#### Q1.

#### Introduction:

COMMUNITY BENEFIT NARRATIVE REPORTING INSTRUCTIONS

The Maryland Health Services Cost Review Commission's (HSCRC's or Commission's) Community Benefit Report, required under §19-303 of the Health General Actiounly Amountated Code, is the Commission's method of implementing a law that addresses the growing interest in understanding the types and scope of community benefit activities conducted by Maryland's nonprofit hospitals.

The Commission developed a two-part community benefit reporting system that includes an inventory spreadsheet that collects financial and quantitative information and a narrative report to strengthen and supplement the inventory spreadsheet. The guidelines and inventory spreadsheet were guided, in part, by the VHA, CHA, and others' community benefit reporting experience, and was then tailored to fit Maryland's unique regulatory environment. This reporting tool serves as the narrative report. The instructions and process for completing the inventory spreadsheet remain the same as in prior years. The narrative is focused on (1) the general demographics of the hospital community, (2) how hospitals determined the needs of the communities they serve, (3) hospital community benefit administration, and (4) community benefit external collaboration to develop and implement community benefit initiatives.

The Commission moved to an online reporting format beginning with the FY 2018 reports. In this new template, responses are now mandatory unless marked as optional. If you submit a report without responding to each question, your report may be rejected. You would then be required to fill in the missing answers before resubmitting. Questions that require a narrative response have a limit of 20,000 characters. This report need not be completed in one session and can be opened by multiple users.

Is this information correct?

For technical assistance, contact HCBHelp@hilltop.umbc.edu.

## Q2. Section I - General Info Part 1 - Hospital Identification

Q3. Please confirm the information we have on file about your hospital for FY 2018.

	Yes	No	If no, please provide the correct information here:						
The proper name of your hospital is: MedStar Union Memorial Hospital	•	0							
Your hospital's ID is: 210024	•								
Your hospital is part of the hospital system called MedStar Health.	•	0							
r. The next two questions ask about the area where your hospital directs its community benefit efforts, called the Community Benefit ervice Area. You may find these community health statistics useful in preparing your responses.									
5. (Optional) Please describe any other community health	statistics that	your hospital	uses in its community benefit efforts.						

## QZ. Section I - General Info Part 2 - Community Benefit Service Area

Q6. (Optional) Please attach any files containing community health statistics that your hospital uses in its community benefit efforts.

Q8. Please select the county or counties located in your hospital's CBSA.

Allegany County	Charles County	Prince George's Count
Anne Arundel County	Dorchester County	Queen Anne's County
✓ Baltimore City	Frederick County	Somerset County
Baltimore County	Garrett County	St. Mary's County
Calvert County	Harford County	Talbot County
Caroline County	☐ Howard County	Washington County
Carroll County	☐ Kent County	Wicomico County

Q9. Please check all Allegany County ZIP codes located in your hospital's CBSA.											
This question was not displayed to the respondent.											
Q10. Please check all Anne Arundel County ZIP codes located in your hospital's CBSA.											
This question was not displayed to the respondent.											
The grant of the display of the trapportunity.											
Q11. Please check all Baltimore City ZIP codes located in your hospital's CBSA.											
<u> </u>	,										
21201	21212	21225	21237								
21202	<b>✓</b> 21213	21226	21239								
21203	21214	21227	21251								
21205	21215	21228	21263								
21206	21216	21229	21270								
21207	21217	21230	21278								
21208	<b>✓</b> 21218	21231	21281								
21209	21222	21233	21287								
21210	21223	21234	21290								
<b>✓</b> 21211	21224	21236									
Q12. Please check all Baltimore County Z	IP codes located in your hos	spital's CBSA.									
This question was not displayed to the respondent	t.										
Q13. Please check all Calvert County ZIP	codes located in your hospi	tal's CBSA.									
This question was not displayed to the respondent	t.										
Q14. Please check all Caroline County ZII	P codes located in your hosp	bital's CBSA.									
This question was not displayed to the respondent	t.										
Q15. Please check all Carroll County ZIP	codes located in your hospit	al's CBSA.									
This question was not displayed to the respondent	t.										
Q16. Please check all Cecil County ZIP co	odes located in your hospital	's CBSA.									
This question was not displayed to the respondent	t.										
Q17. Please check all Charles County ZIF	codes located in your hosp	ital's CBSA.									
This question was not displayed to the respondent	t.										
Q18. Please check all Dorchester County	ZIP codes located in your ho	ospital's CBSA.									
This question was not displayed to the respondent	t.										
Q19. Please check all Frederick County Z	IP codes located in your hos	spital's CBSA.									
This question was not displayed to the respondent	t.										
Q20. Please check all Garrett County ZIP	codes located in your hospit	tal's CBSA.									
This question was not displayed to the respondent	t.										
Q21. Please check all Harford County ZIP	odes located in your hospi	ital's CBSA.									
This question was not displayed to the respondent	t.										
Q22. Please check all Howard County ZIF	2 codes located in your boon	ital's CBSA									
		000, 1									

This question was not displayed to the respondent.

Montgomery County

Worcester County

Cecil County

This qu	estion was not displayed to the respondent.
Q24. Pl	ease check all Montgomery County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
Q25. Pl	ease check all Prince George's County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
Q26. Pl	ease check all Queen Anne's County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
Q27. Pl	ease check all Somerset County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
	ease check all St. Mary's County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
	ease check all Talbot County ZIP codes located in your hospital's CBSA.
This qu	estion was not displayed to the respondent.
	ease check all Washington County ZIP codes located in your hospital's CBSA.
rnis qu	estion was not displayed to the respondent.
	ease check all Wicomico County ZIP codes located in your hospital's CBSA.  estion was not displayed to the respondent.
riis qu	овиот та по ивредни и то гофотовт.
	ease check all Worcester County ZIP codes located in your hospital's CBSA.  estion was not displayed to the respondent.
Q33. Ho	ow did your hospital identify its CBSA?
	Based on ZIP codes in your Financial Assistance Policy. Please describe.
	Based on ZIP codes in your global budget revenue agreement. Please describe.
	Based on patterns of utilization. Please describe.
•	Other. Please describe.
	This geographic area was selected based on hospital utilization and secondary public
	utilization and secondary public health data as well as its close proximity to the hospital, coupled
	with a high density of low-income residents, high rates of chronic

Q23. Please check all Kent County ZIP codes located in your hospital's CBSA.

disease prevalence, and hospital utilization information.

