Q1. Introduction:

COMMUNITY BENEFIT NARRATIVE REPORTING INSTRUCTIONS

The Maryland Health Services Cost Review Commission's (HSCRC's or Commission's) Community Benefit Report, required under §19-303 of the Health General Article, Maryland Annotated Code, is the Commission's method of implementing a law that addresses the growing interest in understanding the types and scope of community benefit activities conducted by Maryland's nonprofit hospitals.

The Commission developed a two-part community benefit reporting system that includes an inventory spreadsheet that collects financial and quantitative information and a narrative report to strengthen and supplement the inventory spreadsheet. The guidelines and inventory spreadsheet were guided, in part, by the VHA, CHA, and others' community benefit reporting experience, and was then tailored to fit Maryland's unique regulatory environment. This reporting tool serves as the narrative report. The instructions and process for completing the inventory spreadsheet remain the same as in prior years. The narrative is focused on (1) the general demographics of the hospital community. (2) how hospitals determined the needs of the communities they serve, (3) hospital community benefit administration, and (4) community benefit external collaboration to develop and implement community benefit initiatives.

The Commission moved to an online reporting format beginning with the FY 2018 reports. In this new template, responses are now mandatory unless marked as optional. If you submit a report without responding to each question, your report may be rejected. You would then be required to fill in the missing answers before resubmitting. Questions that require a narrative response have a limit of 20,000 characters. This report need not be completed in one session and can be opened by multiple users.

For technical assistance, contact HCBHelp@hilltop.umbc.edu.

q2. Section I - General Info Part 1 - Hospital Identification

Q3. Please confirm the information we have on file about your hospital for FY 2018.

	inform	this mation rect?	
	Yes	No	If no, please provide the correct information here:
The proper name of your hospital is: St. Mary's Hospital of St. Mary's County, Inc. DBA Medstar St. Mary's	۲	\bigcirc	
Your hospital's ID is: 210028	۲	\bigcirc	
Your hospital is part of the hospital system called MedStar Health.	۲	0	

Q4. The next two questions ask about the area where your hospital directs its community benefit efforts, called the Community Benefit Service Area. You may find these community health statistics useful in preparing your responses.

Q5. (Optional) Please describe any other community health statistics that your hospital uses in its community benefit efforts.

Q6. (Optional) Please attach any files containing community health statistics that your hospital uses in its community benefit efforts.

Q7. Section I - General Info Part 2 - Community Benefit Service Area

Q8. Please select the county or counties located in your hospital's CBSA.

Allegany County	Charles County	Prince George's County
Anne Arundel County	Dorchester County	Queen Anne's County
Baltimore City	Frederick County	Somerset County
Baltimore County	Garrett County	St. Mary's County
Calvert County	Harford County	Talbot County
Caroline County	Howard County	Washington County

Carroll County Kent County Cecil County Montgomery County

Wicomico County

Worcester County

Q9. Please check all Allegany County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q10. Please check all Anne Arundel County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q11. Please check all Baltimore City ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q12. Please check all Baltimore County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q13. Please check all Calvert County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q14. Please check all Caroline County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q15. Please check all Carroll County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q16. Please check all Cecil County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q17. Please check all Charles County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q18. Please check all Dorchester County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q19. Please check all Frederick County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q20. Please check all Garrett County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q21. Please check all Harford County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q22. Please check all Howard County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q23. Please check all Kent County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q24. Please check all Montgomery County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q25. Please check all Prince George's County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q26. Please check all Queen Anne's County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q27. Please check all Somerset County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q28. Please check all St. Mary's County ZIP codes located in your hospital's CBSA.

20606	20628	20667
20609	20630	20670
20618	20634	20674
20619	20635	20680
20620	20636	20684
20621	20650	20686
20622	✓ 20653	20687
20624	20656	20690
20626	20659	20692
20627	20660	

Q29. Please check all Talbot County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q30. Please check all Washington County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q31. Please check all Wicomico County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q32. Please check all Worcester County ZIP codes located in your hospital's CBSA.

This question was not displayed to the respondent.

Q33. How did your hospital identify its CBSA?

Based on ZIP codes in your Financial Assistance Policy. Please describe.



Based on ZIP codes in your global budget revenue agreement. Please describe.



Based on patterns of utilization. Please describe.



Other. Please describe.

The Lexington Park community was selected based on hospital utilization and secondary public health data as well as the fact that it has the greatest number of medically underserved citizens in the area, with approximately 9.1 percent of the population living below the federal poverty level.

Q35. Section I - General Info Part 3 - Other Hospital Info

Q36. Provide a link to your hospital's mission statement.

https://www.medstarstmarys.org/our-hospital/mission-vision-and-values/

Q37. Is your hospital an academic medical center?

Yes No

Q38. (Optional) Is there any other information about your hospital that you would like to provide?

Q39. (Optional) Please upload any supplemental information that you would like to provide.

Q40. Section II - CHNA Part 1 - Timing & Format

 ${\it Q41.}$ Within the past three fiscal years, has your hospital conducted a CHNA that conforms to IRS requirements?

Yes

No

Q42. Please explain why your hospital has not conducted a CHNA that conforms to IRS requirements, as well as your hospital's plan and timeframe for completing a CHNA.

This question was not displayed to the respondent.

Q43. When was your hospital's most recent CHNA completed? (MM/DD/YYYY)

06/30/2018

Q44. Please provide a link to your hospital's most recently completed CHNA.

Q45. Did you make your CHNA available in other formats, languages, or media?

