figure 34. Marijuana Use in Lifetime among Persons Aged 12 or Older by Sex, Race & Ethnicity in Maryland, 2017
 (Source: [SAMSHA](#), 2019)

- In Montgomery County, when stratified by age, the percentage of high school students who have ever used marijuana is highest among those students age 18 or older followed by students 16 or 17 (Figure 35).
- When looking at race, ethnicity, and sex in Montgomery County, the percentage of high school students who ever used marijuana is highest among Hispanic students followed by Black/African-American, those who selected multiple races, and females (Figure 36).

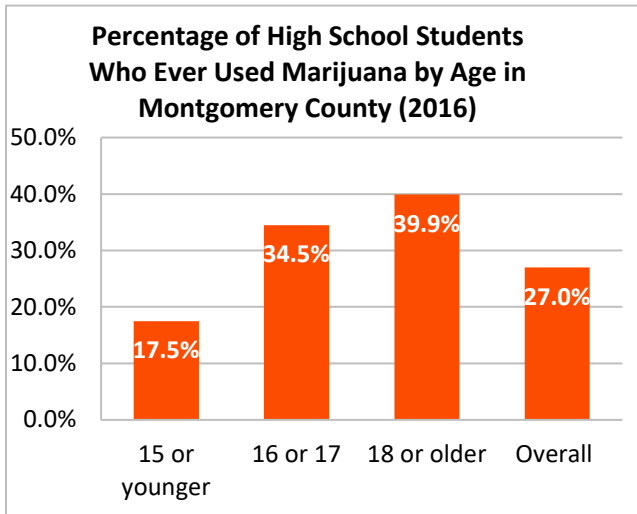


Figure 35. Percentage of High School Students Who Ever Used Marijuana by Age in Montgomery County, 2016

(Source: [2016 Youth Risk Behavior Survey](#), 2019)

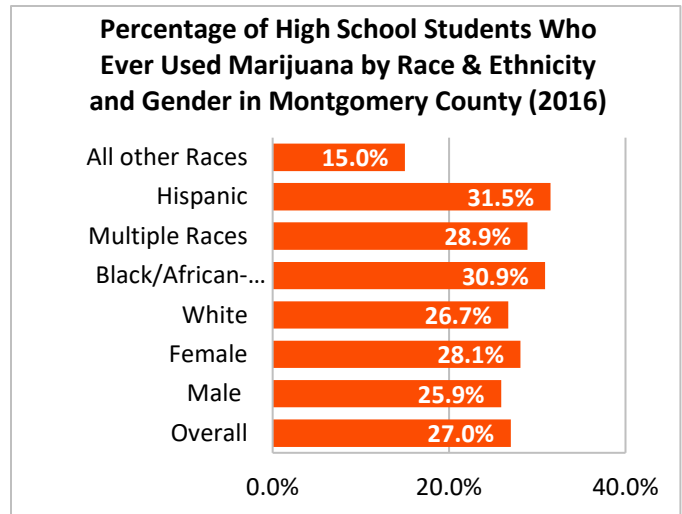


Figure 36. Percentage of High School Students Who Ever Used Marijuana by Race & Ethnicity and Gender in Montgomery County, 2016

(Source: [2016 Youth Risk Behavior Survey](#), 2019)

6.3 Intersection of Mental Health & Substance Abuse

- In Montgomery County, an estimated 18.5 percent of the adult population was reported to have a mental, behavioral or emotional distress disorder that met DSM-IV criteria.¹⁷ Most of this population has mildly disabling mental illness (Figure 37) and falls between the ages of 26 to 49 years (Figure 38).

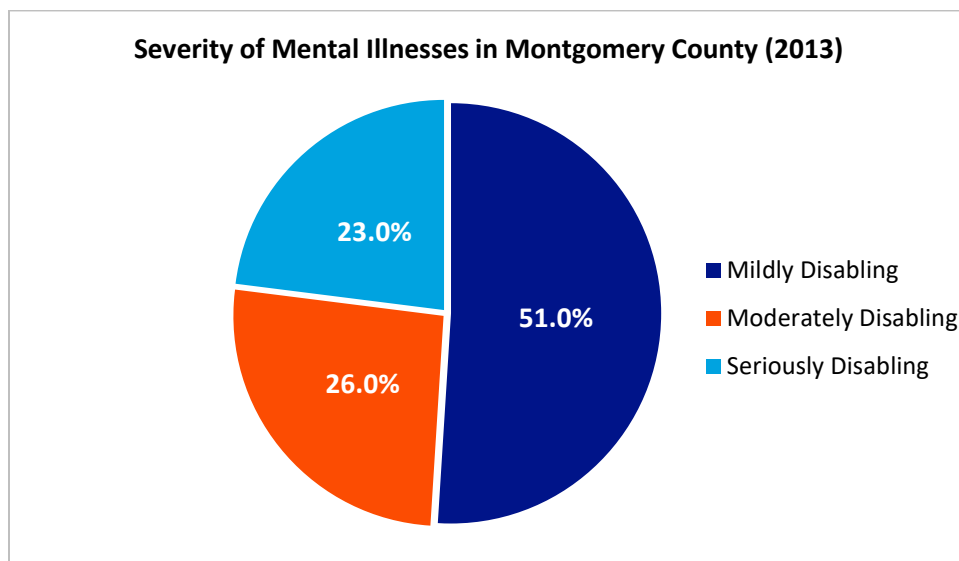


Figure 37. Severity of Mental Illnesses in Montgomery County, 2013
(Source: [Behavioral Health in Montgomery County](#), 2015)

¹⁷ Carrizosa, N. & Richards, S. (2015). Behavioral health in Montgomery County; Report number 2015-13. *Office of Legislative Oversight*. Retrieved from http://www.montgomerycountymd.gov/OLO/Resources/Files/2015_Reports/OLO%20Report%202015-13%20Behavioral%20Health%20in%20Montgomery%20County.pdf

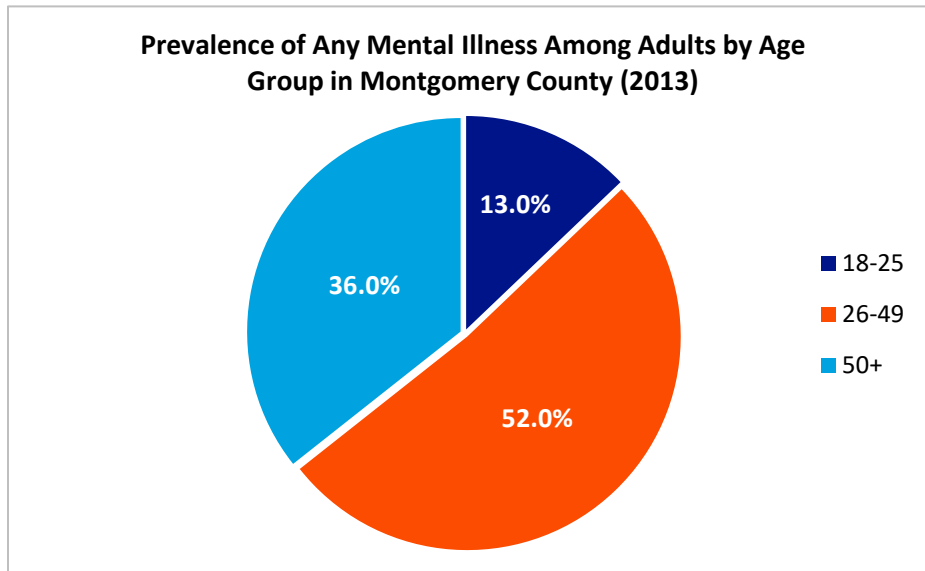


Figure 38. Prevalence of Mental Illness among Adults by Age Groups, 2013
(Source: [Behavioral Health in Montgomery County](#), 2015)

- Substance abuse is also more prevalent among adults with reported mental illness than it is in the adult population reporting no mental illness. Figure 39 below shows that 17.5 percent of the population reporting mental illness also experienced substance use disorder.

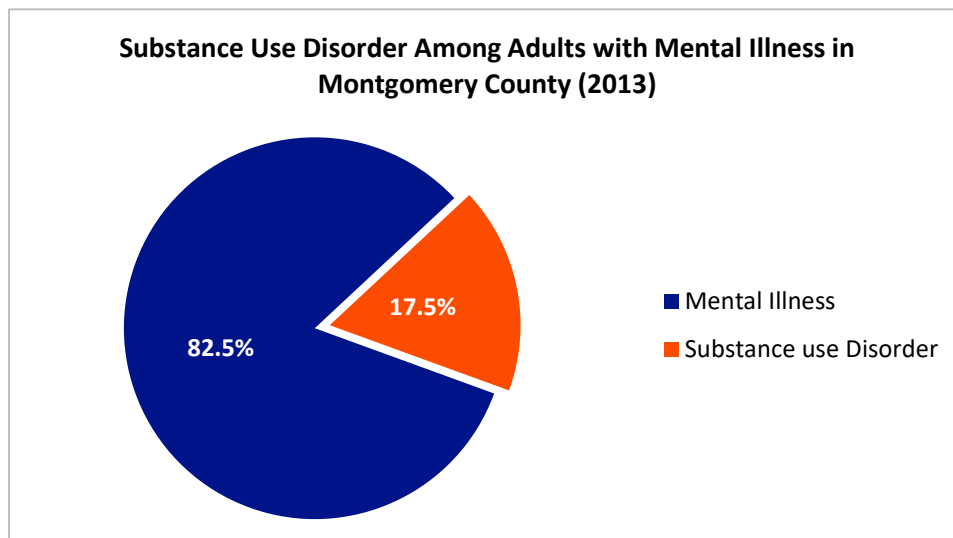


Figure 39. Substance Use Disorder Among Adults with Mental Illness, 2013
(Source: [Behavioral Health in Montgomery County](#), 2015)

- When considering the population of 12 years and older with mental illnesses, the rate of substance use disorder increases to 29.5 percent. The highest rate of substance use is among the 18-25-year olds with mental illness (Figure 40).

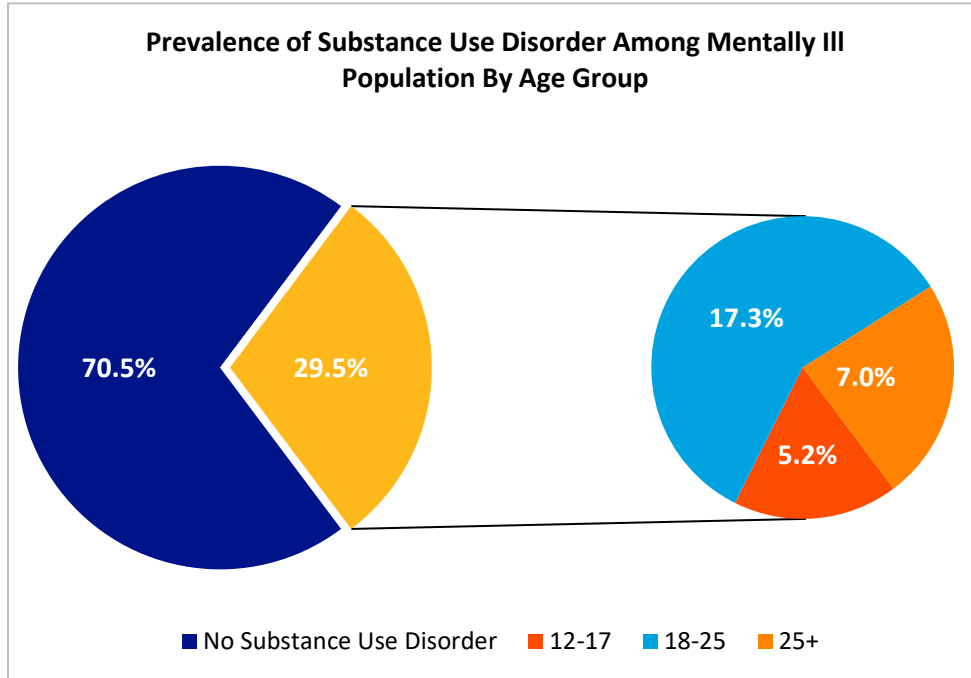


Figure 40. Prevalence of Substance Use Disorder among Mentally Ill Population by Age Group, 2013

(Source: [Behavioral Health in Montgomery County, 2015](#))

- The relationship between severity of mental illness, age, and substance dependence is further explored in Figure 41. It is shown that individuals age 18 to 25-year olds report the highest use of drugs and alcohol across the board, followed by 26-49-years old.

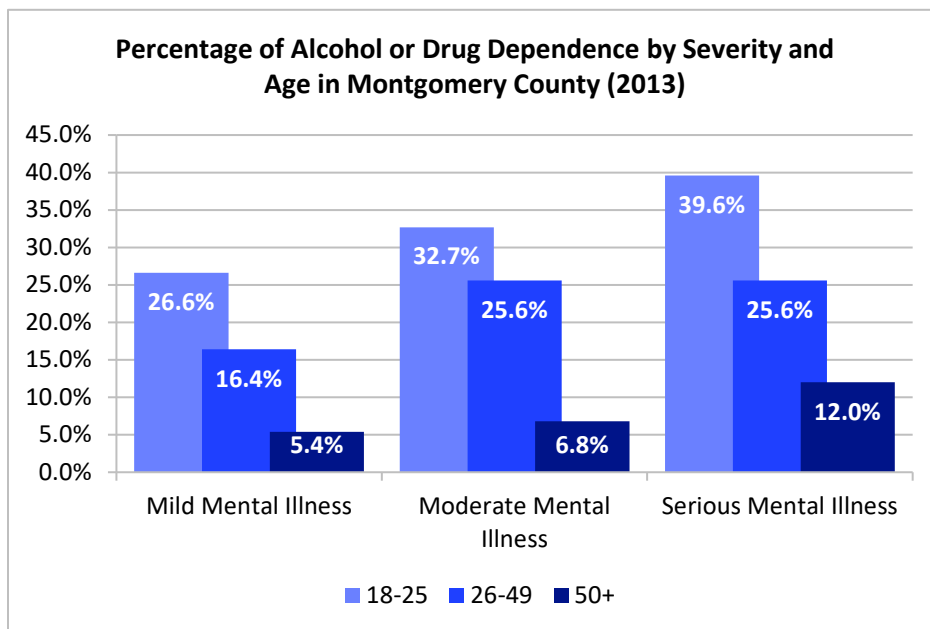


Figure 41. Alcohol and Drug Dependence by Severity of Mental Illness and Age

(Source: [Behavioral Health in Montgomery County, 2015](#))

- An estimated 8.2 percent of the general Montgomery County population aged 12 and over had an alcohol or drug dependence in 2013. Figure 42 below shows the rates of alcohol and drug abuse versus dependence among the general population.

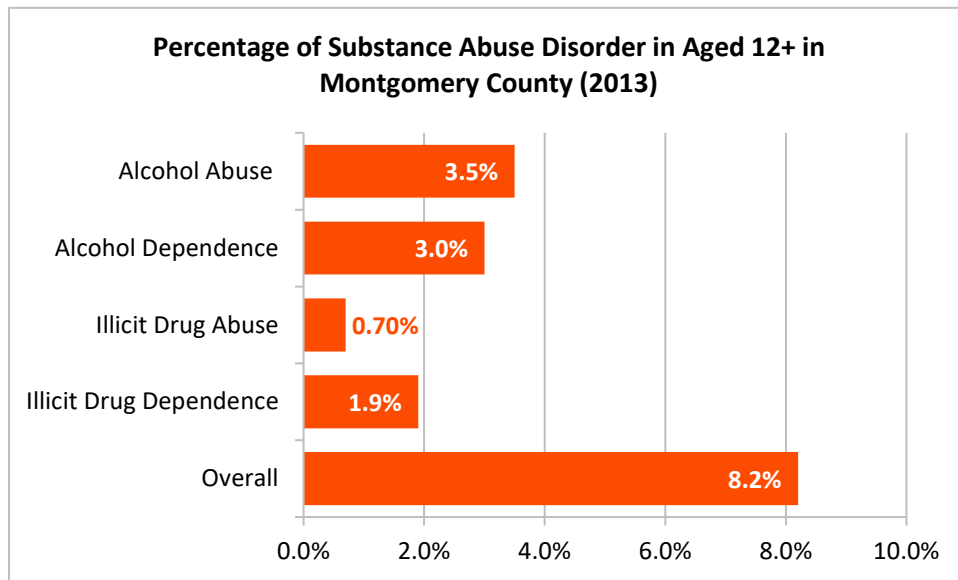


Figure 42. Substance Use Disorder among General Population Aged 12 and Over
(Source: [Behavioral Health in Montgomery County](#), 2015)

Community Resources

In Shady Grove Medical Center Community Benefit Service Area, there are multiple behavioral health services available to the community:

1. MONTGOMERY COUNTY – 24 HOUR CRISIS CENTER

24 hours a day/ 365 days a year

Address: 1301 Piccard Dr.

Rockville, MD 20850

Phone: 240-777-4000

Website:

<https://www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=BHCS/BHCS24hrcrisiscenter-p204.html>

2. CENTREPOINTE COUNSELING, INC.

Providing access to affordable, professional, compassionate counseling in Maryland, D.C., and Virginia to men, women, adolescents, and children.

Phone: 800-491-5369

Website:

<https://centrepointecounseling.org/>

3. FAMILY SERVICES

610 East Diamond Ave. Suite 100,
Gaithersburg, MD 20877

Phone: 301-840-2000

Email: info@fs-inc.org

Website:

<https://www.sheppardpratt.org/family-services-inc/>

4. CASA DE MARYLAND

Website: <https://wearecasa.org>

CASA's Bilingual Health Hotline

Phone: 301-270-8432

Health is Life Program

Address: 734 University Blvd. E.

Silver Spring, MD 20903

Phone: 301.431.4185

Social Services Program

Address: 734 University Boulevard, E.

Silver Spring, MD 20903

Phone: 301-431-4185

5. CITY OF GAITHERSBURG - BENJAMIN GAITHER CENTER

Offers a variety of classes, trips, special events, and activities, for those 55 years of age and older.

Address: 80A Bureau Drive

Gaithersburg, MD 20878-1430

Phone: 301-258-6380

Email:

benjamingaithercenter@gaitherburgmd.gov

Website:

<https://www.gaitherburgmd.gov/about-us/city-facilities/benjamin-gaither-center>

6. JEWISH COUNCIL FOR THE AGING

Heyman Interages Center & Adult Day Services

Address: 12320 Parklawn Drive
Rockville, MD 20852-1726

Phone: 301-255-4200

Email: Senior.HelpLine@AccessJCA.org

7. INTERFAITH WORKS – PROGRAMS

Address: 114 West Montgomery Ave.,
Rockville, MD 20850

Phone: 301-762-8682

Website:

<https://www.iworksmc.org/wp-content/cache/all/programs/index.html>

8. IDENTITY, INC.

Address (Main Office): 414 East
Diamond Ave.

Gaithersburg, MD 20877

Phone: 301-963-5900

Email: info@identity-youth.org

Website: <https://identity-youth.org/>

9. THE TREE HOUSE CHILD ADVOCACY CENTER OF MONTGOMERY COUNTY, MD

Address: 7300 Calhoun Place, Suite 700
Rockville, MD 20855

Phone: 240-777-4699

Website: <http://treehousemd.org/>

10. THE LOURIE CENTER FOR CHILDREN'S SOCIAL & EMOTIONAL WELLNESS

Address: 12301 Academy Way
Rockville, MD 20852

Phone: 301-761-2701

Website:

<https://www.adventisthealthcare.com/LC/>

11. MONTGOMERY HOSPICE

Address: 1355 Piccard Drive, Suite 100
Rockville, MD 20850

Phone: 301-921-4400

Website:

<https://www.montgomeryhospice.org/patients-families/why-montgomery-hospice/montgomery-kids>

12. CCI HEALTH & WELLNESS SERVICES

Support Center

Address: 8630 Fenton Street, Suite 1204
Silver Spring, MD 20910

Phone (Support Center): 301-340-7525

Email: info@cciweb.org

Website: <https://cciweb.org/services/>

13. BEHAVIORAL HEALTH INPATIENT CARE:

Adventist HealthCare Shady Grove Medical Center – Mental Health

Website:

<https://www.adventisthealthcare.com/locations/profile/shady-grove-medical-center-mental-health-inpatient/>

MedStar Montgomery Medical Center – Addiction and Mental Health

Website:

<https://www.medstarmontgomery.org/our-services/behavioral-health/treatments/>

Suburban Hospital

Website:

https://www.hopkinsmedicine.org/suburban_hospital/medical_services/specialty_care/behavioral_health/

White Oak Medical Center

Website:

<https://www.adventisthealthcare.com/locations/profile/white-oak-medical-center/>

14. NATIONAL ALLIANCE OF MENTAL ILLNESS

Phone (Helpline): 800-950-6264

Website: <https://www.nami.org/>

15. NATIONAL ALLIANCE OF MENTAL ILLNESS – MONTGOMERY COUNTY

Address: 11718 Parklawn Dr.

Rockville, MD 20852

Phone: 301-949-5852

Email: info@namimc.org

Website: <https://namimc.org/>

Section IV: Findings

Part B: Secondary Data

Chapter 7: Chronic Obstructive Pulmonary Disease (COPD)

- 7.1: COPD
- 7.2: Asthma
- 7.3: Tobacco

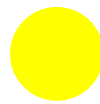
COPD

KEY FINDINGS

Disparities & Indicators

- In MC, **females** have the highest hospitalization rate due to COPD
- In 2017, **NH-Black/AA** had the highest **asthma hospitalization** rate in MC
- **Whites** have the highest **mortality rate due to chronic lower respiratory disease** (including COPD) in MC

Trend Over Time



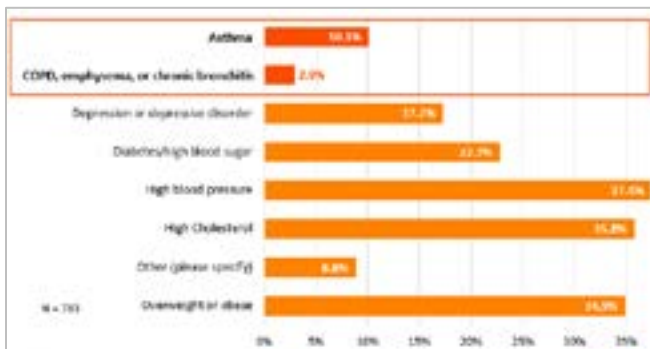
- Chronic lower respiratory disease mortality remained stable for MC from 2013 – 2016
- From 2013 – 2017, Medicare recipients with COPD remained stable for MD



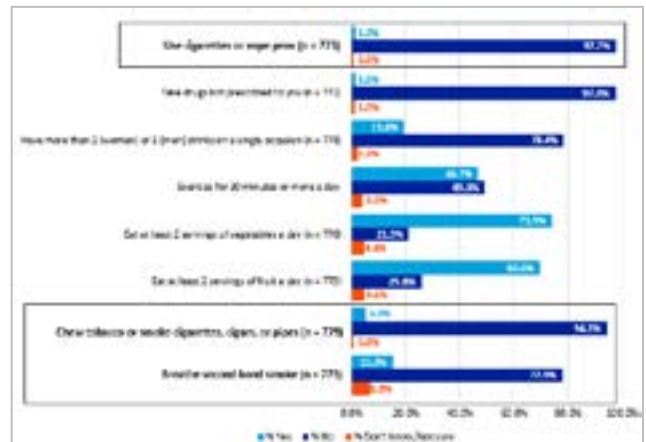
- From 2013 – 2017, the age-adjusted ER rates due to asthma decreased for MC and MD

Community Perception

SGMC CBSA: “Has a doctor, nurse or other health professional ever said you have or are at risk for the following (select all that apply)?”¹



SGMC CBSA: “In the last 30 days, did you:”²



¹⁻² Adventist HealthCare. (2019). Community Health Needs Assessment – Community Survey.

7.1 COPD

Impact

Chronic obstructive pulmonary disease (COPD) is a chronic inflammatory lung disease that obstructs airflow to the lungs.² COPD is the fourth leading cause of death in the United States and it affects nearly 16 million Americans.³ The disease can affect people of all races and/or ethnicities, ages, and gender. COPD can be caused by long-term exposure to irritating gas, such as cigarette smoke.¹ Cigarette smoking is the leading cause of COPD and most people who have COPD smoke or used to smoke.² COPD develops slowly and at first, there may be no symptoms.² However, symptoms worsen over time.² There is no cure yet for COPD, but the disease is treatable.^{1,2}

Specifically looking at Maryland, in 2015, an estimated 284,835 adult residents reported that they have been told that they have COPD, emphysema, or chronic bronchitis.⁴ COPD is the fourth leading cause of death in Maryland.³

Prevalence

- Maryland has a higher percentage of adults with COPD when compared to Montgomery County (Figure 1).

² COPD. (2017, August 11). Retrieved from <https://www.mayoclinic.org/diseases-conditions/copd/symptoms-causes/syc-20353679>.

³ COPD. (n.d.). Retrieved from <https://www.nlm.nih.gov/health-topics/copd>.

⁴ Hogan, L., Rutherford, B., & Schrader, D. R. (2016, December). Maryland Department of Health and Mental Hygiene Chronic Obstructive Pulmonary Disease Prevention 2016 Joint Chairmen's Report. Retrieved from <https://phpa.health.maryland.gov/Documents/Chronic-Obstructive-Pulmonary-Disease-2016-Report.pdf>.

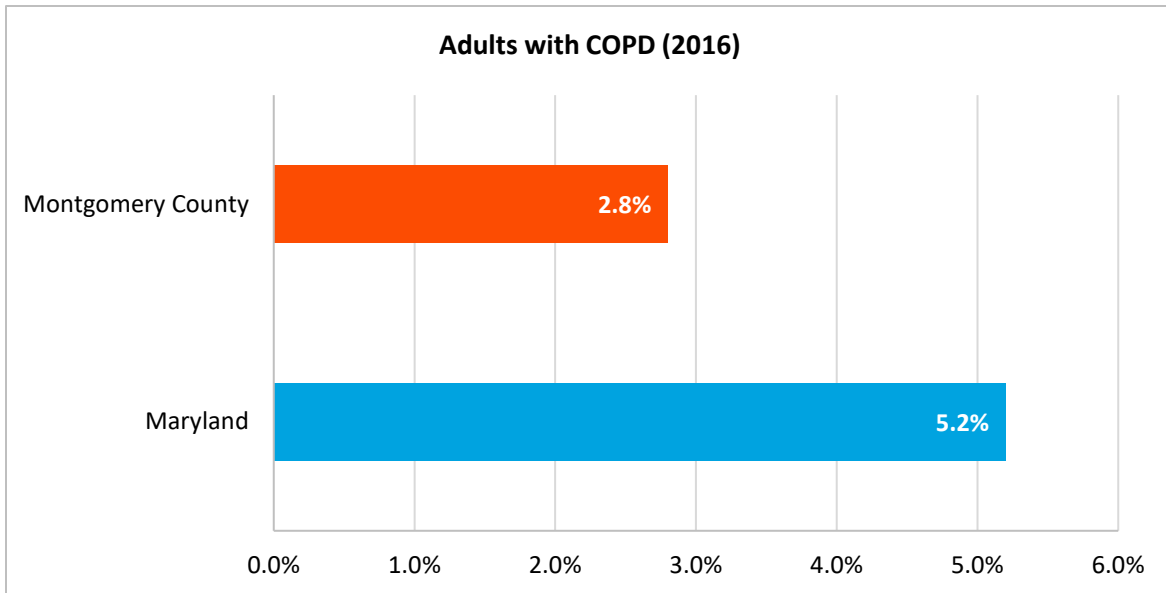


Figure 1. Adults with COPD, 2016
(Source: [SHIP](#), 2017)

- The prevalence of comorbidities with COPD is much higher than without COPD in Maryland (Figure 1).

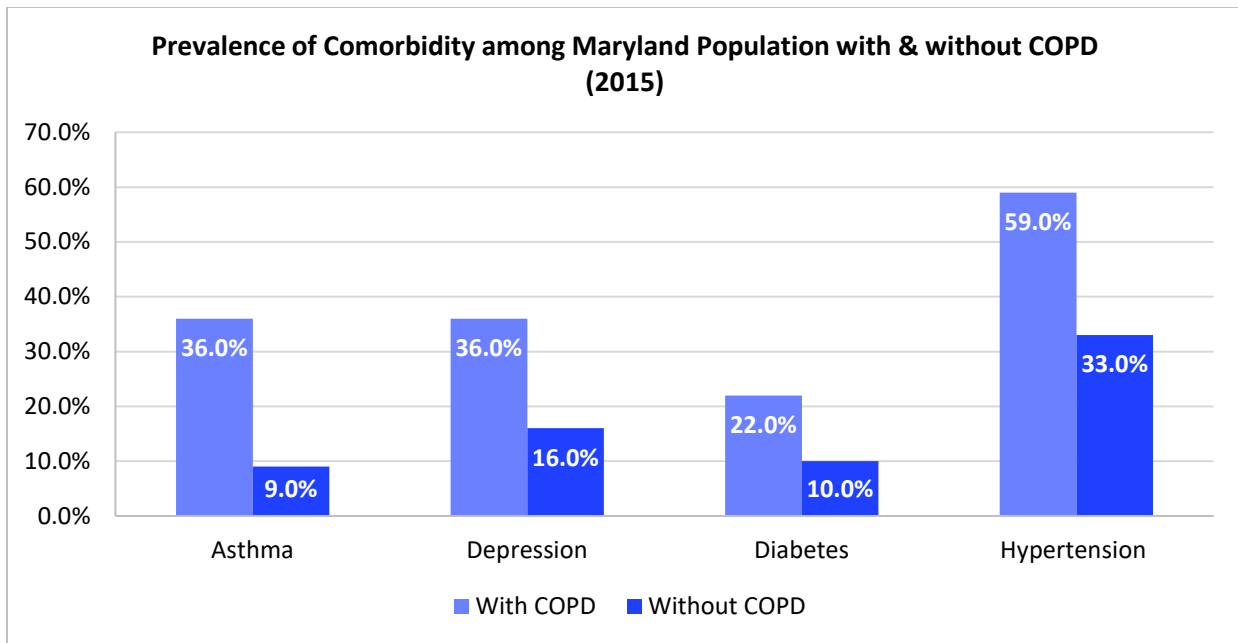


Figure 2. Prevalence of Comorbidity among Maryland Population with & without COPD, 2015
(Source: [DMH](#), 2017)

Hospitalization

- In Montgomery County, females have a higher hospitalization rate than males and the overall population (Figure 3).

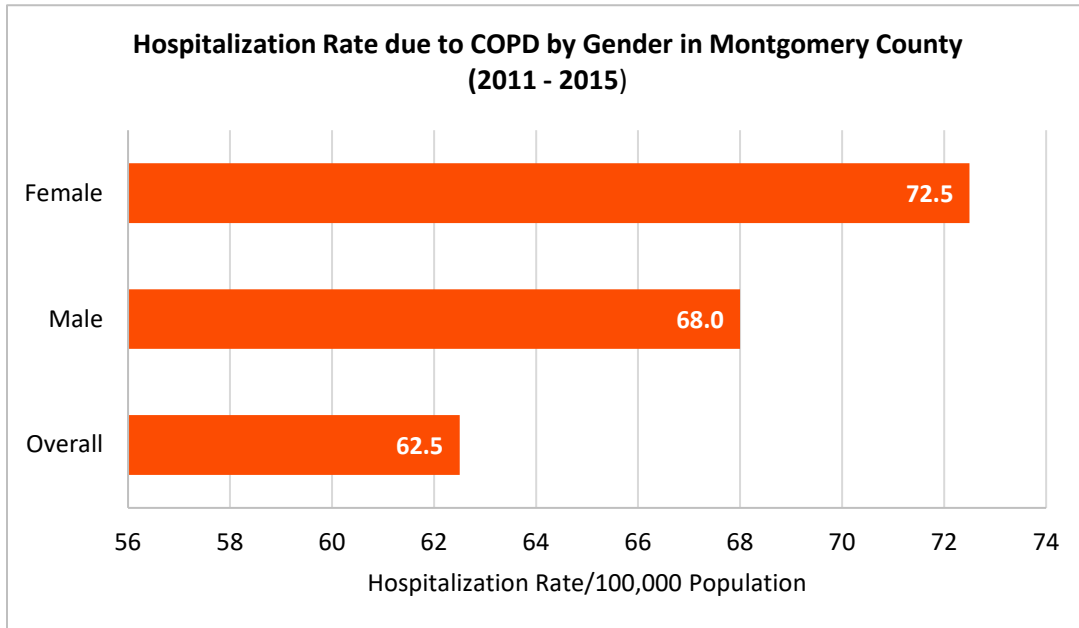


Figure 3. Hospitalization Rates due to COPD by Gender in Montgomery County, 2011-2015
(Source: [Healthy Montgomery](#), 2017)

Medicare Population

- When looking specifically at the Medicare Population, Maryland has an increasing trend of Medicare recipients with COPD (Figure 4).

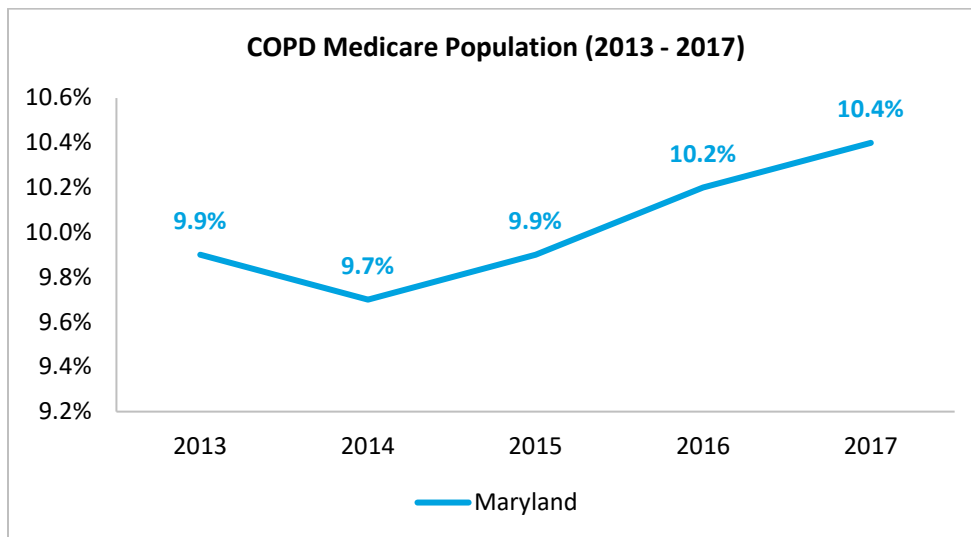


Figure 4. Maryland COPD Medicare Population, 2013 - 2017
(Source: [PGC Health Zone](#), 2017)

- The COPD prevalence for fee-for-service beneficiaries 65 years and over has fluctuated over time. The percentage decreased by 0.10 percentage points in 2013 to 2014 and then again from 2015 to 2016. However, the percentage increased from 6.1 percent in 2016 to 6.2 percent in 2017 (Figure 5).

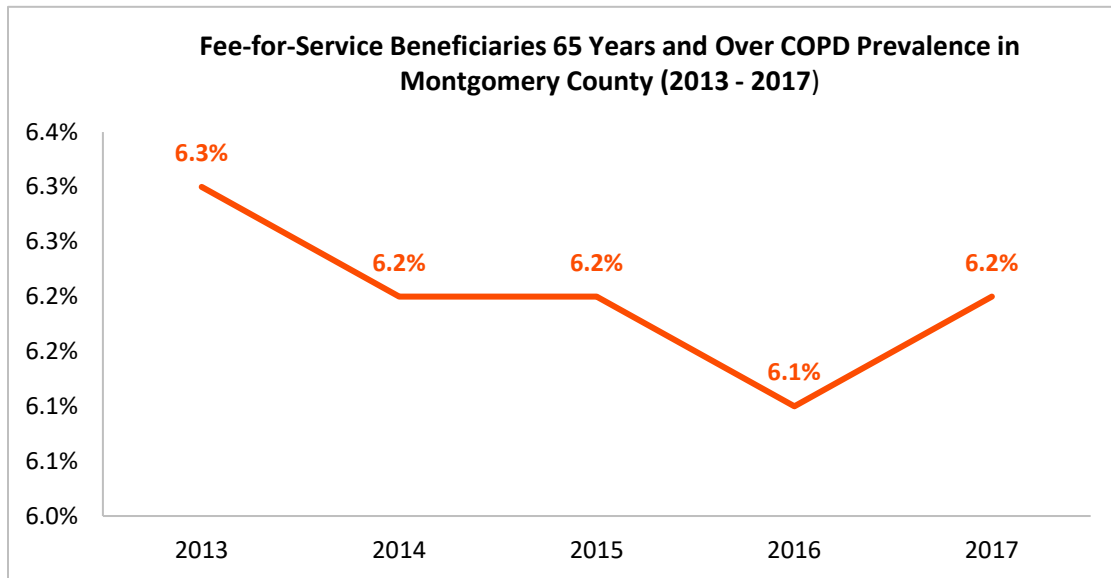


Figure 5. Fee-for-service Beneficiaries 65 Years and Over COPD Prevalence in Montgomery County, 2013 - 2017

(Source: [Centers for Medicare & Medicaid Services](#), 2017)

Mortality

- Maryland has a higher mortality rate for chronic respiratory diseases (including COPD) when compared to Montgomery County (Figure 6).
- Since 2013, deaths due to chronic lower respiratory diseases have decreased in Maryland and Montgomery County (Figure 6).

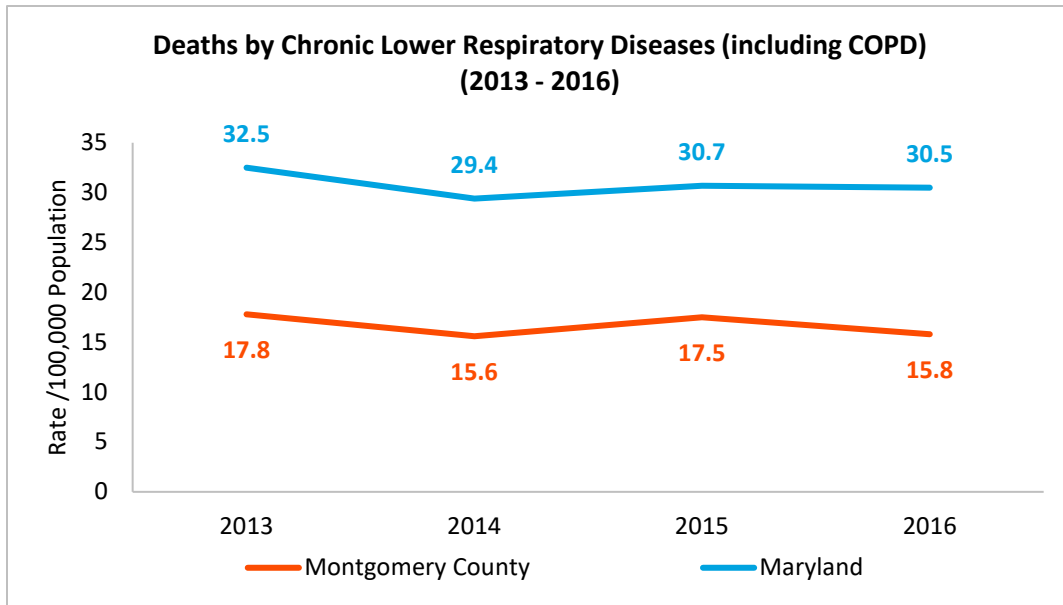


Figure 6. Deaths by Chronic Lower Respiratory Diseases (including COPD), 2013-2016
(Source: [CDC Wonder](#), 2017)

- In Montgomery County and Maryland, White individuals have higher mortality rates due to chronic lower respiratory diseases than the overall population (Figure 7).
- When comparing the mortality rates due to chronic lower respiratory disease by race, White individuals have the highest rate (Figure 7).

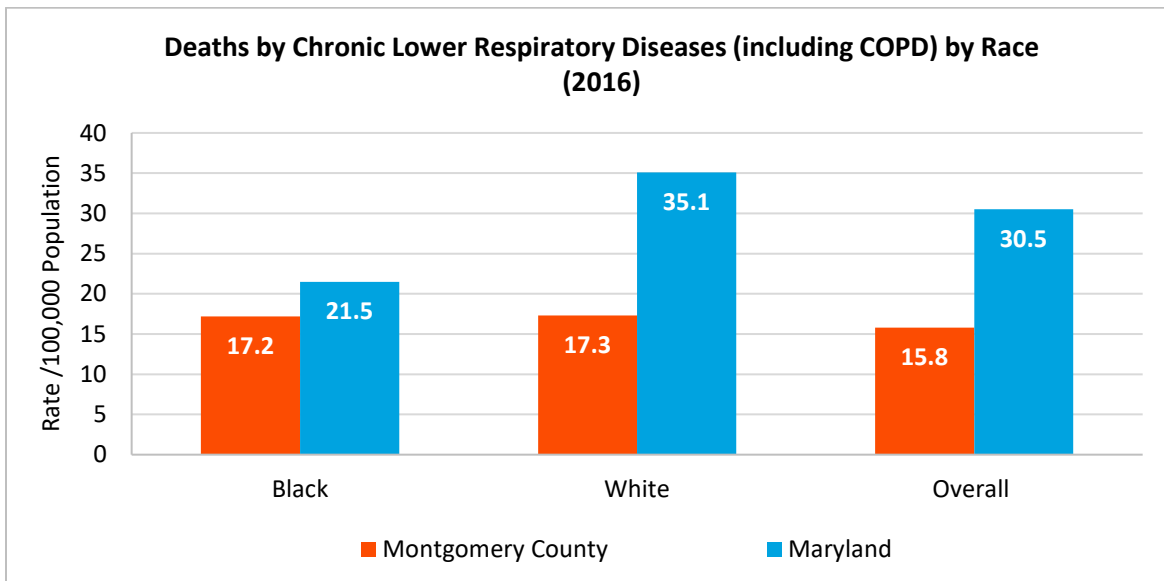


Figure 7. Deaths by Chronic Lower Respiratory Diseases (including COPD) by Race, 2016
(Source: [CDC Wonder](#), 2017)

- In Montgomery County and Maryland, males have a higher mortality rate due to chronic lower respiratory diseases than females and the overall population (Figure 8).