35. Section I - General Info Part 3 - Other Hospital Info
136. Provide a link to your hospital's mission statement.
https://www.medstarunionmemorial.org/our-hospital/mission-vision-and-values/
37. Is your hospital an academic medical center?
O Yes
<ul><li>● No</li></ul>
38. (Optional) Is there any other information about your hospital that you would like to provide?
39. (Optional) Please upload any supplemental information that you would like to provide.
os. (Optional) Frease upload any supplemental illiorination that you would like to provide.
40. Section II - CHNA Part 1 - Timing & Format
41.
tithin the past three fiscal years, has your hospital conducted a CHNA that conforms to IRS requirements?
Yes
O No
42. Please explain why your hospital has not conducted a CHNA that conforms to IRS requirements, as well as your hospital's plan and timeframe for completing a HNA.
This question was not displayed to the respondent.
43. When was your hospital's most recent CHNA completed? (MM/DD/YYYY)
06/30/2018
44. Please provide a link to your hospital's most recently completed CHNA.
https://ct1.medstarhealth.org/content/uploads/sites/10/2014/09/MedStar-CHNA-Report-2018.pdf? opt_id=oeu1569963601270r0.6936279411285973&_ga=2.100326170.503386410.1569963605-676437262.1569963605
ME Diduction of the control of the forest between the control of t
45. Did you make your CHNA available in other formats, languages, or media?
Yes
○ No

Q34. (Optional) Is there any other information about your hospital's Community Benefit Service Area that you would like to provide?

# Q47. Section II - CHNA Part 2 - Participants

Q48. Please use the table below to tell us about the internal participants involved in your most recent CHNA.

					CHNA Ad	ctivities					
	N/A - Person or Organization was not Involved	Position or Department		development	on	in primary data	Participated	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your ex below:
CB/ Community Health/Population Health Director (facility level)			<b>✓</b>		•	•	•	•			
	N/A - Person or Organization was not Involved	Position or Department		development	on	in primary data	Participated I in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your e below:
CB/ Community Health/ Population Health Director (system level)			•	•	•	•	•	•	•		
	N/A - Person or Organization was not Involved	Position or Department		development	on	in primary data	Participated I in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your e below:
Senior Executives (CEO, CFO, VP, etc.) (facility level)			•		•						
	N/A - Person or Organization was not Involved	Position or		development	on	in primary data	Participated	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your e below:
Senior Executives (CEO, CFO, VP, etc.) (system level)					•						
	N/A - Person or Organization was not Involved	Position or Department		development	on	in primary data	Participated	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your of below:
Board of Directors or Board Committee (facility level)			•	•	•						
	N/A - Person or Organization was not Involved	Position or Department	r Member of nt CHNA Committee	development	on	in primary data	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your obelow:
Board of Directors or Board Committee (system level)				•	•						
	N/A - Person or Organization was not Involved	Position or Department		f in development	on	in primary data	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your below:
Clinical Leadership (facility level)			•		•		•	•			
	N/A - Person or Organization was not Involved	Position or Department	r Member of nt CHNA Committee	development	on	in primary data	Participated I in identifying priority health needs	Participated in identifying community resources to meet health	Provided secondary	Other (explain)	Other - If you selected "Other (explain)," please type your below:

Clinical Leadership (system level)			•	•	•		•	•			
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Population Health Staff (facility level)			•	•	•	•	•	•	•		
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Population Health Staff (system level)			•	•	•	•	•	•	•		
	N/A - Person or Organization was not Involved		Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Community Benefit staff (facility level)				•	•	•	•				
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Community Benefit staff (system level)			•	•	•	•	•				
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Physician(s)			•	•	•		•	•			
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist		Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Nurse(s)			•	•	•		•	•			
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Social Workers			•	•	•		•	•			
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Community Benefit Task Force			•	•	•	•	•	•			
	N/A - Person or Organization was not Involved	Department	Member of CHNA Committee	Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Hospital Advisory Board				•	•		•	•			

	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Member of CHNA Committee	in development of CHNA	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:
Other (specify)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist		Participated in development of CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explain below:

## Q49. Section II - CHNA Part 2 - Participants (continued)

Q50. Please use the table below to tell us about the external participants involved in your most recent CHNA.

				CI	HNA Activities					Click to write Column 2
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other Hospitals Please list the hospitals here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Department Please list the Local Health Departments here: Baltimore City Health Department		•	•		•	•	•	•		
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Health Improvement Coalition Please list the LHICs here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Health	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Human Resources	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on CHNA	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Natural Resources	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process		Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Maryland Department of the Environment	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Transportation	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Maryland Department of Education	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Area Agency on Aging Please list the agencies here:	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Local Govt. Organizations Please list the organizations here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Faith-Based Organizations	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - K-12 Please list the schools here:	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Colleges and/or Universities Please list the schools here: Morgan State University		•	•		•	•	•			
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School of Public Health Please list the schools here:	•									
	N/A - Person or Organization was not involved		Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Medical School Please list the schools here:	•									

	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Nursing School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Dental School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Pharmacy School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Behavioral Health Organizations – Please list the organizations here: Behavioral Health Services		•	•		•		•			
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Social Service Organizations Please list the organizations here: Shepherd's Clinic, Hampden Family Center, Govans Ecumenical Development Corporation		•	•	•	•	•	•			
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs		Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Post-Acute Care Facilities please list the facilities here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Community/Neighborhood Organizations Please list the organizations here:	•									
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Consumer/Public Advocacy Organizations Please list the organizations here: Immigration Outreach Service Center		•	•	•	•	•	•			
	N/A - Person or Organization was not involved	Member of CHNA Committee	Participated in the development of the CHNA process	on	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other If any other people or organizations were involved. please list them here:	•									

	N/A - Person or Organization was not involved	Member of CHNA Committee	development	Advised on CHNA best practices	Participated in primary data collection	Participated in identifying priority health needs	Participated in identifying community resources to meet health needs	Provided secondary health data	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Q51. Section II - CHNA Part 3 -	- Follow-ı	ıp								
Q52. Has your hospital adopted an implementation strategy following its most recent CHNA, as required by the IRS?										