Yes No

The CHNA is available online and in print format.

Q47. Section II - CHNA Part 2 - Participants

Q48. Please use the table below to tell us about the internal participants involved in your most recent CHNA.

					CHNA Ad	ctivities					
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
CB/ Community Health/Population Health Director (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
CB/ Community Health/ Population Health Director (system level)											
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Senior Executives (CEO, CFO, VP, etc.) (facility level)											
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Senior Executives (CEO, CFO, VP, etc.) (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Board of Directors or Board Committee (facility level)											
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	011	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Board of Directors or Board Committee (system level)											
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Clinical Leadership (facility level)											

	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Clinical Leadership (system level)											
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Population Health Staff (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explained below:
Population Health Staff (system level)											
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Community Benefit staff (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist		Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Community Benefit staff (system level)											
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explained below:
Physician(s)											
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Nurse(s)											
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Social Workers							•				
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expl below:
Community Benefit Task Force											

	N/A - Person or Organization was not Involved	Position or	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Hospital Advisory Board											
	N/A - Person or Organization was not Involved	Position or	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:
Other (specify)											
	N/A - Person or Organization was not Involved	Position or	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your expla below:

Q49. Section II - CHNA Part 2 - Participants (continued)

Q50. Please use the table below to tell us about the external participants involved in your most recent CHNA.

				CI	HNA Activities					Click to write Column 2
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other Hospitals Please list the hospitals here:										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Department Please list the Local Health Departments here: St. Mary's County										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on CHNA	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Improvement Coalition Please list the LHICs here: Healthy St. Mary's Partnership										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Health										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Human Resources	V									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Maryland Department of Natural Resources	I									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of the Environment										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Transportation	V									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Education										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Area Agency on Aging Please list the agencies here: St. Mary's County										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Govt. Organizations Please list the organizations here:										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Faith-Based Organizations										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - K-12 Please list the schools here: St. Mary's County Public School System										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Colleges and/or Universities Please list the schools here:	V									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School of Public Health Please list the schools here:	Image: A start of the start									

	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Medical School Please list the schools here:	Ø									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Nursing School Please list the schools here:										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Dental School Please list the schools here:										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Pharmacy School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Behavioral Health Organizations Please list the organizations here: Pathways/Walden			I							
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Social Service Organizations Please list the organizations here: DSS										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Post-Acute Care Facilities please list the facilities here:										
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community/Neighborhood Organizations Please list the organizations here: Minority Outreach Coalition										
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Consumer/Public Advocacy Organizations - - Please list the organizations here: Unified Committee for Afro-American Contriutions							V			

	N/A - Person or Organization was not involved	Member of	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other If any other people or organizations were involved. please list them here:										
	N/A - Person or Organization was not involved	Member of	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Q51. Section II - CHNA Part 3 - Follow-up

Q52. Has your hospital adopted an implementation strategy following its most recent CHNA, as required by the IRS?

Yes

No

Q53. Please enter the date on which the implementation strategy was approved by your hospital's governing body.

06/30/2018

Q54. Please provide a link to your hospital's CHNA implementation strategy.

https://ct1.medstarhealth.org/content/uploads/sites/10/2014/09/MedStar-CHNA-Report-2018.pdf? opt_id=oeu1569963601270r0.6936279411285973&_ga=2.100326170.503386410.1569963605-676437262.1569963605

Q55. Please explain why your hospital has not adopted an implementation strategy. Please include whether the hospital has a plan and/or a timeframe for an implementation strategy.

This question was not displayed to the respondent.

Q56. Please select the health needs identified in your most recent CHNA. Select all that apply even if a need was not addressed by a reported initiative.

Access to Health Services: Health Insurance	Environmental Health	✓ Oral Health
 Access to Health Services: Practicing PCPs 	Eamily Planning	Physical Activity
Access to Health Services: Regular PCP Visits	Food Safety	Respiratory Diseases
Access to Health Services: ED Wait Times	Global Health	Sexually Transmitted Diseases
Access to Health Services: Outpatient Services	Health Communication and Health Information Technology	Sleep Health
Adolescent Health	Health Literacy	Telehealth
Arthritis, Osteoporosis, and Chronic Back Conditions	Health-Related Quality of Life & Well-Being	✓ Tobacco Use
Behavioral Health, including Mental Health and/ Substance Abuse	^{Dr}	Violence Prevention
Cancer	HIV	Vision
Children's Health	Immunization and Infectious Diseases	Wound Care
Chronic Kidney Disease	Injury Prevention	Housing & Homelessness
Community Unity	Lesbian, Gay, Bisexual, and Transgender Health	Transportation
 Dementias, Including Alzheimer's Disease 	Maternal & Infant Health	Unemployment & Poverty
Diabetes	Nutrition and Weight Status	Other Social Determinants of Health
Disability and Health	Older Adults	Other (specify)

Educational and Community-Based Programs

Q57. Please describe how the needs and priorities identified in your most recent CHNA compare with those identified in your previous CHNA.

The needs identified in the 2018 Community Health Needs Assessment mirrored a majority of the needs of the 2015 assessment. The identified priority areas included: access to care (including Behavioral Health Services, Dental, Primary Care, and transportation), Health and Wellness (Chronic Disease Prevention and Management and Behavioral Health) and Social Determinants of Health (Employment and Housing). Q58. (Optional) Please use the box below to provide any other information about your CHNA that you wish to share.