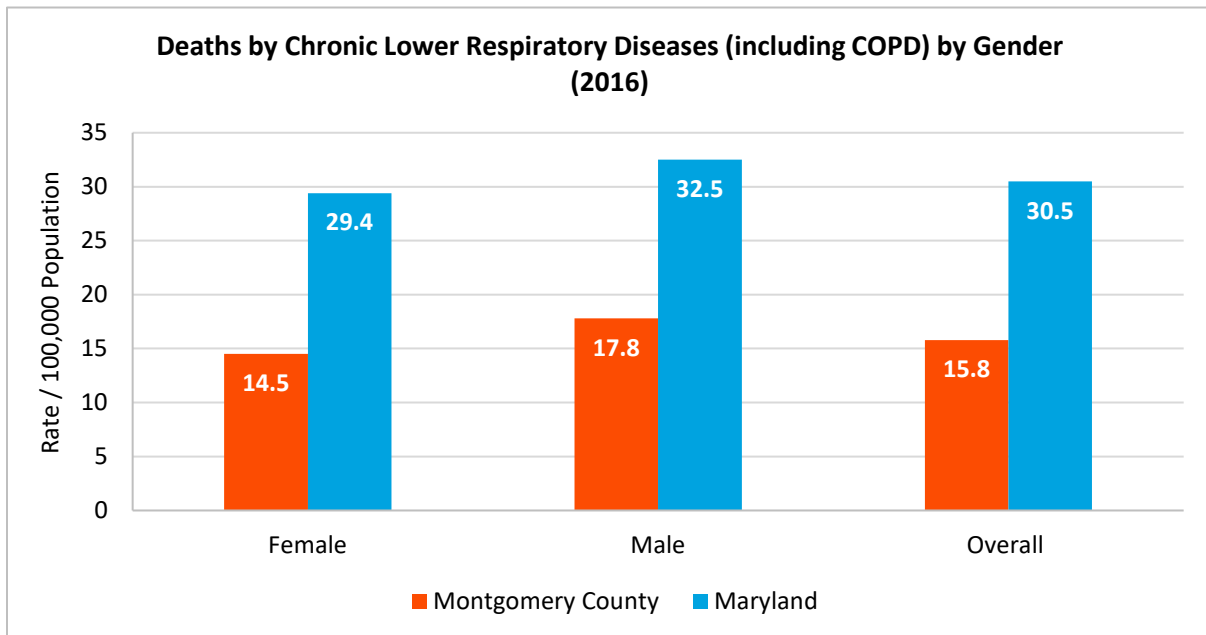


Figure 8. Deaths by Chronic Lower Respiratory Diseases (including COPD) by Gender, 2016
(Source: [CDC Wonder](#), 2017)

7.2 Asthma

Impact

Asthma is a chronic inflammatory disease of the lungs where airways in the lungs constrict and swell to restrict airflow.^{5,6} Asthma attacks can range from mild to severe, requiring immediate medical attention.⁷ The disease can affect people of all ages, ethnicities, genders, and races, and requires long-term care and management. Although little is understood regarding the causes of asthma and how to prevent it from developing, methods for managing the disease are well-established. Major risk factors for developing asthma are genetic predisposition and inhalation exposure to environmental particles or allergens (e.g. tobacco smoke, pollen, and chemical irritants).⁸ Asthma is the most common non-communicable disease among children.⁹ Children are more sensitive to particulate matter and other irritants that can trigger asthma attacks due to their smaller and narrower respiratory pathways. Therefore, air quality has a large impact on children's respiratory health.

Nationally, asthma prevalence has increased to its highest recorded level in the U.S. from 7.3 percent in 2001 to 8.4 percent in 2010 (25.7 million people).¹⁰ In 2017, asthma prevalence has also significantly varied among various population subgroups. It is higher among females (9.3 percent) than males (6.4 percent); higher among children and adolescents (8.4 percent) than adults 18 and older (7.7 percent); higher among Blacks (10.1 percent) than whites (8.1 percent); significantly higher among Puerto Ricans (12.8 percent) than overall Hispanics (6.4 percent); and higher among those living below the poverty line (11.7 percent) than those at 450 percent at or above the poverty line (6.8 percent).¹¹

⁵ Mayo Clinic. Asthma. (2016). Retrieved from <http://www.mayoclinic.org/diseases-conditions/asthma/basics/definition/CON-20026992>

⁶ American Asthma Foundation. Asthma. (2015, September). Retrieved from <http://www.aafa.org/page/asthma-symptoms.aspx?gclid=CMPPycG81c8CFQIZhgodftINTQ>

⁷ American Asthma Foundation. Asthma. (2015, September). Retrieved from <http://www.aafa.org/page/asthma-symptoms.aspx?gclid=CMPPycG81c8CFQIZhgodftINTQ>

⁸ World Health Organization. (2013). Asthma. Retrieved from <http://www.who.int/mediacentre/factsheets/fs307/en/>

⁹ World Health Organization. (2013). Asthma. Retrieved from <http://www.who.int/mediacentre/factsheets/fs307/en/>

¹⁰ Akinbami, L. J., Moorman, J. E., Bailey, C., Zahran, H. S., King, M., Johnson, C. A., & Liu, X. (2012). Trends in asthma prevalence, health care use, and mortality in the United States, 2001–2010. Retrieved from <http://www.cdc.gov/nchs/products/databriefs/db94.htm>

¹¹ Centers for Disease Control and Prevention (CDC). (2017). Most Recent National Asthma Data. Retrieved from https://www.cdc.gov/asthma/most_recent_national_asthma_data.htm

Prevalence

- Maryland has a higher percentage of adults with asthma when compared to Montgomery County (Figure 9).

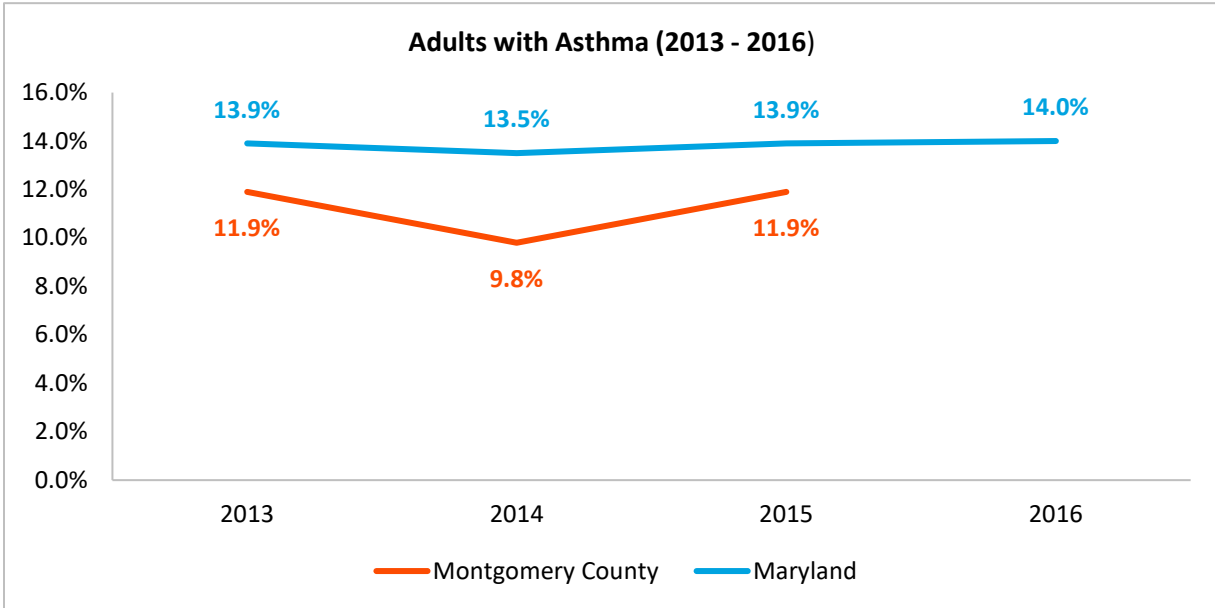


Figure 9. Adults with Asthma in Montgomery County and Maryland, 2013 – 2016
(Source: [CDC](#) & [Maryland Behavioral Risk Factor Surveillance System \(BRFSS\)](#), 2017)

- Montgomery County has a lower percentage of adults that have ever been told that they have asthma compared to Maryland (Figure 10).

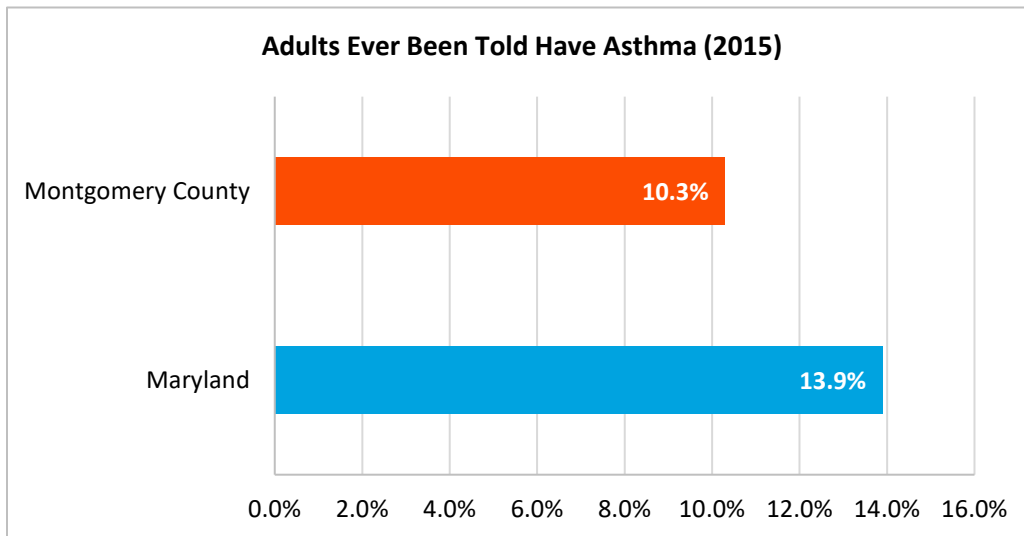


Figure 10. Adults Who Have Been Told That They Have Asthma, 2015
(Source: [SHIP](#), 2017)

- Asthma prevalence rates among females is higher in Montgomery County with 11.0 percent compared to 8.6 percent of males and 9.9 percent overall (Figure 11).

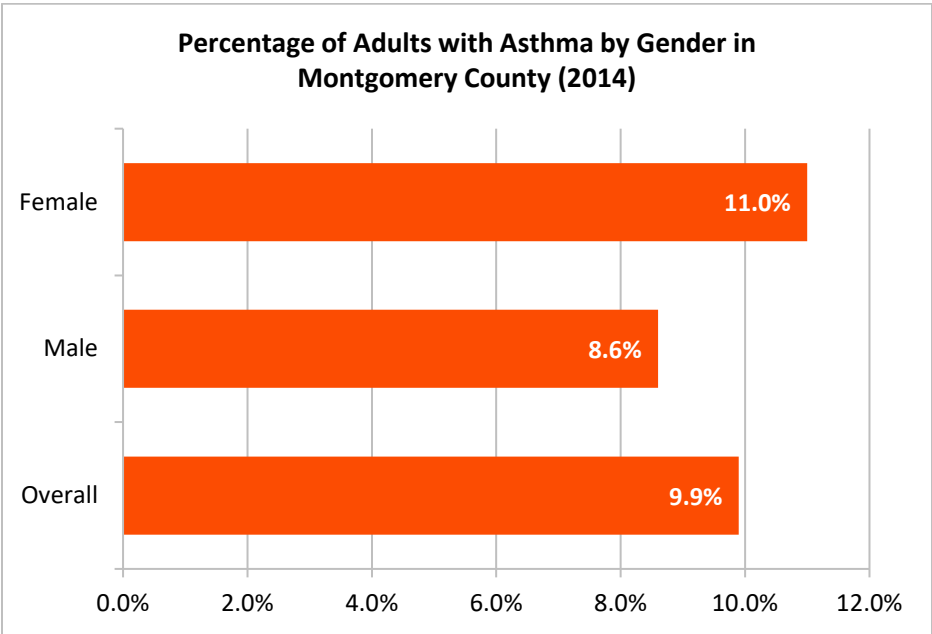


Figure 11. Percentage of Adults with Asthma by Gender in Montgomery County, 2014
 (Source: [Healthy Montgomery](#), 2014)

- When broken down by age, the highest asthma rates are seen among 18-44-year olds followed by individuals 65 and over (Figure 12).

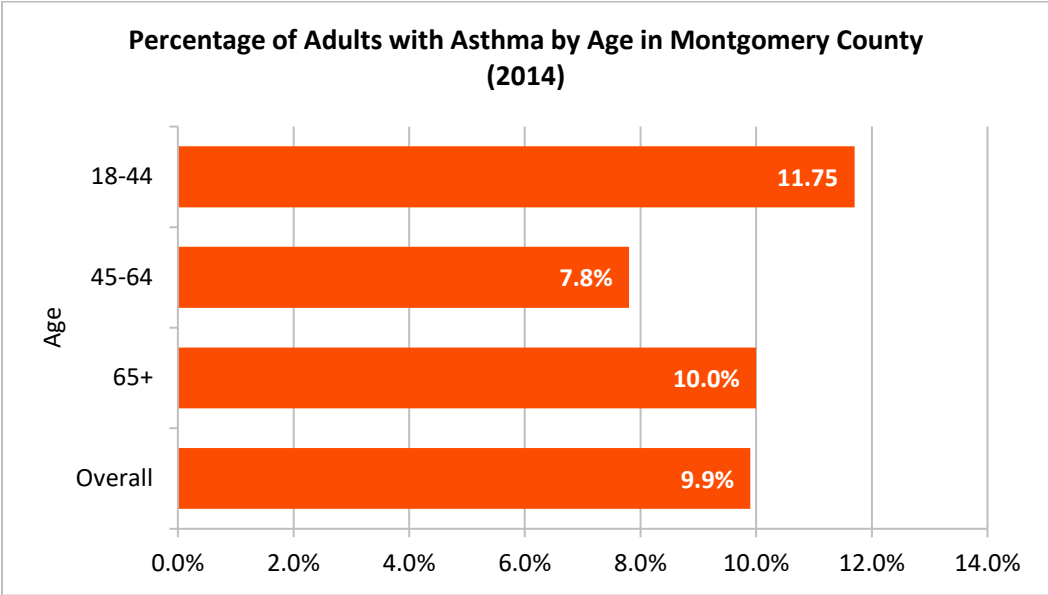


Figure 12. Percentage of Adults with Asthma by Age in Montgomery County, 2014
 (Source: [Healthy Montgomery](#), 2014)

- Broken down by race and ethnicity, non-Hispanic Blacks have the highest asthma rates in Montgomery County at 13.3 percent, while Asians are seen to have the lowest rates at 6.3 percent (Figure 13).

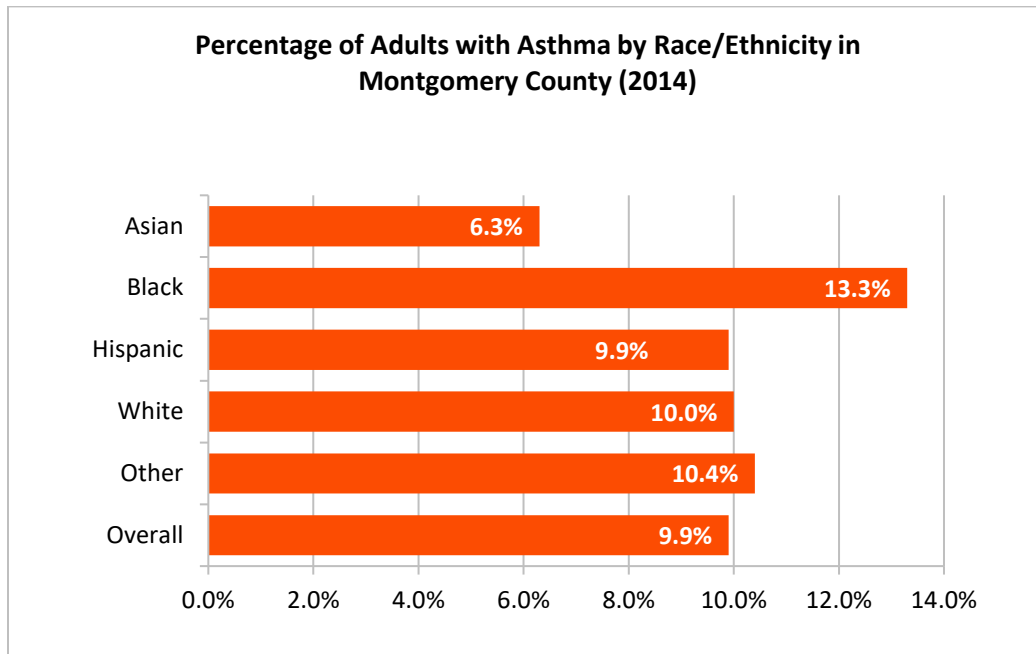


Figure 13. Percentage of Adults with Asthma by Race/Ethnicity in Montgomery County, 2014
(Source: [Healthy Montgomery](#))

Emergency Room Use

- Maryland had higher ER rates due to asthma from 2013 to 2017 than Montgomery County (Figure 14).
- Over time, the age-adjusted ER rates due to asthma have decreased for Montgomery County and Maryland (Figure 14).

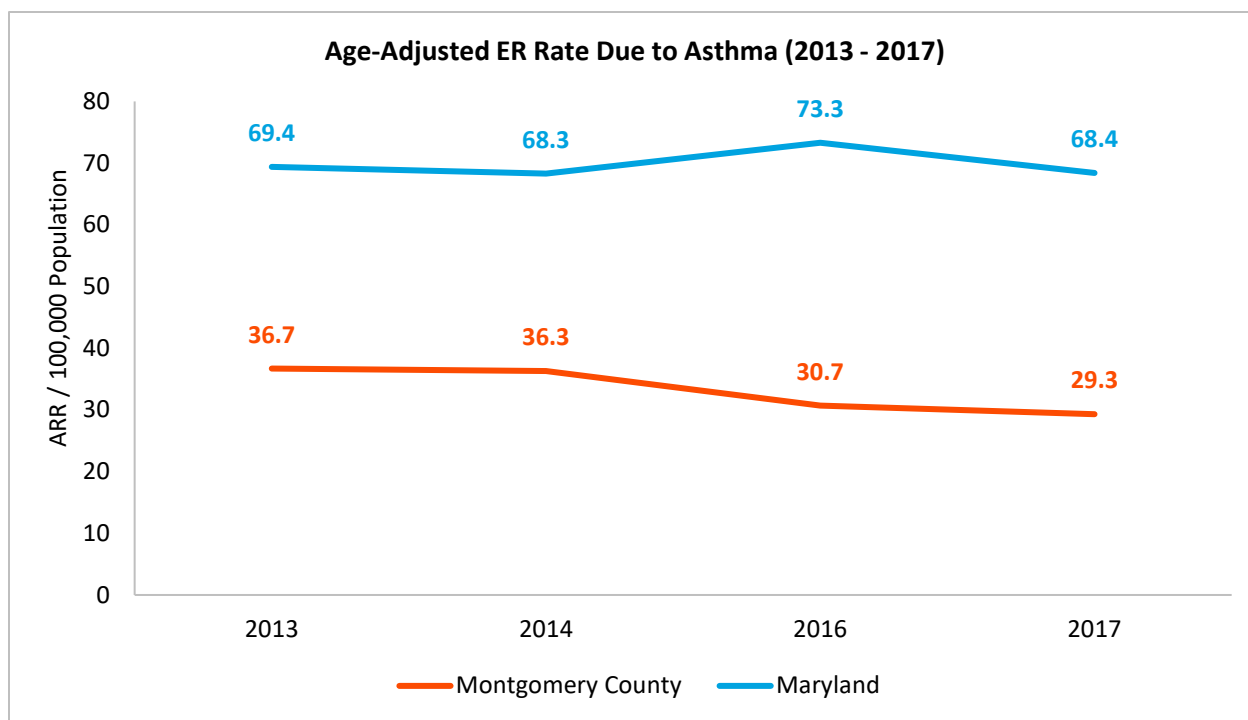


Figure 14. Age-Adjusted ER Rate due to Asthma in Montgomery County and Maryland, 2013 – 2017
(Source: [SHIP](#), 2017)

Hospitalization

- In Montgomery County, adults 65+ had the highest hospitalization rates due to asthma (Figure 15).

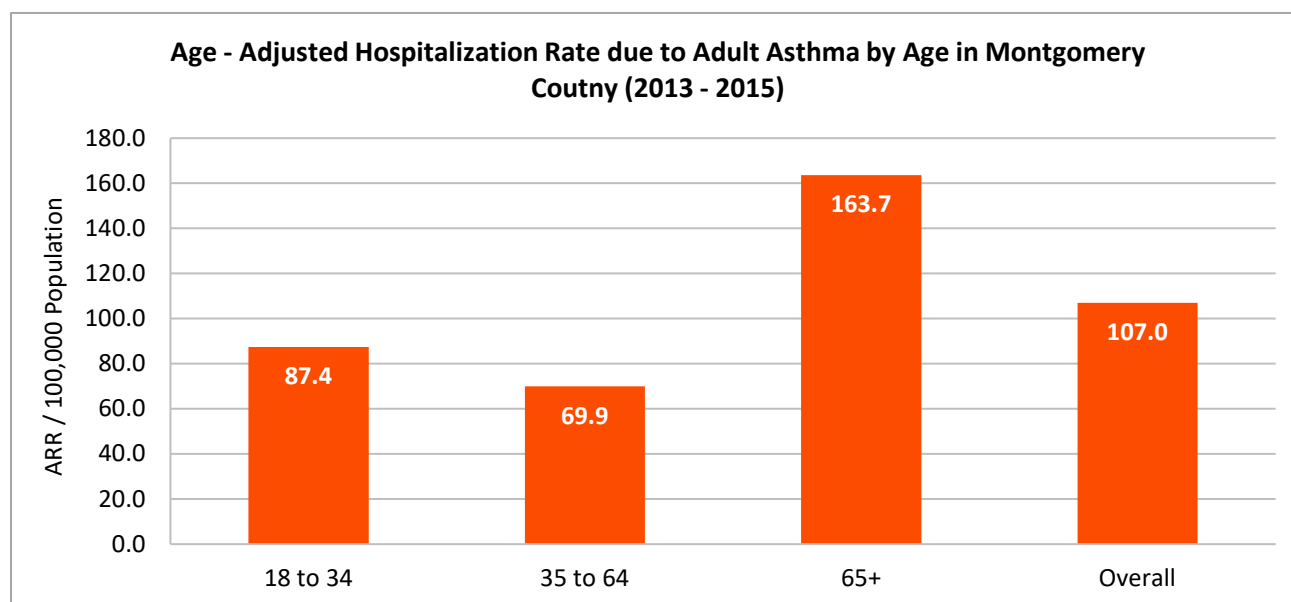


Figure 15. Age-Adjusted Hospitalization Rate due to Adult Asthma by Age in Montgomery County, 2013 – 2015
(Source: [Healthy Montgomery](#), 2017)

- In Montgomery County, Black individuals and females had the highest age-adjusted hospitalization rate due to adult asthma; both are nearly 1.5X greater than the overall rate for the county (Figure 16).

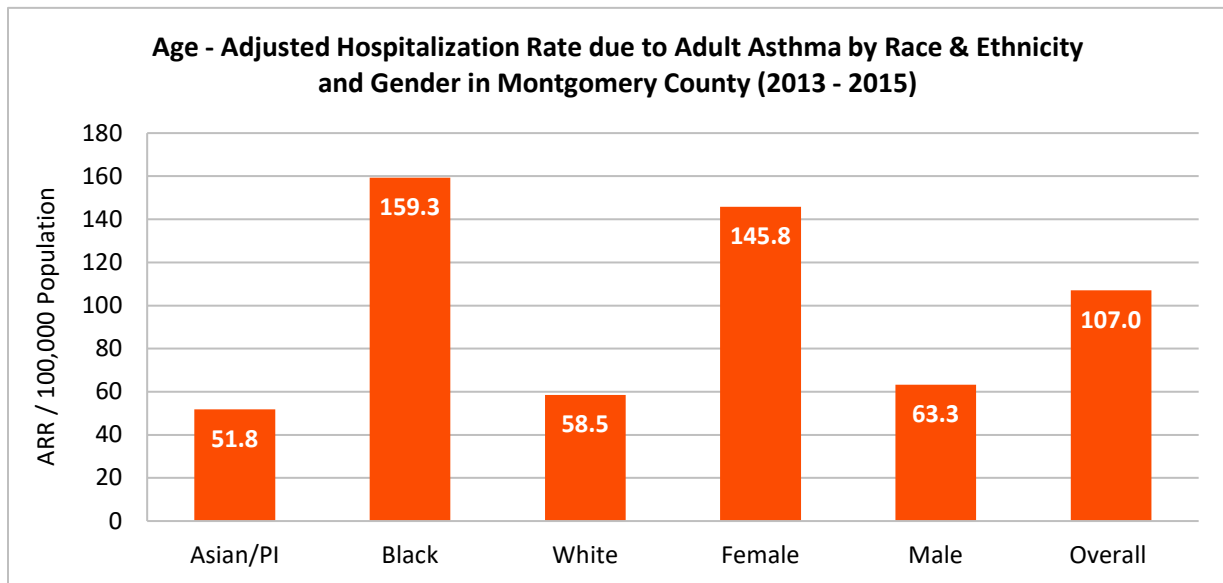


Figure 16. Age-Adjusted Hospitalization Rate due to Adult Asthma by Race/Ethnicity & Gender in Montgomery County, 2013 – 2015

(Source: [Healthy Montgomery](#), 2017)

- In Montgomery County, children age 5 and younger have higher hospitalization rates due to pediatric asthma than children age 5-17 and the overall population (Figure 17).

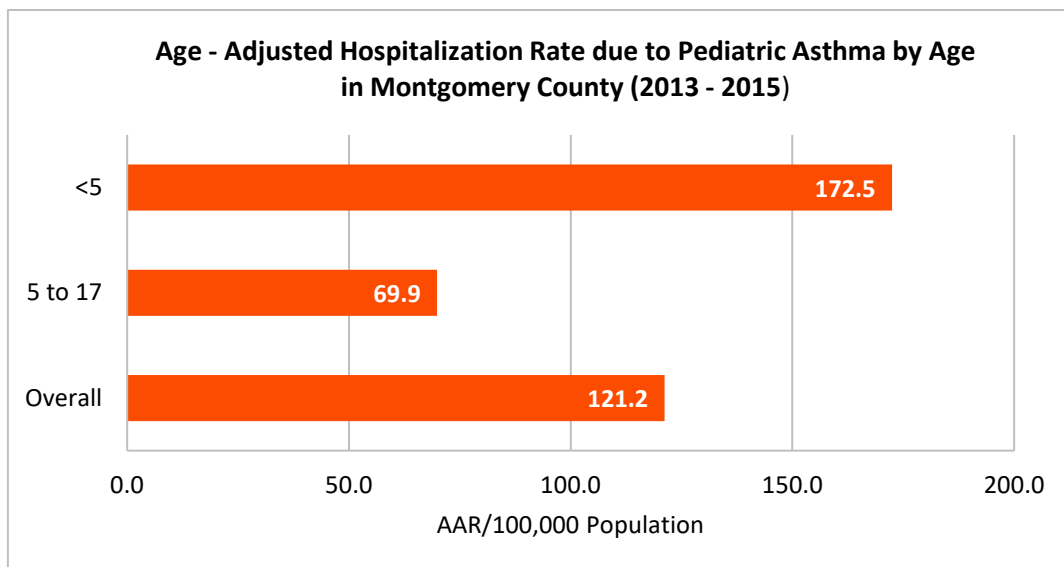


Figure 17. Age-Adjusted Hospitalization Rate due to Pediatric Asthma by Age in Montgomery County, 2013 – 2015

(Source: [Healthy Montgomery](#), 2017)

- In Montgomery County, Hispanic children have the highest hospitalization rates due to pediatric asthma followed by Black children. Both groups have higher rates than the overall rate (Figure 18).
- When looking at gender, males have a rate that is 1.5X higher than females and 1.2X higher than the overall rate for the county (Figure 18).

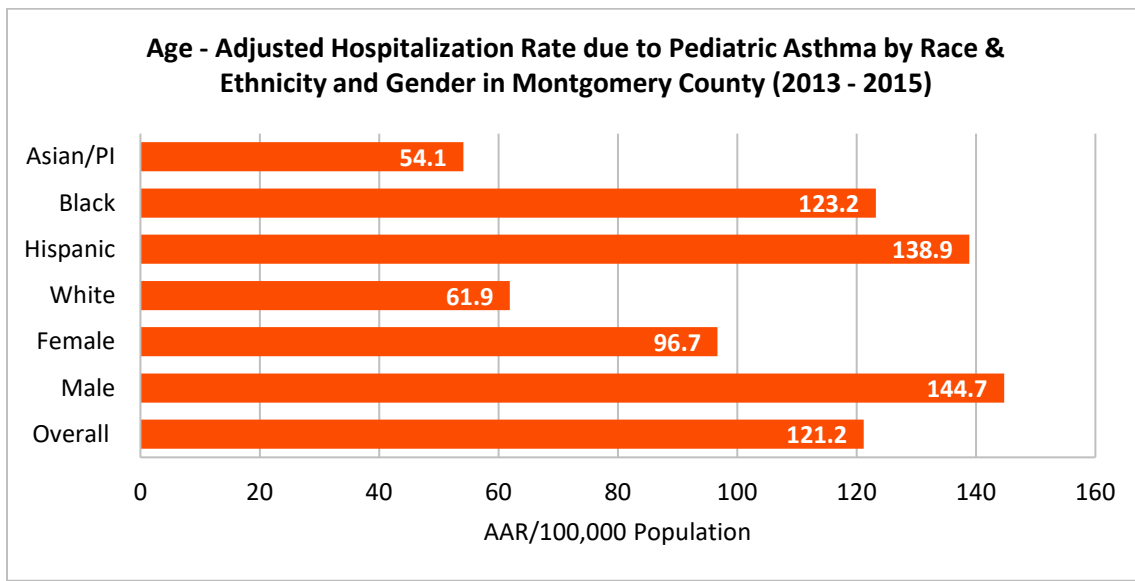


Figure 18. Age-Adjusted Hospitalization Rate due to Pediatric Asthma by Race/Ethnicity & Gender in Montgomery County, 2013 – 2015
(Source: [Healthy Montgomery](#), 2017)

- In 2017, non-Hispanic Black, Hispanic, and females had the highest hospitalization rates due to Asthma (Figure 19).

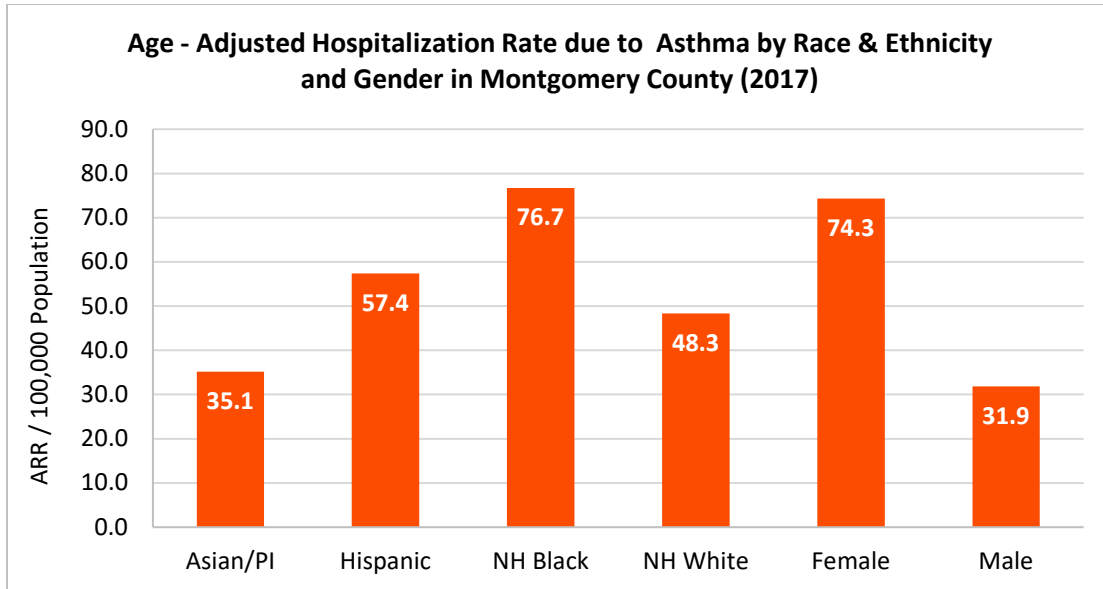


Figure 19. Age-Adjusted Hospitalization Rate due to Asthma by Race/Ethnicity & Gender in Montgomery County, 2017
(Source: [Healthy Montgomery](#), 2017)

Medicare Population

- There has been a slight increase in the percentage of Medicare beneficiaries treated for asthma across Montgomery County and Maryland (Figure 20).
- Less Medicare beneficiaries in Montgomery County are treated for asthma than in the state overall (Figure 20).

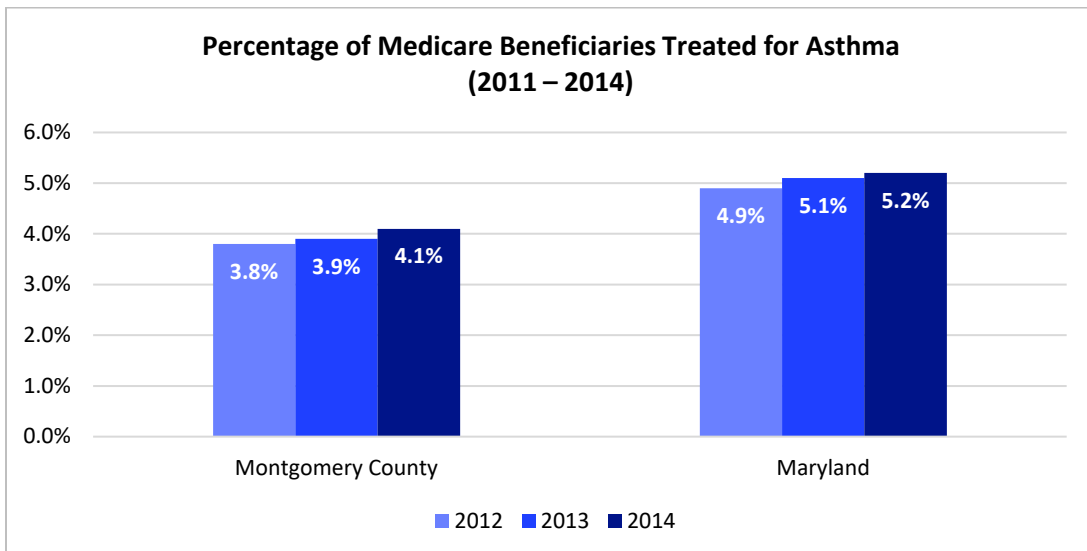


Figure 20. Percentage of Medicare Beneficiaries who were Treated for Asthma in Montgomery County and Maryland, 2011 – 2014
(Source: [Healthy Montgomery](#), 2014)

- Over time, Maryland has continuously had the highest rate of Medicare beneficiaries treated for asthma when compared to Montgomery County (Figure 21).
- Montgomery County and Maryland had a slight upward trend for prevalence of asthma among the Medicare population from 2014 – 2017 (Figure 21).

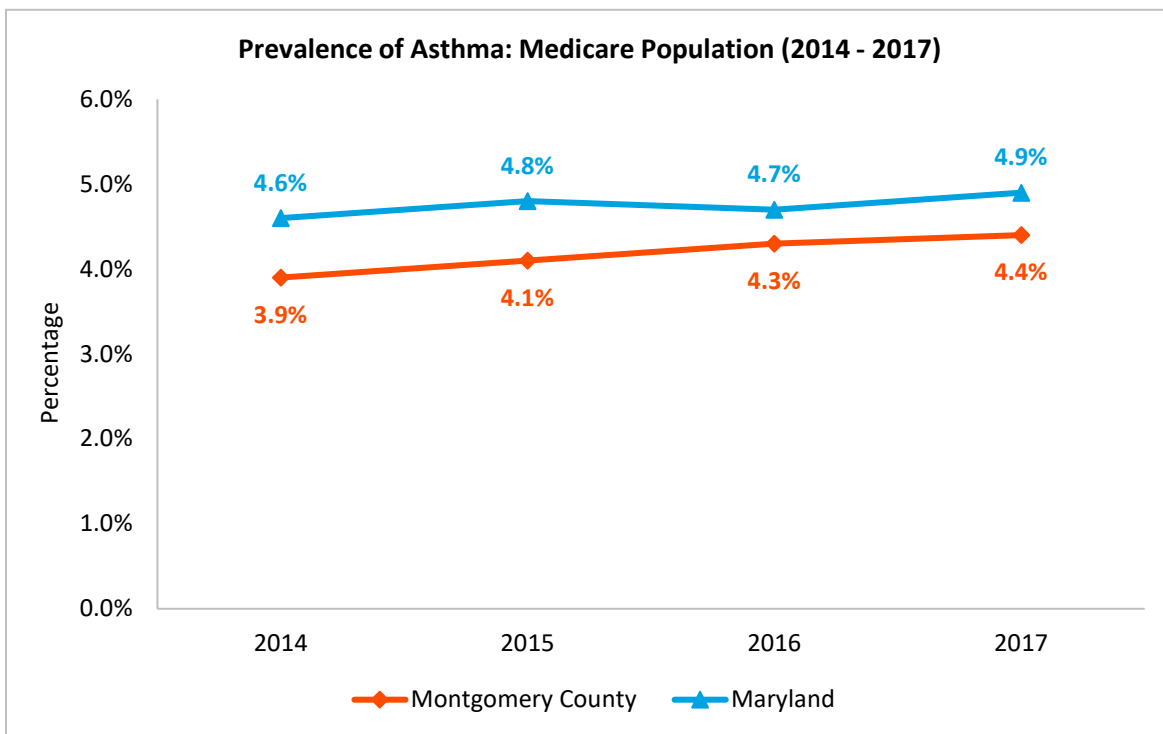


Figure 21. Percentage of Medicare Beneficiaries 65+ Who Were Treated for Asthma in Montgomery County and Maryland, 2014 - 2017
 (Source: [Centers for Medicare and Medicaid Services](#), 2017)

7.3 Tobacco

Impact

Tobacco use is the leading cause of preventable disease in the United States.¹² Nearly 40 million U.S. adults smoke cigarettes, and about 4.7 million middle and high school students use at least one type of tobacco product.¹¹ Overall, tobacco and cigarette use among U.S. adults has declined from 20.9 percent in 2005 to 15.5 percent in 2016.¹³ The national percentage of cigarette use among adolescents decreased from 28 percent in 1991 to 11 percent in 2015.¹⁴ In Maryland as well as in Montgomery County, there has also been a decrease in tobacco use among adolescents. However, recently there has been an increase in e-cigarettes use among adolescents.¹³

Prevalence

- Maryland and Montgomery County have met the Healthy People 2020 target for percent of adolescent who use tobacco (Figure 22).
- Montgomery County has a lower percentage of adolescents who use tobacco when compared to Maryland (Figure 22).
- Over time, there has been a decreasing trend of tobacco use by adolescents across Montgomery County and the state (Figure 22).

¹² Data and Statistics | Smoking & Tobacco Use | CDC. (n.d.). Retrieved from https://www.cdc.gov/tobacco/data_statistics/index.htm.

¹³ Smoking is down, but almost 38 million American adults still smoke | CDC Online Newsroom | CDC. (n.d.). Retrieved from <https://www.cdc.gov/media/releases/2018/p0118-smoking-rates-declining.html>.

¹⁴ Cigarette smoking among U.S. high school students at an all-time low, but e-cigarette use a concern | CDC Online Newsroom | CDC. (n.d.). Retrieved from <https://www.cdc.gov/media/releases/2016/p0609-yrbs.html>.

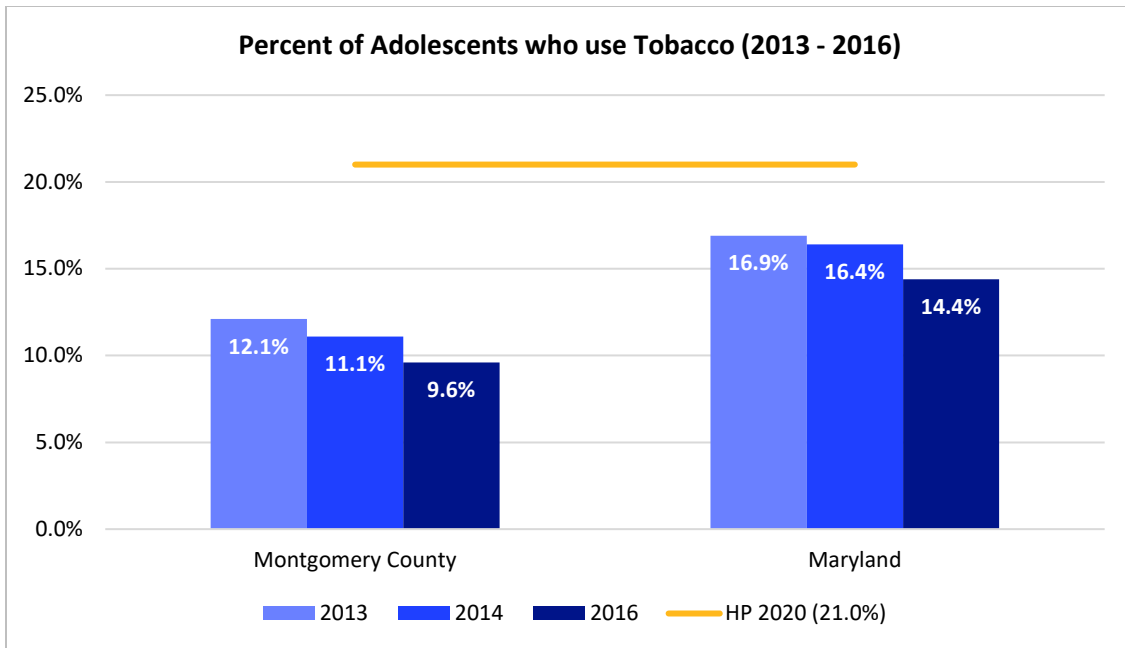


Figure 22. Percentage of Adolescents who use Tobacco in Montgomery County and Maryland 2013 - 2016

(Source: [Healthy Montgomery](#), 2017)

- Montgomery County has continuously met the Healthy People 2020 target for adults who smoke. There was a slight increase in the percentage of adults who smoke from 2014 to 2015, however, after 2015 there was more than a 4.0 percent decrease (Figure 23).
- Maryland has not met the Healthy People 2020 target, but had a decreasing trend from 2015 to 2016 (Figure 23).