No Q53. Please enter the date on which the implementation strategy was approved by your hospital's governing body. 06/30/2018 Q54. Please provide a link to your hospital's CHNA implementation strategy. https://c11.medstarhealth.org/content/uploads/sites/10/2014/09/MedStar-CHNA-Report-2018.pdf? opt\_id=oeu1569963601270r0.69362794112859738\_ga=2.100326170.503386410.1569963605-676437262.1569963605 Q55. Please explain why your hospital has not adopted an implementation strategy. Please include whether the hospital has a plan and/or a timeframe for an This question was not displayed to the respondent. Q56. Please select the health needs identified in your most recent CHNA. Select all that apply even if a need was not addressed by a reported initiative. Access to Health Services: Health Insurance Oral Health Environmental Health Access to Health Services: Practicing PCPs Family Planning Physical Activity Access to Health Services: Regular PCP Visits Food Safety Respiratory Diseases Access to Health Services: ED Wait Times Global Health Sexually Transmitted Diseases Health Communication and Health Information Technology Access to Health Services: Outpatient Services Sleep Health Adolescent Health Health Literacy Telehealth Arthritis, Osteoporosis, and Chronic Back Conditions ✓ Health-Related Quality of Life & Well-Being ✓ Tobacco Use ✓ Violence Prevention Vision Children's Health Immunization and Infectious Diseases Wound Care Chronic Kidney Disease Injury Prevention ✓ Housing & Homelessness Community Unity Lesbian, Gay, Bisexual, and Transgender Health 🕜 Transportation Dementias, Including Alzheimer's Disease Maternal & Infant Health ✓ Unemployment & Poverty ✓ Nutrition and Weight Status ✓ Other Social Determinants of Health ✓ Diabetes Other (specify) Disability and Health Older Adults Educational and Community-Based Programs

Yes

Q57. Please describe how the needs and priorities identified in your most recent CHNA compare with those identified in your previous CHNA.

In comparing the 2018 CHNA priorities to the 2015 CHNA priorities, similar needs and priorities were identified, including community health improvements to address chronic disease management and prevention (diabetes, heart disease, cancer). New to the priorities were the need to address behavioral health services (substance use and mental illness) and social determinants of health. The top areas for social determinants of health for MedStar Union Memorial Hospital to address include housing, street safety, and job opportunities.

During FY19, key revisions were made across MedStar Health to more effectively impact the communities served throughout Maryland and Washington, DC. Several internal meetings were convened with leadership from each MedStar Health Hospital to review current practices and strategies. As a result of these meetings, the approach to the current Community Health Needs Assessment (CHNA) for the remainder of the three-year cycle (FY19-FY21) was revised. Using the standard categories, Health and Wellness, Access to Care and Social Determinants of Health to determine what to prioritize for the CHNA IRS requirements, each hospital agreed to select two to three strategies as priorities that have size and scale impact and measurable outcomes. MedStar Union Memorial Hospital's health priorities for the CBSA include health and wellness (chronic disease prevention and management, behavioral health) and social determinants of health (social needs screenings, Baltimore JOBS).

Q59. (Optional) Please attach any files containing information regarding your CHNA that you wish to share.

## Q60. Section III - CB Administration Part 1 - Participants

Q61. Please use the table below to tell us about ho	ow internal staff n	nembers were	e involved i	n your hospi	tal's communi	ty benefit a	ctivities durir	g the fiscal	year.		
					Activitie	s					
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
CB/ Community Health/Population Health Director (facility level)			•	•	•	•	•	•	•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
CB/ Community Health/ Population Health Director (system level)			•	•	•			•	•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Senior Executives (CEO, CFO, VP, etc.) (facility level)				•		•					
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Senior Executives (CEO, CFO, VP, etc.) (system level)					•				•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Board of Directors or Board Committee (facility level)			•	•							
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Board of Directors or Board Committee (system level)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Clinical Leadership (facility level)			•					•			
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Clinical Leadership (system level)	•										

	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Population Health Staff (facility level)				•	•				•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Population Health Staff (system level)			•	•	•				•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Community Benefit staff (facility level)			•	•	•	•	•	•	•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Community Benefit staff (system level)				•	•						
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Physician(s)				•				•			
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Nurse(s)			•	•				•			
	N/A - Person or Organization was not Involved	Position or	health needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Social Workers	•										
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Community Benefit Task Force			•	•	•				•		
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Hospital Advisory Board	•										
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:
Other (specify)											
	N/A - Person or Organization was not Involved	N/A - Position or Department does not exist	be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiativves	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanati below:

			-		-		-			
		Selecting	Selecting		activities					Click to write Column 2
	N/A - Person or Organization was not involved	health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	for	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Other Hospitals Please list the hospitals ere:	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
ocal Health Department Please list the ocal Health Departments here:	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
ocal Health Improvement Coalition lease list the LHICs here:	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
faryland Department of Health	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
laryland Department of Human Resources	•									
	N/A - Person or Organization was not involved	neede	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
laryland Department of Natural Resources	•									
	N/A - Person or Organization was not involved	neaith	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
aryland Department of the Environment	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	for	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
aryland Department of Transportation	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
aryland Department of Education	•									
	N/A - Person or Organization was not involved	needs that will be	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
rea Agency on Aging Please list the gencies here:	•									
	N/A - Person or Organization was not involved	neaith	Selecting the initiatives that will be	Determining how to evaluate the impact	Providing funding for CB activities	for	Delivering CB initiatives	Evaluating the outcome of CB	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Local Govt. Organizations Please list the organizations here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Faith-Based Organizations	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - K-12 Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Colleges and/or Universities Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School of Public Health Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Medical School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Nursing School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Dental School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	the initiatives that will be	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
School - Pharmacy School Please list the schools here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Behavioral Health Organizations Please list the organizations here:	•									
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Social Service Organizations Please list the organizations here: St. Mary's Roland View Towers, St. Thomas Aquinas, Hampden Family Center, Keswick Multi-Care Site, Action in Maturity							•			
	N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:

Post-Acut facilities h	e Care Facilities please list the ere:	•									
		N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
	y/Neighborhood Organizations the organizations here:	•									
		N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
	/Public Advocacy Organizations - st the organizations here:	•									
		N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
	any other people or organizations ved. please list them here:	•									
		N/A - Person or Organization was not involved	Selecting health needs that will be targeted	Selecting the initiatives that will be supported	Determining how to evaluate the impact of initiatives	Providing funding for CB activities	Allocating budgets for individual initiatives	Delivering CB initiatives	Evaluating the outcome of CB initiatives	Other (explain)	Other - If you selected "Other (explain)," please type your explanation below:
Q64. Sect	ion III - CB Administr	ation Part	: 2 - Pı	ocess	& Gove	rnance	)				
	ur hospital conduct an internal audit o	of the annual con	nmunity be	nefit financia	al spreadshee	t? Select all	that apply.				
_	by the hospital's staff by the hospital system's staff										
Yes, t	y a third-party auditor										
■ No											
Q66. Does yo	ur hospital conduct an internal audit o	of the community	benefit na	rrative?							
<ul><li>Yes</li><li>No</li></ul>											
0 140											
Q67. Please	lescribe the community benefit narrat	ive audit process	S.								
CFO prov attestation	al review of the Community Benefit R des oversight of the CBISA reporting letter supporting their approval of the eport annually.	function, auditin	g process a	and approva	I of Communi	ty Benefit fu	inding. The	CEO's signa	ature is obtai	ned through	ı an

Q68. Does the hospital's board review and approve the annual community benefit financial spreadsheet?