During FY19, key revisions were made across MedStar Health to more effectively impact the communities served throughout Maryland and Washington, DC. Several internal meetings were convened with leadership from each MedStar Health Hospital to review current practices and strategies. As a result of these meetings, the approach to the current Community Health Needs Assessment (CHNA) for the remainder of the three-year cycle (FY19-FY21) was revised. Using the standard categories, Health and Wellness, Access to Care and Social Determinants of Health to determine what to prioritize for the CHNA IRS requirements, each hospital agreed to select two to three strategies as priorities that have size and scale impact and measurable outcomes. Hospital name's health priorities for the CBSA include health and wellness (chronic disease prevention and management), access to care (community health programs at East Run Health Center) and social determinants of health (AccessHealth, Community Health Worker program and transportation).

Q59. (Optional) Please attach any files containing information regarding your CHNA that you wish to share.

Q60. Section III - CB Administration Part 1 - Participants

Q61. Please use the table below to tell us about how internal staff members were involved in your hospital's community benefit activities during the fiscal year.

					Activitie						
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
CB/ Community Health/Population Health Director (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
CB/ Community Health/ Population Health Director (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Senior Executives (CEO, CFO, VP, etc.) (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
enior Executives (CEO, CFO, VP, etc.) ystem level)	Ø										
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Board of Directors or Board Committee (facility level)											Review reports and approve CHNA plan.
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Board of Directors or Board Committee (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	health needs that will be	that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Clinical Leadership (facility level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	for	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Clinical Leadership (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Population Health Staff (facility level)								•			
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Population Health Staff (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community Benefit staff (facility level)									1		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community Benefit staff (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Physician(s)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Nurse(s)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Social Workers											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community Benefit Task Force											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves		Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Hospital Advisory Board											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other (specify)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Q63. Please use the table below to tell us about the external participants involved in your hospital's community benefit activities during the fiscal year.

	I				ctivities					Click to write Column 2
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other Hospitals Please list the hospitals here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Department Please list the Local Health Departments here: St. Mary's County										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Improvement Coalition Please list the LHICs here: Healthy St. Mary's Partnership										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Health										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Human Resources										
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Natural Resources										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of the Environment	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Transportation										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Education										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Area Agency on Aging Please list the agencies here:	Ø									

	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Govt. Organizations Please list the organizations here: Office on Aging and Human Services(Local Management Board)										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Faith-Based Organizations										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - K-12 Please list the schools here: St. Mary's County Public School System										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Colleges and/or Universities Please list the schools here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School of Public Health Please list the schools here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Medical School Please list the schools here:										
	N/A - Person or Organization was not involved	health needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	CB	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Nursing School Please list the schools here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Dental School Please list the schools here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Pharmacy School Please list the schools here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Behavioral Health Organizations Please list the organizations here: Pathways & Walden										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Social Service Organizations Please list the organizations here: Department of Social Services										

	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Post-Acute Care Facilities please list the facilities here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community/Neighborhood Organizations Please list the organizations here: Minority Outreach Coalition Unified Committee for Afro-American Contributions										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Consumer/Public Advocacy Organizations - - Please list the organizations here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other If any other people or organizations were involved. please list them here:										
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Q64. Section III - CB Administration Part 2 - Process & Governance

Q65. Does your hospital conduct an internal audit of the annual community benefit financial spreadsheet? Select all that apply.

Yes, by the hospital's staff

Yes, by the hospital system's staff

Yes, by a third-party auditor

No No

Q66. Does your hospital conduct an internal audit of the community benefit narrative?

Yes

No

Q67. Please describe the community benefit narrative audit process.

The internal review of the Community Benefit Report is performed by the Administrative Director, Population Health, the Financial Services Manager, and the CFO. The
CFO provides oversight of the CBISA reporting function, auditing process and approval of Community Benefit funding. The CEO's signature is obtained through an
attestation letter supporting their approval of the Community Benefit Report. The MedStar Health Corporate Office also conducts a review/audit of the hospital's Communit
Benefit Report annually.

Q68. Does the hospital's board review and approve the annual community benefit financial spreadsheet?

Yes

No

Q69. Please explain:

This question was not displayed to the respondent.

YesNo

Q71. Please explain:

This question was not displayed to the respondent.

Q72. Does your hospital include community benefit planning and investments in its internal strategic plan?

Yes

No

Q73. Please describe how community benefit planning and investments are included in your hospital's internal strategic plan.

MedStar Health's vision is to be the trusted leader in caring for people and advancing health. As part of MedStar Health's fiscal 2018-2020 system strategic plan (which acts as the umbrella plan for all MedStar hospitals), community health and community benefit initiatives and tactics are organized under the Evolving Care Delivery Model domain, with recognition of health disparities and an aim to integrate community health initiatives into the interdisciplinary model of care.

Q74. (Optional) If available, please provide a link to your hospital's strategic plan.

Q75. (Optional) Is there any other information about your hospital's community benefit administration and external collaboration that you would like to provide?

Q76. (Optional) Please attach any files containing information regarding your hospital's community benefit administration and external collaboration.

Q77. Based on the implementation strategy developed through the CHNA process, please describe three ongoing, multi-year programs and initiatives undertaken by your hospital to address community health needs during the fiscal year.

Q78. Section IV - CB Initiatives Part 1 - Initiative 1

Q79. Name of initiative.

Behavioral Health and Substance Use

Q80. Does this initiative address a community health need that was identified in your most recently completed CHNA?