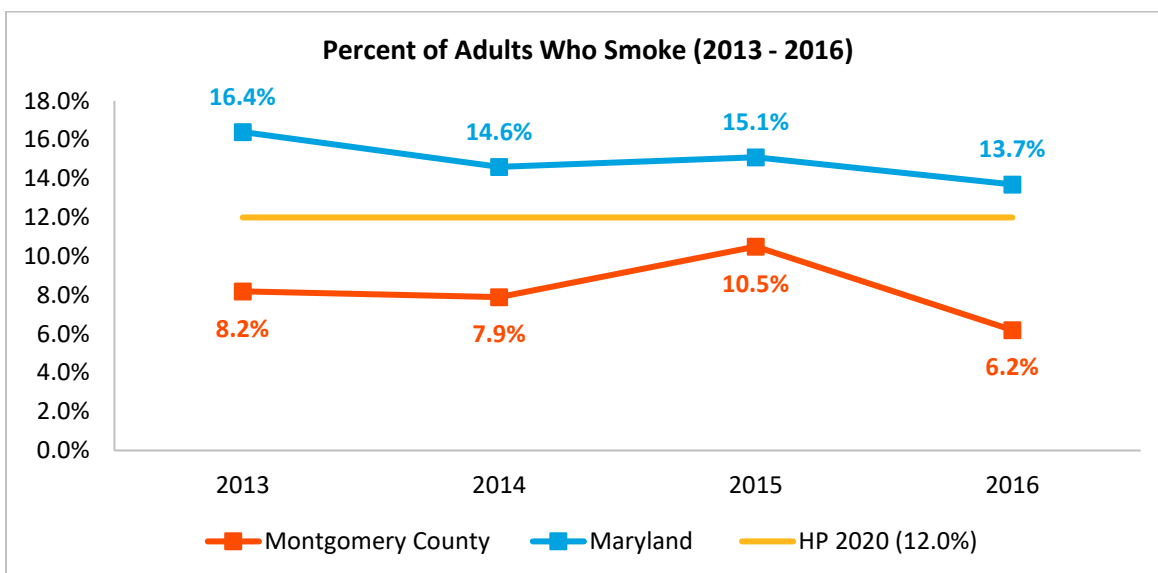


Figure 23. Percentage of Adults Who Smoke, 2013 - 2016

(Source: [Healthy Montgomery](#), 2017)

- The highest percentage of high school students who smoke cigarettes by age was among those who are 18 or older (Figure 24).
- Among high school students who currently smoke cigarettes, Hispanic students have a higher rate compared to any other race or ethnicity (Figure 25).
- Males have higher rates of students who currently smoke when compared to females and are higher than the overall rate for the county (Figure 25).

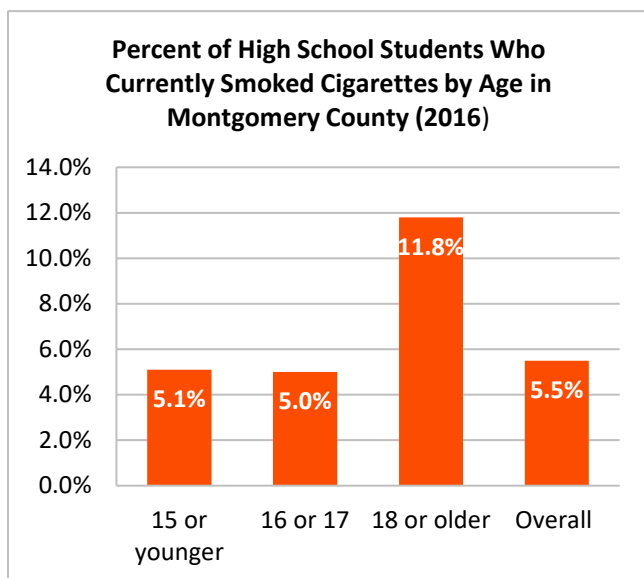


Figure 24. Percent of High School Students Who Currently Smoke Cigarettes by Age in Montgomery County, 2016
(Source: [Youth Risk Behavior Survey Results](#), 2016)

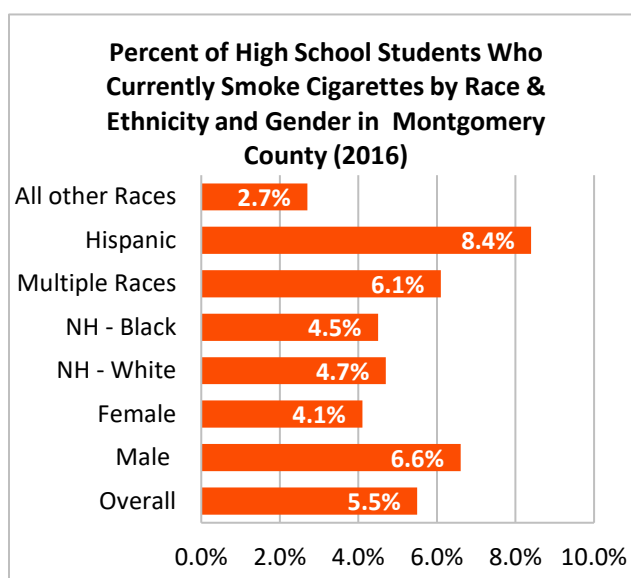


Figure 25. Percent of High School Students Who Currently Smoke Cigarettes by Race/Ethnicity & Gender in Montgomery County, 2016
(Source: [Youth Risk Behavior Survey Results](#), 2016)

- In Montgomery County during 2015, only 10.5 percent of individuals 18 or older reported that they currently smoke while 67.8 percent reported that they have never smoked (Figure 26).

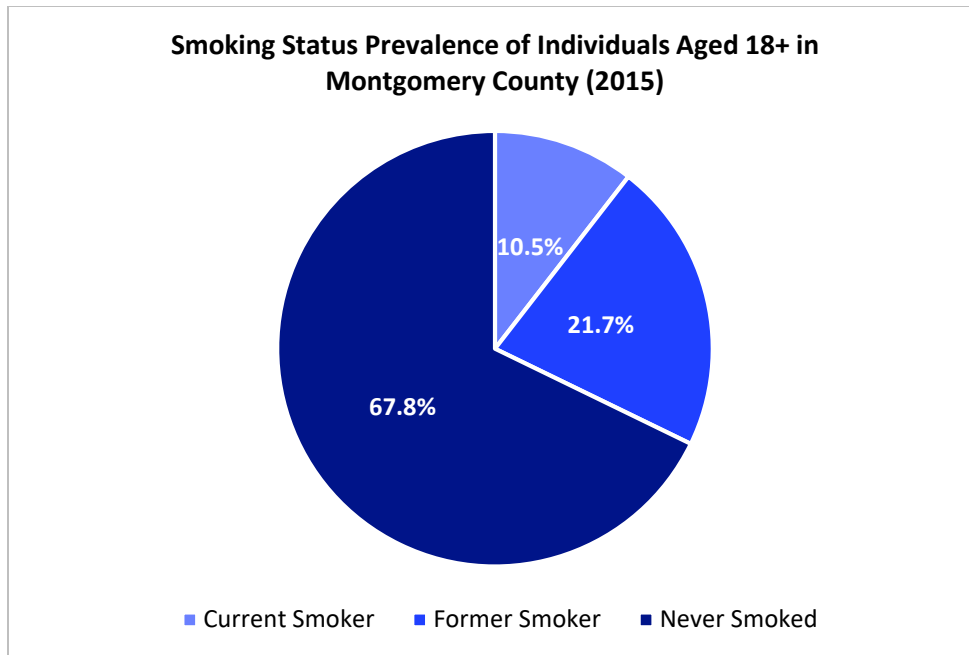


Figure 26. Smoking Status Prevalence Among Those 18+ in Montgomery County, 2015

(Source: [Healthy Montgomery](#), 2017)

- When broken down by age in Montgomery County, high school students 18 or older have a higher rate of those who have reported that they have used an electronic vapor product followed by high school students who are 16 or 17 (Figure 27).
- When broken down by race/ethnicity, high school students who identify as Hispanic have a higher rate of those who have reported that they have used an electronic vapor product (Figure 28).
- Males have a slightly larger rate of those who have ever used an electronic vapor product when compared to females (Figure 28).

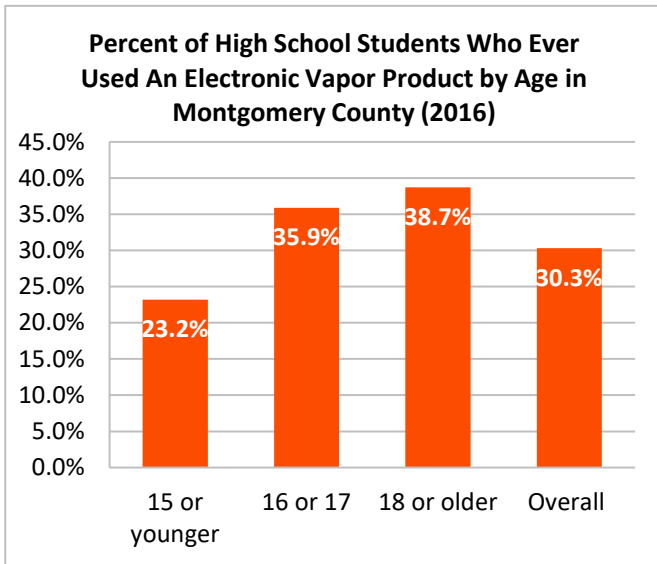


Figure 27. Percent of High School Students Who Have Ever Used an Electronic Vapor Product by Age in Montgomery County, 2016
(Source: [Youth Risk Behavior Survey Results](#), 2016)

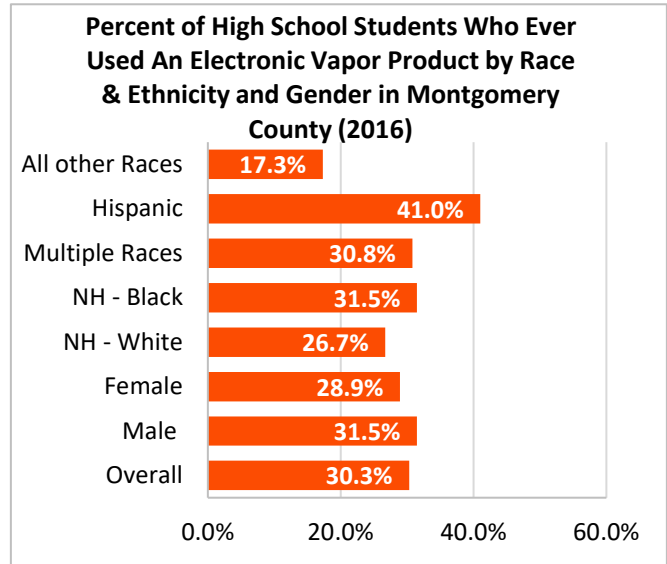


Figure 28. Percent of High School Students Who Have Ever Used an Electronic Vapor Product by Race/Ethnicity & Gender in Montgomery County, 2016
(Source: [Youth Risk Behavior Survey Results](#), 2016)

- Among adults who use other tobacco products in Maryland, 13.3 percent reported that they use e-cigarettes followed by 9.0 percent who use cigars and 6.2 percent smokeless tobacco (Figure 29).

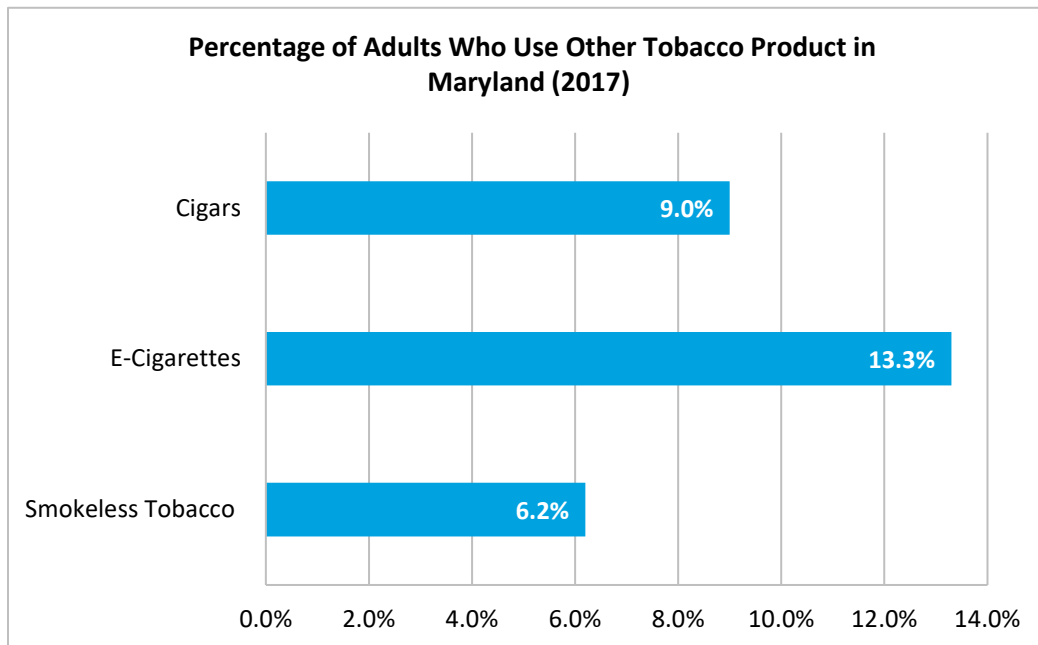


Figure 29. Percentage of Adults Who Use Other Tobacco Products in Maryland, 2017
(Source: [Truth Initiative](#), 2017)

Community Resources

COPD, asthma, and tobacco use are serious public health problems. There are efforts by local health providers and health departments to educate and provide support for COPD, asthma, and tobacco related issues. The list of community resources includes, but are not limited to, the following:

- 1. ADVENTIST HEALTHCARE SHADY GROVE MEDICAL CENTER**
Address: 9901 Medical Center Drive, Rockville, MD 20850
Phone: 240-826-6000
Website: <https://www.adventisthealthcare.com/locations/profile/shady-grove-medical-center/>
- 2. ADVENTIST HEALTHCARE TOBACCO CESSATION PROGRAM**
Phone: 301-891-5004
Email: Quit-WAH@adventisthealthcare.com
Website: <https://www.adventisthealthcare.com/services/quit-smoking/>
- 3. ADVENTIST HEALTHCARE WHITE OAK MEDICAL CENTER**
Address: 11890 Healing Way, Silver Spring, MD 20904
Phone: 240-637-4000
Website: <https://www.adventisthealthcare.com/locations/profile/white-oak-medical-center/>
- 4. PRINCE GEORGE'S COUNTY HEALTH DEPARTMENT – SCHOOL BASED WELLNESS CENTER**
Bladensburg High School, Fairmont Heights High School, Northwestern High School, and Oxon Hill High School.
- Website:** <https://www.princegeorgescountymd.gov/2028/School-Based-Wellness-Centers>
- 5. AMERICAN LUNG ASSOCIATION IN MD**
Address: 211 East Lombard Street, #260, Baltimore, MD 21202
Phone: 302-565-2073
Email: Dina.Gordon@lung.org
Website: <https://www.lung.org/about-us/local-associations/maryland.html>
- 6. GOVERNOR'S MOBILE**
Phone: 410-706-1399 or 866-228-9668
Website: <https://www.nursing.umaryland.edu/about/partnerships-practice/wellmobile/>
- 7. LATINO HEALTH INITIATIVE – ASTHMA MANAGEMENT PROGRAM**
Address: 8630 Fenton Street, 10th Floor, Silver Spring, MD 20910
Phone: 240-773-8293
Email: Ingrid.Lizama@montgomerycountymd.gov
Website: <https://www.lhiinfo.org/en/programs-and-activities/asthma-management-program/>
- 8. CCI HEALTH & WELLNESS SERVICES**
Address: 8630 Fenton Street, Suite 1204 Silver Spring, MD 20910
Phone: 301-340-7525
Email: info@cciweb.org
Website: <https://cciweb.org/>

Section IV: Findings

Part B: Secondary Data



Chapter 8: Infectious Diseases

8.1: Influenza

8.2: HIV/AIDS

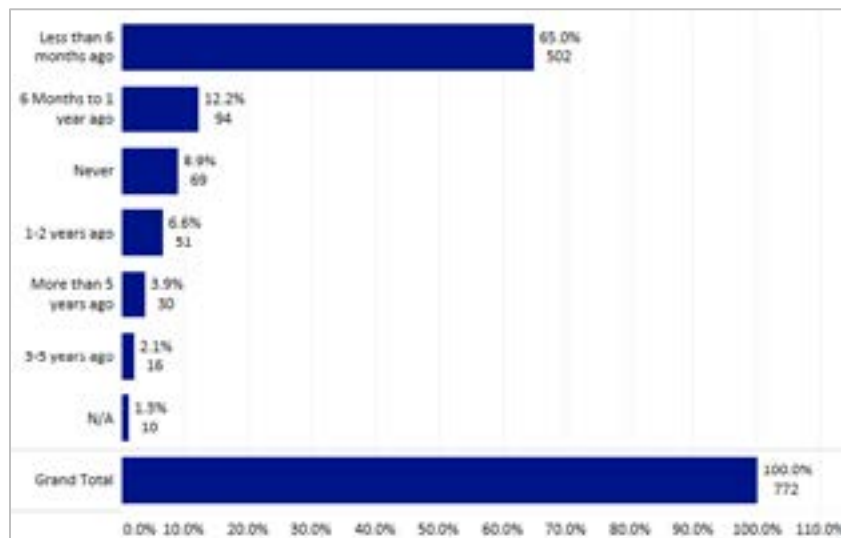
Infectious Diseases

KEY FINDINGS

Disparities & Indicators	Trend Over Time
<ul style="list-style-type: none"> • ED visits for influenza-like-illness in MC increased • Adult vaccination rates for flu in MC does not meet HP 2020 target (70.0%) • Among the Medicare population in MC, NH – Blacks have the lowest annual vaccination rates • Males in MC have a higher mortality rate related to influenza and pneumonia than females • In MC, HIV incidence rate is highest among NH-Blacks, Males, 40-49 and 50-59 year olds 	<p></p> <ul style="list-style-type: none"> • Age-adjusted mortality rate due to influenza and pneumonia remained stable from 2013 – 2017 • Adult influenza vaccination rates remained stable from 2013 – 2016 • MC HIV incidence rate has been mostly stable since 2013 – 2017
	<p></p> <ul style="list-style-type: none"> • ED visits for influenza-like-illness in MC had an increasing trend from 2015 – 2018

Community Perception¹

SGMC CBSA: “About how long has it been since you had a flu shot?”



¹ Adventist HealthCare Community Health Needs Assessment Survey (2019).

8.1 Influenza

Impact

Influenza is a viral, contagious disease that can lead to complications resulting in pneumonia, a severe infection of the lungs. According to the Maryland Vital Statistics Administration, influenza is the eighth leading cause of death in the state of Maryland at 14.1 deaths per 100,000.² Influenza poses a serious threat to the immunocompromised, the very young, and the elderly.³ Annual flu vaccinations help to strengthen the immune system against the influenza virus.

Incidence/Prevalence

- Adult influenza vaccination rates are very low in Montgomery County and Maryland considering the Healthy People target of 70 percent (Figure 1).
- Montgomery County was about 22 percent below the Healthy People goal and Maryland was about 27 percent below the Healthy People goal in 2016 (Figure 1).

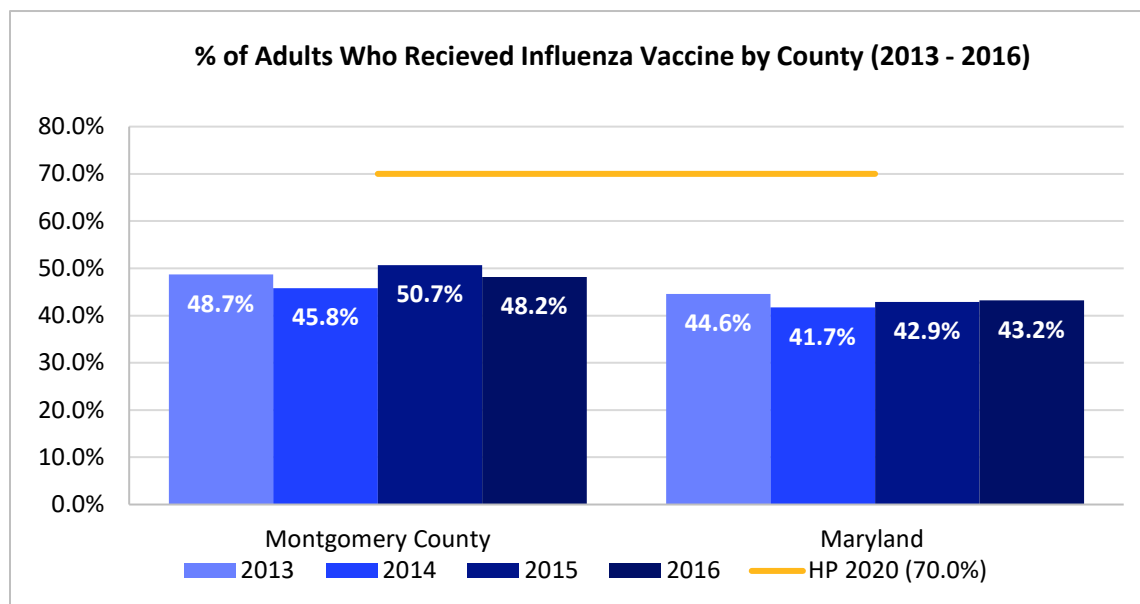


Figure 1. Vaccination Rates in Montgomery County and Maryland, 2013 – 2016
(Source: [Healthy Montgomery](#), 2019)

² Department of Health and Mental Hygiene (DHMH). (2016). Maryland vital statistics annual report 2014. Retrieved from <http://dhhm.maryland.gov/vsa/Pages/reports.aspx>

³ Healthy Communities Institute. (2016). Age-adjusted death rate due to influenza and pneumonia. *Healthy Montgomery*. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=110&localEid=1259>

- When stratified by race, Whites are the most vaccinated in Montgomery County, and the state overall (Figure 2).
- Black/African-Americans were vaccinated at similar rates across Montgomery County and the state (Figure 2).
- Specifically looking at the White population, those in Montgomery County were vaccinated at a much higher rate than those in the state (Figure 2).

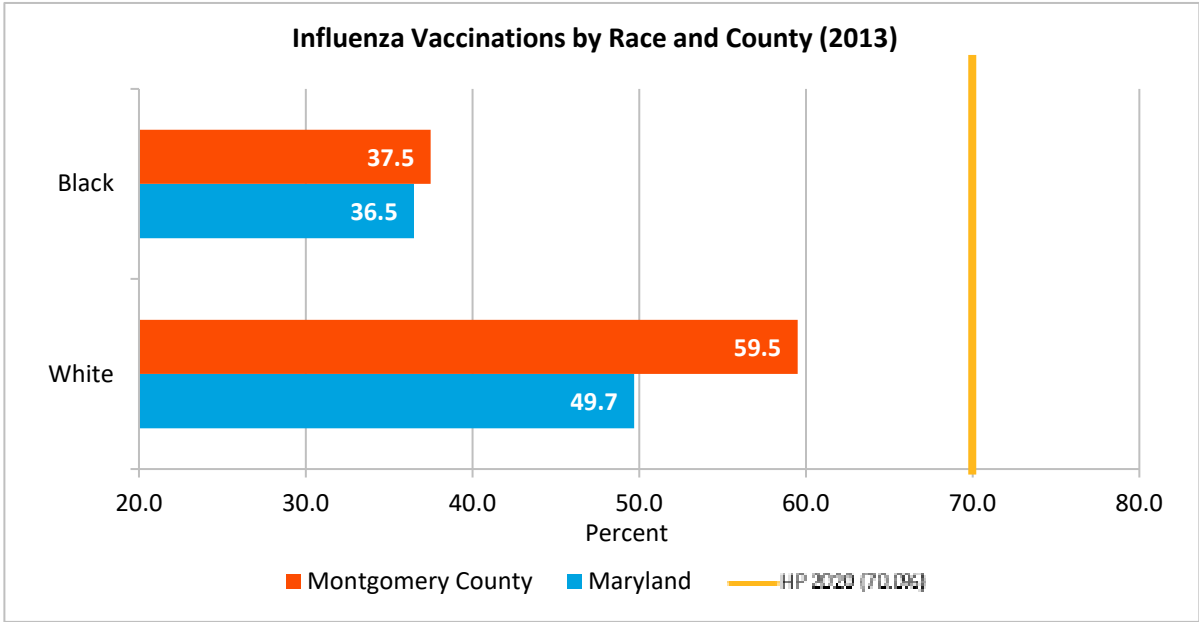


Figure 2. Influenza Vaccination Rates in Montgomery County and Maryland by Race and Ethnicity, 2013
 (Source: [Healthy Montgomery](#), 2016)

- When looking at Medicare enrollees that had an annual flu vaccination by race and ethnicity, Whites followed by Hispanics had the highest flu vaccine rate than any other group (Figure 3).
- Black/African-American and Hispanic populations in Montgomery County received the flu vaccination 10.0 – 13.0 percent less than the overall percentage for the county (Figure 3).

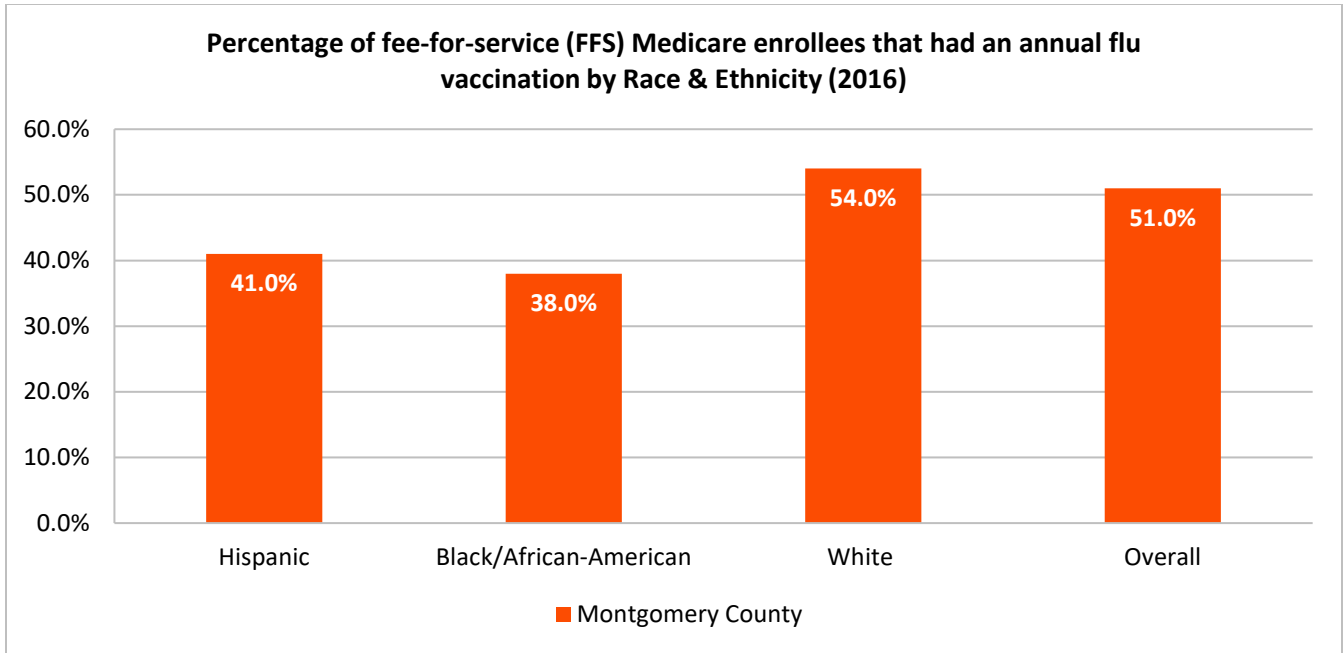


Figure 3. Percentage of Fee-for-Service (FFS) Medicare Enrollees That Had an Annual Flu Vaccination by Race/Ethnicity, 2016
 (Source: [County Health Rankings](#), 2019)

Emergency Room Visits

- When looking at emergency room visit rates due to pneumonia and influenza, Black/African-Americans in Montgomery County utilize the ER at the highest rate. Additionally, Black/African-Americans have a rate approximately three times higher than that of their White counterparts for flu related issues (Figure 4).
- Asian followed by White individuals have the lowest ER utilization rate (Figure 4).

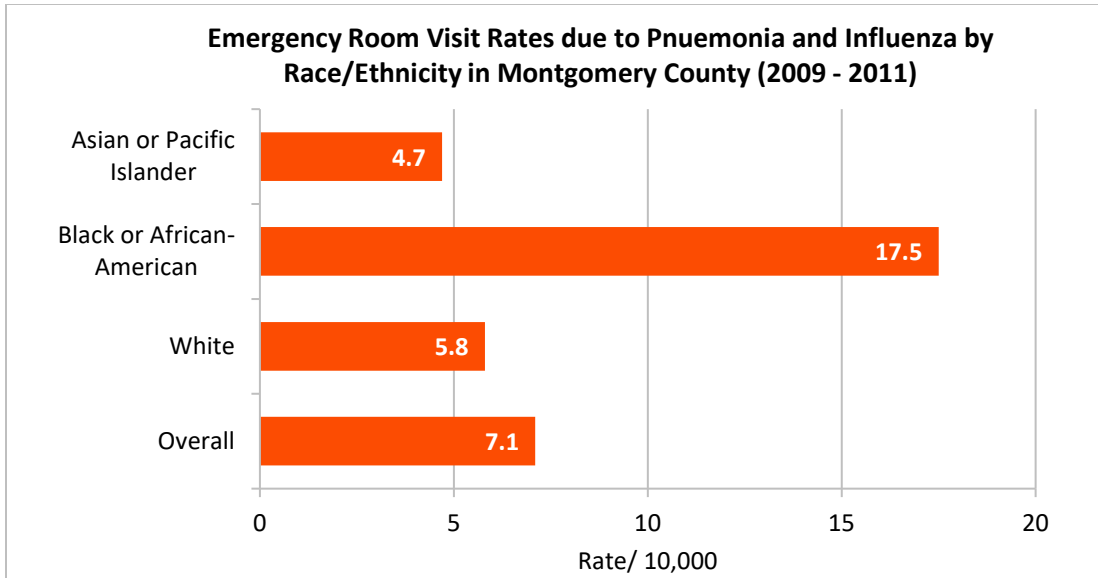


Figure 4. Emergency Room Visit Rates due to Pneumonia and Influenza in Montgomery County by Race/Ethnicity (Source: [Healthy Montgomery](#), 2013)

- When stratified by age, individuals aged 18 to 19 in Montgomery County visit the emergency room more frequently than any other age group for illnesses related to influenza and pneumonia. This is followed by the 20 to 24 year olds and the 25 to 44 year olds (Figure 5).

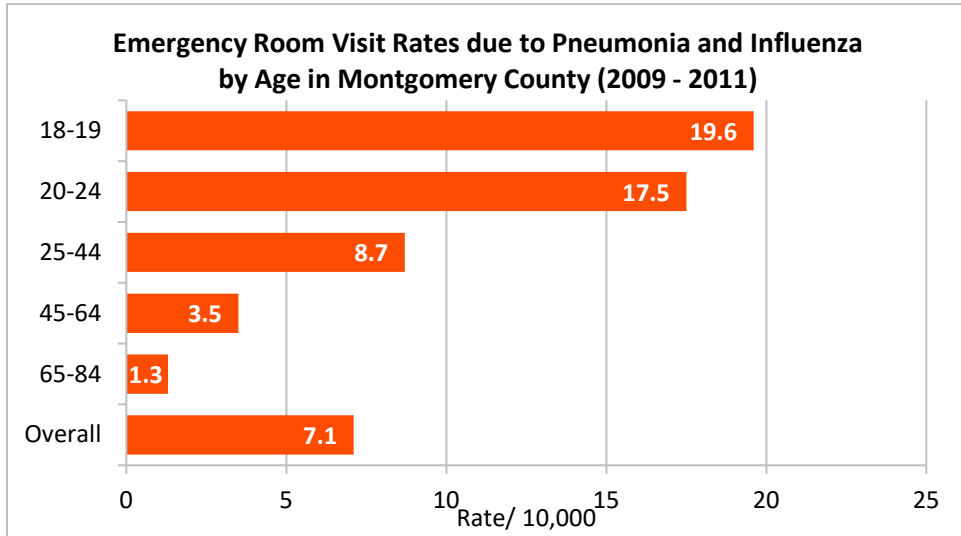


Figure 5. Emergency Room Visit Rates due to Pneumonia and Influenza in Montgomery County by Age (Source: [Healthy Montgomery](#), 2013)

- There was about a 2,000 increase in ED visits for influenza-like illnesses in Montgomery County from 2015 - 2018 (Figure 6).

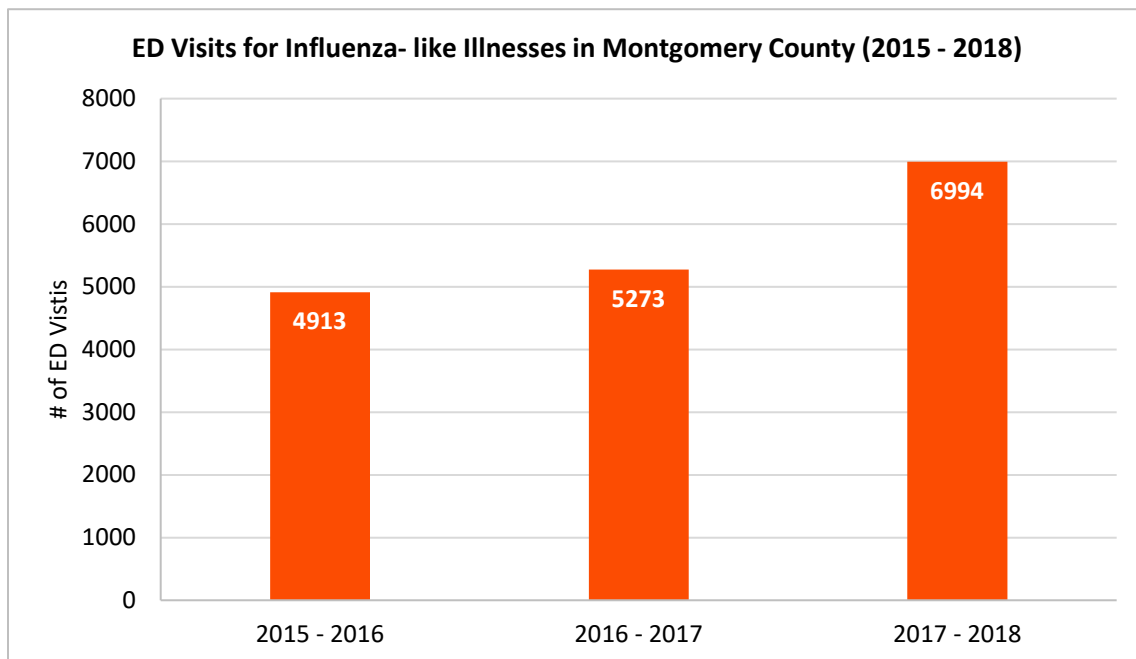


Figure 6. Emergency Room Visit Rates due to Influenza – like Illnesses in Montgomery, 2015 – 2018

(Source: [Report on Infectious Disease 2013-2017 Montgomery County](#), 2019)

Mortality

- Deaths due to influenza and pneumonia in the state have decreased by 30 percent since 2005 (Figure 7).
- Over the past decade, the mortality rates for the total population and the White population in Maryland have been similar (Figure 7).
- The mortality rate for Blacks has been higher than that of Whites and the total population since 2009 (Figure 7).

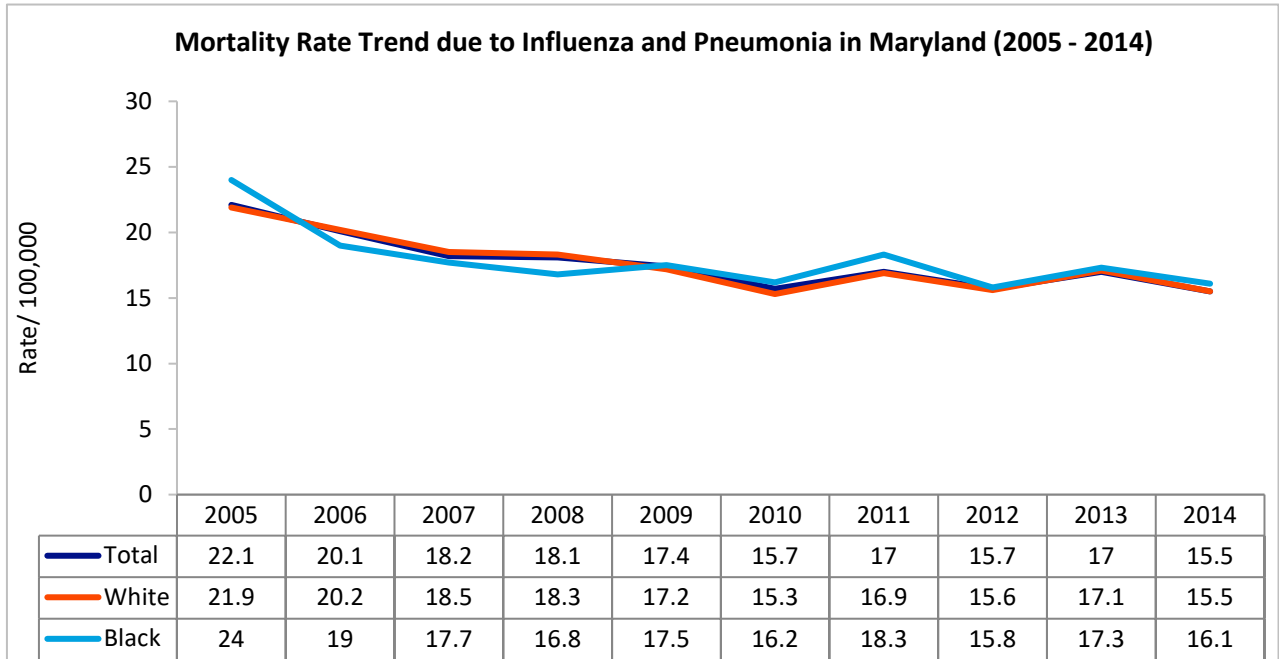


Figure 7. Mortality Rate Trend due to Influenza and Pneumonia in Maryland, 2005 – 2014
 (Source: [Maryland Department of Health and Mental Hygiene \(DHMH\)](#), 2014)

- At the county level, the mortality rate due to influenza and complications from pneumonia has declined in Montgomery County from 2008 - 2014 (Figure 8).

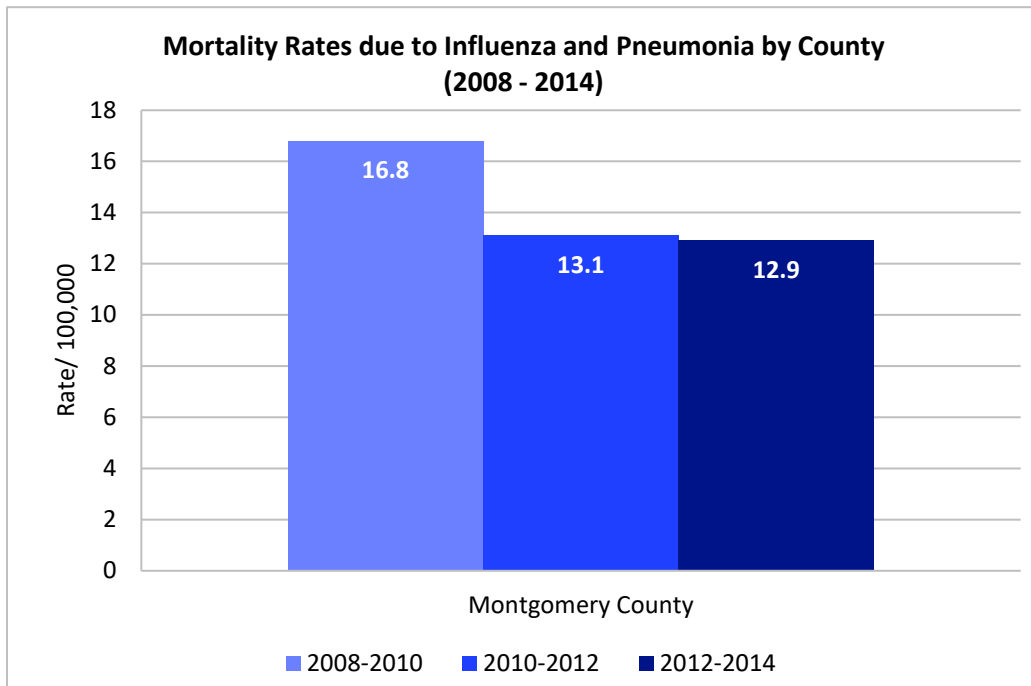


Figure 8. Mortality Rates due to Influenza and Pneumonia in Montgomery County, 2008 – 2014
 (Source: [Healthy Montgomery](#), 2014)

- Age-adjusted mortality rates due to influenza and pneumonia declined from 2013 to 2017 (Figure 9).

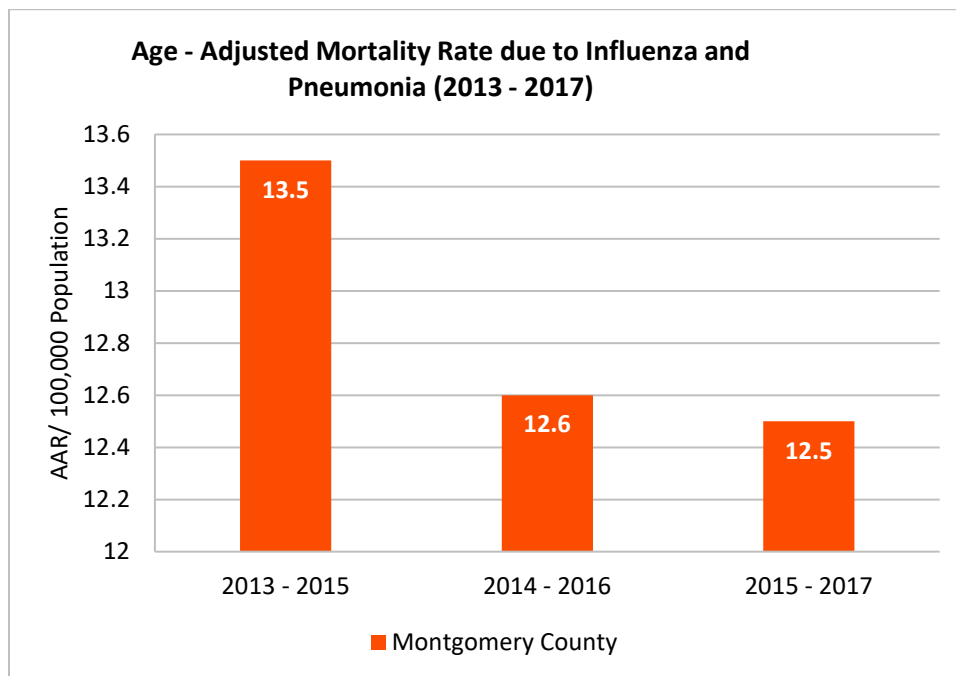


Figure 9. Age – Adjusted Mortality Rate due to Influenza and Pneumonia, 2013 – 2017
 (Source: [Maryland Vital Statistics Annual Report 2015](#), [Maryland Vital Statistics Annual Report 2016](#), & [Maryland Vital Statistics Annual Report 2017](#), 2015 - 2017)

- Males had a higher mortality rate in 2016 in Montgomery County and Maryland (Figure 10).
- Montgomery County had lower rates for both males and females compared to Maryland (Figure 10).