Yes

O No

Q69. Please explain:

This question was not displayed to the respondent.

Q70. Does the hospital's board review and approve the annual community benefit narrative report?

Yes

O No

This question was not displayed to the respondent.	
72. Does your hospital include community benefit planning and i	investments in its internal strategic plan?
g	
Yes     No	
(73. Please describe how community benefit planning and invest	ttmente are included in your benital's internal strategic plan
7.0. Freder describe now community benefit planning and investi	anomo de mondece in your nospitaro internal oracegio pian.
as the umbrella plan for all MedStar hospitals), community hea	or people and advancing health. As part of MedStar Health's fiscal 2018-2020 system strategic plan (which acts alth and community benefit initiatives and tactics are organized under the Evolving Care Delivery Model tegrate community health initiatives into the interdisciplinary model of care.
374 (Optional) If qualishly places provide a link to your bessitative.	te etretegia plan
74. (Optional) If available, please provide a link to your hospital's	s strategic pian.
175. (Optional) Is there any other information about your hospital	I's community benefit administration and external collaboration that you would like to provide?
776. (Optional) Please attach any files containing information regi	parding your hospital's community benefit administration and external collaboration.
Q77. Based on the implementation strategy developed through the our hospital to address community health needs during the fiscal	ne CHNA process, please describe three ongoing, multi-year programs and initiatives undertaken by Il year.
<sub>078</sub> Section IV - CB Initiatives Part 1 -	Initiative 1
79. Name of initiative.	
Addressing Health and Wellness through Chronic Disease Ma	ınagement and Prevention Programming
80. Does this initiative address a community he	ealth need that was identified in your most recently completed CHNA?
Yes	
○ No	
	the following community health needs were identified: ervices, Arthritis, Osteoporosis, and Chronic Back
Conditions, Behavioral Health, including	Mental Health and/or Substance Abuse, Cancer, Diabetes,
Disease and Stroke, Nutrition and Weigh	grams, Health-Related Quality of Life & Well-Being, Heart It Status, Older Adults, Physical Activity, Tobacco Use,
/iolence Prevention, Housing & Homeles Social Determinants of Health Other:	ssness, Transportation, Unemployment & Poverty, Other
	rds that annear in the list above that were addressed by this
	eds that appear in the list above that were addressed by this
nitiative.	
Access to Health Services: Health Insurance     Access to Health Services: Practicing PCPs	eds that appear in the list above that were addressed by this  • Heart Disease and Stroke

Q71. Please explain:

Acc		☐ Injury Prevention
	cess to Health Services: ED Wait Times	
Acc	cess to Health Services: Outpatient Services	Lesbian, Gay, Bisexual, and Transgender Health
Add	olescent Health	Maternal and Infant Health
Arth	thritis, Osteoporosis, and Chronic Back Conditions	✓ Nutrition and Weight Status
Beł	havioral Health, including Mental Health and/or Substance Abuse	✓ Older Adults
Car	incer	Oral Health
Chi	ildren's Health	
Chr	ronic Kidney Disease	Respiratory Diseases
Cor	mmunity Unity	Sexually Transmitted Diseases
Der	mentias, including Alzheimer's Disease	Sleep Health
Dia	abetes	Telehealth
Dis	sability and Health	✓ Tobacco Use
Edı	ucational and Community-Based Programs	☐ Violence Prevention
Εnν	vironmental Health	Vision
	mily Planning	☐ Wound Care
	od Safety	Housing & Homelessness
	obal Health	Transportation
	alth Communication and Health Information Technology	Unemployment & Poverty
	alth Literacy  alth-Related Quality of Life & Well-Being	Other Social Determinants of Health  Other (specify)
*****		
N	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.	
Doe N	es this initiative have an anticipated end date?	e reaches a target value. Please describe.
Doe N TI	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.	
Doe N TI	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.  The initiative will end when a community or population health measure	a target value. Please describe.
Doe N TI	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.  The initiative will end when a community or population health measure.  The initiative will end when a clinical measure in the hospital reaches.	a target value. Please describe.
Doe N N TI	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.  The initiative will end when a community or population health measure.  The initiative will end when a clinical measure in the hospital reaches.	a target value. Please describe.
Doe N TI	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.  The initiative will end when a community or population health measure  The initiative will end when a clinical measure in the hospital reaches  The initiative will end when external grant money to support the external grant money to support the initiative will end when external grant money to support the initiative will end when external grant money to support when external grant money to support the initiative will end when external grant money to support when external grant	a target value. Please describe.
Does   Do	es this initiative have an anticipated end date?  No, the initiative has no anticipated end date.  The initiative will end on a specific end date. Please specify the date.  The initiative will end when a community or population health measure  The initiative will end when a clinical measure in the hospital reaches  The initiative will end when external grant money to support the external grant money to support the initiative will end when external grant money to support the initiative will end when external grant money to support when external grant money to support the initiative will end when external grant money to support when external grant	a target value. Please describe.

Q84. Please describe the population this initiative targets (e.g. diagnosis, age, insurance status, etc.). Participants for this initiative are those living with chronic disease, including stroke, diabetes, heart disease and COPD. Targets of this intervention of are those over the age of 45 Q85. Enter the estimated number of people this initiative targets. 10,800 Q86. How many people did this initiative reach during the fiscal year? 150 people attending a variety of health and wellness programs Q87. What category(ies) of intervention best fits this initiative? Select all that apply. Chronic condition-based intervention: treatment intervention Chronic condition-based intervention: prevention intervention Acute condition-based intervention: treatment intervention Acute condition-based intervention: prevention intervention Condition-agnostic treatment intervention Social determinants of health intervention Community engagement intervention Other, Please specify

Q88. Did you work with other individuals, groups, or organizations to deliver this initiative?

Yes. Please describe who was involved in this initiative.

Partners involved in delivering these programs include: Shepherd's Clinic/Joy Wellness Center GEDCO Senior Network/Senior center Weinberg Y Local churches and libraries Centers for Disease Control American Cancer Society

No.

Q89. Please describe the primary objective of the initiative.

The primary objective of this initiative is to offer health and wellness programs to help community members become better managers of their chronic disease(s) such as diabetes, heart disease, cancer, or chronic pain. These programs offer participants opportunities to make healthy lifestyle changes to reduce the risk of disease—which include weight loss, healthy eating, and exercise.

Q90. Please describe how the initiative is delivered.