Yes

No

Qet. In your most recently completed CHNA, the following community health needs were identified: Access to Health Services: Practicing PCPs, Access to Health Services: Regular PCP Visits, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Dementias, Including Alzheimer's Disease, Diabetes, Educational and Community-Based Programs, Heart Disease and Stroke, Nutrition and Weight Status, Oral Health, Tobacco Use, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:

Using the checkboxes below, select the needs that appear in the list above that were addressed by this initiative.

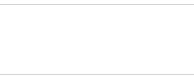
Access to Health Services: Health Insurance	Heart Disease and Stroke
Access to Health Services: Practicing PCPs	HIV
Access to Health Services: Regular PCP Visits	Immunization and Infectious Diseases
Access to Health Services: ED Wait Times	Injury Prevention
Access to Health Services: Outpatient Services	Esbian, Gay, Bisexual, and Transgender Health
Adolescent Health	Maternal and Infant Health
Arthritis, Osteoporosis, and Chronic Back Conditions	Nutrition and Weight Status
Sehavioral Health, including Mental Health and/or Substance Abuse	Older Adults
Cancer	Oral Health
Children's Health	Physical Activity
Chronic Kidney Disease	Respiratory Diseases
Community Unity	Sexually Transmitted Diseases
Dementias, including Alzheimer's Disease	Sleep Health
Diabetes	Telehealth
Disability and Health	Tobacco Use
Educational and Community-Based Programs	Violence Prevention
Environmental Health	Vision
Eamily Planning	Wound Care
Food Safety	Housing & Homelessness
Global Health	Transportation
Health Communication and Health Information Technology	Unemployment & Poverty
Health Literacy	Other Social Determinants of Health
Health-Related Quality of Life & Well-Being	Other (specify)

Q82. When did this initiative begin?

07/01/2015

Q83. Does this initiative have an anticipated end date?

- No, the initiative has no anticipated end date.
- The initiative will end on a specific end date. Please specify the date.
- The initiative will end when a community or population health measure reaches a target value. Please describe.



The initiative will end when a clinical measure in the hospital reaches a target value. Please describe.

The initiative will end when external grant money to support the initiative runs out. Please explain.



The initiative will end when a contract or agreement with a partner expires. Please explain.

Other. Please explain.

Q84. Please describe the population this initiative targets (e.g. diagnosis, age, insurance status, etc.).

Participants include those patients who may have utilized the emergency department for behavioral health needs including self harm or threats to themselves. Targets of this initiative are adults ages 18 and older. Participants in this population include the 18% of St. Mary's County adult residents who report excessive drinking; Drivers who may operate vehicles while impaired; and those participating in illegal use of opioids and other illegal drugs.

Q85. Enter the estimated number of people this initiative targets.

Q86. How many people did this initiative reach during the fiscal year?

12,926

83,000

Q87. What category(ies) of intervention best fits this initiative? Select all that apply.

- Chronic condition-based intervention: treatment intervention
- Chronic condition-based intervention: prevention intervention
- Acute condition-based intervention: treatment intervention
- Acute condition-based intervention: prevention intervention
- Condition-agnostic treatment intervention
- Social determinants of health intervention
- Community engagement intervention
- Other. Please specify.

Q88. Did you work with other individuals, groups, or organizations to deliver this initiative?

Yes. Please describe who was involved in this initiative.

Behavioral health and substance use programs are community-wide initiatives. Our partners on this initiative include, but are not limited to, the following organizations: Behavioral Health Action Team (BHAT), Community-Based Mental Health Agencies, St. Mary's County Behavioral Health Authority, Pyramid-Walden (substance use and behavioral health), Axis Health Psychiatric services, and Pathways. (behavioral health).

No.

Q89. Please describe the primary objective of the initiative.

The primary objectives of this initiative is to deliver evidence-base behavioral health programs and services targeting the identification of substance abuse and linkage to treatment services among high risk individuals in the community.

This initiative is delivered through the following focus area: Substance Use - MSMH continues to utilize the evidence-based, Screening, Brief Intervention, and Referral to
reatment (SBIRT) used to identify, reduce, and prevent problematic use, abuse, and dependence on alcohol and illicit drugs. This screening tool is being used at two
nedical offices (MedStar Medical Group) with Emergency Department implementation in FY 2020. MSMH staff continue to serve on the Community Alcohol Coalition in
FY19. Working with local alcohol retail establishments, this initiative targeted service to minors through media campaigns on the costs associated with serving minors and
ncentivized those establishments that strictly enforced carding of all patrons. MSMH has also served 101 patients through Mindoula: A 24/7 Behavioral Health Case
Anagement Program offered at no cost to the patients.

Q91. Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply.

 Count of participants/encounters 	Patients served through SBIRT screenings and linkage to services due to their identification of substanceuse or behavioral health matters						
Other process/implementation measures (e.g. number of items distributed)							
Surveys of participants	Surveys of participants						
Biophysical health indicators	Biophysical health indicators						
Assessment of environmental cha	ange						
Impact on policy change							
Effects on healthcare utilization o	Effects on healthcare utilization or cost						
Assessment of workforce development							
Other							

Q92. Please describe any observed outcome(s) of the initiative (i.e., not intended outcomes).