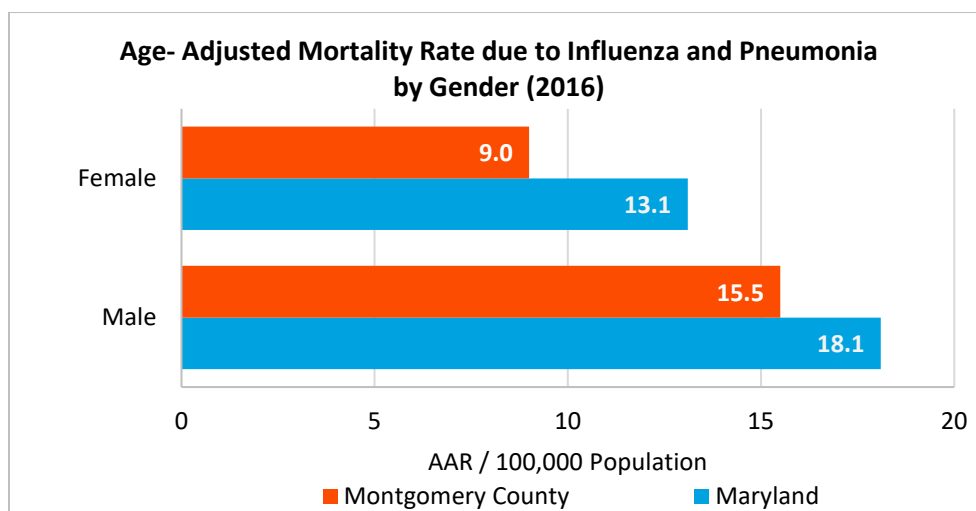


Figure 10. Age – Adjusted Mortality Rate due to Influenza and Pneumonia by Gender, 2016
 (Source: [CDC Wonder API: Montgomery County](#), 2019)

- Non-Hispanic Black/African-Americans and Non-Hispanic Whites have lower mortality rates due to influenza and pneumonia than state levels (Figure 11).
- Non-Hispanic Whites in Montgomery County had the lowest mortality rate due to influenza and pneumonia (Figure 11).

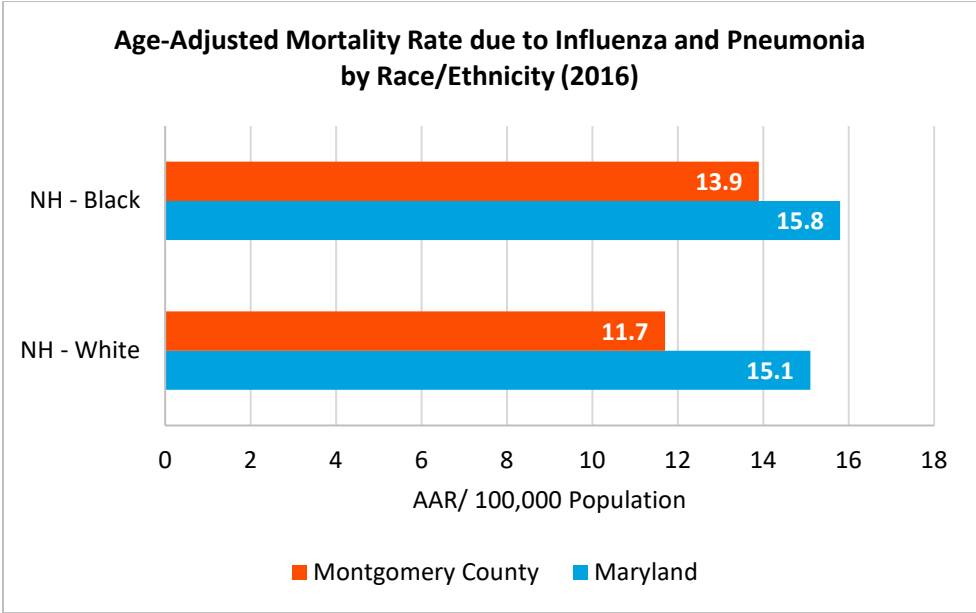


Figure 11. Age – Adjusted Mortality Rate due to Influenza and Pneumonia by Race/Ethnicity, 2016

(Source: [CDC Wonder API: Montgomery County](#), 2019)

Community Resources

Immunization against influenza is widely available in White Oak Medical Center's Community Benefit Service Area:

1. ADVENTIST HEALTHCARE SHADY GROVE MEDICAL CENTER

Address: 9901 Medical Center Drive
Rockville, MD 20850

Phone: 240-826-6000

Website:

<https://www.adventisthealthcare.com/locations/profile/shady-grove-medical-center/>

2. MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES

An annual campaign is offered to residents which includes a Flu Information Line and a "Stay at Home Toolkit."

Address: 1301 Piccard Drive, Rockville, MD 20850

Phone: 240-777-0311

Website:

<https://www.montgomerycountymd.gov/resident/flu.html>

3. CCI HEALTH & WELLNESS SERVICES

Address: 8630 Fenton Street, Suite 1204
Silver Spring, MD 20910

Phone: 301-340-7525

Website: <https://cciweb.org/services/>

8.2 HIV/AIDS

Impact

Human immunodeficiency virus (HIV) attacks one's immune system by destroying CD4 cells that help in fighting off infections and diseases.⁴ HIV infection can progressively worsen in stages until it becomes acquired immunodeficiency syndrome (AIDS), the most severe phase of HIV infection. HIV can be transmitted through sexual behaviors and needle/syringe use. In 2015, the state of Maryland was nationally ranked fifth highest in estimated HIV diagnosis rates and ninth in total number of AIDS cases.⁵ HIV/AIDS affects people of all races, ethnicities, genders, and sexual orientations. However, the most at-risk population is men who have sex with men, particularly Black men who have sex with men. In Montgomery County, the groups most highly affected are those similar to Maryland: Black/African-American men, men who have sex with men, and individuals between the ages of 40 – 49 and 50 - 59. While HIV can be controlled through treatment, to date, there is no cure.⁶

HIV/AIDS at the State Level

- Maryland's reported AIDS death rate in 2017 was low considering the almost 17,000 living with AIDS cases (Figure 1).
- In 2017, those living with HIV/AIDS cases in Maryland was about 14,000 more cases than those living with AIDS cases (Figure 1).

⁴ CDC. (2016). About HIV/AIDS. Retrieved from <http://www.cdc.gov/hiv/basics/whatishiv.html>

⁵ DHMH – Prevention and Health Promotion Administration, Infectious Disease Epidemiology and Outbreak Response Bureau. (2017). Maryland HIV progress report, November 2017. Retrieved from <https://phpa.health.maryland.gov/OIDEOR/CHSE/SiteAssets/Pages/statistics/Maryland-Progress-Report-2016.pdf>

⁶ DHMH – Prevention and Health Promotion Administration, Infectious Disease Epidemiology and Outbreak Response Bureau. (2016). Maryland HIV progress report, June 2016. Retrieved from <http://phpa.dhmh.maryland.gov/OIDEOR/CHSE/SiteAssets/Pages/statistics/Maryland-Progress-Report-2014.pdf>

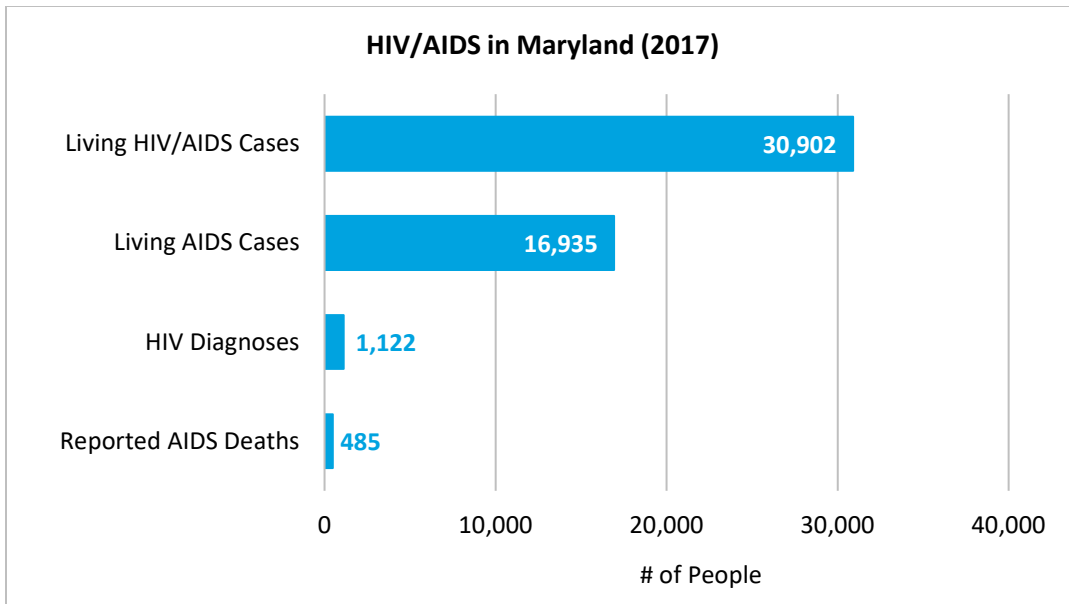


Figure 1. HIV/AIDS Data, 2017
 (Source: [Maryland HIV Progress Report](#), 2017)

- Overall, males constitute 71 percent of the population affected by HIV/AIDS in Maryland, while females make up 29 percent (Figure 2).

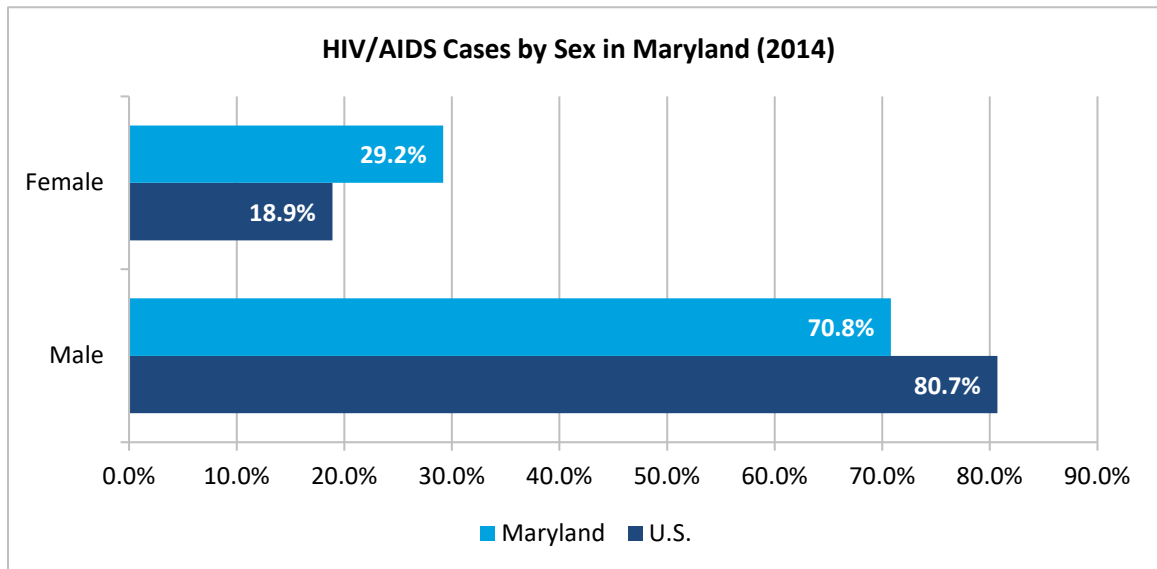


Figure 2. Percentage of HIV/AIDS cases in Maryland and the U.S. by Sex, 2014
 (Source: [Maryland HIV Progress Report](#), June 2016)

- In 2016, Black/African-American females were the most prevalent group for HIV followed by Black/African-American males and then Hispanic females (Figure 3).
- Black/African-Americans continue to be the most disproportionately affected group (Figure 3).

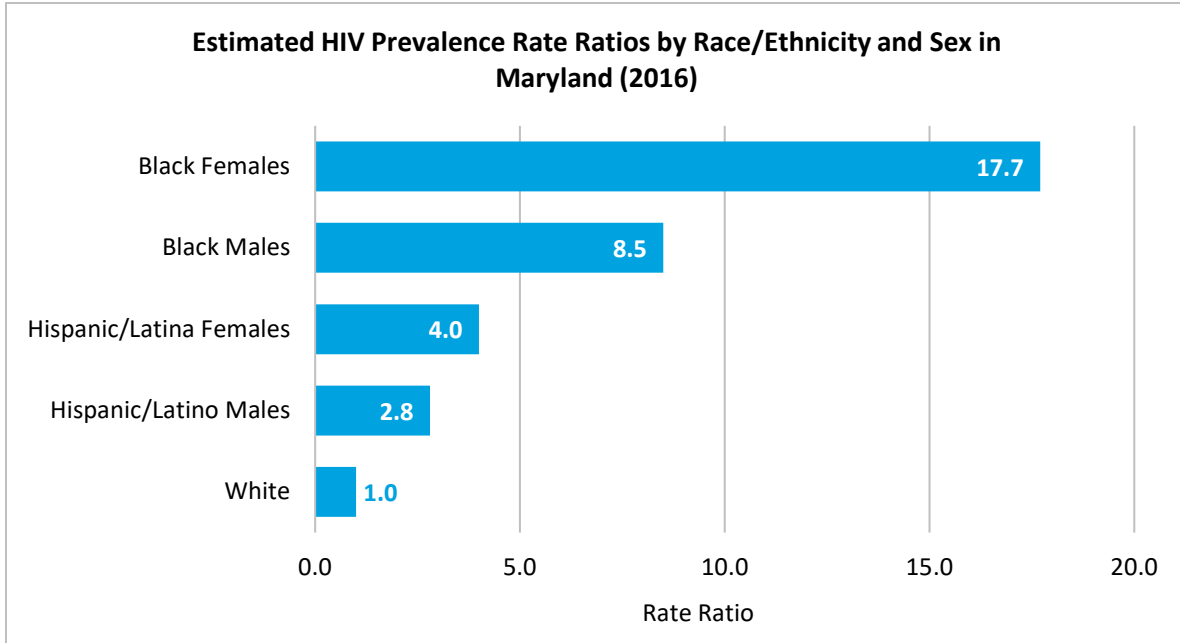


Figure 3. Estimated HIV/AIDS Prevalence Rate Ratios by Race & Ethnicity, 2015
(Source: [AIDS Vu, Maryland](#), 2019)

- Black/African-Americans continue to be the most disproportionately affected group at both state and national levels, followed by Whites (Figure 4).

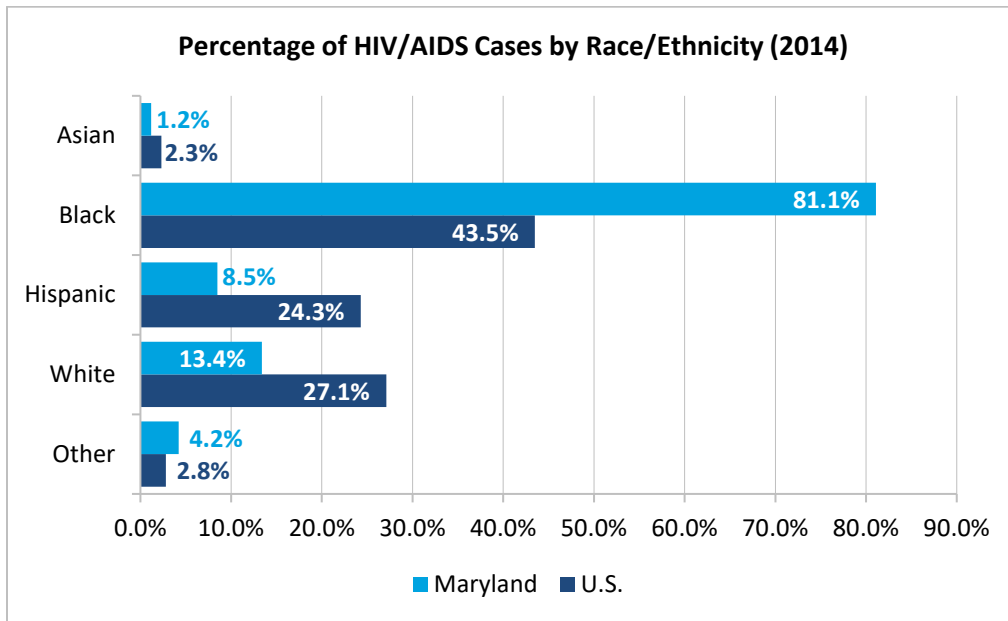


Figure 4. HIV/AIDS Data by Race and Ethnicity, 2014
(Source: [Maryland HIV Progress Report](#), June 2016)

- Black men who have sex with men are the most at risk group for HIV/AIDS, followed by Black females engaging in heterosexual activities and Black males engaging in heterosexual activities (Figure 5).

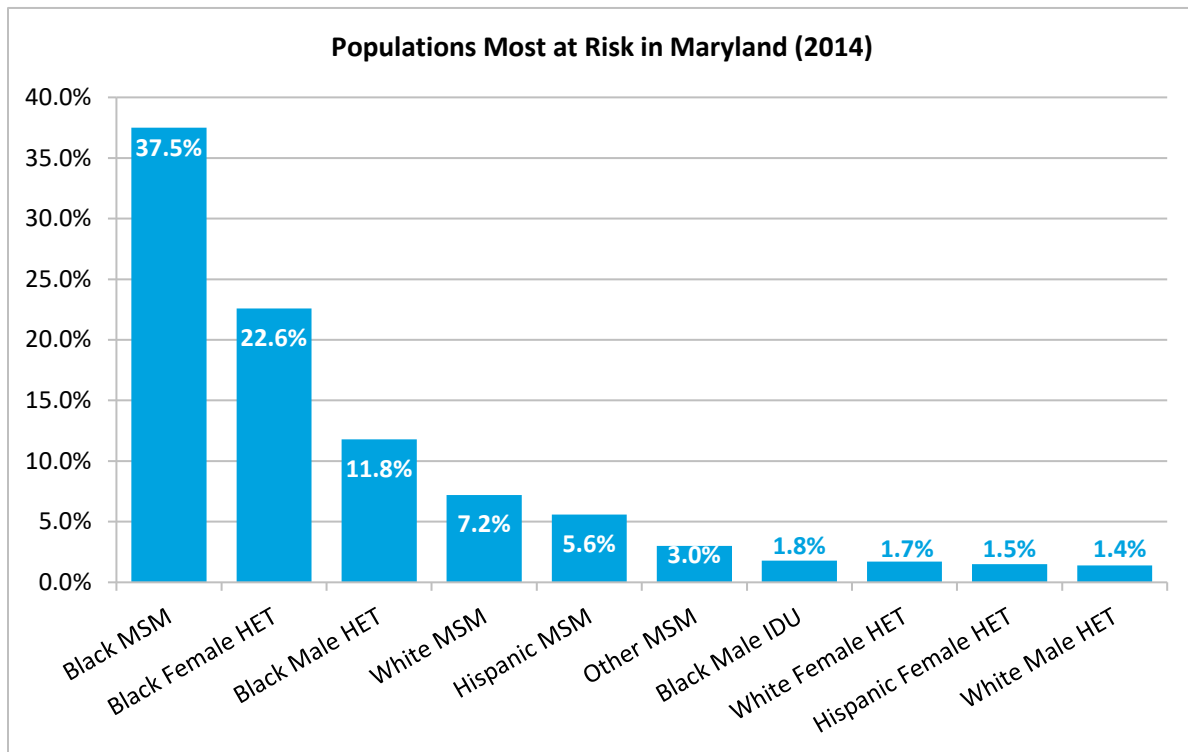


Figure 5. Populations Most at Risk for HIV/AIDS in Maryland, 2014

(Source: [Maryland HIV Progress Report](#), June 2016)

(Note: MSM = men who have sex with men, HET = heterosexual exposure, IDU = injection drug)

HIV/AIDS at the County Level

- The HIV incidence rate in Montgomery County has been relatively stable with some variation from 2013 to 2017. However, from 2016 to 2017 there was a 1.3 percent increase. Maryland had a 6.1 percent decline from 2015 to 2017 (Figure 6).

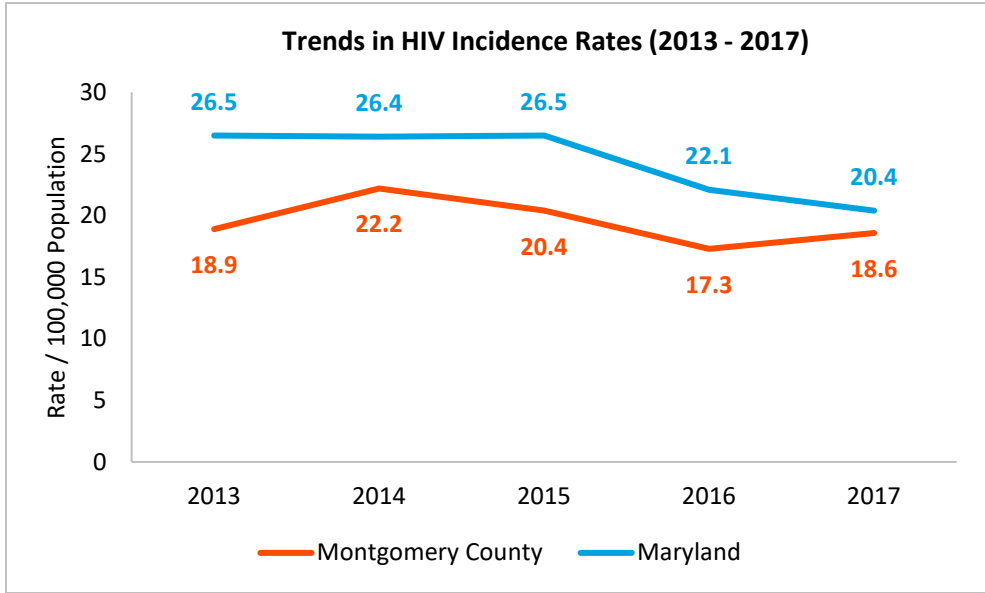


Figure 6. Trends in HIV Incidence Rates by State and County, 2013 - 2017
(Source: [Healthy Montgomery](#), 2019)

- In 2017, males had higher HIV incidence rates than females with about a 24.0 percent difference in gender rates (Figure 7).
- Black/African-Americans made up the majority of HIV incidence rate cases (Figure 8).

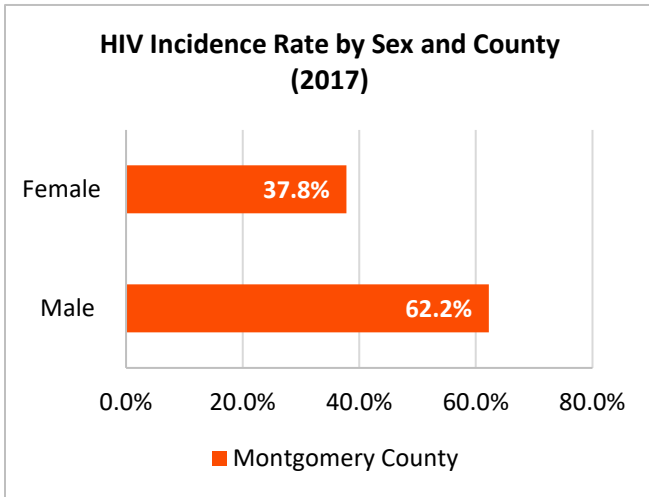


Figure 7. HIV Incidence Rates by Sex, 2017
(Source: [Montgomery County HIV Fact Sheet](#), 2018)

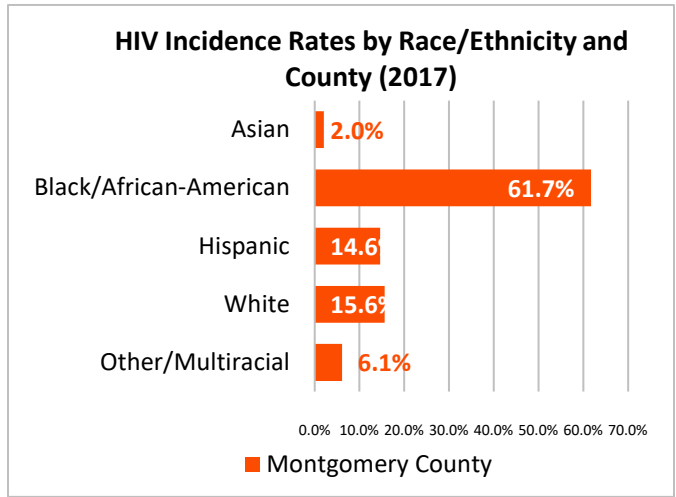


Figure 8. HIV Incidence Rates by Race/Ethnicity, 2017
(Source: [Montgomery County HIV Fact Sheet](#), 2018)

- Montgomery County had around 10.6 percent of Maryland's HIV/AIDS cases in 2017 (Figure 9).

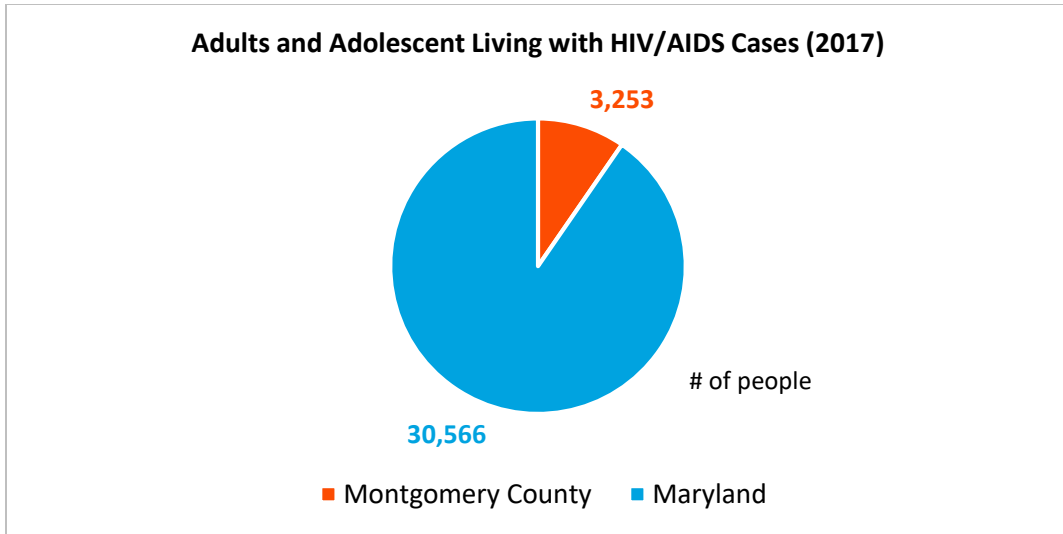


Figure 9. The Rate of People Living with an HIV/AIDS Diagnosis in Montgomery County and Maryland, 2017

(Source: [Montgomery County HIV Fact Sheet](#) & [HIV in Maryland](#), 2018)

- HIV incidence rate was highest for those in the age groups 50 - 59 and 40 - 49 in Montgomery County (Figure 10).
- Individuals in the 30 – 39-year age group were third highest (Figure 10).

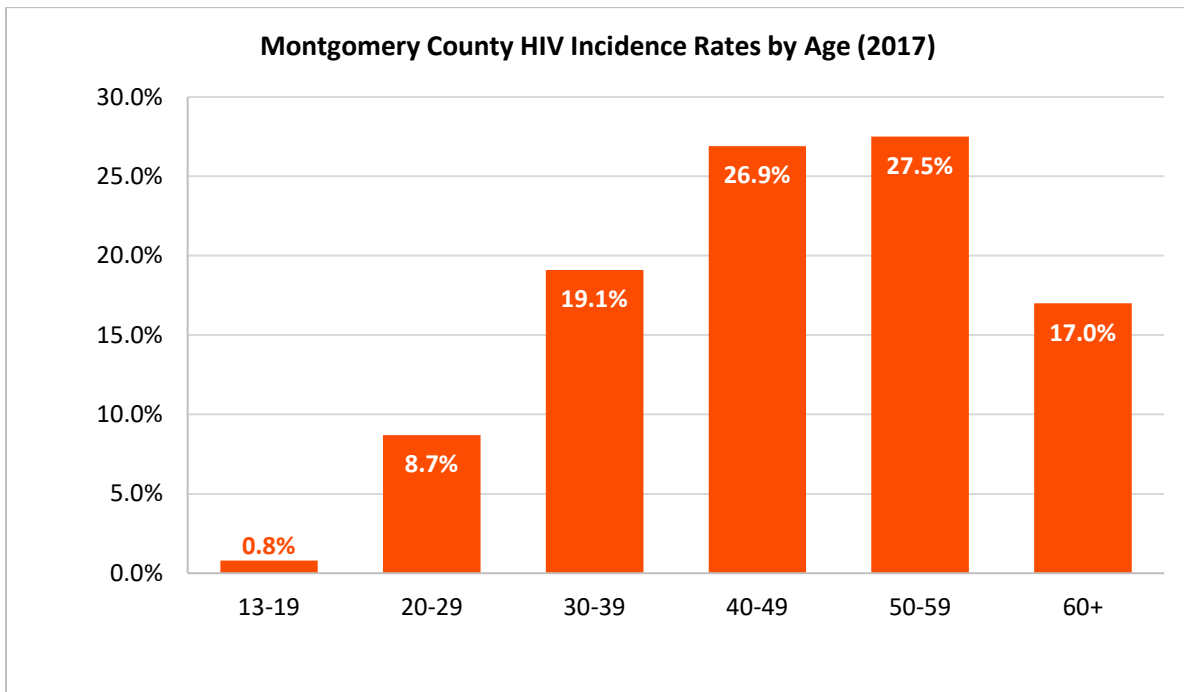


Figure 10. Montgomery County HIV Incidence Rates by Age, 2017

(Source: [Montgomery County HIV Fact Sheet](#), 2018)

- Of the 1,040 adult/adolescent new HIV infections in Maryland in 2017, Montgomery County had around 16 percent of the new HIV infections (Figure 11).

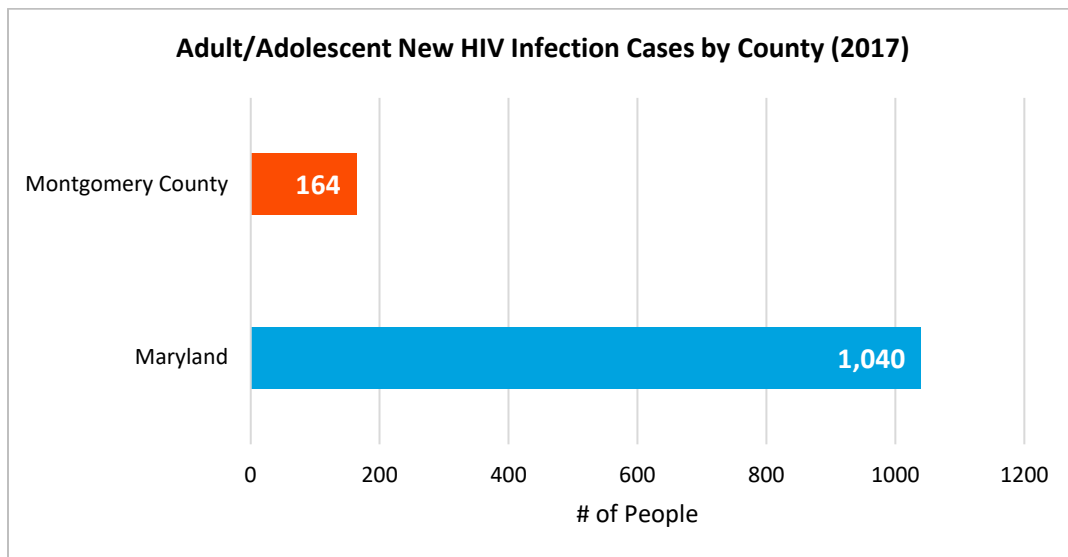


Figure 11. Adult/Adolescent New HIV Infection Cases by County, 2017
 (Source: [Montgomery County HIV Fact Sheet](#) & [HIV in Maryland](#), 2018)

- In Montgomery County, among living adult/adolescent cases, the most common exposure category was heterosexual contact (51.2 percent) followed by male-to-male sexual contact (Figure 12).

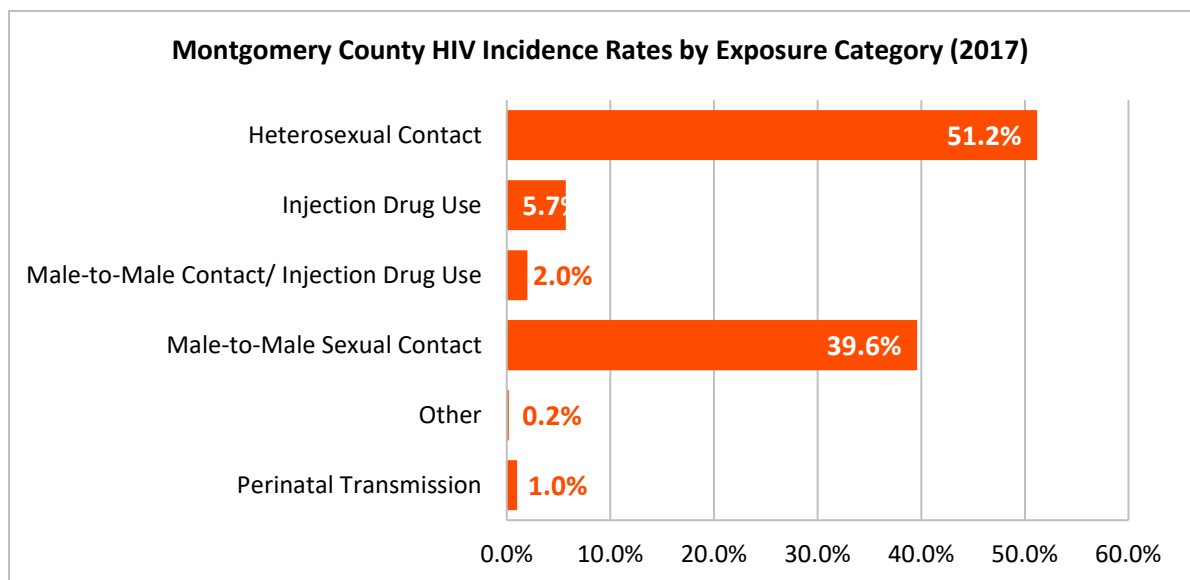


Figure 12. Montgomery County HIV Incidence Rates by Exposure Category, 2017
 (Source: [Montgomery County HIV Fact Sheet](#), 2017)

Community Resources

Treatment and support for those with HIV or AIDS is provided by both private and public health care providers:

- 4. MARYLAND DEPARTMENT OF HEALTH – CENTER FOR HIV PREVENTION AND HEALTH SERVICES**
Address: 201 W. Preston Street,
Baltimore, MD 21201
Phone: 410-767-6500
Website:
<https://phpa.health.maryland.gov/OIDP/CS/CHP/pages/Home.aspx>
- 5. MONTGOMERY COUNTY HEALTH DEPARTMENT – HIV CARE AND CASE MANAGEMENT**
Address: 2000 Dennis Ave, Silver Spring, MD 20902
Phone: 240-777-1245
Website:
<https://www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=PHS/PHSHIV/Services-p274.html>
- 6. WHITMAN WALKER HEALTH – HIV/STI TESTING**
Whitman-Walker provides confidential, walk-in HIV and STI testing at multiple locations in D.C.
Address: 1525 14th St NW, Washington, DC 20005
Phone: 202-745-7000
Website: <https://www.whitman-walker.org/hiv-sti-testing>
- 7. CASA DE MARYLAND – HEALTH IS LIFE PROGRAM**
CASA's Bilingual Health Hotline: 301-270-8432
Address: 734 University Blvd. E., Silver Spring, MD 20903
Phone: 301-431-4185
Website:
<http://cdm.nonprofitsoapbox.com/programs-mainmenu-73/services-mainmenu-76?task=view>
- 8. CENTER FOR DISEASE CONTROL AND PREVENTION – GET TESTED**
Find free, fast, and confidential testing near you.
Website: <https://gettested.cdc.gov/>
- 9. CCI HEALTH & WELLNESS SERVICES**
Address: 8630 Fenton Street, Suite 1204
Silver Spring, MD 20910
Phone: 301-340-7525
Website: <https://cciweb.org/services/>
- 10. MARYLAND IS GREATER THAN AIDS**
Is a leading public information response focused on the U.S. domestic HIV/AIDS epidemic, in particular communities and people most affected by it.
Website: <https://www.greaterthan.org/>

Section IV: Findings


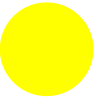
Part B: Secondary Data

Chapter 9: Social Determinants of Health (SDOH)

- 9.1: Educational Attainment
- 9.2: Food Access
- 9.3: Housing
- 9.4: Transportation

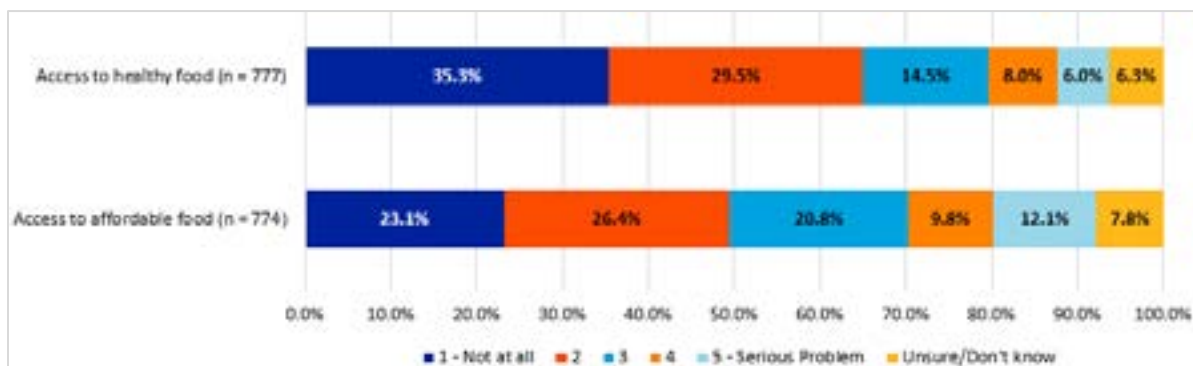
Social Determinants of Health

KEY FINDINGS – PART I

Disparities & Indicators	Trend Over Time
<p>Education</p> <ul style="list-style-type: none"> In MC, Hispanic high school students have the lowest graduation rates among all racial/ethnic groups; Asian students have the highest rates In MC, NH – Black/AA and Hispanic students have the lowest proficiency in math and English language arts as compared to Asian students who have the highest rates overall Bachelor’s degree or higher is lowest among Hispanics and AI/AN as compared to Asian and White individuals who have the highest rates among all racial/ethnic groups <p>Food Access</p> <ul style="list-style-type: none"> MC does not meet the food insecurity HP 2020 target of 6.0% In MC, NH – Black/AA and Hispanic households are becoming more food secure as NH – White households are becoming less food secure 	<div style="display: flex; flex-direction: column; align-items: flex-start;"> <div style="margin-bottom: 20px;">  <ul style="list-style-type: none"> From FY2013 – FY2018, households receiving SNAP decreased by 11.1% in MC </div> <div>  <ul style="list-style-type: none"> MC has a stable trend from 2014 – 2017 for high school graduation with an average of 89.3% From 2014 – 2017, students entering kindergarten ready to learn remained stable for MC (avg. 48.3) </div> </div>


Community Perception

SGMC CBSA: Thinking about your local community/neighborhood, on a scale of 1-5, how much of a problem are each of the following:



Social Determinants of Health


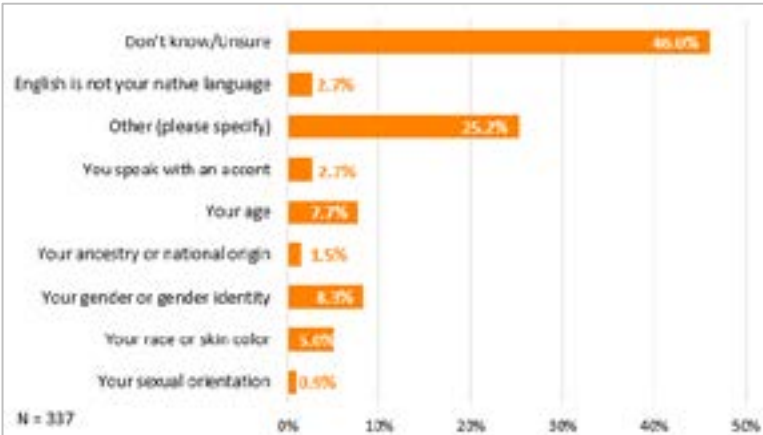
KEY FINDINGS – PART II

Disparities & Indicators	Trend Over Time
<p>Housing</p> <ul style="list-style-type: none"> In MC, the largest number of people who are homeless are individuals MC’s largest subpopulation of homeless individuals are domestic violence victims with chronic health problems 17% of MC households have severe housing problems 	 <ul style="list-style-type: none"> Individuals experiencing homelessness in MC has a decreasing trend
Community Perception	
<p>Navigating the Healthcare System “When it comes to behavioral health calls, particularly for those with alcohol or substance abuse struggles, they are seeing the same people over and over. Unfortunately, we often don’t have anywhere else to take them other than the ER.”¹</p> <p>Language Barriers “Even though resources are out there, the problem remains that people lack information due to factors like language barriers.”²</p> <p>Cost of Care “Unfortunately, many top ranked doctors and pediatricians do not take Medicaid.”³</p>	<p>Lack of quality providers in their area “It’s too easy to cross counties and go elsewhere because of the perception that there’s better care elsewhere.”⁴</p> <p>Housing “There should be more affordable housing options which should include both rentals and homeownership.”⁵ “The extremely high cost of living in this area greatly reduces the availability of affordable housing for low/moderate income families and seniors.”⁶</p>

^{1,2,4} Adventist HealthCare Community Health Needs Assessment. (2019). Primary Data Collection – Key Informant Interview.
^{3,5,6} Adventist HealthCare Community Health Needs Assessment. (2019). Primary Data Collection – Community Survey.