There is a suite of programs offered to deliver this initiative. First, Living Well: Chronic Disease Self-Management Program (CDSMP) is a seven- week workshop delivered in settings such as senior centers, libraries and churches. One 2 ½ hour session is presented each week and is led by two trained facilitators. Sessions are highly participatory, settings such as senior centers, libraries and churches. One 2 ½ hour session is presented each week and is led by two trained facilitators. Sessions are highly participat which fosters an environment of mutual support. Topics include nutrition, exercise, medicains, managing emotions, better communication, pain management, decision making and goal setting for better health. The Diabetes Self-Management Program is modeled after the CDSMP but addresses diabetes more specifically. National Diabetes Prevention Program is a one-year program designed for individuals who are at risk to develop type 2 diabetes and those who have been diagnosed with prediabetes. With the help of a lifestyle coach, participants are supported in this journey toward making positive changes related to nutrition, exercise, problem-solving, and coping skills. Fresh start, a 4-week program, is designed to help smokers successfully quit by providing essential information, skills for coping with cravings, and group support. Fitness programs offered at various community locations are suited to the participants' fitness levels. Programs include aerobics, strength training, stretching, yo and Tai Chi. Individual diabetes self-management is offered at Joy Wellness Center provides education for those living with diabetes to target blood glucose goals, and a senior fitness program is offered at Hampden Family Center for seniors to gain exercise and eradicate social isolation.

Q91. Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply.

✓ Count of participants/encounters Enrolled and completed

Ø Other process/implementation measures (e.g. number of items distributed) 150 minutes of exercise per

Surveys of participants   Confidence to manage   disease, understanding of									
disease, motivation to care for health condition									
Biophysical health indicators     Weight loss									
Assessment of environmental change									
Impact on policy change									
Effects on healthcare utilization or cost									
Assessment of workforce development									
Other									
Q92. Please describe any observed outcome(s) of the initiative (i.e., not intended	ed outcomes)								
QUE. 1 locate december any excellent education (e) of the initiative (i.e., not more	a databanda).								
The Living Well Program enrolled 6 individuals with 4 (66%) completing the program. 100% reported feeling more confident and motivated in managing their condition while 100% reported a better understanding of their condition. For the Diabetes Prevention Program, a total of 44 people registered. 63% or 28 participants completed the program while 13% of individuals reported a 5-7% reduction in weight and 80% reported achieving 150 minutes of exercise per week. Fresh Start Smoking Cessation allowed 6 out of 7 people to complete the program to aid them in quitting smoking. 62 people attend the hospital's fitness programs on a regular basis, and 31 received individual diabetes self-management education. Using CRISP data, only one of those patients was admitted to MUMH for treatment of complications related to diabetes in FY19.									
Q93. Please describe how the outcome(s) of the initiative addresses community health needs.									
Healthy Baltimore 2020 – Strategic Framework for Chronic Disease Close E Gap in smoking by 15% death from heart disease 24/4%, overall obesity rat https://health.baltimorecity.gov/neighborhoods/neighborhood-health-profile-									
Q94. What was the total cost to the hospital of this initiative in FY 2018? Please	list hospital funds and grant funds separately.								
Net Community Benefit: \$15,194									
rect community Bettem. \$10,104									
Q95. (Optional) Supplemental information for this initiative.									
ogs. Section IV - CB Initiatives Part 2 - Initiative	0.2								
Q96. Section IV - CB initiatives Fait 2 - Initiative	6 2								
Q97. Name of initiative.									
Addressing Debusing Health Continued Decoration to the Opinid Feigl	t.								
Addressing Behavioral Health Services and Responding to the Opioid Epide	ernic								
Q98. Does this initiative address a need identified in your most recently complete	ted CHNA?								
goo. Does this militaire address a need identified in your most recently comple-	CO OFFICE								
Yes									
○ No									
Q99. In your most recently completed CHNA, the following community health needs were identified: Access to Health Services: Outpatient Services, Arthritis, Osteoporosis, and Chronic Back Conditions, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Diabetes, Educational and Community-Based Programs, Health-Related Quality of Life & Well-Being, Heart Disease and Stroke, Nutrition and Weight Status, Older Adults, Physical Activity, Tobacco Use, Violence Prevention, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:									
Using the checkboxes below, select the needs that a initiative.	ppear in the list above that were addressed by this								
Access to Health Services: Health Insurance	Heart Disease and Stroke								
Access to Health Services: Practicing PCPs	HIV								
Access to Health Services: Regular PCP Visits	Immunization and Infectious Diseases								
Access to Health Services: ED Wait Times	☐ Injury Prevention								
	Lesbian, Gay, Bisexual, and Transgender Health								
Access to Health Services: Outpatient Services									

_ A	adolescent Health	Maternal and Infant Health
_ A	arthritis, Osteoporosis, and Chronic Back Conditions	Nutrition and Weight Status
<b>✓</b> B	Behavioral Health, including Mental Health and/or Substance Abuse	Older Adults
	Cancer	Oral Health
	Children's Health	Physical Activity
	Chronic Kidney Disease	Respiratory Diseases
	Community Unity	Sexually Transmitted Diseases
	Dementias, including Alzheimer's Disease	Sleep Health
	Diabetes	Telehealth
	Disability and Health	✓ Tobacco Use
<b>✓</b> E	Educational and Community-Based Programs	☐ Violence Prevention
_ E	invironmental Health	Vision
F	amily Planning	Wound Care
F	ood Safety	Housing & Homelessness
	Slobal Health	Transportation
_ F	lealth Communication and Health Information Technology	Unemployment & Poverty
□ F	lealth Literacy	Other Social Determinants of Health
	lealth-Related Quality of Life & Well-Being	Other (specify)
	When did this initiative begin?	
•	Does this initiative have an anticipated end date?  No, the initiative does not have an anticipated end date.  The initiative will end on a specific end date. Please specify the date.	
	The initiative will end when a community or population health measure read	ches a target value. Please describe.
	The initiative will end when a clinical measure in the hospital reaches a targ	get value. Please describe.
$\bigcirc$	The initiative will end when external grant money to support the initiative ru	ns out. Please explain.
	The initiative will end when a contract or agreement with a partner expires.	Please explain.
	Other. Please explain.	