In FY 19, MSMH served 48,962 total patients in the Emergency Department. Of those, 10,050 were identified as "unique" patients seeking behavioral health services. The ED also served 604 patients for suicidal ideation, 751 patients were served for addiction related services. Case Management services provided by the hospital also referred 149 patients to a 2477 case management program that serves patients with behavioral health needs. In FY 19, our partnership with the St. Mary's County Health Department promoted the R U OK? suicide prevention initiative. 59 outreach events were held across the community including presentations by the "One Love" foundation who focuses on teen and young adult dating violence, at the three public high schools and one private high school. In review of available data sources for youth consumption alcohol, St. Mary's County has not seen a reduction in consumption among students within the past 30 days. We recognize, however, the initiatives that were implemented in FY 2018, will not have analyzed data for almost 2 years, per the Youth Risk Behavior Survey which will not be made available until early 2020 and will still be behind on the reporting time period. Through the Tobacco Free Living (TFL) initiative, St. Mary's County partnering agencies, including MSMH, have promoted the benefits of smoke-free workplaces and community spaces. In FY 19, St. Mary's County Government paseed a policy that agreed to make County Government Campus, including Recreation and control practices in the community. Additionally, data reflects the percentage of adult smokers in St. Mary's County are notice of desired to 20.9% reported in this same report for FY17. Referrals mechanisms for treatment and support for patients who use tobacco and desire to quit are accomplished through community-based programs such as Smoking Cessation groups and the 1-800-QuitNw quit smoking resources. Finally, through our efforts to reduce prescription misuse, our partners with the St. Mary's County Sheriffs Office (SMCSO) con

Q93. Please describe how the outcome(s) of the initiative addresses community health needs.

Through the addition of Behavioral Health Services in the CBSA of Lexington Park, Maryland, residents have better access to services that were previously not available in this area of the county. Through the provision of services, the community has been able to address behavioral health matters which also lend to better physical health. Additional outreach initiatives that MSMH partners with estimates reaching more than 2 million people within St. Mary's County through billboards focused on the impact of domestic violence, binge drinking as well as the cost associated with distributing alcohol to minors. Citizens traveling in, out and around the community will view the ads which serve as a reminder of the impacts of these actions. Domestic Violence, youth and adult binge drinking, if not properly treated can result in physical health concerns such as addiction, depression and liver function issues for those consuming or impacted by those consuming. By focusing on prevention activities, educating the general public will bring awareness to this initiative and ultimately reduce access and prevent ongoing consumption thus improving overall health outcomes, specifically for youth and young adults who partake in binge drinking. By reducing the use tobacco and/or vapor based nicotine products, residents of the county may experience lower incidents of cardiopulmonary disorders including but not limited to Asthma, COPD, as well as illnesses such as bronchitis which could result in the loss of work hours and wages or school absences.

Q94. What was the total cost to the hospital of this initiative in FY 2018? Please list hospital funds and grant funds separately.

SBIRT Costs \$31,200; Mindoula costs: \$40,400

Q95. (Optional) Supplemental information for this initiative.

Q96. Section IV - CB Initiatives Part 2 - Initiative 2

Q97. Name of initiative.

Access to Care: Primary Care Providers

Q98. Does this initiative address a need identified in your most recently completed CHNA?

Q99. In your most recently completed CHNA, the following community health needs were identified: Access to Health Services: Practicing PCPs, Access to Health Services: Regular PCP Visits, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Dementias, Including Alzheimer's Disease, Diabetes, Educational and Community-Based Programs, Heart Disease and Stroke, Nutrition and Weight Status, Oral Health, Tobacco Use, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:

Using the checkboxes below, select the needs that appear in the list above that were addressed by this initiative.

Access to Health Services: Health Insurance	Heart Disease and Stroke
Access to Health Services: Practicing PCPs	HIV
Access to Health Services: Regular PCP Visits	Immunization and Infectious Diseases
Access to Health Services: ED Wait Times	Injury Prevention
Access to Health Services: Outpatient Services	Lesbian, Gay, Bisexual, and Transgender Health
Adolescent Health	Maternal and Infant Health
Arthritis, Osteoporosis, and Chronic Back Conditions	Nutrition and Weight Status
Sehavioral Health, including Mental Health and/or Substance Abuse	Older Adults
Cancer	✓ Oral Health
Children's Health	Physical Activity
Chronic Kidney Disease	Respiratory Diseases
Community Unity	Sexually Transmitted Diseases
Dementias, including Alzheimer's Disease	Sleep Health
Diabetes	Telehealth
Disability and Health	Tobacco Use
Educational and Community-Based Programs	Violence Prevention
Environmental Health	Vision
Eamily Planning	Wound Care
Food Safety	Housing & Homelessness
Global Health	✓ Transportation
Health Communication and Health Information Technology	Unemployment & Poverty
Health Literacy	Other Social Determinants of Health
Health-Related Quality of Life & Well-Being	Other (specify)

Q100. When did this initiative begin?

07/01/2015

Q101. Does this initiative have an anticipated end date?

No, the initiative does not have an anticipated end date.

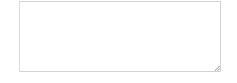
- The initiative will end on a specific end date. Please specify the date.
- The initiative will end when a community or population health measure reaches a target value. Please describe.

The initiative will end when a clinical measure in the hospital reaches a target value. Please describe.

The initiative will end when external grant money to support the initiative runs out. Please explain.

			-//

O The initiative will end when a contract or agreement with a partner expires. Please explain.



Other. Please explain.

Q102. Please describe the population this initiative targets (e.g. diagnosis, age, insurance status, etc.).

Residents of this portion of the county are 28% African American, 59.8% White, and 4.6% two or more races. 14.7% are identified as living below the poverty level with the median household income is \$70,824 annually. The CBSA also aims to reach residents who have limited access to dental, behavioral and primary care services along with those identified as high risk and high need who also present with unmet social needs.