Social Determinants of Health

KEY FINDINGS – PART III

Disparities & Indicators	Trend Over Time																		
<p>Transportation</p> <ul style="list-style-type: none"> • Pedestrian injury rate on public roads is increasing and higher than HP 2020 target (20) • Death rate due to motor vehicle traffic collisions in MC is highest for Hispanics <p>Discrimination</p> <ul style="list-style-type: none"> • For survey respondents that indicated “Other” as a reason for being treated unfairly/discriminated against, 40.8% of people in the SGMC CBSA stated that either weight or insurance type/status was the main reason for being treated unfairly/discriminated against when receiving medical care 	 <ul style="list-style-type: none"> • From 2013 – 2017 the pedestrian injury rate increased in MC 																		
Community Perception																			
<p>SGMC CBSA: “Which of these do you think is the main reason why you have been treated unfairly while getting medical care?”³</p>  <table border="1"> <caption>Reasons for unfair treatment while getting medical care</caption> <thead> <tr> <th>Reason</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Don't know/unsure</td> <td>46.0%</td> </tr> <tr> <td>Other (please specify)</td> <td>25.2%</td> </tr> <tr> <td>You speak with an accent</td> <td>2.7%</td> </tr> <tr> <td>Your age</td> <td>7.7%</td> </tr> <tr> <td>Your ancestry or national origin</td> <td>1.5%</td> </tr> <tr> <td>Your gender or gender identity</td> <td>8.3%</td> </tr> <tr> <td>Your race or skin color</td> <td>5.6%</td> </tr> <tr> <td>Your sexual orientation</td> <td>0.5%</td> </tr> </tbody> </table>	Reason	Percentage	Don't know/unsure	46.0%	Other (please specify)	25.2%	You speak with an accent	2.7%	Your age	7.7%	Your ancestry or national origin	1.5%	Your gender or gender identity	8.3%	Your race or skin color	5.6%	Your sexual orientation	0.5%	<p>Transportation</p> <p>“Safer pedestrian walkways, raised crosswalks, bike lanes.”¹</p> <p>“More care free zone for pedestrians.”³</p> <p>Transportation was mentioned 57x as a gap/weakness. Affordability was mentioned as a barrier, as were additional mobility challenges for the elderly and those with physical disabilities.</p>
Reason	Percentage																		
Don't know/unsure	46.0%																		
Other (please specify)	25.2%																		
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Your race or skin color	5.6%																		
Your sexual orientation	0.5%																		

³ Adventist HealthCare. (2019). Community Health Needs Assessment – Community Survey.

9.1 Educational Attainment

- In 2018, 88.4 percent of Montgomery County students graduated high school within 4 years. The 4-year graduation rate for the county is higher than that of the state (87.1 percent) (Figure 1).

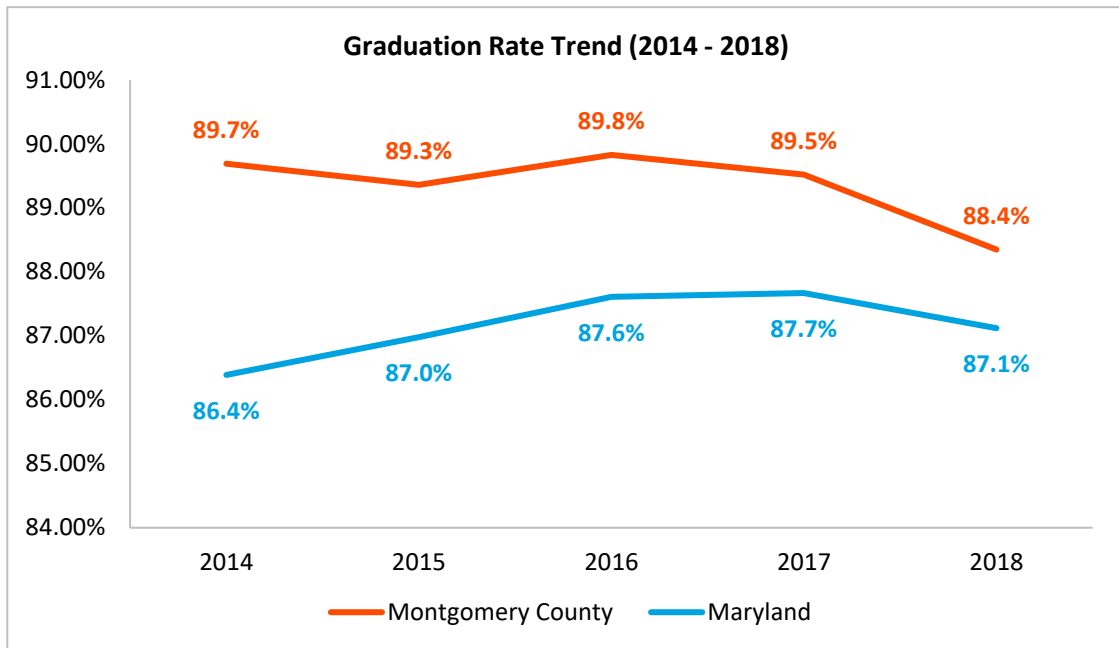


Figure 1. Graduation Rate Trend, 2014 - 2018
(Source: [Maryland Report Card](#), 2018)

- Asian and White students in Montgomery County have the highest graduation rates, at 97.3 and 96.0 percent respectively, while Hispanic students have the lowest rates at 78.5 percent (Figure 2).
- Similar patterns can be found when looking at the graduation rates across the state of Maryland (Figure 2).

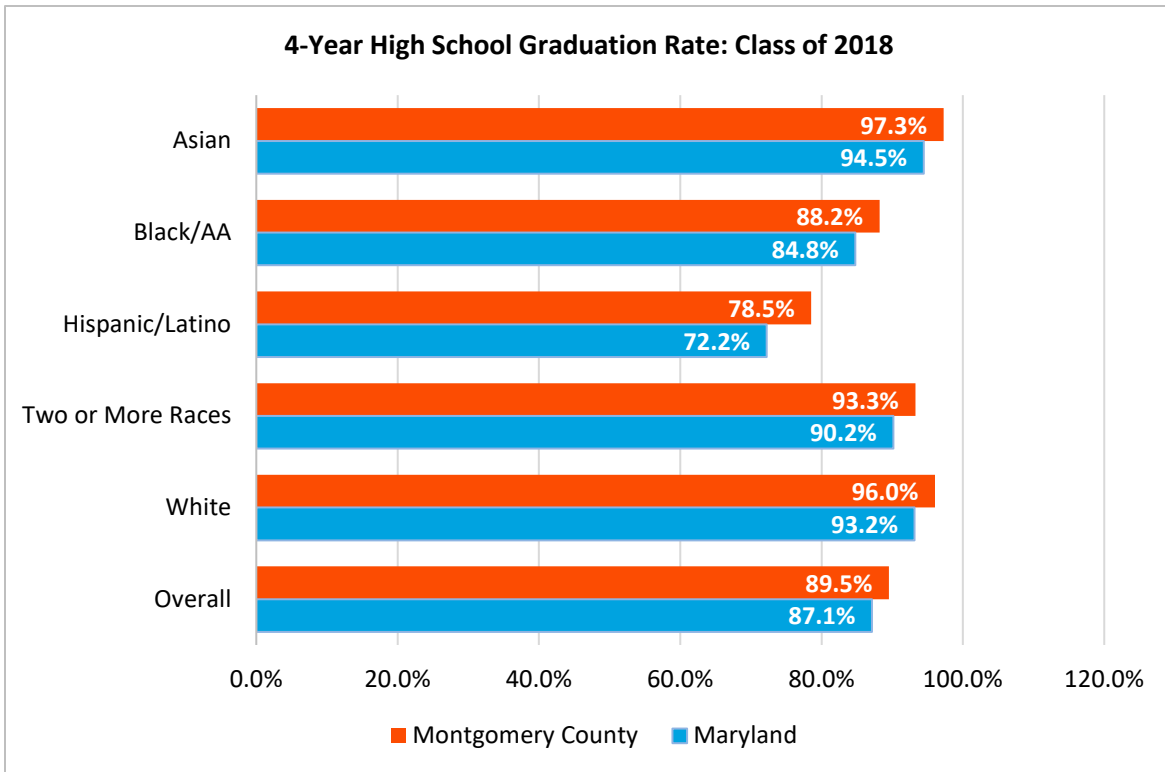


Figure 2. 4-Year High School Graduation Rate, 2018
 (Source: [Maryland Report Card](#), 2018)

- The overall percentage of adults in Montgomery County with a bachelor’s degree or higher is 58.3 percent (Figure 3). However, when stratified by race and ethnicity, the percentage goes as high as 71.3 among White students and as low as 25.1 among Hispanic students (Figure 3). A similar pattern can be found when looking at the state of Maryland (Figure 3).

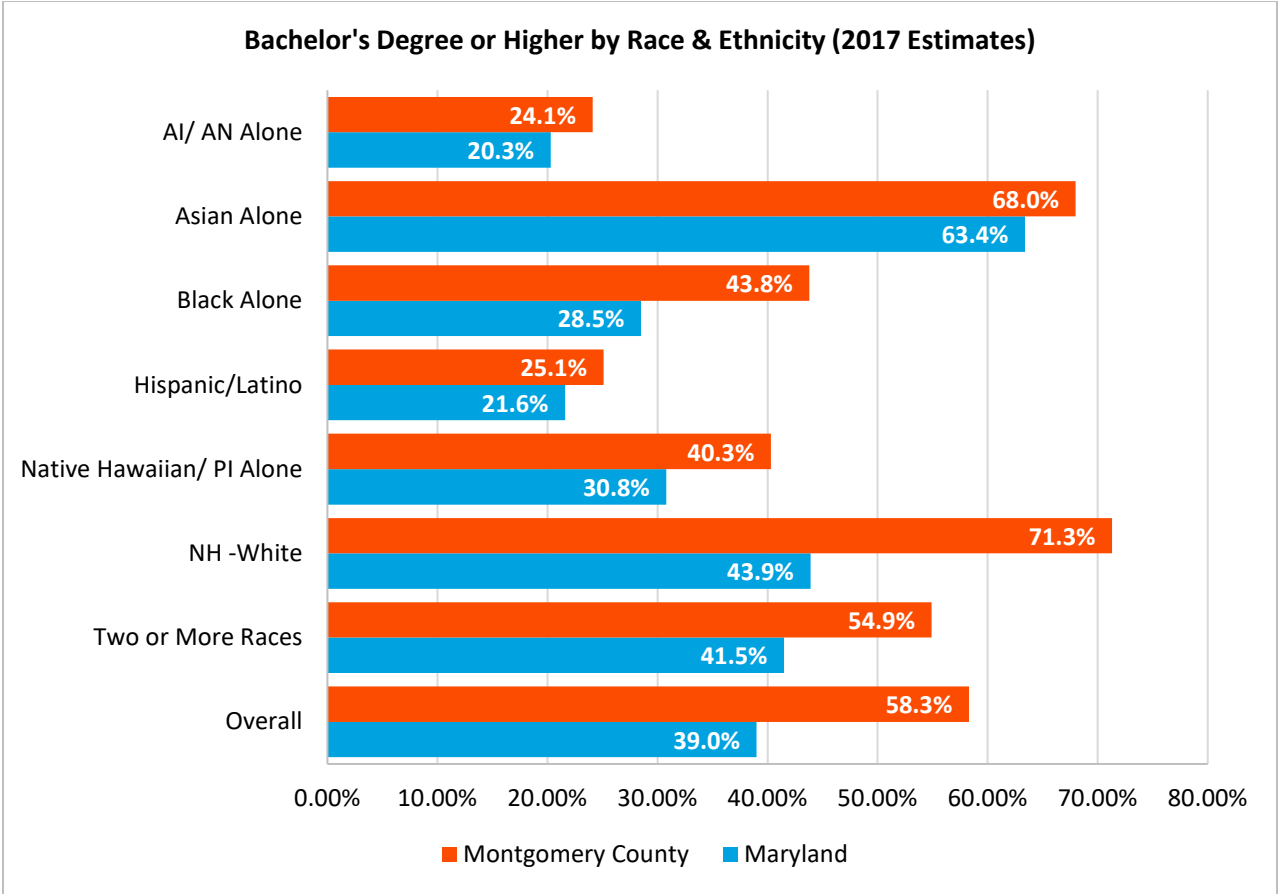


Figure 3. Bachelor's Degree or Higher by Race & Ethnicity, 2017
 (Source: [U.S. Census Bureau-American Community Survey 5-Year Estimates](#), 2017)

Reading & Math Proficiency

- 71.6 percent of Asian and 66.7 percent of White high school students are proficient in English language arts compared to 33.3 percent of Hispanic students and 35.6 percent of Black students in Montgomery County (Figure 4).

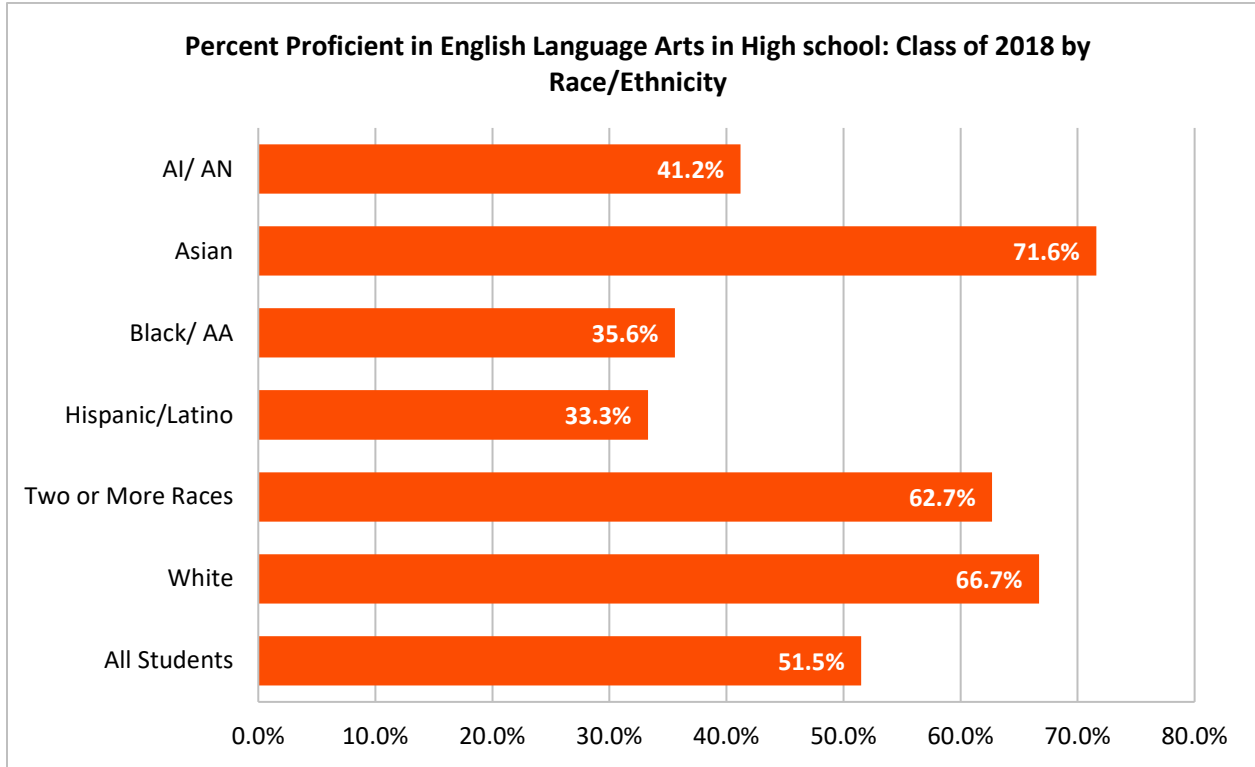


Figure 4. High School Students Proficiency in English Language Arts by Race & Ethnicity, 2018
(Source: [Maryland Report Card](#), 2018)

- In Montgomery County, 82.0 percent of Asian and 76.4 percent of White high school students are proficient in math compared to only 38.9 percent of Black and 29.2 percent of Hispanic high school students (Figure 5).

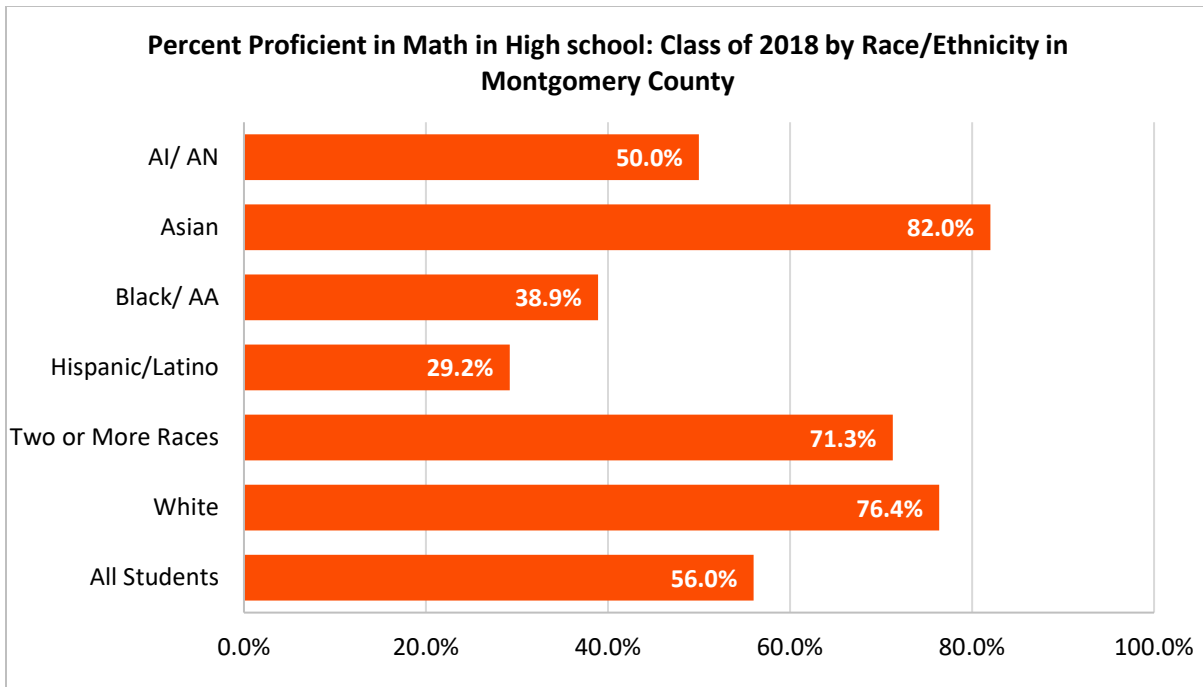


Figure 5. High School Students Proficiency in Math by Race/Ethnicity in Montgomery County, 2018
 (Source: [Maryland Report Card](#), 2018)

Readiness for Kindergarten

- The percentage of children who enter kindergarten ready to learn in Montgomery County has remained constant and is higher than the state overall (Figure 6).

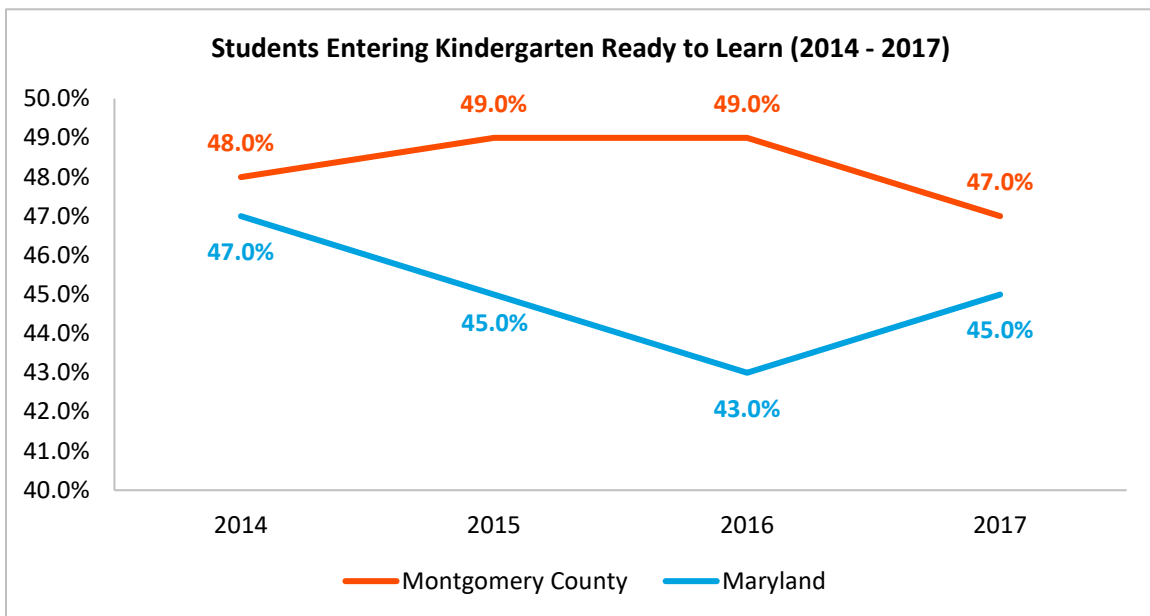


Figure 6. Percentage of Students Entering Kindergarten Ready to Learn, 2014-2017
 (Source: [SHIP](#), 2017)

- Hispanic children were among those least likely to be prepared for kindergarten (24.0 percent). White (67.0 percent) and Asian (63.0 percent) children were among those most prepared to enter Kindergarten in Montgomery County (Figure 7).
- Hispanic children were the least likely to be prepared for kindergarten at 14.0 percent, while Asian and White children were among those most prepared to enter Kindergarten in Prince George’s County at 50 percent and 53 percent, respectively (Figure 7).

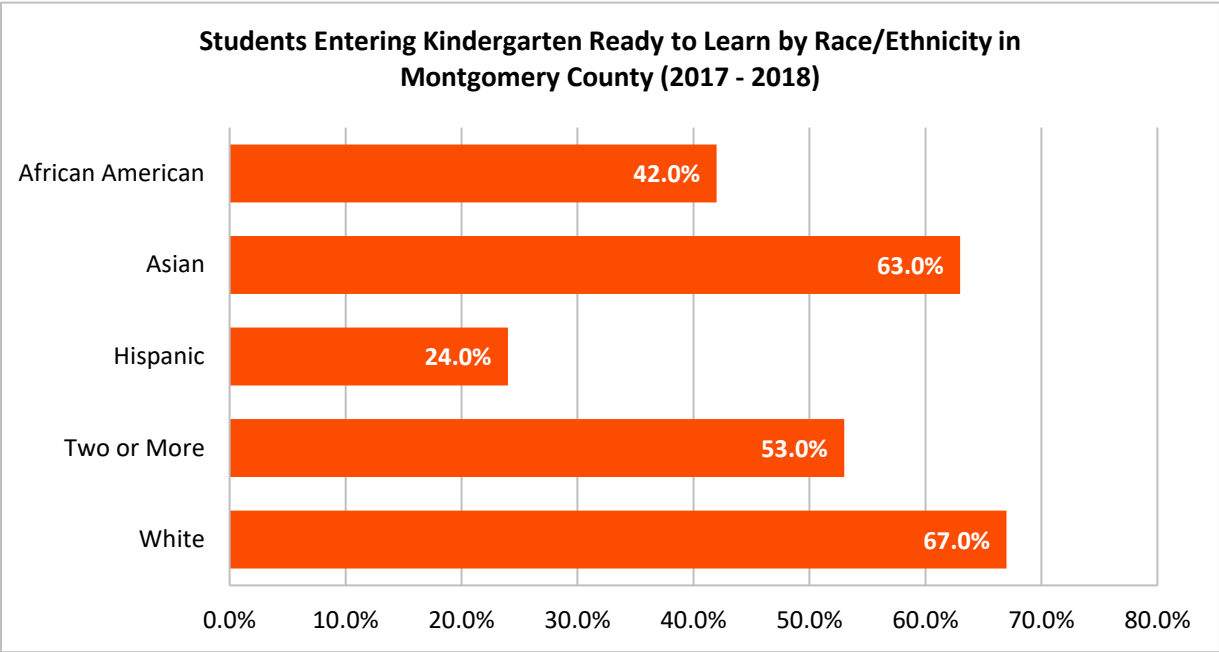


Figure 7. Percentage of Students Entering Kindergarten Ready to Learn by Race/Ethnicity in Montgomery County, 2017 - 2018

(Source: [Kindergarten Readiness Assessment Report](#), 2018)

Community Resources

Locally, community groups work to reduce the influence of educational disparities by offering supplemental education programs for all ages. Services include, but are not limited to, the following:

1. MONTGOMERY COALITION FOR ADULT ENGLISH LITERACY

The Montgomery Coalition for Adult English Literacy strengthens the countywide adult English literacy network to support a thriving community and effective workforce.

Address: 9210 Corporate Blvd #480, Rockville, MD 20850
Phone: 301-881-1338
Email: communications@mcael.org
Website: <https://www.mcael.org/>

2. LEADERSHIP MONTGOMERY

To educate, inspire, convene and connect leaders to advance Montgomery County

Address: 6010 Executive Boulevard Suite 200, Rockville, MD 20852
Phone: 301-881-3333
Website: <https://leadershipmontgomerymd.org/>

3. IDENTITY- ACADEMIC SUPPORT

Address (Main Office): 414 East Diamond Ave. Gaithersburg, MD 20877
Phone: 301-963-5900
Email: info@identity-youth.org
Website: <https://identity-youth.org/what-we-do/academic-support/>

4. GENERATION HOPE

Help D.C. area teen parents become college graduates and help their children enter kindergarten at higher levels of school readiness.

Address: 415 Michigan Avenue NE, Suite 430, Washington, D.C. 20017
Phone: 202-734-5838
Email: info@supportgenerationhope.org
Website: <http://supportgenerationhope.org/>

5. FAMILY SERVICES

Address: 610 East Diamond Ave, Suite 100, Gaithersburg, MD 20877
Phone: 301-840-2000
Email: info@fs-inc.org
Website: <https://www.sheppardpratt.org/family-services-inc/>

9.2 Food Access

Healthy Eating Behaviors

- More adults in Montgomery County consumed at least one or more fruit per day compared to Maryland, where 36.0 percent had no daily fruit consumption (Figure 1).

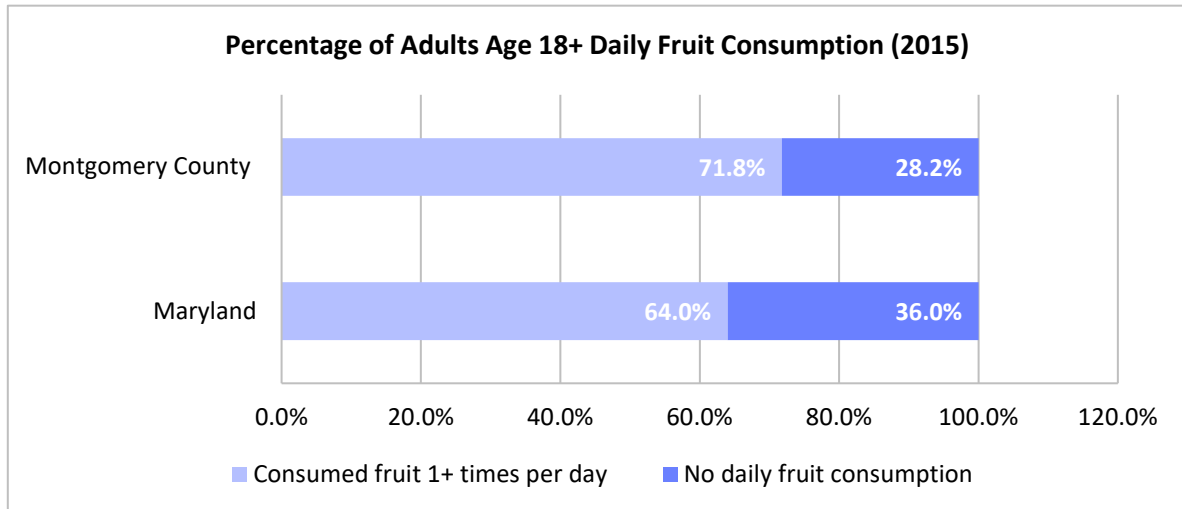


Figure 1. Percentage of Adults Age 18+ Daily Fruit Consumption in Montgomery County and Maryland, 2015
(Source: [Maryland BRFSS](#), 2017)

- In Maryland over 20.0 percent of the adult population have no daily vegetable consumption compared to Montgomery County's 13.9 percent (Figure 2).

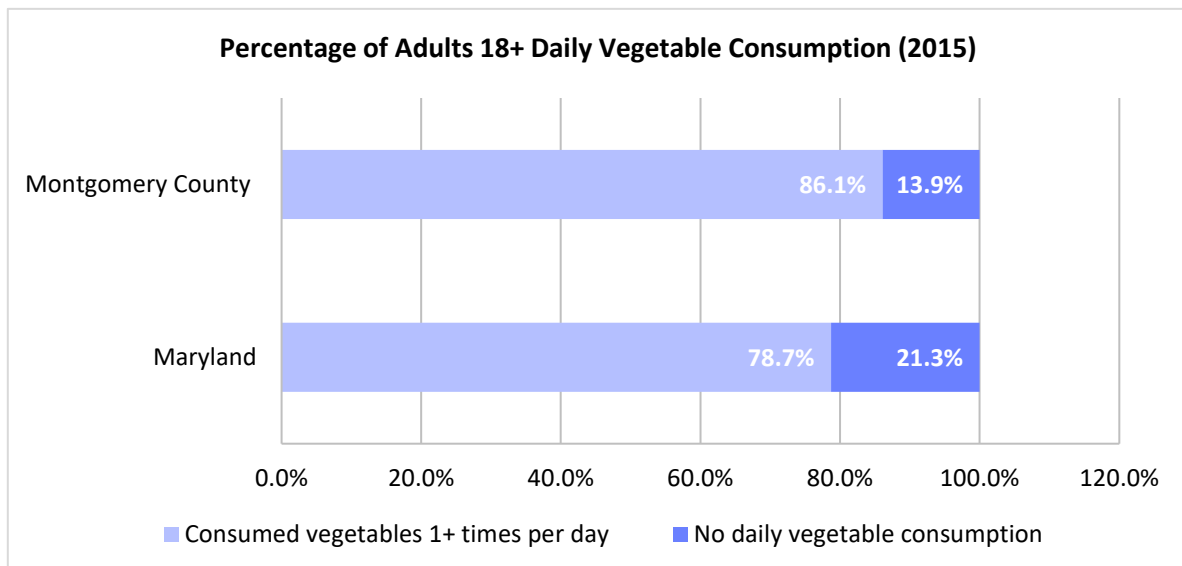


Figure 2. Percentage of Adults Age 18+ Daily Vegetable Consumption in Montgomery County and Maryland, 2015
(Source: [Maryland BRFSS](#), 2017)

Food Environment

Food insecurity is defined by the USDA as a lack of access to enough food for a healthy life and limited or uncertain availability of adequately nutritious foods.⁴

- Over the past four years, the food insecurity rate for Montgomery County and Maryland have fluctuated. Most recently in 2017, 6.1 percent of the Montgomery County population experienced food insecurity, compared to 10.7 percent of Maryland (Figure 3).
- Montgomery County and Maryland did not meet the Healthy People 2020 target of 6.0 percent (Figure 3).

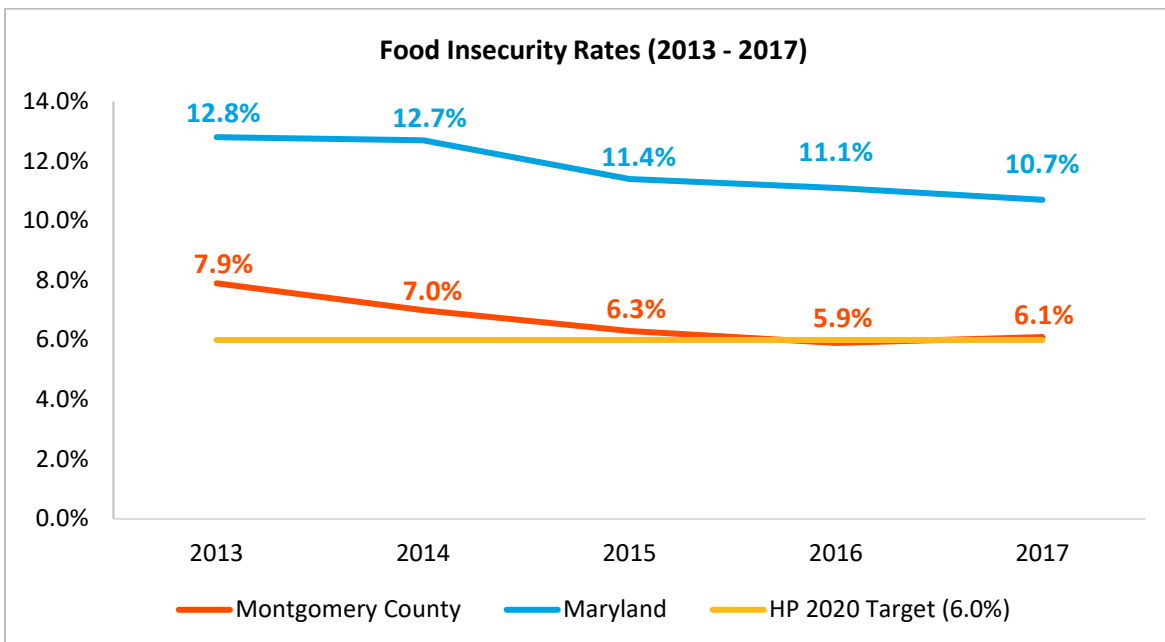


Figure 3. Food Insecurity Rates, 2013 - 2017
(Source: [PGC Health Zone](#) & [Feeding America](#), 2017)

⁴ Feeding America (2016). Food insecurity in the United States. *Feeding America*. Retrieved from <http://map.feedingamerica.org/county/2014/overall>

- Over time, in Montgomery County, non-Hispanic Black and Hispanic households are becoming more food secure while White households are becoming less food secure (Figure 4).

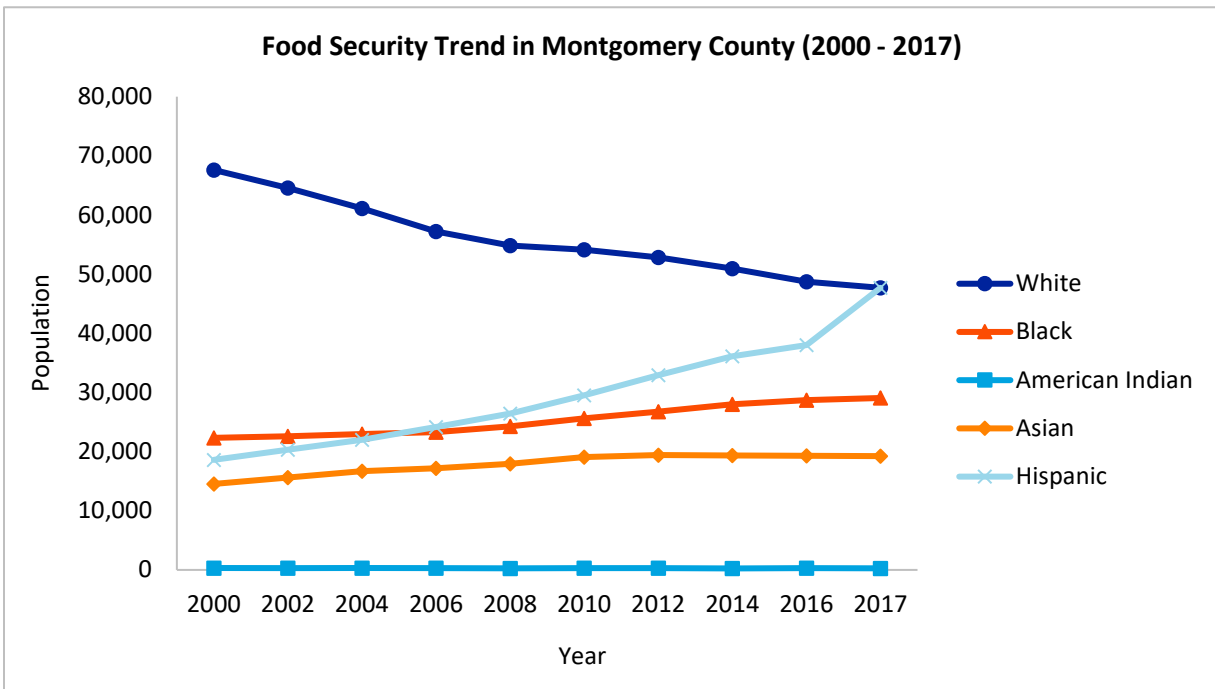


Figure 4. Food Security Trend in Montgomery County, 2000 – 2018
(Source: [Montgomery County FoodStat](#), 2019)

- When compared to the state, Montgomery County has a lower child food insecurity rate (12.3 vs. 15.2 percent) (Figure 5).

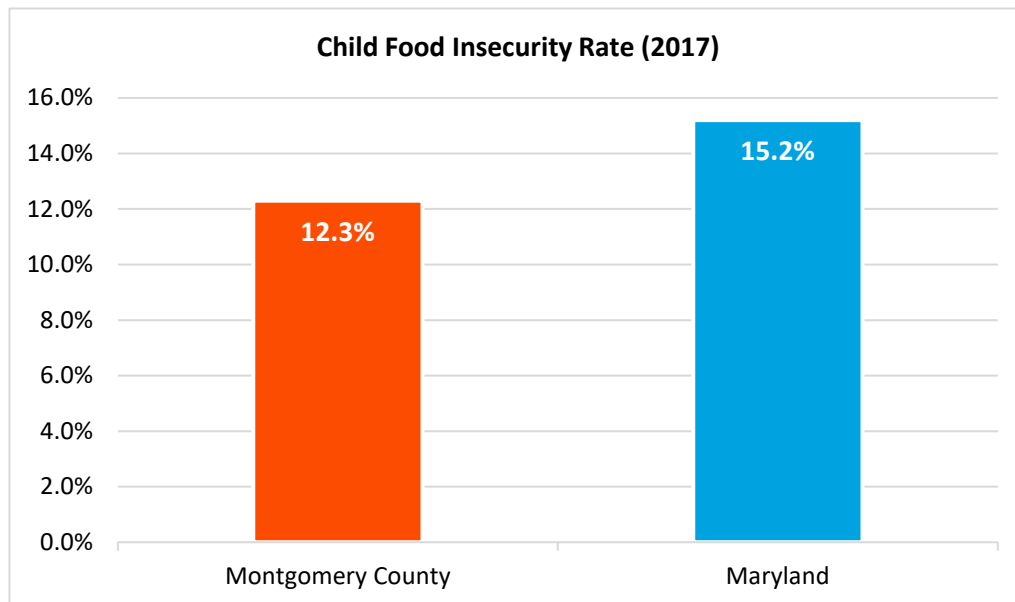


Figure 5. Child Food Insecurity Rate, 2017
(Source: [Feeding America](#), 2019)

- When looking at food insecure populations who are ineligible for assistance (total population and population under age 18 that experience food insecurity at some point during the year but are ineligible for State or Federal nutrition assistance⁵), children in Montgomery County and Maryland have the highest percentage; Montgomery county children have the highest percentage overall (Figure 6).

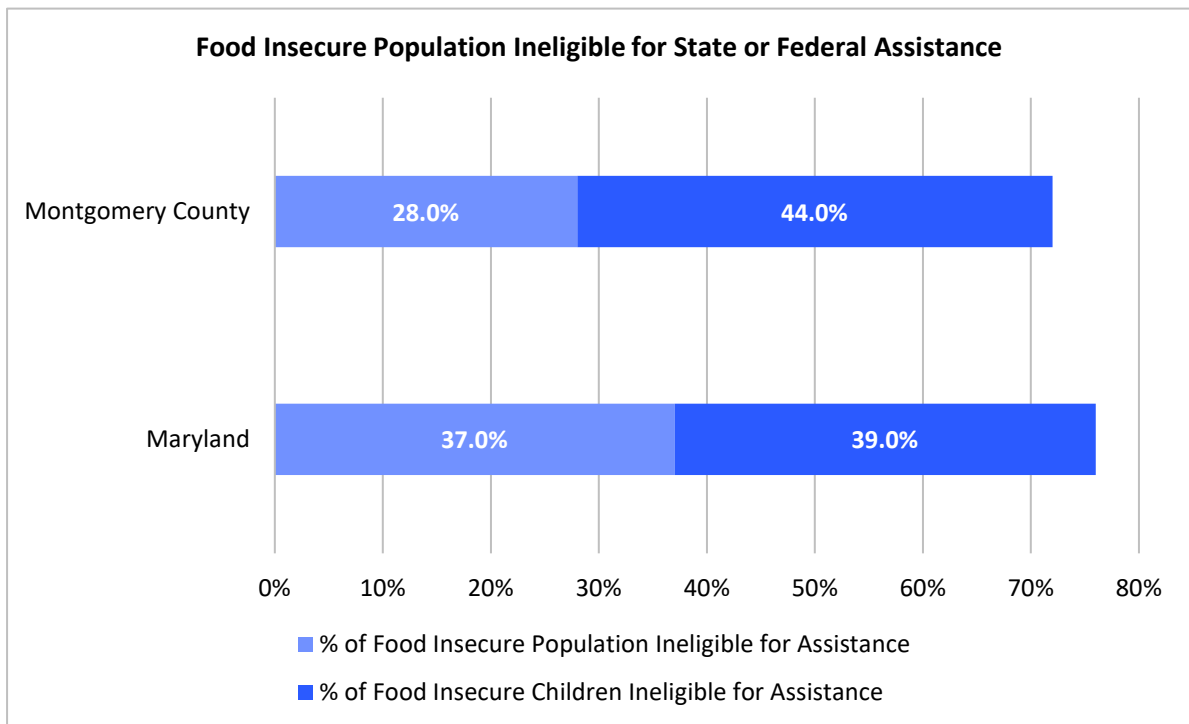


Figure 6. Food Insecure Population Ineligible for State or Federal Assistance
(Source: [Trinity Data Hub](https://trinitydatahub.com/), 2019)

- In Montgomery County, there are 20.7 grocery stores per 100,000 population, a rate very similar to that of Maryland (21.0 per 100,000 population) (Figure 7).

⁵ Trinity Health. (2019). Trinity Data Hub Vital Signs Report – Montgomery and Prince George’s County, Maryland. Retrieved from <https://cares.page.link/HoXh>

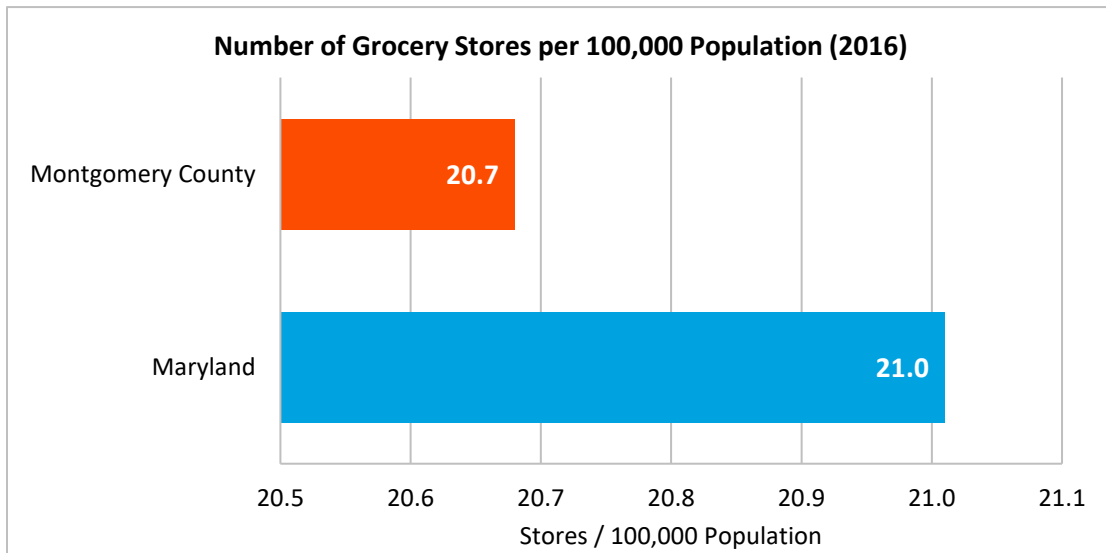


Figure 7. Number Grocery Stores per 100,000 Population, 2016
(Source: [CARES Network](#), 2019)

- In Montgomery County there is 83.5 fast food restaurants per 100,000 population as compared to the state which has 88.3 fast food restaurants per 100,000 population (Figure 8).