The diagnosis of mental health illness and substance use disorder in MedStar Union Memorial's service area is quite compelling. One out of five (110,468) Baltimore City residents will experience a mental illness each year. One out of 20 (24,093) Baltimore City adults have a serious mental illness such as major depressive disorder, bipolar disorder, or schizophrenia. One out of 25 (19,275) Baltimore City adults need both mental health and substance abuse treatment. The total number of drug- and alcohol-related intoxication deaths in Maryland increased from 1,259 in 2015 to 2,089 in 2016. Percentage of adults reporting binge drinking: 18 percent in Baltimore City. The number of prescription opioid-related intoxication deaths in Maryland increased from 61 in 2010 to 113 in 2016. Q103. Enter the estimated number of people this initiative targets 55.000 Q104. How many people did this initiative reach during the fiscal year? 46,949 Q105. What category(ies) of intervention best fits this initiative? Select all that apply. Chronic condition-based intervention: treatment intervention Chronic condition-based intervention: prevention intervention Acute condition-based intervention: treatment intervention Acute condition-based intervention: prevention intervention Condition-agnostic treatment intervention Social determinants of health intervention Community engagement intervention Other. Please specify. Q106. Did you work with other individuals, groups, or organizations to deliver this initiative? Yes. Please describe who was involved in this initiative. The Mosaic Group was a key consultant to help identify, reduce, and prevent problematic use, abuse, and dependence on alcohol and illicit drugs. Their efforts facilitated workflows, staff training, and data support to initiate and sustain the programs moving forward. No. Q107. Please describe the primary objective of the initiative. The primary objective of this initiative is a multi-pronged solution to address behavioral health and support community members experiencing mental illness and/or substance use disorder. The approach seeks to save lives, connect individuals to treatment services. Q108. Please describe how the initiative is delivered The first approach to this intervention is universally screening patients in the emergency department for substance use via Screening, Brief Intervention, and Referral to Treatment (SBIRT) protocols. If patients screen positively, they are provided with a brief intervention from a hospital-based SBIRT Peer Recovery Coach focusing on overdose prevention education, harm reduction and naloxone distribution. An extension of the SBIRT program called Opioid Survivor Outreach Program is a communitybased approach to working with opioid overdose survivors. These individuals provide harm reduction, education, and community-based coordination with patients. Q109. Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply. attended courses Ø Other process/implementation measures (e.g. number of items distributed) 

 # of brief interventions, # referrals to treatment, # of patients provided supportive services Surveys of participants Biophysical health indicators Assessment of environmental change Impact on policy change

Assessment of workforce development									
Other									
Q110. Please describe any observed outcome(s) of the initiative (i.e., not intended of	outcomes).								
449.949 patients were screened in FY19. 7,636 screened positively for substance use. Peer coaches provided 2,070 brief interventions with patients. 541 referrals to treatment were made and 189 people were linked to substance use treatment. 47 patients were successfully engaged with the OSOP coach. 21 were referred to treatment, while another 14 were confirmed to be linked to treatment. 68 were linked to recovery support services.									
Q111. Please describe how the outcome(s) of the initiative addresses community he	ealth needs.								
Healthy Baltimore 2020 – Strategic Framework for Behavioral Health Reduce disparity between rate of black and white overdose death. Reduce disparity in rate of drug,									
Prevention, the city's overdose death rate was 22.7 per 100,000 people in 2011.	alcohol, and mental health ED visits by ZIP code. Reduce disparity in black and white children with unmet medical needs. According to the Centers for Disease Control and Prevention, the city's overdose death rate was 22.7 per 100,000 people in 2011. It climbed to 49.1 per 100,000 in 2015 — comparable to the current figures in West Virginia,								
the state with the highest overdose death rate in the country. In 2017, the rate in city's population dying from drug overdoses in one year.	n Baltimore reached 85.2 per 100,000. That's almost the equivalent of 0.1 percent of the								
Q112. What was the total cost to the hospital of this initiative in FY 2018? Please lis	t hospital funds and grant funds separately.								
NA Community Deposity 6000 CCT									
Net Community Benefit: \$302,667									
Q113. (Optional) Supplemental information for this initiative.									
Q114. Section IV - CB Initiatives Part 3 - Initiative	3								
Q115. Name of initiative.									
Q115. Name of initiative.									
Addressing Social Determinants of Health									
Q116. Does this initiative address a need identified in your most recently completed CHNA?									
Q776. Does this initiative address a need identified in your most recently completed	CHNA?								
<ul> <li>Q776. Does this initiative address a need identified in your most recently completed</li> <li>Yes</li> </ul>	CHNA?								
	CHNA?								
Yes	CHNA?								
Yes    No									
<ul> <li>Yes</li> <li>No</li> </ul> Q117. In your most recently completed CHNA, the following the completed CHNA is a complete to the complete to t	ng community health needs were identified:								
Yes     No      No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Health.	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes,								
Yes     No      No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Health Educational and Community-Based Programs, Health	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart								
● Yes  ● No  No  Q117. In your most recently completed CHNA, the followin Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Hea Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Training Community Co	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use,								
● Yes  No  No  No  No  No  No  No  No  No  N	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use,								
● Yes  ● No	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other								
● Yes  ● No  No  Onto, In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other								
● Yes ● No  Q117. In your most recently completed CHNA, the followin Access to Health Services: Outpatient Services, Arti Conditions, Behavioral Health, including Mental Health Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appainitiative.	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart ider Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other ear in the list above that were addressed by this								
● Yes	ing community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other ear in the list above that were addressed by this								
Yes     No  No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Health Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appointitative.  Access to Health Services: Health Insurance  Access to Health Services: Practicing PCPs	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other ear in the list above that were addressed by this  Heart Disease and Stroke								
Yes     No  Q117. In your most recently completed CHNA, the followin Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Hea Educational and Community-Based Programs, Healt Disease and Stroke, Nutrition and Weight Status, OI Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appointiative.  Access to Health Services: Health Insurance Access to Health Services: Practicing PCPs Access to Health Services: Regular PCP Visits	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases								
Yes     No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Heat Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appoint intitative.  Access to Health Services: Health Insurance Access to Health Services: Practicing PCPs Access to Health Services: Regular PCP Visits Access to Health Services: ED Wait Times	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention								
Yes     No  No  Q117. In your most recently completed CHNA, the followin Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Heat Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appointiative.  Access to Health Services: Health Insurance Access to Health Services: Regular PCP Visits Access to Health Services: ED Wait Times Access to Health Services: Outpatient Services	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention Lesbian, Gay, Bisexual, and Transgender Health								
Yes     No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Heat Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appoint initiative.  Access to Health Services: Health Insurance Access to Health Services: Practicing PCPs Access to Health Services: Regular PCP Visits Access to Health Services: ED Wait Times Access to Health Services: Outpatient Services Adolescent Health	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention Lesbian, Gay, Bisexual, and Transgender Health Maternal and Infant Health								
Yes     No      No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Health Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Traisocial Determinants of Health Other:  Using the checkboxes below, select the needs that appointitative.  Access to Health Services: Health Insurance Access to Health Services: Practicing PCPs Access to Health Services: ED Wait Times Access to Health Services: Outpatient Services Adolescent Health Arthritis, Osteoporosis, and Chronic Back Conditions	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention Lesbian, Gay, Bisexual, and Transgender Health Maternal and Infant Health Nutrition and Weight Status								
Yes     No  Q117. In your most recently completed CHNA, the following Access to Health Services: Outpatient Services, Art Conditions, Behavioral Health, including Mental Heat Educational and Community-Based Programs, Health Disease and Stroke, Nutrition and Weight Status, Ol Violence Prevention, Housing & Homelessness, Transocial Determinants of Health Other:  Using the checkboxes below, select the needs that appoint initiative.  Access to Health Services: Health Insurance Access to Health Services: Practicing PCPs Access to Health Services: Regular PCP Visits Access to Health Services: Outpatient Services Adolescent Health Arthritis, Osteoporosis, and Chronic Back Conditions Behavioral Health, including Mental Health and/or Substance Abuse	ing community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, insportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention Lesbian, Gay, Bisexual, and Transgender Health Maternal and Infant Health Nutrition and Weight Status  Older Adults								
● Yes	ng community health needs were identified: hritis, Osteoporosis, and Chronic Back alth and/or Substance Abuse, Cancer, Diabetes, th-Related Quality of Life & Well-Being, Heart der Adults, Physical Activity, Tobacco Use, nsportation, Unemployment & Poverty, Other  ear in the list above that were addressed by this  Heart Disease and Stroke HIV Immunization and Infectious Diseases Injury Prevention Lesbian, Gay, Bisexual, and Transgender Health Maternal and Infant Health Nutrition and Weight Status								