Q103. Enter the estimated number of people this initiative targets.

23,471

Q104. How many people did this initiative reach during the fiscal year?

8,017

Q105. What category(ies) of intervention best fits this initiative? Select all that apply.

- Chronic condition-based intervention: treatment intervention
- Chronic condition-based intervention: prevention intervention
- Acute condition-based intervention: treatment intervention
- Acute condition-based intervention: prevention intervention
- Condition-agnostic treatment intervention
- Social determinants of health intervention
- Community engagement intervention
- Other. Please specify.

Q106. Did you work with other individuals, groups, or organizations to deliver this initiative?

Yes. Please describe who was involved in this initiative.

Key partners for the Access to Care initiative include, but were not limited to: AccessHealth Partner organizations, St. Mary's County Health Department, St. Mary's County Department of Social Services, Three Oaks Homeless Shelter (Medical Respite program), and the Maryland Community Health Resources Commission. The primary objectives are to improve healthcare utilization practices and health outcomes of high need/risk patients with unmet social needs and to expand access to dental, primary care and behavioral health services in the CBSA.

Q108. Please describe how the initiative is delivered.

In FY19, the MedStar St. Mary's Primary Care Office located in Lexington Park, Maryland continued serving the community through a five-provider practice including two physicians, one physician assistant and two nurse practitioners. In addition to medical providers, funding was secured to provide dental services to the uninsured population through a brick and mortar clinic which replaced the previous Mobile Dental Unit funded through Health Share, a local philanthropic organization. Finally, patients who face social barriers to accessing health care continue to be connected with community health workers who assist patients in navigating and securing services and assistance through our community partners and agencies that have resources to meet their patient's social needs. These services include transportation for non-emergency medical appointments, referrals/connection to community resources such as financial assistance, housing, and insurance applications.

Q109. Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply.

	Primary care provider expansion, transportation services, and dental clinic services	
Other process/implementation me	easures (e.g. number of items distributed	
Surveys of participants		
Biophysical health indicators		
Assessment of environmental cha	ange	
Impact on policy change		
Effects on healthcare utilization or	r cost	
Assessment of workforce develop	oment	
Other		

Q110. Please describe any observed outcome(s) of the initiative (i.e., not intended outcomes).

In FY19, 8,017 residents were served by this initiative. Through the expansion of providers and increased access through transportation services, the providers were able to see more patients during the fiscal year with fewer "No-Shows" as a result of access. Through the work of the Community Health Workers (CHWs) 492 patients were served. Patients working with the CHWs were linked to 637 community-based programs and services.

Q111. Please describe how the outcome(s) of the initiative addresses community health needs.

Connecting patients to available Primary Care Physicians or dentists reduce unnecessary visits to the Emergency Room thus reducing wait times and visits that could be conducted within the office setting. By reducing transportation barriers and the incidents of missed appointments, patients will receive the care they need, when they need it, again, reducing unnecessary utilization of hospital services.

Q112. What was the total cost to the hospital of this initiative in FY 2018? Please list hospital funds and grant funds separately.

Total initiative cost: \$570,2019

Q113. (Optional) Supplemental information for this initiative.

Q114. Section IV - CB Initiatives Part 3 - Initiative 3

Q115. Name of initiative.

Chronic Disease Support Groups and Programs

Q116. Does this initiative address a need identified in your most recently completed CHNA?

Yes

No

Access to Health Services: Practicing PCPs, Access to Health Services: Regular PCP Visits, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Dementias, Including Alzheimer's Disease, Diabetes, Educational and Community-Based Programs, Heart Disease and Stroke, Nutrition and Weight Status, Oral Health, Tobacco Use, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:

Using the checkboxes below, select the needs that appear in the list above that were addressed by this initiative.

Access to Health Services: Health Insurance	Heart Disease and Stroke
Access to Health Services: Practicing PCPs	HIV
Access to Health Services: Regular PCP Visits	Immunization and Infectious Diseases
Access to Health Services: ED Wait Times	Injury Prevention
Access to Health Services: Outpatient Services	Lesbian, Gay, Bisexual, and Transgender Health
Adolescent Health	Maternal and Infant Health
Arthritis, Osteoporosis, and Chronic Back Conditions	Nutrition and Weight Status
Behavioral Health, including Mental Health and/or Substance Abuse	Older Adults
Cancer	Oral Health
Children's Health	Physical Activity
Chronic Kidney Disease	Respiratory Diseases
Community Unity	Sexually Transmitted Diseases
Dementias, including Alzheimer's Disease	Sleep Health
✓ Diabetes	Telehealth
Disability and Health	Tobacco Use
Educational and Community-Based Programs	Violence Prevention
Environmental Health	Vision
Family Planning	Wound Care
Food Safety	Housing & Homelessness
Global Health	Transportation
Bealth Communication and Health Information Technology	Unemployment & Poverty
Health Literacy	Other Social Determinants of Health
Health-Related Quality of Life & Well-Being	Other (specify)

Q118. When did this initiative begin?

07/01/2015

Q119. Does this initiative have an anticipated end date?

No, the initiative does not have an anticipated end date.

The initiative will end on a specific end date. Please specify the date.

The initiative will end when a community or population health measure reaches a target value. Please describe.

The initiative will end when a clinical measure in the hospital reaches a target value. Please describe.

The initiative will end when external grant money to support the initiative runs out. Please explain.