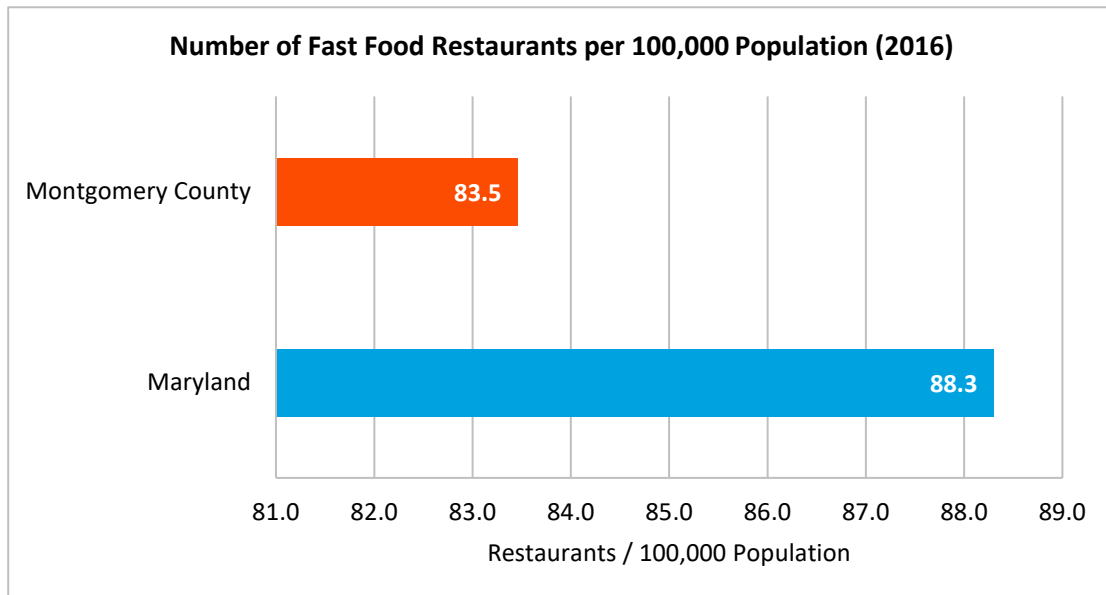


Figure 8. Number of Fast Food Restaurants per 100,000 Population, 2016
(Source: [CARES Engagement Network](#), 2016)

- The number of operating farmers markets in Maryland are 111. Of those markets, there are 17 in Montgomery County (Figure 9).

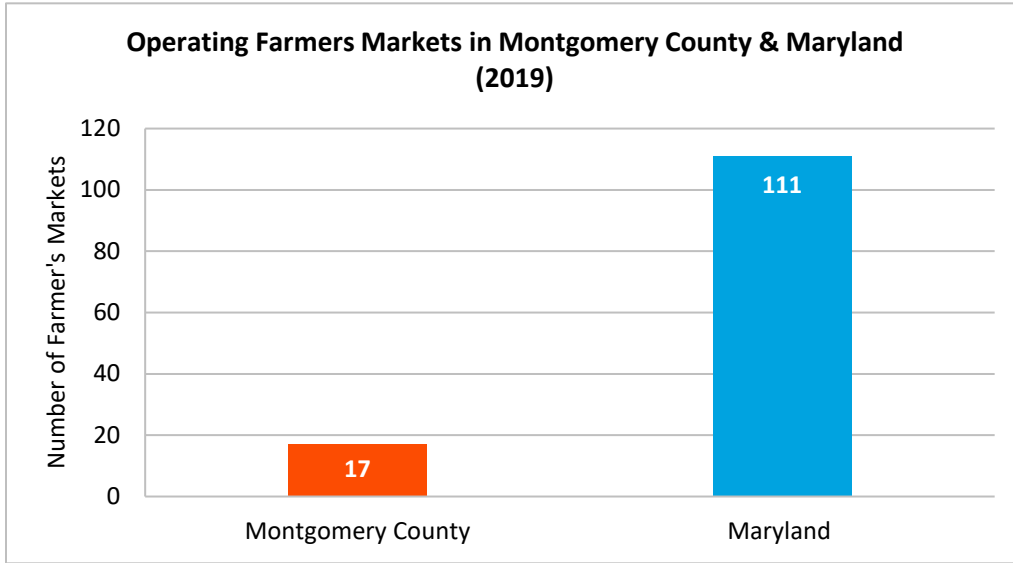


Figure 9. Number of Operating Farmer’s Markets in Montgomery County and Maryland, 2019
(Source: [Farmer’s Market Directory](#), 2019)

- From FY2013 – FY2018, the number of households participating in SNAP has decreased by 11.1 percent in Montgomery County and 15.4 percent in Maryland (Figure 10).

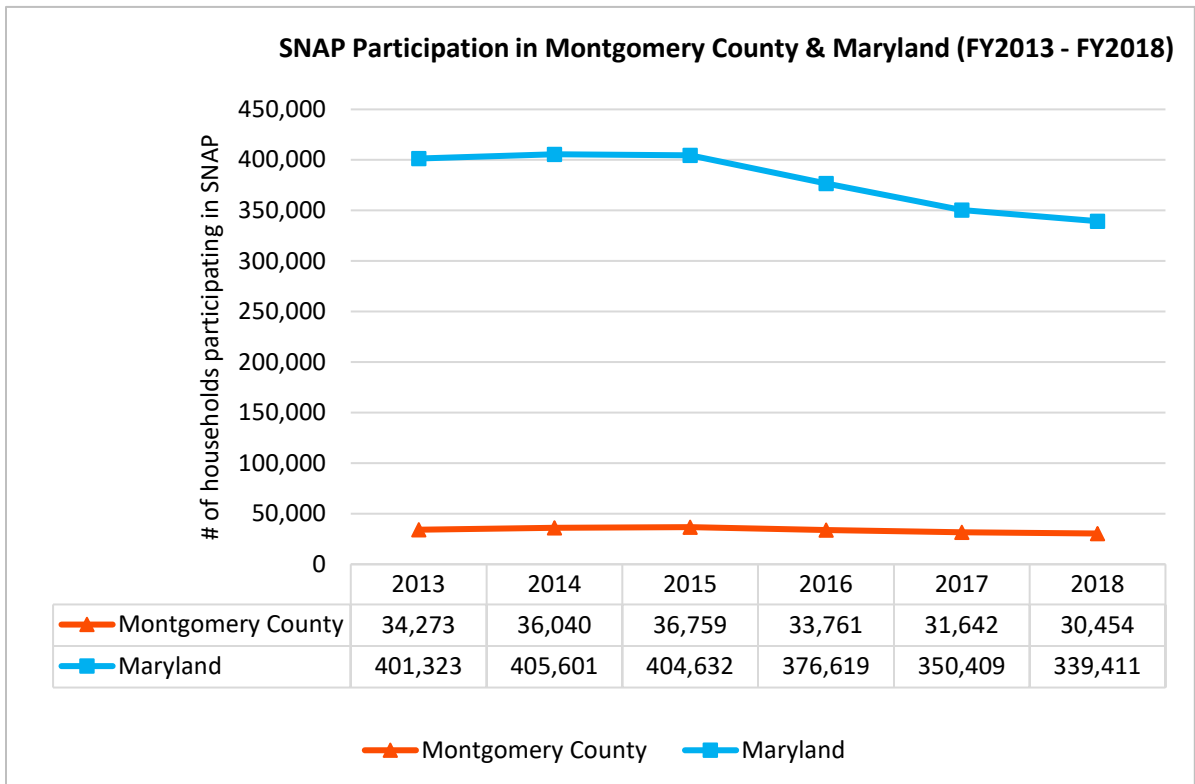


Figure 10. SNAP Participation in Maryland, FY2013 – FY2018
(Source: [The Annie E. Casey Foundation – Kids Count Data Center](#), 2019)

- From 2013 – 2017, Black/African-Americans across Montgomery County and Maryland have the highest percentage of SNAP recipients (Figure 11).
- For Montgomery County, Black/African-Americans followed by White and Hispanics have the next highest SNAP beneficiaries (Figure 11).

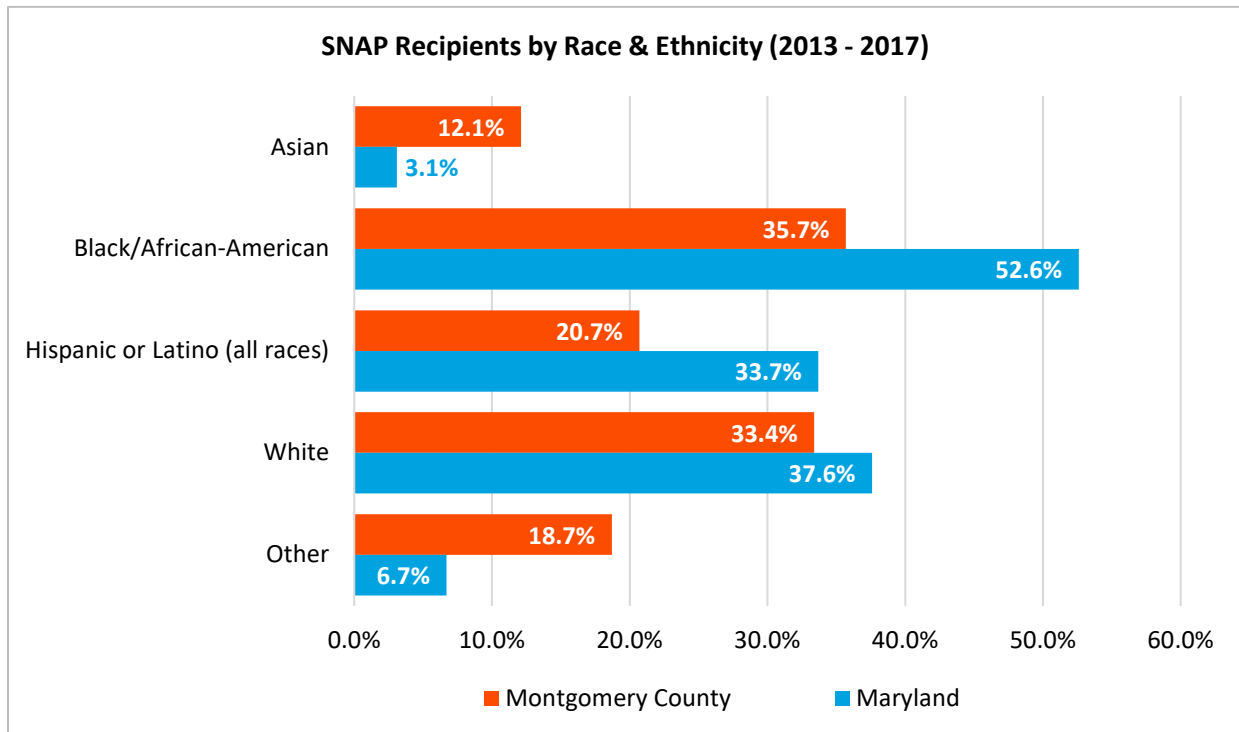


Figure 11. SNAP Recipients by Race & Ethnicity, 2013 – 2017

(Source: [U.S. Census Bureau, American Community Survey 5-Year Estimates – Table S2201](#), 2013 – 2017)

- The state overall has more SNAP authorized food stores in 2019 when compared to Montgomery County (Figure 12).

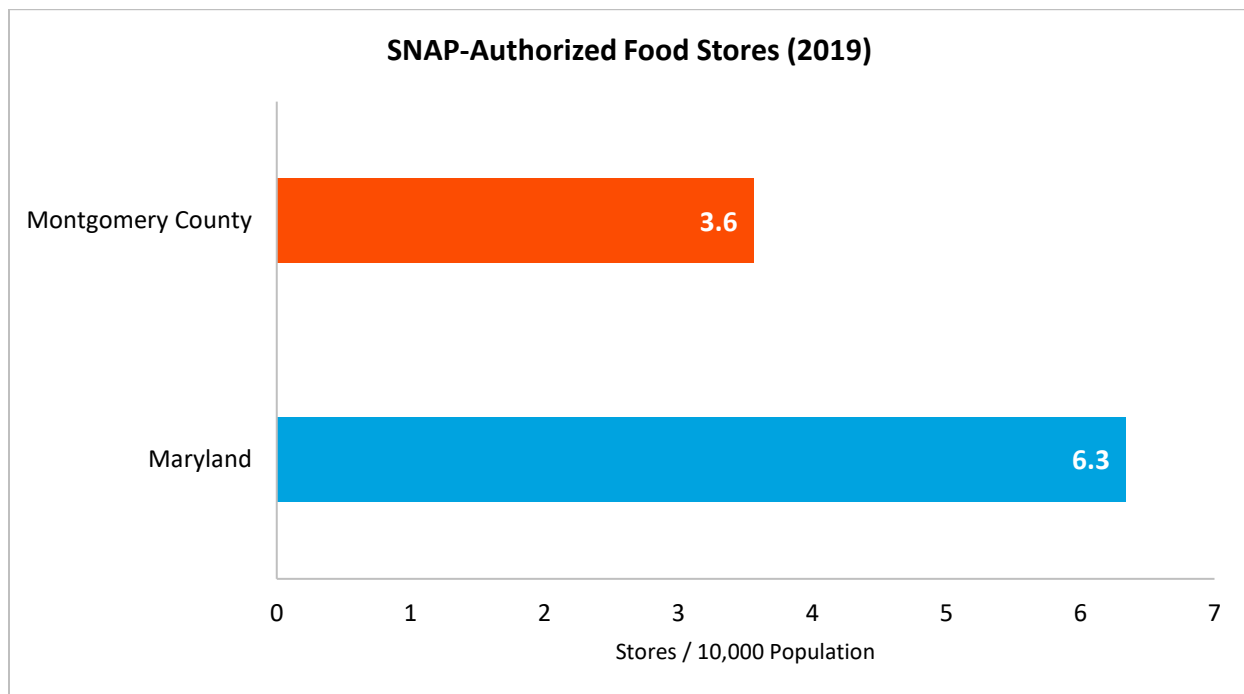


Figure 12. SNAP Authorized Food Stores, 2019
(Source: [CARES Engagement Network](#), 2019)

- Between Montgomery County and the state, Montgomery County has the lowest percentage of students with free or reduced school meals since 2014 (Figure 13).

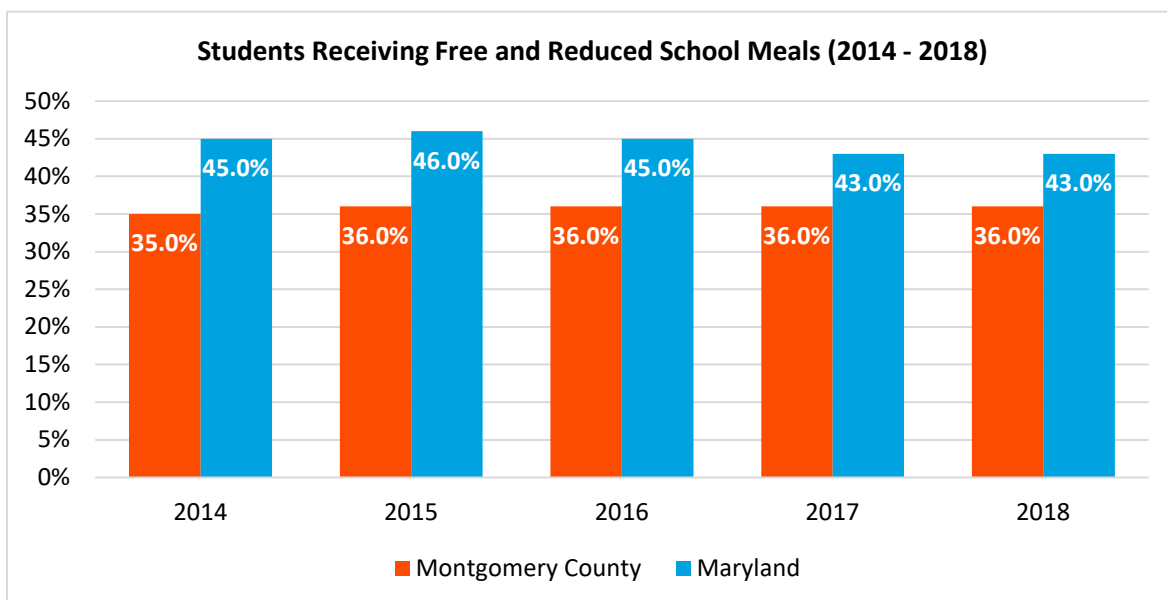


Figure 13. Students Receiving Free and Reduced School Meals, 2014 – 2018
(Source: [The Annie E. Casey Foundation – Kids Count Data Center](#), 2019)

Community Resources

Local efforts aimed at improving access to healthy food include food banks, supplements to school lunch programs, and transportation solutions to help people access food resources. These organizations offer innovative approaches to providing food for people in need in Adventist HealthCare Shady Grove Medical Center Community Benefit Service Area. Services include, but are not limited to, the following:

1. ONE ACRE FARM

Mission: One Acre Farm provides fresh, certified naturally grown vegetables to DC locals.

Address (Farm Location): 18608 Wasche Rd, Dickerson, MD 20842

Phone: 301-503-3724

Website:

<https://www.oneacrefarm.com/>

2. MANNA FOOD CENTER

Ending hunger in Montgomery County through food distribution, education and advocacy.

Address: 12301 Old Columbia Pike, Silver Spring, MD 20904

Phone: 301-424-1130

Email: info@mannafood.org

Website: <https://www.mannafood.org/>

3. CROSSROADS COMMUNITY FOOD NETWORK

Crossroads works to bolster the local food system through programs that support and unite those who grow, make, and eat fresh, healthy food.

Address: 6930 Carroll Avenue, Suite 426, Takoma Park, MD 20912

Website:

<https://www.crossroadscommunityfoodnetwork.org/>

4. MONTGOMERY COUNTY FOOD COUNCIL

Cultivating a robust, sustainable, equitable local food system in Montgomery County, Maryland!

Address: 4825 Cordell Avenue, Suite 204, Bethesda MD 20814

Phone: 301-664-4010

Email: info@mocofoodcouncil.org

Website: <https://mocofoodcouncil.org/>

5. ADVENTIST COMMUNITY SERVICES OF GREATER WASHINGTON – ASSISTANCE

Address: 501 Sligo Avenue, Silver Spring, Maryland 20910

Phone: 301-585-6557

Website:

<https://www.acsgw.org/assistance.html>

6. FOOD & FRIENDS

Address: 219 Riggs Road NE, Washington, DC 20011

Phone: 202-269-2277

Email: info@foodandfriends.org

Website: <https://foodandfriends.org/>

7. SHEPHERD'S TABLE

Address: 8106 Georgia Ave, Silver Spring, MD 20910

Phone: 301-585-6463

Website: <https://shepherdstable.org/>

9.3 Housing

Access to safe, affordable, and quality housing is one of the most basic and influential social determinants of health. Housing quality refers to “the physical condition of a person’s home as well as the quality of the social and physical environment in which the home is located.”⁶ Housing quality is affected by factors such as air quality, home safety, and the presence of mold, asbestos, or lead. Various studies have shown that poor-quality housing is associated with poorer health outcomes.⁷

- When looking at race and ethnicity on a national level, White individuals have a higher rate of experiencing moderate housing problems when compared to the other subpopulations (Figure 1).

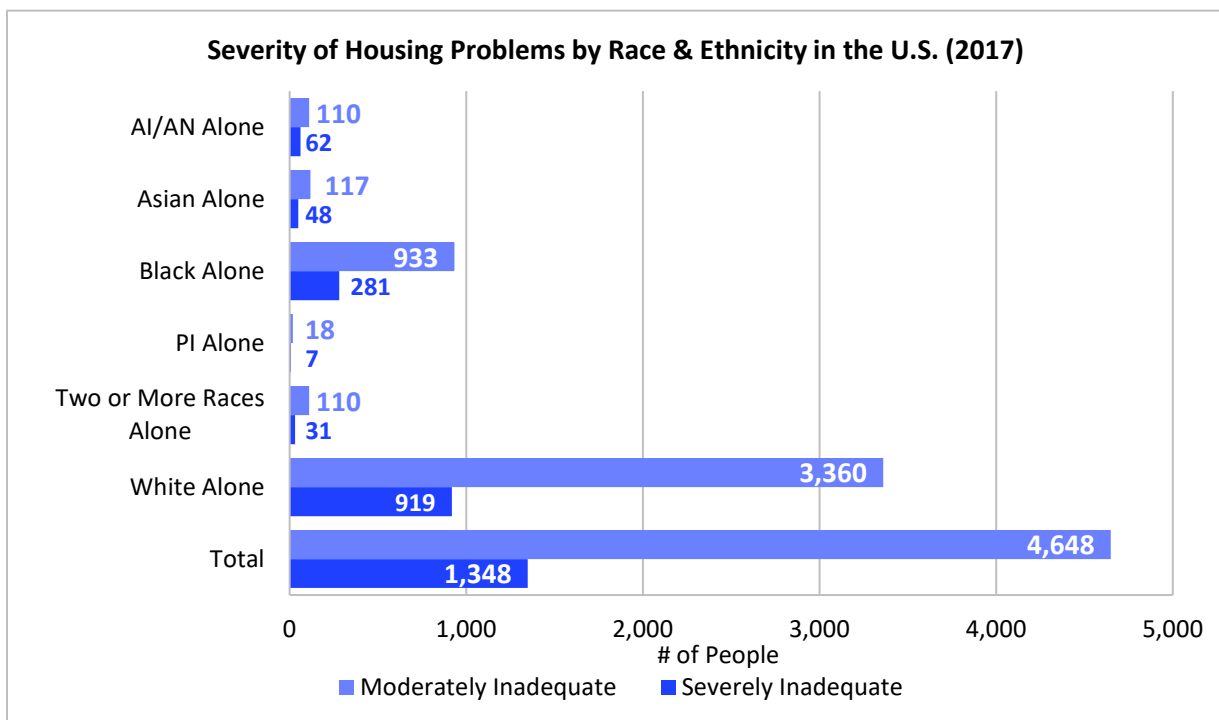


Figure 1. Severity of Housing Problems by Race/Ethnicity in the US, 2017
Note: Physical problems include plumbing, heating, electrical, and upkeep
(Source: [U.S. Census Bureau, American Housing Survey](https://www.census.gov/hhes/ahs/), 2017 ACS 5-Year Estimates)

⁶ Office of Disease Prevention and Health Promotion. (2019). Quality of Housing – Healthy People 2020. Retrieved from: <https://www.healthypeople.gov/2020/topics-objectives/topic/social-determinants-health/interventions-resources/quality-of-housing>

- In both Montgomery County, renters spending 30.0 percent or more on household income was 51.2, respectively (Tables 1).

MONTGOMERY COUNTY HOUSING STATISTICS	
Renters spending 30 percent or more of household income on rent (2017)	51.20%
Vacant Housing Units (2017)	4.50%
Housing units in multi-unit structures (2016)	34.20%
Housing units (2018)	390,664
Owner-Occupied Housing Unit Rate (2013 - 2017)	65.60%
Median value of owner-occupied housing units (2013 - 2017)	\$467,500
Households (2013-2017)	369,242
Persons per household (2013 - 2017)	2.79

Table 1. Montgomery County Housing Statistics, 2017
 (Source: [County Stat](#), [Census Quick Fact](#), & [Montgomery County Trends](#), 2019)

- Lead exposure has various negative health effects, from causing high blood pressure and anemia to irreversibly damaging the nervous system.
- Lead exposure can have serious effects on children’s health and behavior, even at low levels: slowed growth, lowered intelligence, learning disabilities, and behavior or attention problems.
- From 2015 - 2017, elevated blood lead levels in children have been relatively stable in Montgomery County and Maryland (Figure 2).

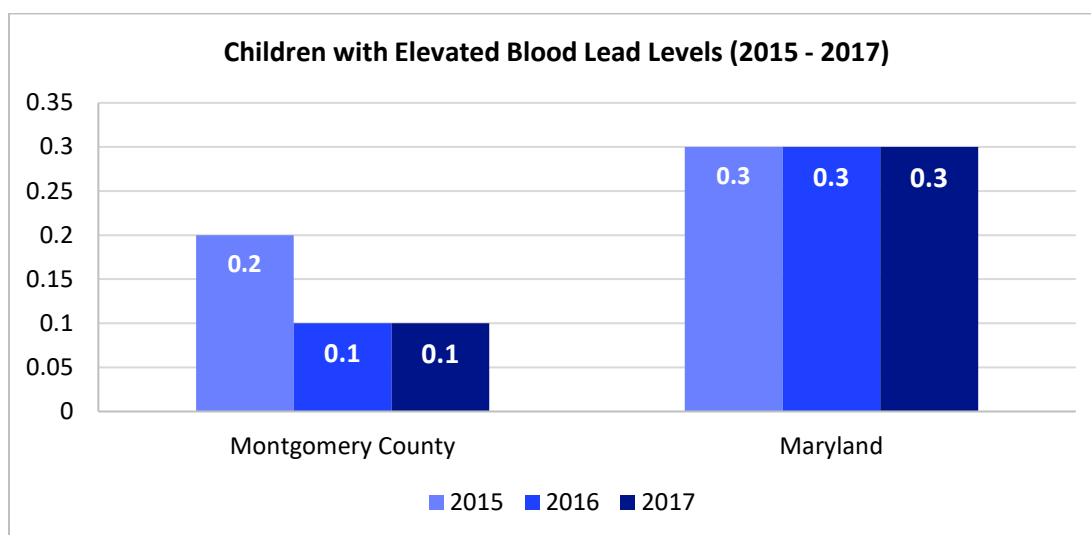


Figure 2. Children with Elevated Blood Levels (2015 - 2017)
 (Source: [Maryland Open Data Portal](#), 2019)

Spotlight on Homelessness

Perhaps the most extreme case of living situation having a negative impact on health is homelessness. Homelessness amplifies the threat of various health conditions and introduces new risks, such as exposure to extreme temperatures. People who experience homelessness have multidimensional health problems and often report unmet health needs, even if they have a usual source of care.

- From 2015 to 2016, there was a decrease in the homeless population in both Montgomery and Prince George’s County by 11.0 percent and 13.0 percent, respectively (Figure 3).

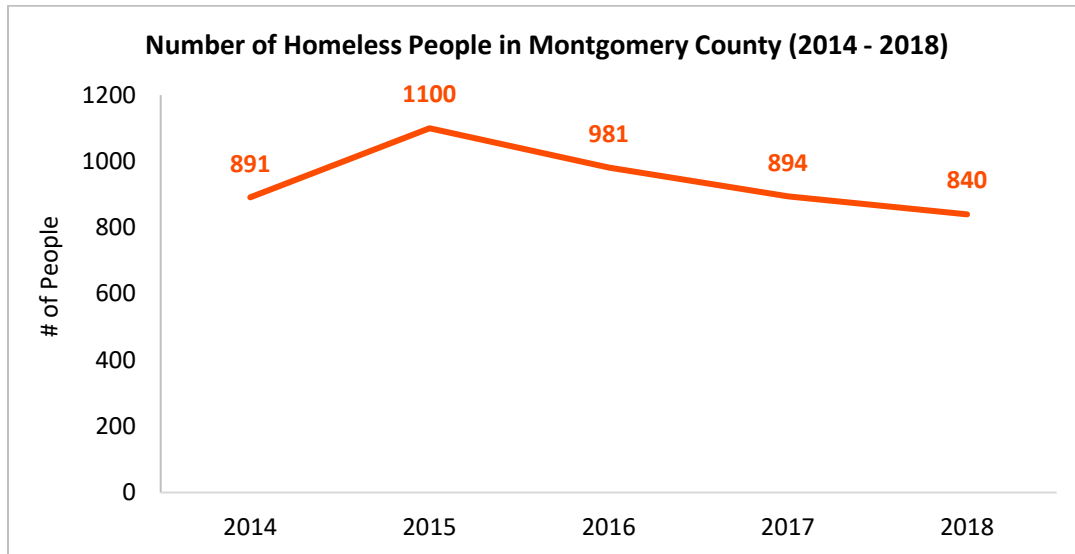


Figure 3. Number of Homeless People in Montgomery County from 2014 to 2018

(Source: [Homelessness in Metropolitan Washington](#), 2018)

- In Montgomery County, the homeless population included 180 children and 92 adults (Figure 4).

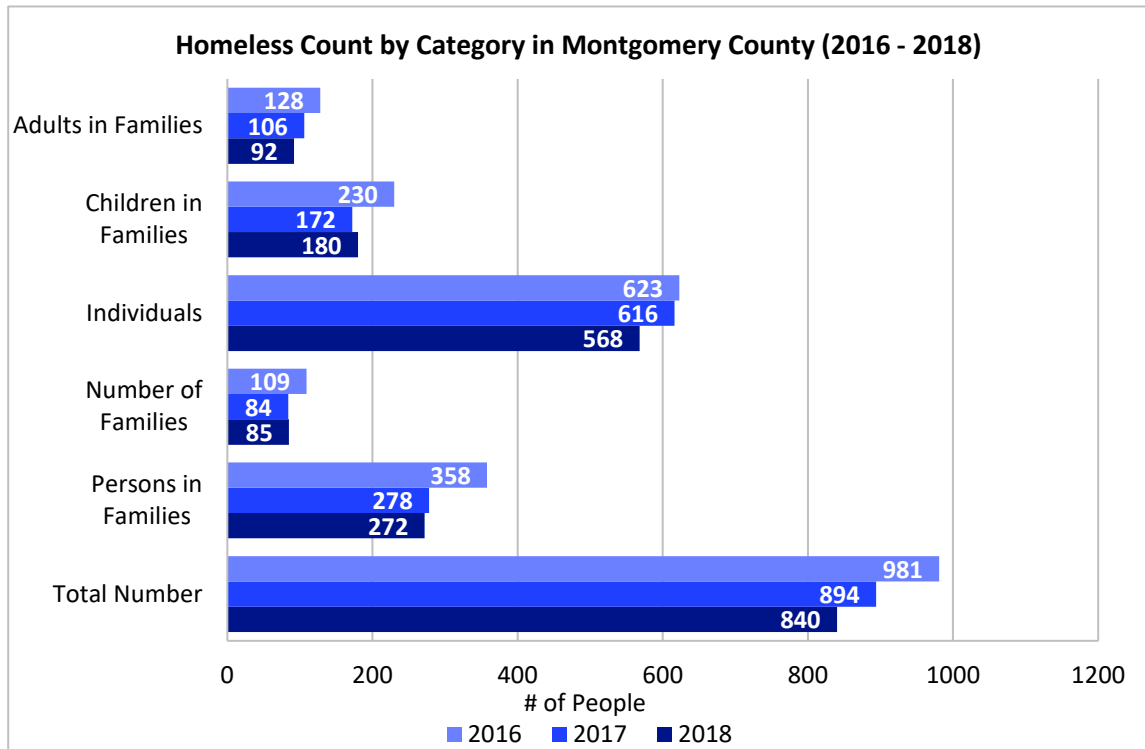


Figure 4. Homeless Populations in Montgomery County, 2016 - 2018
(Source: [Homelessness in Metropolitan Washington](#), 2018)

- In Montgomery County, 124 individuals were chronically homeless, 18 were U.S. veterans, 147 were victims of domestic violence, 97 were suffering from co-occurring disorders (mental and substance abuse), 110 were physically disabled, and 63 were individuals with limited English proficiency (Figure 5).

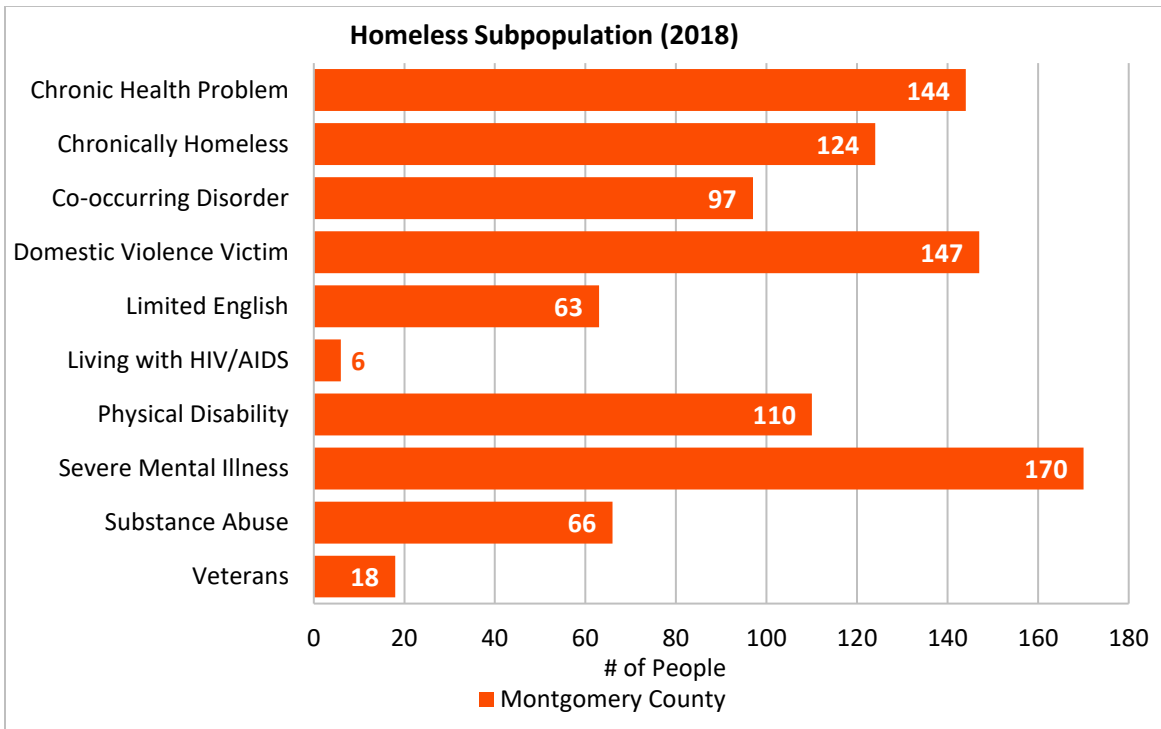


Figure 5. Homeless Subpopulations in Montgomery County in 2018
 (Source: [Homelessness in Metropolitan Washington, 2018](#))

Community Resources

Several efforts in the Shady Grove Medical Center Community Benefit Service Area aim to improve quality housing and the living situation for individuals experiencing homelessness. Each of the local programs listed below attempts to overcome challenges to people's housing and living situations. Services include, but are not limited to, the following:

1. HEARTS & HOMES FOR YOUTH
Address: 3919 National Drive Suite 400,
Burtonsville, MD 20866
Phone: 301-589-8444
Email: hhyinfo@heartsandhomes.org
Website: <https://heartsandhomes.org/>

**2. REBUILDING TOGETHER
MONTGOMERY COUNTY –
HOMEOWNER SERVICES**
Address: 18225-A Flower Hill Way,
Gaithersburg, Maryland 20879
Phone: 301-947-9400
Email: info@rebuildingtogethermc.org
Website:
<https://rebuildingtogethermc.org/homeowner-services/>

3. INTERFAITH WORKS
Helps people lift themselves out of poverty.
Address: 114 West Montgomery Ave.,
Rockville, MD 20850
Phone: 301-762-8682
Website: <http://www.iworksmc.org/>

**4. THE MONTGOMERY COUNTY
COALITION FOR THE HOMELESS**
End homelessness in Montgomery
County by building a community.
Address: 600 B East Gude Drive,
Rockville, MD 20850
Phone: 301-217-0314
Email: mcch@mcch.net
Website: <https://mcch.net/>

5. EVERYMIND
Address: 1000 Twinbrook Pkwy,
Rockville, MD 20851
Phone: 301-424-0656
Email: info@every-mind.org
Website: www.every-mind.org

6. HOUSING INITIATIVE PARTNERSHIP
Creates housing and economic security for low- and moderate-income households and provides services that improve the quality of life in the communities we serve.
Address (Main Office): 6525 Belcrest Road, Suite 555, Hyattsville, MD 20782
Phone: 301-699-3835
Email: info@hiphomes.org
Website: <http://hiphomes.org/wp/>

**7. MONTGOMERY HOUSING
PARTNERSHIP**

*We house people, empower families,
and strengthen neighborhoods.*

Address: 12200 Tech Road, Suite 250,
Silver Spring, MD 20904-1983

Phone: 301-622-2400

Email: info@mhpartners.org

Website: <https://www.mhpartners.org/>

**8. HABITAT FOR HUMANITY METRO
MARYLAND**

Address: 8380 Colesville Road, Suite
700, Silver Spring, MD 20910

Phone: 301-990-0014

Website: <https://www.habitatmm.org/>

**9. CHILDHOOD LEAD POISONING
PREVENTION – MONTGOMERY
COUNTY**

Address: Silver Spring Health Center
8630 Fenton Street, Silver Spring, MD
20910

Phone: 240-777-3160

Website:

<https://www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=PHS/PHSChildLeadPos-p264.html>

9.4 Transportation

- The majority of Montgomery County (65.3 percent) residents drive to work alone or utilize public transportation (Montgomery County: 15.5 percent) (Figure 1).

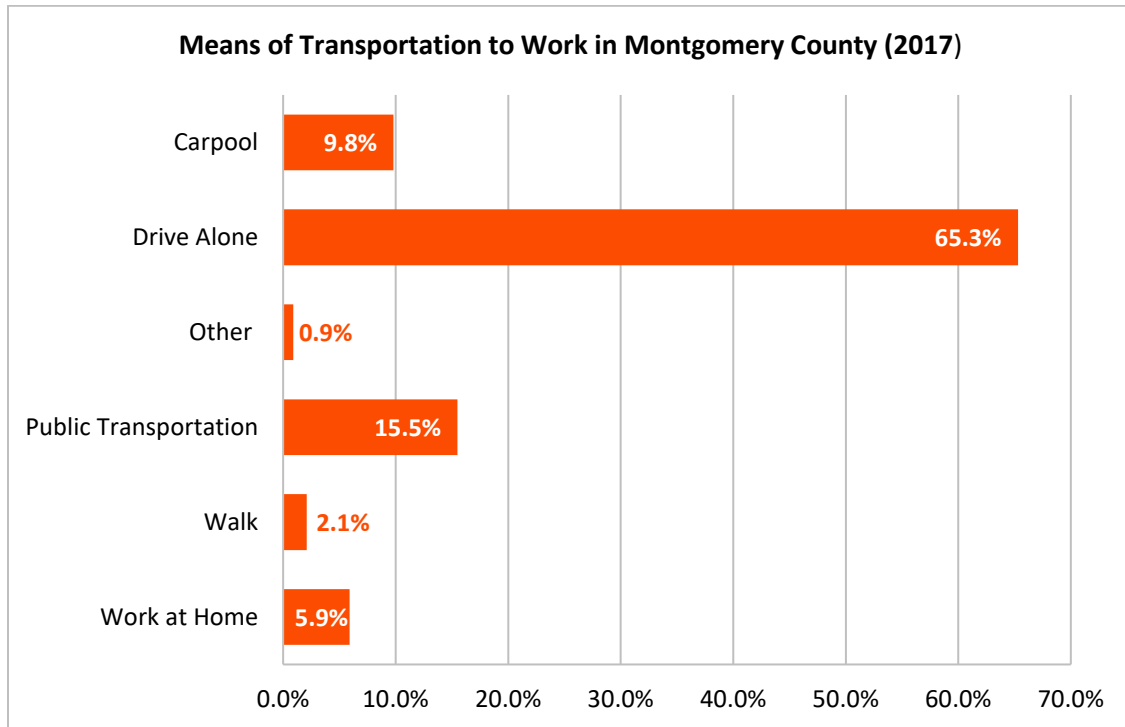


Figure 1. Means of Transportation to Work in Montgomery County, 2017
(Source: [U.S. Census Bureau ACS 5-Year Estimates](#), 2017)

- The mean travel time to work for Montgomery County is 34.7 minutes (Figure 2).
- When looking at the mean travel time to work by sex, females drive 33.2 minutes vs males who travel 36.1 minutes (Figure 2).

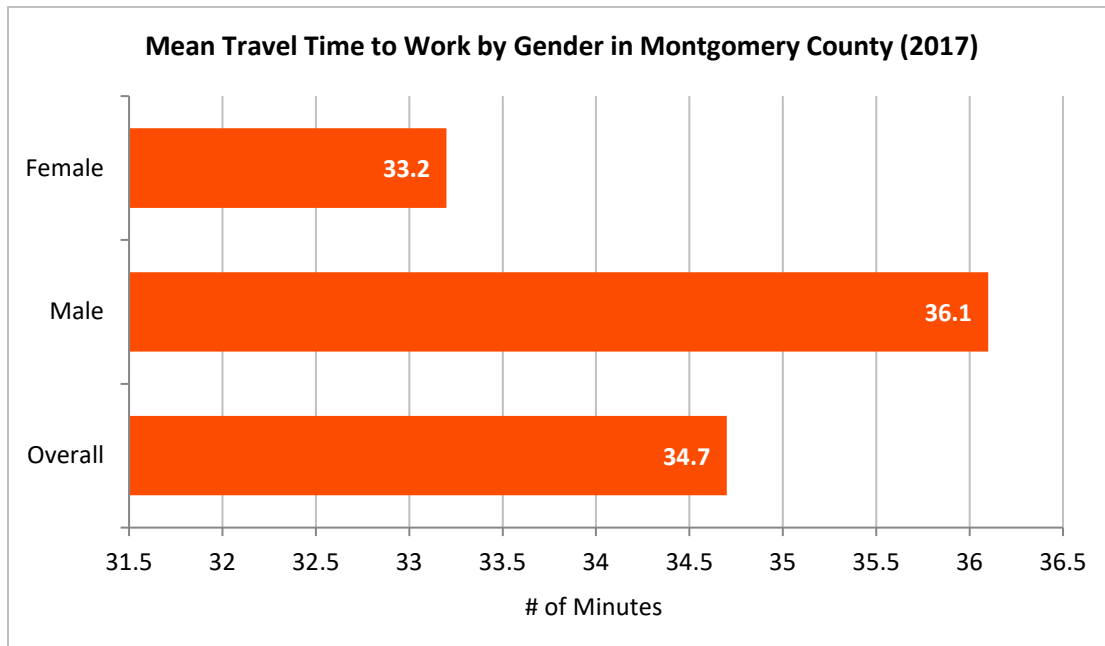


Figure 2. Mean Travel Time to Work by Gender for Montgomery County, 2017
(Sources: [Healthy Montgomery](#), 2017)

Pedestrian Safety

- The rate of pedestrian injuries on public roads in Montgomery County in 2017 was 46.0 per 100,000 population. The rate for the state of Maryland is higher than Montgomery County with 54.0 per 100,000 population (Figure 3).

