

**Community Benefits Reporting
Fiscal Year 2009**

**Laurel Regional Hospital
7300 Van Dusen Road
Laurel, MD 20707
301-725-4300
410-792-2270**

Introduction:

Laurel Regional Hospital has been providing high quality, efficient healthcare services to residents in Prince George's, Anne Arundel, Howard, and Montgomery Counties since 1978. Though the hospital has grown considerably in the last few decades, its commitment to the community has never changed.

Today Laurel Regional Hospital is still a community hospital with 124 beds and 624 employees serving residents of the Baltimore-Washington region. Laurel Regional Hospital is conveniently located off of I-95, Route 1 and the Baltimore- Washington Parkway.

Laurel Regional Hospital offers a comprehensive range of inpatient and outpatient medical and surgical services including:

- Behavioral Health
- Emergency Services
- Maternal and Child Health
- Physical Medicine
- Sleep Disorders
- Wound Care
- Cardiopulmonary Services
- Diagnostic Services

Laurel reaches out to the community with screenings and speakers who are educated on a wide range of topics. The hospital also offers CPR, ACLS, and smoking cessation classes. Laurel Regional Hospital is proud to partner with outreach groups such as Alcoholics Anonymous, Narcotics Anonymous, and a Parkinson's Support group.

Laurel Regional Hospital is also backed by two support organizations, the Auxiliary and Foundation help raise money to fund capital needs.

Evaluation Framework:

Laurel Regional Hospital has not completed a formal evaluation of its community benefits programs. We do, however, informally evaluate some of the programs that we provide to the community. During programs such as our various seminars we have participants fill out evaluation sheets that track general information. These evaluations ask age, demographic information, how they heard about the program, the perceived value of the program and their opinion of the hospital. We also use this tool to gauge what the community would like to see done in the future.

- Community Benefits Planning

1. Does the hospital have a community benefit plan or explicitly include community benefits as part of its strategic plan?

At this time Laurel Regional Hospital does not have a community benefit plan or include it as part of its strategic plan. We are hoping that our finances will improve and we will be able to add this in the future.

2. Were hospital staff and leadership involved in developing the plan?

N/A

- Community Needs Assessment

3. Does the hospital's plan target specific areas of community need?

N/A

4. Did the local health department/s provide current needs assessment information that was used by the hospital? Were other information sources used to identify community benefits needs? Please provide a description of these sources.

Due to lack of staff and funds, a needs assessment has not been conducted by Laurel Regional Hospital to identify community needs. Though Laurel Regional Hospital is physically located in Prince George's County, our services area goes well into Anne Arundel, Howard, and Montgomery Counties which makes data collected by any one health department difficult to compile for our use.

- Community Benefits Initiatives

5. Does the hospital identify its Community Based Initiatives?

At the present time we do not but we are hoping to in the future.

6. Do the hospital's community benefits initiatives reflect evidence-based needs? Please give one or two examples.

N/A

7. Were the initiatives performance-based and did they involve process and/or outcome measures? N/A

- Community Collaboration

8. Did the hospital involve other community participants in planning and/or implementing its community benefits activities? Was the community involved in identifying the initiatives and setting goal(s) to be achieved?

We held a community health fair in both 2008 and 2009 in which we collaborated with several community organizations to provide health/wellness information and screenings. The community was involved in identifying the specific type of screenings and information to be offered to community members.

9. Did the hospital participate in any community organizations, partnerships, or efforts to plan and/or implement its community benefits activities?

Throughout the year we have collaborated with a number of associations and foundations to both plan and implement some of our activities. For example, we work with the American Red Cross to hold blood drives at the hospital 3 times a year.

- Community Benefits Implementation

10. Does the hospital monitor how its activities fulfill the goals identified in the plan such as through a regular progress reporting process, or by having a staff person assigned to monitor the plan?

At the present time we do not. We hope to in the future.

11. Are the community and the hospital leadership kept informed as to the progress and results of the community benefits program?

The community is kept informed as to the progress of the community benefits program. The leadership is kept informed and is interested in the community benefits program.

Gaps in the availability of specialist providers to serve the uninsured in the hospital:

All services offered by Laurel Regional Hospital are available to all patients, insured and uninsured. Occasionally, in our Emergency Department, the hospital experiences lapses in specialist coverage due to the demand by physicians for compensation for on call coverage.

Mission, Vision, Values and Service Priorities:

Mission

Our mission is to provide high quality, efficient healthcare services to preserve, restore and improve the health status of our community.

Vision

To be recognized as a premier health care system.

Objectives:

- Retaining and attracting first-class physicians, nurses and other team members;
- Providing state-of-the-art facilities and leading edge diagnostic and treatment equipment; and
- Assuring access to high quality healthcare services for all patients.

Values

Our values consistently show that **Laurel CARES**. These values include:

- Compassion
- Accountability
- Respect
- Excellence
- Service