The initiative will end when a contract or agreement with a partner expires. Please explain.

Other. Please explain.

Q120. Please describe the population this initiative targets (e.g. diagnosis, age, insurance status, etc.).

The target population for this initiative includes residents of St. Mary's County, including their caregivers, who are identified as having one or more chronic diseases and are in need of chronic disease support groups, education and programming to help them manage their condition.

Q121. Enter the estimated number of people this initiative targets.

112,667

Q122. How many people did this initiative reach during the fiscal year?

6,714

Q123. What category(ies) of intervention best fits this initiative? Select all that apply.

- Chronic condition-based intervention: treatment intervention
- Chronic condition-based intervention: prevention intervention
- Acute condition-based intervention: treatment intervention
- Acute condition-based intervention: prevention intervention
- Condition-agnostic treatment intervention
- Social determinants of health intervention
- Community engagement intervention
- Other. Please specify.

Q124. Did you work with other individuals, groups, or organizations to deliver this initiative?

Yes. Please describe who was involved in this initiative.

Partners of this initiative include St. Mary's County Government Recreation and Parks, St. Mary's County Department of Aging and Human Services, St. Mary's County Health Department, Primary Care Collaborative, Healthiest Maryland Businesses, College of Southern Maryland, and More to Explore St. Mary's County.

No.

Q125. Please describe the primary objective of the initiative.

The primary objectives for this initiative include: 1) Provide staff for support group and educational programming for Alzheimer's diseases and dementia; 2) Expand the National Diabetes Prevention Programs and Chronic Disease Self Management Program (CDSMP); and 3) Participate in monthly Healthy Eating Active Living (HEAL) meetings of the Healthy St. Mary's Partnership.

Programs and support groups have been offered in multiple locations throughout the county. Through our partnership with a local Memory Care Center, we have offered the Alzheimer's and dementia support group to a larger amount of participants than in previous years. Through the expansion of CDSMP to the Lexington Park region, we are beginning to reach participants who could not normally attend the program in the evening or at the main hospital campus. Finally, through the work with the HEAL team, 892 participants enrolled in the More to Explore program which promotes outdoor activities like hiking and walking to designated locations throughout the county. This effort was developed to improve obesity rates among children and adults alike.

Q127. Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply.

Count of participants/encounters Community events and educational programming offered						
Other process/implementation measures (e.g. number of items distributed)						
Surveys of participants						
 Biophysical health indicators Blood pressure screenings, cholesterol screenings and body composition assessments 						
Assessment of environmental change						
Impact on policy change						
Effects on healthcare utilization or cost						
Assessment of workforce development						
Other						

Q128. Please describe any observed outcome(s) of the initiative (i.e., not intended outcomes).

Through the continuation of existing programs as well as the expansion of community-based programs and education to more facilities, MSMH anticipates a reduction in the prevalence of diabetes among minority populations, along with impacting the number of Emergency Department visits due to hypertension. For example, 372 patient received Diabetes Education; 255 participated in the seven week Chronic Disease Self-Management programming; 107 individuals participated in the year long Diabetes Prevention Program; and 267 attended Cancer support groups and programs as well in FY19.

Q129. Please describe how the outcome(s) of the initiative addresses community health needs.

MedStar St. Mary's Hospital continued to support a variety of programming efforts to benefit those in the community who suffer one or more chronic diseases as well as offering preventative programming opportunities. These efforts provided to the community will allow individuals the opportunity to receive education that could reduce their incidence of chronic diseases as well as assisting in the management of existing conditions in an effort to avoid further health complications. Through education and management of their condition(s), along with support services, residents of the county will have the tools needed to improve their physical health and prolong the onset of chronic diseases especially for those with a family history of chronic diseases.

Q130. What was the total cost to the hospital of this initiative in FY 2018? Please list hospital funds and grant funds separately.

Total cost = \$75,947.

Q131. (Optional) Supplemental information for this initiative.

Q132. Section IV - CB Initiatives Part 4 - Other Initiative Info

Q133. Additional information about initiatives.

Q134. (Optional) If you wish, you may upload a document describing your community benefit initiatives in more detail, or provide descriptions of additional initiatives your hospital undertook during the fiscal year. These need not be multi-year, ongoing initiatives.

Q135. Were all the needs identified in your most recently completed CHNA addressed by an initiative of your hospital?

Yes

No

Access to Health Services: Practicing PCPs, Access to Health Services: Regular PCP Visits, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Dementias, Including Alzheimer's Disease, Diabetes, Educational and Community-Based Programs, Heart Disease and Stroke, Nutrition and Weight Status, Oral Health, Tobacco Use, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:

Using the checkboxes below, select the needs that appear in the list above that were NOT addressed by your community benefit initiatives.

This question was not displayed to the respondent.

Q137. Why were these needs unaddressed?

This question was not displayed to the respondent.

Q138. Do any of the hospital's community benefit operations/activities align with the State Health Improvement Process (SHIP)? Specifically, do any activities or initiatives correspond to a SHIP measure within the following categories?

See the SHIP website for more information and a list of the measures: https://pophealth.health.maryland.gov/Pages/SHIP-Lite-Home.aspx

	Select Yes or No			
	Yes	No		
Healthy Beginnings - includes measures such as babies with low birth weight, early prenatal care, and teen birth rate	\bigcirc	۲		
Healthy Living - includes measures such as adolescents who use tobacco products and life expectancy	۲	\bigcirc		
Healthy Communities - includes measures such as domestic violence and suicide rate	۲	\bigcirc		
Access to Health Care - includes measures such as adolescents who received a wellness checkup in the last year and persons with a usual primary care provider	۲	\bigcirc		
Quality Preventive Care - includes measures such as annual season influenza vaccinations and emergency department visit rate due to asthma	۲	\bigcirc		

Q139. (Optional) Did your hospital's initiatives in FY 2018 address other, non-SHIP, state health goals? If so, tell us about them below.