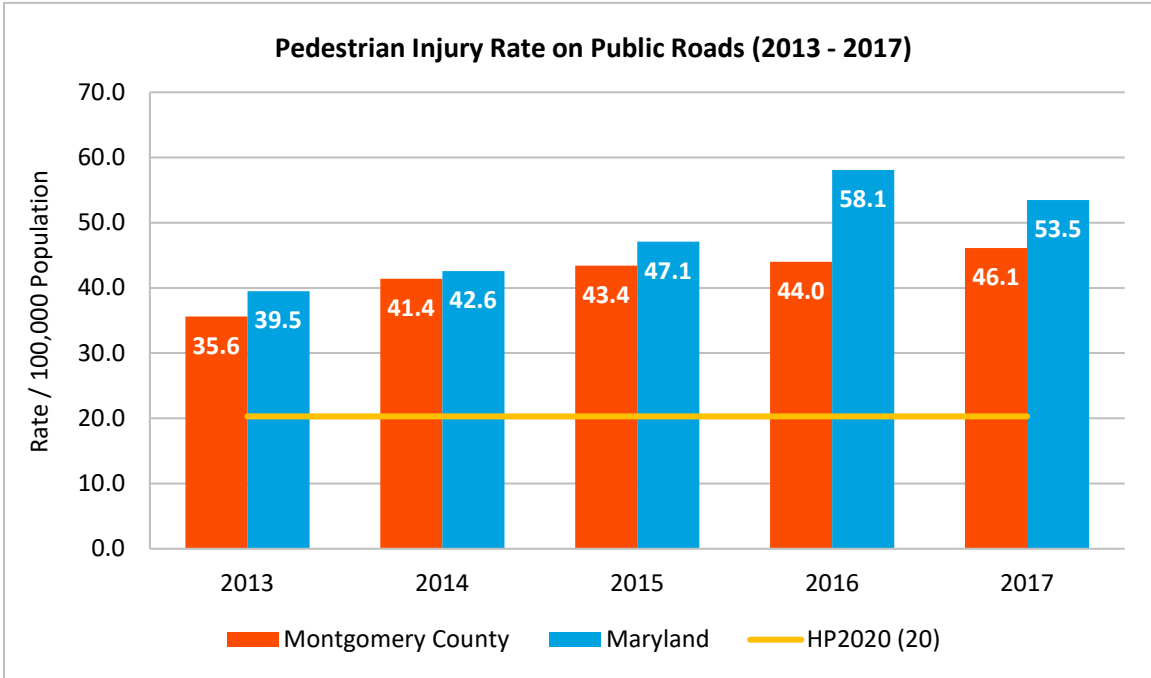


Figure 3. Rate of Pedestrian Injuries per 100,000 Population in Montgomery County, & Maryland, 2013 - 2017
(Source: [MD SHIP](#), 2017)

- From 2011 to 2015, in Montgomery County, Black and Hispanics experienced the highest number of traffic fatalities among both vehicle occupants and non-occupants (Figure 4).

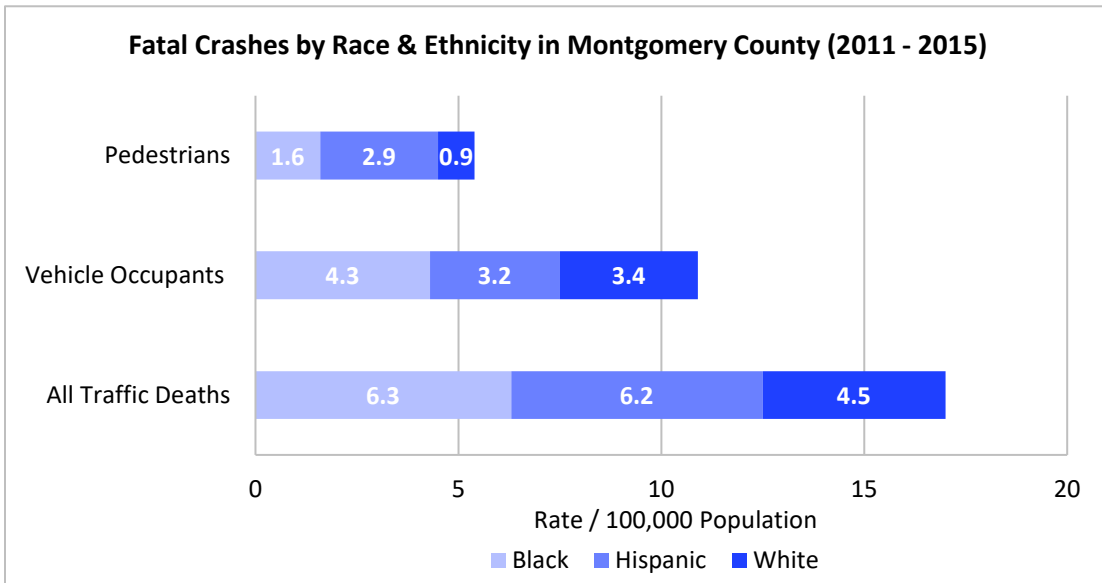


Figure 4. Montgomery County Fatalities by Race & Ethnicity, 2011 - 2015
(Source: [Vision Zero](#), 2015)

- From 2012 to 2014, in Montgomery County, non-Hispanic Whites experienced the highest number of traffic fatalities among both vehicle occupants and non-occupants (Table 1).

MONTGOMERY COUNTY TRAFFIC FATALITIES (2012 - 2014)				
PERSON TYPE BY RACE/HISPANIC ORIGIN		2012	2013	2014
Occupants (All Vehicle Types)	Hispanic	2	5	4
	White, Non-Hispanic	11	12	13
	Black, Non-Hispanic	7	6	4
	Asian, Non-Hispanic/Unknown	0	0	0
	All Other Non-Hispanic or Race	3	3	4
	Unknown Race and Unknown			
	<i>Total</i>	<i>30</i>	<i>27</i>	<i>28</i>
Non-Occupants (Pedestrians, Pedal cyclists and Other/Unknown Non-Occupants)	Hispanic	0	1	1
	White, Non-Hispanic	4	6	4
	Black, Non-Hispanic	2	4	1
	Asian, Non-Hispanic/Unknown	0	1	1
	All Other Non-Hispanic or Race	0	0	0
	Unknown Race and Unknown			
	<i>Total</i>	<i>7</i>	<i>13</i>	<i>11</i>
Total	Hispanic	2	6	5
	White Non-Hispanic	15	18	17
	Black, Non-Hispanic	9	10	5
	Asian, Non-Hispanic/Unknown	0	1	1
	All Other Non-Hispanic or Race	3	3	4
	Unknown Race and Unknown			
	<i>Total</i>	<i>37</i>	<i>40</i>	<i>39</i>

Table 1. Montgomery County Fatalities by Person Type, Race and Ethnicity, 2012 - 2014
(Source: [National Highway Traffic Safety Administration-Traffic Safety Facts](#), 2015)

- In Montgomery County the age-adjusted death rate due to motor vehicle traffic collisions is significantly lower than Maryland (Table 2).

Age-Adjusted Mortality Rate due to Motor Vehicle Traffic Collisions, 2012 - 2016	
Montgomery County	4.7
Maryland	8.6

Table 2. Age-Adjusted Death Rate due to Motor Vehicle Traffic Collisions in Montgomery County, 2012 – 2016

(Source: [CARES Engagement Network](#), 2017)

- In Montgomery County, when looking at the age-adjusted mortality rate by race/ethnicity, Hispanics have a higher mortality rate due to motor vehicle traffic collisions than the other races/ethnicities (Figure 5).
- When looking at the age-adjusted mortality rate by gender, males have a higher mortality rate due to motor vehicle traffic collisions (Figure 5).

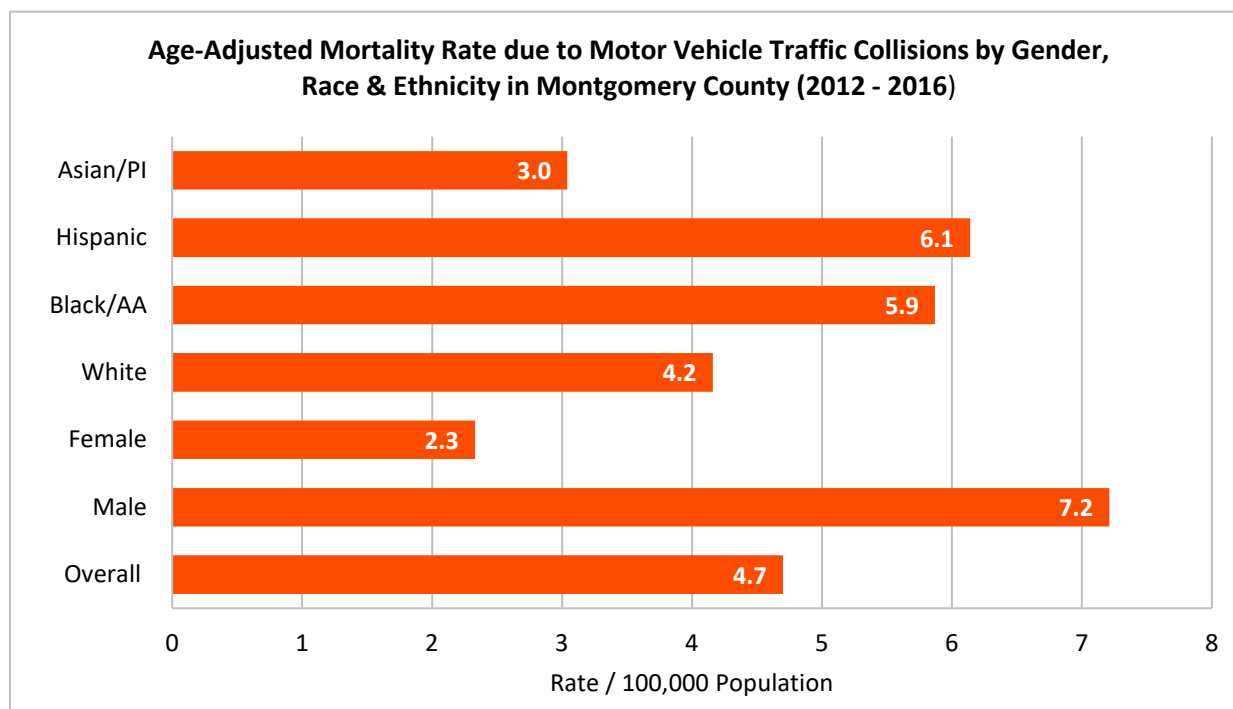


Figure 5. Age-Adjusted Mortality Rate due to Motor Vehicle Traffic Collisions in Montgomery County, 2012 – 2016

(Source: [CARES Engagement Network](#), 2017)

Community Resources

There are several public transportation options in Montgomery County, these resources include, but are not limited to, the following:

1. MARYLAND TRANSPORTATION RESOURCE INFORMATION POINT

TRIP is your one-stop source for Maryland transit information.

Website: <https://www.mdtrip.org/>

2. MONTGOMERY COUNTY DEPARTMENT OF TRANSPORTATION

Website:

<https://www.montgomerycountymd.gov/dot/index.html>

Ride on Flex

Website:

<https://www.montgomerycountymd.gov/dot-transit/flex/index.html>

Senior Transportation

Website:

<https://www.montgomerycountymd.gov/senior/transportation.html>

Medical Assistance Transportation Program

Phone: 240-777-5890

Email:

medicaidtransportation@montgomerycountymd.gov

Website:

<https://www.montgomerycountymd.gov/HHS-Program/ADS/Transportation/MedAssist.html>

3. JEWISH COUNCIL FOR THE AGING

Address: 12320 Parklawn Drive
Rockville, MD 20852-1726

Phone: 301.255.4200

Email: Senior.HelpLine@AccessJCA.org

Website: <https://accessjca.org/>

4. DISABLED AMERICAN VETERANS

Provides free transportation (with ID) to VA medical facilities for injured and ill veterans.

Website:

<https://www.dav.org/veterans/i-need-a-ride/>

5. ANGEL WHEELS

Dedicated to providing non-emergency, long-distance ground transportation to financially disadvantaged, ambulatory patients who are traveling for treatment.

Website: <https://angelwheels.org/>

6. THE AMERICAN CANCER SOCIETY - TRANSPORTATION

Phone: 1-800-227-2345

Website:

<https://www.cancer.org/treatment/support-programs-and-services/patient-transportation.html>

Section IV: Evaluation



Introduction

Based on the findings from the 2017 – 2019 Community Health Needs Assessment, Adventist HealthCare Shady Grove Medical Center developed an Implementation Strategy to the prioritized areas of chronic disease, obesity and food access. An overview of each of the major programs undertaken over the past three years, as well as their outcomes, is provided below.

Note: *The programs described below were a joint effort between Shady Grove Medical Center and White Oak Medical Center. The description and outcomes for these programs have been listed on the reports for both hospitals.*

Diabetes Self-Management Program (DSMP)

<p>Need</p> <p><i>As originally identified in the 2017 - 2019 CHNA</i></p>	<p>Primary data collected as part of Adventist HealthCare Shady Grove Medical Center’s CHNA ranked obesity and diabetes in the top 10 among 26 identified community health needs. Obesity was ranked 2nd, while diabetes was ranked 4th.</p> <p>In Montgomery County, 17.9 percent of adults were obese, and 52.9 percent are overweight or obese¹. The most disproportionately affected groups were Blacks and Hispanics and individuals ranging from 45 to 64 years old². Higher rates of overweight or obesity were seen among males (63.4 percent) compared to females (51.5 percent).</p> <p>In Montgomery County the groups with the highest prevalence of diabetes included Asians (9.3 percent), males (7.7 percent), and those that were 65 years of age or older (19.2 percent)³.</p> <p>From the CHNA, it was also discovered that Black and American Indian/Alaska Native populations in Montgomery County had the highest rates of age-adjusted emergency room visits and hospitalizations due to diabetes complications and uncontrolled diabetes. Montgomery county also ranked in the top half of all counties in Maryland for:</p> <ul style="list-style-type: none"> • Percentage of adults with diabetes • Age-adjusted death rate due to diabetes • Age-adjusted emergency room and hospitalization rates due to diabetes, short and long-term complications of diabetes, and uncontrolled diabetes, • Overall emergency room rate due to diabetes
<p>Program Overview</p> <p><i>Programs and initiatives conducted in response to the need identified</i></p>	<p>The primary objective of this initiative was to increase access to education and resources for individuals living with diabetes. This initiative aimed to increase the availability of diabetes education as well as build capacity in the community through the training of community members.</p> <p>Developed by Stanford University, the Diabetes Self-Management Program (DSMP) is an evidence-based workshop that is designed to be highly interactive and build participants’ skills and confidence in managing their chronic condition and maintaining a healthy and active lifestyle. One workshop takes place over six weeks and includes a total of six, 2.5-hour sessions held weekly. Each workshop is led by two trained instructors and offered free to community members who are at</p>

¹ Healthy Montgomery. (2017). Adults who are Overweight and Obese. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=56&localeId=1259>

² Maryland BRFSS Data (2014).

³ Maryland BRFSS Data (2014).

	<p>risk of diabetes, living with diabetes or taking care of someone living with diabetes.</p> <p>The training was initially led by Adventist HealthCare employees, however, in the fall of 2017 the program expanded to include lay and clinical community members as instructors. Adventist HealthCare in partnership with Health Quality Innovators (HQI) facilitated a free train-the-trainer session for interested community members. For interested community members, Adventist HealthCare offered them the opportunity to earn hours towards becoming a Certified Diabetes Educator (CDE) through the facilitation of DSMP workshops. Following the completion of the train-the-trainer session, as well as the facilitation of a DSMP workshop in the community, facilitators could receive a stipend to cover the costs of their CDE exam.</p>
<p>Outcomes <i>Process and Outcome measures 2017 - 2019</i></p>	<p>PROCESS MEASURES:</p> <ul style="list-style-type: none"> • The number of community members trained to be DSMP facilitators (4-day train the trainer course) included 20 individuals • The number of DSMP class participants included 274 individuals with 989 encounters • The number of DSMP 6-week workshop classes held (led by either community facilitators or staff) was 20 workshops • The number of trained facilitators who received the Certified Diabetes Educator (CDE) stipend was 7 individuals <p>OUTCOME MEASURES:</p> <ul style="list-style-type: none"> • The number of DSMP class participants who were considered class “completers” (i.e. attended at least 4 out of the 6 sessions) was 130 individuals • The change in knowledge, behavior, and self-efficacy among workshop participants based on available pre/post test data include the following (“n” varies based on those who answered each question on both the pre- and post-test): <ul style="list-style-type: none"> ○ 54.3% increased their fruit and vegetable consumption (ate five or more servings of fruits and vegetables) (n = 46) ○ 62.3% increased their exercise frequency (days of exercise for at least 30 minutes) (n = 53) ○ 40.5% increased their blood sugar testing (n = 37) ○ 48.8% increased the frequency of which they check their feet (n = 41)

Long Branch Healthy Food Access Program (LBHFAP)

<p>Need</p> <p><i>As originally identified in the 2017 - 2019 CHNA</i></p>	<p>In Montgomery County, access to affordable nutritious food was identified through the CHNA as both a health concern and a needed resource in the community. 6.3 percent of the overall population in Montgomery County experienced food insecurity in 2015.⁴ Child food insecurity was 13.3 percent in Montgomery County.</p> <p>66.7 percent of the adult population consumed less than five servings of fruits and vegetables daily in Montgomery County⁵. A higher percentage of White (33 percent) and Asian (31 percent) residents consumed five or more servings of fruits and vegetables daily when compared to the county as a whole⁶.</p> <p>Through the community input collected, various challenges to healthy eating and access to food in the community were identified. The high cost of healthy foods, small number of farmer’s markets, and too many fast food restaurants were among the barriers identified.</p> <p>Within our community survey, obesity and diabetes were ranked in the top 10 identified community health concerns. In Montgomery County, 20.3 percent of adults are obese, and 57.4 percent are overweight or obese. Additionally, 7 percent of adults in Montgomery County had been diagnosed with diabetes.</p>
<p>Program Overview</p> <p><i>Programs and initiatives conducted in response to the need identified</i></p>	<p>The primary objective for this initiative was to provide health resources to vulnerable populations to improve health behaviors and outcomes such as diabetes management (HbA1c) and achievement of a healthy BMI and weight.</p> <p>The Long Branch Health Food Access Program (LBHFAP) was designed for individuals with diabetes living in the Takoma Park and Long Branch communities. Each participant received 3-months of active intervention followed by 9-months of maintenance. Throughout the active intervention, community health workers (CHWs) worked with participants to develop a tailored food access and healthy living plan, assessed eligibility for assistance programs (i.e. SNAP and WIC), enrolled interested participants in Manna’s nutrition education program, and provided referrals to PCP’s if participants did not already have one. During the active</p>

⁴ Healthy Montgomery. (2017). Food Insecurity Rate. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=2107&localeId=1259>

⁵ Healthy Montgomery. (2015). Food Insecurity Rate. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=2107&localeId=1259>

⁶ Healthy Montgomery. (2017). Adult Fruit and Vegetable Consumption. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=37&localeId=1259>

	<p>intervention, participants also received weekly food deliveries from Hungry Harvest, Manna, and Crossroads Community Food Network. Participants were also provided the opportunity to take part in monthly education sessions such as cooking, nutrition, or physical activity classes.</p>
<p>Outcomes <i>Process and Outcome measures 2017 - 2019</i></p>	<p>Long Branch Health Food Access Program outcomes from CY2017 – June 2019):</p> <p>CY2017 Beginning in spring of 2017, the LBHFAP served 43 low-income, food insecure residents of the Takoma Park and Long Branch communities who had uncontrolled diabetes.</p> <ul style="list-style-type: none"> • Each participant received an average of 7.8 packages of food • 57 % of participants increased their intake of fruits and vegetables • 50 % reduced intake of salty snacks or butter and margarine • Body Mass Index (BMI): 64% of participants reduced their BMI with an average weight loss of 5.5lbs • HbA1c: Half of participants lowered their A1C with an average reduction of 0.75 which reduced the proportion of participants with out of control diabetes (HbA1c > 7) from 50% to 25% <p>CY2018 In 2018, 154 participants were enrolled into the LBHFAP.</p> <ul style="list-style-type: none"> • The program distributed 1,095 boxes of food • 22 classes/events were conducted with an attendance of 97 people (classes included: cooking demonstrations, nutrition education, and diabetes management classes) • 60% of participants who initially reported fair or poor health improved their self-reported health status • 67% of overweight or obese participants lost an average of 8.2lbs during the 3-month active program and 79% of these participants lost an additional 3.8lbs during the maintenance of the program • 71% of participants improved their glucose control with a reduction of 1.2 in HbA1c <p>January – June 2019 Through June of 2019, 52 participants completed the program.</p> <ul style="list-style-type: none"> • 924 boxes/bags of food were distributed to participants • 14 participants attended two events on nutrition/health education and cooking events • 60% of obese and overweight participants lost weight • 68% of participants reported improved blood glucose control • 34% of participants reported improved self-reported health status

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| | <ul style="list-style-type: none">• 27% of participants reported purchasing fruits and vegetables more frequently• 36% of participants reported eating more servings of fruits and vegetables• 12 – 21% of participants reported eating unhealthy foods less frequently• 27% of participants purchase fruits and vegetables more frequently• 36% of participants eat more servings of fruits and vegetables• 12 – 21% of participants eat unhealthy foods less frequently |
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Hungry Harvest Rx Program

<p>Need</p> <p><i>As originally identified in the 2017 - 2019 CHNA</i></p>	<p>In Montgomery County, access to affordable nutritious food was identified through the CHNA as both a health concern and a needed resource in the community. 6.3 percent of the population in Montgomery County experienced food insecurity in 2015.⁷ Child food insecurity was 13.3 percent in Montgomery County.</p> <p>66.7 percent of the adult population consumed less than five servings of fruits and vegetables daily in Montgomery County⁸. A higher percentage of White (33 percent) and Asian (31 percent) residents consumed five or more servings of fruits and vegetables daily when compared to the county as a whole⁹.</p> <p>Through the community input collected, various challenges to healthy eating and access to food in the community were identified. The high cost of healthy foods, small number of farmer’s markets, and too many fast food restaurants were among the barriers identified.</p> <p>Within our community survey, obesity and diabetes were ranked in the top 10 identified community health concerns. In Montgomery County, 20.3 percent of adults are obese, and 57.4 percent are overweight or obese. Additionally, 7 percent of adults in Montgomery County had been diagnosed with diabetes.</p>
<p>Program Overview</p> <p><i>Programs and initiatives conducted in response to the need identified</i></p>	<p>In partnership with Hungry Harvest, Washington Adventist Hospital provided produce prescriptions to patients who were at or below 250% of the federal poverty level and in need food assistance. Adventist HealthCare funded the food deliveries, identified participants and enrolled them in the program. Hungry Harvest then completed the food deliveries. Program participants received free fresh produce deliveries from Hungry Harvest every 2 weeks for 2 months. Each delivery equated to five meals per household. The home deliveries encouraged healthy eating, home cooking, and a greater sense of independence. Hungry Harvest partners with medical professionals, hospitals, and community care organizations to offer the Produce Rx program. Across their partnerships they have seen very positive outcomes for program participants including increased produce consumption; reduced BMI, weight, blood pressure and blood sugar; and reduced health care costs of \$300 per person per quarter.</p>

⁷ Healthy Montgomery. (2017). Food Insecurity Rate. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=2107&localeId=1259>

⁸ Healthy Montgomery. (2015). Food Insecurity Rate. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=2107&localeId=1259>

⁹ Healthy Montgomery. (2017). Adult Fruit and Vegetable Consumption. Retrieved from <http://www.healthymontgomery.org/index.php?module=indicators&controller=index&action=view&indicatorId=37&localeId=1259>

Outcomes <i>Process and Outcome measures 2017 - 2019</i>	Over the past three years (CY2017 – 2019) the Hungry Harvest Rx Program had the following outcomes: <ul style="list-style-type: none">• 595 individuals were enrolled• 20,784 pounds of fresh produce were delivered to program participants• Every participant received over 35 pounds of healthy fruits and vegetables
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Community Health Needs Assessment: **Implementation Strategy**

2020-2022

Adopted July 2020 for:

Adventist HealthCare Shady Grove Medical Center

Adventist HealthCare White Oak Medical Center

Adventist HealthCare Rehabilitation Rockville

Adventist HealthCare Rehabilitation Takoma Park



Adventist HealthCare completed a comprehensive Community Health Needs Assessment (CHNA) process for each of our hospitals. The CHNA reports were adopted by our Board of Trustees in October of 2019.

Complete CHNA reports are available online at:

<https://www.adventisthealthcare.com/about/community/health-needs-assessment/>

Organizational Overview

About Us

Adventist HealthCare, based in Gaithersburg, Md., is a faith-based, not-for-profit organization of dedicated professionals who work together each day to improve the health and well-being of people and communities through a ministry of physical, mental and spiritual healing.

Founded in 1907, Adventist HealthCare is the first, largest and only health system headquartered in Montgomery County, Maryland and operates:

- Three nationally accredited acute-care hospitals
- A nationally accredited rehabilitation hospital
- Mental health services
- Home health agencies
- Physician networks
- Urgent Care Centers
- Imaging Centers

Mission & Values

Our Mission

We extend God's care through the ministry of physical, mental and spiritual healing.

Our Values

Adventist HealthCare has identified five core values that we use as a guide in carrying out our day-to-day activities:

1. **Respect:** We recognize the infinite worth of each individual.
2. **Integrity:** We are conscientious and trustworthy in everything we do.
3. **Service:** We care for our patients, their families and each other with compassion.
4. **Excellence:** We do our best every day to exceed expectations.
5. **Stewardship:** We take ownership to efficiently and effectively extend God's care.

Our Hospitals

Shady Grove Medical Center

Shady Grove Medical Center is a licensed 443-bed acute care facility located in Rockville, Maryland. Opened in 1979, the hospital has since expanded to include a four-story patient tower with private rooms; a high-tech surgery department for inpatients and outpatients; a freestanding Emergency Center in Germantown; the comprehensive Aquilino Cancer Center; and inpatient and outpatient mental health services.

White Oak Medical Center

Adventist HealthCare White Oak Medical Center is a 180-bed acute-care facility located in Silver Spring, MD. The hospital first opened in 1907 in Takoma Park, MD, and was home to Montgomery County's first cardiac center, with hundreds of open-heart surgeries and thousands of heart catheterizations performed each year. Today, a new state-of-the-art hospital stands in Silver Spring, MD, which continues to provide high-quality cardiac, emergency, stroke, maternity, cancer, surgical and orthopedic care.

Rehabilitation: Rockville & Takoma Park

Adventist HealthCare Rehabilitation, which opened in January 2001, is the first and only acute rehabilitation hospital in Montgomery County, Maryland. Adventist HealthCare Rehabilitation offers comprehensive rehabilitation programs for brain injuries, spinal cord injuries, stroke, amputation, orthopedic injuries and surgeries, sports-related injuries, work-related injuries and neurological disorders. Adventist HealthCare Rehabilitation has two hospital locations: a free-standing 55-bed hospital in Rockville, Maryland, and a 42-bed hospital located in Takoma Park, Maryland. Adventist HealthCare Rehabilitation also provides outpatient rehabilitation services at our hospital location in Rockville and our community-based centers in Silver Spring, Maryland and Gaithersburg, Maryland. Adventist HealthCare Rehabilitation is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for all four of its specialty programs including stroke, spinal cord injury, brain injury and amputee. Adventist HealthCare Rehabilitation was one of the first acute rehabilitation facilities in the nation to earn specialty accreditation for its amputee program.

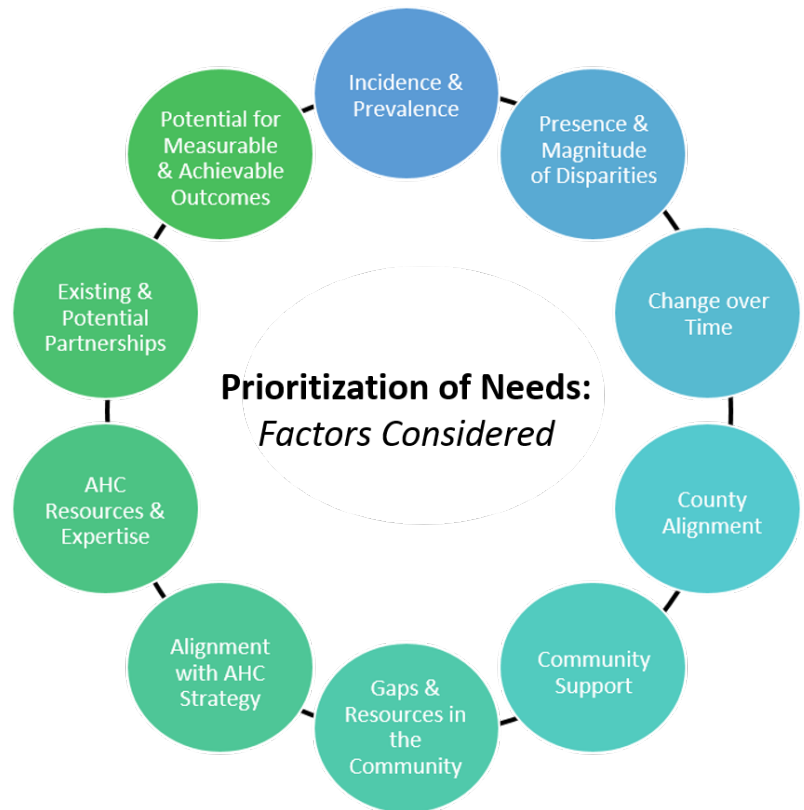
Prioritization of Identified Needs

Process and Criteria Used

The prioritization of needs for this Community Health Needs Assessment (CHNA) cycle was completed on a system level. The initial prioritization was led by Adventist HealthCare's Community Benefit Steering Committee (CBSC). The purpose of the CBSC is to guide the community benefit work of Adventist HealthCare to fulfill our mission and improve the health and wellbeing of the community we serve. The CBSC is comprised of leaders from each of our hospital entities as well as from population health, mission integration and spiritual care, marketing, philanthropy, and finance.

To complete the prioritization process, the CBSC members were asked to evaluate each of the identified areas of need utilizing the following factors:

- **Incidence and Prevalence:** How big of a problem is the need in the community?
- **Presence and Magnitude of Disparities:** Are some populations disproportionately burdened?
- **Change over Time:** Has the need improved, worsened, or seen no change in recent years?
- **County Alignment:** Is the health area aligned with Montgomery and Prince George's County priority areas?
- **Community Support:** Based on the community input collected, is this a significant area of need?
- **Gaps and Resources in the Community:** Are there existing resources sufficiently addressing the need or are additional resources needed? Where specifically do the gaps lie?
- **Alignment with Adventist HealthCare Strategy:** Does this area align with an Adventist HealthCare strategy or area of focus?



- **Existing Adventist HealthCare Resources and Expertise:** Does Adventist HealthCare have expertise in this area? Are there existing resources that could be utilized to address this area of need?
- **Existing and Potential Partnerships:** Does Adventist HealthCare have relevant existing partnerships that can be leveraged or potential partnerships that can be developed?
- **Potential for Measurable and Achievable Outcomes:** Will it be possible to make an impact in this area? Are there relevant metrics that can be monitored and measured?

Based on these factors, CBSC members were asked to recommend which of the following would be an appropriate role for Adventist HealthCare to take in addressing the area of need:

- **Leader Role:** Adventist HealthCare is well positioned to take a leadership role in addressing this area.
- **Collaborator Role:** Adventist HealthCare will partner with other leading organizations to actively address this area.
- **Supporter Role:** While Adventist HealthCare recognizes the importance of this area of need on the wellbeing of our community, it is currently outside the scope of our strengths and resources to address directly. Adventist HealthCare will support the work of other organizations doing work in this area.

Prioritized Needs

For the 2020 - 2022 CHNA cycle, Adventist HealthCare has prioritized addressing unmet needs of uninsured and underserved populations in the following areas:

ACCESS TO CARE	SOCIAL DETERMINANTS OF HEALTH
Behavioral Health Chronic Disease Maternal and Child Health Disability and Rehabilitation Services	Food Access Housing and Homelessness Education Transportation

Since the completion of our CHNA, COVID-19 has emerged as a significant health need in the community. While COVID-19 continues to be prevalent, Adventist HealthCare will work to meet the clinical needs of our community as well as address the intersectionality of COVID-19 with our prioritized areas of need.

Needs that will not be Addressed

Adventist HealthCare will not directly address **cancer, asthma, and infectious diseases** (i.e. HIV/AIDS and influenza) as priority areas for this CHNA cycle. Due to the wide range of health issues identified and limited resources, Adventist HealthCare elected to focus on the areas of need identified as higher priority during the CHNA prioritization process.

Implementation Strategy Initiatives

Community Health Needs Assessment Findings by Priority Area

A more comprehensive review of findings can be seen in our CHNA reports: <https://www.adventisthealthcare.com/about/community/health-needs-assessment/>

CHNA PRIORITY AREA	CHNA KEY FINDINGS	ANTICIPATED IMPACT
<p>Chronic Disease <i>Goal:</i> Reduce the disease burden of chronic conditions such as diabetes mellitus and heart disease.</p>	<ul style="list-style-type: none"> 7% of adults in Montgomery County and 12% of adults in Prince George's County have diabetes. ER rates for diabetes increased in both Montgomery and Prince George's County with PGC having almost 2X the rate of MC. African Americans have the highest diabetes mortality and hospitalization rates in both Montgomery and Prince George's County. In Montgomery County, individuals 65+ have the highest rate of diabetes ER visits. 	<ul style="list-style-type: none"> Increased access to evidence-based education for diabetes prevention and self-management, as well as chronic disease self-management Decreased incidence of uncontrolled diabetes
<p>Behavioral Health <i>Goal:</i> Increase awareness of mental health needs and resources and access to appropriate mental health services and support resources.</p>	<ul style="list-style-type: none"> Mental health related ER visits have increased in both Montgomery and Prince George's County. African Americans, females, and individuals age 18-34 have the highest mental health ER visit rates in Montgomery County. Whites are more likely to die from suicide in Montgomery and Prince George's County compared to African Americans. A growing need for behavioral health services for youth was an emerging need identified through survey data and key informant interviews. 	<ul style="list-style-type: none"> Increased capacity and infrastructure to meet the mental health needs of the community Increased awareness of services and how to access them Decreased stigma in discussing mental health and seeking care
<p>Disability & Rehabilitation Services <i>Goal:</i> Improve the health, wellness and quality of life for individuals recovering from injury or living with a disability.</p>	<ul style="list-style-type: none"> In Maryland, the highest TBI related emergency room visits occurred in individuals age 15 – 24. At AHC Rehab, NH-White males were the majority of patients treated for TBI. In Prince George's County, the stroke mortality rate was highest among Black males and has increased over time from 2013 to 2017. 	<ul style="list-style-type: none"> Increased concussion awareness and identification, as well as improved management among high school athletes Increased access to supportive resources and services for families and individuals recovering from an injury or living with a disability or injury

<p>Maternal & Child Health <i>Goal:</i> Improve the health and well-being of women, infants, children, and families.</p>	<ul style="list-style-type: none"> • The infant mortality rate in Prince George’s County is almost 2X that of Montgomery County. • Hispanic women have the highest rate of teen pregnancies and are the least likely to receive early prenatal care in both Montgomery and Prince George’s County. • In both Montgomery and Prince George’s County, infant mortality disproportionately affects African American mothers. 	<ul style="list-style-type: none"> • Increased access to affordable pre-natal care for low-income and uninsured/ underinsured women • Increased access to pre- and post-natal education and support for women, children and families
<p>Social Determinants of Health <i>Goal:</i> Address social factors known to have a significant impact on physical and mental wellness.</p>	<ul style="list-style-type: none"> • 6.1% of Montgomery County residents and 13.3% of Prince George’s County residents are food insecure. • The child food insecurity rate is 13.5% in Prince George’s County compared to 12.3% in Montgomery County • From 2015 to 2018, the number of homeless people in Montgomery County decreased from 1,100 to 840 and in Prince George’s County decreased from 627 to 478. 	<ul style="list-style-type: none"> • Increased access to free and affordable healthy food options for food insecure individuals and households • Increased access to safe, stable and affordable housing • Increased opportunities for mentorship and internship opportunities for students • Increased access to affordable physical and mental health care for low-income and uninsured/ underinsured individuals

Implementation Strategy Initiatives

Priority Area: Chronic Disease

Goal: Reduce the disease burden of chronic conditions such as diabetes mellitus and heart disease

INITIATIVE	DESCRIPTION	SYSTEM ROLE	ADDITIONAL PRIORITY AREA(S) ADDRESSED	EVALUATION METRICS	POTENTIAL PARTNERS
Chronic Disease Self-Management Program (CDSMP)	The CDSMP is designed to help people gain self-confidence in their ability to manage their health and maintain active and fulfilling lives. Small group, highly interactive workshops are six weeks long, meeting once a week for 2.5 hours.	Leader	Behavioral Health	<ul style="list-style-type: none"> • # of individuals enrolled in CDSMP classes • # of CDSMP completers • # of completed workshops • Changes in self-reported health behaviors, knowledge and self-efficacy 	<ul style="list-style-type: none"> • Manna Food Center • Adventist HealthCare Faith Community Health Network • Montgomery County Office of Aging
Nexus Montgomery Regional Partnership: Catalyst Diabetes Project	<p>The Catalyst Diabetes Project will expand delivery capacity for the Diabetes Prevention Program (DPP) and Diabetes Self-Management Training (DSMT) and increase demand and participant retention for these programs.</p> <p>Centralized supports will be developed for participant recruitment, case management, and administrative and data services.</p>	Leader / Collaborator	Food Access, Transportation	<ul style="list-style-type: none"> • DPP and DSMT capacity • Percent of prediabetic residents referred to DPP • % of prediabetic residents that began and completed DPP • % of DPP participants that achieved 5% or 9% weight loss • % reduction in the diabetic rate compared to expected rate • % of diabetic Medicare recipients referred to DSMT • % of diabetic Medicare recipients that completed DSMT • Reduction in avoidable diabetes related hospital admissions 	<ul style="list-style-type: none"> • Holy Cross Health, Suburban Hospital, and Medstar Montgomery • Primary Care Coalition • Potomac Physicians Associates • Privia Health • Maryland Collaborative Care • Kaiser Permanente • YMCA • Bethesda Nutrition • Health Care Dynamics Inc. • Giant Food • Montgomery County DHHS • Solera Health • MNCPPC • AARP • American Diabetes Association

Diabetes Management Program	The Diabetes Management Program is a 12-week program that includes weekly group and self-paced education sessions. Participants receive regular one-on-one health coaching as well as web-based daily glucose monitoring.	Leader / Collaborator	N/A	<ul style="list-style-type: none"> • # of participants enrolled • # of participants that completed the program • Changes in participants' weight, BMI and A1C 	<ul style="list-style-type: none"> • Adventist HealthCare Life Work Strategies • One Health Quality Alliance Clinically Integrated Network
Food & Nutrition Classes	Free classes discussing the importance of eating healthy and nutritious food, especially pre- and post-cancer treatment. Classes include nutrition education, seasonal cooking demonstrations, and tips for becoming a savvy health shopper.	Leader	Food Access	<ul style="list-style-type: none"> • # of participants • # of classes held 	<ul style="list-style-type: none"> • Aquilino Cancer Center
Integrative Medicine Programs	Free mindfulness and low impact exercise classes.	Leader	Behavioral Health	<ul style="list-style-type: none"> • # of participants • # of classes held 	<ul style="list-style-type: none"> • Aquilino Cancer Center
Community Health Screenings & Lectures	Community health screenings and lectures are held regularly at several partner locations. Lectures are on varying health topics such as heart disease, diabetes, and mental health.	Leader	Behavioral Health	<ul style="list-style-type: none"> • # of screenings completed • # of participants (lectures) • Participant satisfaction (lectures) 	<ul style="list-style-type: none"> • Community Centers • Senior Centers • Senior Living Facilities
Faith Community Health Network	The Faith Community Health Network serves faith communities by providing guidance, technical assistance, and materials, empowering them to become places of health and healing; and training RNs to become Faith Community Nurses.	Leader	N/A	<ul style="list-style-type: none"> • # of congregations in the network • % participation in network meetings • # of nurses trained 	<ul style="list-style-type: none"> • AHC Faith Community Health Network

Priority Area: Behavioral Health

Goal: Increase awareness of mental health needs and resources, and access to appropriate mental health services and support resources

INITIATIVE	DESCRIPTION	SYSTEM ROLE	ADDITIONAL PRIORITY AREA(S) ADDRESSED	EVALUATION METRICS	POTENTIAL PARTNERS
Behavioral Health Support Groups and Workshops	The Outpatient Wellness Clinic (OWC) offers free support groups and workshops. Examples of the classes and support groups offered include: Overcoming the Winter Blues, Tools for Effective Communication: How to Stop Avoiding Issues and Become a Stronger Communicator, Grief & Loss Support Group, and Becoming Resilient Person.	Leader	N/A	<ul style="list-style-type: none">• # of workshops and support groups held• # of participants• % of participants who had an increase in knowledge & self-efficacy	N/A
Behavioral Health Education	In partnership with EveryMind and the other Montgomery County hospitals, a mental health topic is selected annually based on need. Throughout the year, interactive health education events are developed to address the selected topic. The content and format of each event is tailored to meet the needs of various target populations (e.g. older adults, youth, working adults, health professional, etc.).	Collaborator	N/A	<ul style="list-style-type: none">• # of activities held• # of participants• Satisfaction rate• Self-efficacy	<ul style="list-style-type: none">• EveryMind• Holy Cross Health• Suburban• Medstar Montgomery• Montgomery County HHS• Montgomery County Public Schools

Behavioral Health Internships	As part of their psychiatry residency program, fellows from Georgetown University Hospital specializing in child and adolescent psychiatry complete a rotation at Adventist HealthCare Shady Grove Medical Center - Behavioral Health. Fellows are with us for 9 months and can work closely with our doctors in multiple settings. Fellows work full days with the attending physicians four days a week. Additionally, AHC offers internship opportunities to Nursing and Social Work Students on Behavioral Health units	Collaborator	N/A	<ul style="list-style-type: none"> • # of students 	<ul style="list-style-type: none"> • Medstar Georgetown University Hospital • Local colleges and universities
Annual Youth Behavioral Health Symposium	The Youth Behavioral Health Symposium occurs annually in the Fall. Health professionals and community members hear from experts in the field and can earn continuing education credits.	Leader/ Collaborator	N/A	<ul style="list-style-type: none"> • # of symposium attendees • Participant satisfaction and knowledge change 	<ul style="list-style-type: none"> • Medstar Georgetown University Hospital