	Chronic Kidney Disease	Respiratory Diseases
	Community Unity	Sexually Transmitted Diseases
	Dementias, including Alzheimer's Disease	Sleep Health
	Diabetes	Telehealth
	Disability and Health	☐ Tobacco Use
E	Educational and Community-Based Programs	☐ Violence Prevention
E	Environmental Health	Vision
F	amily Planning	Wound Care
F	ood Safety	Housing & Homelessness
	Global Health	▼ Transportation
_ H	lealth Communication and Health Information Technology	✓ Unemployment & Poverty
	lealth Literacy	✓ Other Social Determinants of Health
	lealth-Related Quality of Life & Well-Being	Other (specify)
Q118. \	When did this initiative begin?	
08/	01/2017	
Q119. I	Does this initiative have an anticipated end date?	
_	No, the initiative does not have an anticipated end date.	
0	The initiative will end on a specific end date. Please specify the date.	
	The initiative will end when a community or population health measure rea	icnes a target value. Please describe.
	<i>l</i> a	
	The initiative will end when a clinical measure in the hospital reaches a tar	get value. Please describe.
	//	
	The initiative will end when external grant money to support the initiative ru	uns out. Please explain.
	La la	
	The initiative will end when a contract or agreement with a partner expires	. Please explain.
	Other. Please explain.	

Q120. Please describe the population this initiative targets (e.g. diagnosis, age, insurance status, etc.).

The characteristics of this target population included people living in poverty, vulnerable populations residing in the community benefit service ZIP codes of 21218, 21211 and 21213. This geographic area was selected based on hospital utilization data and secondary public health data as well as its high poverty rate and proximity to the hospital.

	57
23.	What category(ies) of intervention best fits this initiative? Select all that apply.
	Chronic condition-based intervention: treatment intervention
	Chronic condition-based intervention: prevention intervention
	Acute condition-based intervention: treatment intervention
	Acute condition-based intervention: prevention intervention
	Condition-agnostic treatment intervention
1	Social determinants of health intervention
1	Community engagement intervention
	Other. Please specify.
4.	Did you work with other individuals, groups, or organizations to deliver this initiative?
	Yes. Please describe who was involved in this initiative.
	Through the Baltimore JOBS Program MedStar Union Memorial trained and
	hired 11 community residents surrounding the hospital as either a
	community health advocate or a peer recovery coach. This work is part of a
	larger collaborative as a
	demonstration project with CMS. MedStar Union Memorial Hospital
	collaborated with the Baltimore City
	Health Department, Baltimore Alliance of Healthcare Careers, and Healthcare
	Access Maryland to deliver this initiative.
	) No.
5.	Please describe the primary objective of the initiative.
a	ne primary objective of this program is to hire community residents of MedStar Good Samaritan's service area as community health advocates and screen vulnerable titients for unmet social needs as part of the initial intake process. Community health advocates aid social workers, case managers and medical assistants to link patients
VII	th social needs to community social service resources in their ZIP code.
6.	Please describe how the initiative is delivered.
~	ommunity health advocates are part of the interdisciplinary care team on inpatient and emergency department units. They receive referrals from case management, soci
VC	ork, and other clinical teams for patients that have unmet social needs. As part of their workflow, they screen patients for social needs using MedStar's electronic medical cord platform. Community health advocates work with patients to address unmet needs, including filling out applications and working on the patient's behalf to gain acce
0	social services. These needs include access to food, housing, transportation, utility assistance, etc.
_	Based on what kind of evidence is the success or effectiveness of this initiative evaluated? Explain all that apply.
7.	Count of participants/encounters # of screens completed
	Count of participants/encounters (" of objected
1	Other process/implementation measures (e.g. number of items distributed) % of patients screening positive for each social need domain (e.g. food,
/	Other process/implementation measures (e.g. number of items distributed)  % of patients screening positive for each social need domain (e.g. food, housing, etc.)  Surveys of participants  Satisfaction survey at end of community health
/	Other process/implementation measures (e.g. number of items distributed)    % of patients screening positive for each social need domain (e.g. food, housing, etc.)    Surveys of participants   Satisfaction survey at end
1	Other process/implementation measures (e.g. number of items distributed)    % of patients screening positive for each social need domain (e.g. food, housing, etc.)    Surveys of participants   Satisfaction survey at end of community health advocate engagement
27.	Other process/implementation measures (e.g. number of items distributed)    % of patients screening positive for each social need domain (e.g. food, housing, etc.)    Surveys of participants   Satisfaction survey at end of community health advocate engagement