MedStar St. Mary's Hospital expanded upon Access to Care services through the use of Medical-Based transportation services. These services are provided to patients who have recently been discharged from the hospital and may have barriers to achieving the full array of health services as a result of their transportation barriers. Without these services, patients would not properly heal and are at an elevated risk for readmission and/or further disorders as a result of a poorly managed condition.

Q140. Section V - Physician Gaps & Subsidies

Q141. As required under HG §19-303, please select all of the gaps in physician availability in your hospital's CBSA. Select all that apply.

- No gaps
- Primary care
- Mental health
- Substance abuse/detoxification
- Internal medicine
- Dermatology
- Dental
- Neurosurgery/neurology
- General surgery
- Orthopedic specialties
- Obstetrics
- Otolaryngology
- Other. Please specify.

Q142. If you list Physician Subsidies in your data in category C of the CB Inventory Sheet, please indicate the category of subsidy, and explain why the services would not otherwise be available to meet patient demand.

Hospital-Based Physicians	At MedStar St. Mary's Hospital, the use of Hospitalists to provide care due to physician shortage is utilized with exception for select practices.
Non-Resident House Staff and Hospitalists	
Coverage of Emergency Department Call	MedStar St. Mary's Hospital contracts with individual physicians and physician groups to ensure the needs of the underserved along with the uninsured populations are met by subsidies for the coverage of emergency department calls. This includes on-call specialists for the emergency department for surgical specialties. If the specialty providers were not available, patients would be admitted to a different facility.

Physician Provision of Financial Assistance	
Physician Recruitment to Meet Community Need	HPSA for Primary Care in Southern region of Community/ HPSA for Behavioral Health services across the whole community.
Other (provide detail of any subsidy not listed above)	Women and Children's Services- Many areas within the MSMH service area include un/underinsured patients. The hospital is the sole health network in the area making it crucial or MSMH to maintain services for women in the community.
Other (provide detail of any subsidy not listed above)	Behavioral Health Services- MSMH absorbs the cost of providing psychiatric and behavioral health supervision for the emergency department on a 24/7 basis. If these services were not provided, this would remain an unmet need for the community.
Other (provide detail of any subsidy not listed above)	

Q143. (Optional) Is there any other information about physician gaps that you would like to provide?

Q144. (Optional) Please attach any files containing further information regarding physician gaps at your hospital.

Q145. Section VI - Financial Assistance Policy (FAP)

Q146. Upload a copy of your hospital's financial assistance policy.

MedStar Corporate Financial Assistance Policy 07 2016.pdf 339.3KB application/pdf

Q147. Upload a copy of the Patient Information Sheet provided to patients in accordance with Health-General §19-214.1(e).

MedStar Patient Information Sheet.pdf 236.2KB application/pdf

Q148. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(2)(a)(i) to provide free medically necessary care to patients with family income at or below 200 percent of the federal poverty level (FPL). Please select the percentage of FPL below which your hospital's FAP offers free care.

	100	150	200	250	300	350	400	450	500	
Percentage of Federal Poverty Level										200
										200

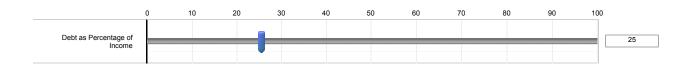
Q149. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(2)(a)(iii) to provide reduced-cost, medically necessary care to low-income patients with family income between 200 and 300 percent of the federal poverty level. Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care.

	200	250	300	350	400	450	500	
Lowest FPL							— [200
	-						-	
Highest FPL							- [400
	· · · · · ·							

Q150. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(3) to provide reduced-cost, medically necessary care to patients with family income below 500 percent of the federal poverty level who have a financial hardship. Financial hardship is defined as a medical debt, incurred by a family over a 12-month period that exceeds 25 percent of family income. Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care for financial hardship. Please select the threshold for the percentage of medical debt that exceeds a household's income and qualifies as financial hardship.



Q151. Please select the threshold for the percentage of medical debt that exceeds a household's income and qualifies as financial hardship.



Q152. Has your FAP changed within the last year? If so, please describe the change.

No, the FAP has not changed.

Yes, the FAP has changed. Please describe:

Q153. (Optional) Is there any other information about your hospital's FAP that you would like to provide?

Q154. (Optional) Please attach any files containing further information about your hospital's FAP.

Q155. Summary & Report Submission

Q156.

Attention Hospital Staff! IMPORTANT!

You have reached the end of the questions, but you are not quite finished. Your narrative has not yet been fully submitted. Once you proceed to the next screen using the right arrow button below, you cannot go backward. You cannot change any of your answers if you proceed beyond this screen.

We strongly urge you to contact us at <u>hcbhelp@hilltop.umbc.edu</u> to request a copy of your answers. We will happily send you a pdf copy of your narrative that you can share with your leadership, Board, or other interested parties. If you need to make any corrections or change any of your answers, you can use the Table of Contents feature to navigate to the appropriate section of the narrative.

Once you are fully confident that your answers are final, return to this screen then click the right arrow button below to officially submit your narrative.