<p>Mental Health First Aid</p>	<p>Mental Health First Aid is a course that teaches participants how to identify, understand and respond to signs of mental illnesses and substance use disorders. Participants are taught skills needed to reach out and provide initial help and support to someone who may be developing a mental health or substance use problem or experiencing a crisis.</p>	<p>Leader</p>	<p>N/A</p>	<ul style="list-style-type: none"> • # of trainings held • # of individuals trained • Participant satisfaction 	<ul style="list-style-type: none"> • Adventist HealthCare Faith Community Health Network • Hearts and Homes for Youth
<p>Nexus Montgomery Regional Partnership: Catalyst Crisis Now Initiative</p>	<p>The Crisis Now Initiative will work to replicate components of the Crisis Now Model in Montgomery County. This model includes the following two priority areas and activities:</p> <ul style="list-style-type: none"> • Develop a Community Crisis System Collaborative (CCSC) • Create of a “no wrong door” 24/7 Stabilization Center <p>Increase mobile crisis outreach team (MCOT) capacity and enhance MCOT fidelity to the Crisis Now model</p>	<p>Leader / Collaborator</p>	<p>N/A</p>	<ul style="list-style-type: none"> • Crisis Now model fidelity • ER utilization with primary BH diagnosis • ER boarding times • ER repeat utilization • Inpatient Utilization • Patient reported outcomes / patient experience • First responder satisfaction • Utilization of restoration center • Escalation to higher level of care • Appropriate follow up after crisis episode • Diversion of high utilizers • Timely receipt of MCOT services • Utilization of peer navigators 	<ul style="list-style-type: none"> • Holy Cross Health, Suburban Hospital, and Medstar Montgomery • Primary Care Coalition • Montgomery County DHHS • Montgomery County Police Department • Montgomery County Fire and Rescue • EveryMind

<p>Forensic Medical Unit (FMU) at Shady Grove Medical Center</p>	<p>The FMU is the only unit of its kind in Montgomery County, MD. The unit provides confidential care to victims of child abuse/neglect, sexual assault, human trafficking, domestic violence, non-fatal strangulation, and elder/vulnerable adult abuse and neglect. The unit's staff of specially trained forensic nurse practitioners and forensic nurse examiners work 24 hours a day, 365 days a year to provide medical services, forensic examinations, and safety planning for victims of violence. These services include specialized medical screening and treatment, evidence collection, STI and HIV counseling, screening and prevention, emergency contraception, admission planning, phone and bedside consultations, follow-up examinations, and safety disposition planning.</p>	<p>Leader</p>	<p>N/A</p>	<ul style="list-style-type: none"> • # of encounters • # of individuals placed on HIV prophylaxis • # of times able to recover usable DNA samples for investigation and prosecution • Staff time per patient 	<ul style="list-style-type: none"> • Emergency Medical Services • Family Justice Center
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Priority Area: Disability and Rehabilitation Services

Goal: Improve the health, wellness and quality of life for individuals recovering from injury or living with a disability

INITIATIVE	DESCRIPTION	SYSTEM ROLE	ADDITIONAL PRIORITY AREA(S) ADDRESSED	EVALUATION METRICS	POTENTIAL PARTNERS
Disability/Rehab Support Groups	Adventist HealthCare Rehabilitation Hospital hosts various community support groups and classes which include: <ul style="list-style-type: none"> • Brain Injury Support Group (available in both English & Spanish) • Amputee Support Group • Stroke Support Group 	Leader / Collaborator	Behavioral Health	<ul style="list-style-type: none"> • # of support groups held • # of participants 	<ul style="list-style-type: none"> • Brain Injury Association of Maryland • Montgomery County Stroke Association
Athletic Trainer Program/Student Athlete Concussion Program	Athletic trainers are placed in 13 Montgomery County high schools to raise awareness, provide education, prevent and manage injuries and concussion, and manage return to play.	Collaborator	N/A	<ul style="list-style-type: none"> • # of students who received ImPact baseline concussion testing • # of concussions diagnosed and treated • # of injuries managed 	<ul style="list-style-type: none"> • Montgomery County Public Schools
Adaptive Health and Fitness Class	Free adaptive fitness class will be offered in 6-week sessions. Classes will be taught by certified personal trainers and focus on fun, effective and safe adaptive aerobic exercises for children and adults with limited to no mobility.	Collaborator & Supporter	N/A	<ul style="list-style-type: none"> • Number of 6-week sessions • # of participants • Participant engagement and satisfaction 	<ul style="list-style-type: none"> • Disability Partnerships • Cruse Control Fitness

Priority Area: Maternal and Child Health

Goal: Improve the health and well-being of women, infants, children, and families

INITIATIVE	DESCRIPTION	SYSTEM ROLE	ADDITIONAL PRIORITY AREA(S) ADDRESSED	EVALUATION METRICS	POTENTIAL PARTNERS
Parent and Family Education Support Groups	Adventist HealthCare offers a series of free support groups to provide leader and peer support and education. Support groups include: <ul style="list-style-type: none"> • Breastfeeding Education Support & Togetherness (B.E.S.T.) • Discovering Motherhood • Navigating Fatherhood • Programa de Maternidad y Familia (in Spanish) • Perinatal Loss Support Group 	Leader	Behavioral Health	<ul style="list-style-type: none"> • # of support groups held • # of participants • # of people who completed program • Participant satisfaction • % of babies breastfeeding at 3, 6, and 12 months 	<ul style="list-style-type: none"> • One Health Quality Alliance Clinically Integrated Network • Manna Food Center • Mary’s Center
Warm Line	The Warm Line provides free telephone assistance for breastfeeding questions and concerns, as well as evidence-based information for breastfeeding mothers and families. The Warm Line is staffed by an IBCLC (International Board-Certified Lactation Consultant) and is available 7 days a week/365 day a year.	Leader	Behavioral Health	<ul style="list-style-type: none"> • # of individuals served • # of encounters 	N/A

<p>Maternity Partnership/Prenatal Care Program</p>	<p>Adventist HealthCare participates in the Montgomery County Maternity Partnership / Prenatal Care Program. Through this program pregnant women who are low-income and uninsured are able to receive all of their pre- and post-natal care at a low fixed cost.</p>	<p>Collaborator</p>	<p>N/A</p>	<ul style="list-style-type: none"> • # of women served • # of teenage deliveries • Pregnancy loss and infant mortality rates • Trimester that pre-natal care was initiated • % of babies born with a low birth weight 	<ul style="list-style-type: none"> • Montgomery County HHS • Mary's Center
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Priority Area: Social Determinants of Health (SDOH)

Goal: Address social factors known to have a significant impact on physical and mental wellness

INITIATIVE	DESCRIPTION	SYSTEM ROLE	ADDITIONAL PRIORITY AREA (IF APPLICABLE)	EVALUATION METRICS	POTENTIAL PARTNERS
Hungry Harvest Rx	The Hungry Harvest Rx program provides produce prescriptions to patients who are at or below 250% of the federal poverty level and need food assistance. Program participants receive free fresh produce deliveries from Hungry Harvest every 2 weeks for 2 months.	Leader	Food Access	<ul style="list-style-type: none"> • Pounds of food delivered • # of people enrolled in program 	<ul style="list-style-type: none"> • Hungry Harvest
Education & Workforce Development	Adventist HealthCare offers various career development opportunities that provide secondary, post-secondary, and technical students unique health and medical learning opportunities. Programs include: <ul style="list-style-type: none"> • Medical Careers Program • Stepping Stones • Clinical Shadowing • Internships/Fellowships 	Leader & Collaborator	Education	<ul style="list-style-type: none"> • # of student participants • # of encounters • Staff mentoring time 	<ul style="list-style-type: none"> • Montgomery County Public Schools • Montgomery County Fire & Rescue • Local colleges and universities

Priority Area: All

Goal: To partner with and provide support to organizations addressing community health needs identified and prioritized through our CHNA process

INITIATIVE	DESCRIPTION	SYSTEM ROLE	EVALUATION METRICS	POTENTIAL PARTNERS
Adventist HealthCare Community Partnership Fund	<p>The Adventist HealthCare Community Partnership Fund (CPF) provides funding for organizations whose activities support our mission to improve the health and wellbeing of our community, especially for those who have poor access to care and poor health outcomes.</p> <p>To qualify for grant or sponsorship funding, proposed activities must address a CHNA priority area and target populations that are socially and economically underserved.</p>	Leader/ Collaborator/ Supporter	<ul style="list-style-type: none"> • Dollars donated that count as community benefit • Distribution of dollars donated by priority area 	<ul style="list-style-type: none"> • Mary’s Center • Mobile Medical Care • Mercy Clinic • Kaseman Clinic • Community Clinic Inc. • CASA de Maryland • CHEER • Manna Food Center • Crossroads Community Food Network • Thriving Germantown • MCAEL • Montgomery Hospice • Identity • CentrePoint Counseling • Additional eligible not for profit organizations addressing health needs in Adventist HealthCare’s service area

Throughout the 2020 – 2022 Implementation Strategy cycle, Adventist HealthCare will continue to monitor the evolving needs of our community, emerging resources made available through other organizations, and changing circumstances (such as COVID-19). While committed to providing the necessary people and financial resources to successfully implement the initiatives outlined above, Adventist HealthCare reserves the right to amend this implementation strategy as circumstances warrant in order to best serve our community and allocate limited resources most effectively.

INSTRUCTIONS: If your hospital listed 'Physician Subsidies' for a Mission Driven Services line item from sheet 1, please provide further details on these expenditures here. The sum of line

Itemized List of PhysicianType/Specialty Subsidized	Subsidy Type	DIRECT COST(\$)	INDIRECT COST(\$)	HSCRC GRANTS/RATE SUPPORT	OTHER OFFSETTING REVENUE(\$)	NET COMMUNITY BENEFIT	Please explain how you determined that the services would not otherwise be available to meet patient demand and why each subsidy was needed, including relevant data. Please provide a description for each line-item subsidy
Neurology/Stoke	Physician Recruitment to Meet Community Need	\$176,348.00				\$176,348.00	Provision of a neuro-hospitalist service to cover neurology needs - provision of physicians to ensure the level of patient, consultative and other neurology services for the proper functioning and full coverage, 24/7, of neurology (including stroke) for the emergency department.
Critical Care/Intubation	Physician Recruitment to Meet Community Need	\$191,687.50				\$191,687.50	Anesthesiology and chronic pain management services, ensuring sufficient physician coverage of ED, all responsibilities (L/D, radiology, etc.) at all times. Physician intensivists to provide 24/7 critical care coverage (ICU).
Gastroenterology	Coverage of Emergency Department Call	\$366,000.00				\$366,000.00	Gastroenterology on-call coverage, responding to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe, assuming gastroenterology patients not having an attending physician with medical staff privileges at the hospital.
Ophthalmology	Coverage of Emergency Department Call	\$42,000.00				\$42,000.00	Responding to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe, assuming care of ophthalmology patients not having an attending physician with medical staff privileges at the hospital.
Pediatric Ophthalmology	Physician Recruitment to Meet Community Need	\$47,666.63				\$47,666.63	Providing pediatric ophthalmology medical care to neonatology and pediatric departments, safety of babies at risk for ROP (retinopathy or prematurity).
Orthopaedics	Coverage of Emergency Department Call	\$330,329.71				\$330,329.71	Responding to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe, assuming care of orthopedic patients not having an attending physician with medical staff privileges at the hospital.
Pediatric Orthopaedics	Coverage of Emergency Department Call	\$11,157.07				\$11,157.07	Ensuring provision of pediatric orthopedic coverage and services when needed.
Otolaryngology (ENT)	Coverage of Emergency Department Call	\$239,026.00				\$239,026.00	Otolaryngology services, responding to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe, assuming care of otolaryngology patients not having an attending physician with medical staff privileges at the hospital.
Surgery	Physician Recruitment to Meet Community Need	\$59,059.20				\$59,059.20	Surgical hospitalist specialists to provide physician coverage 24/7 to respond to general surgery situations for patients who do not have an assigned physician and to provide back up physician coverage for members of the medical staff and their patients, as necessary.
Pediatrics	Physician Recruitment to Meet Community Need	\$356,041.63				\$356,041.63	Provision of appropriate number of qualified physicians to provide the needed level of patient, consultative pediatric services for persons presenting for inpatient/outpatient care and/or treatment.
Integrated Medicine	Physician Recruitment to Meet Community Need	\$2,058,691.38				\$2,058,691.38	Services for inpatient medical/surgical units, IMCU, critical care, ED -evaluation/treatment of acute medical needs
Neurosurgery	Physician Recruitment to Meet Community Need	\$568,731.50				\$568,731.50	Neurosurgery services to persons presenting for inpatient or outpatient care and/or treatment, consultative, or other neurosurgery services necessary for proper functioning and full coverage of department 24/7.
OB/GYN	Physician Recruitment to Meet Community Need	\$1,289,026.22				\$1,289,026.22	OB/GYN laborists coverage 24/7, 365 to provide primary and back-up emergency coverage of departments (L/D, ED).
Pediatric Surgery	Physician Recruitment to Meet Community Need	\$561,009.00				\$561,009.00	Pediatric surgery services to NICU, ED and inpatient units 24/7, speciality care in pediatric general surgery, clinical/ professional services (neonates, peds).
Pediatric Infectious Disease	Physician Recruitment to Meet Community Need	\$20,000.00				\$20,000.00	Provision of pediatric infectious disease consultation, 24/7 via telephone, on-site as needed/requested.
Pediatric Neurology	Physician Recruitment to Meet Community Need	\$87,000.00				\$87,000.00	Provision of on-site general pediatric neurology consults.
Radiation Oncology	Physician Recruitment to Meet Community Need	\$592,154.12				\$592,154.12	Provision of quality radiation oncology services and patient care in a cost-effective manner.
STEMI	Physician Recruitment to Meet Community Need	\$396,000.00				\$396,000.00	Provision of STEMI (Segment Elevation Myocardial Infarction) coverage 24/7. Physicians are responsible for STEMI call and emergency PCI for patients presenting to the emergency department or inpatients. PCI Center designation.
Urology	Coverage of Emergency Department Call	\$319,376.00				\$319,376.00	Provision of on-call coverage for urological services, back-up coverage 24/7.
						\$7,711,303.96	

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FINANCIAL ASSISTANCE POLICY SUMMARY

SCOPE:

This policy applies to the following Adventist HealthCare facilities: Shady Grove Medical Center, Germantown Emergency Center, White Oak Medical Center, Adventist Rehabilitation Hospital of Maryland, and Fort Washington Medical Center collectively referred to as AHC.

PURPOSE:

In keeping with AHC’s mission to demonstrate God’s care by improving the health of people and communities Adventist HealthCare provides financial assistance to low to mid income patients in need of our services. AHC’s Financial Assistance Plan provides a systematic and equitable way to ensure that patients who are uninsured, underinsured, have experienced a catastrophic event, and/or and lack adequate resources to pay for services can access the medical care they need.

Adventist HealthCare provides emergency and other non-elective medically necessary care to individual patients without discrimination regardless of their ability to pay, ability to qualify for financial assistance, or the availability of third-party coverage. In the event that third-party coverage is not available, a determination of potential eligibility for Financial Assistance will be initiated prior to, or at the time of admission. This policy identifies those circumstances when AHC may provide care without charge or at a discount based on the financial need of the individual.

Printed public notification regarding the program will be made annually in Montgomery County, Maryland and Prince George’s County, Maryland newspapers and will be posted in the Emergency Departments, the Business Offices and Registration areas of the above named facilities.

This policy has been adopted by the governing body of AHC in accordance with the regulations and requirements of the State of Maryland and with the regulations under Section 501(r) of the Internal Revenue Code.

This financial assistance policy provides guidelines for:

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- prompt-pay discounts (%) that may be charged to self-pay patients who receive medically necessary services that are not considered emergent or non-elective.
- special consideration, where appropriate, for those individuals who might gain special consideration due to catastrophic care.

BENEFITS:

Enhance community service by providing quality medical services regardless of a patient’s (or their guarantors’) ability to pay. Decrease the unnecessary or inappropriate placement of accounts with collection agencies when a charity care designation is more appropriate.

DEFINITIONS:

- **Medically Necessary:** health-care services or supplies needed to prevent, diagnose, or treat an illness, injury, condition, disease, or its symptoms and that meet accepted standards of medicine
- **Emergency Medical Services:** treatment of individuals in crisis health situations that may be life threatening with or without treatment
- **Non-elective services:** a medical condition that without immediate attention:
 - o Places the health of the individual in serious jeopardy
 - o Causes serious impairment to bodily functions or serious dysfunction to a bodily organ.
 - o And may include, but are not limited to:
 - Emergency Department Outpatients
 - Emergency Department Admissions
 - IP/OP follow-up related to previous Emergency visit
- **Catastrophic Care:** a severe illness requiring prolonged hospitalization or recovery. Examples would include coma, cancer, leukemia, heart attack or stroke. These illnesses usually involve high costs for hospitals, doctors and medicines and may incapacitate the person from working, creating a financial hardship
- **Prompt Pay Discount:** The state of Maryland allows a 1% prompt-pay discount for those patients who pay for medical services at the time the service is rendered.

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- **FPL** (Federal Poverty Level): is the set minimum amount of gross income that a family needs for food, clothing, transportation, shelter and other necessities. In the United States, this level is determined by the Department of Health and Human Services.
- **Uninsured Patient**: Person not enrolled in a healthcare service coverage insurance plan. May or may not be eligible for charitable care.
- **Self-pay Patient**: an Uninsured Patient who does not qualify for AHC Financial Assistance due to income falling above the covered FPL income guidelines

POLICY

1. General Eligibility

- 1.1. All patients, regardless of race, creed, gender, age, sexual orientation, national origin or financial status, may apply for Financial Assistance.
- 1.2. It is part of Adventist HealthCare’s mission to provide necessary medical care to those who are unable to pay for that care. The Financial Assistance program provides for care to be either free or rendered at a reduced charge to:
 - 1.2.1. those most in need based upon the current Federal Poverty Level (FPL) assessment, (i.e., individuals who have income that is less than or equal to 200% of the federal poverty level (See current FPL).
 - 1.2.2. those in some need based upon the current FPL, (i.e., individuals who have income that is between 201% and 600% of the current FPL guidelines
 - 1.2.3. patients experiencing a financial hardship (medical debt incurred over the course of the previous 12 months that constitutes more than 25% of the family’s income), and/or
 - 1.2.4. absence of other available financial resources to pay for urgent or emergent medical care
- 1.3. This policy requires that a patient or their guarantor to cooperate with, and avail themselves of all available programs (including those offered by AHC, Medicaid, workers compensation, and other state and local programs) which

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might provide coverage for services, prior to final approval of Adventist HealthCare Financial Assistance.

- 1.4. **Eligibility for Emergency Medical Care:** Patients may be eligible for financial assistance for Emergency Medical Care under this Policy if:
 - 1.4.1. They are uninsured, have exhausted, or will exhaust all available insurance benefits; and
 - 1.4.2. Their annual family income does not exceed 200% of the current Federal Poverty Guidelines to qualify for full financial assistance or 600% of the current Federal Poverty Guidelines for partial financial assistance; and
 - 1.4.3. They apply for financial assistance within the Financial Assistance Application Period (i.e. within the period ending on the 240th day after the first post-discharge billing statement is provided to a patient).
- 1.5. **Eligibility for non-emergency Medically Necessary Care:** Patients may be eligible for financial assistance for non-emergency Medically Necessary Care under this Policy if:
 - 1.5.1. They are uninsured, have exhausted, or will exhaust all available insurance benefits; and
 - 1.5.2. Their annual family income does not exceed 200% of the current Federal Poverty Guidelines to qualify for full financial assistance or 600% of the current Federal Poverty Guidelines for partial financial assistance; and
 - 1.5.3. They apply for financial assistance within the Financial Assistance Application Period (i.e. within the period ending on the 240th day after the first post-discharge billing statement is provided to a patient) and
 - 1.5.4. The treatment plan was developed and provided by an AHC care team
- 1.6. **Considerations:**

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- 1.6.1. Insured Patients who incur high out of pocket expenses (deductibles, co-insurance, etc.) may be eligible for financial assistance applied to the patient payment liability portion of their medically necessary services
- 1.6.2. Pre-approved financial assistance for medical services scheduled past the 2nd midnight post an ER admission are reviewed by the appropriate staff based on medical necessity criteria established in this policy and may or may not be approved for financial assistance.
- 1.7. **Exclusions:** Patients are INELIGIBLE for financial assistance for Emergency Medical Care or other non-emergency Medically Necessary Care under this policy if:
 - 1.7.1. Purposely providing false or misleading information by the patient or responsible party; or
 - 1.7.2. Providing information gained through fraudulent methods in order to qualify for financial assistance (EXAMPLE: using misappropriated identification and/or financial information, etc.)
 - 1.7.3. The patient or responsible party refuses to cooperate with any of the terms of this Policy; or
 - 1.7.4. The patient or responsible party refuses to apply for government insurance programs after it is determined that the patient or responsible party is likely to be eligible for those programs; or
 - 1.7.5. The patient or responsible party refuses to adhere to their primary insurance requirements where applicable.
- 1.8. **Special Considerations (Presumptive Eligibility):** Adventist Healthcare makes available financial assistance to patients based upon their “assumed eligibility” if they meet one of the following criteria:
 - 1.8.1. Patients, unless otherwise eligible for Medicaid or CHIP, who receive benefits from a social security program as determined by the Department and the Commission, including but not limited to those listed below are eligible for

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free care, provided that the patient submits proof of enrollment within 30 days unless a 30 day extension is requested. Assistance will remain in effect as long as the patient is an active beneficiary of one of the programs below

- 1.8.1.1. Households with children in the free or reduced lunch program;
 - 1.8.1.2. Supplemental Nutritional Assistance Program (SNAP);
 - 1.8.1.3. Low-income-household energy assistance program;
 - 1.8.1.4. Women, Infants and Children (WIC)
- 1.8.2. Patients who are beneficiaries of the Montgomery County programs listed below are eligible for financial assistance after meeting the copay requirements mandated by the program, provided that the patient submits proof of enrollment within 30 days unless a 30 day extension is requested. Assistance will remain in effect as long as the patient is an active beneficiary of one of the programs below:
- 1.8.2.1. Montgomery Cares;
 - 1.8.2.2. Project Access;
 - 1.8.2.3. Care for Kids
- 1.8.3. Additionally, patients who fit one or more of the following criteria may be eligible for financial assistance for emergency or nonemergency Medically Necessary Care under this policy with or without a completed application, and regardless of financial ability. IF the patient is:
- 1.8.3.1. categorized as homeless or indigent
 - 1.8.3.2. unable to provide the necessary financial assistance eligibility information due to mental status or capacity
 - 1.8.3.3. unresponsive during care and is discharged due to expiration

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- 1.8.3.4. individual is eligible by the State to receive assistance under the Violent Crimes Victims Compensation Act or the Sexual Assault Victims Compensation Act;
- 1.8.3.5. a victim of a crime or abuse (other requirements will apply)
- 1.8.3.6. Elderly and a victim of abuse
- 1.8.3.7. an unaccompanied minor
- 1.8.3.8. is currently eligible for Medicaid, but was not at the date of service

For any individual presumed to be eligible for financial assistance in accordance with this policy, all actions described in the “Eligibility” Section and throughout this policy would apply as if the individual had submitted a completed Financial Assistance Application form and will be communicated to them within two business days of the request for assistance.

- 1.9. **Amount Generally Billed:** An individual who is eligible for assistance under this policy for emergency or other medically necessary care will never be charged more than the amounts generally billed (AGB) to an individual who is not eligible for assistance. The charges to which a discount will apply are set by the State of Maryland's rate regulation agency (HSCRC) and are the same for all payers (i.e. commercial insurers, Medicare, Medicaid or self-pay) with the exception of Adventist Rehabilitation Hospital of Maryland which charges for patients eligible for assistance under this policy will be set at the most recent Maryland Medicaid interim rate at the time of service as set by the Department of Health and Mental Hygiene.
- 2. **Policy Transparency:** Financial Assistance Policies are transparent and available to the individuals served at any point in the care continuum in the primary languages that are appropriate for the Adventist HealthCare service area.
 - 2.1. As a standard process, Adventist HealthCare will provide Plain Language Summaries of the Financial Assistance Policy
 - 2.1.1. During ED registration

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- 2.1.2. During financial counseling sessions
- 2.1.3. Upon request
- 2.2. Adventist HealthCare facilities will prominently and conspicuously post complete and current versions of the Plain Language Summary of the Financial Assistance policy
 - 2.2.1. At all registrations sites
 - 2.2.2. In specialty area waiting rooms
 - 2.2.3. In specialty area patient rooms
- 2.3. Adventist HealthCare facilities will prominently and conspicuously post complete and current versions of the following on their respective websites in English and in the primary languages that are appropriate for the Adventist HealthCare service area:
 - 2.3.1. Financial Assistance Policy (FAP)
 - 2.3.2. Financial Assistance Application Form (FAA Form)
 - 2.3.3. Plain Language Summary of the Financial Assistance Policy (PLS)

3. Policy Application and Determination Period

- 3.1. The Financial Assistance Policy applies to charges for medically necessary patient services that are rendered by one of the referenced Adventist HealthCare facilities. A patient (or guarantor) may apply for Financial Assistance at any time within **240 days after the date it is determined that the patient owes a balance.**
- 3.2. Probable eligibility will be communicated to the patient within 2 business days of the request for assistance
- 3.3. Each application for Financial Assistance will be reviewed, and a determination made based upon an assessment of the patient’s (or guarantor’s) ability to pay. This could include, without limitations the needs of the patient and/or guarantor, available income and/or other financial resources. Final Financial Assistance decisions and awards will be communicated to the patient

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within 10 business days of the submission of a completed application for Financial Assistance.

3.4. Pre-approved financial assistance for scheduled medical services is approved by the appropriate staff based on criteria established in this policy

3.5. **Policy Eligibility Period:** If a patient is approved for financial assistance under this Policy, their financial assistance under this policy **shall not exceed past 12 months from the date of the eligibility award letter**. Patients requiring financial assistance past this time must reapply and complete the application process in total.

4. **POLICY EXCLUSIONS:** Services not covered by the AHC Financial Assistance Policy include, but are not limited to:

4.1. Services deemed not medically necessary by AHC clinical team

4.2. Services not charged and billed by an Adventist HealthCare facility listed within this policy are not covered by this policy. Examples include, but are not limited to; charges from physicians, anesthesiologists, emergency department physicians, radiologists, cardiologists, pathologists, and consulting physicians requested by the admitting and attending physicians.

4.3. Cosmetic, other elective procedures, convenience and/or other Adventist HealthCare facility services which are not medically necessary, are excluded from consideration as a free or discounted service.

4.4. Patients or their guarantors who are eligible for County, State, Federal or other assistance programs will not be eligible for Financial Assistance for services covered under those programs.

4.5. Services Rendered by Physicians who provide services at one of the AHC locations are NOT covered under this policy.

4.5.1. Physician charges are billed **separately** from hospital charges. **Roles**

and Responsibilities

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4.6. Adventist HealthCare responsibilities

- 4.6.1. AHC has a financial assistance policy to evaluate and determine an individual’s eligibility for financial assistance.
- 4.6.2. AHC has a means of communicating the availability of financial assistance to all individuals in a manner that promotes full participation by the individual.
- 4.6.3. AHC workforce members in Patient Financial Services and Registration areas understand the AHC financial assistance policy and are able to direct questions regarding the policy to the proper hospital representatives.
- 4.6.4. AHC requires all contracts with third party agents who collect bills on behalf of AHC to include provisions that these agents will follow AHC financial assistance policies.
- 4.6.5. The AHC Revenue Cycle Function provides organizational oversight for the provision of financial assistance and the policies/processes that govern the financial assistance process.
- 4.6.6. After receiving the individual’s request for financial assistance, AHC notifies the individual of the eligibility determination within two business days
- 4.6.7. AHC provides options for payment arrangements.
- 4.6.8. AHC upholds and honors individuals’ right to appeal decisions and seek reconsideration.
- 4.6.9. AHC maintains (and requires billing contractors to maintain) documentation that supports the offer, application for, and provision of financial assistance for a minimum period of seven years.
- 4.6.10. AHC will periodically review and incorporate federal poverty guidelines for updates published by the United States Department of Health and Human Services.

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4.7. Individual Patient’s Responsibilities

- 4.7.1. To be considered for a discount under the financial assistance policy, the individual must cooperate with AHC to provide the information and documentation necessary to apply for other existing financial resources that may be available to pay for healthcare, such as Medicare, Medicaid, third-party liability, etc.
- 4.7.2. To be considered for a discount under the financial assistance policy, the individual must provide AHC with financial and other information needed to determine eligibility (this includes completing the required application forms and cooperating fully with the information gathering and assessment process).
- 4.7.3. An individual who qualifies for a partial discount must cooperate with the hospital to establish a reasonable payment plan.
- 4.7.4. An individual who qualifies for partial discounts must make good faith efforts to honor the payment plans for their discounted hospital bills. The individual is responsible to promptly notify AHC of any change in financial situation so that the impact of this change may be evaluated against financial assistance policies governing the provision of financial assistance.

5. Identification Of Potentially Eligible Individuals

- 5.1. Identification through socialization and outreach
 - 5.1.1. Registration and pre-registration processes promote identification of individuals in need of financial assistance.
 - 5.1.2. Financial counselors will make best efforts to contact all self-pay inpatients during the course of their stay or within 4 days of discharge.
 - 5.1.3. The AHC hospital facility’s PLS will be distributed along with the FAA Form to every individual before discharge from the hospital facility.
 - 5.1.4. Information on how to obtain a copy of the PLS will be included with billing statements that are sent to the individuals

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5.1.5. An individual will be informed about the AHC hospital facility’s FAP in oral communications regarding the amount due for his or her care.

5.1.6. The individual will be provided with at least one written notice (notice of actions that may be taken) that informs the individual that the hospital may take action to report adverse information about the individual to consumer credit reporting agencies/credit bureaus if the individual does not submit a FAA Form or pay the amount due by a specified deadline. This deadline cannot be earlier than 120 days after the first billing statement is sent to the individual. The notice must be provided to the individual at least 30 days before the deadline specified in the notice.

5.2. **Requests for Financial Assistance:** Requests for financial assistance may be received from multiple sources (including the patient, a family member, a community organization, a church, a collection agency, caregiver, Administration, etc.).

5.2.1. Requests received from third parties will be directed to a financial counselor.

5.2.2. The financial counselor will work with the third party to provide resources available to assist the individual in the application process.

5.2.3. If available, an estimated charges letter will be provided to individuals who request it.

5.2.4. **AUTOMATED CHARITY PROCESS** for Accounts sent to outsourced agencies: Adventist HealthCare recognizes that a portion of the uninsured or underinsured patient population may not engage in the traditional financial assistance application process. If the required information is not provided by the patient, Adventist HealthCare may employ an automated, predictive scoring tool to qualify patients for financial assistance. The Payment Predictability Score (PPS) predicts the likelihood of a patient to qualify for Financial Assistance based on publicly available data sources. PPS provides an estimate of the patient’s likely socio-economic standing, as well as, the patient’s

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household income size. Approval used with PPS applies only to accounts being reviewed by Patient Financial Services. All other dates of services for the same patient or guarantor will follow the standard Adventist HealthCare collection process.

6. **Executive Approval Board:** Financial assistance award considerations that fall outside the scope of this policy must be reviewed and approved by AHC CFO of facility rendering services, AHC Vice President of Revenue Management, and AHC VP of Patient Safety/Quality.
7. **POLICY REVIEW AND MAINTAINENCE:**
 - 7.1. This policy will be reviewed on a bi-annual basis
 - 7.2. The review team includes Adventist HealthCare entity CFOs and VP of Revenue Management for Adventist HealthCare.
 - 7.3. Updates, edits, and/or additions to this policy must be reviewed and agreed upon, by the review team and then by the governing committee designated by the Board prior to adoption by AHC.
 - 7.4. Updated policies will be communicated and posted as outlined in section 2- Policy Transparency of this document.

CONTACT INFORMATION AND ADDITIONAL RESOURCES

Adventist HealthCare Patient Financial Services Department
820 W Diamond Ave, Suite 500
Gaithersburg, MD 20878
(301) 315-3660

ADVENTIST HEALTH CARE, INC.

Corporate Policy Manual

Financial Assistance (Formerly “Charity Care”)

Effective Date: 01/08	Policy No: AHC 3.19
Cross Referenced: Previously: Financial Assistance Policy (see AHC 3.19.1 for Decision Rules / Application)	Origin: PFS / FC
Reviewed: 02/09, 9/19/13, 10/10/17	Authority: EC
Revised: 05/09, 06/09, 10/09, 06/15/10, 3/2/11, 10/02/13, 2/01/16, 11/09/17, 08/26/19, 12/20	Page: 14 of 14

The following information can be found at [Adventist HealthCare’s Public Notice of Financial Assistance & Charity Care](#):

Document Title
AHC Financial Assistance Plain Language Summary - English
AHC Financial Assistance Plain Language Summary - Spanish
AHC Federal Poverty Guidelines
AHC Financial Assistant Application - English
AHC Financial Assistant Application - Spanish
List of Providers not covered under AHC’s Financial Assistance Policy

From: [Patricia Reed](#)
To: [Hilltop HCB Help Account](#)
Cc: [Gina Maxham](#)
Subject: RE: Clarification Required - Adventist Shady Grove FY 21 Community Benefit Narrative
Date: Friday, August 5, 2022 3:23:35 PM
Attachments: [FINAL FY 2021 SGMC Physician Subsidies Need Description for Upload update.xlsx](#)

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Hello,

I apologize for the delayed response but attached is the most updated response to question 219 on page 29 for Adventist HealthCare Shady Grove Medical Center physician subsidies.

Thank you,

Patricia Diaz Reed, MPH, CHES

Project Manager, Community Benefit

Adventist HealthCare, Population Health

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From: Gina Maxham <GMaxham@adventisthealthcare.com>
Sent: Thursday, May 19, 2022 7:41 PM
To: Patricia Reed <PDiaz@adventisthealthcare.com>
Subject: Fwd: Clarification Required - Adventist Shady Grove FY 21 Community Benefit Narrative

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From: Hilltop HCB Help Account <hcbhelp@hilltop.umbc.edu>
Sent: Thursday, May 19, 2022 4:26:51 PM
To: Hilltop HCB Help Account <hcbhelp@hilltop.umbc.edu>; Gina Maxham <GMaxham@adventisthealthcare.com>
Subject: Clarification Required - Adventist Shady Grove FY 21 Community Benefit Narrative

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Thank you for submitting the FY 2021 Hospital Community Benefit Narrative report for Adventist HealthCare Shady Grove Medical Center. In reviewing the narrative, we encountered one item that requires clarification:

- The answer to question 219 on page 29 of the attached was incomplete. The uploaded document did not include the following required elements:
 - How you determined that the services would not otherwise be available to meet patient demand.
 - Why each subsidy was needed, with relevant data.

Please provide your clarifying answer as a response to this message.

This email and its attachments may contain privileged and confidential information and/or protected health information (PHI) intended solely for the use by Adventist HealthCare and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately by calling the sender and permanently delete this email and any attachments. Thank You.

INSTRUCTIONS: If your hospital listed 'Physician Subsidies' for a Mission Driven Services line item from sheet 1, please provide further details on these expenditures here. The

Itemized List of Physician Type/Specialty Subsidized	Subsidy Type	DIRECT COST(\$)	INDIRECT COST(\$)	HSCRC GRANTS/RATE SUPPORT	OTHER OFFSETTING REVENUE(\$)	NET COMMUNITY BENEFIT	Please explain how you determined that the services would not otherwise be available to meet patient demand and why each subsidy was needed, including relevant data. Please provide a description for each line-item subsidy
Neurology/Stroke	Physician Recruitment to Meet Community Need	\$176,348.00				\$176,348.00	SGMC requires neuro-hospitalist coverage for patients that present with neurological, stroke-related situations. Provision of service to cover neurology needs - provision of physicians to ensure the level of patient, consultative and other neurology services for the proper functioning and full coverage, 24/7, for the emergency department. Given the competitive landscape of the primary care service area, provider compensation for this specialty is required to ensure the provision of coverage at SGMC, otherwise service would not be available.
Critical Care/Intubation	Physician Recruitment to Meet Community Need	\$191,687.50				\$191,687.50	SGMC requires availability of anesthesiology and chronic pain management services for patients that present with need for such services. Required coverage of ED, all inpatient responsibilities (critical care, L/D, radiology, etc.) at all times. Subsidy required to maintain services at SGMC. This is a direct expense taken to benefit the community.
Gastroenterology	Coverage of Emergency Department Call	\$366,000.00				\$366,000.00	SGMC requires on-call coverage for patients who present to ED with GI-related issues and/or in need of inpatient consult. Response to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe. Given the competitive landscape of the care service area, on-call compensation for this specialty is required to ensure the provision of coverage at SGMC.
Ophthalmology	Coverage of Emergency Department Call	\$42,000.00				\$42,000.00	SGMC requires on-call coverage for patients who present to ED with eye-related issues and/or in need of inpatient consult. Response to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe. Given the competitive landscape of the primary care service area, on-call compensation for this specialty is required to ensure the provision of coverage at SGMC.
Pediatric Ophthalmology	Physician Recruitment to Meet Community Need	\$47,666.63				\$47,666.63	Service is critical for high risk babies. SGMC paid service to provide pediatric ophthalmologic medical care to neonatology and pediatric departments to ensure safety of babies at risk for ROP (retinopathy of prematurity). Provider performed an average of 7 surgeries per year over the past three years.
Orthopaedics	Coverage of Emergency Department Call	\$330,329.71				\$330,329.71	SGMC requires on-call coverage for patients who present to ED with orthopedic-related issues and/or in need of inpatient consult. Respond to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe. Given the competitive landscape of the service area, on-call compensation for this specialty must be provided to ensure the provision of coverage. 19% of the total surgical volume was orthopedic related.
Pediatric Orthopaedics	Coverage of Emergency Department Call	\$11,157.07				\$11,157.07	SGMC requires on-call coverage for patients who present to ED with pediatric orthopedic-related issues and/or in need of inpatient consult. COMAR - provision of pediatric orthopedic coverage and services when needed. Given the competitive landscape of the primary care service area, on-call compensation for this specialty must be provided to ensure the provision of coverage.
Otolaryngology (ENT)	Coverage of Emergency Department Call	\$239,026.00				\$239,026.00	SGMC requires on-call coverage for patients who present to ED with ENT-related issues and/or in need of inpatient consult. Response to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe. Given the competitive landscape of the primary care service area, on-call compensation for this specialty is needed to ensure the provision of coverage.
Surgery	Physician Recruitment to Meet Community Need	\$59,059.20				\$59,059.20	SGMC requires on-call coverage for patients who present to ED with general surgery-related situations and/or in need of inpatient consult. Surgical hospitalist specialists provide physician coverage 24/7 response to general surgery situations for patients who do not have an assigned physician and to provide back up physician coverage for members of the medical staff and their patients, as necessary. General surgery cases were 18% of total surgery cases. Given the competitive landscape of the primary care service area, compensation for this specialty is needed to ensure the provision of coverage.
Pediatric	Physician Recruitment to Meet Community Need	\$356,041.63				\$356,041.63	SGMC requires pediatric coverage of its pediatric inpatient unit. Provision of appropriate number of qualified physicians to provide the needed level of patient, consultative pediatric services for persons presenting for inpatient/outpatient care and/or treatment. Given the competitive landscape of the primary care service area, compensation for this specialty is needed to ensure the provision of coverage.
Integrated Medicine	Physician Recruitment to Meet Community Need	\$2,058,691.38				\$2,058,691.38	SGMC requires integrated medicine services for inpatient medical/surgical units, ED; evaluation/treatment of acute medical needs. Subsidy required to maintain needed/required services-hospitalist, observational, emergency medicine essential to community continuum of care physicians more effective and efficient in delivering primary care services to the community. This expense is incurred by hospitals for the benefit of the community.
Neurosurgery	Physician Recruitment to Meet Community Need	\$568,731.50				\$568,731.50	SGMC requires neurosurgery services to persons presenting for inpatient or outpatient care and/or treatment, consultative, or other neurosurgery related necessary care. ~4% of surgical volume. Given the competitive landscape of the primary care service area, compensation for this specialty is needed to ensure the provision of coverage at SGMC, otherwise service would not be available.
OB/GYN	Physician Recruitment to Meet Community Need	\$1,289,026.22				\$1,289,026.22	SGMC requires OB/GYN laborists services as they are essential to the community. Coverage 24/7, 365 to provide primary and back-up emergency coverage of departments (L/D, ED). Subsidy required to maintain laborist services at SGMC. This expense is incurred by hospital for the benefit of the community.
Pediatric Surgery	Physician Recruitment to Meet Community Need	\$561,009.00				\$561,009.00	SGMC requires pediatric surgical coverage for NICU, ED inpatient units for patients with pediatric surgery-related situations and/or in need of inpatient/outpatient consult. COMAR mandate. Provision of appropriate number of qualified physicians to provide the needed level of patient, consultative pediatric services, and/or treatment. Given the competitive landscape of the primary care service area, compensation for this specialty is needed to ensure the provision of coverage at SGMC, otherwise service would not be available.
Pediatric Infectious Disease	Physician Recruitment to Meet Community Need	\$20,000.00				\$20,000.00	SGMC requires pediatric infectious disease coverage for NICU, ED inpatient units for patients with pediatric infectious disease related situations and/or in need of inpatient/outpatient consult. Given the competitive landscape of the primary care service area, compensation for this specialty is needed to ensure the provision of coverage at SGMC, otherwise service would not be available.
Pediatric Neurology	Physician Recruitment to Meet Community Need	\$87,000.00				\$87,000.00	SGMC requires pediatric neurology coverage for NICU, ED inpatient units for patients with pediatric neurology related situations. COMAR mandate - provision of on-site general pediatric neurology consults. 2020 - there 87 pediatric neurology consults. Given the competitive landscape of the service area, provider compensation for this specialty is required to ensure the provision of coverage at SGMC, otherwise service would not be available.
Radiation Oncology	Physician Recruitment to Meet Community Need	\$592,154.12				\$592,154.12	SGMC is a cancer services hospital, with the provision of quality radiation oncology services. Cancer facility provides clinical services, cancer research, region's first integrative medicine program. Cancer care services is critical to providing the community with the level of care required at a cancer services facility. 2020 average 34 daily radiation oncology treatments. Given the competitive landscape of the service area, provider compensation for this specialty is required to ensure the provision of coverage at SGMC, otherwise service would not be available.
STEMI	Physician Recruitment to Meet Community Need	\$396,000.00				\$396,000.00	SGMC is a cardiac hospital, with provision of STEMI (Segment Elevation Myocardial Infarction) coverage 24/7. Physicians are responsible for STEMI call and emergency PCI for patients presenting to the emergency department or inpatients. PCI Center designation. Cardiac coverage is critical to providing community with the level of care required at a cardiac facility. Given the competitive landscape of the primary care service area, provider compensation for this specialty is required to ensure the provision of coverage at SGMC, otherwise service would not be available.
Urology	Coverage of Emergency Department Call	\$319,376.00				\$319,376.00	SGMC requires on-call coverage for patients who present to ED with urological-related issues and/or in need of inpatient consult. Response to emergent patient care issues 24hrs per day, needed consultations within a defined timeframe, assuming care of urological patients not having an attending physician with medical staff privileges at the hospital. Given the competitive landscape of the primary care service area, on-call compensation for this specialty is required to ensure the provision of coverage, otherwise service would not be available.

\$7,711,303.96

this is \$10k /year - you have captured two years