10,800

Assessment of workforce development

Q128. Please describe any observed outcome(s) of the initiative (i.e., not intended outcomes).
657 social needs screens were completed and connected to social services in FY19. 47% of all patients report food insecurity; 45% report transportation barriers; 22% report the need for employment assistance; 18% report the need for utility assistance; 23% report some type of housing insecurity. Patients engaged with a community health advocate consistently report a readmission rate of less than 11%. MedStar's EHR provides a risk algorithm that predicts that the readmission risk for patients that CHAs typically work with is 22-24%.
Q129. Please describe how the outcome(s) of the initiative addresses community health needs.
The social determinants of health are the conditions in which people are born, live, work, learn and play. These conditions are shaped by the distribution of money, power and resources, and they drive health inequities. Health disparities in Baltimore are the direct result of a long history of inequality and systemic racism. Systemic inequalities in housing, education and policing are drivers of the deeply concerning disparities in our city today.
Q130. What was the total cost to the hospital of this initiative in FY 2018? Please list hospital funds and grant funds separately.
Net Community Benefit: \$2,269
Q131. (Optional) Supplemental information for this initiative.
Q132. Section IV - CB Initiatives Part 4 - Other Initiative Info
Q133. Additional information about initiatives.
Q134. (Optional) If you wish, you may upload a document describing your community benefit initiatives in more detail, or provide descriptions of additional initiatives your hospital undertook during the fiscal year. These need not be multi-year, ongoing initiatives.
Q135. Were all the needs identified in your most recently completed CHNA addressed by an initiative of your hospital?
No  No
In your most recently completed CHNA, the following community health needs were identified:  Access to Health Services: Outpatient Services, Arthritis, Osteoporosis, and Chronic Back Conditions, Behavioral Health, including Mental Health and/or Substance Abuse, Cancer, Diabetes, Educational and Community-Based Programs, Health-Related Quality of Life & Well-Being, Heart Disease and Stroke, Nutrition and Weight Status, Older Adults, Physical Activity, Tobacco Use, Violence Prevention, Housing & Homelessness, Transportation, Unemployment & Poverty, Other Social Determinants of Health Other:
Using the checkboxes below, select the needs that appear in the list above that were NOT addressed by your community benefit initiatives.
This question was not displayed to the respondent.
Q137. Why were these needs unaddressed?
This question was not displayed to the respondent.
Q138. Do any of the hospital's community benefit operations/activities align with the State Health Improvement Process (SHIP)? Specifically, do any activities or initiatives correspond to a SHIP measure within the following categories?  See the SHIP website for more information and a list of the measures: https://pophealth.health.maryland.gov/Pages/SHIP-Lite-Home.aspx

Select Yes or No

No

Yes

Other

Healthy Beginnings - includes measures such a early prenatal care, and teen birth rate	s babies with low birth weight,			•				
Healthy Living - includes measures such as ado	lescents who use tobacco							
products and life expectancy  Healthy Communities - includes measures such	as domestic violence and suicide	e	•					
rate  Access to Health Care - includes measures suc	h as adolescents who received a			_				
wellness checkup in the last year and persons v	vith a usual primary care provider							
Quality Preventive Care - includes measures su vaccinations and emergency department visit ra								
Q139. (Optional) Did your hospital's initiatives in FY 2018 address other, non-SHIP, state health goals? If so, tell us about them below.								
Q140. Section V - Physician Gaps & Subsidies								
Q141. As required under HG §19-303, please select all of the gaps in physician availability in your hospital's CBSA. Select all that apply.								
☐ No gaps								
Primary care								
✓ Mental health								
Substance abuse/detoxification								
Internal medicine								
Dermatology								
✓ Dental								
Neurosurgery/neurology								
General surgery      Orthopedic specialties								
Orthopedic specialties  Obstetrics								
Other Please specify Inpatient - outpatient								
Other. Please specify. Inpatient - outpatient psychiatry services								
Q142. If you list Physician Subsidies in your data in category C of the CB Inventory Sheet, please indicate the category of subsidy, and explain why the services would not otherwise be available to meet patient demand.								
Hospital-Based Physicians	MedStar Union Memorial is a si with no primary care physicians			er insured population				
Non-Resident House Staff and Hospitalists								
Coverage of Emergency Department Call								
Physician Provision of Financial Assistance								
Physician Recruitment to Meet Community								
Other (provide detail of any subsidy not listed	Women's Services - Physician							
above) generated. A large number of patients receiving these services are from minority and low-income fan Other (provide detail of any subsidy not listed								
above) Other (provide detail of any subsidy not listed								
above)								
Q143. (Optional) Is there any other information about physician gaps that you would like to provide?								
·								

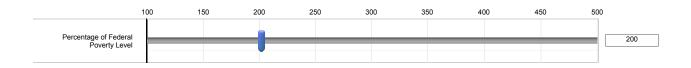
Q146. Upload a copy of your hospital's financial assistance policy.

MedStar Corporate Financial Assistance Policy 07 2016.pdf 339.3KB application/pdf

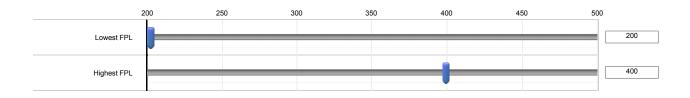
Q147. Upload a copy of the Patient Information Sheet provided to patients in accordance with Health-General §19-214.1(e).

MedStar Patient Information Sheet.pdf 236.2KB application/pdf

Q148. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(2)(a)(i) to provide free medically necessary care to patients with family income at or below 200 percent of the federal poverty level (FPL). Please select the percentage of FPL below which your hospital's FAP offers free care.



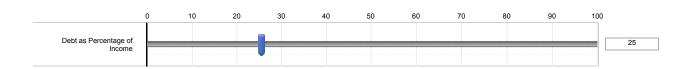
Q149. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(2)(a)(ii) to provide reduced-cost, medically necessary care to low-income patients with family income between 200 and 300 percent of the federal poverty level. Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care.



Q150. Maryland hospitals are required under COMAR 10.37.10.26(A-2)(3) to provide reduced-cost, medically necessary care to patients with family income below 500 percent of the federal poverty level who have a financial hardship. Financial hardship is defined as a medical debt, incurred by a family over a 12-month period that exceeds 25 percent of family income. Please select the range of the percentage of FPL for which your hospital's FAP offers reduced-cost care for financial hardship. Please select the threshold for the percentage of medical debt that exceeds a household's income and qualifies as financial hardship.



Q151. Please select the threshold for the percentage of medical debt that exceeds a household's income and qualifies as financial hardship.



 $\ensuremath{\mathsf{Q152}}.$  Has your FAP changed within the last year? If so, please describe the change.

- No, the FAP has not changed.
- Yes, the FAP has changed. Please describe:



Q154. (Optional) Please attach any files containing further information about your hospital's FAP.

Q153. (Optional) Is there any other information about your hospital's FAP that you would like to provide?

## Q155. Summary & Report Submission

Q156.

### Attention Hospital Staff! IMPORTANT!

You have reached the end of the questions, but you are not quite finished. Your narrative has not yet been fully submitted. Once you proceed to the next screen using the right arrow button below, you cannot go backward. You cannot change any of your answers if you proceed beyond this screen.

We strongly urge you to contact us at <a href="https://hcbhelp@hilltop.umbc.edu">hcbhelp@hilltop.umbc.edu</a> to request a copy of your answers. We will happily send you a pdf copy of your narrative that you can share with your leadership, Board, or other interested parties. If you need to make any corrections or change any of your answers, you can use the Table of Contents feature to navigate to the appropriate section of the narrative.

Once you are fully confident that your answers are final, return to this screen then click the right arrow button below to officially submit your narrative.

